



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

December 31, 2009

PLACE YOUR SUPPLEMENTAL 2009-2010 SEASONAL FLU VACCINE ORDER NOW!

Dear VFC Provider,

Supplemental VFC seasonal influenza orders are now being accepted through VFC's "On-line Seasonal Flu Ordering System", easily accessible on our website at www.eziz.org.

The VFC Program has limited additional supplies of seasonal influenza vaccine. When considering whether or not you need additional supplies, keep in mind that flu season peaks in January or later and that there may still be demand for vaccine over the next several months. Remember also that children 6 months to 9 years of age vaccinated for the first time this fall require a second dose of flu vaccine.

To submit your request, please follow these simple steps:

- 1. Visit www.eziz.org and Log-in to the system with your practice's PIN and Zip code.**
- 2. Carefully review and verify information about your practice's shipping and contact information.**
Immediately report any discrepancy to VFC's Customer Service. This information cannot be updated electronically.
- 3. Complete the Supplemental Seasonal Influenza Vaccine Request.**
Indicate how many additional doses you would like of the various vaccine formulations. Please note that Novartis vaccine is no longer available. Requests for vaccine for patients in the 3-18 years age category will be filled with Sanofi Fluzone Multi-dose vials.
- 4. Confirm and submit your vaccine request and print a copy of the order for your records.**
- 5. Ensure you are able to receive and store all requested doses along with any H1N1 influenza vaccine doses and all other pediatric vaccines routinely stored in your practice's refrigerator.**
- 6. After submission of your order, please keep in mind the following:**

If necessary, the VFC Program may adjust the number of doses sent due to limitations on supply.

For any questions, please contact a VFC Customer Service Representative at 1-877-243-8832.

**Would you like to receive VFC communications via e-mail?
Visit our website at www.eziz.org and register to receive electronic updates.**