California Vaccines for Adults (VFA) Program

Third VFA Provider Webinar

Erika Contreras, Community Health Centers of the Central Coast (CHC)

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January 25, 2017



VFA Program Goals and Objectives

Expand access to 317-funded vaccines to Federally Qualified Health Centers (FQHCs) and Rural Health Centers (RHCs) in California

- To provide vaccines at no cost to eligible adults
- To integrate the standards for adult immunization practice into routine adult clinical care
 - ASSESS immunization status of all adult patients at every visit
 - Strongly RECOMMEND vaccines that adult patients need
 - ADMINISTER needed vaccines or REFER to a provider who can immunize
 - DOCUMENT vaccines received by your adult patients



VFA Program Goals and Objectives

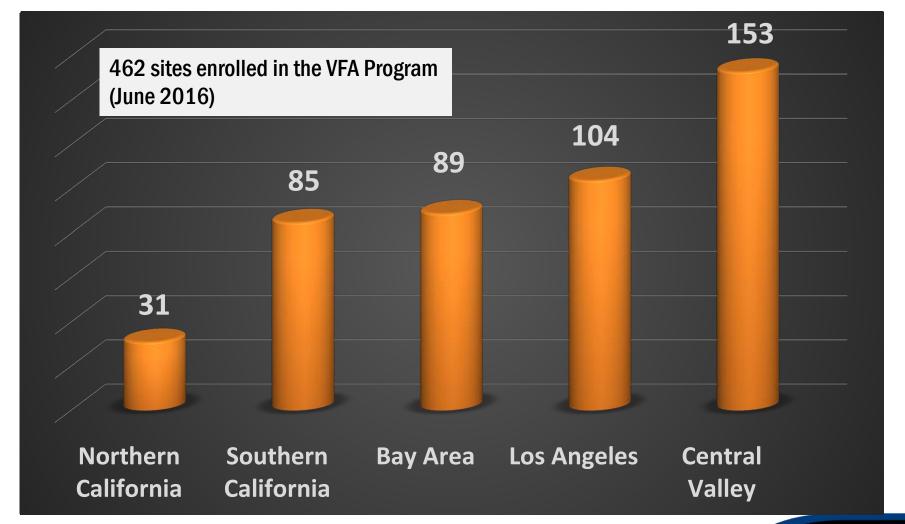
- To provide vaccines at no cost to eligible adults
- To integrate <u>the standards for adult immunization practice</u> into routine adult clinical care

To gain insight into the critical aspects and processes that underlie the integration and coordination of adult immunization services within FQHCs and RHCs and apply the lessons learned toward the larger goal of building a robust <u>adult immunization infrastructure</u> as a way to improve persistently low <u>adult immunization coverage rates</u>.



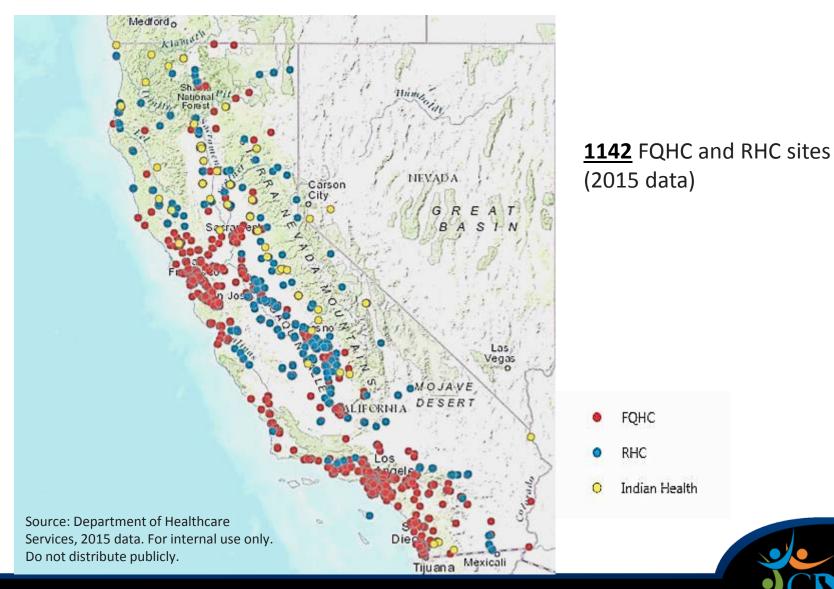
VFA Enrolled Sites

- Geographic Distribution -





FQHCs/RHCs/IHS centers in California - Geographic Distribution -



FQHC/RHC Patient Data

Community Health Centers (CHCs) in California participating in Health Resources & Services Administration (HRSA) Health Center Program 2015 data

- Total number of uninsured in California: 3,092,078
- Number of uninsured patients (adults and children) served at FQHCs:
 911,036
- Number of <u>adult</u> patients served at FQHCs in California: 2,748,567

- Approximately **one third** of all FQHCs/RHCs sites in California are <u>enrolled</u> in the VFA program.
- Approximately one third of all the uninsured in California access healthcare services at FQHCs

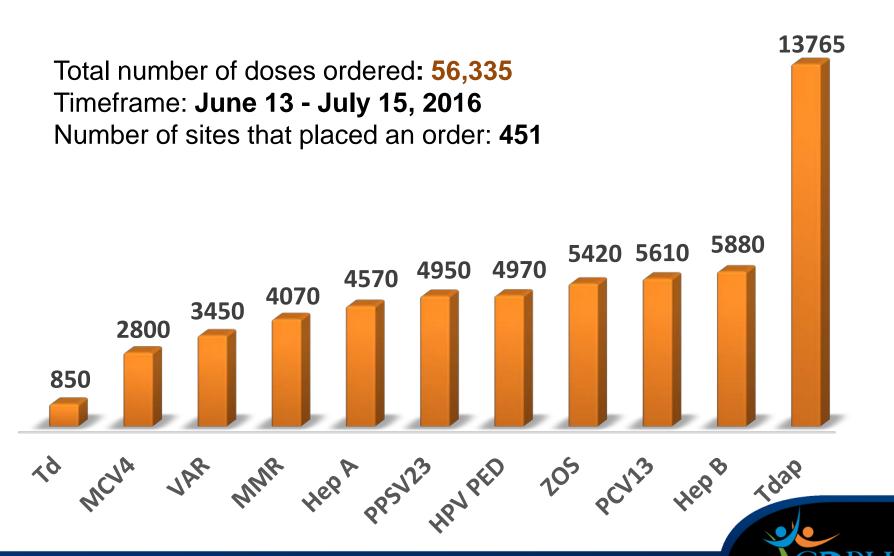


VFA Program Evaluation/Quality Improvement Efforts

- Quantitative data Order data and usage/administration data
- Qualitative data Progress report questions, key informant interviews

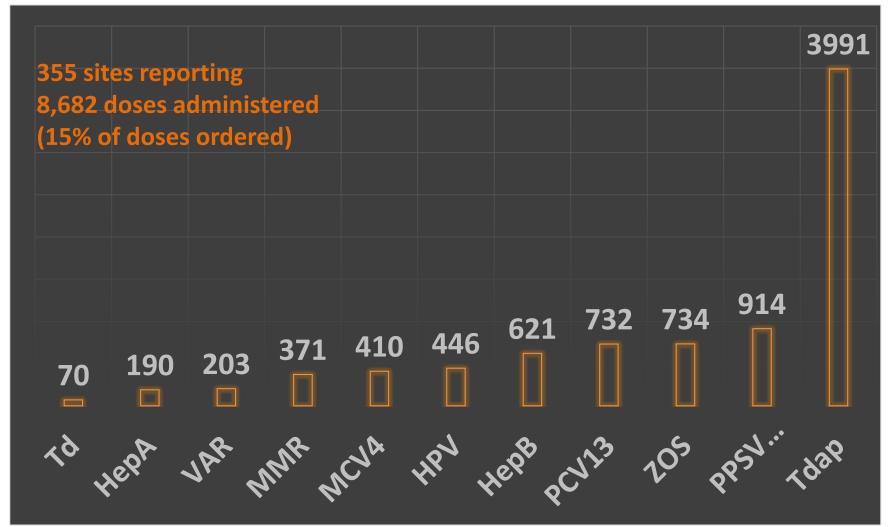


First vaccine order data



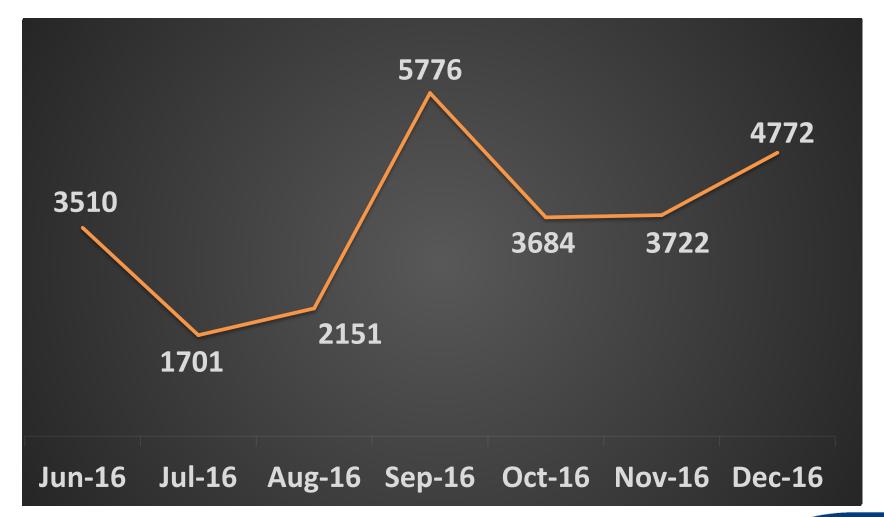
First Progress Report Data

(June - September 2016)





25,316 VFA vaccine doses used as of December 31, 2016





VFA Vaccine Funding

 Amount <u>allocated</u> for 317 vaccines for FFY2017: \$9.4 million

 Amount <u>spent</u> to date (4 months into the federal fiscal year): \$1.9 million (20%)



VFA Program 2016-17 – Halfway Point

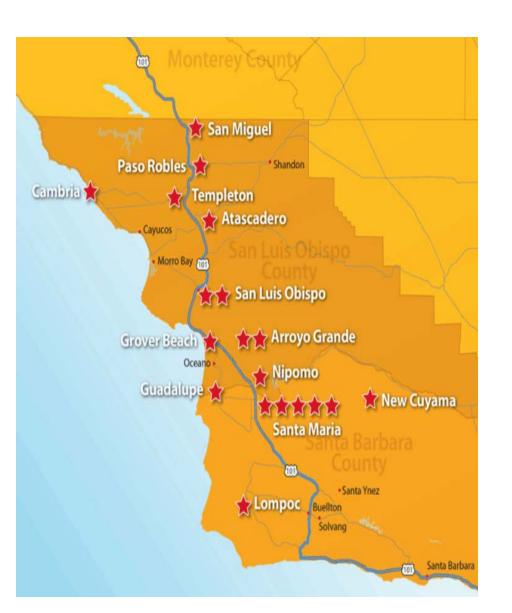




Community Health Centers of the Central Coast

Erika Contreras, CCMA Immunization Coordinator

Introduction



- ▶ 28 FQHC Clinics
- 32 Inventories
- Located within
 Northern Santa
 Barbara County and throughout all of San Luis Obispo County

Patient Population Characteristics

(Source: Health Resources & Services Administration, Health Center Program, 2015 data)

- Total number of patients served at all CHC clinics: 100,917
 - Income status (% of patients with known income):
 - Patients at or below 200% federal poverty level: 93%
 - Patients at or below 100% federal poverty level: 63%
 - Insurance status (% of total patients):
 - Total uninsured: 22.5%
 - Children (age 0-17 years) uninsured: 11%
 - Special populations:
 - Agricultural worker: 33%

Existing Policies & Protocols

(prior to VFA)

- MA / Nurse prints current CAIR immunization record EVERY VISIT.
 - Our Clinicians must assess immunizations records EVERY VISIT.
- Standardized vaccine storage protocols aligned with VFC
- Bill most insurances
 - TransactRx part D Medicare
- Monitor Adult Flu and Pneumococcal Rates
 - Quality measure for Medicare
- Nextgen EHR monthly audits provide continuous feedback to supervisors and staff
 - Audit for correct type of supply, body sites, and billing
- Support from Leadership to Eliminate Barriers
 - no money send bill, make payments, etc.

317-VFA Implementation

What?

When?

Who?

How?

Memorandum



o: Medical Providers and support staff

From: Erika Contreras, Immunization Program Coordinator

Date: June 23, 2016

Re: Vaccines For Adult Program (VFA/317)

Most recent internal memo

CHCCC has been approved continued participation in the VFA Program also known as 317. Program was developed as part of an effort to help improve vaccination coverage level among adults. VFA is a one year program, sponsored by federal government and overseen by CDPH Immunization Branch. The supply is strictly limited to UNINSURED ADULT CHC PATIENTS. Promotional flyers will be posted.

Required from Clinics

- · Only for adults uninsured or underinsured over 19 years of age
- Document in CAIR and Store at appropriate temperature ranges
- Follow ACIP Recommendations (Refer to ACIP schedules)

Vaccine	Age	Abbreviation	СРТ
Hepatitis A	19+	HAV	90632
Hepatitis B	19+	HBV	90746
Human Papillomavirus	19+	HPV9	90651
Meningococcal	19+	MCV4	90734
Tdap	19+	Tdap	90715
Pneumococcal Polisaccharide	65+ or 19+ high risk	PPSV23 / Pnups	90732
Pneumococcal Conjugate	65+ or 19+ high risk	PCV13	90670
MMR	19+	MMR	90707
Varicella	19+	VZV	90716
Shingles	60+	Zoster	90736

Supply & Storage

Clinic will receive shipments directly from VFA. Clinic must review the packing slip and place a 317 sticker on each box. VFC supply may arrive together. Maintain clean CAIR inventory for reporting purposes. Clinic staff should review and quest supply via monthly order form. IZ Program will report and request supplies monthly or as necessary from CDPH.



Billing & Documentation Information

Vaccines are given at no charge during office visit or nurse visit. MA MUST SELECT NC-CODES IN EHR (NC+CPT)
EHR Funding Source: Federal

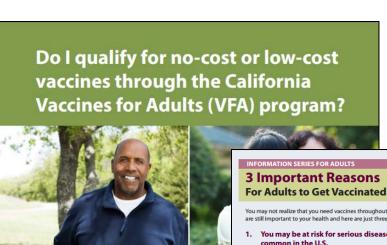
CAIR vaccine eligibility / Source: 317

For additional information contact Immunization Coordinator at econtreras@chccc.org or 805 931-2666.

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RESOURCES FOR LOBBY AND EXAM **ROOMS**

- VFA flyer
- CDC Resources
- Vaccine Reps.
 - Lunch trainings
 - Education materials



You may be eligible to receive no-cost or low doctor's office or local clinic if you:

- · Are 19 years of age or older
- Are uninsured (have no health insura
- Are underinsured³

Vaccines are one of the Ask safest and most effective loca ways to protect your health and your family's health.

State of California Vaccines for Adults (VFA) Program: Phone: (877) 243-8832

¹Providers may charge up to \$26.03 per dose. ²Adults enrolled in Medi-Cal/Medi-Cal managed care plans do not qual ²Undoring upon means you have health insurance, but it doesn't cover v limit for vaccines. You may be eligible for certain vaccines if you do not have

You may not realize that you need vaccines throughout your adult life. Vaccines are still important to your health and here are just three reasons why.

1. You may be at risk for serious diseases that are still

Each year thousands of adults in the United States get sick from diseases that could be prevented by vaccines - some people are hospitalized, and

Even if you got all your vaccines as a child, the protection from some vaccines can wear off over time. You may also be at risk for other diseases due to your age, job, lifestyle, travel, or health conditions.

2. You can't afford to risk getting sick.

Even healthy people can get sick enough to miss work or school. If you're sick, you may not be able to take care of your family or other responsibilities.

3. You can protect your health and the health of those around you by getting the recommended vaccines.

Vaccines lower your chance of getting sick.

Vaccines work with your body's natural defense to lower the chances of getting certain diseases as well as suffering complications from these diseases

Vaccines lower your chance of spreading certain diseases.

There are many things you want to pass on to your loved ones; a vaccine preventable disease is not one of them. Infants, older adults, and people with weakened immune systems (like those undergoing cancer treatment) are especially vulnerable to vaccine preventable diseases.

Vaccines are one of the safest ways to protect your health.

Vaccine side effects are usually mild and go away on their own. Severe side effects are very rare.

Adults can get vaccines at doctors' offices, pharmacies, workplaces, community health clinics, health departments, and other locations. To find a vaccine provider near you, go to vaccine.healthmap.org.

Most health insurance plans cover the cost of recommended vaccines. Check with your insurance provider for details and for a list of vaccine providers. If you do not have health insurance, visit www.healthcare.gov to learn more about

What vaccines do

- All adults should get:
- · Flu vaccine every year to protect against seasonal flu
- Td/Tdap to protect against tetanus, diphtheria, and pertussis whooping cough)

Based on your age, health conditions, vaccines you received as a child, and other factors, you may need additional vaccines such as:

- Chickennov
- Hepatitis A Henatitis R
- Human Papillomavirus (HPV)
- MMR
- Meningococca
- Pneumococcal
- Shingles

Traveling overseas? There may be additional vaccines you need. Find out at: www.cdc.gov/travel





Insured Adult Billing Codes



Example: Twinrix given to CenCal insured 19 year old adult.



317-VFA

317-VFA Billing Codes

For office use only

Example: Tdap given to uninsured 19 year old adult.





Outside of Refrigerators



			CH Community He CHC VACCIN				
SUPPLY	AGE	INSURANCE	VFC REASON	FUNDING	BILLING CODE	ADMIN CODE	FEE
VFC	0 through 18 years	CenCal/Medi-cal, CHDP, uninsured, underinsured, or Native American	DEPEND ON CHILD INSURANCE	FEDERAL	V+CPT	90460 (90461 per additional component)	\$9 ADMIN
PRIVATE	0 through 18 years	Private insurance: Blue Cross, Blue Shield, Healthy Families/Kids, children with private + Medi-cal, etc.	NON-ELIGIBLE	PRIVATE	REGULAR CPT	90460 (90461 per additional component)	VACCINE + ADMIN
PRIVATE	19+ years	Any insurance or uninsured	NON-ELIGIBLE	PRIVATE	REGULAR CPT	90471 (90472 each additional vaccine)	VACCINE + ADMIN
317	19+ years	Uninsured or underinsured (temporary)	NON-ELIGIBLE	FEDERAL	NC+CPT	NC+CPT	No Charge
STATE	Any age	Uninsured or special high risk groups (temporary)	NON-ELIGIBLE	STATE	NC+CPT	NC+CPT	No Charge



Inside of the Refrigerators

Shelf labels
Supply type & eligibility

Vaccine box stickers VFC, 317, Private, & State



Badge Card (Front & Back)

	CHC VACCINE SUPPLY						
AGE (YRS)	SUPPLY	INSURANCE	VFC REASON	FUNDED	BILLING CODE	ADMIN CODE	
0-18	VFC	Medi-cal, CHDP, Uninsured, Underinsured	DEPEND ON INS	FED	V+CPT	90460 (90461 add.	
Ó	PRIVATE	Private Insurance, H-Families/Kids, Private + Medi-cal	NON-ELIG	Private	СРТ	components)	
19+	PRIVATE	Any Insurance or Uninsured	NON-ELIG	Private	СРТ	1** 90471 (90472 add. vaccines)	
1	317	Uninsured or Underinsured	NON-ELIG	FED	NC+CPT	NC+CPT	
	STATE	Limited high risk	NON-ELIG	STATE	NC+CPT	NC+CPT	

	VACCINE ADMINISTRATION				
AGE (YRS)	IM	sc	ORAL/NASAL		
0-3	VASTUS LATERALIS	OUTER THIGH	In EHR type: ORAL / NASAL		
3 & Older	DELTOID or VASTUS LATERALIS	OUTER ARM or OUTER THIGH			
NEEDLE & ANGLE	1 INCH or longer 23-25G 90° angle	5/8 INCH 25 G 45° angle	Give oral or nasal before any injections.		
	Never administer vaccines in the buttocks.				



Nothing is Perfect...

Barriers

- Standardization across Clinics
- Limited office visit time for immunization assessment
- Confusion about Adult Recommendations
- Unable to bill some insurances for a Nurse IZ visit some must be a Provider Visit

Success

Best Practices

*High performing Clinics:

CHC Del Valle, CHC Santa Maria, and CHC Guadalupe (Northern Santa Barbara County)
CHC Casa and CHC Templeton (San Luis Obispo County)

- Standard work to review immunizations of <u>all patients</u> each visit
- Medical Assistants and Nurses begin conversation if vaccines are due
- Clinicians and staff provide ASSERTIVE vaccine recommendations
 - examples: You need to have ... / It is important that you receive...
- Adult walk-in patients accepted for nurse visits if VFA eligible
- Frequent reminder emails to all staff about 317-VFA, educational materials, and alerts when vaccines are expiring soon

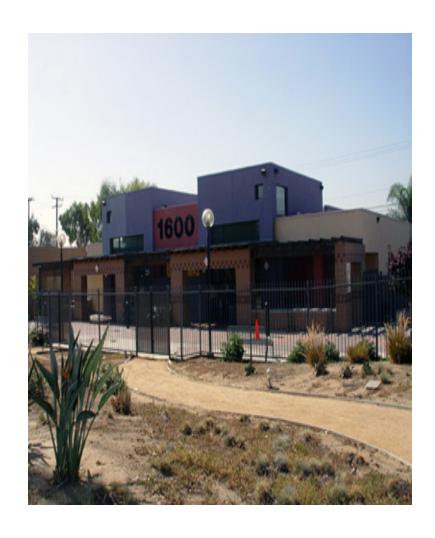


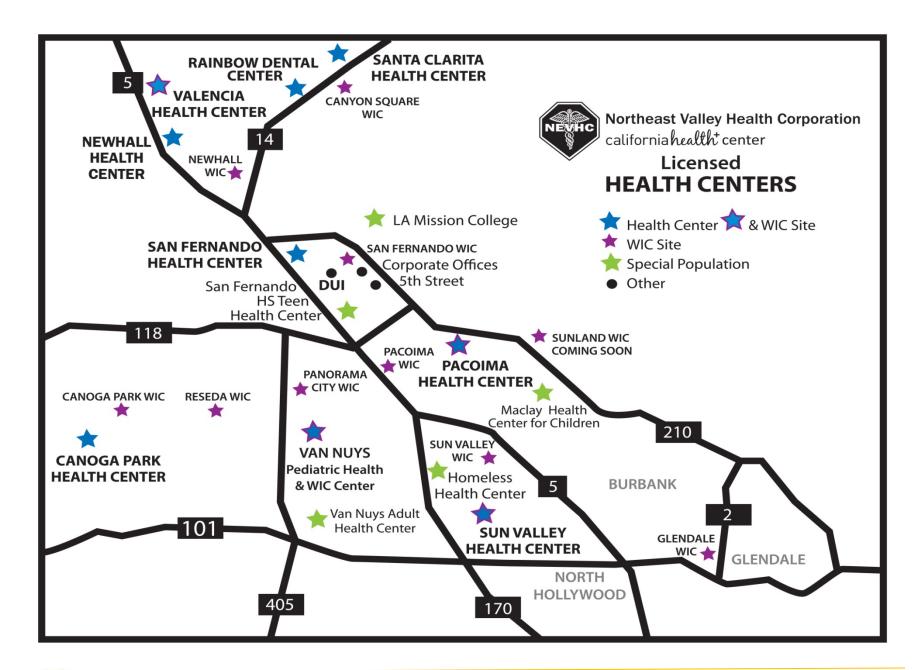
Adult Immunization Practice – How has the Vaccines for Adults Program Helped?

Northeast Valley Health Corporation January 25, 2017

Northeast Valley Health Corporation

- FQHC established in 1972
 Los Angeles County
 14 sites
 71,888 users/patients 2016
- 263,390 billable visits in 2016
- 21.4% state they are best served in a language other than English (2015 UDS)
- 98% below 200% of FPL
- 82% below 100% of FPL
- 27.5 uninsured 2015





Background VFC Program

- Nine (9) NEVHC sites are VFC sites
- Uniform Data System (UDS) report to Health Resources and Services Administration (HRSA)
- Childhood Immunization Status for DTaP 4, IPV 3, MMR 1, HIB 3, VZV 1, Hep B 3, Pneumococcal 4
 - > 2013 92.9%
 - > 2014 92.3%
 - > 2015 91.8%
- NEVHC was in the highest quartile ranking

Background VFC Program

- Vaccines for Children: VFC Program
 - > NEVHC has excelled in providing vaccines for children
 - Focused on NO missed opportunities to immunize
 - All vaccines (adults and children) are entered into our EHR (NextGen) and interfaces one direction to CAIR (challenges with interface)
 - Use CAIR routing slip at every visit as Clinical Decision Support (CDS)

Routing Slip - The following immunization are due or could be given today

> Polio 3 11/30/15 (due ACIP/AAC or accelerated schedule)

: VZV 2 2/28/19 (could give today as a valid dose)



Challenges with Adult Immunization Practice

- Provider Culture
- FINANCIAL
- Competing Priorities Significant Acute and Chronic Conditions
- Adult Immunization Schedule Recommendations are based on Age and Risk

Past Interventions to Improve Adult Immunization Rates – Prior to VFA Program

- Vaccine Assistance Programs for Uninsured (Financial)
- Internally reported on adult up-to-date rates
- Identified Priorities with use of Clinical Decision Support
 - through i2i Tracks (Culture/Practice)
 - > Flu
 - Tdap
 - Pneumoccocal Vaccines
- CAIR routing slip
- i2i Tracks (Population Management System)
- Provider and Staff Education (Culture/Practice)

Improved Finances

- Vaccines for Adults Program
 - NEVHC participated in the VFA Pilot August 2015
 - Ordered ALL Adult Vaccines
 - Participation in the VFA Program began June/July 2016
 - Helps reduce financial barriers for the uninsured

Improved Finances

- Health Care LA, IPA Incentive Program 2016 (Managed Care)
 - Developed after recognition by the IPA Leadership of the extent to which financial barriers were inhibiting more appropriate immunization practice.
 - > 62,229 Medi-Cal Managed Care
 - □ 54% children,
 - □ 46% adults

Increased Focus

- NEVHC internal budget now includes funds specifically for the purchase of adult vaccines
 - Budget based on historical cost of purchasing adult vaccines
 - Goals established to increase immunization rates
 - > Track expenditures each month and report
- Expanding use of Clinical Decision Support tools for all adult immunizations
- Look forward to bi-directional interface between NextGen and CAIR

Recommendations for next steps

- Strategize to implement evidence-based interventions to integrate adult vaccinations as part of routine care in your sites
- Check your inventory and devise strategies for the utilization of any short-dated vaccines
- Consider adopting a targeted approach such as choosing to administer a few key vaccines or focus on a segment of your patient population (age, condition-based, etc.) and administering the vaccines recommended for that specific subpopulation.



Evidence based IZ interventions Meta-Analysis of Interventions to Increase Use of Adult Immunization

Intervention	Odds Ratio*
Organizational change (e.g., standing orders, separate clinics devoted to prevention)	16.0
Provider reminder	3.8
Patient financial incentive	3.4
Provider education	3.2
Patient reminder	2.5
Patient education	1.3

^{*}Compared to usual care or control group, adjusted for all remaining interventions

Stone E. Interventions that increase use of adult immunization and cancer screening services. Ann Intern Med. 2002; 136:641-51.



VFA Resources

http://eziz.org/vfa-317/vfa-resources/

NEW RESOURCE!



CA Vaccines for Adults (VFA) Program Eligibility Based on Insurance Status



Patient Health Insurance Status	VFA (317 – Funded Vaccine) Eligibility
Uninsured/No Insurance (includes those who receive primary care through county safety net programs; these are NOT considered health insurance)	Eligible for ALL VFA vaccines
Medi-Cal Fee-For-Service/ Medi-Cal Managed Care bit.do/healthplandirectory	NOT Eligible for VFA vaccines ¹
Medicare Part B (medical benefit) ² AND Part D (prescription drug benefit)	NOT Eligible for VFA vaccines
Medicare Part B Alone ²	Eligible for these routine VFA vaccines: Zoster Idap Id if patient does NOT have a wound Hep B if patient NOT high or intermediate risk
Medicare Part D Alone ³	Eligible for these routine VFA vaccines: -PSV23 -PCV13 -Hep B
Insurance NOT through Medi-Cal or Medicare	Only eligible for VFA vaccines that are NOT covered by patient's private insurance plan ⁴

¹Full scope Medi-Cal covers all ACIP-recommended vaccines.

²Medicare Part B covers medical services including: influenza, pneumococcal (PPSV23 and PCV13), and other vaccines (such as Td, Hep B, Hep A, and Rabies vaccines) directly related to the treatment of an injury or direct exposure to a disease or condition. As such, Medicare Part B will cover Td as preventative care for tetanus when patient has a wound. Similarly, Hep B vaccine is only available to low-risk patients through VFA because Medicare Part B will cover Hep B vaccine when a patient is considered high or intermediate risk for contracting Hepatitis B:

- · End Stage Renal Disease (ESRD) patients;
- Hemophiliacs who receive Factor VIII or IX concentrates:
- · Clients of institutions for the mentally disabled;
- · Persons who live in the same household as a Hepatitis B Virus (HBV) carrier;
- · Men who have sex with men:
- · Illicit injectable drug users;
- · Persons diagnosed with diabetes mellitus;
- · Staff in institutions for the mentally disabled; and
- · Workers in health care professions who have frequent contact with blood or blood-derived body fluids during routine work.

Except for vaccines covered under Part B, Medicare Part D covers all commercially available vaccines as long as the vaccine is reasonable and necessary to prevent illness. Contact your patient's plan to find out about coverage.

Fully insured adults whose insurance covers the cost of the vaccine(s) are NOT eligible for VFA vaccine(s), even if the insurance includes a high deductible or co-pay, the plan's deductible has not been met, or the insurance has cost sharing.

http://eziz.org/assets/docs/IMM-1247.pdf

317 Eligibility Screening Record for



Patient Inform	ation				
Patient Name	Last	First	MI	Date	
Date of Birth					
Provider Name					
Determine if the	patient named a	bove is eligible to recei	ve 317-funded vac	cines at each immur	nization visit. Write
the screening d	ate and check ap	propriate Eligibility Sta	tus Verification Ca	tegory in the section	n below.
		eligible to receive 317-fur and uninsured patient does n			he following criteria:
 Is 19 year 	rs of age or older	and underinsured patient ha	s health insurance, b	ut it:	
Does not	cover vaccines, di	oes not cover certain vaccin	es, or covers vaccine.	s with a fixed dollar limi	it which has been reached
		and underinsured: 3, but NOT Part D = PATIEN	IT OK for Zoster;		
		Td/Tdag	(If no wound exposu	re); and	
		Hepatitis	B (if considered low i	risk for contracting Hep	natitis B)
Patient h	as Medicare Part L	D. but NOT Part B - PATIEN	IT OK for PCV 13		
✓ The patient	named above is r	not eligible to receive 317	funded vaccines b	ecause he/she:	
 Has heal 	th insurance that po	ays for vaccines. Adults enre	olled in Medi-Cal or M	edi-Cal Managed Care	are considered insured.

Eligibility Status Verification						
Screening Date	Eligible for 317-funded vaccines			Not Eligible for 317-funded vaccines		
	Uninsured, 19 years of age or older	Underinsured, 19 years of age or older	Underinsured, 65 years of age or older	Has health insurance that pays for vaccines	is 65 years of age or older and patient has both Medicare Part B and Part D	

This form documents the eligibility status of the patient named above.

317 eligibility screening and documentation of eligibility status must take place at every immunization visit to ensure eligibility status has

http://eziz.org/assets/docs/IMM-1226.pdf

- not changed. Verification of responses is not required.
- The health care provider must keep this record for the 317-eligible adult for no less than three (3) years and make it available to state or federal officials for review upon request.

http://eziz.org/assets/docs/IMM-1223ES.pdf

Do I qualify for no-cost or low-cost

You may be eligible to receive no-cost or low-cost vaccines at your

Ask your doctor's office or

local health clinic about

the VFA Program today!

vaccines through the California Vaccines for Adults (VFA) program?

doctor's office or local clinic if you: · Are 19 years of age or older Are uninsured (have no health insurance)²

Are underinsured³

Vaccines are one of the

safest and most effective

and your family's health.

State of California Vaccines for Adults (VFA) Program

ways to protect your health



Phone: (877) 243-8832





VACCINE ELIGIBILITY GUIDELINES

For FQHCs, FQHC Look-Alikes and Rural Health Centers (RHC) enrolled in the California Vaccines for Adults (VFA) and Vaccines for Children (VFC) Programs

	Vaccines for Children (VFC) Funded Vaccine	California Vaccines for Adults (VFA) 317-Funded Vaccine
Age	Children birth through 18 years of age meeting any of these eligi- bility criteria:	Adults 19 years of age and older meeting one of the following eligibility criteria:
Eligibility	Medi-CaJ/CHDP eligible Uninsured (no health insurance) Underinsured (health insurance does not cover vaccines or only covers select vaccines (only eligible at FQHCs and RHCs). American Indian & Alaskan Native	Uninsured (no health insurance) Underinsured (Eligible only if listed vaccines are not covered by insurance) Note: Fully insurance) Note: Fully insured adults are not eligible to receive VFA vaccine: (adults enrolled in Medi-Cal/Medi-Cal managed care plans are considered fully insured).
Vaccine	Portar Hepatitis A Hepatitis B Meningacoccal Conjugate (McV4) Meningacoccal B (MenB) MMB Pneumococcal Conjugate (PCV13) Pneumococcal Polysacharide (PPSV23) Polio (PV) Rotavirus Td Tdap Varicella	

If patient has Medicare Part B but does not have Medicare Part D, then patient is only covered if patient is considered low-risk for contracting Hepatitis B

Includes patients that have Medicare Part B but do not have Medicare Part D, and do not have a wound.

Thank you!

- Program contacts:
- 317 VFA vaccine orders VFC call center at 1-877-243-8832
- All other questions <u>my317vaccines@cdph.ca.gov</u>



Gentle Reminder for Key program Requirements

Details of the Program

- Timeframe: One-year program for vaccine ordering. Use of vaccine doses until vaccine doses are completely administered (through expiration date).
- Participation: Clinics receiving 317 doses will agree to comply with items listed on the 317 Provider Agreement and Certification of Capacity to Store and Manage Vaccines. For current VFC Providers, this is very similar to the agreement the practice has already agreed to as a condition of participating in the VFC Program.
- Vaccines Available: Hepatitis A, Hepatitis B, Meningococcal Conjugate vaccines, Tdap, Pneumococcal Conjugate, Pneumococcal Polysaccharide, HPV, Varicella, and Zoster.
- Vaccine Quantities to be Ordered: Quantities and vaccine types to be approved are
 dependent upon the number of uninsured/underinsured adults already being served by
 the clinic, the number of vaccine doses administered by the clinic on a monthly basis,
 and available vaccine supply for the program.
- Vaccine Ordering: Vaccine orders will be submitted electronically to CDPH at a set order frequency.
- Vaccine Storage Unit Requirements: Clinic must have stand-alone units with the
 capacity to store the requested doses and maintain temperatures within the
 manufacturer's specified ranges.
- Vaccine Administration and Tracking: CAIR or your local immunization registry must be used to document doses administered. Documentation and tracking using an EHR may be acceptable if data exchange with the immunization registry is established or in process. If your clinic is not yet entering immunization doses into an immunization registry (by either web interface or data exchange), usage logs and 317 Eligibility Form may be approved.
- Reporting: Clinic will be required to report vaccine usage and inventory.

Why have Standards for Adult Immunization Practice?

- Adult vaccination <u>rates are extremely low</u>.
- Most adults are <u>not aware that they need vaccines</u>.
- Recommendation from their healthcare professional is the strongest predictor of whether patients get vaccinated.
- There are many missed opportunities for vaccination because many <u>healthcare professionals are not routinely assessing</u> vaccination status.