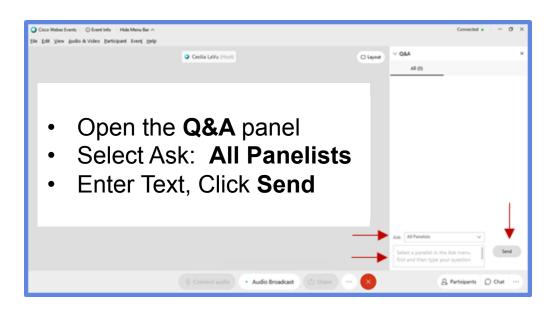
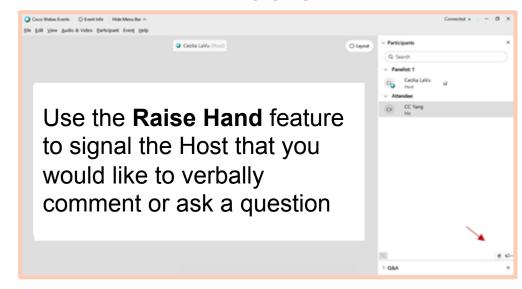
Welcome to Provider Office Hours

During the session, please use one of these methods to comment or ask a question:

OPTION #1: Q&A Panel



OPTION #2: Request to Join Audio





Agenda

Announcements

- Third Party Administrator Kathleen Billingsley
- Vaccine Prioritization Amy Pine
- 65% Threshold Policy Dr. Louise McNitt
- Special Populations Dr. Louise McNitt
- CalVax Re-Brand Nisha Gandhi and Claudia Aguiluz
- My Turn Eric Norton, Josh Pocus and James Gnesda

Updates

- Distribution & Allocation Amy Pine
- Provider Enrollment Nisha Gandhi
- myCAvax Claudia Aguiluz
- Storage & Handling Alan Hendrickson
- Provider Call Center Questions Brenton Louie

Q&A



Announcements



Third Party Administrator

- Negotiations are underway and may conclude soon
- Blue Shield philosophy: Performance Management System to be introduced
- Examples of focus will be:
 - Management of the Provider Network
 - Vaccine distribution
 - Reporting
- Benefits:
 - Prompt and efficient vaccination distribution (tracking)
 - Reach out to vulnerable communities disproportionately affected by COVID-19



Vaccine Prioritization

Who is getting vaccinated now

Phase 1A

NOW VACCINATING

- · Healthcare workers
- · Long-term care residents

Covid19.ca.gov/vaccines

Phase 1B

NOW VACCINATING AS SUPPLIES ALLOW

- Individuals 65 and older
- · Sector populations:
 - · Education and childcare
 - · Emergency services
 - · Food and agriculture

See CDPH Updated Vaccine Allocation Guidelines for COVID-19 Vaccine for details.



Vaccine Prioritization

Updated COVID-19 Vaccine Allocation Guidelines

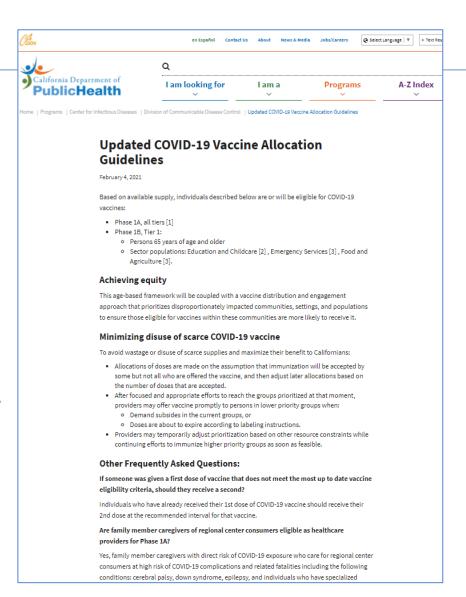
Eligible populations now:

- Phase 1A all Tiers
- Phase 1B, Tier 1

Answers to questions about:

- Caregivers/family members of regional center consumers
- Specific eligibility or non-eligibility of workers

Minimizing disuse



Special Populations: Caregivers of people with disabilities (Louise McNitt)

- Family members who care for people with:
 - cerebral palsy
 - o down syndrome
 - epilepsy
 - specialized health care needs, including dependence upon ventilators, oxygen, and other technology
- Does not include other household members who are not involved in direct care of disabled person
- Proof of eligibility:
 - documentation from regional center verifying the qualifying condition
 - medical documentation of the qualifying condition

<u>DDS COVID-19 Vaccine FAQs – Updated January 25, 2021</u> <u>Updated COVID-19 Vaccine Allocation Guidelines</u>



Letter from State Health Officer (Louise McNitt)

We want you to get your doses out

Each week, you should plan to zero out your doses in the next 7 days. We will track the run-rate of vaccines that you are putting into arms daily to ensure you are tracking to zero out your doses by the end of the week.

Manage your vaccine inventory normally: a dose is a dose

Do not distinguish between vials designated as first and second doses. Manage the inventory you have to <u>ensure you have the doses required to meet your 2nd dose schedule</u>, and then <u>schedule the balance as 1st dose appointments</u>.

See Letter from CDPH Director to All Vaccination Providers in our Archived Messages.



Special Populations: Pregnant people (Louise McNitt)

Risk of COVID-19 disease to pregnant women

- Increased relative risk of severe illness: ICU admission, mechanical ventilation, or death
- Possible poor pregnancy outcomes such as preterm birth

Limited safety data of mRNA vaccines in pregnant women

- Studies being planned, outcomes being monitored in women who became pregnant after vaccination
- No safety concerns in animal models
- mRNA vaccines not live virus vaccines → unlikely to pose a risk to the pregnant person or the fetus
- Vaccine degraded quickly by normal cellular processes and does not enter the nucleus of the cell



Special Populations: Pregnant people (Louise McNitt)

- Pregnant and lactating people are recommended to get vaccinated if they are in an eligible group
- Can discuss with healthcare provider, though not required
- When making decision to vaccinate or not, should consider
 - Level of community transmission
 - Personal risk of contracting COVID-19
 - Risks of COVID-19 to the patient and fetus
 - Lack of data on vaccination in pregnancy and lactation
- Can be vaccinated in same settings as non-pregnant and non-lactating people

For more information:

- o Interim Clinical Considerations for Use of mRNA COVID-19 Vaccines | CDC
- Vaccinating Pregnant and Lactating Patients Against COVID-19 | ACOG



CalVax Re-Brand – Nisha Gandhi & Claudia Aguiluz

1. CalVax logo is changing to myCAvax



- CalVax will undergo a name change to myCAvax
- The new name will reduce confusion with other systems, and it will have a similar look to California's vaccine scheduling system My Turn.



CalVax Re-Brand – Nisha Gandhi & Claudia Aguiluz

Providers will be informed once the change has occurred



4. Is there anything you need to do to get ready for the change?

Initially, there will be no impact nor action that you will have to take. In a few weeks, we will instruct you on a new login site. So, stay tuned, and keep informed!



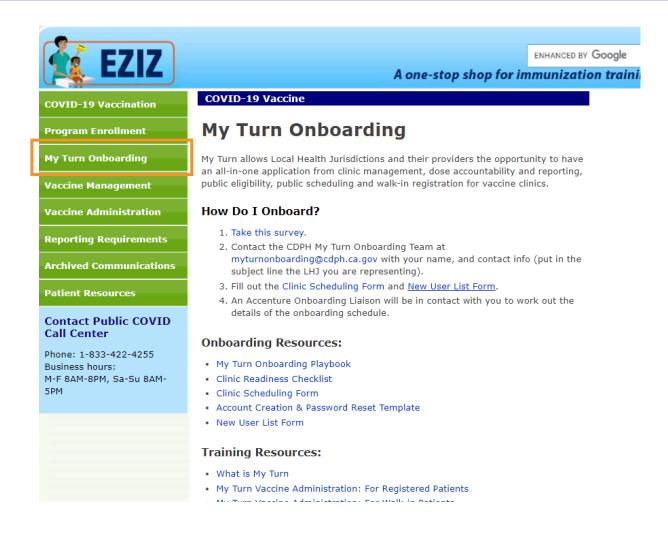
Poll

My Turn is a system where:

- A. Residents can find out if they're eligible for vaccination
- B. Residents will be able to schedule COVID-19 vaccine appointments
- C. Providers will be able to sign up to volunteer to administer vaccines
- D. All of the above



My Turn – Eric Norton, Josh Pocus and James Gnesda



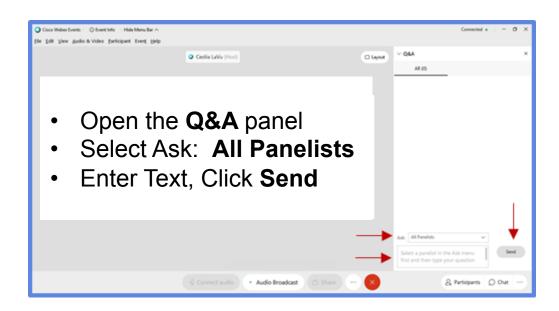


Provider Q&A

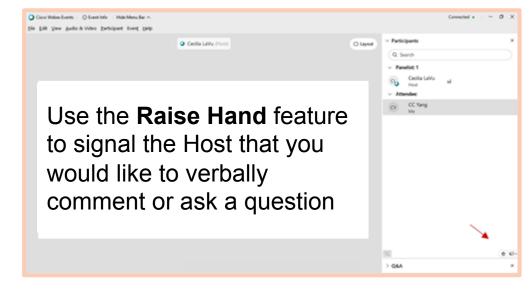
How to Ask a Question

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OPTION #2: Request to Join Audio





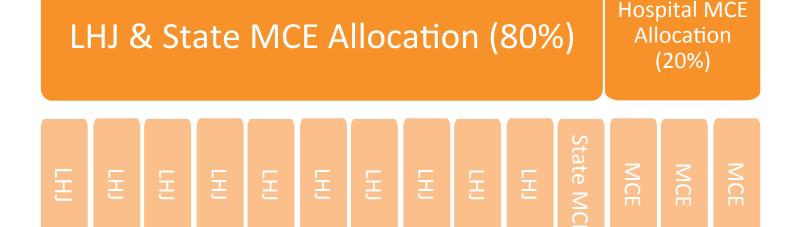
Vaccine Updates



Vaccine Allocation and Distribution

Total CA Allocation

LTC Pharmacy Partnership



Allocation Denominator = Phase 1A Population (LTCF residents and Health Care Personnel by county of employment) AND 65+ resident population

*Phase 1A population will be taken out of denominator over the next two weeks



Vaccine Allocation, Distribution and Administration

Description	Stats Today: 2/4/2021	Stats Yesterday: 2/3/2021	Percent Change from Yesterday
Total Doses Administered	3,984,752	3,792,797	4.8%
Doses Shipped	6,965,675	6,693,300	3.9%
Doses Delivered	6,438,225	6,343,925	1.5%

Group	Description	Numbers as of 2/4/2021
Allocation Data		
	Total First Doses Allocated	4,424,600
	Total Second Doses Allocated	2,389,425
	Total Doses to CDC	937,950
	Total Doses Allocated to California including CDC	7,751,975
	Total Doses to California Excluding CDC	6,814,025
Shipping Data		
	Doses Shipped CDC Pharmacy PP	823,875
	Doses Shipped CA	6,141,800
	Total Doses Shipped CA + CDC	6,965,675
Administration Data Count of People		
	Total People with at least 1 Dose Administered	3,294,976
	Total People with 2 Doses Administered	672,854
Administration Data Count of Doses		
	Total Doses Administered in CDC Pharmacy Program	366,620
	Total Doses Administered and Reported to CA	3,984,752



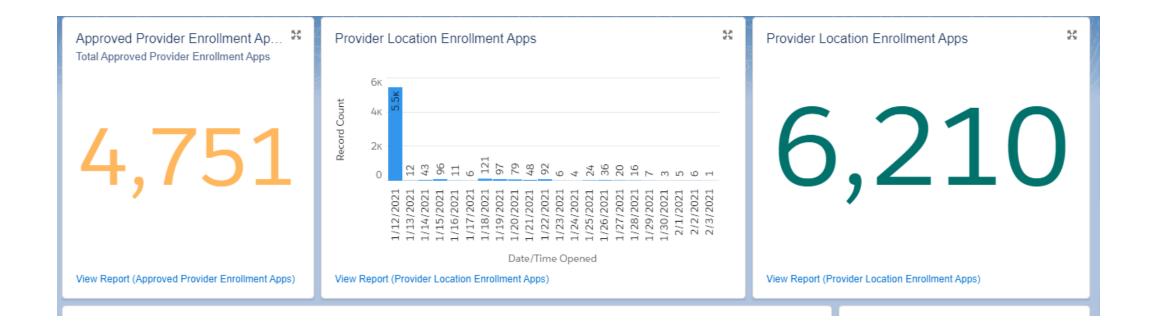
CA's Most Recent Allocation

- 351,900 Moderna Doses
- 241,800 Pfizer Doses
- 593,700 Total

- Supply still low but expected to remain stable for at least 3 weeks
- Addition of new product will help



Provider Enrollment



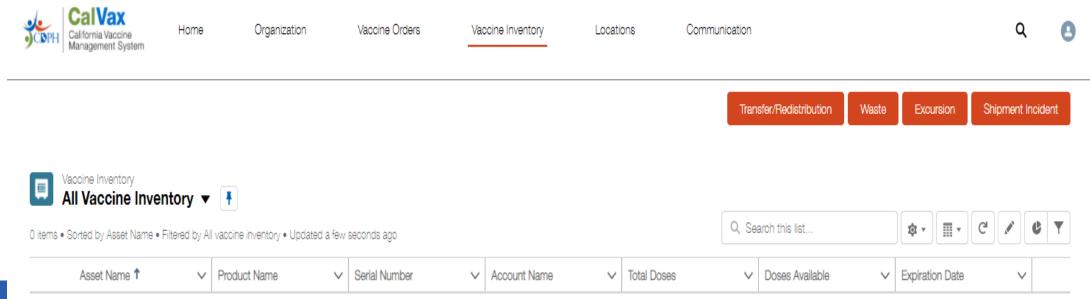


myCAvax Vaccine Management Reporting - Claudia Aguiluz

Document / Report:

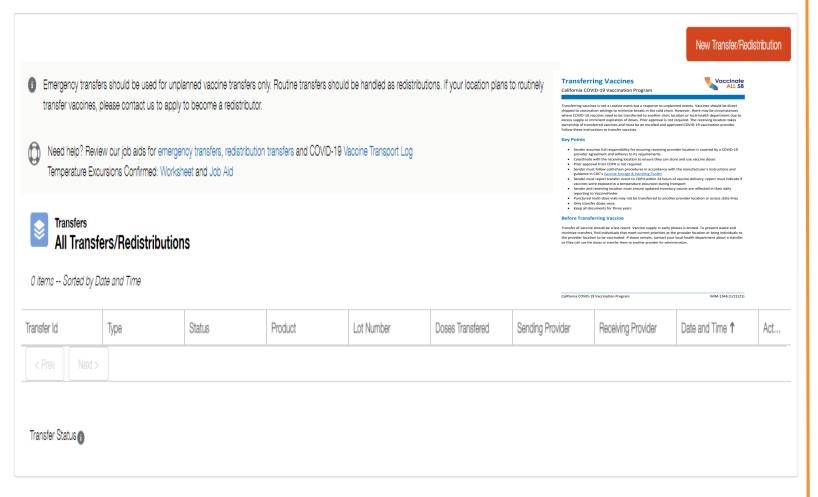
- ✓ Redistribution Events (approved sites only)
- ✓ Transfers

- ü Temperature Excursions (not related to shipments)
- ü Shipment Incidents
- ü Waste Reporting





Vaccine Transfer



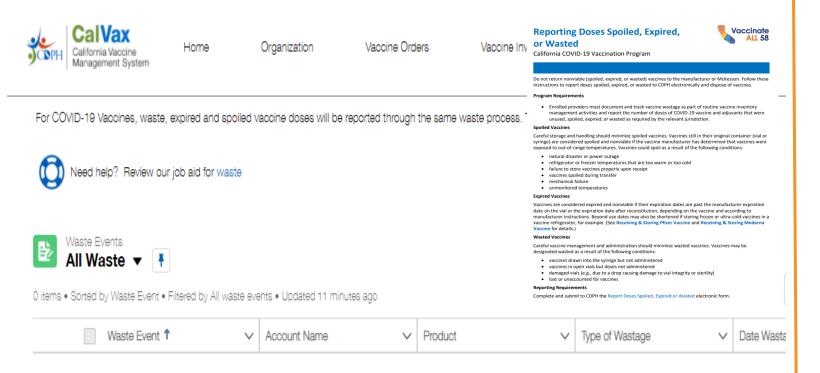
Vaccine Transfers

- Transferring vaccines is not a routine event but a response to unplanned events
 - COVID-19 vaccines need to be transferred to another clinic location or LHD due to excess supply or imminent expiration of doses
- Prior approval is not required
- The receiving location must be an enrolled and approved COVID-19 vaccination provider
- Sender must report transfer event to CDPH within 24 hours of vaccine delivery
 - Report must indicate if vaccines were exposed to a temperature excursion during transport
- Only transfer doses once



Reporting Doses Spoiled, Expired, or Wasted Vaccines

Enrolled providers must document, track, and report the number of doses of COVID-19 vaccine doses that were unused, spoiled, expired, or wasted as part of routine vaccine inventory management activities



- Spoiled: Vaccines still in their original container (vial or syringe) are considered spoiled and nonviable if the vaccine manufacturer has determined that vaccines were exposed to out-of-range temperatures
- Expired: Dates are past the manufacturer expiration date on the vial, the expiration date after reconstitution, or beyond use dates due to shortened use if storing frozen or ultra-cold vaccines in a vaccine refrigerator, for example.

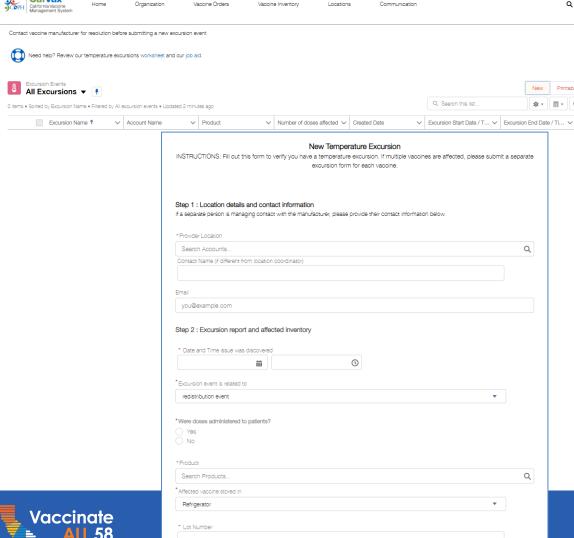
Wasted:

- Vaccines drawn into the syringe but not administered
- Vaccines in open vials but doses not administered
- Damaged vials (e.g., due to a drop causing damage to vial integrity or sterility)

<u>Do not return vaccines</u>. Nonviable vaccines may be disposed of in Sharps containers or following practice protocols for medical waste.



Reporting Temperature Excursions (Non-Shipment Related)



Report Temperature Excursion Worksheet

COVID-19 Vaccine

8

Complete this worksheet to gather the information vaccine manufacturers will need to make a stability determination. Refer to your data logger's temperature data file to determine if there are multiple

Recommended Temperature Ranges

Manufacturer	Refrigerator	Freezer	ULT Freezer	Thermal Shipper
Pfizer	2°C to 8°C (36°F to 46°F)	N/A	-80°C to -60°C (-112°F and -76°F)	-90°C to -60°C * (-130°F to -76°F)
Moderna	2°C to 8°C (36°F to 46°F)	-25°C to -15°C (-13°F to 5°F)	N/A	N/A

^{*} Storage within this temperature range is not considered an excursion from the recommended storage condition.

Step 1: Record the temperature excursion details.

Select affected vaccine: ☐ Pfizer ☐ Moderna	F
Affected vaccines stored in:	C
□ refrigerator □ freezer □ ULT freezer □ thermal shipper	
Check if related to:	Si
$\ \square$ redistribution $\ \square$ transfer to another provider $\ \square$ off-site/mo	st
Excursion start date: Excursion end date:	to
Temperatures out of range: ☐ too cold ☐ too warm	
Warmest or coldest temperature:	P
Total duration of excursion: (hrs./mins.)	
Identify possible cause:	
Were affected vaccines involved in a previous temperature excu	K
California COVID-19 Vaccination Program	

Reporting Temperature Excursions

COVID-19 Vaccine

taff must immediately prevent use of vaccines exposed to out-of-range temperatures and notify relevant taff. Any temperature excursion must be documented and immediately reported. The information reported is ised by vaccine manufacturers to determine whether a vaccine is likely to be viable and can be administered o patients. Timely and accurate reporting of temperature excursions is essential to a successful determination f vaccine stability.

Program Requirements

- · Organization must comply with each relevant jurisdiction's immunization program guidance for dealing with temperature excursions. (P.A. #7C)
- Organization must preserve all records related to COVID-19 vaccine management for a minimum of 3 years, or longer if required by state, local, or territorial law. (P.A. #7E)

Key Points

- · Report every temperature excursion
- · Report length of temperature excursion, MIN and MAX temperatures, and possible cause
- · Don't administer vaccines exposed to out-of-range temperatures until stability is determined

Reporting Temperature Excursions for Pfizer Thermal Shippers

Follow these instructions when notified by Controlant that temperatures went out of range.

Step	Description		
1.	Label vaccines "Do not use" and notify your supervisor.		
2.	Complete the Report Temperature Excursion Worksheet to record details provided in Controlant's temperature deviation email and/or text.		
3.	Contact Pfizer to determine stability and provide the excursion details from the worksheet.		
4.	Once a determination has been made, finish processing the vaccines.		
	If manufacturer determines vaccines are okay to use: Remove "Do Not Use Vaccines" sign and alert your supervisor. Vaccines are okay to administer. If manufacturer determines vaccines are NOT okay to use: Follow guidance for return or disposal of non-viable vaccines. Guidance to follow.		
5.	Submit the Report Temperature Excursion e-form to CDPH. (See resources.)		



Home

Organization

Vaccine Orders

Vaccine Inventory

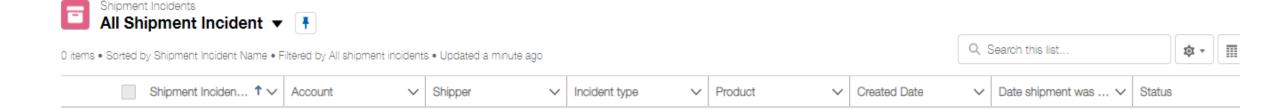
Locations

Communication

Use shipment incident report to collect information that the manufacturer or McKesson will need to resolve your incident. Shipping incident must be reported the same day as shipment arrives to receive replacement vaccine.



Need help? Review our Receiving & Storing job aids for Pfizer and Moderna Vaccines



Vaccine Shipping Incident

Vaccine shipments must be received and inspected immediately upon arrival. (See Receiving & Storing Moderna Vaccine and Receiving & Storing Pfizer Vaccine for details.) Report all shipping incidents for vaccine product or ancillary supplies the same day of receipt.

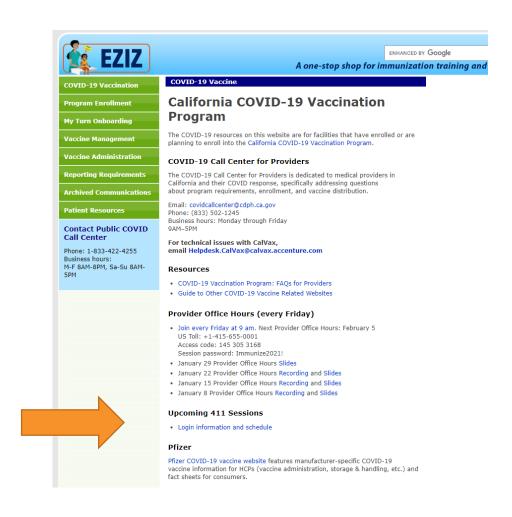


myCAvax 411 Session Today

 Friday, February 5 (Preview New Functionality), 11 AM – 12 PM -

Click here to join session

 The password for each session is the same: CalVax2021!





Storage and Handling – Alan Hendrickson

• Punctured vial transport instructions COMING SOON



- Pfizer 125-dose tray Don't bet on it yet.
- Johnson & Johnson Vaccine

 - ○20 vials per carton
 - o 100 dose minimum
 - No size yet, but it does matter



Provider Call Center Questions – Brenton Louie

- Enrollment status
- Vaccine order status
- Scheduling vaccination appointments (this one does not belong!)

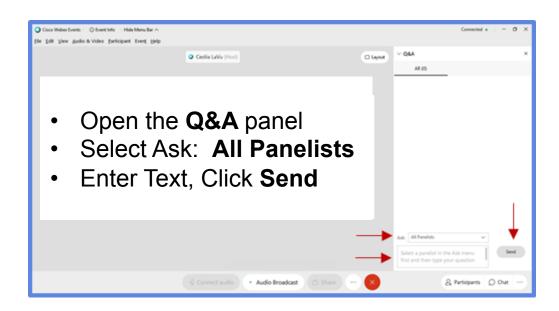


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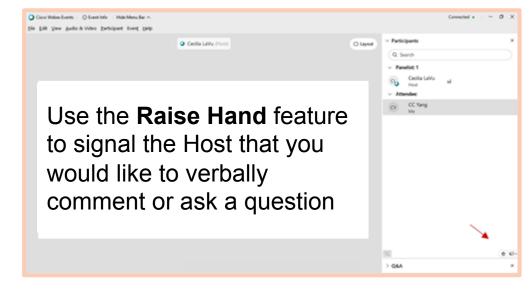
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Summary Slide

- Get doses out as quickly as possible Each week, schedule/ account for needed 2nd doses, then use remaining vaccine for 1st doses
- Family caregivers of people with qualifying conditions are eligible to receive vaccine
- Pregnant and lactating women can be vaccinated if they are a member of an eligible group



Provider Resources on EZIZ

https://eziz.org/covid/

View vaccine management resources and job aids on tab here



View FAQs for Providers here

View recording and slides and find links to upcoming events here



A one-stop shop for immunization tra

ENHANCED BY Good

COVID-19 Vaccination

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Contact Public COVID Call Center

Phone: 1-833-422-4255 Business hours: M-F 8AM-8PM, Sa-Su 8AM- **COVID-19 Vaccine**

California COVID-19 Vaccination **Program**

The COVID-19 resources on this website are for facilities that have enrolled or are planning to enroll into the California COVID-19 Vaccination Program.

COVID-19 Call Center for Providers

The COVID-19 Call Center for Providers is dedicated to medical providers in California and their COVID response, specifically addressing questions about program requirements, enrollment, and vaccine distribution.

Email: covidcallcenter@cdph.ca.gov

Phone: (833) 502-1245

Business hours: Monday through Friday

9AM-5PM

For technical issues with CalVax, email Helpdesk.CalVax@calvax.accenture.com

Resources

- COVID-19 Vaccination Program: FAQs for Providers
- Guide to Other COVID-19 Vaccine Related Websites

Provider Office Hours (every Friday)

• Join every Friday at 9 am. Next Provider Office Hours: February 5

US Toll: +1-415-655-0001 Access code: 145 305 3168 Session password: Immunize2021!

- January 29 Provider Office Hours Slides
- January 22 Provider Office Hours Recording and Slides
- January 15 Provider Office Hours Recording and Slides



Thank You



for our next weekly
Provider Office Hours

Friday, February 12th 9:00 – 10:00 AM

