



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

December 3, 2013

VFC December & January Call Center Operations & Shipping Schedule

Dear VFC Provider,

The VFC Program Office will be closed on the following days in December and January:

- Wednesday, December 4, 2013 (all-staff meeting)
- Wednesday, December 25, 2013 (Christmas Day)
- Wednesday, January 1, 2014 (New Year's Day)
- Monday, January 20, 2014 (MLK Holiday)

Vaccine Orders

Orders will continue to be received during the program closures. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

Holiday Vaccine Shipment Schedule

VFC's National Vaccine Distributor, McKesson Specialty, and Merck (varicella vaccines shipments) will not ship VFC-supplied vaccines during the following days:

- December 20, 2013 through January 3, 2014.

Vaccine deliveries will resume the week of January 6, 2014.

For any ordering or delivery questions, please call a VFC Customer Service Representative at (877) 243-8832 or visit us at our website: www.eziz.org.

**Are you not receiving VFC's emailed program letters and communications?
Visit our website at www.eziz.org and log into MyVFCVaccines to check your email address. Also be sure to check your spam folder!**