



# IMPORTANT MESSAGE

California Department of Public Health  
Immunization Branch  
Vaccines for Children (VFC) Program  
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May 17, 2017

## VFC Program Updates

Dear VFC Provider,

### VFC Customer Service Center Closures:

The VFC Program Customer Service Center will be closed during the following dates:

- Monday, May 29, 2017 (Memorial Day Holiday)
- Tuesday, June 6, 2017 from 9am to 2:30pm (Staff Meeting)
- Wednesday, June 7, 2017 (All-Day Staff Meeting)

Orders will continue to be received during these times and normal business hours will resume after these closures. **TIP:** Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. Make sure to place your vaccine request with sufficient inventory on-hand (3 weeks recommended).

### 2016 - 2017 Influenza Vaccine Update:

Although this year's flu season is coming to an end, please keep the following information in mind:

- Flu activity continues to decrease, though sporadic activity may continue until the season is over.
- If you have patients 6 months and older in your practice who have not yet received their annual influenza vaccine or who may need their second dose and/or you have children with a long-term health condition like asthma, diabetes and heart disease, please ensure they are fully vaccinated and optimally protected against influenza.
- VFC has adequate flu vaccine supplies still available to support your continuing flu vaccination efforts.
- Check your flu vaccine expiration dates as some doses will expire in late May or June.
- Flu vaccine is good until expiration. Do not remove viable vaccine doses from your storage unit prior to expiration. This will result in preventable negligent vaccine wastage.
- Upon expiration, remove expired doses from your vaccine storage unit immediately. Complete and submit a VFC Return Form and request a return shipment label by logging into your MyVFCVaccines account on [www.eziz.org](http://www.eziz.org).

**May is Toddler Immunization Month!**

**Thank you for continuing to make sure babies and toddlers in your practice are protected from vaccine preventable diseases.**