



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

February 4, 2015

VFC Websites Will Be Down for Critical Server Maintenance

Dear VFC Provider,

Starting **Friday, February 6, 2015 at 12:00pm (noon)**, the VFC Websites EZIZ.org and MyVFCVaccines will be temporarily unavailable for server maintenance. This important maintenance is necessary to resolve some of the online issues you may have been experiencing. The website is expected to be back online the afternoon of Monday, February 9, 2015.

While the website is down:

- VFC's Order Management System, MyVFCVaccines, will be inaccessible to providers and VFC Program staff. Therefore, VFC orders cannot be submitted and processed during the maintenance period.
- All forms, links, and documents on EZIZ.org will not be accessible.
- EZIZ's training site and lessons will be unavailable.
- The VFC Customer Service Center will still be open and available to answer any general questions; however, please note that since we will not have access to our Order Management System, we will not be able to provide you with any specific information regarding your account.

The VFC Customer Service Center can be reached by calling 1-877-243-8832.

Are you not receiving VFC's emailed program letters and communications?
Visit our website at www.eziz.org and log into MyVFCVaccines to check your email address. Also be sure to check your spam folder!