Refrigerator Action Guide – When To Call VFC (°F)

Action steps are different because vaccines respond differently to WARM and COLD temperatures and the amount of time at these temperatures. Post this guide on the refrigerator to help you take the correct actions.

If you are not sure if there is a problem, call:
California Vaccines for Children Program  VFC Call Center: 1-877-243-8832

**MIN TOO COLD**

28° & colder  29°  30°  31°  32°  33°  34°  34.9°

1. Press MEMORY CLEAR/RESET button(s) after recording temperatures.
3. Alert your supervisor.

Call VFC Call Center!
1-877-243-8832

Press MEMORY CLEAR/RESET button(s).

Document all actions taken.

**CURRENT, MIN, and MAX are all OK.**

35.0°  36°  37°  38°  39°  40°  41°  42°  43°  44°  45°  46.0°

1. Press MEMORY CLEAR/RESET button(s).
   Done. No need to call VFC.

Make sure that MIN and MAX show on the display and not alarm settings (LO and HI).

**MAX TOO WARM**

46.1°  47°  48°  49°  50°  51°  52°  53°  54° & warmer

1. Press MEMORY CLEAR/RESET button(s) after recording temperatures.
3. Alert your supervisor.

**A.M. recording**

Call VFC Call Center!
1-877-243-8832

Press MEMORY CLEAR/RESET button(s).

**P.M. recording**

Wait 1 hour & check temperatures again.

**CURRENT TOO WARM**

Call VFC Call Center!
1-877-243-8832

Press MEMORY CLEAR/RESET button(s).

**CURRENT OK**

No need to call VFC (unless this happens daily).

Document all actions taken.