Freezer Action Guide – When To Call VFC (°C)

Action steps are different because whether vaccines can be used or not depends on the amount of time at TOO WARM temperatures. Post this guide on the freezer to help you take the correct actions.

CURRENT, MIN, and MAX are all OK.

-27° & colder

1. Press MEMORY CLEAR/RESET button(s) after recording temperatures. Done.

Make sure that MIN and MAX show on the display and not alarm settings (LO and HI).

MAX TOO WARM

-14.9° -14° -13° -12° -11° -10° -9° -8° -7° -6° -5° -4° & warmer

1. Press MEMORY CLEAR/RESET button(s) after recording temperatures.
3. Alert your supervisor.

A.M. recording

Call VFC Call Center! 1-877-243-8832

Wait 1 hour & check temperatures again.

CURRENT TOO WARM

Current TOOK WARM

Call VFC Call Center! 1-877-243-8832

CURRENT OK

No need to call VFC (unless this happens daily).

Press MEMORY CLEAR/RESET button(s).

Document all actions taken.

-50°C and colder

Most freezers do not reach temperatures below -50°C, but if you see temperatures this low, call the VFC Call Center.

If you are not sure if there is a problem, call:

California Vaccines for Children Program VFC Call Center: 1-877-243-8832