



# IMPORTANT MESSAGE

California Department of Public Health  
Immunization Branch  
Vaccines for Children (VFC) Program  
850 Marina Bay Parkway  
Richmond, CA 94804

Toll Free Phone:  
877-2GET-VFC (877-243-8832)

Toll Free Fax:  
877-FAXX-VFC (877-329-9832)

September 11, 2017

## VFC Program Updates

Dear VFC Provider,

### **VFC Customer Service Center Closure:**

The VFC Program Customer Service Center will be closed on the following date:

- Tuesday, September 12, 2017 (All-Day Staff Meeting)

Orders will continue to be received during these times and normal business hours will resume after these closures. You may reach a VFC Customer Service Representative at (877) 243-8832, Monday through Friday from 9am to 5pm.

**TIP:** Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. Make sure to place your vaccine request with sufficient inventory on-hand (4 weeks recommended).

### **VFC Program 2017 - 2018 Initial Flu Orders will begin shipping soon!**

- Please visit [EZIZ.org](http://EZIZ.org) for recent communications and resources regarding 2017-2018 flu products and preparing your practice for the upcoming flu season.
- Be on the lookout for the VFC Program letter regarding 2017-2018 Seasonal Influenza Vaccine Information, including 2017-2018 recommendations of the federal Advisory Committee on Immunization Practices (ACIP) for the Prevention and Control of Seasonal Influenza with Vaccines.

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Are you not receiving VFC's emailed program letters and communications?  
Visit our website at [EZIZ.org](http://EZIZ.org) and log into MyVFCVaccines to check your email address.  
Also be sure to check your spam folder.