

**TO:** EZIZ Users  
**FROM:** CDPH  
**SUBJECT:** Transportation for Medi-Cal Members Poster  
**DATE:** 2/5/18

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Dear EZIZ Users,

Did you know that free transportation services may be available for Medi-Cal members seeking medical care? These services can be helpful for patients with transportation barriers. Medi-Cal Managed Care members should call the member services phone number on the back of their insurance card to see if they qualify. Patients with straight Medi-Cal, also called Fee-for-service, should call 1-800-541-5555 (or 916-636-1980 if calling from a non-California phone number).

Feel free to print and post these [bilingual posters](#) (English/Spanish) in patient waiting rooms and other areas where the public may see them.

See the [July 2014](#) and [December 2017](#) All Plan Letters (Department of Health Care Services) for additional information