



# IMPORTANT MESSAGE

California Department of Public Health  
Immunization Branch  
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## VFC Program Updates

Dear VFC Provider,

Please refer to the following two program updates.

### 1. VFC Customer Service Center Closures:

The VFC Program Customer Service Center will be closed on the following dates:

- Tuesday, June 26, 2018 (Staff Meeting)
- Wednesday, June 27, 2018 (Staff Meeting)
- Wednesday, July 4, 2018 (Fourth of July Holiday)

Tip: You may still submit your orders during this time.

### 2. 2017-2018 Influenza Vaccine Update:

As we wrap-up this past flu season, and begin to gear up for the 2018-2019 season, please make sure your practice has removed any remaining flu doses from your fridge.

- Most 2017-2018 flu products have either expired or are soon to expire at the end of June. So, if you have expired doses on-hand, remove them from your storage unit immediately, and complete and submit a VFC Return Form by logging into your [MyVFCvaccines](#) account.
- Doses shipped back to McKesson must match doses reported in your electronic Return Form. So please, do not include expired private vaccine doses, or any broken vials or syringes, or open multi-dose vials you included on the Return Form.
- Each return shipping label requested in the [Return Form](#) is associated with that specific Return ID. Therefore, **ONLY** ship doses listed in the corresponding Return ID/Form.
- Return shipping labels are only valid for 30 days; ensure expired flu doses are returned to McKesson as soon as possible.

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[VFC's 2018 Program Operation Guide](#) is available online, in addition to individually mailed hard copies to every VFC provider. Make sure to share this important resource with key staff!