



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
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March 2, 2018

VFC Recertification is Due TODAY!

Dear VFC Provider,

2018 VFC Recertification is due today Friday, March 2, 2018.

- All VFC Providers must complete the recertification process as soon as possible in order to continue participation in the VFC Program and receive publicly-funded vaccines.
- We understand some providers have reported technical difficulties related to browser compatibility with some of the required EZIZ lessons.
Tips to resolve EZIZ lesson issues:
 - Try a different browser, such as the most recent versions of Internet Explorer, Mozilla Firefox or Google Chrome.
 - Ensure that you have the most up to date Adobe Flash Player properly installed in your computer and enabled on the browser being used. Click the link in your EZIZ training learning history page to [check your Flash Player](#). Work with your IT department to enable Flash if your organization's IT system blocks Flash Player.
- If you are unable to resolve your technical issues today, the online Recertification Form will still be available after the March 2nd deadline. However, your practice should submit your 2018 VFC Recertification as soon as possible to avoid delays in receiving publicly-funded vaccines.

Note: If you have already submitted your 2018 VFC Recertification, thank you and please disregard this message.

Upcoming VFC Customer Service Center Closure:

- The VFC Program Customer Service Center will be closed on **Tuesday, March 6, 2018 from 12:00pm to 5:00pm** for an all-staff meeting.
- Vaccine orders can still be submitted online during the call center closure and normal business hours will resume the next day.

Are you not receiving VFC's emailed program letters and communications?

Visit our website at www.eziz.org and log into MyVFCVaccines to check your email address. Also be sure to check your spam/junk folder