

Dear Providers,

We recently launched an online temperature excursion reporting system, 'Storage and Handling Online Triage System' (SHOTS). SHOTS is accessed through your [MyVFCvaccines](#) account. Vaccines exposed to temperatures outside acceptable temperature ranges may be at risk of spoilage and might be deemed non-viable. For this reason, the California VFC Program requires providers to report all temperature excursions and SHOTS will determine whether vaccine manufacturers need to be contacted to determine vaccine viability.

Please download and review with your staff this easy-to-follow [SHOTS guide \(IMM-1224\)](#). It outlines all the steps to document temperature excursions in SHOTS.

As a reminder, VFC providers are required to monitor and document their vaccine storage unit temperatures twice daily on VFC-supplied temperature logs.

- Store refrigerated vaccines between [35.0°F and 46.0°F \(2.0°C and 8.0°C\)](#)
- Store frozen vaccines between [-58.0°F and 5.0°F \(-50.0°C and -15.0°C\)](#)

If you have any questions, please contact the VFC Program at 877-2GET-VFC (877-243-8832).