



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

VFC Customer Service Center March Closures

March 6, 2017

Dear VFC Provider,

The VFC Program Customer Service Center will be closed for a **half** day on **Tuesday March 7, 2017** for an all staff meeting and also for the Cesar Chavez Holiday on **Friday, March 31, 2017**.

Vaccine orders can still be submitted online during call center closures. Normal business hours will be resumed after the Holiday.

TIP:

Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. Make sure to place your vaccine request with sufficient inventory on hand (3 weeks recommended).

You may reach a VFC Customer Service Representative at (877) 243-8832, Monday through Friday during normal business hours from 9am to 5pm.