



# IMPORTANT MESSAGE

California Department of Public Health  
Immunization Branch  
Vaccines for Children (VFC) Program  
850 Marina Bay Parkway  
Richmond, CA 94804

Toll Free Phone:  
877-2GET-VFC (877-243-8832)

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July 25, 2016

## VFC Program Updates

Dear VFC Provider,

### **VFC Customer Service Center Closure:**

The VFC Program Customer Service Center will be closed on the following date:

- Thursday, July 28, 2016 (All Day Staff Training)

Orders will continue to be received during this time and normal business hours will resume after this closure. You may reach a VFC Customer Service Representative at (877) 243-8832, Monday through Friday from 9am to 5pm.

**TIP:** Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. Make sure to place your vaccine request with sufficient inventory on-hand (3 weeks recommended).

### **2016 – 2017 Influenza Vaccine Update:**

Flu Order Confirmation is coming soon! Keep an eye out for the notification.

- The VFC Program's Influenza Vaccine Order Confirmation for the 2016-2017 Flu Season will be available for providers to confirm their allocation in **early August 2016**. Once the system is open, you will have **10 days** to review and confirm allocated doses.

Still have expired flu doses on-hand?

- Remove them from your vaccine storage unit immediately. Complete, submit a VFC Return Form and request a return shipment label by logging into your MyVFCVaccines account. Complete this Return Form **prior** to confirming your 2016-2017 Flu Season allocation; you will need this information to confirm allocated doses. Ship any expired 2015-2016 flu doses back to McKesson as soon as possible.

**Are you not receiving VFC's emailed program letters and communications?  
Visit our website at [www.eziz.org](http://www.eziz.org) and log into MyVFCVaccines to check your email address.**