



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

May 24, 2016

VFC Program Updates

Dear VFC Provider,

VFC Customer Service Center Closures:

The VFC Program Customer Service Center will be closed during the following dates:

- Monday, May 30, 2016 (Memorial Day Holiday)
- Tuesday, June 7, 2016 from 11:30am to 5pm (Staff Meeting)
- Wednesday, June 8, 2016 through Thursday, June 9, 2016 (All-Day Staff Meetings)

Orders will continue to be received during these times and normal business hours will resume after these closures. You may reach a VFC Customer Service Representative at (877) 243-8832, Monday through Friday from 9am to 5pm.

TIP: Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. Make sure to place your vaccine request with sufficient inventory on-hand (3 weeks recommended).

2015 – 2016 Influenza Vaccine Update:

The VFC Program will close supplemental ordering for influenza vaccines on Friday, May 27, 2016.

As a reminder, any expired or spoiled VFC seasonal flu vaccines must be returned to McKesson Specialty to recoup the federal excise tax credit. Upon expiration, please remove expired flu vaccines from your storage units immediately and then complete and submit the VFC Return Form online by logging into your MyVFCVaccines account on eziz.org.

Are you not receiving VFC's emailed program letters and communications?

Visit our website at www.eziz.org and log into MyVFCVaccines to check your email address. Also be sure to check your spam folder!