



California Vaccines for Children (VFC) Program 2019-2020 VFC Influenza Vaccine Pre-book

Frequently Asked Questions (FAQ)

We have gathered frequently asked questions from this year's VFC influenza pre-book process. If you have a question, this document may help! If you have additional questions email them to

MyVFCvaccines@cdph.ca.gov or call (877) 243-8832

What do my pre-book doses represent?

Pre-booked doses are the total doses available for your practice for the entire 2019-2020 flu season.

Why was my submitted pre-book request reduced?

Providers who requested a significant amount above their season target may have had their requests reduced. Submitted pre-book requests were reviewed taking into account the calculated season target for the practice and available vaccine supply.

What is the season target?

The season target is the number of doses the California VFC Program has calculated that your practice will need for the 2019-2020 season. This number is based on usage information for sentinel pediatric and adolescent vaccines reported as administered on routine vaccine orders in 2018 and early 2019.

Why was a product that I did not request included in my pre-book confirmation?

The flu products available through the California VFC Program are based on products requested during pre-book, but also based on available vaccine supply. Due to supply limitations recently announced by AstraZeneca, FluMist® doses will be very limited, and providers who had requested this product will likely receive an alternate product instead.

Providers who requested only multi-dose vials and reported in their 2019 Recertification that they see patients under three years of age had a portion of their request shifted to Fluzone 0.5mL syringes. This product can be used on patients 6 months through 18 years. Note that according to the Health and Safety Code Section 124172, pregnant women or children younger than three years old may only receive vaccine doses that contain trace levels or no mercury.

I ordered multiple products, but only one was confirmed, why?

As with routine orders, VFC limits orders for one brand for the same vaccine. Providers were limited to one 0.5mL syringe product. If your practice requested more than one 0.5mL syringe product, doses requested were shifted to a single product based on the submitted pre-book and/or brand order history.

I requested doses, but zero doses were confirmed, why?

Providers agree to offer all ACIP recommended vaccines in addition to influenza vaccine ([VFC Provider Agreement Addendum #14A](#)). For providers who have not placed routine vaccine orders in 2018 and 2019, the



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request for influenza doses was not confirmed. Your VFC Program Representative will be reaching out to discuss compliance with ACIP recommended vaccines for the patient population served by your practice.

Can I switch products?

No. The products and amounts confirmed are based on submitted pre-books and available vaccine supply. Providers who did not submit a pre-book will be allocated product based on available vaccine supply.

Can I order another product in addition to the ones confirmed?

No. Doses confirmed to your practice will make up the supply, AND brand(s) available for ordering to your practice. These amounts are based on submitted pre-books and available vaccine supply.

Will I receive all these doses at once?

No. The California VFC Program will proactively ship doses to your practice based on the amount of your initial order, and as vaccine supply becomes available.

How soon can we place our initial order?

In July, you will be asked to confirm the portion of your pre-booked doses that you would like VFC to ship to you automatically as part of your initial flu order, once vaccine begins to arrive at the VFC Program's vaccine distributor; remaining doses will be ordered as needed on your MyVFCvaccines account after all of the initial flu orders have been shipped to all VFC Providers. A program communication will be sent to all providers when the flu order system is opened.

Why are you no longer offering Pediatric Fluzone?

Pediatric Fluzone will not be offered this season due to the number of products available that can be used in patients from 6 months through 18 years.

What do I do if I cannot receive the products approved for me (e.g. my EHR isn't programmed with this product)?

Requests to shift confirmed doses to an alternate brand cannot be accommodated as California has already pre-booked doses through the Centers for Disease Control and Prevention (CDC). Since it is early in the season working with your EHR vendor to add the confirmed brands to your system can help get your practice ready.

My practice recently enrolled and did not get a chance to submit a pre-book?

Depending on when newly enrolled providers became active in the VFC Program, flu doses have been allocated based on recent routine VFC vaccine orders (if any). Otherwise, minimal doses have been allocated.

What if I need additional doses from my pre-booked doses?

If additional flu vaccine doses are needed from your practice's approved pre-booked amount, you will have a chance to submit a request for additional doses after you have received your first and subsequent flu orders and have reached your approved limit. A justification for additional doses may be required.