



November 22, 2023

# MyVFCVaccines Email Notification Outage

Dear VFC Provider,

We are currently experiencing issues with our email notification system preventing notifications from being sent. It is currently being addressed and we hope to have it resolved as soon as possible. During this unexpected outage, access to your MyVFCVaccines account remains unaffected so you may continue to check there to see if your order was submitted, returned for corrections, or approved. We will provide updates as we receive additional information.

**Thank you,**



California Department of Public Health | Immunization Branch  
Vaccines for Children (VFC) Program  
850 Marina Bay Parkway  
Richmond, CA 94804  
**Phone: 877-2GET-VFC (877-243-8832)**  
**Fax: 877-FAXX-VFC (877-329-9832)**  
**Email: [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov)**

