California Department of Public Health
Immunization Updates for Providers

Friday, June 14, 2024
9:00 am – 10:30 am
Housekeeping

Reminder to Attendees:

Today’s session is being recorded. For slides, webinar recordings, and other postings, see the CDPH Weekly Immunization Updates for Providers.

To be added to the CDPH email messaging listserv for providers, please email your request to blanca.corona@cdph.ca.gov.

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov.

Reminder to Panelists:

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.
Questions

During today’s webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.

Resource links will be dropped into, “Chat”
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Thank you for attending today’s session!
Announcements

Leslie Amani, CDPH
Webinar: Vaccines for Children (VFC) Afternoon TEAch

**Topic:** Beating the Back to School Rush: Proactive Planning for School Vaccination Compliance & Exemptions

**When:** Wednesday, June 26, 2024

**Time:** 12:00 pm - 1:00 pm, PT

**Registration Link:** [VFC Afternoon TEAch Webinar](#)
Call for Nominations!

Immunization Champion Award 2024

• National award program hosted by the Association of Immunization Managers (AIM) honoring individuals going above and beyond to foster and/or promote immunization in their communities

• **Nomination Form** - nominations accepted until 5:00 pm on Friday, June 21, 2024

• Email completed forms to [MyVFCvaccines@cdph.ca.gov](mailto:MyVFCvaccines@cdph.ca.gov)
CDPH Office of Communications: Measles Prevention

CDPH has a new Measles Prevention Communications Toolkit with resources and messages to educate Californians about measles and the benefits of vaccination.

Additional Resources:
• Destination List and Immunizations Required (CDC)
• Immunizations for Travel (CDC)
• Measles activity in California
Vaccines are available to protect against infection and/or serious illnesses from HPV, hepatitis A, hepatitis B, and mpox. Other vaccines are under development, including those for HIV and herpes simplex virus (HSV). You can find information on the following sexual health vaccines:

- **Hepatitis A (HAV)**
- **Hepatitis B**
- **Human Papillomavirus (HPV)**
- **Mpox**
CDPH Office of Communications: Pride Month Toolkit

Mpqx Vaccination Flyers

• Mpox vaccines are safe, effective and available for free while supplies last! (2.5MB)

• Vaccination is the best way to protect yourself and your community from mpox! (2.3MB)

• Mpox vaccines are most effective when you get 2 doses 28 days apart! (2.7MB)

Mpqx Vaccination Stickers

• Free hugs & free mpox vax. Find a location. (PDF)
• Vaxed for mpox? Forward Pride. (PDF)
• Vaxed for mpox? Transgender Pride. (PDF)
Spotlight: Fresno County Public Health

Fresno County Department of Public Health
EZIZ Email Updates

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email blanca.corona@cdph.ca.gov
COVID-19 Vaccine Administration
Sarah Stich, CDPH
COVID-19 Vaccine Administration Summary
as of June 10, 2024

96,354,296
Total Doses Administered:

5,902,485
Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date

*Has received at least one dose of the Updated 2023-2024 vaccine

Public Dashboard Link
CDC - Updated 2023-2024 Formula mRNA Vaccine
Trends in COVID-19 Vaccine Administration
as of June 10, 2024

Most Recent Eligibility Groups

Additional Updated 2023-2024 dose for 65+ age group

CDC/ACIP recommends additional dose for 65+
Trends in COVID-19 Vaccine Status
as of June 10, 2024

Vaccine Status: Statewide

• Currently, about:
  
  • **15%** of the state population has received the 2023-2024 Vaccine (i.e., are Up-to-Date)
  
  • **10%** of the state population has received a Bivalent Booster but not the 2023-2024 Vaccine

CDC/ACIP recommends additional dose for 65+
Trends in COVID-19 Vaccine Status as of June 10, 2024

Vaccine Status by Race/Ethnicity*

- A majority of all race and ethnicity populations completed at least the Primary Series in 2021
- Persistent disparities for all vaccines among Black and Latino populations

*Rates for Native Hawaiian and Pacific Islander (>95%) and Multiracial (36%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures

CDC/ACIP recommends additional dose for 65+
Trends in COVID-19 Vaccine Status as of June 10, 2024

Vaccine Status by Race/Ethnicity*

- Asian and White populations have the highest rates of 2023-2024 vaccine uptake

* Rates for Native Hawaiian and Pacific Islander (20%) and Multiracial (4%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures
# Trends in COVID-19 Vaccine Status as of June 10, 2024

## Vaccine Status by Race/Ethnicity*

In addition to having the lowest coverage for the updated vaccine, Latino, Black, and American Indian or Alaska Native populations are also less likely to have received a bivalent booster.

![Vaccine Status by Race/Ethnicity](chart.png)

*Rates for Native Hawaiian and Pacific Islander (12%) and Multiracial (8%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures.

**CDC/ACIP recommends additional dose for 65+**
COVID-19 Vaccine Data Summary  
as of June 10, 2024

Key Metrics

- 96.4 million doses administered
- 14.8% Statewide who are Up-to-Date
- 6.4% Latino population Up-to-Date*

- +48 thousand doses administered
- 5.9 million Up-to-Date recipients
- 1.0 million Latino Up-to-date recipients

System Notes

- Up-to-Date status defined as at least one dose of the updated COVID-19 vaccine
- Public dashboard updated monthly
- Email cdphvaccinedatateam@cdph.ca.gov for questions and comments

*Rates based California Department of Finance (DOF) population estimates

CDC/ACIP recommends additional dose for 65+

Public Dashboard Link
Vaccines for Adults

Lindsay Reynoso, CDPH
VFA Program Updates - Recertification

Recertification is Past Due!

Deadline to complete myCAvax Recertification: Sunday, June 30, 2024

- Starting July, the VFA Program will automatically disenroll providers who have not completed recertification.

- Once inactivated, sites will not have access to VFA Program ordering and vaccine management functions.

- Friday, June 7, 2024 – A VFA Termination Warning letter was sent to providers with an outstanding recertification status.
VFA Program Updates - Recertification

• Currently, the VFA Program is **not** accepting any applications for enrollment. Once the VFA account is inactivated, the site will be unable to re-enroll until the VFA program is accepting applications for enrollment.
  
  • Please note, the last time we temporarily opened enrollment was in 2021.

• If a site no longer wants to be part of the VFA Program, they must complete the **VFA Disenrollment Request Form** and submit the form to **my317vaccines@cdph.ca.gov**.

• VFA sites are encouraged to complete this short **VFA Program Participation survey**.
  
  • Feedback is appreciated to better understand barriers/benefits of the program to help better support our providers.
VFA Program Updates - Recertification

• If additional provider assistance is needed, please refer to the PCC. Provider Call Center (PCC)
  Phone: 833-502-1245
  Email: ProviderCallCenter@cdph.ca.gov

• For additional recertification resources, visit the VFA Resources Page. VFA 101 myCAvax Recertification Training Recording and Slides
Clinical Update
Caterina Liu, MD, CDPH
COVID-19 Vaccine: Updated 2024 – 2025 Formula

• June 7, 2024: FDA recommended a **monovalent JN.1-lineage** COVID-19 vaccine composition for 2024-2025 to more closely match circulating SARS-CoV-2 viruses.

• June 5, 2024: FDA Vaccines and Related Biological Products Advisory Committee (VRBPAC) voted unanimously to recommend a monovalent JN.1 vaccine, following a review of:
  - COVID variants and epidemiology
  - Considerations and recommendations for 2024-2025 vaccine composition
  - Manufacturer Presentations: Moderna, Pfizer, Novavax
  - Vaccine effectiveness updates
SARS-CoV-2 Variant Proportions Scaled by Normalized Counts of Positive Tests* from the National Respiratory and Enteric Virus Surveillance System

* Counts of positive SARS-CoV-2 tests from NREVSS (https://www.cdc.gov/surveillance/nrevss/index.html) were normalized to the maximum, which occurred in the 2-week period ending January 6, 2024.
† “Other” represents aggregated lineages circulating at <1% prevalence nationally during all 2-week periods displayed.
Lineages were ordered by date of first appearance on CDC’s COVID data tracker (https://covid.cdc.gov/covid-data-tracker/variant-proportions). Lineages with identical spike receptor binding domain amino acid sequences (residues 332 to 527) were grouped with a representative lineage and denoted as “representative lineage-.”

VRBPAC June 5, 2024 Meeting Presentation- Update on Current Epidemiology of COVID-19 and SARS-CoV-2 genomics (fda.gov); CDC COVID Data Tracker: Variant Proportions
Considerations for selection of a specific JN.1 lineage strain:

- JN.1: broader
- KP.2: more specific
The Committee strongly supported moving forward with a **JN.1 vaccine**.

- Based on evidence presented by Moderna & Pfizer, both JN.1 and KP.2 vaccines seemed to provide adequate protection against circulating variants.
- Having JN.1 vaccine available from all 3 manufacturers may help avoid confusion and increase access.

Modernia, Pfizer, and Novavax said they are prepared to supply JN.1 vaccine in the U.S. by August/early September and anticipate having ample supply for the entire respiratory season.
COVID-19 2024-2025 Vaccine Timeline

  - June 7, 2024: FDA announced that 2024-2025 Formula COVID-19 vaccines should be monovalent JN.1
- June 26-28, 2024: CDC Advisory Committee on Immunization Practices (ACIP) anticipated to review and vote on recommendations for 2024-25 season
- Late Summer – Fall: 2024-25 vaccine anticipated to be available for use

ACIP Meeting 2/28/24: COVID-19 vaccine policy and next steps (cdc.gov)
Revised Time Frame for 2024-2025 COVID-19 Vaccine Availability

Year-round genetic and phenotypic characterization

- Identify vaccine candidates
- Produce antisera to candidates
- Analyze neutralization of recent viruses
- WHO TAG-CO-VAC Recommendation?
- FDA license approval
- ACIP Rec.
- FDA VRBPAC
- Vaccine manufacturing etc.
- Vaccine distribution & administration

Proposed changes: WHO-TAG-CO-VAC mid-late April (exact date to be determined), FDA VRBPAC in May, ACIP in June

Slide for discussion purposes. Information is approximated and exact timelines for manufacturing are inferred.


Vaccines and Related Biological Products Advisory Committee May 16, 2024 Meeting Announcement - 04/16/2024 | FDA
Next Steps

- No changes to CDC guidance at this time.

- **Continue to recommend 2023-2024 COVID-19 vaccines**
  - 2023-2024 COVID-19 vaccination provided increased protection, especially against severe disease.
  - High priority groups: older adults, immunocompromised, and young children
  - People who receive a 2023-2024 vaccine now are anticipated to be eligible for the 2024-2025 composition in the fall (with appropriate interval between doses).
Upcoming Meetings

CDC Advisory Committee on Immunization Practices (ACIP) Meeting

**Topics:** Updates on multiple vaccines, including RSV & COVID-19 vaccines

**When:** Wednesday to Friday, June 26 to 28, 2024

[Draft Agenda](#) | [Meeting Webcast](#)
Storage & Handling
Kelley Leung, RN, CDPH
Moderna COVID-19 Vaccine

• Single dose vials for all age groups
  ▪ Vial for 6m-11yo is overfilled, do not withdraw entire contents of vial when preparing dose
  ▪ Dose for 6m-11yo: 0.25mL

• Ships frozen between -50°C and -15°C (-58°F and 5°F)

• Once received, can be stored:
  ▪ Regular freezer: -50°C and -15°C (-58°F and 5°F) until expiration date
  ▪ Refrigerator: 2–8°C (36-46°F) Up to 30 days (not to exceed expiration date)
Vaccine Management

Josh Pocus, My Turn

Maria Volk, myCAvax
What’s New in My Turn? – Release 50

New updates for patients will launch on
Wednesday, June 26, 2024!

Release Highlights

Patients will be able to view:

✓ The translated text on all pages of the ‘My Turn Public’ portal based on the language chosen
✓ The Vaccines for Children (VFC) / Vaccines for Adults (VFA) clinics on the ‘Vaccine Locator’ page
✓ The new ‘FAQ’ page for new vaccines on the ‘Let’s get started’ and ‘Confirmation’ pages instead of the ‘Q&A’ page on the Mpox flow
✓ The new carousel module with information about the new ‘Vaccine Locator’ page
✓ The new ‘Vaccine Locator’ page that replaces the existing ‘Walk-in’ page
✓ The updated information added to the Chickenpox question on the ‘FAQ’ page related to Shingles as My Turn is offering Shingles vaccines
✓ The new outbreak vaccines related questions on the ‘Medical Screening Questions’ form on the ‘Final Steps’ page
✓ The new carousel module with information about the ‘Shots for School’ on the home page
✓ The new ‘Yes / No’ questions on the ‘Final Steps’ page for the new outbreak vaccine types if the clinic they selected has the corresponding vaccine tag
✓ The new outbreak vaccines under the ‘Please select which vaccine you would like to schedule’ question on the ‘Let’s get started’ page when they select the ‘Other vaccine(s)’ option
✓ An updated error message on the ‘Select a location’ page if there are no locations matching the filters they added
What’s New in My Turn? – Release 50

New updates for Clinic Managers, New My Turn Users, and Existing My Turn Users will launch on Wednesday, June 26, 2024!

### Release Highlights

#### Clinic Managers will be able to view:
- The new ‘flu’ brands displayed in the ‘Vaccine Brand(s)’ section on the traditional clinic creation flow
- The new ‘flu’ brands displayed in the ‘Vaccine Brand & Dose’ field while creating a vaccine supply for a new or existing traditional flu clinic
- The new ‘Anthrax,’ ‘Pneumonia,’ ‘RSV,’ and ‘Shingles’ outbreak vaccine options added to the ‘Vaccine Type’ section on the super clinic creation flow and the ‘Vaccine Type’ filter on the ‘Clinics’ page
- The information related to the new outbreak vaccine types on the ‘Completed apps by vaccine type’ tile on the ‘Dashboard’ page of the super clinic
- The values on the ‘Appts by vaccine type’ tile on the ‘Dashboard and Reports’ page displayed in alphabetical order when there is no appointment associated with any vaccine type
- The new ‘Anthrax,’ ‘Pneumonia,’ ‘RSV,’ and ‘Shingles’ outbreak vaccines added to the ‘Vaccine Type’ field on the clinic’s ‘Details,’ ‘Vaccine Supply,’ and ‘Vaccine Inventory’ tabs

#### New My Turn Users will be able to view:
- The updated ‘Contacts’ list view on the ‘Manage Users’ page
- The new ‘Anthrax,’ ‘Pneumonia,’ ‘RSV,’ and ‘Shingles’ outbreak vaccines tiles under the ‘By Vaccine Type’ dropdown on the ‘Dashboard and Reports’ page
- A new banner describing the ordering provider while viewing contacts on the ‘Manage Users’ page

#### Existing My Turn Users will no longer be able to view:
- The ‘County’ field on the ‘Final Review’ page of the authenticated digital enrollment flow
- The new ‘flu’ brands displayed in the ‘Vaccine Brand(s)’ section on the traditional clinic creation flow
- The new ‘flu’ brands displayed in the ‘Vaccine Brand & Dose’ field while creating a vaccine supply for a new or existing traditional flu clinic
- The new ‘Anthrax,’ ‘Pneumonia,’ ‘RSV,’ and ‘Shingles’ outbreak vaccine options added to the ‘Vaccine Type’ section on the super clinic creation flow and the ‘Vaccine Type’ filter on the ‘Clinics’ page
- The information related to the new outbreak vaccine types on the ‘Completed apps by vaccine type’ tile on the ‘Dashboard’ page of the super clinic
- The values on the ‘Appts by vaccine type’ tile on the ‘Dashboard and Reports’ page displayed in alphabetical order when there is no appointment associated with any vaccine type
- The new ‘Anthrax,’ ‘Pneumonia,’ ‘RSV,’ and ‘Shingles’ outbreak vaccines added to the ‘Vaccine Type’ field on the clinic’s ‘Details,’ ‘Vaccine Supply,’ and ‘Vaccine Inventory’ tabs

- The ‘County’ field on the ‘Final Review’ page of the authenticated digital enrollment flow once the application is submitted
What’s New in My Turn? – Release 50

New updates for Clinic Managers and Vaccine Administrators will launch on Wednesday, June 26, 2024!

Release Highlights

Clinic Managers and Vaccine Administrators will be able to view:

✓ The new ‘flu’ brands displayed in the ‘Vaccine Brand’ field while single / bulk editing a traditional flu appointment on the ‘Appointments’ tab
✓ The ‘Previous Doses’ section that displays all previous doses received by patients on the super clinic IIS flow
✓ The new screening questions at the end of the ‘Screening Questions’ section on the traditional COVID-19 VA and IIS flows
✓ The new outbreak vaccine types added to the ‘Vaccine Type’ field while editing a single / bulk appointment on the VA flow
✓ The new vaccine types added to the ‘Which vaccine(s) would the patient receive?’ question while scheduling a walk-in appointment
✓ The new fields related to the Ordering Provider details on the VA, IIS, CSV / In-line bulk upload, and CAIR Quick Entry flows
✓ The new screening questions at the end of the ‘Screening Questions’ section while on the VA flow and while resubmitting a super appointment on the IIS flow
✓ The new vaccine types added to the ‘Vaccine Type’ field on the VA flow upon clicking the 'Add New Appointment' button
✓ The new outbreak vaccine types added to the ‘Vaccine Type’ filter on the IIS flow
✓ An error message if the Shingles appointment is scheduled for patients below 19 years on the VA, CSV / In-line bulk upload, and IIS flows
What’s New in My Turn? – Release 50

New updates for both myCAvax and My Turn users will launch on Wednesday, June 26, 2024!

Release Highlights

myCAvax and My Turn users will be able to view:

- The list of all the CAIR Quick Entry records on the ‘My Turn’ tab on the home page
- The new ‘Provider Locator’ tab on the navigation bar on the myCAvax portal and ‘Provider Locator’ subtab on the ‘Provider Locator’ page
- The new ‘My Turn Vaccine Locator Opt-in’ subtab on the ‘Provider Locator’ page
- The option to update the ‘My Turn Vaccine Locator Opt-in’ checkbox to the new ‘My Turn Vaccine Locator’ tool through the VFC, 317, and VFA enrollment flow
- The new ‘Public Vaccine Locator Opt-in’ field on the ‘Account Record’ page
- The new provider locator Google map on the ‘Provider Locator’ subtab to update the address with the corresponding longitude and latitude fields on the account
- The confirmation pop-up window upon submitting the ‘Vaccine Locator’ form on the ‘My Turn Vaccine Locator Opt-in’ subtab on the ‘Provider Locator’ page

- The ‘Manage Vaccine Locator Form’ link that leads to the new Vaccine Locator Form to opt in or out of the ‘My Turn Vaccine Locator’
- The opt-in checkbox while viewing the ‘Provider Locator’ form on the Account’s ‘Details’ page
- The new ‘Provider Locator’ landing page which has the ‘My Turn Vaccine Locator Opt-in’ subtab
- A pop-up window on the myCAvax ‘Home’ tab with the option to opt in or out of the new ‘Provider Locator’ tool if they have a single program associated with them
- A pop-up window on the ‘My Programs’ page with an option to opt in or out of the new ‘Provider Locator’ tab if they have multiple programs associated with them
- An additional validation on the ‘My Turn Vaccine Locator’ form based on the status of the program’s location
By the end of June, providers will be able to use the new ‘Provider Locator’ feature in myCAvax to find nearby providers by entering their zip codes and filtering by program or provider type.
If providers want a location to appear on the ‘My Turn Public’ portal, they will be able to select the ‘My Turn Vaccine Locator Opt-in’ tab, click the location’s ‘Manage Vaccine Locator Form’ link, and complete the information form to opt-in.
By the end of June, patients will be able to use the new ‘Vaccine Locator’ tool, which will replace the ‘Walk-in’ page and include all My Turn Walk-in clinics as well as other providers that opt into this experience.
CAIR Mass Vax will be retired by the end of June 2024. It has been replaced by CAIR Quick Entry (CQE) in My Turn.

Providers enrolled in My Turn will automatically gain access to CAIR Quick Entry, which offers familiar functionalities from Mass Vax along with enhancements and support additional vaccines.

CAIR Quick Entry offers:
• Simplified uploading of records in bulk or batches to CAIR
• Ability to edit records after submission
• Prefilled rows for quick entry of information
• Support for all Mass Vax vaccines, plus additional vaccine options

If you have questions about enrolling in CAIR Quick Entry, email mycavax.hd@cdph.ca.gov or call (833) 502-1245, Monday – Friday, 8:00 AM – 5:00 PM PT.
Known Issues

Missing ‘Funding Source,’ ‘Route,’ and ‘Injection Site’ Values from Completed Super Clinic Jobs

✓ ‘Funding Source,’ ‘Route,’ and ‘Injection Site’ values may disappear from completed Super Clinic Jobs if you complete the VA flow twice for an appointment.

Clinic Appointment Reports Including ‘Generic’ Vaccines

✓ Super Clinic appointment reports are including records with a vaccine type of ‘Generic.’

Blank ‘Accounts’ Dropdown on IIS Status Page

✓ Refreshing the IIS Status page may cause an issue where the ‘Accounts’ dropdown selected is blank.

Greyed Out Pre-Screening Questions if Accessing Certain Appointments Through ‘Additional Appointments’

✓ If navigating to an appointment that only has one product (traditional or super clinic appointment with one product) via the ‘Additional appointments’ pop up, the pre-screening questions are greyed out.

Ordering Provider Required in CAIR for Vaccine Record Submissions

✓ CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.

Workaround / Next Steps

✓ Estimated Fix: June 26, 2024

✓ Workaround: If you need to check the details of a completed appointment, do not click ‘Complete Appointment’ on the final screen of the VA flow.

✓ If affected, you can correct the record through the ‘IIS Status’ page.

✓ Estimated Fix: June 26, 2024

✓ Workaround: If exporting reports, use Excel to filter out these records.

✓ Estimated Fix: June 26, 2024

✓ Workaround: If this occurs, log out and log back in.

✓ Estimated Fix: TBD

✓ Workaround: Access the appointment through the ‘Appointments’ tab.
VFC is Now Live in myCAvax! (1 of 2)

VFC Program
Go Live: June 10, 2024
VFC is Now Live in myCAvax! (2 of 2)

VFC vaccine ordering and other related VFC activities are now live in myCAvax as of Monday, June 10, 2024.

VFC providers are now able to:

- Submit routine orders (according to their order frequency)
- Submit Returns/Transfers/waste reports
- Report vaccine temperature excursions AND....
- Report shipping incidents electronically
- Access practice dashboards
- View support resources in the Knowledge Center
- Read important broadcast messages from CDPH upon logging in to myCAvax
- Access multiple state-funded vaccine programs

Providers will NO longer use the MyVFCvaccines portal for ordering VFC supplied vaccines. **MyVFCvaccines is only available for read-only access** to view previous Practice Profiles, Flu Progress Reports, COVID Awareness Cards, and prior Storage and Handling Online Triage System (SHOTS) reports.
myCAvax Release Roadmap

Past Release
June 10, 2024 (R47)

Current
July 18, 2024 (R48)

Future
August 15, 2024 (R49)

**Release 47**
Vaccines for Children (VFC)
- Provider Orders and Processing
- Excursions
- Shipment Incidents
- Returns and Waste
- Transfers
- Holds
- Additional Vaccine Coordinator
- Enrollment with Esignature
- Flu Allocations

VFA/317/VFC
- Organization Coordinator
- Provider Types Updated to match PEAR

**Release 48**
Vaccines for Children (VFC)
- Flu Allocations Enhancements

VFA/317/VFC
- Address Validation
- Storage and Handling Triaging
- Contact Self Service
- Excursions Data Migration
- Next Order Due Date and Order Frequency
- Expiration emails for Orders
- Inventory Link on Provider Ordering

**Release 49**
Bridge Access Program
- Update Programs to Inactive
- Remove BAP References on Home pages
Key Actions for Providers: the VFC Program in myCAvax

Key Actions for Providers to Take:

- **Log in** to myCAvax to familiarize yourself with all VFC functions now available.
- **Submit** VFC vaccine orders, returns, transfers, etc. in myCAvax.
- **Contact** the VFC Customer Service Center for support via phone or email when needed.
- **Conduct** all VFC program activities in myCAvax moving forward. Do not log in to MyVFCvaccines to manage or order VFC vaccine.
- **Review** and **update** expired certificate of calibration on storage units to place VFC vaccine order requests in myCAvax.
- **Update** expired data loggers.
- **Continue** to attend VFC trainings and VFC office hours.

**DO NOT** enroll your organization in myCAvax if you are an existing provider. Your primary and backup vaccine coordinator should have received a myCAvax welcome email on Monday, June 10, 2024, with instructions to finish setting up their myCAvax user account.
What to Expect: the VFC Program in myCAvax

• Your **primary and backup vaccine coordinators** (if brand new to myCAvax) should have received an email from no-reply-mycavax@cdph.ca.gov prompting them to finish setting up their login credentials. **Existing users**, if listed as the primary or backup vaccine coordinator on MyVFCvaccines, can log in using their existing credentials and see the VFC program in myCAvax.

• **Vaccine coordinators** can order VFC vaccines and report VFC vaccine inventory events upon logging into myCAvax.

• If an additional Vaccine Coordinator needs to be added to your account to complete the above activities, providers can fill out the **Additional Vaccine Coordinator Request Form**.

**Key Provider Action:** Log in to myCAvax to familiarize yourself with all VFC functions now available.
Accessing the VFC Program in myCAvax

You must login to myCAvax using your own unique login credentials.

**Have myCAvax Access**

- **Organization Vaccine Coordinator** – Coming soon! This role oversees multiple vaccine clinics.

- **Primary and Backup Vaccine Coordinator** – Are primarily responsible for routinely ordering and managing VFC vaccines in myCAvax. Attending myCAvax training is highly recommended. Completing EZIZ training is required.

- **Additional Vaccine Coordinator** – If you have a third person who routinely supports the VFC program, you may request one additional vaccine coordinator by calling the VFC Customer Service Center. Completing EZIZ training is required before access can be granted.

**Do Not Have myCAvax Access***

- **Provider of Record (POR)** – Must DocuSign VFC program agreement only for newly enrolling VFC providers.

- **Medical Staff / POR Designee**

- **Additional Staff / Communication Staff Members**

*NOTE: This is true assuming the above roles are the only role assigned to a provider. The above can be primary, backup or additional vaccine coordinators, too, which would grant them system access.

*NOTE: This is true assuming the above roles are the only role assigned to a provider. The above can be primary, backup or additional vaccine coordinators, too, which would grant them system access.
VFC Ordering Now Open via myCAvax!

Key VFC program messages regarding ordering include:

• VFC’s ordering policy has not changed. Providers will continue to follow set order frequency to guide vaccine order submission in a timely manner.

• Ensure ordering enough for all products to minimize supplemental orders.

• Order sufficient doses on hand (~2 weeks) to allow time for the review, approval and receipt of approved doses.

• In case of necessary order corrections, ensure they are submitted promptly as instructed by the VFC program.

• Providers will continue to report doses used and on-hand inventory accurately for all your vaccines, not just the products being requested, just as in MyVFCvaccines.

NOTE: While the ordering functionality in myCAvax is similar to MyVFCvaccines, there are minor differences that may take some time for staff to adapt to, so please take that into consideration when submitting your next vaccine order.
Reporting Excursion Events

• Be prepared to enter all excursion events (including transfers, returns, or waste) into myCAvax as the VFC program is now live.

• Providers must contact the vaccine manufacturer before logging an Excursion event to determine the stability of vaccines.

• Refer to the table for manufacturer contact information and stability calculators.

• **NOTE:** The Triage component of SHOTS will NOT be available in myCAvax on June 10.

• Additional S&H reporting functionality adding the triage component will be available in myCAvax on **Thursday, July 18, 2024. Stay tuned!**

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Contact Number</th>
<th>Stability Calculator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dynavax</td>
<td>1-84-HEPLISAV; (844) 375-4728</td>
<td>N/A</td>
</tr>
<tr>
<td>MassBiologics (Grifols)</td>
<td>(888) 825-5249</td>
<td>N/A</td>
</tr>
<tr>
<td>MedImmune (AstraZeneca)</td>
<td>(800) 236-9933</td>
<td>N/A</td>
</tr>
</tbody>
</table>

See EZIZ's Reporting Temperature Excursions
Adding Frozen Storage Units

Be sure that you have at least one refrigerated storage unit and one frozen storage unit storing VFC vaccine logged in myCAvax. **If you do not, you will not be able to request VFC vaccines that require a freezer.** To do this, you can:

1. Make a new storage unit and indicate that VFC vaccines are stored in it.
2. Add the VFC program to an existing storage unit accordingly (if your VFC vaccine is stored in a storage unit already tracked in myCAvax).

For more information on updating / adding storage units, view the [Managing myCAvax Provider Accounts](#) job aid in the Knowledge Center (myCAvax login required).
Known Issues

Waste, Shipment Incident, and Transfer Visibility Issue
✓ If a waste event, shipment incident, or transfer is logged for the VFC program for which the product is shared in another program (e.g., FLU FluMist (2023-2024), and/or Moderna Single Dose (10 pack)), the record is not showing on the table after getting a green success message. Even though the record is not visible, it was created. These records will not be visible on the specific program location, only the provider location account. Excursions are not impacted.

Workaround / Next Steps
✓ Estimated Fix: 6/11/2024
✓ Navigate to the provider location account record, find the ‘Related’ tab, and navigate to the appropriate section to find the record that you just created. If it was created successfully, no further action is needed.
Known Issues

VFC-Only Provider Freezer Data
✓ A small percentage of providers whose freezers did not migrate from MyVFCvaccines into myCAvax may be prevented from ordering frozen vaccine.

Incoming VFC Vaccine Transfers Not Visible
✓ Some incoming VFC transfers will not appear in myCAvax for receiving providers. As such, the receiving provider will not be able to accept the transfer in myCAvax.

Workaround / Next Steps

✓ Estimated Fix: 6/12/2024
✓ CDPH is manually adding freezers to accounts missing freezers.

✓ Estimated Fix: 6/14/2024
✓ Contact the VFC Customer Service Center to accept incoming transfers on your behalf.
Known Issues

VFC Vaccine Orders Displaying on Vaccine Order Review Page
✓ Currently, VFC orders for Moderna Single-Dose Vials – 10 pack are showing on the BAP Vaccine Order Review page for LHD users. You may not see the orders listed under the ‘All’ filter but notice a few letter filters. When clicking into these letter filters, the orders appear almost identical but could be for either the VFC or BAP program.

Workaround / Next Steps
✓ Estimated Fix: TBD
✓ Click into individual orders before rejecting / approving and confirm if it is a VFC order. If you see the program listed as ‘Vaccines for Children’, please do not approve or reject the order. You can ignore these orders for the time being and CDPH will review them as appropriate.
Reporting Storage and Handling Incidents in myCAvax

Storage and Handling (S&H) incident reporting has moved from SHOTS to the new myCAvax system as of Monday, June 10, 2024.

• **Do not** submit any storage and handling incident in SHOTS after Monday, June 10, 2024.

• **NOTE:** The Triage component of SHOTS is NOT currently available in myCAvax. Providers should report incidents in myCAvax and follow instructions to contact vaccine manufacturers for vaccine stability determination.

• Additional S&H reporting functionality adding the triage component will be available in myCAvax on Thursday, July 18, 2024. **Stay tuned!**
The VFC program went live in myCAvax on **Monday, June 10, 2024**.

Join CDPH for a 30-minute webinar exploring how to place a vaccine order request in myCAvax with an opportunity for Q&A. This training is intended for VFC key practice staff who will be responsible for requesting VFC vaccine in myCAvax (e.g., Primary and Backup Vaccine Coordinators). CDPH is offering four sessions of this live training. The content is repeated, so you only need to sign up for one of the following webinars:

- **Tuesday, June 18, 2024, from 11:30 AM – 12:00 PM**

  Register on [Zoom](https://zoom.com).

---

**VFC 101: Requesting VFC Vaccine in myCAvax**

With the VFC program being released in myCAvax in June 2024, CDPH will begin system training for providers.

Providers should attend 2 trainings:

- **VFC 101: Getting Started with the VFC Program in myCAvax on Tuesday, June 4, 2024, from 1:00 – 2:00 PM PT**
- **VFC 102: Managing VFC Vaccine Inventory in myCAvax on Thursday, June 13, 2024, from 2:00 – 3:00 PM PT**

The registration links will be shared in the coming weeks. Stay tuned!
With the VFC program being released in myCAvax in June 2024, CDPH will begin system training for providers. Providers should attend 2 trainings:

- **VFC 101: Getting Started with the VFC Program in myCAvax on Tuesday, June 4, 2024, from 1:00 – 2:00 PM PT**
- **VFC 102: Managing VFC Vaccine Inventory in myCAvax on Thursday, June 13, 2024, from 2:00 – 3:00 PM PT**

The registration links will be shared in the coming weeks. Stay tuned!

The VFC program went live in myCAvax on **Monday, June 10, 2024.**

Join CDPH for a 30-minute webinar exploring how to report storage and handling events in myCAvax with an opportunity for Q&A. This training is intended for VFC providers (i.e., Primary and Backup Vaccine Coordinators) who will be responsible for managing VFC vaccine in myCAvax (e.g., reporting Returns and Waste, Transfers, Shipment Incidents, and Excursions). CDPH is offering three sessions of this live training. The content is repeated, so you only need to sign up for one of the following webinars:

- **Wednesday, June 19, 2024, from 12:30 – 1:00 PM**
- **Friday, June 21, 2024, from 9:30 – 10:00 AM**

Register on [Zoom](#).
With the VFC program being released in myCAvax in June 2024, CDPH will begin system training for providers. Providers should attend 2 trainings:

- **VFC 101: Getting Started with the VFC Program in myCAvax on Tuesday, June 4, 2024, from 1:00–2:00 PM PT**
- **VFC 102: Managing VFC Vaccine Inventory in myCAvax on Thursday, June 13, 2024, from 2:00–3:00 PM PT**

The registration links will be shared in the coming weeks. Stay tuned!

The VFC program went live in myCAvax on **Monday, June 10, 2024**.

Join CDPH for a 30-minute Q&A session about the VFC program in myCAvax. You will hear quick updates from subject matter experts and leadership before jumping into a dedicated Q&A session. CDPH will share similar updates at each session. Join one or many sessions as you have questions. CDPH recommends joining one session each week.

- **Thursday, June 20, 2024, from 9:30 – 10:00 AM | Register on Zoom.**
- **Thursday, June 20, 2024, from 12:30 – 1:00 PM | Register on Zoom.**
- **Thursday, June 27, 2024, from 9:30 – 10:00 AM | Register on Zoom.**
- **Thursday, June 27, 2024, from 12:30 – 1:00 PM | Register on Zoom.**
VFC FAQs

Have questions about the VFC program in myCAvax?
A ‘Getting Started with myCAvax VFC FAQs’ document has been created and published on EZIZ here.
VFC / myCAvax Migration: Updated Job Aids

MyVFCvaccines/SHOTS functionality moves to myCAvax:
- Impacts enrollment, ordering, vaccine management (job aids & EZIZ webpages)
- See VFC Program Requirements at a Glance for highlighted changes

VFC job aids updated to support VFA, LHD 317 and SGF programs:
- Goal: Make compliance easier across programs by standardizing guidance
- Some rebranded (e.g., DDL Setup & Use, Calibration Guide, Transporting Refrigerated Vaccines)
- Some have Funding Source checkbox (e.g., Vaccine Management Plan, Mobile VMP, Vaccine Receiving Checklist, Hourly Temperature Log for Off-Site Clinics)
- Some forms bundled together (e.g., Inventory Forms, Vaccine Usage Logs, Vaccine Brand Change Request Forms)
- Some reduced to one job aid (e.g., Temperature Log, Vaccine Transport Log)
- See EZIZ’s Hot Topics to start using updated S&H job aids

Bookmark EZIZ’s S&H Job Aids
New Universal Temperature Log (IMM-1535) *

Updated: How to Record Temperatures (IMM-1029)

1. Complete new page header
   • Provider PIN assigned in myCAvax
   • Fahrenheit or Celsius scale
   • Refrigerator, freezer, or ULT
   • Funding sources for all vaccines (for BAP doses, write in "BAP")

2. Follow steps to report excursions to myCAvax
   • See EZIZ’s manufacturer contact info

*NOTE: PDF will be made editable for birthing hospitals
As manufacturers prepare for the 2024 – 2025 season:

• BAP Program product availability is expected as follows:
  o Moderna: Latest 2023 – 2024 expiry for 12yo+ vaccines is late September or better. Moderna indicates supply sufficient to meet demand between now and when 2024 – 2025 vaccine is available.

• SGF Program product availability is expected as follows:
# Retired VFC Job Aids

<table>
<thead>
<tr>
<th>Job Aid</th>
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<th>Notes</th>
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</thead>
<tbody>
<tr>
<td><strong>Universal Temperature Log - NEW</strong></td>
<td>IMM-1535</td>
<td>Replaces these resources:</td>
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<tr>
<td></td>
<td></td>
<td>Refrigerator Log F (IMM-1125)</td>
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<tr>
<td></td>
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<td>Refrigerator Log F - Blended (IMM-1434F)</td>
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<td></td>
<td>Refrigerator Log C (IMM-1127)</td>
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<td></td>
<td></td>
<td>Refrigerator Log C - Blended (IMM-1434C)</td>
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<td></td>
<td></td>
<td>Freezer Log F (IMM-1126)</td>
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<tr>
<td></td>
<td></td>
<td>Freezer Log Blended (IMM-1449F)</td>
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<tr>
<td></td>
<td></td>
<td>Freezer Log C (IMM-1128)</td>
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<tr>
<td></td>
<td></td>
<td>Freezer Log C - Blended (IMM-1449C)</td>
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<tr>
<td></td>
<td></td>
<td>ULT Log (IMM-1478)</td>
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<td></td>
<td></td>
<td>ULT Log Blended (IMM-1479)</td>
</tr>
<tr>
<td>How to Record Temperatures</td>
<td>IMM-1029</td>
<td>Replaces How to Record - Celsius (IMM-1029C)</td>
</tr>
<tr>
<td>Vaccine Transport Log</td>
<td>IMM-1132</td>
<td>Combines refrigerated/frozen vaccines; replaces Frozen Transport Log (IMM-1116)</td>
</tr>
<tr>
<td>Daily Usage Logs</td>
<td>IMM-1053</td>
<td>Replaces Private Log (IMM-1053P) and Flu Log (IMM-1053F)</td>
</tr>
<tr>
<td>Monthly Care of Vaccine Storage Units</td>
<td>IMM-970</td>
<td>Archived - see VFC POM (Configuring Vaccine Storage Units)</td>
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<tr>
<td>How to Order Vaccines at myVFCvaccines</td>
<td>IMM-1055</td>
<td>Archived - redirects to myCAvax Knowledge Center</td>
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<tr>
<td>SHOTS Guide</td>
<td>IMM-1224</td>
<td>Archived - redirects to myCAvax Knowledge Center</td>
</tr>
<tr>
<td>Return or Transfer of VFC Vaccines Report</td>
<td>IMM-986</td>
<td>Archived - redirects to myCAvax Knowledge Center</td>
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## Retired VFA/LHD 317 Job Aids

<table>
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<td>IMM-1029</td>
<td>Replaces How to Record - Celsius (IMM-1029C)</td>
</tr>
<tr>
<td>Vaccine Receiving Checklist</td>
<td>IMM-1112</td>
<td>Replaces 317 Vaccine Receiving Checklist (IMM-1216)</td>
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<tr>
<td>Daily Usage Logs</td>
<td>IMM-1053</td>
<td>Replaces 317 Daily Usage Log (IMM-1053-317)</td>
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<tr>
<td>How to Do a Physical Inventory</td>
<td>IMM-1090</td>
<td>Replaces 317 How to Do a Physical Inventory (IMM-1229)</td>
</tr>
<tr>
<td>Physical Inventory Forms</td>
<td>IMM-1052</td>
<td>Replaces 317 Physical Inventory Form (IMM-1227)</td>
</tr>
<tr>
<td>Vaccine Transport Log</td>
<td>IMM-1132</td>
<td>Replaces 317 Refrigerated Transport Log (IMM-1213) and 317 Frozen Transport Log (IMM-1214)</td>
</tr>
</tbody>
</table>

New to 317: VMP | Mobile VMP, Vaccine Brand Change Request Form, Off-Site Temp Log, Transporting Refrigerated | Frozen Vaccines, Data Logger Setup & Use, Calibration Quick Guide
## Retired SGF Job Aids

<table>
<thead>
<tr>
<th>Job Aid</th>
<th>IMM #</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universal Temperature Log - NEW</td>
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<td>Replaces these resources: Refrigerator Log F (IMM-1125) Refrigerator Log F - Blended (IMM-1434F) Refrigerator Log C (IMM-1127) Refrigerator Log C - Blended (IMM-1434C) Freezer Log F (IMM-1126) Freezer Log Blended (IMM-1449F) Freezer Log C (IMM-1128) Freezer Log C - Blended (IMM-1449C) ULT Log (IMM-1478) ULT Log Blended (IMM-1479)</td>
</tr>
<tr>
<td>How to Record Temperatures</td>
<td>IMM-1029</td>
<td>Replaces How to Record - Celsius (IMM-1029C)</td>
</tr>
<tr>
<td>Daily Usage Logs</td>
<td>IMM-1053</td>
<td>Replaces Influenza Authorization Record (CDPH-8269); includes new usage log for outbreaks</td>
</tr>
</tbody>
</table>

### New to SGF:

- VMP
- Mobile VMP
- Off-Site Temp Log
- Transporting Refrigerated
- Frozen Vaccines
- Vaccine Transport Log
- Data Logger Setup & Use
- Calibration Quick Guide

**SGF Migration Cheat Sheet**
Updates to BAP Job Aids

Updated: **COVID-19 Temperature Log**
- Provider PIN replaces myCAvax ID
- Updated steps for reporting excursions to myCAvax
- May also use new **Temperature Log** (see instructions)

Continue to use existing resources until BAP Program sunsets at end of August 2024

BAP webpages and job aids retire in late September
- **BAP Resources**
- **BAP Provider Operations Manual**
Resources

Leslie Amani, CDPH
**Vaccine Support**

**Provider Call Center**

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

**myCAvax**

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.

Need help? View our job aids in the Knowledge Center, or contact us.
# COVID-19 Therapeutics Resources

<table>
<thead>
<tr>
<th>Type of Support</th>
<th>Description</th>
<th>Updated 3.18.24</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Guidance</td>
<td>For general Therapeutics questions, please email: <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td>General Information</td>
<td>CDPH COVID-19 Treatments Webpage (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources) Finding COVID-19 Treatments (questions and answers for the public on finding COVID-19 treatments) COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more for providers) Frequently Asked Questions document for clinics, providers, and pharmacists</td>
<td></td>
</tr>
<tr>
<td>Locating Resources</td>
<td>Finding Providers and Test-to-Treat Sites • COVID-19 Therapeutics Locator (find COVID-19 medications near you) • Information Page for Test-to-Treat Program (hhs.gov)</td>
<td></td>
</tr>
<tr>
<td>Archive LHD Therapeutics SharePoint</td>
<td>For access to previously recorded LHD webinars and slides contact: <a href="mailto:rphadmin@cdph.ca.gov">rphadmin@cdph.ca.gov</a> For Information on how to registers for HPOP reporting information, use link below. • CDPH Therapeutics HPoP Account Verification &amp; Reporting information</td>
<td></td>
</tr>
<tr>
<td>Questions</td>
<td>For general CDPH Therapeutics questions, please email <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a> For ordering, program inquirires, signing up new HPOP Accounts: please e-mail <a href="mailto:CDPHTherapeutics@cdph.ca.gov">CDPHTherapeutics@cdph.ca.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
## CDPH Provider Webinars and Trainings

### Week of June 17, 2024

<table>
<thead>
<tr>
<th>Monday 6/17</th>
<th>Tuesday 6/18</th>
<th>Wednesday 6/19</th>
<th>Thursday 6/20</th>
<th>Friday 6/21</th>
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<tr>
<td><strong>Live Webinars and Training</strong></td>
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<tr>
<td><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></td>
<td><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></td>
<td><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></td>
<td><a href="#">VFC Office Hours</a></td>
<td><a href="#">VFC 102: Managing VFC Vaccine Inventory in myCAvax</a></td>
</tr>
<tr>
<td><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></td>
<td><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></td>
<td><a href="#">Latest Features in My Turn (Requires myCAvax Login)</a></td>
<td><a href="#">VFC Office Hours</a></td>
<td><a href="#">VFC 102: Managing VFC Vaccine Inventory in myCAvax</a></td>
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<tr>
<td><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></td>
<td><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></td>
<td><a href="#">myCAvax Release Notes for LHD and CDPH Users</a> (Requires myCAvax Login)</td>
<td><a href="#">Modern COVID-19 Vaccine Resources for Providers</a></td>
<td><a href="#">CDPH Provider Webinars and Trainings</a></td>
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<td><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></td>
<td><a href="#">My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov</a></td>
<td><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></td>
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<td><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></td>
<td><a href="#">Onboarding Email: myturnonboarding@cdph.ca.gov</a></td>
<td><a href="#">Novavax COVID-19 Vaccine Information</a></td>
<td><a href="#">CDPH Provider Webinars and Trainings</a></td>
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<td><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></td>
<td><a href="#">myCAvax: Help Desk Email: mycavax.hd@cdph.ca.gov</a></td>
<td><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></td>
<td><a href="#">CDPH Provider Webinars and Trainings</a></td>
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### Help Desk

- **CDPH Provider Call Center**: 1-833-502-1245, M-F 8am-5pm
- **My Turn**: Help Desk Email: myturn.clinic.hd@cdph.ca.gov
- **myCAvax**: Help Desk Email: mycavax.hd@cdph.ca.gov

### Immunization Resources

- [California's General Immunization Resources](#)
- [RSV Immunization Resources](#)
- [COVID-19 Vaccination Resources](#)
- [Mpox Vaccination Resources](#)

### View On Demand

- [CDPH Immunization Branch Archived Provider Webinars and Slides](#)
- [AIM Vaccine Confidence Toolkit Webinar Series](#)
- [Introduction to My Turn Onboarding (v. 1/4/22)](#)
- [Latest Features in My Turn (Requires myCAvax Login)](#)
- [myCAvax Release Notes for LHD and CDPH Users](#) (Requires myCAvax Login)
- [Modern COVID-19 Vaccine Resources for Providers](#)
- [CDC COVID-19 Vaccination Clinical & Professional Resources](#)
- [Novavax COVID-19 Vaccine Information](#)
- [Pfizer COVID-19 Vaccine (COMIRNATY) Information](#)

### Calendar Subject to Change

All events are shown in Pacific Time
# CDPH Provider Webinars and Trainings

## Week of June 24, 2024

<table>
<thead>
<tr>
<th>Live Webinars and Training</th>
<th>View On Demand</th>
<th>Help Desk</th>
<th>Immunization Resources</th>
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</thead>
<tbody>
<tr>
<td><strong>Monday 6/24</strong></td>
<td></td>
<td><strong>Help Desk</strong></td>
<td><strong>California’s General Immunization Resources (eziz.org)</strong></td>
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<tr>
<td></td>
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<td>CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm</td>
<td>RSV Immunization Resources</td>
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<td>Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></td>
<td>COVID-19 Vaccination Resources</td>
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<td>My Turn: Help Desk Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a></td>
<td>Flu Vaccination Resources</td>
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<td>Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></td>
<td>COVID-19 Treatments</td>
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<td>myCAvax: Help Desk Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a></td>
<td>Mpox Vaccination Resources</td>
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<td><strong>Tuesday 6/25</strong></td>
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<td>Afternoon TEAch Webinar: Vaccines for Children (VFC) 12:00 pm – 1:00 pm</td>
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<td>VFC Office Hours 9:30 am – 10:00 am</td>
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<td><strong>myCAvax Release Notes for LHD and CDPH Users</strong> (Requires myCAvax Login)</td>
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<td><strong>Wednesday 6/26</strong></td>
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- Mpox: Email: stdcb@cdph.ca.gov

**Immunization Resources**
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- RSV Immunization Resources
- COVID-19 Vaccination Resources
- Flu Vaccination Resources
- COVID-19 Treatments
- Mpox Vaccination Resources

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Questions

During today’s webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.
Upcoming Webinar Opportunities

CDPH IZB Bi-weekly Updates for Providers
Next session: Friday, June 28, 2024
9AM – 10:30AM