

For Providers

California COVID-19 Vaccination Program Update

TPR Refrigerated Shipment, McKesson Delays, and Information for Critical Weekly Meetings

Third-party Redistributor Transitions from Dry Ice to Refrigerated Shipments

Third-party Redistributor (TPR, AmerisourceBergen) started transitioning from dry ice to refrigerated shipments last week. The tentative timeline for the final transition of all Pfizer pediatric (5-11 years, orange cap) shipments to refrigerated is January 18. The tentative timeline for the final transition of all Pfizer Tris-sucrose (12+ years, gray cap) shipments to refrigerated is January 31. Please review the job aids below for additional assistance.

- [Receiving Small Orders from TPR](#)
- [Receiving & Storing Pfizer Comirnaty Vaccine Products](#)
- [Transitioning to Pfizer Comirnaty Gray Cap Formulation](#)

For issues with AmerisourceBergen shipments, including data logger assistance, temperature excursions, and questions about your shipment once it arrives, please reach out to c19vaccineops@amerisourcebergen.com

Vaccine Shipment Delays

Please be aware that McKesson is continuing to experience shipment delays due to adverse weather conditions throughout the country.

If you are experiencing vaccine shipment delays, please contact us at the COVID-19 Provider Call Center at covidcallcenter@cdph.ca.gov to obtain more details.

Reminder: Provider Office Hours Tomorrow

to these sessions hear subject matter experts from CDPH provide important updates and answer questions on a wide range of topics related to the California COVID-19 Vaccination Program, including vaccine ordering and management, clinical considerations, job aids, and more. **Please assign someone from your staff to attend!**

- [Provider Office Hours Register Link](#) (password: Immunize!)

For more information, review the [California COVID-19 Vaccination Program Provider FAQs](#) which are updated weekly for answers to common questions.

New Registration Links for My Turn & myCAvax Office Hours

The My Turn and myCAvax Office Hours held on Mondays will transition from Webex to Zoom virtual platform. These sessions provide updates to My Turn and myCAvax systems, covers demonstrations of key functionalities, and includes a live Q&A session. **Please use [this link](#) to register for the next My Turn and myCAvax Office Hours' webinar** scheduled on Monday, January 24, at 12PM.

- [New Registration Link for the My Turn and myCAvax Office Hours' Webinar](#)
- View a calendar of all our weekly sessions, including on-demand, [here](#). Please note, the calendar is updated weekly, and the new zoom registration link for My Turn and myCAvax Office Hours will appear on the calendar by January 24, ahead of the session.

Please note that the My Turn and myCAvax Office hours webinar are canceled for Monday, January 17, in observance of the MLK holiday.

[View Archived Messages](#)



Vaccinate ALL 58

Together we can end the pandemic.

COVID-19 Vaccination Program