

For Providers

California COVID-19 Vaccination Program Update



New Release
January 13, 2022

Enhancement Details for Providers

The myCAVax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

Enrollment Updates

Storage Capacity Tool Tips

Tool tips will be added to the Storage Capacity modals (Add Refrigerator, Add Freezer, and Add Ultra Cold Freezer) in Section B of the enrollment application. The tool tips will assist enrolling users in the initial creation of their storage capacity units. Additionally, these tool tips will be present when adding storage capacity units for a new location.

Remove Unnecessary Fields

Fields that are no longer relevant are going to be removed from the Account Location page layout.

- TPA Account
- TPA Exception
- MyTurn Cluster Mapping
- Verified

USPS Compliance

The SmartyStreets API will be added to the Section A and Section B of the COVID-19 Program enrollment application to allow users to perform address validation for

validation is to check to see if the address information the user entered is USPS-compliant.

Training

CDC Vaccine Product Guide

The CDC Vaccine Product guides will be added to the Provider Knowledge Center.

Product Training

A new page will be created for Providers to access required Product Training. After a location is approved, the Home page will have an Enrollment Checklist with a CDC Product Training banner with a “Start” button that will redirect to a page with links to the Product Training. Once reviewed, the Provider can confirm via a checkbox which will log a new Training record on their Contact to show completion.

Deployment Date

January 13, 2022

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

myCAvax: <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAvax team members or business partners who may not have received it. If you have questions, please contact us:

My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)
- My Turn & myCAvax Office Hours will be canceled Monday, January 17, for the MLK holiday

If you have technical issues, please contact the myCAvax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** myCAvax.HD@accenture.com

19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** covidcallcenter@cdph.ca.gov

[View Archived Messages](#)



Vaccinate ALL 58
Together we can end the pandemic.

COVID-19 Vaccination Program