

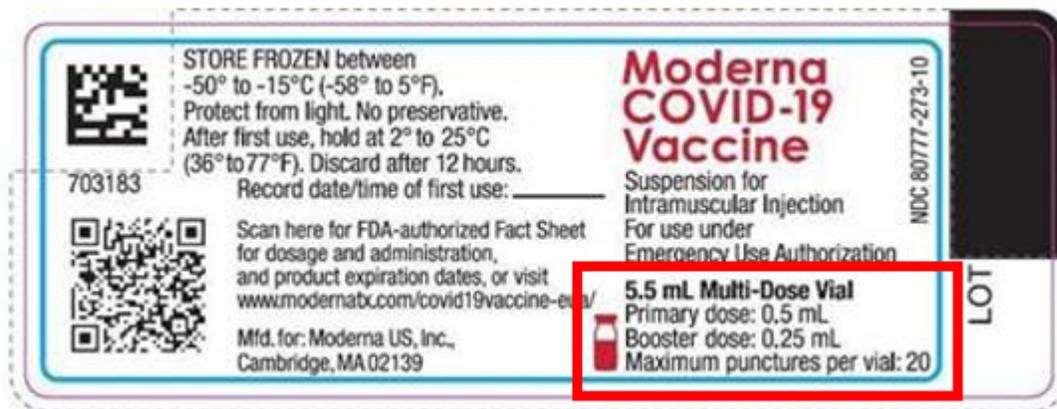
## For Providers

## California COVID-19 Vaccination Program Update

Weekly Wrap Up – January 28, 2021

### Updates & Reminders for Moderna Vaccine

FDA recently approved updates to the Moderna COVID-19 vaccine label and EUA fact sheet to indicate a 5.5mL volume. Distribution of the Moderna vials with the updated labels began during the week of January 13, 2021.



#### What Has Changed on the Label?

- Label has been updated to indicate a volume of 5.5mL
- Doses for primary series and booster shots are now listed on the label
- **Important reminder added not to exceed a maximum of 20 punctures per vial**

#### When Administering Moderna Vaccine

*For primary series doses only:* Depending on the syringes and needles used, a maximum of 11 doses (range: 10-11 doses) may be extracted from the vial.

*For booster doses:* Do not exceed a maximum of 20 punctures per vial.

For more information, please refer to the [EUA fact sheet](#) or [Administration Overview for Moderna COVID-19 Vaccine](#).

#### When Reporting Moderna Vaccine Doses

For inventory purposes, CDC provides the following guidance:

- [Report spoiled, expired, or wasted doses to myCAvax](#): Continue to report wastage up to 10 doses (primary series) and 20 doses (booster doses) for 5.5 mL vials.

multiples of 14 (primary series) and 20 (booster doses). Please continue to report inventory daily to VaccineFinder—even if inventory quantities haven’t changed—while you have COVID-19 vaccine on hand. (Daily reporting is not required when inventory is depleted.) Thank you for your continued efforts to help track inventory throughout California!

## Check Vaccine Expiration Dates

Please continue to regularly check COVID-19 vaccine inventory for expired vaccine and immediately remove expired inventory to prevent it from being administered.

Providers can register for [CDC's Vaccine Lot Number and Expiration Date webpage](#) (click the “Register” button in the upper right-hand corner to complete the registration form) for all COVID-19 vaccines or use the [Moderna Vial Expiration Date Look-up Tool](#) (locate the lot number printed on the carton of vial).



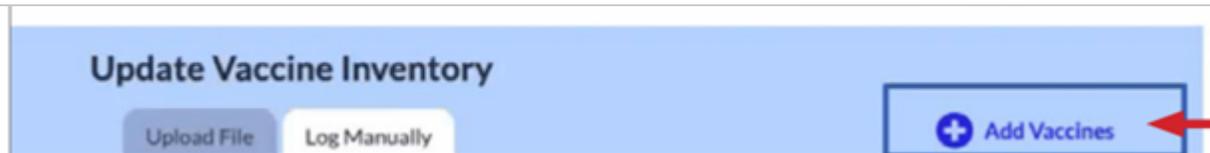
### Additional resources:

- [Upcoming COVID-19 Vaccine Expiration Dates](#)
- [Vaccine Management Checklist](#)

## Adding New Vaccine Products to VaccineFinder

Before receiving new vaccine products, add the vaccines using the [COVID Locating Health portal](#) so you can report the inventory to VaccineFinder. Sites can add vaccines across multiple locations in a single flow.

Just click the **Add Vaccines** button from any screen in the Update Vaccine Inventory tab to get started. Refer to [Reporting Inventory to VaccineFinder](#) for details.



## Add New Vaccine Products in Four Easy Steps

1. Choose vaccine(s) to add.
2. Choose location(s) administering the new vaccine.
3. Confirm that the tracker shows number of selected vaccines (and selected locations below).
4. Click the **Add Vaccines** button and look for the success message.

## Report Inventory to VaccineFinder Daily

Please continue to report inventory daily to VaccineFinder—even if inventory quantities haven't changed—while you have COVID-19 vaccine on hand. (Daily reporting is not required when inventory is depleted.)

Thank you for your continued efforts to help track inventory throughout California!

## Reporting Temperature Excursions in myCAvax

Remember to report temperature excursions in myCAvax.

How can you get quick answers about vaccine viability?

- Moderna: [Temperature Excursion for Moderna COVID-19 Vaccine](#)

- Pfizer: Use the Digital Assistant: [Pfizer-BioNTech COVID-19 Vaccine](#)
- Reminder: Please call medical Information for information on gray and orange cap vaccine: 1-800-438-1985

## Janssen (J&J) Vaccine Update

- There is limited Janssen inventory that has been acquired for Standard Ordering.
- Please check your Vaccine Marketplace posts to close out old posts and create new posts with your excess doses.
- Order mRNA vaccines as primary source of COVID-19 vaccine (mRNA vaccines are preferentially recommended).

## Upcoming Help Desk Chat Feature – Check in with myCAvax Maya!

Coming on February 9, the myCAvax system will include an embedded chat feature with a direct line to the technical Help Desk to support you troubleshoot when an issue arises. You will be able to access live help by opening a pop-up window in the bottom right corner.

myCAvax Maya is an Organization Coordinator. Continue to follow along each week to see how she uses the myCAvax Help Desk Chat to overcome challenges and resolve issues quickly! This week she needs her email updated.



## Useful Resources

- [CDPH COVID-19 Treatments Webpage](#)
- [Receiving Redistributed Small Orders](#)
- [Multi-Inflammatory Syndrome in Children \(MIS-C\) Resource & Communications Toolkit](#)
- [Protect Kids with COVID-19 Vaccine Infographic](#)

- [Summary of COVID-19 Vaccine Eligibility Guidance](#)
  - [COVID-19 Vaccine Product Guide](#)
  - [Preventing Vaccine Administration Errors](#)
  - [CMA Guide on COVID-19 Vaccine Reimbursement](#)
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## Support Opportunities

### Provider Office Hours

Please attend our weekly webinars to hear updates from the COVID-19 Vaccination Program and have your questions answered.

- [Fridays 9–10 AM](#) (Password: Immunize!)
- [Archived Sessions | Frequently Asked Questions](#)

### My Turn & myCAvax Office Hours for LHDs and Providers

- **NEW Zoom registration link:** [Every Monday at 12:00 PM](#) (Password: Immunize!)

### COVID Call Center for Providers

- For Program information: email [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov) or call (833) 502-1245 (Monday – Friday, 8AM–6PM)

### myCAvax Help Desk

- For technical issues (password resets, etc.): email [myCAvax.HD@accenture.com](mailto:myCAvax.HD@accenture.com) or call (833) 502-1245, option 3 (Monday – Friday 7AM – 7PM, Saturday – Sunday 8AM – 1PM)
- System related training materials are available via the Knowledge Center in myCAvax and at [EZIZ.org/COVID](https://EZIZ.org/COVID)

### My Turn Help Desk

- Onboarding: email [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)
  - Technical support for My Turn Clinic: email [MyTurn.Clinic.HD@Accenture.com](mailto:MyTurn.Clinic.HD@Accenture.com) or call (833) 502-1245, option 4 (Monday – Friday 7AM – 7PM, Saturday – Sunday 8AM–1PM).
  - [Job aids, demos and training opportunities](#)
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## Vaccinate **ALL 58**

Together we can end the pandemic.

COVID-19 Vaccination Program