

For Providers

California COVID-19 Vaccination Program Update



New Release
February 3, 2022

Enhancement Details for Providers

The myCAVax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

Vaccine Wastage

Alphanumeric Characters

During a Waste Event creation, Providers will now only be allowed to enter 10 alphanumeric characters and dashes in the 'Lot Number' field. Special characters or spaces will not be considered a valid character.

Vaccine Marketplace

Close Old Posts

Vaccine Marketplace Request Excess Doses posts will automatically close 1 month after the Created Date of the post.

Close Expired Posts

Vaccine Marketplace Report Excess Doses posts will automatically close 1 Day after the Expiry Date.

List Views

List Views have been added and updated for ease of navigation through posts.

1. The 'All Open' list view has been renamed to 'All Open Request Excess Doses' and a 'Request Excess Doses' filter has been added.
2. New 'All Open Report Excess Doses' list view.

Location Application

Submitted or Rejected Location Pop-Up Providers will see a pop-up when viewing a Location Application to let them know that their Location Application status is 'Submitted' or 'Rejected'. If rejected, the pop-up will include the Provider Call Center contact information.

Enrollment

Section A Providers will see updated instructions on the Enrollment Checklist screen for Section A.

Deployment Date

February 3, 2022

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

myCAvax: <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAvax team members or business partners who may not have received it. If you have questions, please contact us:

My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)

If you have technical issues, please contact the myCAvax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** myCAvax.HD@accenture.com

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** covidcallcenter@cdph.ca.gov

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COVID-19 Vaccination Program