

## For Providers

# California COVID-19 Vaccination Program Update



**New Release**  
**March 17, 2022**

## Enhancement Details for Providers

The myCAVax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

### Multi-Line Ordering

#### Order Multiple Products

Providers will be able to order multiple products in one transaction with the new Vaccine Order screen.

#### Order Increments

The Vaccine Order screen will dynamically display Order Increment values based on whether the product is available for Standard, Small, or both types of orders.

#### Order Drafts

When completing an order, the order can be saved as a draft by clicking 'Save as Draft'. The order can be accessed again on the Orders page. If you click into the draft order, a new button 'Submit Order' will bring a draft order, with all products in that order, back to the Vaccine Order screen for ease of submitting the full order.

#### Ancillary Kits

Providers will see a tool tip for the 'Ancillary Kits' field on the Vaccine Order screen which will direct them to the product Job Aids.

#### Help Bar

Links will be added to the help bar on the Vaccine Order screen to access the Job Aid

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to access the COVID Locating Health Provider portal, where Providers should be reporting their daily inventory.

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## On Hand Inventory

Providers will only be required to enter a Lot Number and Expiration date for on-hand inventory when the on-hand inventory entered is greater than 0.

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## Order Search

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### Global Search

Providers can now search orders by Order Number through the search bar.

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## Order Hold

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### Hold Email

If your order is placed on a CDPH hold, and the Status Reason is 'Outdated Vaccine Finder Data', you will receive an email detailing why the order was placed on hold.

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## Site Visits

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### Site Visit Page

A Site Visit page will be visible to Providers. If Providers select More, then Site Visit, they will see the page with any records. On this page, Providers can view records for any CDC Compliance visits conducted at their location, upload files (any required materials for the Site Visit), and use Chatter to communicate with CDPH/your LHD regarding the Site Visit. Site Visit findings will be available upon completion.

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## Shipment Incidents

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### Lookup Fields

Lookup fields when creating a Shipment Incident will now retain values entered by the user if error messages occur or if the Provider is switching between pages of the Shipment Incident creation flow.

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## Vaccine Marketplace

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### Status

Vaccine Marketplace posts can now be marked with the status "In-Progress".

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### Additional Fields

New fields have been added to Vaccine

- Transportation Assistance Required
- Transportation Logger Required
- Transportation Container Required

## Deployment Date

**March 17, 2022**

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

**myCAvax:** <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAvax team members or business partners who may not have received it. If you have questions, please contact us:

### My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)

If you have technical issues, please contact the myCAvax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** [myCAvax.HD@accenture.com](mailto:myCAvax.HD@accenture.com)

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)

[View Archived Messages](#)



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