

California COVID-19 Vaccination Program Update

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myCAVax
California Vaccine Management System

New
Release May
19, 202

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Enhancement Details for Providers

The myCAVax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

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Multi-Line Ordering Updates

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Cap Colors

The cap colors for each product will be added above the product name.

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'Doses Administered' Field

The 'Doses Administered' column header will be updated to 'Qty since last order'.

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On-Hand Inventory Text

A header will be added on the On-hand Inventory and Doses Administered columns with a light gray background that says, "Only enter values for products you want to order, otherwise leave fields blank."

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Orders

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Order Type Changes

When a Provider saves an order as a draft with a given order type (Small or Standard), and then changes the Doses requested to a value which would alter the Order Type when submitting the Draft via Multi-Line Ordering, the submission will be allowed, and the order type should automatically change accordingly.

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Preferred Vaccine Temperature

When placing a Small Order, Providers will only be able to select the options available set by their LHD and the TPR for "Preferred Vaccine Temperature".

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Enrollment

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Help Text

Help text will be added to any sections requiring the addition of an address to instruct: "Do not include delivery instructions, PO boxes, or special characters."



Training



Training Tab

The Training tab will be placed back on the Provider tab options. The Training tab will contain the Program Training and CDC Product Training components and be placed after the Vaccine Marketplace tab.



Contacts



Active Contacts

The Contact 'Active' checkbox will be relabeled to 'User Active?'. There will be a 'Company Status' picklist with options of 'Active' & 'Legacy' for CDPH to select options for the best point of contact at your organization.



Provider Office Hours Reminder

May 19, 2022

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

myCAvax: <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAvax team members or business partners who may not have received it. If you have questions, please contact us:

My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)

If you have technical issues, please contact the myCAvax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** myCAvax.HD@accenture.com

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** covidcallcenter@cdph.ca.gov

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Vaccinate ALL 58

Together we can end the pandemic.

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[COVID19 Vaccination Program](#)

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