

California COVID-19 Vaccination Program Update

Weekly Wrap Up – June 10, 2022

Product Groupings Now Available in myCAvax

Product Groupings are now available in myCAvax. These Product Groupings will assist with ordering as new products are added to see clearly which products are for which age group.

*Vaccine product	
Infant/Toddler	Pfizer (6 Months - 4 years)
	Moderna (6 Months - 5 years)
Pediatric	Pfizer (5 years - 11 years)
Adolescent/Adult	Pfizer Tris-sucrose (12 years - 100+ years)
	Moderna (18 years - 100+ years)
	Janssen (18 years - 100+ years)

Planning for Infant/Toddler COVID-19 Vaccinations Webinar

Please join Dr. Erica Pan, California State Epidemiologist and Deputy Director, CDPH Center for Infectious Diseases and CDPH subject matter experts for a "Planning for Infant/Toddler COVID-19 Vaccinations" webinar. Topics will include clinical, storage and handling, ordering, resources, and more.

When: Friday, June 17 at 2:00PM-3:00PM
[Register here!](#)

Infant/Toddler Pre-Ordering Reminders

Infant/Toddler pre-ordering for both Pfizer (Ages 6 months – 4 years) and Moderna (Ages 6 months – 5 years) is complete. Pending approvals, Wave 1 deliveries will take place on Monday, June 20th (Federal Juneteenth Holiday). Wave 2 deliveries will take place June 21st through June 24th.

Provider FAQ of the Week

Q: How many doses are in the primary series for the Pfizer Infant/Toddler (6 months – 4 years) vaccine and the Moderna Infant/Toddler (6 months – 5 years vaccine)?

A: The Pfizer Infant/Toddler (6 months – 4 years) vaccine primary series is 3 doses total; the second dose is 3 weeks after the first and the third dose is 8 weeks after the second dose. The Moderna Infant/Toddler (6 months – 5 years) vaccine primary series is 2 doses 4 weeks apart.

Full list of [California COVID-19 Vaccination Program Provider FAQs](#), updated weekly

Reporting Shipment Incidents Reminders

Report shipment incidents for vaccine and ancillary kits the same day the shipment arrived. Once the report has been made in myCAVax, Providers are responsible for reaching out to the manufacturer, or TPR (AmerisourceBergen), for a resolution, and updating the shipment incident report with the resolution.

Report shipment incidents for:

- damaged/missing shippers or packages
- missing (or surplus) vaccine or missing ancillary kit supplies
- temperature excursions in transit

Point of Contact for Resolution:

- Small orders fulfilled by the TPR, AmerisourceBergen: c19vaccineops@amerisourcebergen.com. If the incident was a temperature excursion the provider should include a copy of the temperature monitor log in their email to the TPR.
- Standard Moderna/Janssen orders, McKesson: 833-272-6635 (M-F 8 AM–8 PM PST) or email COVIDVaccineSupport@McKesson.com if after hours

- Standard Pfizer orders, Pfizer Customer service: 800-666-7248 or email cvgovernment@pfizer.com
- For Ancillary kit issues (Pfizer/Moderna/Janssen): 833-272-6634 or email SNSSupport@McKesson.com

If you have any issues or need assistance with reporting, please contact the COVID Call Center at covidcallcenter@cdph.ca.gov or 833-502-1245.

Checking Expiration Dates

There have been multiple shelf-life extensions for COVID-19 vaccines. To check Moderna and Janssen (J&J) expiration dates, please use the following tools:

- [Moderna Expiration Date Look-Up](#) | Please note: All Moderna 14-dose vials are now expired
- [Janssen \(J&J\) Expiration Date Look-Up](#)

To check Pfizer expiration dates, please reference the Pfizer Fact Sheets for Healthcare Providers:

- [12+ years, purple cap](#)
 - [12+ years, gray cap](#)
 - [5-11 years, orange cap](#)
-

myCAvax Upcoming Training

Click on the link below to join sessions or access links on EZIZ.org/COVID/myCAvax.

Vaccine Order Request with Q&A

- Monday, June 13 at 10:00AM – 10:30PM – [Click here to register for this session](#)
-

Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Topics include:

- Potential new vaccine presentation (maroon cap) for individuals 6 months through 4 years of age*
- Recent FDA approvals and authorizations
- Use of each vaccine presentation, including storage, handling, preparation, and administration
- Questions and answers

Please attend one of the following training sessions:

- [Tuesday, June 14 at 12PM](#) | Password: RjewW2qJn62
- [Wednesday, June 15 at 9AM](#) Password: SJpFYrKS223
- [Thursday, June 16 at 9AM](#) | Password: UJip5mSgw23

To access all sessions, please visit [Pfizer COVID-19 Medical Updates and Training](#).

* The vaccine has NOT been authorized or approved for use in individuals younger than 5 years of age in the United States.

Useful Resources

- [Preparing for Infant/Toddler Vaccinations](#)
 - [Recommending COVID-19 Vaccination: Clinical Talking Points for Providers of Pediatric Services](#)
 - [COVID-19 Vaccine Timing by Age in English](#) | [Spanish](#)
 - [Coadministration of COVID-19 with other Vaccines](#) | [Coadministration Tips](#) | [Preteens](#)
 - [Receiving Small Orders from TPR](#)
 - [Preventing Vaccine Administration Errors](#)
 - [Tips to Ease Anxiety during Vaccination](#)
 - [COVID-19 Booster Resources](#)
-

Support Opportunities

Provider Office Hours

Please attend our weekly webinars to hear updates from the COVID-19 Vaccination Program and have your questions answered.

- [Fridays 9–10 AM](#)
- [Archived Sessions](#) | [Provider FAQs](#)

My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#)

COVID Call Center for Providers

- For Program information: email covidcallcenter@cdph.ca.gov or call (833) 502-1245 (Monday – Friday, 8AM–6PM)

myCAvax Help Desk

- For technical issues (password resets, etc.): email myCAvax.HD@accenture.com or call (833) 502-1245, option 3 (Monday – Friday 8AM – 6PM)
- System related training materials are available via the Knowledge Center in myCAvax and at EZIZ.org/COVID

My Turn Help Desk

- Onboarding: email myturnonboarding@cdph.ca.gov Technical support for My Turn Clinic: email MyTurn.Clinic.HD@Accenture.com or call (833) 502-1245, option 4 (Monday – Friday 8AM – 6PM).
 - [Job aids, demos and training opportunities](#)
-

[View Archived Messages](#)



Vaccinate ALL 58

Together we can end the pandemic.

[COVID19 Vaccination Program](#)



California Dept of Public | Immunization Branch
850 Marina Bay Pkwy
Richmond CA 94804

[View In Browser](#)

Copyright ©Microsoft Dynamics, All right reserved.
850 Marina Bay Parkway, Bldg P Richmond CA 94804

[Unsubscribe](#)