Welcome to Provider Office Hours

We will begin shortly. During the event, please use one of these methods to ask a question:

OPTION #1: Via the Q&A Panel

- Open the Q&A Panel
- Select Ask: All Panelists
- Enter Text, Click Send

OPTION #2: Request to Join Audio

1. Open the Participant panel, click the Telephone icon. An indicator will appear next to your name

2. Once permission is granted, click on the Audio Video Tab, click on Connect Audio

3. An Audio Connection dialogue will open, select the audio option, click Connect

4. Use the Raise Hand feature to signal the Host that you would like verbally comment or ask a question.
<table>
<thead>
<tr>
<th>Item</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vaccine Updates</td>
<td>9:00 AM – 9:30 AM</td>
</tr>
<tr>
<td>• Allocation and Distribution - Amy Pine</td>
<td></td>
</tr>
<tr>
<td>• Provider Enrollment and CalVax - Nisha Gandhi</td>
<td></td>
</tr>
<tr>
<td>• System - Jenna Herford and Claudia Aguiluz</td>
<td></td>
</tr>
<tr>
<td>• Provider Call Center Q&amp;A - Brenton Louie</td>
<td></td>
</tr>
<tr>
<td>Q&amp;A</td>
<td>9:30 AM – 10:00 AM</td>
</tr>
</tbody>
</table>
Vaccine Updates
Allocation and Distribution

• Vaccine Supply is low and will likely remain low

• CA receives dose allocations on Tuesdays from CDC then allocates to Local Health Jurisdictions (LHJs) and Multi County Entities (MCEs)
  • LHJs approve requests from providers before orders can be placed

• 485,800 First doses (241,800 Pfizer doses and 244,000 Moderna doses) – CA’s most recent allocation
Local Health Jurisdiction/MCE Allocation

Total CA Allocation

LHJ & State MCE Allocation (80%)  Hospital MCE Allocation (20%)

Allocated Denominator = Phase 1A Population (LTCF residents and Health Care Personnel by county of employment) AND 65+ resident population
## Allocation and Distribution

<table>
<thead>
<tr>
<th>Group</th>
<th>Description</th>
<th>Numbers as of 1/21/2021</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Allocation Data</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total First Doses Allocated</td>
<td>3,116,725</td>
</tr>
<tr>
<td></td>
<td>Total Second Doses Allocated</td>
<td>1,677,100</td>
</tr>
<tr>
<td></td>
<td>Total Doses to CDC</td>
<td>681,525</td>
</tr>
<tr>
<td></td>
<td>Total Doses Allocated to California including CDC</td>
<td>5,475,350</td>
</tr>
<tr>
<td></td>
<td>Total Doses to California Excluding CDC</td>
<td>4,793,825</td>
</tr>
<tr>
<td><strong>Shipping Data</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total Doses Shipped</td>
<td>3,989,850</td>
</tr>
<tr>
<td><strong>Administration Data Count of People</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total People with at least 1 Dose Administered</td>
<td>1,477,412</td>
</tr>
<tr>
<td></td>
<td>Total People with 2 Doses Administered</td>
<td>321,470</td>
</tr>
<tr>
<td><strong>Administration Data Count of Doses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total Doses Administered in CDC Pharmacy Program</td>
<td>160,416</td>
</tr>
<tr>
<td></td>
<td>Total Doses Administered and Reported to CA</td>
<td>1,795,176</td>
</tr>
</tbody>
</table>
Vaccines - Eligibility

Vaccine prioritization and outreach by providers

All vaccination providers should:

1. Continue vaccinating all persons in Phase 1A
2. Begin vaccinating persons 65 years of age or older. Based on available supply, prioritize and target outreach efforts as follows:

- **Age**, with persons 75 years or older prioritized due to increased risk of mortality and other severe disease
- **Occupational risk exposure**, with individuals prioritized who work in sectors with high occupational exposure as listed in Phase 1B, Tier 1
- **Residence in vulnerable communities**, as determined by the California Healthy Places Index or comparable local health department knowledge, to address equity and communities disproportionately affected by the pandemic

**Phase 1A**
About 3 million people
- Healthcare workers
- Long-term care residents

See CDPH Allocation Guidelines for Phase 1A

**Phase 1B**

1B Tier One:
- Individuals 65 and older
- Those at risk of exposure at work in the following sectors:
  - Education and childcare
  - Emergency services
  - Food and agriculture

www.covid19.ca.gov/vaccines
What You Can Find in CalVax

• Adding New Locations

• Updating information

• Submitting vaccine requests
Status of Enrollment in CalVax

• Invitation sent
• In Progress
• E-signature requested
• E-signature received
• **Submitted** - Part B has been submitted for CDPH but has not been assigned to staff yet
• **In Review** - Part B is now under active review
• **Follow Up** - clarification or additional information needed
• **Approved** - vaccine requests can now be placed
CalVax Provider System Updates
What’s on the horizon?
CalVax Provider overview and training (411 Sessions) will be offered on the following days:
• Monday Jan 25th 8am-9am
• Wednesday Jan 27th 1pm-2pm
• Friday Jan 29th 1pm-2pm

Topics:
• Registering for the COVID-19 Vaccine Program through CalVax Provider
• Enrolling your organization
• Setting up locations
• Requesting Vaccine
CalVax User Support Tools & Channels

**CalVax Bulletin:** Lookout for the new CalVax Provider Bulletin, our weekly newsletter. You'll get the latest updates on releases, training material available in the system, new functionality, and relevant stats.

**411 Sessions:** 411 Sessions are opportunities to watch CalVax Provider system demos and learn more about navigation and best practices.

**Email Updates:** Email updates highlight important system release dates and provides key information about new system functionalities and enhancements.

**COVID Call Center:** If you have questions regarding the *COVID-19 Vaccine Program*, please contact covidcallcenter@cdph.ca.gov or call (833) 502-1245.

**Help Desk:** Please direct all CalVax Provider *technical questions* (password resets, etc.) to HelpDesk.CalVax@calvax.accenture.com
Provider Call Center Q&A – Brenton Louie

• COVID Vaccination Clinics
  • Where can I get my second dose?
  • Where can I sign up to get my shot?
• Vaccine Order Status
• Enrollment Status
• Technical Issues with CalVax
Q&A

How to Ask a Question

During the webinar, please use one of the following methods to ask a question or make a comment.

**Q&A Panel**
- Open the Q&A Panel
- Select Ask: All Panelists
- Enter Text, Click Send

**Raise Hand**
(must have requested to join audio)

Use the Raise Hand feature to signal the Host that you would like to verbally comment or ask a question.
Provider Resources on EZIZ

https://eziz.org/covid/

View archived communications from COVID Call Center here
View patient resources on tabs here
View FAQs for Providers here
View recording and slides and find links to upcoming events here
Next Provider Office Hours:
Friday, January 29, 2021
9:00 – 10:00AM

Next Provider Webinar:
Friday, February 5, 2021
9:00 – 10:00AM
Thank You

COVID-19 Call Center for Providers
Email: covidcallcenter@cdph.ca.gov
CalVax technical Help Desk: HelpDesk.CalVax@calvax.accenture.com
Phone: (833) 502-1245
Monday through Friday from 9 AM–5 PM