California Department of Public Health
Immunization Updates for Providers

Friday, January 5, 2024
9:00AM – 10:30AM
Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Housekeeping

Reminder to Panelists:

Please mute yourself when not speaking.
Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:

Today’s session is being recorded. For slides, webinar recordings, and other postings, see the CDPH Weekly Immunization Updates for Providers

To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov
# Agenda: Friday, January 5, 2024

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Speaker(s)</th>
<th>Time (AM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Welcome and Announcements</td>
<td>Leslie Amani (CDPH)</td>
<td>9:00 – 9:05</td>
</tr>
<tr>
<td>2</td>
<td>COVID-19 Vaccine Administration Data</td>
<td>Hailey Maeda (CDPH)</td>
<td>9:05 – 9:10</td>
</tr>
<tr>
<td>3</td>
<td>California Immunization Registry (CAIR)</td>
<td>Michael Powell (CDPH)</td>
<td>9:10 – 9:15</td>
</tr>
<tr>
<td>4</td>
<td>Clinical</td>
<td>Caterina Liu, MD (CDPH)</td>
<td>9:15 – 9:20</td>
</tr>
<tr>
<td>5</td>
<td>Vaccines for Children (VFC)</td>
<td>Claudia Aguiluz (CDPH)</td>
<td>9:20 – 9:30</td>
</tr>
<tr>
<td>6</td>
<td>Vaccine Management</td>
<td>Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)</td>
<td>9:30 – 9:40</td>
</tr>
<tr>
<td>7</td>
<td>Resources and Q&amp;A</td>
<td>Leslie Amani (CDPH)</td>
<td>9:40 – 10:30</td>
</tr>
</tbody>
</table>

Thank you!
Announcements

Leslie Amani, CDPH
January Holiday

Dr. Martin Luther King, Jr., Day
Monday, January 15, 2024
In observance, CDPH and the Provider Call Center will be closed.
COVID-19 Vaccines and Pregnancy

COVID-19 can cause complications such as:
- Hospitalization
- Admission to an intensive care unit (ICU)
- Needing a ventilator or special equipment to breathe
- Death
- Premature birth (before 37 weeks of pregnancy)
- Stillbirth
Vaccine Safety Resources for Health Care Providers and for Parents

Includes:
- General Handouts
- Resources
- Websites
- Videos
<table>
<thead>
<tr>
<th>COVID VACCINE SAVES LIVES CAMPAIGN</th>
<th>COVID-19 INFORMATION</th>
<th>COVID-19 PSAs &amp; SITUATIONAL REPORTS</th>
<th>MONTHLY CALL UPDATES</th>
<th>TRIBAL &amp; CDC RESOURCES</th>
<th>HEALTHCARE FACILITY RESOURCES</th>
</tr>
</thead>
<tbody>
<tr>
<td>#CovidVaccineSavesLives</td>
<td>#ProtectOurElders</td>
<td>Wear a face covering to ni-wukawa (protect us)</td>
<td>#CovidVaccineSavesLives</td>
<td>#ProtectOurElders</td>
<td>#CovidVaccineSavesLives</td>
</tr>
<tr>
<td>#ProtectOurElders</td>
<td></td>
<td>&quot;I took the COVID-19 vaccine to help&quot;</td>
<td>#CovidVaccineSavesLives</td>
<td>#ProtectOurElders</td>
<td>#CovidVaccineSavesLives</td>
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<tr>
<td>#ProtectOurElders</td>
<td></td>
<td>&quot;We should cover our face&quot;</td>
<td>#CovidVaccineSavesLives</td>
<td>#ProtectOurElders</td>
<td>#CovidVaccineSavesLives</td>
</tr>
<tr>
<td>#ProtectOurElders</td>
<td></td>
<td>&quot;I chose to get the COVID-19 vaccine to protect my children and grandchildren, my patients, and all of our communities. We must take this battle against COVID-19. Our people will survive this with your help.&quot;</td>
<td>#CovidVaccineSavesLives</td>
<td>#ProtectOurElders</td>
<td>#CovidVaccineSavesLives</td>
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Resources: California Rural Indian Health Board (CRIHB)
Immunization Resources for Ukrainian Arrivals

Includes:

- General Information
- Parent Resources
- Tools for Local Health Departments and Providers
Mpox Resources

MPOX Vaccination Resources

Clinical Guidance and Recommendations
- CDPH JYNNEOS mpox vaccine, administration and dosing
- CDPH maize FAQs for Providers & LDVs
- Administering Vaccines: Dose, Route, Site, and Needle Site (Immunize.org)
- CDPH maize and Slalom maize Guidance
- Interim Clinical Considerations for Use of JYNNEOS and ACAM2000 Vaccines During the 2022 U.S. mpox Outbreak (CDC)
- CDPH maize Vaccine Paper
- Mpox Vaccine Eligibility for Exposed and Non-exposed Individuals (CDC)
- CDPH maize Vaccination Recommendations (July 2022)
- Interim Considerations for Prevention and Treatment of mpox in Persons with HIV Infection — United States, August 2022

JYNNEOS (Smallpox/Mpox) Vaccine Information
- Emergency Use Authorization (EUA) (4/24/2020)
- JYNNEOS Vaccine Fact Sheet | Provider Letter
- Screening Checklist for JYNNEOSMpox Vaccine Administration | Spanish
- JYNNEOS Vaccine Information Statement (VIS) | Spanish (distributes to recipients prior to vaccination)
- JYNNEOS Package Insert (2020)
- JYNNEOS EUA Fact Sheet for Providers (5/2022)
- JYNNEOS EUA Fact Sheet for Recipients and Caregivers (5/2022)

Intradermal Vaccination Resources

DIVISION OF COMMUNICABLE DISEASE CONTROL

About Mpox
- Mpox Vaccine
- Eligibility for Exposure and Non-Exposure
- Mitigation Strategies
- Laboratory Testing
- Management and Treatment

Mpox Data in California
- Find the number of reported probable and confirmed cases and demographic data in California by visiting the mpox data website.

Latest CDPH Guidance:
- Increase in Mpox Cases in California: A Summary of Public Health
- Laboratory Testing, Management, and Treatment
- Vaccination for Mpox (October 31, 2023)
- Dear Colleagues Letter: Presenting a Surgeon of Mpox Cases in California (May 30, 2020)

Additional Helpful Resources:
- Safer Sex, Social

Monitoring Period

Mpox is a rare disease that is caused by infection from the mpox virus. The mpox virus belongs to the Orthopoxvirus genus, which includes the vaccine orthopoxvirus (vaccinia) as well as the variola virus, which caused the smallpox epidemic. Mpox is a public health concern because it can be transmitted person-to-person and can cause severe illness and even fatalities in humans. Although mpox virus is the same family of viruses as smallpox, it is less transmissible and typically less severe than smallpox.

Mpox was first identified in 2018 and primarily occurs in Central and West African countries. Historically, mpox has been rare in the U.S. and has mostly been related to international travel or the importation of animals. In 2022, there has been a significant increase in reported cases in locations where Mpox is not commonly seen, including Europe, Canada, and the United States, including California. While it's good to stay alert about any emerging public health threat, as noted above, the current risk of mpox for the general public is very low.

Symptoms
- Mpox often starts with symptoms like the flu, with fever, low energy, swollen lymph nodes, and general body aches. Within 2 to 3 days (sometimes longer) after the appearance of fever, most infected people will develop a rash or sores. The sores can go through several stages, including scabs, before healing. The sores can look like pimples or blisters and may be painful and itchy.
- The rash or sores may be located on or near the genitals (penis, testicles, labia, and vagina) or anus (butt). They can also appear on other areas like the hands, feet, chest, face, or inside the mouth. They may also be limited to one part of the body.
- People with mpox may experience all or only a few of these symptoms, with most people developing a rash or sores. Some people have also reported developing a rash or sores before or without the flu-like symptoms.
COVID-19 Vaccine Administration Summary
as of January 3, 2024

94,769,715
Total Doses Administered:

4,793,477
Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date
12.0% Statewide

*Has received a dose of the Updated 2023-2024 vaccine

Public Dashboard Link
LHJ Dashboard Link
CDC - Updated 2023-2024 Formula mRNA Vaccine
Trends in COVID-19 Vaccine Administration  
as of January 3, 2024

Most Recent Eligibility Groups

• Updated 2023-2024 vaccine for 6 months and older
Up-to-Date COVID-19 Vaccination Status by Race/Ethnicity* and Age
as of January 3, 2024

By race and age:

Highest uptake among NHPI, White, and AIAN

Uptake above statewide average in all 65+ race/ethnicity groups

*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at the time of vaccination.
Updated 2023-2024 COVID-19 Doses by Providers and Age
as of January 3, 2024

- Majority of Pediatric doses are administered by Healthcare providers
- Adults receive most of their doses via Pharmacy

CDC – When are you Up to Date?
COVID-19 Vaccine Data Summary
as of January 3, 2024

Key Metrics

94.8 million doses administered | +109K doses administered
12.0% Statewide who are Up-to-Date | 4.8 million Up-to-Date recipients
30.7% 65+ population Up-to-Date | 2.0 million 65+ Up-to-date recipients

System Notes

• Public dashboard Up-to-Date status now includes the Updated 2023-2024 guidelines
  o Public dashboard updated monthly – LHJ Dashboard updated daily
• Email cdpHVaccinedatateam@cdph.ca.gov for questions and comments
California Immunization Registry (CAIR)

Michael Powell, CDPH
California Immunization Registry

CAIR2

- Sprint 6 release (2.8.9) released to production 1/3/2024
  - Data quality improvements
  - Fixed duplicate race code bug
  - Various data structure updates to improve performance

- Vaccine Schedules
  - Continuing work on RSV and COVID vaccine schedules
  - Will be released to production as .x releases once updates pass testing

Digital Vaccine Record

- Next production release 1/9/2024
  - Updates to FAQ page regarding invalid doses
  - Implementing enhanced security
Clinical
Caterina Liu, MD, CDPH
Urgent Need to Increase Respiratory Virus Immunization Coverage

- **Vaccine coverage is low** for all recommended respiratory vaccines
- **Continue to recommend and administer** influenza, COVID-19, and RSV immunizations to prevent severe illness.
  - Everyone 6 months and older to stay up to date on **COVID-19 vaccines** and get a **seasonal flu vaccine**.
  - RSV immunizations are now available for infants and young children, pregnant people, and adults 60 years and older.

**FALL-WINTER 2023-24 IMMUNIZATIONS**

<table>
<thead>
<tr>
<th>Vaccine</th>
<th>Who is eligible?</th>
<th>What immunizations are recommended?</th>
<th>When should I get it?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flu</td>
<td>6 months and older</td>
<td>Flu vaccine (target 4 strains of flu and are available as a shot or nasal spray. Flu vaccine prevents millions of illnesses and flu-related doctor's visits each year.</td>
<td>September or October are ideal, but catching up later can still help.</td>
</tr>
<tr>
<td>COVID-19</td>
<td>6 months and older</td>
<td>Updated COVID-19 vaccines (target the Omicron XBB strain to protect against COVID-19 this fall and winter)</td>
<td>Get it now to help protect against severe disease (if at least two months since your last COVID-19 shot).</td>
</tr>
<tr>
<td>RSV</td>
<td>Pregnant persons during weeks 32-36 of pregnancy</td>
<td>RSV vaccine to reduce the risk of severe RSV disease in infants (baby will receive protection that lasts for months after birth)</td>
<td>Recommended from September to January to help protect your baby during RSV season.</td>
</tr>
<tr>
<td>RSV</td>
<td>All infants from birth to 8 months and children 8-19 months at high risk of severe RSV disease</td>
<td>RSV vaccine</td>
<td>Before or during RSV season, usually October-March.</td>
</tr>
<tr>
<td>RSV</td>
<td>60 years and older</td>
<td>RSV vaccine to protect older adults against RSV disease</td>
<td>Available now - Talk with your doctor to determine if vaccination is right for you.</td>
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</table>

Where to get vaccinated:
- Contact your doctor or local pharmacy or visit MyTurn.ca.gov. Influenza and COVID-19 vaccines continue to be free for most people through their private, Medi-Cal or Medicare insurance plans.
- Check with your insurance on timing of RSV immunization coverage.
- You can receive influenza, COVID-19 and/or RSV immunizations during the same visit.
- Adults without health insurance can get no cost COVID-19 vaccine at many pharmacies and clinics participating in the Bridge Access Program. Visit Vaccines.gov to find the nearest location.
- Children who are Medi-Cal eligible, American Indian/Alaskan Native, uninsured and underinsured may get no cost vaccines through the Vaccines for Children Program.

Thanks to Katelyn Artilina, PhD, MPH and Caitlin Rivers, PhD, MPH for allowing CDPH to adapt this resource.

California Department of Public Health | Immunization Branch

PAM-1410 (10/23)
Limited Opportunities Remain to Prevent Severe RSV - Order, Use, Reorder Remaining Supplies of Nirsevimab ASAP!

Ordering or reordering:

VFC Program:
- 50 mg and 100 mg doses of nirsevimab available now!

Private market
- Check with distributor

RSV Season is here now!
Use and reorder remaining nirsevimab supplies promptly to protect infants and toddlers.

Encourage other preventative measures including:

Optimizing RSV Protection for Infants with Limited Supply of Nirsevimab (Beyfortus) — Update December 2023
Vaccines for Children (VFC)

Claudia Aguiluz, CDPH
2024 VFC Recertification Now Available!

- **Launched:** December 20, 2023
- **Due date:** Wednesday, January 31, 2024
- Annual 2024 Recertification is through myVFCvaccines
  - Annual Recertification and Training is a federal requirement to maintain active status in the VFC Program and receive publicly purchased vaccines.
- 317-LHD Providers and VFA Providers will do a 2nd “Recertification” in myCAvax when those programs transition in February 2024.
  - Update Key Practice Staff for the adult programs
  - POR to sign updated 2024 317 Provider Agreement and VFA Provider Agreement
- All public and private providers must recertify yearly
  - Even if an LHD clinic is only receiving LHD 317 vaccine for outbreak or SGF vaccine
  - Recertification maintains the PIN’s active status
Recertification Communications/Resources

2024 VFC Recertification is Coming Soon! Start Planning Now

BACKGROUND

The Vaccines for Children (VFC) Program’s Annual Recertification is almost here! The VFC Recertification will be available in December/January, with exact dates to be announced in the coming weeks. Recertification is a federal requirement that must be completed annually by enrolled providers to continue receiving publicly funded vaccines. New providers that enrolled prior to December 2023 will also be expected to complete 2024 VFC Recertification. Providers will have until the end of January 2024 to complete the process once the system is available.

The following steps will help your practice get started and collect required information on the Recertification Worksheet ahead of time. Not completing Recertification by the deadline will lead to immediate suspension of vaccine ordering privileges and may lead to termination from the VFC Program. Multiple warning communications will be sent prior to account termination. However, once a practice is terminated from the VFC Program, termination cannot be reversed. If interested in re-enrollment, the practice must wait until the next Recertification cycle and may be subject to conditional enrollment.

PREPARE FOR RECERTIFICATION NOW

1. Wait Until Recertification Launch to Complete All Required EZ2Z Lessons

To receive credit for the annual training requirement, only take the lessons once 2024 VFC Recertification Launches; do not start the EZ2Z lessons until announced by the VFC Program. Key practice staff must complete or re-take all of the required lessons to meet VFC’s annual federal educational requirement prior to accessing the online Recertification page.

Plan Ahead.

CALIFORNIA VACCINES FOR CHILDREN (VFC) PROGRAM

2024 VFC Recertification Process

1. ENSURE YOUR VFC ACCOUNT IS IN GOOD STANDING

Provider accounts that are SUSPENDED due to Varying Contact/Active Issues will not access the Recertification form.

2. GATHER INFORMATION ON THE VFC RECERTIFICATION WORKSHEET

Use the 2024 VFC Recertification Worksheet to gather information before beginning process.

3. COMPLETE REQUIRED EZ2Z LESSONS

Complete required EZ2Z lessons in order to access 2024 VFC Recertification. Any less completed prior to December 1, 2023 will not receive credit for the 2024 Recertification.

4. LOGIN TO THE VFC RECERTIFICATION FORM

Login with your practice’s VFC PIN and EZ2Z code on your VFC/CICs account at the “gdv2 Login Form” button.

5. REVIEW YOUR VFC PRACTICE PROFILE

Your VFC Practice Profile displays your current practice volume, order frequency, (orders), visits, visits, and supplied. 2021 VFC patient estimates, and a comparative administration with target age.

6. VERIFY AND UPDATE YOUR PRACTICE INFORMATION

Verify and update information about your practice, including Registry ID, delivery NPI, practice staff names, vaccine storage, and data logger equipment, and the VFC will be amending communications.

7. REVIEW “PROVIDER AGREEMENT” AND “PROVIDER AGREEMENT ADOBE”

The Provider of Record must review and electronically acknowledge compliance with the 2024 VFC Provider Agreement and VFC Program Provider Agreement All Recertification form.

8. SUBMIT THE 2024 VFC RECERTIFICATION FORM

Once the 2024 VFC recertification has been submitted, the system will generate an acknowledgment of submission to all key practice staff plus the person submitting the Recertification form.

VFC Recertification Frequently Asked Questions

Q: What information related to my account can be updated?

A: Using the “Edit Profile” link in the blue My Account section, the upper right-hand corner of the page, the following information is filed for your account may be updated: first name, last name, Email, Account Password, and PIN if your account is currently linked.

Q: How do I link my existing EZ2Z training account to a VFC PIN?

A: If the PIN you would like your account linked to is not listed on the list profile page, your “link-to-PIN” to search for the VFC account you would like to link to your training account. When instructed, provide the zip code for the location you would like to link to your training account to. Once you have provided, a list of VFC provider sites will display. Choose the “Submit” button for the location you would like to link your training account to. After selecting the location, it will send you back to the “Edit Profile” page.

Q: Can I use an EZ2Z training account from a VFC PIN?

A: For individuals, contact VFC Customer Services and provide them with the username for your training account and request use the link account from a PIN. For active VFC providers, login to your N/A logs program account and use the ez2z Training Accounts link to view all ez2z training accounts linked to your PIN. Use the deauthorize on the right side of the page to mark accounts that you would like un-linked from your PIN. After the account you need to be removed have been selected, click the deauthorize at the bottom of the page to un-link the selected accounts from your PIN.
Recertification Communications/Resources.

VACCINES FOR CHILDREN PROGRAM PROVIDER AGREEMENT

**California VACCINES FOR CHILDREN (VFC) PROGRAM**

**Provider Agreement**

In consideration of the parties entering into this agreement, **VFC** hereby agrees that it will perform the services described in this agreement, and the **Provider** agrees to comply with all terms and conditions of this agreement.

**1. Provider Profile**

- **a.** Each provider shall be an individual, corporation, or other entity that is licensed to practice medicine, and shall have the necessary experience and qualifications to perform the services described in this agreement.
- **b.** Each provider shall be in compliance with all applicable state and federal laws and regulations.
- **c.** Each provider shall have a written practice policy and procedure manual that outlines the methods and procedures for providing services to patients.

**2. Vaccine Management Plan**

- **a.** Each provider shall develop and maintain a current and complete vaccine management plan (VMP) which includes all required information on vaccine needs, as well as a process for reporting adverse events.
- **b.** Each provider shall have in place a system for the handling, storage, and disposal of vaccine waste.
- **c.** Each provider shall maintain a record of all vaccines administered to patients, and shall report any discrepancies to the appropriate authorities.

**3. Training**

- **a.** Each provider shall provide ongoing training to all staff members on the proper handling and storage of vaccines.
- **b.** Each provider shall have a written policy for the handling and disposal of vaccine waste.
- **c.** Each provider shall maintain a record of all staff training and certification.

**4. Reporting**

- **a.** Each provider shall report all adverse events to the appropriate authorities within 24 hours.
- **b.** Each provider shall maintain a record of all vaccine-related queries and complaints.
- **c.** Each provider shall have a written policy for the handling and disposal of vaccine waste.

- **Resources/Job Aids**

**Vaccine Management Plan**

**Provider Operations Manual (VMP-153)**

**Mobile Unit Vaccine Management Plan (VMP-154)**

**VFC Key Practice Staff Change Request Form (VMP-149)**

*Note: For the purposes of the VFC program, the term "vaccine" is defined as any FDA-authorized or licensed, ACIP-recommended product for which ACIP approves a VFC resolution for inclusion in the VFC program.*
All VFC providers may order 50mg and 100 mg doses of nirsevimab (Beyfortus™) in limited quantities.

- Doses approved will be based on ordering history of index routine infant vaccines (hepatitis B vaccine birth doses for hospitals, first doses of pneumococcal conjugate vaccine for all other providers).

- Providers who have previously requested and received nirsevimab may request additional doses. Nirsevimab re-orders will be approved based on usage and on-hand inventory of nirsevimab, as well as available supply.
  - If more doses are needed, please include information in the comments section of your order form

- Current limits and eligibility are subject to change based on supply.
2024-2025 VFC Flu Vaccine Pre-Book Coming Soon

- Pre-book will be available mid-to-late January 2024
- Prebooking is the first of three phases of the 2024-2025 VFC flu vaccine order process and will be your ONLY chance to let the VFC Program know which flu vaccine is your preferred product and the number of doses you need next season.

To prepare for pre-booking VFC Flu Vaccine:
- Review your seasonal influenza data to determine your flu vaccine need for the entire season:
  - Run flu usage reports (registry/EHR); run patient population reports, by age and eligibility; determine how many patients will need more than one dose.
  - Discuss preferred products for the upcoming season with practice clinicians and your organization.
  - Consider up to two different products indicated for the same age range as vaccine products from different manufacturers are delivered at different times.
- More information will be communicated in the coming weeks, including a flu pre-book worksheet.
Vaccine Management
Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax
New updates for Patients will launch on **Tuesday, January 9, 2024!**

### Release Highlights

- The ‘Single dose’ and ‘Both doses’ options for the question ‘Which appointment would you like to schedule for the mpox vaccine?’ on the ‘Walk-in’ page
- An updated copy for the question ‘Which appointment would you like to schedule for the mpox vaccine?’
- An updated copy on mpox tags on clinic cards on the ‘Walk-in’ page
- An updated age filter functionality if both COVID-19 and flu vaccines are selected. The age filter initially displays an option for ‘6 months and older’. After selecting an insurance option, additional age options for the chosen vaccine will display
New updates for Clinic Managers and Vaccine Administrators will launch on **Tuesday, January 9, 2024**!

**Release Highlights**

Clinic Managers and Vaccine Administrators will be able to:

- Edit previously submitted records when the populated data is incorrect
- View all new records uploaded from the same provider location by other users but can only edit the records they have created
- View new dropdown options added to the ‘Vaccine,’ ‘Vaccine Family,’ ‘Manufacturers,’ and ‘Package Information’ fields on the CSV template
- View new help text added to the ‘Date of Birth,’ ‘Ethnicity,’ ‘Specify Race / Nationality,’ ‘Date Administered,’ and ‘Parent or Guardian’s First Name’ fields
- Update and resubmit the appointment with the new products if the product selected during the appointment is an old flu product and was created on or after July 1, 2023
Since the My Turn Release 46 on **Wednesday, December 20, 2023**, CAIR Quick Entry allows users to submit, view, and edit vaccine administration data for most vaccines to Immunization Information Systems (IIS).
Users can inline upload vaccine administration data using CAIR Quick Entry (which may look similar to the existing inline upload process for vaccines in My Turn).
In addition to inline submission, users can upload vaccine administration data using CSV submission.

*Comma-separated values
After submitting a record to IIS, you can edit select data, including Location and Vaccine Information.
Known Issues

Date Administered Discrepancy: Backend vs. Clinic Portal
✓ We will be fixing an issue where the Date Administered information on the backend does not match the date presented on the clinic portal.

Funding Source is Showing Up as ‘Unknown’ on the CAIR2 Side
✓ We are addressing an issue where the vaccines were documented in My Turn with a funding source as ‘State General Funding.’ However, CAIR2 read the funding source as ‘Unknown.’

Workaround / Next Steps
✓ Estimated Fix: January 9, 2024
✓ The Date Administered discrepancy will be resolved with the upcoming R47 release, ensuring alignment between the backend and the clinic portal.

✓ Estimated Fix: January 9, 2024
✓ The term ‘Unknown’ in the CAIR2 portal was not sourced from My Turn; My Turn accurately transmits ‘State General Funding.’ Instead, CAIR2 designated it as ‘Unknown’ because it was linked to a particular lot number in the site’s existing inventory, and the funding source information was not preserved when the lot inventory reached zero.
Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Wednesday, January 3, 2024**. Doses were added to LHD allocations the same day. The next round of allocations are expected the week of January 15th.
The previous Pfizer 12y+ vaccine allocations have been replaced with Pfizer’s new refrigerated 12y+ vaccine (NDC 00069-2377-10), a new presentation in a carton of 10 manufacturer-filled syringes (MFS).

Providers who have the original Pfizer 12y+ vaccine on hand can and should continue to use this product until it is consumed, expired, or has been stored at 2–8 °C for longer than the allowable 10 weeks.

Ordering for the new product was turned on **Tuesday, December 19, 2023**, and any orders placed since then are shipping this week (post-holiday shipping blackouts).
New Product Screenshots in myCAvax
# January Holiday Ordering & Distribution Cadence Calendar

**California BAP COVID-19 Vaccination Program (Providers/LHDs)**

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
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<tbody>
<tr>
<td>January 01</td>
<td>02</td>
<td>03</td>
<td>04</td>
<td>05</td>
</tr>
<tr>
<td>Holiday Hold – No Vaccine Deliveries</td>
<td>Provider Order (submit by 3PM)</td>
<td>LHD Approval by 12PM</td>
<td>CDPH Transmits to CDC</td>
<td>Estimated Delivery – McKesson (Moderna/Novavax) &amp; Pfizer</td>
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<td>08</td>
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<td>12</td>
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<td>Provider Order (submit by 3PM)</td>
<td>LHD Approval by 12PM</td>
<td>CDPH Transmits to CDC</td>
<td>Estimated Delivery – McKesson (Moderna/Novavax) &amp; Pfizer</td>
<td></td>
</tr>
</tbody>
</table>

- Delivery windows are dependent on provider’s days/hours of operation. Shipments will be sent the following week of order approval and processing. (**Adjusted Delivery date due to Holiday**)
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.
### January Holiday Ordering & Distribution Cadence Calendar

**California SGF Flu Vaccination Program (Providers/LHDs)**

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
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</thead>
<tbody>
<tr>
<td>January 01</td>
<td>02</td>
<td>03</td>
<td>04</td>
<td>05</td>
</tr>
<tr>
<td><strong>Holiday Hold – No Vaccine Deliveries</strong></td>
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<tr>
<td></td>
<td>LHD Approval by 12PM</td>
<td>CDPH Transmits to CDC</td>
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<td>08</td>
<td>09</td>
<td>10</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>LHD Approval by 12PM</td>
<td>CDPH Transmits to CDC</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Flu Vaccine Delivery – McKesson Direct Ship</td>
<td>Provider Order (submit by 5PM)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
</tr>
<tr>
<td><strong>Holiday Hold – No Vaccine Deliveries</strong></td>
<td></td>
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</tr>
<tr>
<td></td>
<td>LHD Approval by 12PM</td>
<td>CDPH Transmits to CDC</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Flu Vaccine Delivery – McKesson Direct Ship</td>
<td>Provider Order (submit by 5PM)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Important Notes:**
- Delivery windows are dependent on provider’s days/hours of operation. Shipment will be sent the following week of order approval and processing. [**Adjusted Delivery date due to Holiday**]
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.
With the VFA / LHD 317 program being released in myCAvax in **February 2024**, CDPH will begin provider and LHD system training in late January / early February. Dates and registration links will be shared in the coming weeks. Stay tuned!
VFA / LHD 317 Program Timeline and Next Steps

October 2023
- Final myCAvax Release until February
- VFA / LHD 317 Ordering in the VFC system
- Development for the VFA / LHD 317 program begins
- Data migration activities begin

November 2023
- LHD 317 Ordering in the VFC system
- VFA off-cycle for Orders
- Development for the VFA / LHD 317 program continues
- First round of User Acceptance Testing (UAT) for the VFA / LHD 317 program
- Data migration activities continue

December 2023
- Recertification opens for the VFA / LHD 317 program in the VFC system
- LHD 317 Ordering in the VFC system
- VFA off-cycle for Orders
- Development for the VFA / LHD 317 program continues
- Second round of UAT for the VFA / LHD 317 program
- Data migration activities continue

January 2024
- Recertification closes for the VFA / LHD 317 program in the VFC system
- VFA / LHD 317 Ordering in the VFC system – closes by the end of January
- Training for CDPH and providers
- Development for the VFA / LHD 317 program continues
- Third round of UAT for the VFA / LHD 317 program
- Data migration activities continue

February 2024+
- Development for the VFA / LHD 317 program completes
- Final round of UAT for the VFA / LHD 317 program
- Data migration activities complete
- Recertification for the VFA / LHD 317 program in the myCAvax system
- LHD 317 Ordering in the myCAvax system
- VFC system shut-down for the VFA / LHD 317 program
- VFA Ordering in April in the myCAvax system
# Slide Icon Key

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>🌟</td>
<td>This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.</td>
</tr>
<tr>
<td>🔔</td>
<td>This is to label slides that include important system reminders.</td>
</tr>
<tr>
<td>💡</td>
<td>This is to label slides that include tips and best practices to improve your system experience.</td>
</tr>
</tbody>
</table>

Have suggestions to improve My Turn or myCAvax? Leave a comment in our [feedback form](#).
Known Issues

Transfer and Order Related List Views Tied Together
✓ We will be correcting a visibility issue in which Sending Transfers are only visible on a Vaccine Order’s related list views when looking at an Account or Program Location. While Receiving Transfers have their own unique related list view, Sending Transfers should also have their own unique related list view.

Some Sending Transfers Missing from Program Related List Views
✓ We are planning on correcting an issue in which some Sending Transfers are not showing in their respective Program Location’s related list views but are still visible from their Account’s related list views – for now, the Account should be taken as the source of truth if you notice a mismatch.

Workaround / Next Steps
✓ Estimated Fix: February 2024
Resources and Q&A
Leslie Amani and CDPH SMEs
Special Note for Providers

You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.
COVID-19 Vaccine Provider FAQs

Answers to providers’ COVID-19 vaccine questions!

Q: Is there a refrigerated presentation of COVID-19 vaccine?
A: Yes. There is a new refrigerated Pfizer 12y+ COVID-19 vaccine. This new presentation comes as single-dose pre-filled syringes and must be stored between 2°C - 8°C (36°F and 46°F). For more information and resources, please refer to this CDPH communication, and to the updated COVID-19 Vaccine Adolescent/Adult (12Y+) fact sheet.

Q: What is the commercial COVID-19 vaccine coverage for children?
A: Refer to this Medi-Cal alert to find out more about the updated policy in which COVID-19 vaccines are a Medi-Cal Rx pharmacy benefit for members 3 years of age and older, pursuant to the Public Readiness and Emergency Preparedness (PREP) Act.

Q: How are COVID-19 vaccines being paid for?
A: Refer to this CDPH COVID-19 Medical Coverage Changes resource for more information and additional resources. Also refer to the Vaccine and Clinic Eligibility Guidelines for Funding Source and How to Pay for Vaccines (CDC) for additional information.

Provider FAQs on EZIZ
# CDPH Provider Webinars and Trainings

## Week of January 8, 2024

<table>
<thead>
<tr>
<th>Monday 1/8</th>
<th>Tuesday 1/9</th>
<th>Wednesday 1/10</th>
<th>Thursday 1/11</th>
<th>Friday 1/12</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>View On Demand</strong></td>
<td><strong>CDPH Immunization Updates for Providers</strong></td>
<td><strong>Introduction to My Turn Onboarding</strong> (v. 1/4/22)</td>
<td></td>
<td><strong>Moderna COVID-19 Vaccine Resources for Providers</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Latest Features in My Turn</strong> (Requires myCAvax Login)</td>
<td></td>
<td><strong>CDC COVID-19 Vaccination Clinical &amp; Professional Resources</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>myCAvax Release Notes for LHD and CDPH Users</strong> (Requires myCAvax Login)</td>
<td></td>
<td><strong>Novavax COVID-19 Vaccine Information</strong></td>
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<tr>
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<td></td>
<td></td>
<td><strong>Pfizer COVID-19 Vaccine (COMIRNATY) Information</strong></td>
</tr>
</tbody>
</table>
| **12Live Webinars and Training** | | | | | **Help Desk**
| | | | | *CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm  Email: providercallcenter@cdph.ca.gov*
| | | | | **My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov**  **Onboarding Email: myturnonboarding@cdph.ca.gov**
| | | | | **myCAvax: Help Desk Email: mycavax.hd@cdph.ca.gov**  **Mpox: Email: stdcb@cdph.ca.gov**
| | | | | **COVID-19 Treatments: Warmline for LTCF/SNF staff: 1-866-268-4322, M-F 8am-5pm, Test to Treat Help Form**

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**Immunization Resources**

- California's General Immunization Resources (eziz.org)
- RSV Immunization Resources
- Flu Vaccination Resources
- COVID-19 Vaccination Resources
- COVID-19 Treatments
- Mpox Vaccination Resources
Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.
# COVID-19 Therapeutics Resources

<table>
<thead>
<tr>
<th>Type of Support</th>
<th>Description</th>
<th>Updated 11.27.23</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clinical Guidance</strong></td>
<td>For general Therapeutics questions, please email: <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a> COVID-19 Treatment Warline for SNF and LTCF staff: 1.866.268.4322 M-F 8am-5pm</td>
<td></td>
</tr>
<tr>
<td><strong>General Information</strong></td>
<td>CDPH COVID-19 Treatments Webpage (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources) CDPH COVID-19 Treatments Job Aid (questions and answers for the public on COVID-19 therapeutics) COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more) Frequently Asked Questions document for clinics, providers, and pharmacists</td>
<td></td>
</tr>
<tr>
<td><strong>Locating Resources</strong></td>
<td>Finding Providers and Test-to-Treat Sites  - COVID-19 Therapeutics Locator (arcgis.com) - Test-to-Treat (hhs.gov)</td>
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<tr>
<td><strong>LHJ Therapeutics SharePoint</strong></td>
<td>Primary source for recorded webinars, slides, datasets and HPOP reporting information. (For access, email <a href="mailto:JEOCuser54@cdph.ca.gov">JEOCuser54@cdph.ca.gov</a>)  - Therapeutic Weekly Email Update files (SharePoint)  - CDPH Therapeutics HPoP Account Verification &amp; Reporting information</td>
<td></td>
</tr>
<tr>
<td><strong>Questions</strong></td>
<td>For general CDPH Therapeutics questions, please email <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a> For ordering, program inquiries, signing up new HPOP Accounts: please e-mail <a href="mailto:CDPHTherapeutics@cdph.ca.gov">CDPHTherapeutics@cdph.ca.gov</a></td>
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</table>
During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Upcoming Webinar Opportunities

**CDPH Immunization Updates for Providers**

Next session: Friday, January 12, 2024
9AM – 10:30AM