California COVID-19 Vaccine Program

Provider Webinar
January 8, 2021
Welcome
Agenda

• **Vaccine Updates**
  • Distribution and Allocation - Amy Pine
  • General - Dr. Ron Chapman
  • Provider Enrollment - Nisha Gandhi
  • Storage and Handling - Alan Hendrickson
  • Provider Call Center Questions – Brenton Louie
  • Q&A
  • Provider Resources

• **CalVax Presentation - Nisha Gandhi**
  • Q&A
How to Ask a Question

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Q&A Panel

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Raise Hand

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Vaccine Updates
Allocation and Distribution as of 1/7/21

- **Doses Allocated**
  - 3,879,075
    - 1,837,875 Pfizer doses (544,050 of these doses have gone to federal pharmacy partnership for SNFs and LTCFs)
    - 2,041,200 Moderna doses

- **Doses Shipped**
  - 2,052,025

- **Doses Administered**
  - 586,183

**COVID-19 Vaccine Doses Shipped**
Week of January 4, 2021

This includes doses shipped to Local Health Jurisdictions (the 58 county public health department and 3 city public health departments) and large health systems or state departments that span multiple counties (multi-county entities).

As of January 4, a total of 2,007,660 vaccine doses have been shipped to local health departments and health care systems that have facilities in multiple counties.

**Multi County Entity (MCE) List:**
- AHMC Healthcare Inc.
- Adventist Health
- California Department of Corrections and Rehabilitation (CDCR)
- California Department of State Hospitals (DSH)
- Dignity Health
- Kaiser Permanente
- Providence St. Joseph Health
- Sutter Health
- UC Health

[VaccineDoses (ca.gov)]
Most recent allocation puts counties & MCEs at reaching close to 85% of Phase 1A Population

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<thead>
<tr>
<th>County</th>
<th>Coverage</th>
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<tr>
<td>Alameda</td>
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<td>Santa Cruz</td>
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MCEs
- Adventist Health: 96%
- AMMC Healthcare: 1,233%
- Dignity Health: 1,188%
- Kaiser Permanente: 85%
- Providence: 106%
- Sutter Health: 95%
- UC Health: 85%

State
- COHR: 85%
- DSH: 85%

Percent of Phase 1A Population Covered by Allocated Vaccines
Currently: Phase 1A

- healthcare workers &
- long-term care residents

Vaccinating all Tiers

To maximize vaccine administration and reduce the potential for waste, local health departments and providers should immediately administer COVID-19 vaccines to individuals in all tiers of Phase 1a. In addition to frontline health care workers, this includes a wide range of people in health care settings such as community health care workers, public health field staff, primary care clinics, specialty clinics, laboratory workers, dental clinics and pharmacy staff.
Vaccinate All 58 – Vaccine Eligibility

Up next: Phase 1B

Phase 1B Tier One
• 75+
• Workers in education and childcare, emergency services, food & agriculture

Phase 1B Tier Two
• 65+
• Transportation / logistics; industrial, residential, & commercial sheltering facilities / services; critical manufacturing; incarcerated individuals; homeless
Phase 1C

• Age 50+
• 16-49 with underlying medical conditions and/or disability
• Water & waste management; defense; energy; communication & IT; financial services; chemicals/hazardous materials; government ops / community service
Vaccine Eligibility Determination

• Communicate through many channels who is eligible for the vaccine
• Need to have user-friendly information for the public to determine if they are eligible to receive the vaccine
• List of occupations in phases is large: https://covid19.ca.gov/essential-workforce/

• Examples:
  • Personal care assistants/attendants=healthcare sector=Phase 1a
  • Farmworker=food and agriculture=Phase 1b, Tier 1

• Eligibility determination resources:
  • Online tool-in development
  • COVID-19 Hotline: 1-833-422-4255
  • Email: covidcallcenter@cdph.ca.gov
COVID-19 Provider Enrollment

Update
Provider Enrollment

- Total Enrollment Applications
- Total Enrollment Applications by Status
- Providers Starting the Enrollment Process by Day

Enrollment Status by Provider Type

Breakdown of Pending Status
- VFC Pin Needed: 1.42%
- Needs Review: 3.86%
- IIS Needed: 24.88%
- Follow Up; 93.76%
- Duplicate: 2.13%

Legend
- Approved = Provider Enrollment Application has been approved by CDPH IZB Team
- Pending = Application has been submitted to CDPH IZB team for review or has been sent back to provider for missing information
- Needs Review / Redistribution = State action required. Awaiting IZB team review
- VFC Pin Needed = State action required. VFC Pin team is creating a new VFC pin
- Follow Up = Provider action required. Application is awaiting missing/incorrect information from the provider
- IIS Needed = Provider action required. Provider submitted an application but is awaiting a new IIS ID
- Duplicate = CovidRead action required. Duplicate application that will be deleted
- Incomplete = Application is in progress and has not been submitted to CDPH IZB team for review

Legend
- LTC = Long Term Care
- FQHC/RHC = Federally Qualified Health Center/Rural Health Clinic
- IIS = Indian Health Service

Updated as of 1/6 - 3pm
Pending Enrollments

• Enrollments can stay in "pending" status for any of the following reasons:
  • Immunization Information System (registry) Account creation
    • An enrollment will not be approved without a verified IIS ID
  • Shipping hours entered incorrectly
  • Temperature monitoring questions
Provider Enrollment is moving to a new Vaccine Management System, CalVax!

What To Expect Next Week
• COVIDReadi will be retired (no longer accessible) on 1/11/21
  • All approved and pending enrollments will be migrated to CalVax
  • All information will be moved to the new system
• CalVax will be the portal you will use to do the following:
  • Add additional locations
  • Update contact and shipping hours
  • Submit vaccine requests
Storage and Handling

• Punctured vials shall not be transported (any vaccine)
• Pfizer Ancillary Kit will soon be kitted for 1,170 vaccines (6 doses)
• Shot Card: Template Available/2nd dose ancillary supply kit
• Temperature Excursions:
  • Use a purposed transport container and data logger
  • *Pfizer-BioNTech COVID-19 Vaccine – Storage and Handling of FROZEN Vials Outside of Recommendations in the EUA Prescribing Information*
Provider Call Center Questions

• When and where can I get vaccinated? Which tier am I in?
• When can we enroll?
• Moderna vaccine shipping - info and shipping incidents
• Second doses
• Transfer/redistribution questions
• I want to be a vaccinator/volunteer

• Please visit https://eziz.org/covid/
How to Ask a Question

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Provider Resources on EZIZ [https://eziz.org/covid/](https://eziz.org/covid/)

California COVID-19 Vaccination Program

**Resources**

- Guide to Other COVID-19 Vaccine Related Websites
- COVID-19 Vaccination Program Information
- COVID-19 Vaccination Program: FAQs for Providers

**COVID-19 Call Center**

Email: covidcallcenter@cdph.ca.gov
Phone: (833) 502-1245
Monday through Friday from 9 am–5 pm.
Keep up to date with important communications

California COVID-19 Vaccination Program

- Allocations, Moderna Webinar and Temperature Monitoring January 5
- Updated Guidance mRNA Vaccine and Pfizer Trainings January 4
- Redistribution Guidance for Moderna Vaccine, Returning Vaccine Shippers, Minimizing Wasted Doses, and Info About Vaccine Finder December 30
- New Vaccine Management System (CalVax) Coming Early 2021 December 20
- COCA Call: Allergic Reactions, Contraindications and Precautions December 24
- MicroRx, Temperature Excursions and Job Aids December 24
- Account for Additional Doses of COVID-19 Vaccine December 24
- Tips for Redistributing COVID-19 Vaccine December 22
- Updated information about VaccineFinder December 21
- Pfizer Vaccine: Reminders, training sessions & resources December 21
- Moderna Vaccine Resources December 21
- Moderna Vaccine Delivery December 18
- Pfizer COVID-19 Vaccines Guidance letter December 18
- Pfizer COVID-19 Vaccine: 6-7 Doses per Vial December 17
- Free Pfizer COVID-19 Vaccine Training Webinars: Thu & Fri only December 16
- COVID-19 Vaccine Provider Training December 16
- Provider Enrollment to PrepMod December 15
- Vaccine Redistribution Guidance December 9

- California COVID-19 Vaccination Program Update

Vaccine Allocations & Limited Supply

Local health departments are allocating Pfizer and Moderna doses to providers as they become available. Vaccine brand is selected based on provider storage capacities. At this stage in the COVID-19 vaccine distribution, vaccine supply is still limited. Providers will receive a notification from no-reply@agresea.com once vaccine allocations are approved. A second notification of order processing will alert providers to expect vaccine shipments within 24-48 hours of the notice.

Temperature Monitoring with Controlant

Please remember to read and respond to the Controlant email upon receipt of Pfizer vaccine. If you will store vaccine in thermal shippers, activate continued temperature monitoring of the shipping container. If you will store vaccine in an ultra-low freezer, please communicate that you will not need Controlant to monitor thermal shipper temperatures to avoid false alarms.

Moderna Webinars for Health Care Providers

Today Moderna announced that interim safety and primary efficacy results from the Phase 3 trial of the Moderna COVID-19 Vaccine (mRNA-1273) were published in the New England Journal of Medicine. Additionally, Moderna is hosting a webinar for health care providers this month about the vaccine:

- January 14 at 11:00 AM ET | Register

Monitoring Storage Unit Temperatures

Storage unit temperatures must be checked and recorded twice daily to help prevent the loss of vaccines and the potential need for revaccination of patients. Any out-of-range temperatures must be documented and immediately reported. First complete the Report Temperature Excursion Worksheet to gather the information the vaccine manufacturer will need to determine whether doses may be administered. Then contact the manufacturer and report the excursion and stability determination to the COVID Call Center using the Report Temperature Excursion e-form. (See Reporting Temperature Excursions for additional guidance.)
CalVax
Registration & Ordering
Overview Session
Nisha Gandhi
CalVax – Vaccine Management System

**What is it?**
- A CalVax application built in Salesforce enables case management for vaccine administration and maintenance
  - A centralized repository which enables the CDPH, LHDs, Providers and staff to capture and review the necessary data related to immunization administration

**What functionality is enabled in this release?**
- CalVax Enrollment
- Accessing Vaccine Information
- Placing a New Vaccine Order
- Approving a Vaccine Order
- Orders-Related Reporting
User Support

Job Aids
- One end-to-end process job aid for each functionality (i.e., ordering, registration)
- Several role-specific job aids
- FAQs
- Updated each release
- Stored on myTrailhead

Bite-Size Videos
- Step-by-step short (3-5 minute) task videos
- User-specific content
- Updated each release
- Stored on myTrailhead

Office Hours
- Drop-in sessions for CalVax system Q&A
- Clarification of steps / system functionality

Help Desk
- Resource for users to obtain real-time assistance
- Security
- System access issues
- Password Reset
CalVax Demonstration
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Friday, January 15, 2021
9:00 AM

Next Provider Webinar:
Friday, January 22, 2021
9:00 AM
Thank You

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