Welcome to the California Department of Public Health California COVID-19 Vaccination Program

My Turn and myCAvax Office Hours

Monday, October 17, 2022 12:00PM – 1:00PM



My Turn and myCAvax Q&A

During today's session, please use the **Q&A panel** to ask your questions so CDPH subject matter experts can respond directly.





Resource links will be dropped into the "Chat"



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at: https://eziz.org/covid/education/



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov



Announcements

Leslie Amani, CDPH





CDPH Quality Assurance Training Series

Please join the CDPH COVID-19 Vaccine Quality Assurance team for a COVID-19 Vaccine training series.

When: Monday, October 24, 2022

Time: 12:00PM – 12:30PM

Audience*: New CA COVID-19 Vaccination Program Providers.

Please use the following link to register:

CDPH Quality Assurance Quickinar Training Series on Zoom







My Turn and myCAvax

Daniel Conway, myCAvax

Josh Pocus, My Turn

Hannah Shows, My Turn and myCAvax



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My Turn Public

What's New in My Turn? - Release 31.4

Clinic Managers and Vaccine Administrators



New updates for My Turn Public and Clinic launched on Wednesday, October 12, 2022



Release Highlights



✓ Eligible patients who are 5 years and older can find and make appointments for Pfizer Bivalent Booster (ages 5-11) and Moderna Bivalent Booster (ages 6-17).

Release Highlights



- ✓ Clinic Managers can set up clinics for Pfizer Bivalent Booster (5-11 and 12+ years) and Moderna Bivalent Booster (6-11 and 12+ years), create vaccine supplies, vaccine inventory, edit patient IIS appointment records, bulk upload / cancel, filter, single edit, and cancel appointments.
- ✓ Vaccine Administrators can create Pfizer Bivalent Booster (5-11 and 12+ years) and Moderna Bivalent Booster (6-11 and 12+ years) appointments via CSV & Inline Bulk upload options.
- ✓ Vaccine Administrators can administer the Pfizer Bivalent Booster (5-11 and 12+ years) and Moderna Bivalent Booster (6-11 and 12+ years) vaccines to eligible patients.
- ✓ Clinic Managers and Vaccine Administrators cannot create Monovalent Booster walk-in appointments for 5-11-year-old patients and must select one from these options: First Dose, Second Dose, Additional Dose, or Bivalent Booster.



My Turn Public

What's Next in My Turn? - Release 32

Clinic Managers and Vaccine Administrators



New updates for My Turn Public and Clinic will launch on Thursday, October 27, 2022

My Turn Clinic



Release Highlights



✓ Eligible patients under 6 months can schedule Monkeypox (MPX) appointments.

Release Highlights



- CMs and VAs can skip the second question about homelessness in the walk-in flow that asks, "Is the place where you sleep a house/apartment, emergency shelter, tent/encampment, vehicle, or on the street?" It has been made optional.
- ✓ VAs can view an additional checkbox under the VA flow confirming if the patient has received their last dose of vaccine 28 days ago.
- CMs and VAs can view additional checkboxes when scheduling an inhome vaccination appointment for COVID, flu or MPX vaccine.
- ✓ VAs can view two new options under the Injection Site field when administering vaccine to a patient.
- CMs and VAs can see additional screening questions when resubmitting or editing a COVID-19 vaccine record.
- CMs can view updated dashboards with Vaccinia and MPX appointments.



Bivalent Pediatric Booster Appointments and Clinics

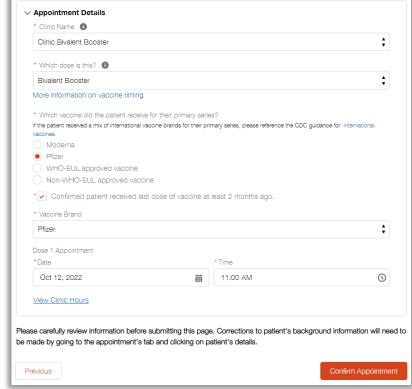


Clinic Managers and Vaccine Administrators

With Release 31.4 Clinic Managers and Vaccine Administrators can create Bivalent Pediatric Booster clinics and appointments.







Bivalent Boosters Appointment



Updated Dashboards and Additional Screening Questions

Clinic Managers and Vaccine Administrators

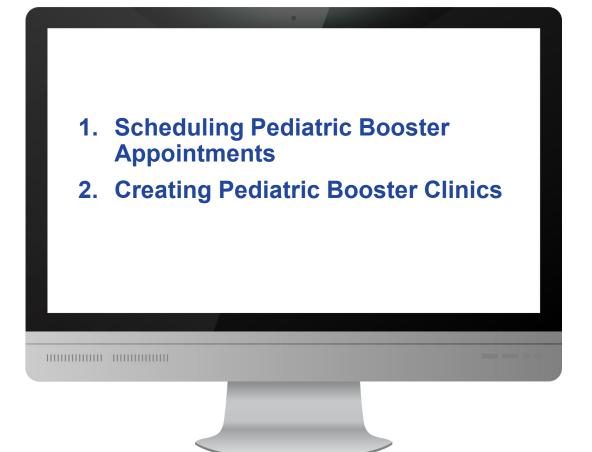




With Release 32, Clinic Managers and Vaccine Administrators can view updated dashboards and reports including the Bivalent Booster and MPX appointments.

Clinic Managers and Vaccine Administrators will view an additional screening question on the VA flow to check if the patient received a Monkeypox (MPX) or other orthopoxvirus / smallpox vaccine in the last 4 weeks.

My Turn Demo







Coming Soon: New Help Desk Email Addresses



Clinic Managers, Vaccine Administrators, Providers, and LHJs



Beginning Tuesday, November 15, contact the My Turn and myCAvax Help Desk at their new email addresses: MyTurn.Clinic.HD@cdph.ca.gov and myCAvax.HD@cdph.ca.gov. Please update any county websites and materials that contain the Help Desk contact information with the new email on November 15.

On **Tuesday**, **November 15**th, the existing Accenture email will auto-reply and direct you to contact the new CDPH email addresses. After Thursday, December 15, the Accenture Help Desk email will be permanently disabled.



Pfizer Pediatric Bivalent Booster Update

Providers and LHJs





CDPH expects to receive an additional Pfizer Pediatric Bivalent Booster allocation on October 20. Pre-orders are shipping now. Orders placed after the pre-order deadline will ship as soon as pre-order shipment has completed.

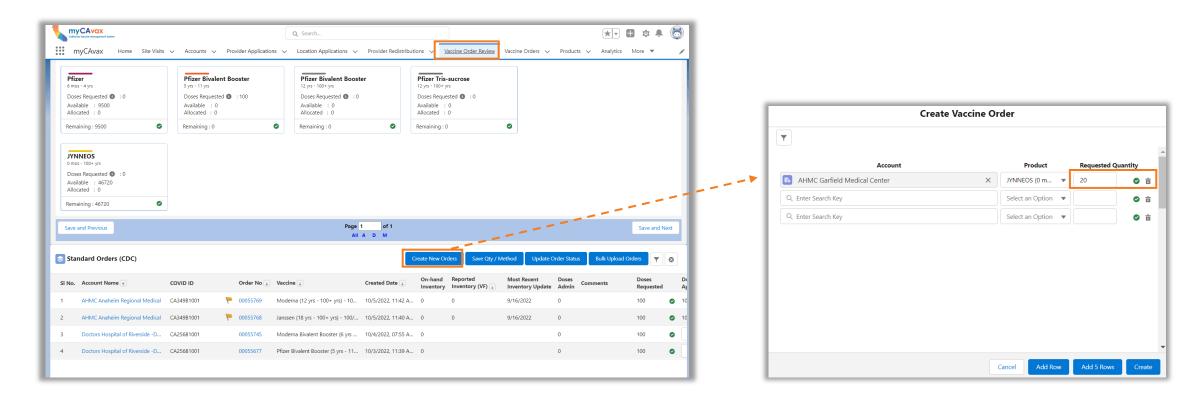


LHJs May Order MPX Vaccine for Providers

Providers and LHJs



LHJs may order MPX vaccine for Provider Locations from the Vaccine Order Review screen. The minimum MPX order will be 20 vials and in 20 vial increments. LHJs will not need to enter a transfer to the Provider Location if the MPX vaccine is ordered directly to the Location.



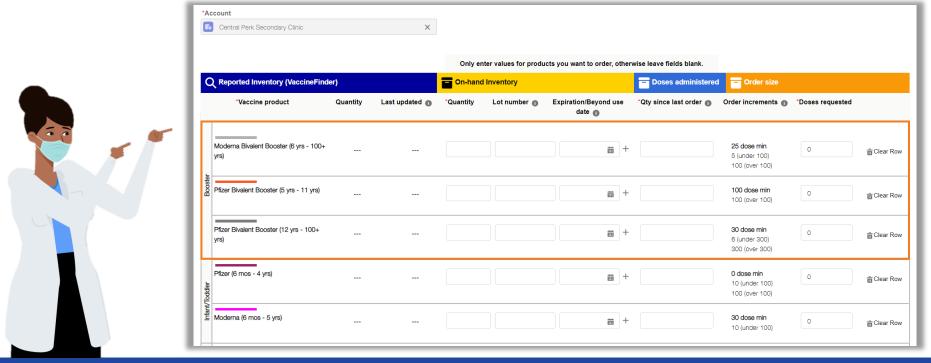


Viewing the New Bivalent Booster Product Grouping



Providers

Providers can identify adult and pediatric Bivalent Booster vaccines on the New Vaccine Order Request page using the Booster grouping and viewing indicated age ranges, like Pfizer Bivalent Booster (5 yrs. – 11 yrs.) and Pfizer Bivalent Booster (12 yrs. – 100+yrs). Providers should order Moderna Bivalent Booster (6 yrs. – 100+yrs) for patients across all age groups. The pediatric volume and dosage are half the amount administered to adults.





myCAvax Demo

1. Providers: Updating Storage **Capacities** 2. Providers: Viewing the New **Bivalent Booster Product Grouping**





APPENDIX



myCAvax - Known Issues - Updated 10/14



Known Issues

Providers Placing Orders without Correct Shipping Hours?

✓ We will correct an issue where providers who do not meet the minimum shipping hour requirements are still able to place orders.



Workaround/Next Steps

- Estimated Fix: TBD
- ✓ In the meantime, please ensure your shipping hours include at least one day Monday through Friday with a 4-hour time slot. You can update your shipping hours on page 2 of the multi-line ordering form



Slide Icon Key

lcon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
Q	This is to label slides that include tips and best practices to improve your system experience.



myCAvax Release Roadmap

RECENTLY DEPLOYED

October 6th (R31.0)

Community

- ✓ Allow for the products look-up in Transfers to be scrollable
- ✓ Do not allow decimals in Waste Events

November 3rd (R32.0)

Order Review

- ✓ Breakup Vaccine Order Review page by COVID-19 and Outbreak
- ✓ Allow for LHDs / MCEs to opt out of ancillary kits when creating orders

Transfers

✓ Make Transfers available internally

Training

✓ Update training links on the Community pages

Programs

✓ COVID-19 Programs and Outbreak Programs will be created for location accounts and control ordering

Storage Units

 Create Task when a Storage Capacity record is edited by LHDs

GRESS

December 1st (R33.0)

UPCOMING

Community

- ✓ Unified Login Experience
- Enrollment changes to prevent duplicate contacts
- ✓ Duplicate contact merging

Product

Orders

✓ Remove Storage Requirements from Product page layout

✓ Storage Unit logic check to look

✓ Add step guide and update Help Desk

links on the Multiline Ordering page

at Transport Options

Order Review

- ✓ Add 'Vaccine Group' to the Vaccine Order Review page filters
- ✓ Automate the Status Update for In-Review Orders
- ✓ Enhance error messages
- ✓ Standardize Product Buckets
- ✓ Remove extra scrollbar



My Turn Public Product Roadmap

RECENTLY DEPLOYED September 28th (R31)

Release 31

- ✓ Novavax for 12 years-17 years
- ✓ Bring Flu back on the Public **Portal**
- ✓ Monkeypox (MPX) Updates
 - ✓ Add a screening question to ask if they have been diagnosed with MPX
 - ✓Add a screening question to ask if they received a COVID-19 vaccine within the last 4 weeks

CURRENT October 12th (R31.4)

Release 31.4

- ✓ Pediatric Bivalent Booster rollout ★ ✓ SMS and Email Opt-In
 - ✓ Pfizer 5 years-11 years
 - ✓ Moderna 6 years-17 years

UPCOMING

October 26th (R32)

Release 32

- - ✓ Remove MPX Date Of Birth validation so patients younger than 6 months can get vaccine
 - ✓Add new COVID-19 final steps question on whether patient has received MPX vaccine
 - ✓ Add note for Third-Party Clinics to check with clinic about vaccine supplies
 - ✓ Refresh Translations
 - ✓ Complete Monovalent Boosters disabling



My Turn Clinic Product Roadmap

RECENTLY DEPLOYED

September 28th (R31)

Release 31

- ✓ Novavax 12 years-17 years
 - ✓ Dashboards
 - ✓ Clinic Creation Setup
 - ✓ Walk-In Flow Update
 - ✓ Vaccine Administrator Flow Update
 - ✓ Single / Bulk Edit Update
 - ✓ Appointment / IIS Tab Filter Update
 - ✓ CSV / Inline Bulk Upload
- ✓ Monkeypox (MPX) Updates
 - ✓ Add a screening question to ask if they have been diagnosed with MPX
 - ✓ Add a screening question to ask if they received a COVID-19 vaccine within the last 4 weeks
 - ✓ Update the risk group question answer options
- [Single Update]- Appointments Tab: Add "Vaccine Brand" field
- [Single / Bulk Update]- Appointments Tab: Remove "Dose Number" field

CURRENT

October 12th (R31.4)

Release 31.4

- ✓ Bivalent Booster for Pfizer 5 years-11 years & Moderna 6 years-17 years
 - Clinic Creation Setup
 - ✓ Walk-In Flow Update
 - √ Vaccine Administrator Flow Update
 - ✓ Single / Bulk Edit Update
 - ✓ Appointment / IIS Tab Filter Update
 - ✓ CSV / Inline Bulk Upload
 - ✓ Vaccine Inventory & Vaccine Supply
- ✓ [Walk-In]- Removal of 5 years-11 years Monovalent Booster

UPCOMING October 26th (R32)



Release 32

- ★ ✓ [SMS / Email]- Opt-In on the Walk-In Flow
 - √ [Walk-In Flow]- Make the second Homelessness question optional
 - ✓ Add a validation to not backdate past one year on the:
 - ✓ Vaccine Administrator Flow
 - ✓ Bulk Upload
 - ✓ IIS Tab Filters
 - ✓ Relabel Vaccinia to "Vaccinia (monkeypox)"
 - ✓ Walk-In Flow
 - ✓ Clinic Creation Setup
 - ✓ Appointment / IIS Tab Filters
 - ✓ [Inline Bulk Upload]- Only display ACTIVE clinics in picklist
 - ✓ Remove warning language on the Booster flow if a patient received Novavax as their Primary Series:
 - ✓ Walk-In Flow
 - ✓ Vaccine Administrator Flow Add New Appointment button
 - Dashboard Updates
 - ✓ Add MPX
 - ✓ Add Bivalent Booster
 - ✓ Add new values on the MPX Injection Site:
 - ✓ Vaccine Administrator Flow
 - ✓ IIS Tab Filters
 - ✓ CSV / Inline Bulk Upload



Resources

Leslie Amani, CDPH





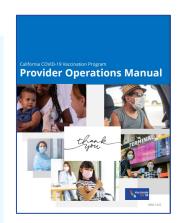
COVID-19 Provider Operations Manual (POM)

Please bookmark this comprehensive resource!

- CDPH will begin to retire job aids that are now contained within the COVID-19 POM.
- No more searching across EZIZ for key programmatic and clinical job aids!
- One-stop shop for all things COVID-19!
- Quick link to the POM Start-up Guide

Q: Where can new COVID-19 vaccine Provider staff find a startup guide with all key requirements, setup considerations, and documentation of all key tasks?

A: New COVID-19 vaccine Provider staff can access a startup guide at California COVID-19 Vaccination Program Provider Operations Manual and a startup worksheet.





Moderna Vaccine, Bivalent 6Y+ Fact Sheet

COVID-19 Provider Operations Manual (POM)

Product fact sheet also includes this guidance:

- Authorization
- Ordering
- Ancillary Kits
- Dosing volume
- Wastage reporting
- Moderna DHCP Letter Bivalent
- New <u>Preparation & Administration Summary</u> (one for all products)
- New <u>Storage/BUD Tracking Labels</u> (one for all products)

Receiving & Storing Vaccines Moderna Vaccine. Bivalent 6Y+ Fact Sheet Moderna COVID-19 Vaccine, Bivalent (Original, Omicron BA.4/BA.5) is authorized as a single booster dose for 6Y+ (half-dose for ages 6-11Y). Vial has a dark blue cap and gray label border. **DO NOT DILUTE.** Highlighted resources to be updated soon. Product Profile: NDC 80777-0282-05 Fact Sheet for HCPs | Recipients | **DHCP Letter** Vaccine ships frozen between -50°C and -15°C (-58°F and 5°F). For receiving, see How to Receive Moderna Vaccines. Order quantity calculated based on adult doses; use for pediatric and adult boosters as authorized and recommended. · 2 ancillary kits ship by default to support half-dose boosters for ages 6-11Y; locations may opt out if kits aren't needed; kits ship separately. Store unpunctured vials in a freezer at -50°C to -15°C (-58°F to 5°F) until expiration or refrigerator at 2°C to 8°C (36°F to 46°F) for up to 30 days or hold at 8°C to 25°C (46°F to 77°F) for up to 24 hours before first puncture. Organize storage units to reduce administration errors; group products by age and label cartons, baskets, or shelf space in large letters. Apply <u>storage and beyond-use date tracking labels</u> to prevent administration errors. Read label carefully; don't rely on cap color. Look for BIVALENT on label. Hold punctured vials at 2°C to 25°C (36°F to 77°F) for up to 12 hours then discard. Do NOT refreeze thawed vaccine. Dosing volume: Ages 12+ 0.5 mL; Ages 6-11 .25 mL (up to 10 doses/vial). Do not use for primary series. Both 0.5 mL and 0.25 mL doses may be withdrawn from same vial. Don't pool excess vaccine from multiple vials. Report all wastage as adult doses. Do not report if 5 doses are used. Expiration date is not printed on vial or carton; scan QR code on carton of look up online to find expiration date and extension; write date on carton • Do not use vaccine after the earliest expiration or beyond-use date. From CDC: Preparation & Administration Summary | Storage & Handling 10/13/2022 Summary | Standing Orders



Pfizer-BioNTech Vaccine, Bivalent 5Y-11Y Fact Sheet

COVID-19 Provider Operations Manual (POM)

Product fact sheet includes:

- Authorization
- Shipments
- Storage and handling
- Administration

NEW! CDC released updated resources; now one for all products:

- Preparation & Administration Summary
- Storage/Handling Summary
- Storage/BUD tracking labels
- Soon to be updated for bivalent additions

Receiving & Storing Vaccines

Pfizer-BioNTech Vaccine, Bivalent 5-11Y Fact Sheet

Product (COVID-19 Vaccine, mRNA) is authorized under EUA as a booster for individuals 5 through 11 years. **MUST DILUTE**. Vial has an orange cap and label border. Look for BIVALENT on label. Highlighted CDC resources to be updated soon.

Product Profile: NDC 59267-0565-01

Fact Sheet for HCPs | Recipients



- Vaccines ship from the manufacturer with dry ice and between -90°C and -60°C (-130°F to -76°F); ensure staff are trained on dry ice safety.
- May not opt out of ancillary kits containing diluent.
- Vaccine ships in a small, single-use shipper; dispose of shipper; do NOT
 use shipper for vaccine storage. Ancillary kit with diluent ships separately.
- For receiving, see How to Receive Pfizer-BioNTech Vaccines or this video.



- Store unpunctured vials in ULT unit (-90 to -60°C) until expiration or refrigerator at 2-8°C (36-46°F) for up to 10 weeks or at 8°C to 25°C (46°F to 77°F) for up to 12 hours before first puncture. Protect from light.
- Organize storage units to reduce administration errors; group products by age and label cartons, baskets, or shelf space in large letters.
- Apply storage and beyond-use date tracking labels to prevent administration errors



- Identical packing to monovalent product. Look for BIVALENT on label.
- Dosing volume 0.2 mL after dilution. Don't pool excess vaccine from multiple vials. Do not use for primary series.
- Store punctured vials at 2°C to 25°C (35°F to 77°F) for up to 12 hours then discard vaccine. Do NOT refreeze thawed vaccine.
- Manufacture date is printed on vial; check Pfizer's <u>expiry lookup tool</u> for expiration dates and extensions.
- Do not use vaccine after the earliest expiration or beyond-use date.
- From CDC: Preparation & Administration Summary | Preparation Infographic | Vaccine Dosage Chart (5Y+) | Storage & Handling Summary | Standing Orders

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10/13/2022

Additional Support

Type of Support		Description	Updated 6.6.22
	COVID-19 Provider Call Center	The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.	
/ \ \		Email: covidcallcenter@cdph.ca.gov	
		Phone: (833) 502-1245, Monday through Friday from 8AM–6PM	
	Enrollment Support	For Provider enrollment support, please contact myCAvax Clinic Operations at	
		Email: myCAvaxinfo@cdph.ca.gov	
——————————————————————————————————————		Dedicated staff provide up-to-date information and technical support on the myCAvax system.	
	myCAvax Help Desk	Email: myCAvax.HD@Accenture.com	
		 Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM 	
		For training opportunities: https://eziz.org/covid/education/	
	My Turn Clinic Help Desk	For onboarding support (those in the process of onboarding): myturnonboarding@cdph.ca.gov	
	my rum omno neip beak	For technical support with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture (833) 502-1245, option 4: Monday through Friday 8AM–6PM	e.com or
		For job aids, demos, and training opportunities: flu at https://eziz.org/covid/myturn/flu/ and COVID at https://eziz.org/covid/myturn/flu/ and COVID at https://exiz.org/covid/myturn/flu/ and https:/	s://eziz.org/covid/myturn/
ر ر	Archived Communications	For archived communications from the COVID-19 Provider Call Center about the California COVID-19 V visit	accination Program
		Website: <u>EZIZ Archived Communications</u>	



My Turn and myCAvax Q&A

During today's session, please use the **Q&A panel** to ask your questions so CDPH subject matter experts can respond directly.





Resource links will be dropped into the "Chat"



Upcoming Opportunities



Monday

My Turn and myCAvax Office Hours

Next session: Monday, October 31, 12PM-1PM

Friday

Provider Consolidated Webinar

Next session: Friday, October 21, 9AM - 10:30AM

Note: New session length of 90-minutes to include COVID-19 Vaccine, COVID-19 Therapeutics, MPX Vaccine, and MPX Therapeutics



