



**Immunization  
Branch**

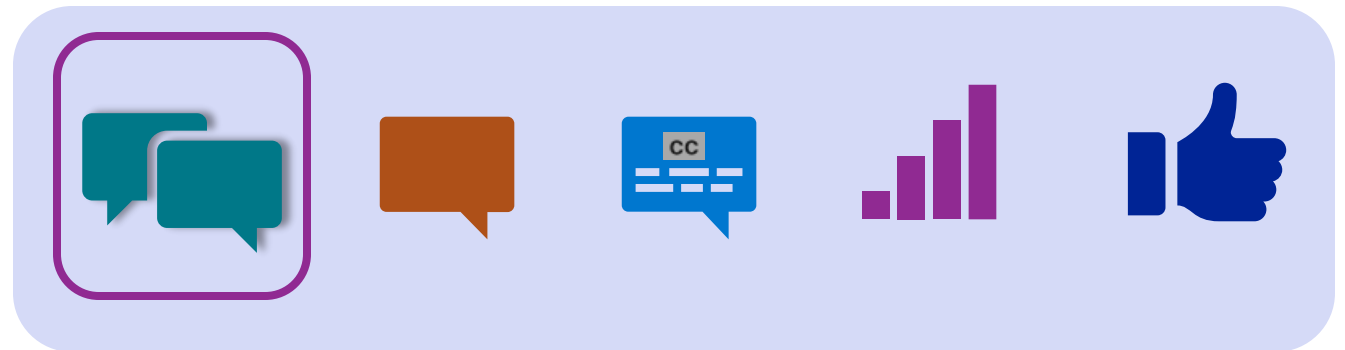
# Immunization Updates for Providers

Friday, October 18, 2024

# Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



# Housekeeping

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers.](#)



To be added to the CDPH email messaging listserv for providers, please email your request to [blanca.corona@cdph.ca.gov](mailto:blanca.corona@cdph.ca.gov).



If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov).

# Agenda: Friday, October 18, 2024

No.	Topic	Presenters (CDPH)	Time (AM)
1	Welcome and Announcements	Leslie Amani	9:00 – 9:05
2	COVID-19 Vaccine Administration Data	Hailey Maeda	9:05 – 9:10
3	CA Immunization Registry	Michael Powell	9:10 – 9:15
4	Clinical	Caterina Liu, MD	9:15 – 9:20
5	Coronavirus Control Branch	Melissa Solis, MD	9:20 – 9:25
6	Provider Call Center	Tenley Chavez	9:25 – 9:30
7	CA Bridge Access Program	Maria Volk	9:30 – 9:40
8	CDPH Field Services and Birthing Hospitals	Colleen Mallen, Eugene Beronilla, and Terisha Gamboa	9:40 – 9:50
9	Vaccines for Children (VFC)	Brenton Louie	9:50 – 9:55
10	Vaccine Management (My Turn / myCAvax)	Josh Pocus and Maria Volk	9:55 – 10:10
11	Resources and Q&A	Leslie Amani and CDPH SMEs	10:10 – 10:30



Immunization  
Branch

# Announcements

Leslie Amani, CDPH





# Crucial Conversations Webinar

**Title:** Talking with Families about Fall Immunizations: COVID-19, Flu, RSV

**Description:** Please join Dr. Ilan Shapiro to learn conversational methodologies for effectively talking with families about fall immunizations, including COVID-19, flu, and RSV.

**When:** Tuesday, October 22, 2024

**Time:** 12:00 pm - 1:00 pm (PT)

**Registration link:** [Crucial Conversations Webinar Registration](#)





# California Immunization Coalition (CIC)

**Title: Strengthening Hepatitis B Prevention: Advocacy and Awareness**

**Description:** The California Immunization Coalition invites you to attend the next CIC Ed Hour featuring [Richard So, Executive Director of SF HepB Free.](#)

**When:** Tuesday, October 29, 2024

**Time:** 12:00 pm – 1:00 pm, PT

**Registration link:** [CIC Hepatitis B Prevention Webinar](#)






[SF HEP B Free Website](#)

# CDC COCA Call



## Diagnostic Testing and Outpatient Treatment for COVID-19 and Influenza

During this COCA Call, subject matter experts presented an overview of COVID-19 and influenza testing and therapeutic options, including eligibility, indications, and other considerations such as drug interactions.

-  Link to: [CDC COCA Call Recording](#)
-  Link to CDC COCA Call Slides: [Diagnostic Testing and Outpatient Treatment for COVID-19 and Influenza](#)
-  Link to [Information for Clinician Outreach and Communication Activity \(COCA\)](#)



# Calendario de la Vacuna COVID-19 2024 – 2025

Calendario de la Vacuna COVID-19 2024-25 - Calendario Rutinario			
Edad*	Vacuna	Si no está vacunado	Si recibió alguna dosis anterior, administre la dosis de 2024-25:
6 meses-4 años†	Pfizer- Bebés y niños pequeños	1ra Dosis → 3-8 semanas → 2da Dosis → ≥8 semanas → 3ra Dosis	Si 1 dosis previa, entonces: 3-8 semanas 1, ≥8 semanas 2 Si ≥2 dosis previas, entonces: ≥8 semanas 1
	Moderna- Pediátrico	1ra Dosis → 4-8 semanas → 2da Dosis	Si 1 dosis previa, entonces: 4-8 semanas 1 Si ≥2 dosis previas entonces: ≥8 semanas 1
5-11 años	Moderna- Pediátrico	1 Dosis	Si 1 o más dosis previas (de cualquier marca), entonces <sup>‡</sup> : ≥2 meses
	Pfizer- Pediátrico	1 Dosis	2024-25 Formulación: Moderna/Pfizer
12+ años	Pfizer- Adol/Adulto (Comirnaty)	1 Dosis	Si 1 o más dosis previas (de cualquier marca), entonces <sup>‡</sup> : ≥2 meses
	Moderna- Adol/Adulto (Spikevax)	1 Dosis	2024-25 Formulación: Moderna/Pfizer/Novavax
	Novavax	1ra Dosis → 3-8 semanas → 2da Dosis	

\* Consulte las recomendaciones de los CDC para niños en transición de un grupo de edad más joven a uno mayor.  
 † Los niños de 6 meses a 4 años deben recibir la misma marca de la vacuna actualizada que las dosis anteriores que recibieron.  
 ‡ Para algunas personas, puede ser preferible un intervalo de 8 semanas, especialmente para hombres de 12 a 39 años.  
 § Todas las dosis de Moderna de 6 meses a 11 años son de 0.25 ml (25 mcg).  
 ¶ La vacuna Janssen (J & J) ha sido desautorizada. Siga el calendario de los que tienen 12+ años para cualquier dosis anterior.

Consulte las Consideraciones Clínicas Provisionales Para el Uso de las Vacunas Contra el COVID-19 para obtener más detalles. El calendario esta sujeto a cambios.

Departamento de Salud Pública de California, Rama de Inmunización IMM-13965 (9/10/24) Página 1 de 2

Calendario de la Vacuna COVID-19 2024-25 si está moderada o gravemente inmunocomprometido			
Edad	Vacuna	Si no está vacunado:	Si recibió alguna dosis anterior, administre 2024-25 dosis:
6 meses-4 años	Pfizer Bebés/niño pequeños	1ra Dosis → 3 semanas → 2da Dosis → ≥8 semanas → 3ra Dosis → ≥2 meses → Dosis Opcional*	1 dosis previa: 3 s 1, ≥8 s 2 ≥2 dosis previas: ≥8 s 1
	Moderna- Pediátrico	1ra Dosis → 4 semanas → 2da Dosis → ≥4 semanas → 3ra Dosis → ≥2 meses → Dosis Opcional*	1 dosis previa: 4 s 1, ≥4 s 2 2 dosis previas: ≥4 s 1
5-11 años	Moderna- Pediátrico	1ra Dosis → 4 semanas → 2da Dosis → ≥4 semanas → 3da Dosis → ≥2 meses → Dosis Opcional* Moderna/Pfizer	≥3 dosis previas <sup>***</sup> : ≥8 s 1 (+5 años, la dosis de Pfizer también está bien)
	Pfizer- Pediátrico	1ra Dosis → 3 semanas → 2da Dosis → ≥4 semanas → 3da Dosis → ≥2 meses → Dosis Opcional* Moderna/Pfizer	1 dosis previa: 3 s 1, ≥4 s 2 2 dosis previas: ≥4 s 1
12+ años	Pfizer- Adol/Adulto (Comirnaty)	1ra Dosis → 3 semanas → 2da Dosis → ≥4 semanas → 3da Dosis → ≥2 meses → Dosis Opcional* Moderna/Pfizer/Novavax	≥3 dosis previas <sup>***</sup> : ≥8 s 1
	Moderna- Adol/Adulto (Spikevax)	1ra Dosis → 4 semanas → 2da Dosis → ≥4 semanas → 3da Dosis → ≥2 meses → Dosis Opcional* Moderna/Pfizer/Novavax	1 dosis previa: 4 s 1, ≥4 s 2 2 dosis previas: ≥4 s 1
	Novavax	1ra Dosis → 3 semanas → 2da Dosis → ≥2 meses → Dosis Opcional* Moderna/Pfizer/Novavax	≥3 dosis previas <sup>***</sup> : ≥8 s 1 ≥1 dosis previa*: ≥2 m 1

\* Puede administrarse una dosis opcional ≥2 meses después de la última dosis. Pueden administrarse dosis adicionales a discreción del proveedor de salud. Véa la Tabla 2 para el vial y la dosis.  
 \*\* A partir de los 5-11 años puede administrarse Moderna o Pfizer después de ≥3 dosis anteriores. Los mayores de 12 años pueden recibir Moderna, Pfizer o Novavax.

Departamento de Salud Pública de California, Rama de Inmunización IMM-13965 9/10/24) Página 2 de 2

## Calendario de la vacuna COVID-19 2024 - 2025



# Updates to LTCF Flyer

- [Protect Against Flu, RSV, and COVID-19 poster](#) and 15 translations now updated!
  - [Spanish](#) | [Tagalog](#) | [Chinese](#) | [Hmong](#) | [Arabic](#) | [Armenian](#) | [Dari](#) | [Farsi](#) | [Hindi](#) | [Japanese](#) | [Korean](#) | [Portuguese](#) | [Punjabi](#) | [Russian](#) | [Vietnamese](#)
- Available on the EZIZ [LTCF Resources](#) page

**Protect Against Flu, RSV, and COVID-19!**

**These diseases can be life-threatening**  
Patients and staff depend on each other to prevent severe illness, hospitalization, and death.

**Protect Yourself and Your Community**  
**Ask your doctor or care team for:**

- Flu vaccine
- COVID-19 vaccine
- RSV vaccine
- Other recommended vaccines such as pneumococcal, shingles, and Tdap.

**It's convenient and safe to receive all the vaccines you need on the same day!**

Get vaccinated at:

IMM-1413 (7/24)

# October Health Awareness



**Health Literacy Month** is a month dedicated to raise awareness to the importance of making health information easy to understand. Underserved communities tend to have lower health literacy rates due to the social determinants of health such as education and income. Health literacy advocates recommend using evidence-based health information in plain language that is easy to find, understand and use.

Visit the [Health Literacy Online](#) guide to learn strategies and tips for increasing the understanding and accessibility of health information for online users.



**Breast Cancer Awareness.** Each October, breast cancer advocates bring attention to breast cancer and breast cancer disparities. According to the [Breast Cancer Research Foundation](#), “Black women have a 41 percent higher death rate from breast cancer compared to white women. Native American women and women of African, Hispanic, and Latin American descent are also more likely to be diagnosed at an earlier age and with more aggressive breast cancers.” To learn more about California’s Every Woman Counts program which provides “free breast and cervical cancer screening and diagnostic services to California’s underserved populations,” please visit the [Department of Health Care Services](#).



**National Latinx AIDS Awareness Day**, observed on the last day of Hispanic Heritage month, is a day to promote HIV testing, prevention, and treatment and reduce HIV stigma among Hispanic/Latinx people in the United States. The HIV epidemic disproportionately impacts the Hispanic/Latinx communities due to a number of factors including language barriers, structural racism, immigration status and lack of access to quality healthcare according to the [CDC](#). To learn more about the disproportionate impact of HIV on Hispanic/Latino communities and ways to combat it, please visit [HIV.gov](#).

# CDPH Office of Communications

'Tis the season for respiratory viruses! [Share messages](#) encouraging everyone 6 months and older to get the updated 2024-2025 [flu](#) and [COVID-19](#) vaccines now. Vaccines are a safe way to lower the risk of severe illness and hospitalization from respiratory viruses. Certain groups including young children, pregnant people and older adults should also check with their health care provider about protection against [RSV](#).

Visit [MyTurn.ca.gov](https://myturn.ca.gov) or talk to your health care provider to make a vaccine appointment.

Learn more about [respiratory virus prevention](#).



# **COVID-19 Vaccine Administration Data**

Hailey Maeda, CDPH

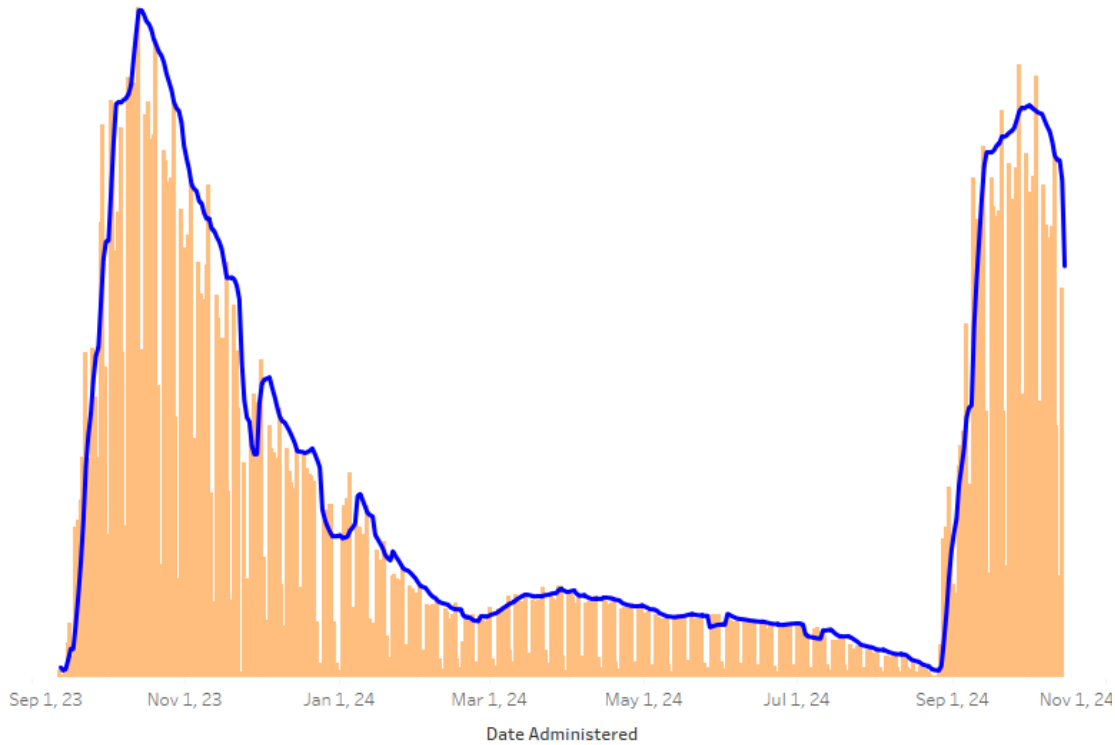
# Vaccine Administration Summary

as of October 14, 2024

**99,404,662**

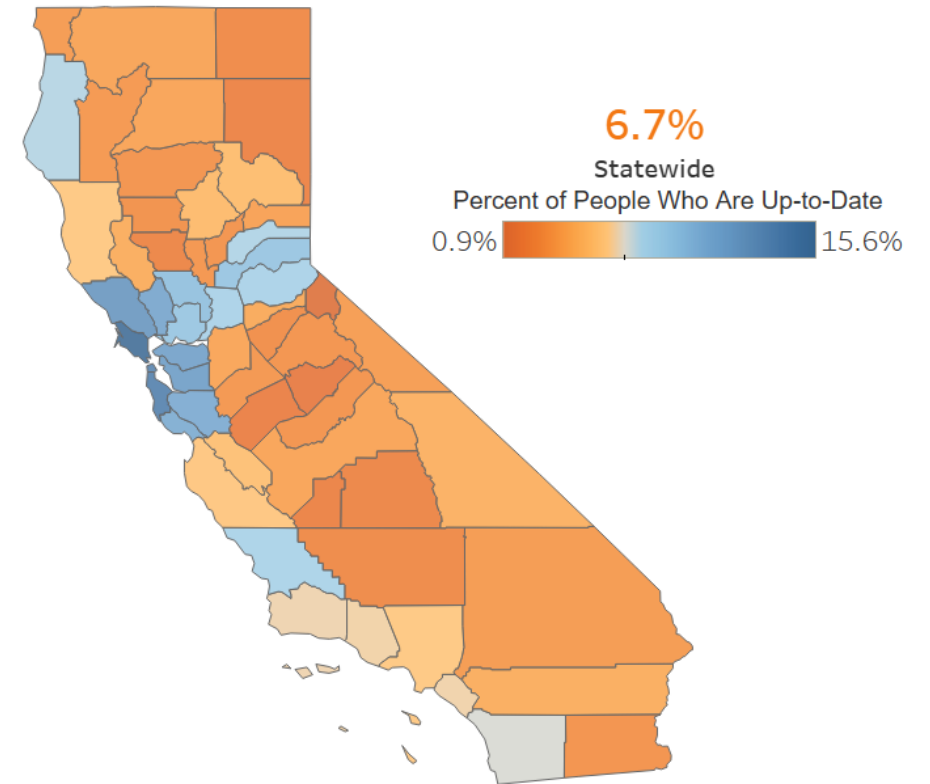
Total Doses Administered:

Daily Doses Administered: **Statewide**



**2,617,888**

2024-2025 COVID-19 Recipients



# Trends in Vaccine Administration

as of October 14, 2024

**CDC recommends the 2024-25 COVID-19 vaccine for everyone 6 months and older**

**An updated vaccine protects against:**

- ✓ COVID-19 variants spreading now
- ✓ Severe illness, hospitalization, and death

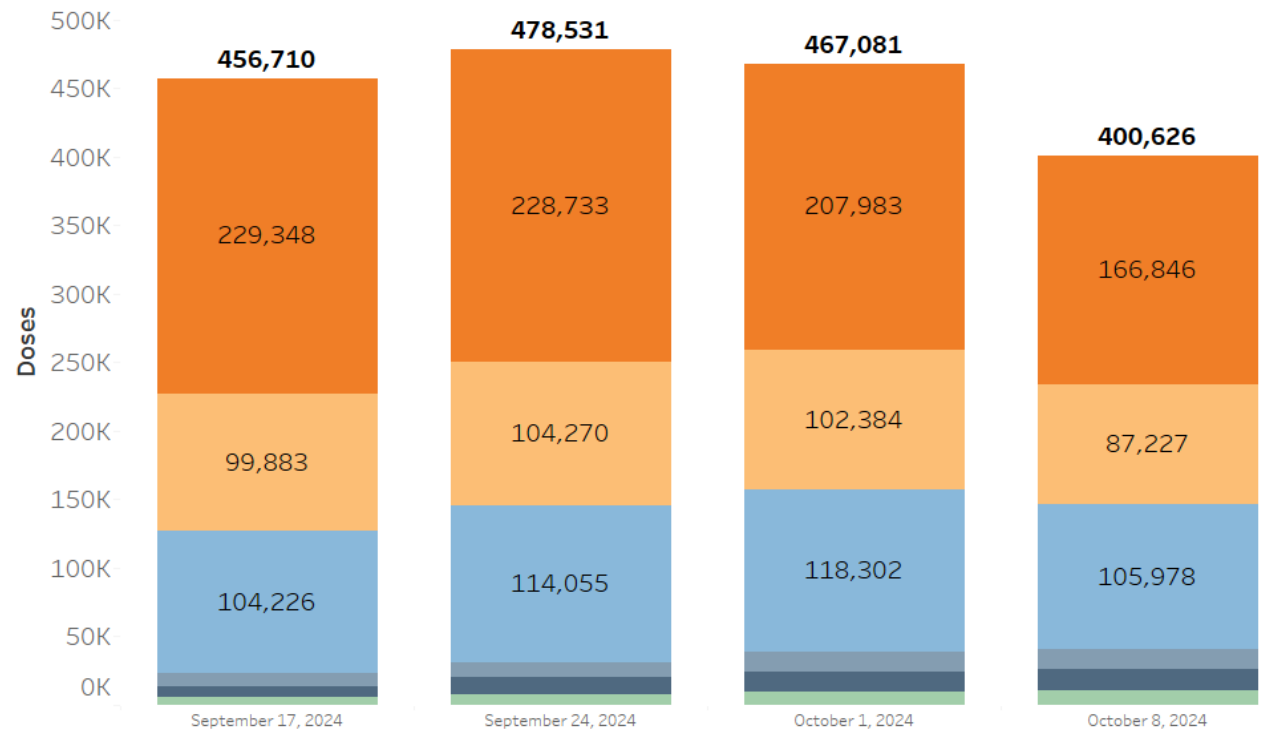
**CDC** [bit.ly/mmi7337e2](https://bit.ly/mmi7337e2) **MMWR**  
SEPTEMBER 10, 2024

## [CDC- 2024-2025 COVID-19 Vaccine Recommendation](#)

## [CDC- Staying Up to Date](#)

Doses Administered by Age Group, Past 4 Weeks

Under 5	5-11	12-17	18-49	50-64	65+
33,428 doses per week			110,640 doses per week		306,669 doses per week

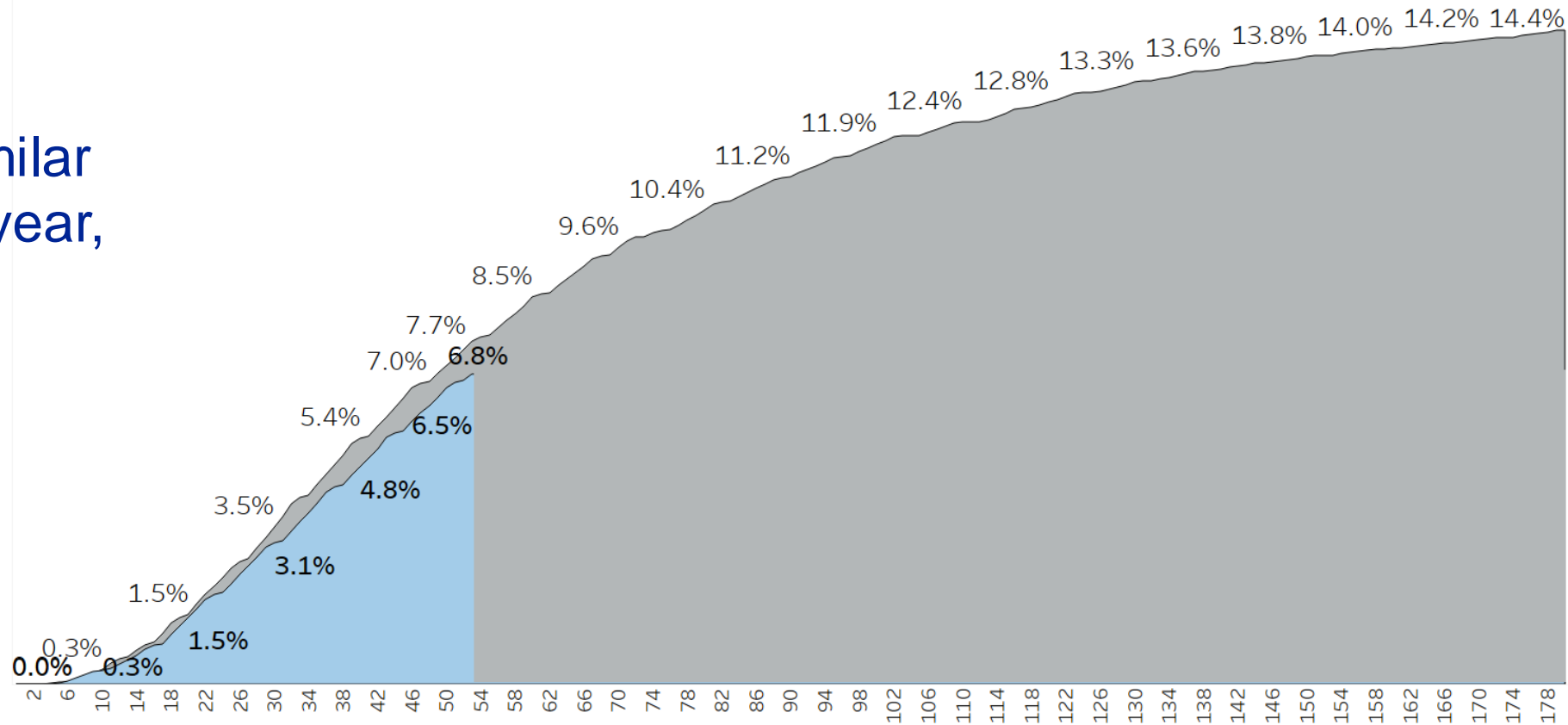


# COVID-19 Vaccine Uptake Comparison

as of October 14, 2024

Current vs Last Year's COVID-19 Vaccine Uptake by % of Population in 54 days since EUA

■ Updated 2024-2025 Doses ■ Updated 2023-2024 Doses



- Current COVID-19 vaccine uptake is similar to what we saw last year, a **0.9% difference**

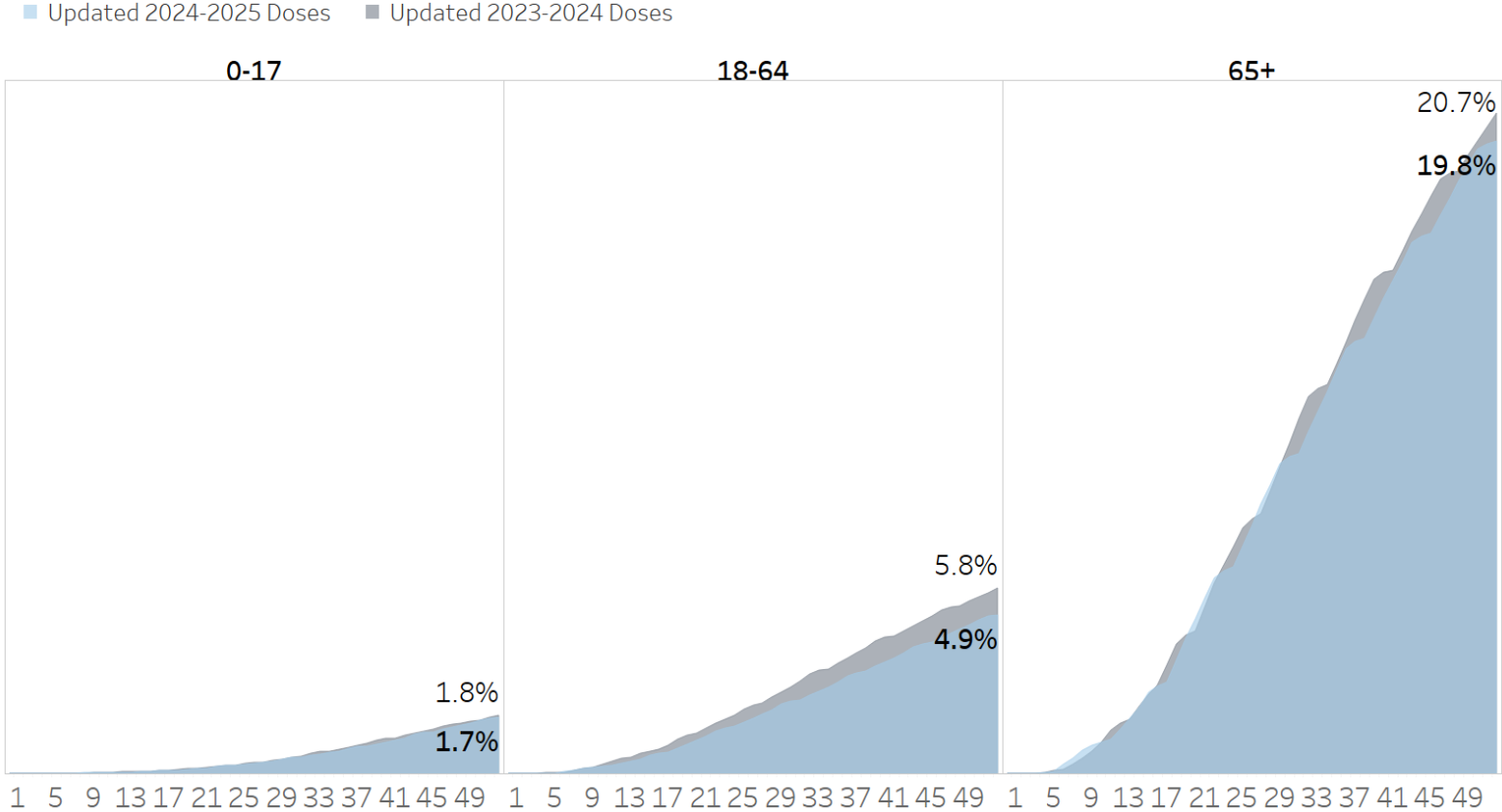


# COVID-19 Vaccine Uptake Comparison by Age

as of October 14, 2024

- **Highest uptake** seen in the 65+ population
- **Lowest uptake** seen in 0 – 17 population
- **0.9% difference in uptake** compared to last year for 18 – 64 and 65+ population

Current vs Prior Season COVID-19 Doses % of Population in 52 days since EUA

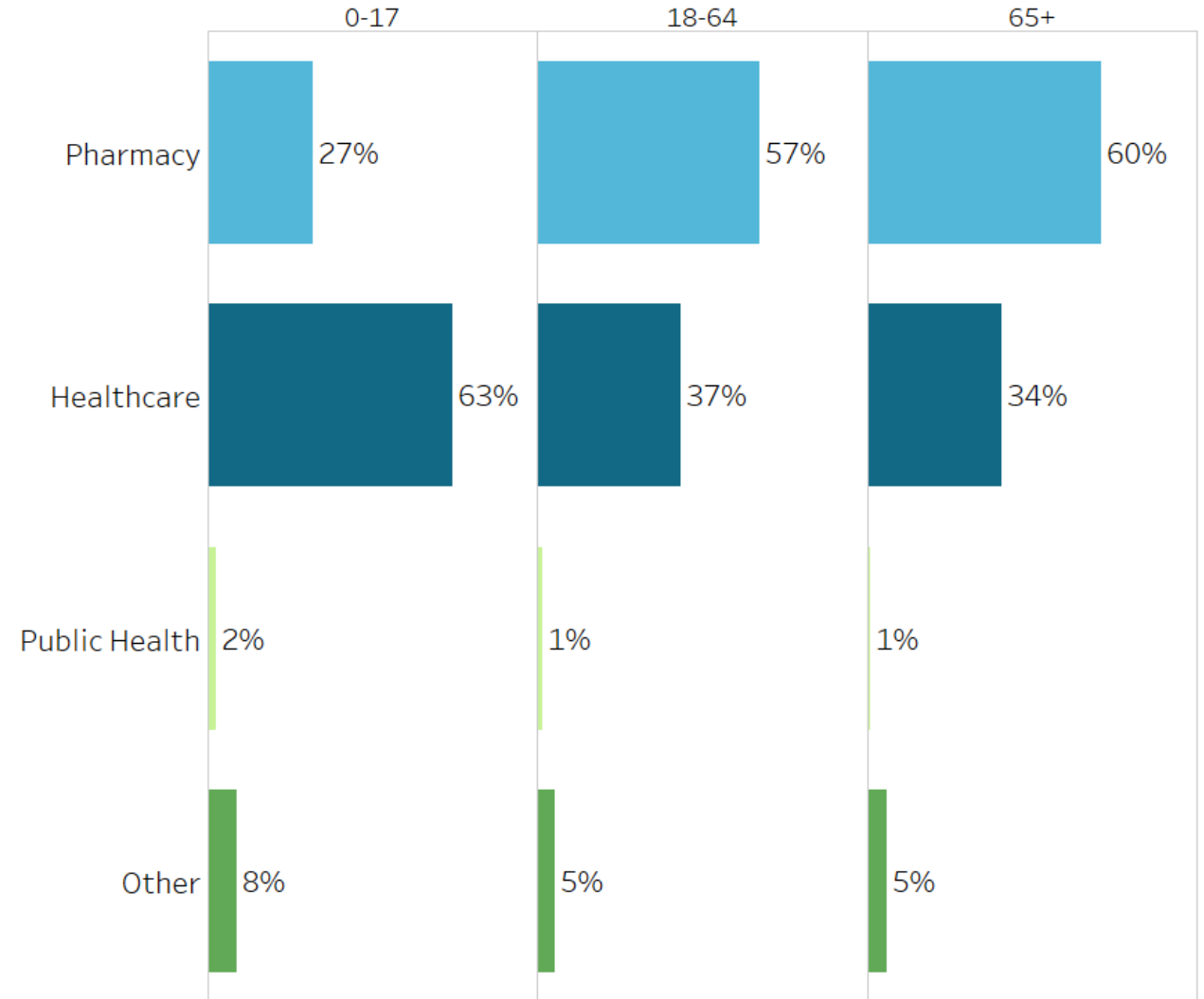


# Provider Type of COVID-19 Vaccinations by Age

as of October 14, 2024

Updated 2024-2025 Doses by Providers and Recipient Age Group

- Adult receive COVID-19 vaccines most commonly from **pharmacies**.
- Children and adolescents receive COVID-19 vaccines most commonly from **healthcare** providers.

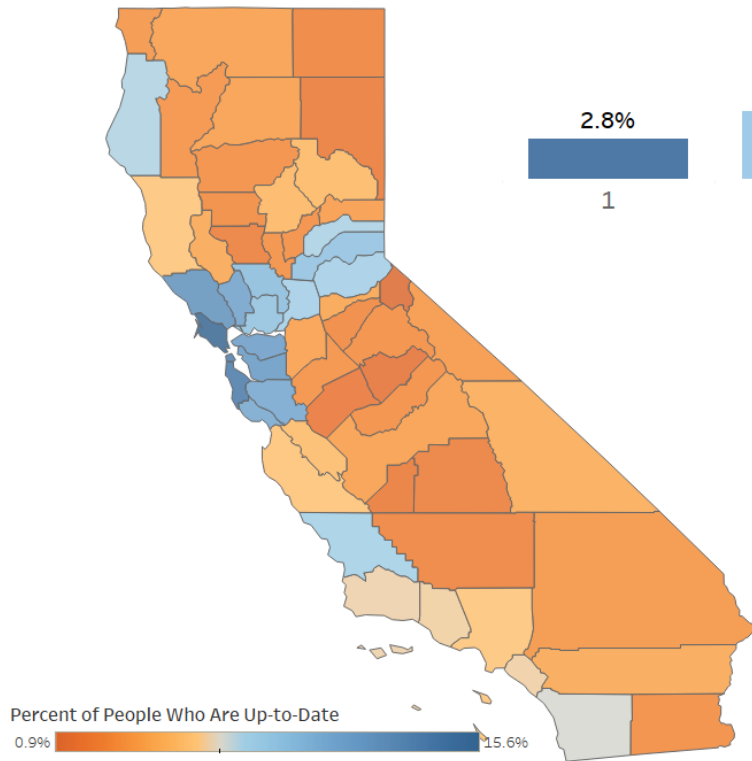


# COVID-19 Vaccination Overview

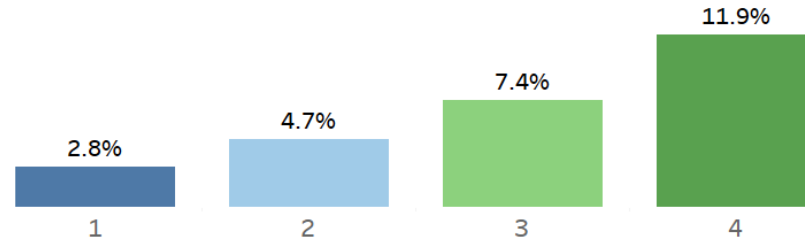
as of October 14, 2024

% of Population Up-to-Date: Statewide 6.7%  
Above State Average | Below State Average

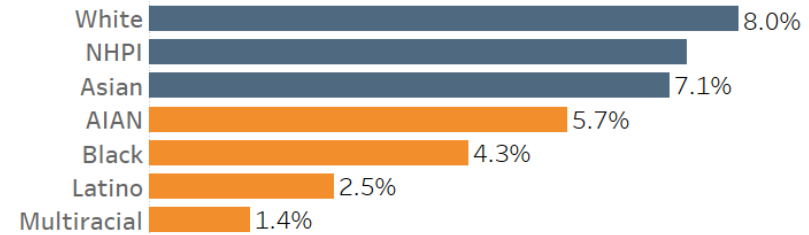
By County



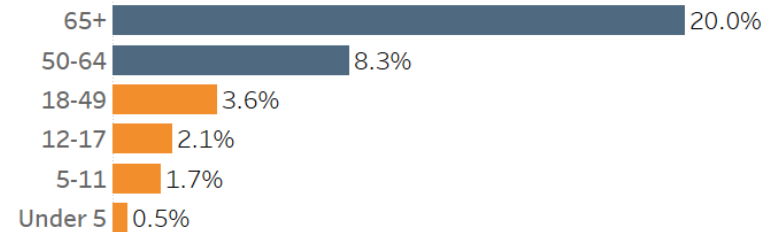
By HPI Quartile



By Race/Ethnicity



By Age Group



[Public Dashboard Link](#)

# System Notes

Up-to-Date status defined as at least one dose of the updated 2024 – 2025 COVID-19 vaccine

- First release of 2024 – 2025 COVID-19 vaccine data will be on Friday, October 18, 2024.
  - Public dashboard updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

[Public Dashboard Link](#)

# California Immunization Registry

Michael Powell, CDPH

# CAIR2 Release Roadmap

## Past Release

September 18, 2024 (2.8.18)

## Current

October 20, 2024 (2.8.19)

## Future

### Sprint 16

#### User Interface

- ✓ Add Vivotif manufacturer to dropdown on Manage NDC
- ✓ Add RabAvert manufacturer Bavarian Nordic to dropdown on Manage NDC screen
- ✓ Trivalent Flu Vaccines Codes for 2024/2025
- ✓ Quadrivalent Flu Vaccines Codes for 2024/2025

#### Data Exchange

- ✓ Source of Immunization for Historical Doses
- ✓ Add PCV21
- ✓ Trivalent Flu Vaccines Codes for 2024/2025
- ✓ Quadrivalent Flu Vaccines Codes for 2024/2025
- ✓ New code sets for Havrix, Pfizer Comirnaty & Abrysvo

#### Technical

- ✓ Merge parsing research & cleanup
- ✓ Update pending immunization cron job

### Sprint 17

#### User Interface

- ✓ PPSV23 bug in children under 5 yo
- ✓ New COVID vaccines (2024-2025 Formula)
- ✓ Add Trivalent Flu vaccines to Influenza series
- ✓ Update Last WS Submission Field
- ✓ Remove CPT code 90726 from CVX 90
- ✓ Remove Flucelvax NDC from ONB & TRN

#### Data Exchange

- ✓ New COVID vaccines (2024-2025 Formula)
- ✓ Add Trivalent Flu vaccines to Influenza series
- ✓ Update Last WS Submission Field
- ✓ Remove CPT code 90726 from CVX 90
- ✓ Upgrade the MyBatis jar file used by CAIR DX and Runmatch to current version
- ✓ A dose amount of '1.0' is returned in RXA-6 for all VXP messages
- ✓ ACK fixes
- ✓ Allow "Md" to the name fields
- ✓ Remove Flucelvax NDC from ONB & TRN

#### Technical

- ✓ Upgrade the MyBatis jar file used by CAIR DX and Runmatch to current version

### Upcoming Releases

#### User Interface

- ✓ Add New vaccine Vaxchora
- ✓ Remove "Parent Recall" from Source of Imm list
- ✓ Add Polio Oral to historical Add details dropdown
- ✓ 2024-2025 COVID Seasonal Schedule
- ✓ Add New Imms using the Activate Expired button
- ✓ Add CVX & NDC to Edit Imm Screen
- ✓ Add New Avian Influenza CVX codes

#### Data Exchange

- ✓ Add New vaccine Vaxchora
- ✓ Remove "Parent Recall" from Source of Imm list
- ✓ Add Polio Oral to historical Add details dropdown
- ✓ 2024-2025 COVID Seasonal Schedule
- ✓ OBX Segments Update-inbound
- ✓ Add CVX & NDC to Edit Imm Screen
- ✓ VIS OBX segments
- ✓ Update RSP RXA-6 and RXA-7
- ✓ Add New Avian Influenza CVX codes

# My DVR Release Roadmap

## Past Release

October 1, 2024 (UR75)

## Current

October 29, 2024 (UR76)

## Future

(UR77+ until EOY)

My DVR Roadmap

### Unified Release 75

#### DVR Front End

- ✓ Renew frontend certificate for generating COVID-19 QR codes and California Immunization Records on mobile devices
- ✓ Enhance COVID-19 Vaccine Record retrieval process for unsupported CVX codes
- ✓ Update inactive Call Center number to CAIR Help Desk for My DVR home page footer

#### DVR Integration

- ✓ Increase fault tolerance on Databricks API calls
- ✓ Cleanup historical files for delta tables
- ✓ Role Based Access Control Databricks cleanup

#### Staff Remediation Tool (SRT)

- ✓ Optimize backed processes for VAT image deletion and SMS Returns utilizing Azure Functions
- ✓ Update inactive Call Center number to CAIR Help Desk for all SMS communications to users

#### Virtual Assistant Tool (VAT)

- ✓ Ensure formatting consistency throughout VAT

### Unified Release 76

#### DVR Front End

- ✓ Enhance DVR Navigation Bar to provide better user experience for residents
- ✓ Eliminate recipient's name from AWS Lambda requests and logs to limit non-essential user data transmission

#### DVR Integration

- ✓ Migrate DVR Dashboards to Power BI and finalize connectivity provision and integration between PowerBI and Databricks
- ✓ Test and validate event-based triggering of PowerBI dashboards

#### Staff Remediation Tool (SRT)

- ✓ Update ADF Linked Services and datasets to utilize new Snowflake connector for improved native Snowflake support

#### Virtual Assistant Tool (VAT)

- ✓ Fix intermittent bug affecting Minor ID upload step
- ✓ Renew ID.me certificate

### Upcoming Unified Releases

#### DVR Front End

- ✓ Release Google Wallet integration for android users to save CA Immunization Record to mobile devices
- ✓ Enhance DOB field for usability
- ✓ FAQ page search feature to enable fuzzy matching across all pages
- ✓ Evaluator Series and Booster dose logic enhancements to the CA Immunization Record
- ✓ Update to latest CDPH logo and branding

#### DVR Integration

- ✓ Optimize backend Databricks API calls and enhance alerts for merged records
- ✓ Repoint views in DVR pipelines

#### Staff Remediation Tool (SRT)

- ✓ Enhance User Management page to add/inactive users
- ✓ Ticket History enhancement to display all changes made to a ticket
- ✓ Consolidate CVX codes to backend mapping table that will capture any new CVX code

#### Virtual Assistant Tool (VAT)

- ✓ Continue regular security upgrades, reporting, and monitoring

# CAIR / My DVR Contact Information

- CAIR Contact Information
  - General Information
    - [California Immunization Registry](#)
  - Help Desk
    - [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov)
    - 800-578-7889
  - Data Exchange
    - [CAIRDataExchange@cdph.ca.gov](mailto:CAIRDataExchange@cdph.ca.gov)
  - My DVR
    - [Digital Vaccine Record \(ca.gov\)](#)
    - [DVR Virtual Assistant](#)



The background is a solid purple color. On the right side, there is a complex geometric pattern consisting of several lines that intersect at a central point, creating a star-like or web-like structure. The lines are of varying lengths and angles, extending towards the right edge of the frame.

# Clinical

Caterina Liu, MD, CDPH

# CDC Respiratory Illnesses Data Channel

## New Acute Respiratory Illness (ARI) Metric

### [Respiratory Virus Activity Levels | CDC:](#)

### [Respiratory Illnesses Data Channel | CDC:](#)

- Based on data from ED visits
- California data are statewide at this time

#### Overall respiratory illness activity in **California**

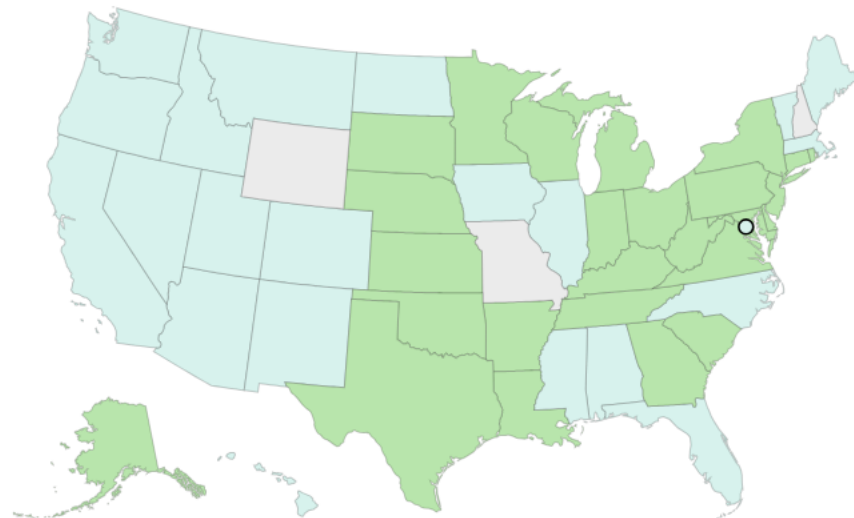
Minimal

**What it is:** A measure of how frequently a wide variety of respiratory symptoms and conditions are diagnosed by emergency department doctors, ranging from the common cold to COVID-19, flu, and RSV.

**Why it matters:** Summarizes the total impact of respiratory illnesses, regardless of which diseases are causing people to get sick.

[See more data »](#)

[Learn about this measurement »](#)








AS GU PR VI

#### Acute Respiratory Illness

- Very High
- Moderate
- Minimal
- High
- Low
- Data Unavailable

# New CDPH Weekly Respiratory Virus Report

- Contains COVID-19, influenza and RSV surveillance metrics
- Replaces the CDPH Respiratory Dashboard and the weekly Flu and Respiratory Virus Surveillance Report
- First report Oct. 11, 2024
- Report link: [CDPH Respiratory Virus Report](#)

	COVID-19	FLU	RSV
 Test Positivity (change)	4.7% (-0.3)	1.6% (0.1)	0.6% (0.1)
 Percent of Total Admissions (change)	N/A	N/A	0.1% (0.0)
 Percent of Total Deaths (change)	0.8% (-0.7)	0.1% (0.1)	0.0% (0.0)
 Total Season Pediatric Deaths	2 (0)	1 (0)	0 (0)
 Wastewater Concentrations (trend)	LOW (DECREASING)	N/A	N/A

## Key Messages:

- COVID-19 activity is decreasing. Influenza and RSV activity are currently low in California.
- The most prevalent COVID-19 variant lineages continue to be descendants of JN.1.

Figure 1. Percentage of SARS-CoV-2 Detections from Test Results Received through Electronic Laboratory Reporting, 2022/2023 Season to Date

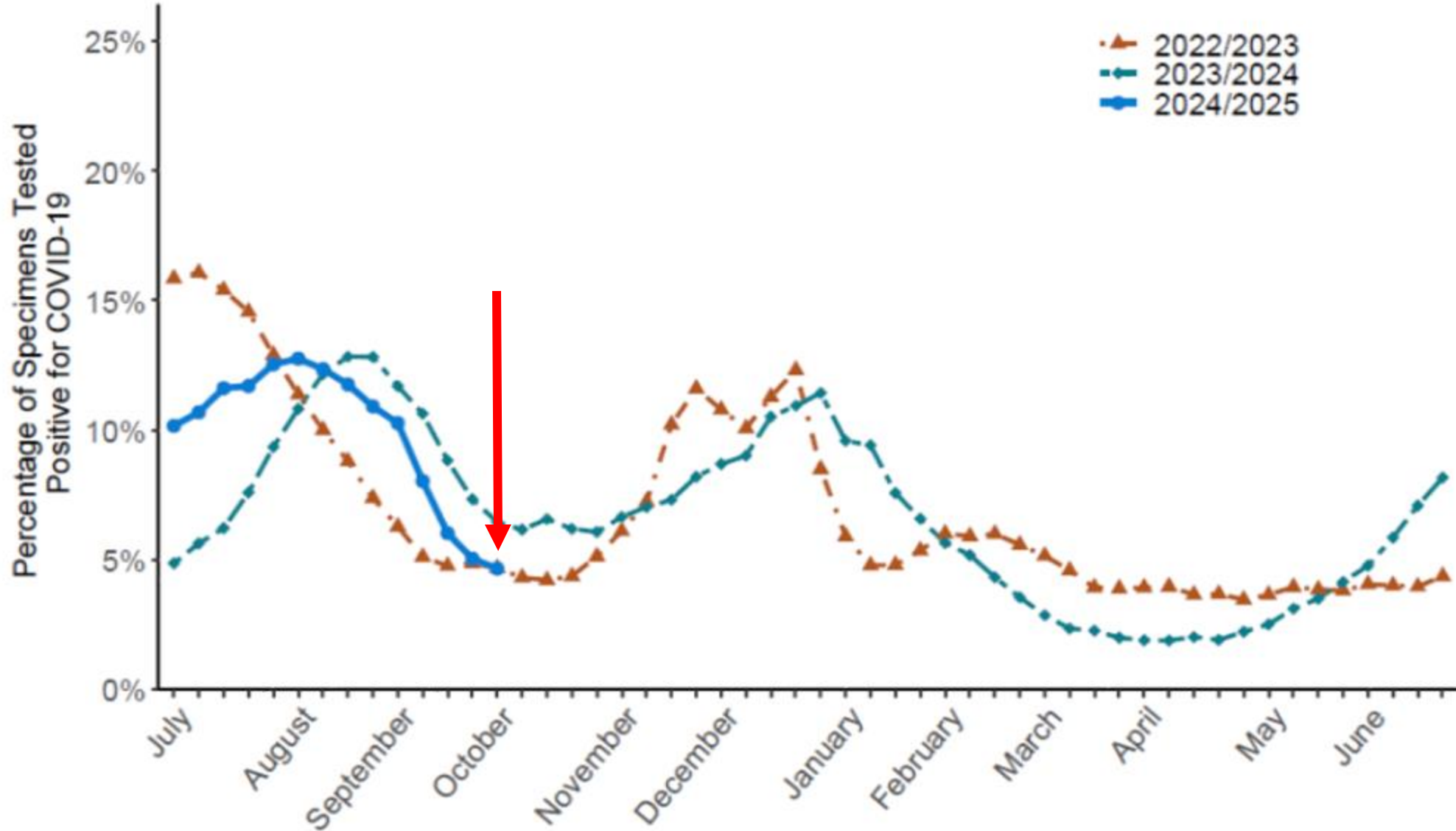


Figure 2. Percentage of Influenza Detections at Clinical Sentinel Laboratories, 2020/2021 Season to Date

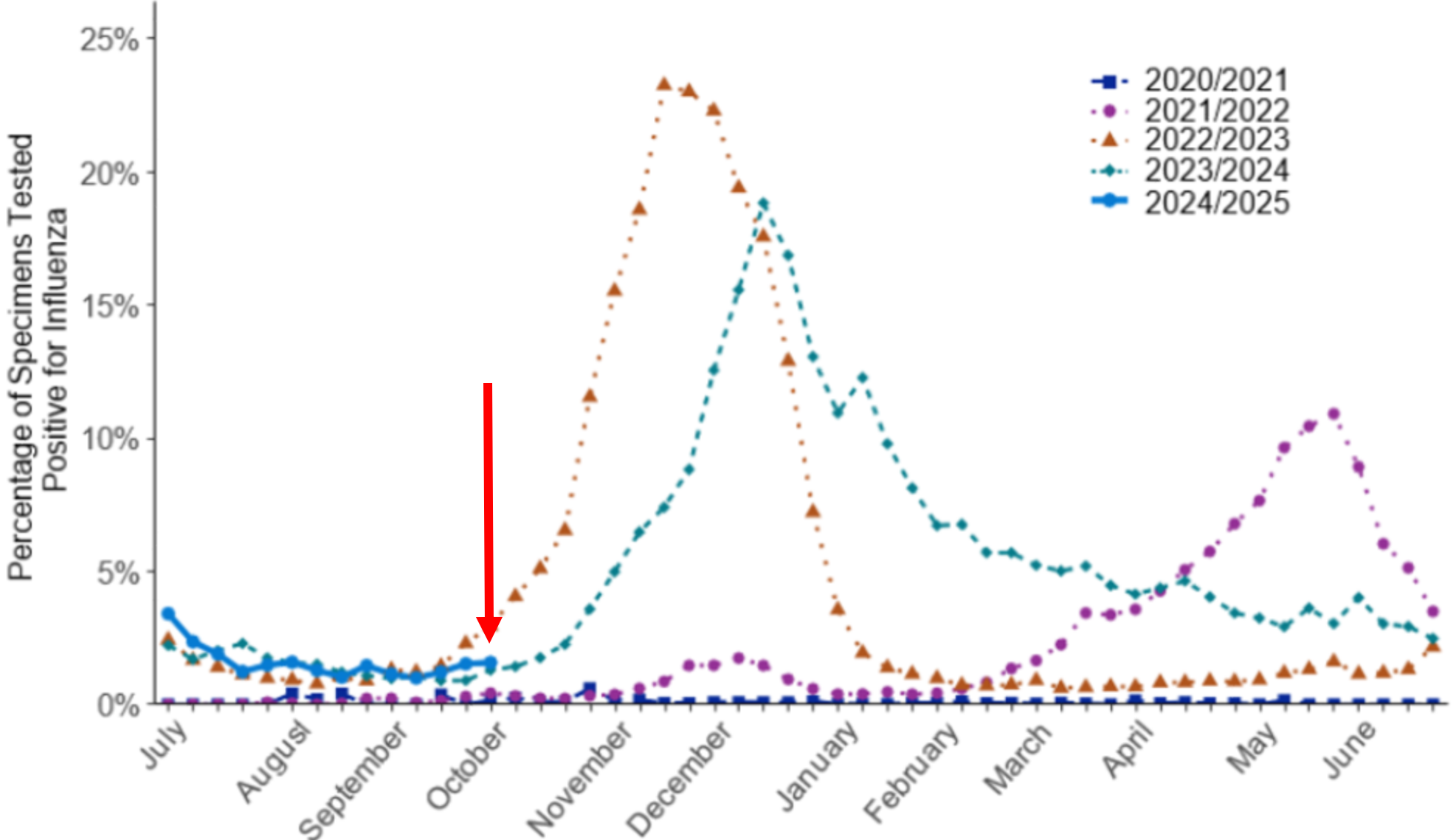
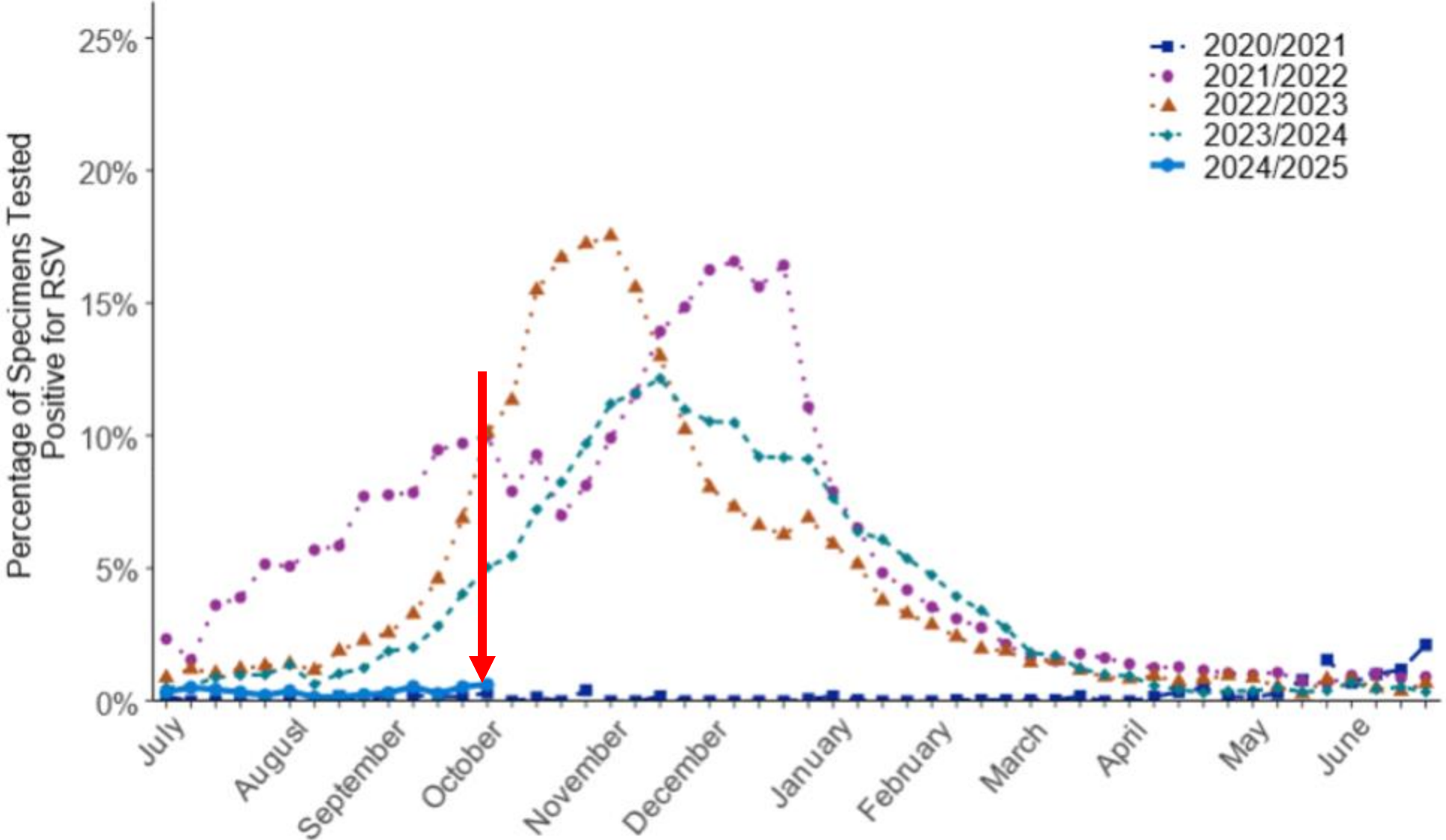
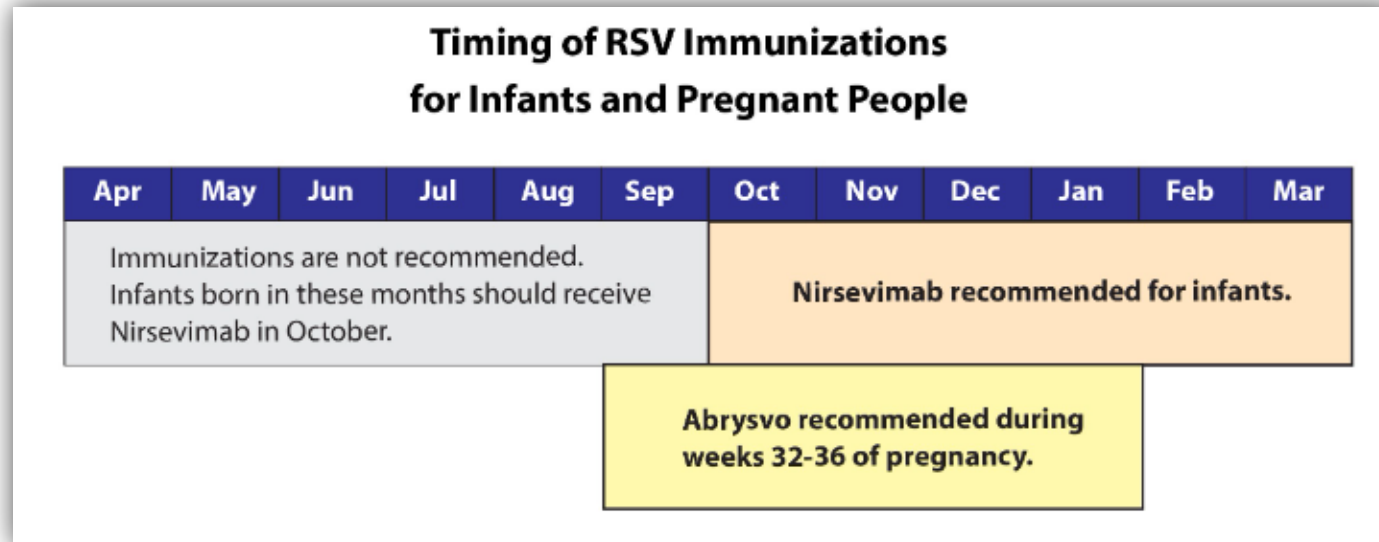


Figure 3. Percentage of RSV Detections at Clinical Sentinel Laboratories, 2020/2021 Season to Date



# CDPH Respiratory Virus Guidance

- Friday, October 4, 2024: California Health Alert Network (CAHAN) advisory urging providers to prepare for and respond to anticipated increases in COVID-19, Influenza, and Respiratory Syncytial Virus (RSV) this fall and winter.
- Everyone 6 months and older should get **updated COVID-19 and influenza vaccines**.
- Infants, pregnant persons, and older adults who are eligible should get **RSV immunization**.
- Immunizations may be **co-administered** at the same visit.



**CAHAN 10/4/24: Preparation for Respiratory Virus Season COVID-19 Influenza and RSV**

# Upcoming Advisory Committee on Immunization Practices (ACIP) Meeting: October 23 – 24, 2024

## Topics:

- COVID-19 Vaccines (Vote)
- RSV Vaccines: Maternal/Pediatric, Adult
- Influenza Vaccines (VFC Vote)
- Pneumococcal Vaccines (Vote)
- Meningococcal Vaccines (Vote, VFC Vote)
- Immunization Schedules – Adult and Child/Adolescent Revisions (Vote)
- Chikungunya, HPV, Cytomegalovirus (CMV), Mpox Vaccines

[ACIP Meeting Information](#) | [Agenda](#) | [Anticipated Votes](#)

[ACIP Recent Meeting Recommendations](#)





# Coronavirus Control Branch

Melissa Solis, MD, CDPH

# Preparing for Respiratory Virus (RV) Season

- Stay Up to Date on Vaccines
- Stay Home if You're Sick
- Test and Treat
- Consider Wearing a Mask
- Wash Your Hands
- Cover Your Cough or Sneeze
- Maximize Ventilation and Air Quality

[Respiratory Virus Prevention \(ca.gov\)](https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Respiratory-Virus-Prevention)

**TIPS FOR STAYING HEALTHY THIS VIRUS SEASON**

Reduce your risk of catching and spreading respiratory viruses like flu, COVID-19 and RSV

**Stay Up to Date on Vaccines**  
Vaccines are the best protection against severe illness. Visit [My.cdc.gov](https://www.cdph.ca.gov) to schedule your vaccines or contact your health care provider.

- **Flu and COVID-19 vaccines** are recommended for everyone 6 months and older.
- **RSV immunizations** are recommended for eligible pregnant people, older adults, infants and toddlers.

**Stay Home if You're Sick**  
Stay home and away from others if you have any symptoms of [flu](#), [COVID-19](#) or [RSV](#).

**Test and Treat**  
[Test for COVID-19](#) and flu if you know you've been exposed or have symptoms. You may be eligible for [prescription COVID-19 treatments](#) or flu treatment. Talk to your doctor.

**Consider Wearing a Mask**  
Consider [wearing a high-quality mask](#) in crowded or indoor areas, especially if you're sick.

**Wash Your Hands**  
Wash your hands often with soap and warm water for at least 20 seconds. If soap and water are not available, use a hand sanitizer with at least 60% alcohol.

**Cover Your Cough or Sneeze**  
Cough or sneeze into your elbow, arm or a disposable tissue. Make sure to wash your hands or sanitize and dispose of your tissue after.

**Ventilate Indoor Spaces**  
Open doors and windows as much as possible to bring in fresh outdoor air. This helps keep virus particles from building up indoors.

September 2024 · © 2024, California Department of Public Health



# High Risk Populations: SNF / LTCF

- Encourage residents and healthcare personnel to stay up to date on recommended **vaccinations**
- Maintain policies for **source control masking**
- Initiate prompt **testing and treatment** of COVID-19 and influenza to reduce the risk of severe illness, hospitalization, and death.

[Guidance for Face Coverings as Source Control in Healthcare Settings](#)

# Preparing for RV Season: COVID-19 Testing

Through the extension of federal testing resources, CDPH will offer COVID-19 tests to support populations who are *high-risk for severe disease* through **February 28, 2025**.

The following organizations are eligible to directly order tests for populations through this extension of federal resources:

- Skilled Nursing Facilities
- Elder Care Facilities
- Long-Term Care Facilities
- Programs serving those >65 years
- Community Based Organizations that serve the elderly

**LHDs can request as many tests as needed- please allow for additional delivery time for any large order requests.**

**Order OTC tests here: <https://labsupport.powerappsportals.us/ordercovidotc/>**

# Preparing for RV Season: COVID-19 Testing cont.



## COVID-19 Testing

### Order Your 4 Free At-home COVID-19 Tests

Every U.S. household is eligible to order 4 free at-home tests.

*COVID-19 testing can help you know if you have COVID-19 so you can decide what to do next, like getting treatment to reduce your risk of severe illness and taking steps to lower your chances of spreading the virus to others.*

- Order 4 free At-home Tests from [COVIDtests.gov](https://www.covidtests.gov).
- Many COVID-19 tests have extended expiration dates so you may be able to use your at-home test after the expiration date printed on the box. To find out if your test has an extended expiration date, check the [FDA's list of extended expiration dates](#).

# Preparing for RV Season: COVID-19 Treatment

- Paxlovid (Ritonavir – boosted nirmatrelvir)
- Remdesivir
- Molnupiravir (alternative therapy for use when the above therapies are not available, feasible to use, or clinically appropriate)

- Patients who are at high risk for severe illness, including hospitalization and death, may benefit from outpatient treatment
- Treatment must be started ASAP, within 5-7 days of symptom onset
- Potential for drug interactions
- Safe for elderly population



# PEMGARDA (pemivibart)

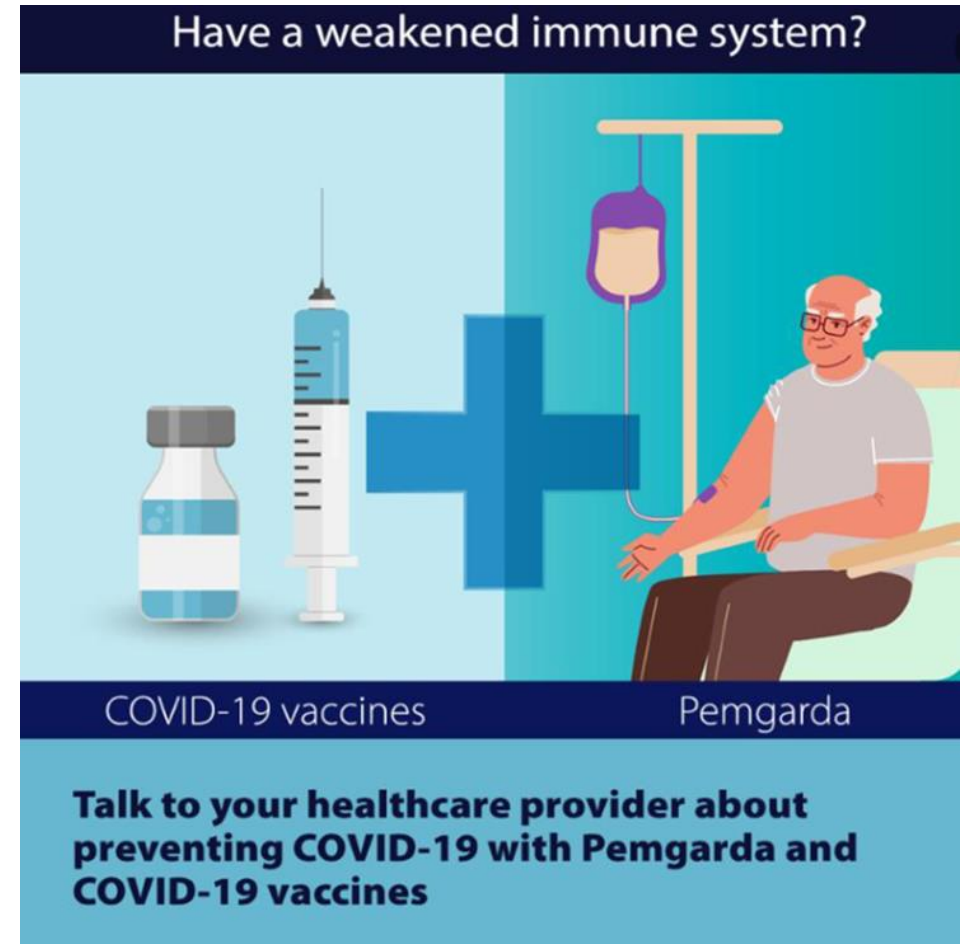
**EUA authorization** for **pre-exposure prophylaxis (PrEP)** of COVID-19 in certain adults and adolescent individuals.

- ✓ Who are not currently infected with COVID-19 and who have not had a known recent exposure to an individual with COVID-19.

**-AND-**

- ✓ Who are moderately-to-severely immunocompromised and are unlikely to mount an adequate response to COVID-19 vaccination.

Have a weakened immune system?



COVID-19 vaccines

Pemgarda

**Talk to your healthcare provider about preventing COVID-19 with Pemgarda and COVID-19 vaccines**

**NOT** a substitute for vaccination

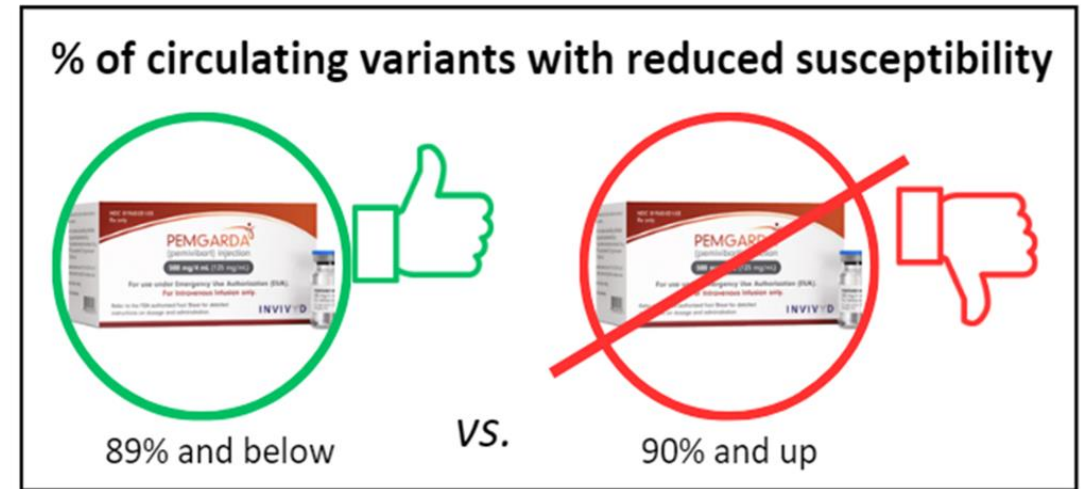
[Types of COVID-19 Treatment | COVID-19 | CDC](#)

# PEMGARDA (pemivibart): EUA Update

## Limitations of Authorized Use

PEMGARDA is **not** authorized for:

- × Treatment of COVID-19
- × Post-exposure prophylaxis of COVID-19 in individuals who have been exposed to someone infected with COVID-19
- × Treatment of COVID-19 when variants with substantially reduced susceptibility make up 90% or more of national frequencies



KP.3.1.1 comprises >58% of COVID-19 variants in the U.S. and is susceptible per HCP fact sheet (section 12.4) and FDA memo (periodically updated)

[EUA Invivyd Pempgarda LOA \(PDF\)](#)



# CDPH COVID-19 Public Call Center Conclusion

## How Can We Help You?

Connect with CDPH for additional COVID-19 resources

### Contact CDPH

If you need further clarification or have questions, comments, and concerns regarding CDPH COVID guidance, call (916) 558-1784 or [submit an inquiry](#).

### Call Your Local Public Health Department

[COVID-19 call lines](#) are available statewide.

- On September 30, 2024, the CDPH COVID-19 Public Call Center concluded its services.
- CDPH has made updates to its websites to include CDPH's general contact information.
- CDPH Provider Call Center (PCC) is not affected and continues providing support to California providers.

# Provider Call Center

Tenley Chavez, CDPH



# What is the Provider Call Center (PCC)?

- The Provider Call Center (formerly COVID Call Center) provides support and resources for all CDPH Providers, Local Health Departments and multi-county entities (MCEs).
- We operate as the technical helpdesk for both myCAvax and My Turn Clinic platforms.
- We also provide vaccine management assistance, general support, answers and resources for the following vaccine programs at CDPH:
  - California Bridge Access Program
  - State General Fund Flu
  - Vaccines for Adults
  - LHD 317
  - Outbreak



# How Can the Provider Call Center Help You?

## myCAvax

- Technical Support: including password reset, single sign on, account reactivation/deactivation
- Account Modifications
- Vaccine Program
  - Program & Policy Questions, Resources
- Vaccine Management
  - Ordering, Transfers, Inventory Events, Product Guides, Storage/Handling/Receiving

## My Turn Clinic

- Technical Support: including appointment management, CAIR Quick Entry, Bulk Upload, IIS
- Clinic User Management
  - Profile/Role Updates
  - Password reset, reactivation/deactivation
- My Turn Testing Site Enrollment



# How and When to Contact the PCC



## Call Center Hours

- Monday – Friday, 8:00 am – 5:00 pm, PT
- (833) 502-1245



## Email

- General Questions:  
[providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- myCAvax IT:  
[mycavax.HD@cdph.ca.gov](mailto:mycavax.HD@cdph.ca.gov)
- My Turn Clinic IT:  
[MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)



### What if I need help after hours?

You can email us anytime and we will respond within 24 hours; if email is sent over the weekend, then Monday AM. Our Virtual Agent is available 24/7 and has resources and answers available for common topics for both My Turn and myCAvax. The Knowledge Center in the myCAvax community portal also contains job aids on how to complete a wide variety of tasks and is available 24/7.

# CA Bridge Access Program

Maria Volk, CDPH

# CA BAP Funding and Ordering FFY 2023 – 2024 and 2024 – 2025

**Funding:** Section 317 COVID-19 funding supports ordering for vaccines provided through the California Bridge Access Program.

FFY	317 Funds	Overall Vaccine Ordering Limits	Ordered Doses	% Budget Consumed
2023 – 2024	34M	380K	72K	34%
2024 – 2025	5.9M	69K	*17,990	*26%

\*As of 10/17/2024

# CA BAP 2024 – 2025 Allocations

Allocation for 2024 – 2025

- **Overall season allocations ~69K doses**
- Almost 100% of season doses have now been allocated to LHDs.
- An extremely small supply of doses of Pfizer are currently in our CDPH reserve.



# **CDPH Field Services and Birthing Hospitals**

Colleen Mallen, Eugene Beronilla, and Terisha Gamboa, CDPH

# Field Services - Program Updates

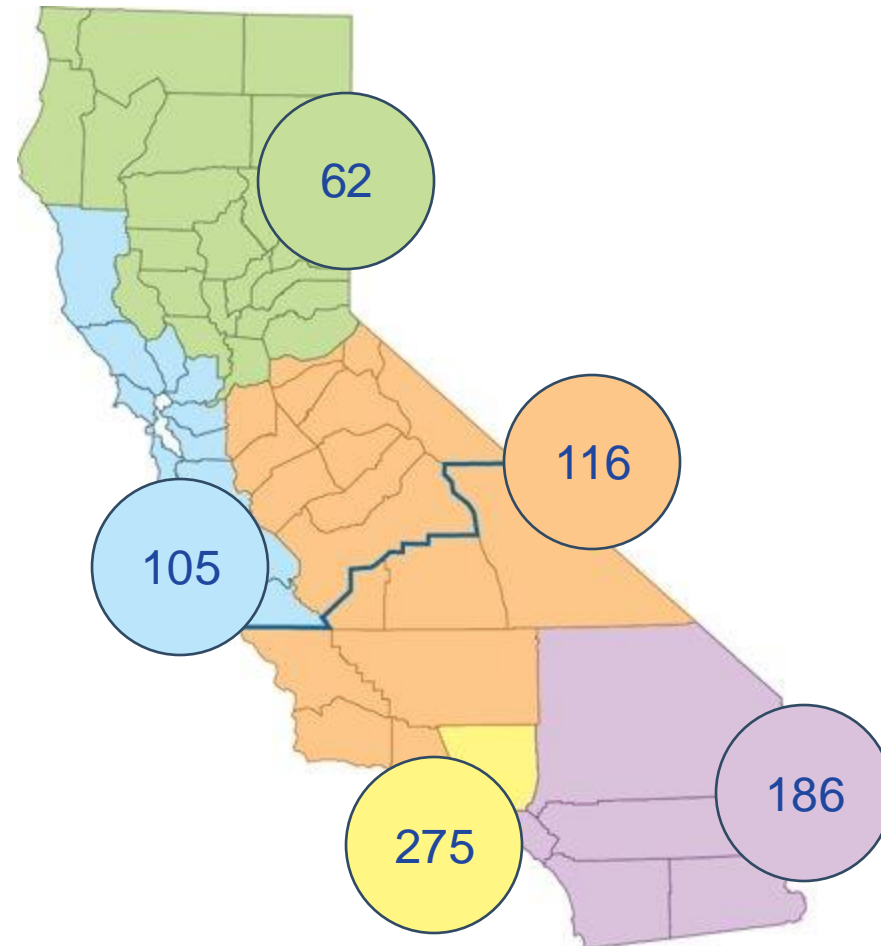
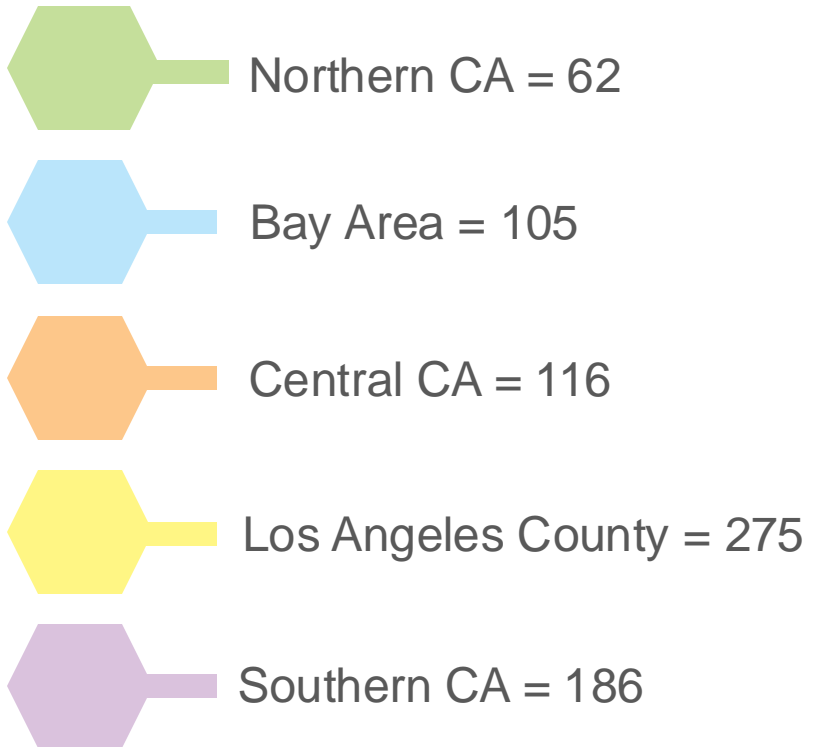
- **3,318** enrolled VFC providers in California
  - **84** new VFC Providers enrolled



California Vaccines  
for Children Program

# Vaccines for Children – Visit Numbers Q1 - Q3

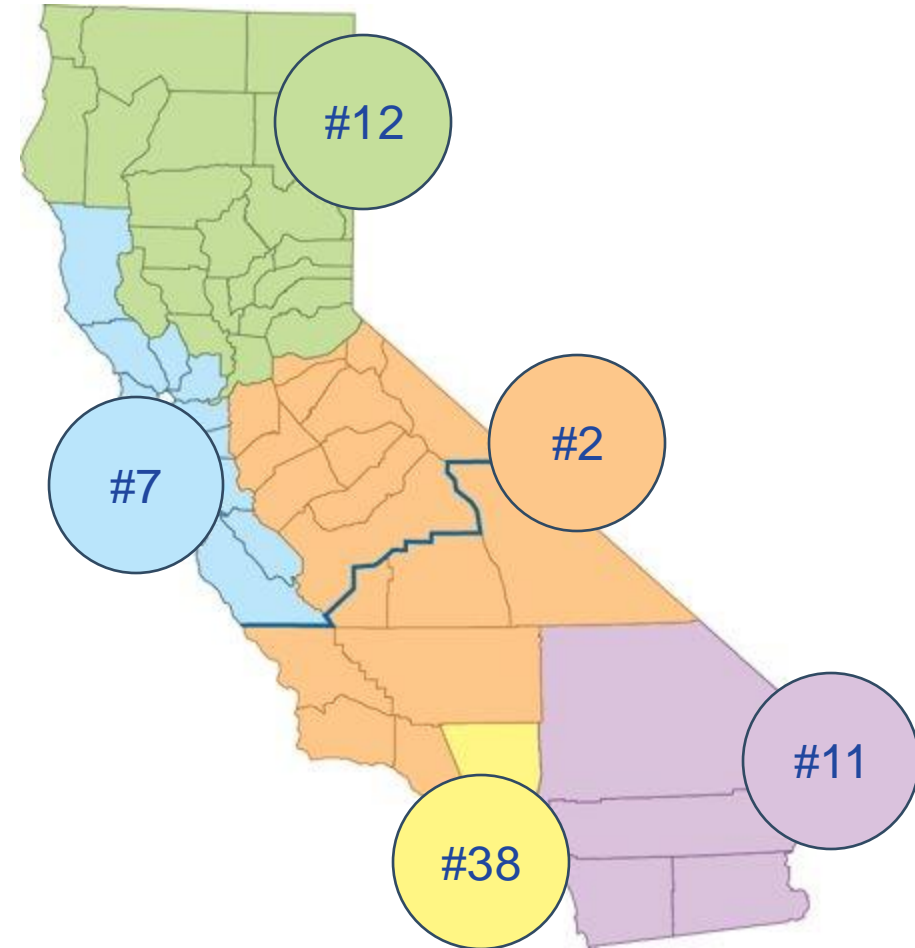
VFC Compliance Visits: **744**



# Vaccines for Children – Overdue Numbers

**75 Enrolled VFC Providers are overdue**  
for compliance visits.

- Northern CA = 12
- Bay Area = 7
- Central CA = 2
- Los Angeles County = 38
- Southern CA = 11



# Vaccines for Children: Top Non-compliance Items

Compliance Issue	Frequency
Downloading and Reviewing DDL date routinely	37%
Not making available non-routine ACIP recommended vaccines	36%
Documenting ALL required federal elements	30%
Knowledgeable about reporting to VAERS, VERP, and MedWatch	22%
Offer all routine ACIP recommended vaccines	21%



California Vaccines  
for Children Program

# Registry Enrollment Updates Q1 - Q3

**294** Manual users approved in CAIR



California Vaccines  
for Children Program

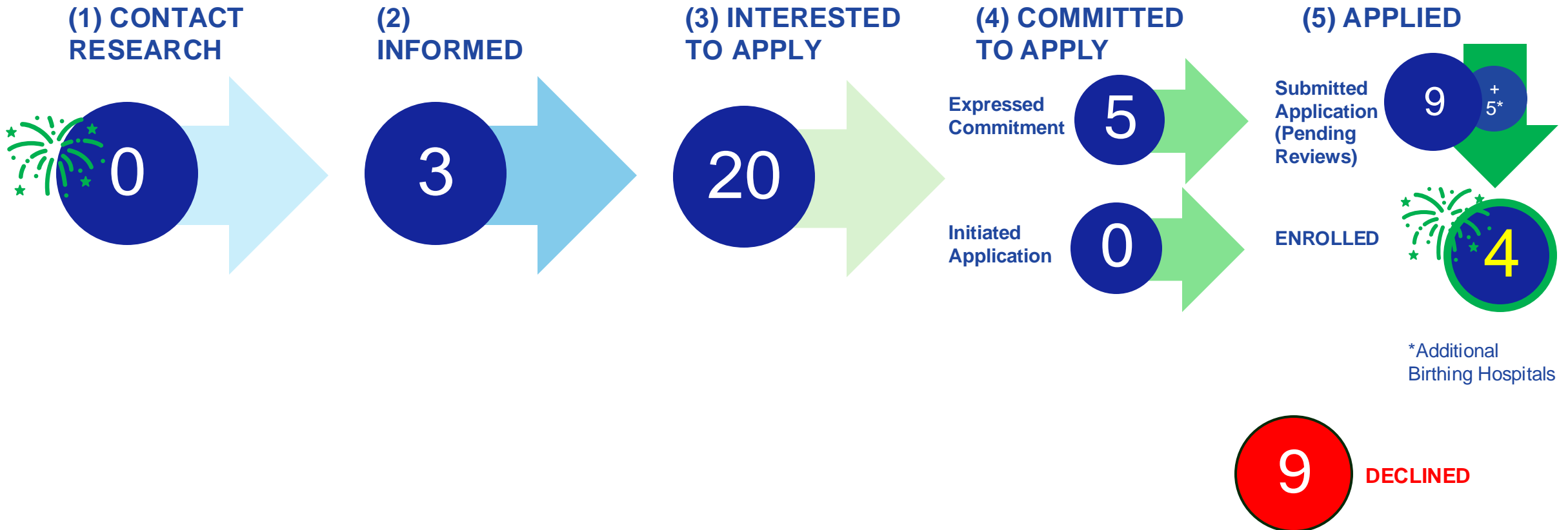
# Adult Vaccine Visits: CA BAP + VFA



“Authorized CDPH representatives will be permitted to visit the location to review compliance with all CA BAP policies and procedures; provider agrees to implement and complete corrective actions identified during the visit.”

[IMM-1471: BAP Provider Participant Agreement](#)

# RSV: Birthing Hospital VFC Enrollment Status (TOP 50)



Current as of 10/14/24



# RSV: Birthing Hospital VFC Enrollment Status (TOP 50)



**ENROLLED**

1. Contra Costa Regional Medical Center and Health Centers, Contra Costa County
2. Emanuel Medical Center, Stanislaus
3. St. Mary Medical Center (Dignity Health), Los Angeles County
4. Sutter Medical Center Sacramento, Sacramento County


Current as of 10/14/24

# Birthing Hospitals Honor Roll

- Recognizes California birthing and neonatal hospitals enrolled in VFC and have administered nirsevimab doses to VFC-eligible children.
- [Honor Roll Webpage](#)



California  
Vaccines for  
Children Program

<b>Kern</b> Kern Medical Hospital – Bakersfield	<b>Santa Barbara</b> Lompoc Valley Medical Center Hospital
<b>Long Beach</b> MemorialCare Miller Children’s and Women’s Hospital	<b>Ventura</b> Ventura County Medical Center Santa Paula Hospital
<b>Los Angeles</b> Adventist Health and Rideout Adventist Health White Memorial Medical Center Antelope Valley Medical Center CHA Hollywood Presbyterian Medical Center East Los Angeles Doctors Hospital Emanate Health Queen of the Valley Hospital Glendale Memorial Hospital	
<b>Riverside</b> Riverside University Health System Medical Center	
<b>San Bernardino</b> Arrowhead Regional Medical Center	
<b>San Joaquin</b> San Joaquin General Hospital Child Advocacy Center	



Join us for our next informational webinar  
Wednesday, November 6, 2024, at  
12:00 pm!  
[Register here.](#)



# Vaccines for Children (VFC)

Brenton Louie, CDPH

# Nirsevimab – Open Ordering

- Now that RSV season has begun, we have removed allocations for VFC Providers and have transitioned to open ordering. With open ordering, providers may continue to order doses as needed and replenish any doses used throughout this RSV season.
- Orders will be processed on a first-come, first-served basis until our biweekly threshold from CDC is depleted.

**Note:** Since California will continue to receive allocations from CDC every 2 weeks, we will continue to monitor available supply and may temporarily pause ordering based on availability, until our state allocations are refreshed.

# 2024-2025 VFC Flu Vaccine

- **Flu Allocations:**

- Additional allocations have been uploaded for FluLaval and Fluzone.

- **Flu Vaccine Brand Switching:**

- Since California has already pre-booked flu doses for the state through CDC, we do not allow brand switching. This statement has been in our VFC communications.
- However, we are still receiving requests to switch brands. We are determining if we can accommodate these requests on a case-by-case basis.
- Keep in mind, products are currently being prioritized for providers who submitted a pre-book in January for the requested vaccine.
- This highlights the importance of submitting a flu pre-book with enough doses of the correct vaccine product needed.
  - Pre-book for the 2025-2026 flu season is expected to occur in early 2025.

# Vaccine Management

Josh Pocus, My Turn, and Maria Volk, myCAvax

# What's New in My Turn? – Release 53

New updates for Patients, Clinic Managers, and Vaccine Administrators launched on **Wednesday, October 2, 2024!**

## My Turn Public

### Release Highlights

- ✓ Added 'Vaccines by Age' section on the My Turn home page
- ✓ New Hib, Pneumococcal (children), and Rotavirus vaccine information on the 'My Turn Public' portal
- ✓ Renamed 'Pneumonia (pneumococcal)' to 'Pneumonia (Pneumococcal) adults' vaccine
- ✓ New 'Hours of operation' section added on the Testing Site cards and Testing Site form
- ✓ Updated filters in the 'Find a Location' section on the 'Testing Sites' page
- ✓ Added 'Accepts walk-in patients' dropdown on the 'Vaccine Locator' page

## My Turn Clinic

### Release Highlights

- ✓ New 'Insurance Status' dropdown added, replacing the 'Vaccine Brand' dropdown on the 'Appointments' page
- ✓ Added 'Insurance Status' and 'MediCal/Medicare' columns to the list view along with the revised column order on the 'Appointments' page
- ✓ New collapsible 'Optional: Pre-Populate Rows with Vaccine Information' section added on the Inline bulk upload flow
- ✓ New Hib, Pneumococcal (children), and Rotavirus vaccine added on the Digital Enrollment, Clinic Creation, VA, Walk-in, IIS, CQE, and Inline / CSV bulk upload flows
- ✓ Renamed 'Pneumonia (pneumococcal)' to 'Pneumonia (pneumococcal) adults' vaccine



# Testing Sites Cleanup / New Requirements

- Testing sites are **required** to provide a **start date** and **close date** on new site requests.
- Testing Sites **need to re-verify** and update their close date **every 6 months** using the update form.
- Closing date will be limited to 6 months maximum.
- Testing Sites **must** provide new information by October 31, 2024.
  - Testing Sites that fail to provide this information, will be considered **inactive** and will no longer appear in My Turn.



# Adding a Testing Site in My Turn

## How to add a Testing Site?

1. Go to the [Testing site information form](#).
2. On the top of the form, select **List a new location**.
3. Fill out all the required fields in the form, including selecting your **Hours of Operation**, **Starting Date** and **Closing date**.
4. Click **Submit** to create a new site.

If you have any questions or concerns, please call CDPH at 833-502-1245 or email [testinglocations@cdph.ca.gov](mailto:testinglocations@cdph.ca.gov).

**Testing site information**  
To list, update, or delete a testing site location on My Turn, simply complete and submit the following form. It may take 3-5 business days for your request to go live on the My Turn site.

What would you like to do?  List a new location  Update a location  Delete a location

\*Requester's email address  
Please enter your business or public email only (no personal email).  
john\_doe@clinic.com

\*Test site name  
ABC Clinic

\*Organization name

\*Test site address  
123 ABC St

\*City  
Los Angeles

\*County  
Los Angeles

\*Zip code  
90001

\*Test site phone number  
Ext.

\*Test site web page  
https://

**Hours of operation**  
Please select the hours of operations for your testing site below. You may only enter one time range per day. Do not display hours of operations on the location card.

Day(s)	Open from	Open to
Monday, Tuesday	9:00 AM	10:00 AM

\*Starting date  
5/18/2023

\*Closing date  
9/18/2023

Additional information  
Holiday hours and closures, drive-thru testing, etc.

Please select the infections you offer testing and/or treatment for below. If you offer testing and/or treatment for infections that are not listed, please call CDPH at 1-833-502-1245 or email us at testinglocations@cdph.ca.gov.

\*This site offers testing for:  
\*

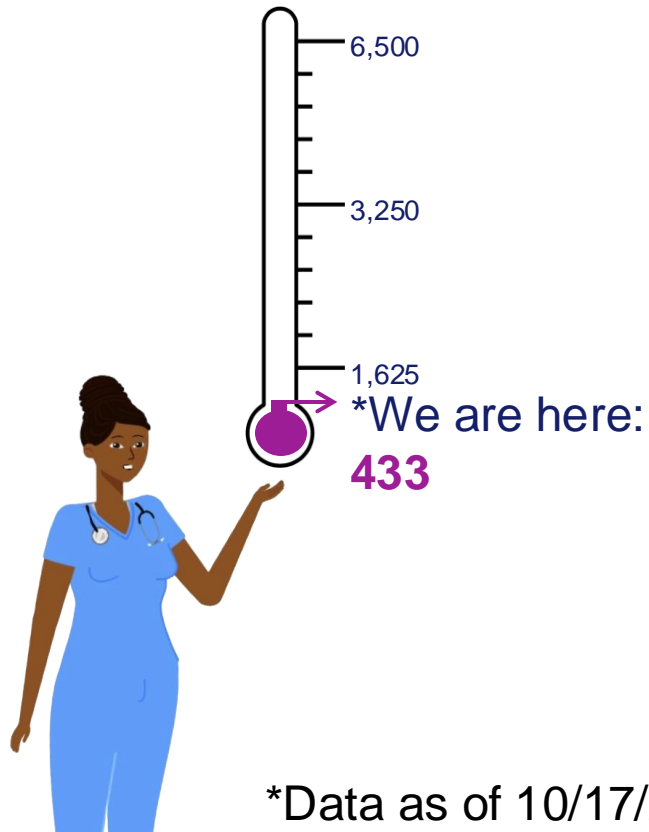
\*This site offers treatment for:  
\*

\*This site offers the following services:  
\*

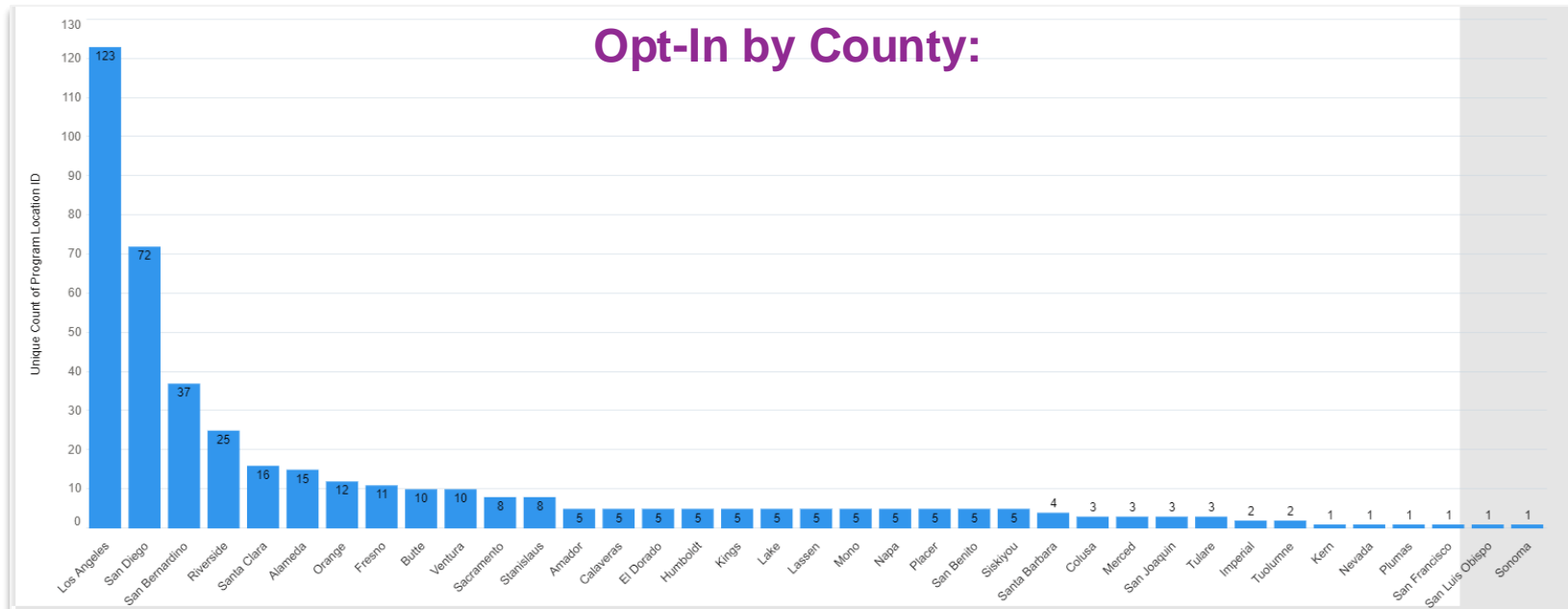
Submit

# Vaccine Locator – Opt-In today!

Program Locations that have Opted-In:



\*Data as of 10/17/24



Please take some time to opt-in, **preferably right now!** We want patients to be able to find you.

# Vaccine Locator – Opt-In Instructions

## How to Opt-In:

1. Log into myCAvax
2. Navigate to “Provider Locator” page
3. Navigate to the sub-page “My Turn Vaccine Locator Opt-In”
4. For each location, click the blue “Manage Vaccine Locator Form” button
5. Fill in the fields and press submit

The screenshot displays the myCAvax website interface. At the top, the navigation bar includes 'Home', 'My Programs', 'My Turn', 'Vaccine Orders', 'Program Locations', and 'More'. A dropdown menu is open under 'More', showing options like 'Enrollment', 'Reports', 'myCAvax Dashboard', 'Provider Locator', and 'Knowledge Center'. The 'Provider Locator' page is active, with a sub-page 'My Turn Vaccine Locator Opt-In' highlighted. Below this, there is a section titled 'Opt-in to My Turn Vaccine Locator (Public-facing)' with a description. A 'My Locations' section contains a search filter for 'Search by Locator Status' (set to 'Inactive') and a table of locations. The table has columns for 'Location', 'Vaccine Locator Status', and 'Vaccine Locator'. A row shows 'GVHC - 889 Abrego St - HS' with an 'Inactive' status. A blue button labeled 'Manage Vaccine Locator Form' is highlighted in the 'Vaccine Locator' column for this location.

**NOTE:** To opt-out, click the “manage form” button for the location and select “No we do not accept new patients.” Then submit.



**Thank you** for opting into the Vaccine Locator. By doing so, you are ensuring that patients can easily find your locations. Your participation is invaluable in **helping patients access the care they need.**

El Proyecto del Barrio Inc, Northri  
 AltaMed Medical Group- Paramount  
 FHCCGLA Fedde School Based Health C  
 Emanate Health Med Group Pediatrics  
 SOUTH TORRANCE MEDICAL GROUP,  
 INC  
 RALPH WATCHI, MD  
 EVA B RODRIGUEZ  
 Emanate Health Pediatrics  
 Community Health Centers of America  
 Tahoe Forest MultiSpecialty Clinics  
 SUNSHINE KIDS MED ASSOC, INC  
 Theodore B Pastrana Jr MD  
 Children's PrimaryCare MedGrp Hemet  
 Atiga Family Practice - Hancock  
 POOM MEDICAL CLINIC  
 Stanley H Schwartz, Md Inc Riv.  
 CHINO HILLS PEDIATRICS INC  
 My Pediatric Home  
 Trinity Medical Clinic  
 CHINO VALLEY UNIFIED SCHOOL  
 DISTRIC  
 LAS PALMAS MEDICAL GROUP  
 Escalon Community Health Center  
 CMC,I - Lodi Turner  
 Nasser Aziz-Zadeh MD  
 Waterford Community Health Center  
 TUOLUMNE ME-WUKC CEDAR RD  
 CENTER  
 Carson Pharmacy  
 EPdB - Arleta Family Healthcare  
 AACI - Moorpark  
 Neighborhood Healthcare Pediatrics  
 Kings County Dept of Public Health

La Familia-Hayward Fire Department  
 Dr. Huong Tran Quy  
 City Care Pharmacy  
 BCPH Clinic Chico  
 BCPH Clinic Oroville  
 United Medical Center  
 Moreno Valley Family Health Center  
 PUSD Primary Care Clinic  
 Dinuba Community HC  
 SYH - Chula Vista MP  
 Pucci's Pharmacy  
 Fam. Health Care Ctrs of Greater LA  
 CCHC - North Hollywood  
 BACH Irvington Dave Clinic  
 Sushil Anand M.D., FAAP  
 Family Health Clinics  
 Main Campus CHC Pediatrics  
 Sarvenaz Mobasser  
 National City Fire Dept Station 34  
 De Anza Clinic  
 North Inland Public Health Center  
 Centro Medico Cathedral City  
 South Region Public Health Center  
 Central Region Public Health Center  
 SCMC - Pico Rivera  
 Sun Pharmacy  
 Advanced Healthcare Pharmacy  
 Montclair Clinica Medica Familiar  
 Stanley Schwartz Md Inc MV  
 TLC Medical Arts Pharmacy  
 FRESH WELLNESS PHARMACY  
 Adelanto Health Center  
 Clover Pharmacy  
 MINH THAI

# myCAvax Release Roadmap

## Past Release September 19, 2024 (R50)

### Release 50

#### All Programs

- ✓ Supplemental Orders
- ✓ Self Service – Enable Organization Vaccine Coordinator
- ✓ Returns and Waste – Prevent excess Return Labels from being sent
- ✓ Prevent duplicate or invalid lot numbers on orders
- ✓ Provider Orders Will be sorted by most recently created
- ✓ Transfers updates including:
  - ✓ Batch accept/reject and layout updates
  - ✓ Updated language and additional information in the list view page
  - ✓ Ability for providers to update information when accepting a transfer
- ✓ Order processing enhancements

## Current Release October 16, 2024 (R51)

### Release 51

#### VFC

- ✓ Bulk Allocation

#### VFC/VFA/317

- ✓ Corrections Needed orders will handle rejected line items and expired lots
- ✓ Field Reps will be notified when an order is placed with an open hold
- ✓ Only VtrckS Relevant changes will be sent to VtrckS
- ✓ Pending Status will now require a status reason
- ✓ Internal Comments will be saved as notes on an order instead of in the text box
- ✓ Providers will see variance columns when creating orders
- ✓ Providers will be able to save progress on draft and corrections needed orders
- ✓ Provider will only be able to have one open order at a time

## Future Release November 13, 2024 (R52)

### Release 52

#### VFC/VFA/317

- ✓ 2025 Recertification for VFC
- ✓ Enhancements to the VFA and LHD 317 Recertification
- ✓ Duplicate 'Staff Management Requests' will be prevented
- ✓ CDPH will have the ability to 'Expire' Orders manually

# What's New in myCAvax? – Release 51

New updates for providers launched on **Wednesday, October 16, 2024!**

## Release Highlights

### Ordering

- ✓ New order requests cannot be submitted if a Draft order exists.
- ✓ Update order lines and save changes in the Draft or Corrections Needed orders without resubmission by using 'Save Progress' button.
- ✓ Save Draft or Corrections Needed orders without completing all fields.
- ✓ Corrections Needed orders can be resubmitted, even if some Order Line Items are 'Rejected'.

### Variance

- ✓ New 'Variance' column is visible when placing a new order request.

### Account Management

- ✓ If a duplicate contact is found while using the 'Add New Contact' button, the newly assigned role will be updated pending review and approval.

# R51: Updating Existing Orders in Draft or Corrections Needed Status

- Providers can update order lines and save changes using the 'Save Progress' button when the batch order is in 'Corrections Needed' or 'Draft' status without resubmitting or changing batch order status.
- This ensures that changes to order lines and accountability records are recorded. Providers can also save changes even if fields are missing.

Details | Order Line Items | Accountability Records | Shipments | Chatter

Order Request  
Order Number B-042631

Program Location Reshma's Unicorn Island - Vaccines for Children	Program Vaccines for Children	Provider Type Private Hospital	PIN 123456232	Status Corrections Needed	Status Reason Accountability error	Submitted Date 2024-07-31
---	----------------------------------	-----------------------------------	------------------	------------------------------	---------------------------------------	------------------------------

Order Line(s)

Account for every dose of VFC-supplied vaccine ordered and received by the provider location.

Vaccine product	Quantity	Lot number	Expiration Date / Beyond use date	Qty since last order	Estimated inventory	Variance	Recommended Order size	Doses requested	Order size reason	Please specify "Other"
Infanrix Single Dose Syringes - 10 Per Box	80	QGHE78	8/29/2027	40	80	0	30	20	Special Events	
Kinrix Single Dose Syringes - 10 Per Box					0			0	-Select-	

Comments  
Corrections are done.

I confirm the shipping hours above are accurate.

**Temporary Closure**  
If your location will be temporarily closed and cannot accept deliveries, please enter the dates below. This will not affect your current shipping hours. Updating temporary closure dates is account-wide and will affect all programs.

Enable temporary closure

Cancel | Save Progress | Submit Order

# R51: Saving New Draft Orders

**VFC**  
**VFC - Order Request**  
Step 1 - Select Account and Product

To change the program selected, navigate back to the [Vaccine Orders page](#).

\* Program Location  
MNHC - Exeolstor Clinic - Vaccines for Children

Select Location, Provide Inventory and Doses Administered for Vaccines Listed.

- Ensure the current VFC inventory in your vaccine storage units matches the On-hand Inventory you enter.
- Your VFC Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures).
- View the provider inventory link below to account for every dose your location has received. If your calculated provider inventory does not match, please ensure that you have reported all transfers, waste events, and returns prior to this order request.

Next Order Due Date (approximate) | Provider Inventory | Practice Volume & Order Frequency

October 31, 2021 | [View Provider Inventory](#) | Medium (even; 2 months)

Vaccine product	Quantity	Lot number	Expiration Date / Beyond use date	Qty since last order	Estimated Provider Inventory	Variance	Recommended Order size	Doses requested
VFC Shared COVID								0
VFC Shared Flu								0
VFC Shared Outbreak								
VFC Shared Routine								
Flu Shot 2024-2025 Intranasal Spray- 10 Per Box								

Buttons: Save Progress, Submit Order

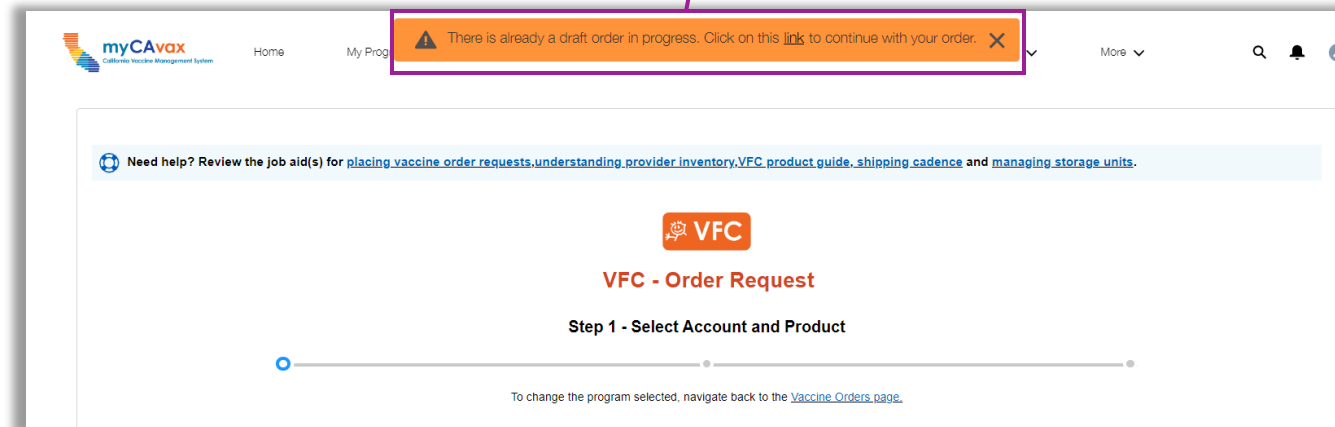
Providers can click the new ‘Save Progress’ button to save partially-complete draft orders, allowing providers to make changes to order line items without resubmitting, or input information into myCAvax as it comes available.

When the order is complete, click the ‘Submit Order’ button to submit the draft order for CDPH review.



# R51: Submitting Draft Orders

Providers cannot submit a 'New Orders' request if a 'Draft' order already exists. They will see an error message containing a link to the existing draft order.



# R51: Viewing the 'Variance' Column as a Provider

- To assist with accurate vaccine inventory reporting, providers can view a new 'Variance' column when creating a vaccine order for VFC, VFA, or LHD 317 programs. Variance is the difference between the system calculated on-hand inventory and the provider reported on-hand inventory.
  - If a Variance displays (like the one below), check your Provider Inventory for that Product and make sure your Waste and Returns, Excursions and Transfers are up-to-date.

Vaccine product	*Quantity	Lot number	Expiration Date / Beyond use date	*Qty since last order	Estimated Provider inventory	Variance	Recommended Order size	*Doses requested
VFC Shared COVID	80	KK9€	1/1/2034	100	-100	Over by 180	60	60
VFC Shared Flu	0			0	0	0	0	0
VFC Shared Outbreak	0			0	0	0	0	0

# myCAvax by the Numbers

Since the VFC Program transitioned to myCAvax on June 10, 2024, we have received a total of **12,497\*** orders to date.

\*Data as of 10/17/24

# Reminder: Submit Feedback in myCAvax

- Feedback is important to help us understand what's working well, what are some existing pain points and challenges you are encountering while using myCAvax. By taking the time to submit feedback, you are helping us **continue to refine and enhance myCAvax for you!**
- Examples of feedback we have received:

"Not being able to select the amount of vaccines that we need versus what the system is allowing us to order. I have accurate physical inventory but the system says other wise and afraid this order will be denied for this reason."

"I would like to print out prior order in a pdf. I would also like the lot numbers to populate as you start typing them."

"I like the feature to recommend order size and the ability to see expected inventory when placing order rather than after getting a denial."

"Love the new platform!"

"No option to print past or current orders, lot and exp don't populate."

"More time needed to enter the information. You logged me out once and i lost all the information that i had entered."

"I liked added warnings before order is summited."



# myCAvax Printing Tips

## To print the screen:

1. Take a screenshot of the required portion of the screen using either the 'print screen / prt sc' button or the 'Windows + Shift + S' buttons on your keyboard.
2. Open a Word document and paste the captured screenshot.
3. Press the 'Ctrl + P' buttons to open the print dialog box.
4. Select your printer and adjust any settings as needed.
5. Click the 'Print' button to print the screenshot.

## To print a page:

1. Navigate to the page you want to print and press the 'Ctrl + P' buttons to open the print dialog box. Alternatively, click the menu in the top right corner of your browser and select the 'Print' option.
2. Select the 'Save as PDF' option if you want to save the page as a PDF.
3. Select your printer and adjust any settings as needed.
4. Click the 'Print' button to print the page.

\*The above instructions are for Windows OS.

# Organization Vaccine Coordinator Overview



## Definition of role:

- The Organization Vaccine Coordinator (OVC) is a singular person who is responsible for overseeing compliance, ordering, training and implementation of program policies for multiple sites under one organization.



## Purpose of role:

- To have a key contact that can disseminate information throughout their organization in the instance that the individual Primary Vaccine Coordinator or Backup Vaccine Coordinator are in roles to guide policy at their locations.



## Policy:

- 1 Organization Vaccine Coordinator allowed per organization.
- If an organization wants to request more than one OVC for their organization, they can contact PCC via email with the rationale and all additional requests will be reviewed for approval on a case-by-case basis by CDPH leadership.



## Criteria:

- Active EZIZ training account required.
- Completion of EZIZ training required.



## Important call outs:

- An OVC will be added to all locations under the organization. You do not need to submit a request for each location.
- Requests can be submitted via Self Service staff management and require CDPH approval. Only one request can be submitted at a time.

# Viewing Support Resources

The screenshot shows the EZIZ website with a navigation menu on the left and a main content area. The main content area features a banner for myCAvax, a heading "VFC vaccine ordering moved to myCAvax on June 10, 2024!", and a detailed announcement. A red dashed box highlights the "Recorded Trainings and FAQs" section, which lists several training sessions with dates and times.

**Recorded Trainings and FAQs:**

- Getting Started with myCAvax for Brand New Users | FAQ
  - Wednesday May 22, 2024, from 10:00-10:30am | Recording and deck
  - Wednesday May 29, 2024, from 9:00-9:30am | Recording and deck
  - Tuesday June 4, 2024, from 12:30-1:00pm | Recording and deck
  - Friday June 7, 2024, from 11:30am-12:00pm | Recording and deck
  - Zoom registration link

The screenshot shows a document titled "VFC Provider Training FAQs" with a table of contents. The document is dated "VFC Provider Training FAQs v.2\_06.03.24".

Category	Page Number
Document is to support VFC providers through the transition from MyVFCvaccines to myCAvax. For the latest transition updates, visit EZIZ.	
Click on a category to be directed to related FAQs.	
Support	2
Certification	2
myCAvax	3
Account Management	4
Account Management	5
Account Management	7
Account Management	7

View VFC training recordings, decks and FAQs on EZIZ's [Get Ready to Move page](#).

For Program and Policy needs, you can contact the VFC Customer Service Center at (877) 243-8832 or via email to [MyVFCvaccines@cdph.ca.gov](mailto:MyVFCvaccines@cdph.ca.gov). For myCAvax Technical Support, contact the Provider Call Center by calling the VFC Customer Service Center and selecting option 9 on the phone tree, or via email to [myCAvax.HD@cdph.ca.gov](mailto:myCAvax.HD@cdph.ca.gov).



# Resources and Q&A

Leslie Amani and CDPH Subject Matter Experts



# Resources on EZIZ

- Home
- Vaccine Programs
- Vaccine Management
- Storage Units
- Temperature Monitoring
- Training & Webinars
- Clinic Resources
- Patient Resources

[Link to EZIZ Homepage](#)



ENHANCED BY Google

*A one-stop shop for immunization training and resources.*

Home

Vaccine Programs

Vaccine Management

Storage Units

Temperature Monitoring

Training & Webinars


Clinic Resources

Patient Resources

**California's Vaccine Programs**



California Vaccines for Children Program



California Vaccines for Adults Program



California Bridge Access Program



Local Health Department 317 Program

**Ordering & Vaccine Management**

- MyCAvax (VFC, VFA, BAP, and 317)
- MyVFCvaccines (read-only)

**Storage Requirements**

- Vaccine Storage Units
- Digital Data Loggers

**Alerts!**

**2024-25 COVID Vaccine**



- COVID-19 Vaccine Timing Guide (8/30/24)
- Calendario de la Vacuna COVID-19 (9/10/24)
- COVID-19 Vaccine Product Guide (9/9/24)
- More Resources: For Providers | For Patients
- Vaccine Ordering and Manufacturing Info

---



VFC vaccine ordering and management is now live at myCAvax!

Learn more about myCAvax move, recorded trainings and FAQs!

---



**Holiday Ordering and Distribution for SGF**

- September/October Calendar

**Hot Topics**



CDPH Immunization Updates for Providers

- AIM Champion Awards
- S&H Job Aids for VFC, VFA, LHD 317 and SGF programs
- Reporting & Return of Nonviable Vaccines
- Reporting Excursions & Manufacturer Contacts
- COVID-19 Vaccine Resources
- VFC and Birthing Hospitals

**Popular Resources**

Protect Your Patients Against RSV!

- ▶ RSV Immunization FAQs
- ▶ Resources for Providers and Patients

Vaccine Resources

- ▶ Vaccine Fact Sheets
- ▶ Flu
- ▶ Measles
- ▶ Mpox
- ▶ Pertussis
- ▶ Schedules & Recommendations
- ▶ For Pharmacies

**CDPH Applications**

- ▶ myCAvax (ordering and management)
- ▶ MyVFCvaccines (read-only)
- ▶ My Turn (COVID/Flu Vaccine Administration System)
- ▶ CAIR (California Immunization Registry)
- ▶ My DVR (Digital Vaccine Records)
- ▶ CAIR-ME (Medical Exemptions from Immunizations for School and Child Care)

**VFC Memos**

**Vaccine Order Status**

**From CDPH**

**VFC Program Letters**

- VFC 2024-2025 Flu Vaccine Ordering Information September 6
- myCAvax is Now the VFC Vaccine Management System June 14
- Clinical Letter for Penbraya (MenABCWY vaccine) May 16
- VFC is Moving to a New Vaccine Management System – myCAvax May 13

Updated  
9.27.24

# Provider FAQs


COVID-19 Vaccine and Therapeutics FAQs v.148\_09.27.2024 1

## COVID-19 Vaccine and Therapeutics FAQs

For providers administering COVID-19 vaccine and treating COVID-19. Providers may also visit [EZIZ COVID-19 Resources](#) for information and updates.

**Directions:** [Click on a category to be directed to related FAQs.](#)

- New and Updated FAQs..... 2
- COVID-19 Vaccine Access..... 2
- California Bridge Access Program (BAP) ..... 5
- Vaccines For Children (VFC) Program ..... 6
- Vaccine Administration..... 7
- Vaccine Storage & Handling..... 10
- Reporting..... 11
- COVID-19 Therapeutics..... 13
- Support & Resources ..... 14



**New** Q: *What is the California Bridge Access Program (CA BAP) extension?*

A: The CA Bridge Access Program (CA BAP) is providing COVID-19 vaccines at no-cost to uninsured and underinsured adults ages 19 years and older during the 2024 – 2025 respiratory season.

**New** Q: *How are participation, eligibility, and all other Bridge Access Program requirements changing with the CA Bridge Access Program (CA BAP) extension?*

A: Participation, eligibility, and all other CA BAP requirements remain unchanged. [Provider agreements](#) are being extended with the extension of [CA BAP](#): No action from providers is required at this time.

**New** Q: *Where can providers find more information about the CA BAP extension?*

A: For CA BAP information on provider participation, reporting, ordering, and product information, refer to the following resources:

- EZIZ's [CA BAP Overview](#) and [Resources](#) webpages
- [CA BAP Requirements at a Glance](#)
- [CA BAP Provider Operations Manual](#) (CA BAP POM)
- [COVID-19 Vaccine Product Guide](#)
- [COVID-19 Vaccine Timing Guide](#)
- [CA BAP Weekly Ordering Cadence Calendar](#)

[Link to COVID-19 Provider FAQs](#)



# COVID-19 Vaccine Product Guide 2024 – 2025

### COVID-19 Vaccine Product Guide CDPH

**Check vaccine labels and FDA materials before use to avoid mix-ups.**  
 Package inserts and EUA fact sheets supersede info on vials and carton.

Pfizer			
Infant/Toddler 6 months–4 years	Pediatric 5–11 years	Comirnaty 12+ years	Comirnaty 12+ years
		Single-Dose Vial 2024-25 Formula image not available	
2024-25 Formula	2024-25 Formula		2024-25 Formula

Packaging	Yellow Cap	Blue Cap	Pre-Filled Syringe
Doses Per Vial	3 doses	1 dose	1 dose/syringe
Carton Size	30 doses	10 doses	10 doses
NDC-Unit of Sale (carton)	59267-4426-02	59267-4438-02	00069-2403-10
NDC-Unit of Use (vial/syringe)	59267-4426-01	59267-4438-01	00069-2432-01
CVX Code	308	310	309
CPT Code	91318	91319	91320
Program Availability	VFC	VFC	Not available
Min. Standard Order*	30 doses	10 doses	N/A

**Storage Limits Before Puncture:** Label vaccine with expiration and use-by dates.

Shipping	Ships from manufacturer with dry ice between -90°C and -60°C (-130°F to -76°F)	2° to 8°C (36°F to 46°F)
ULT	Until expiration date at -90°C to -60°C (-130°F to -76°F)	⊘
Thermal Shipper		⊘
Freezer		⊘
Refrigerator	Up to 10 weeks at 2°C to 8°C (36°F to 46°F). Do not refreeze. Write the use-by date on carton—not to exceed expiration.	Until expiration at 2°C to 8°C
Expiration Date	Check the date on the product/carton, or for thawed products refer to the written use-by date.	Check label.

**Administration**

Diluent (supplied)	1.1 mL per vial	Do not dilute	Do not dilute	N/A
Dose Volume & Dose	0.3 mL 3 mcg dose	0.3 mL 10 mcg dose	0.3 mL 30 mcg dose	0.3 mL 30 mcg dose
Refrigerator Thaw Time	Carton/Vial: Up to 2 hours at 2° to 8°C (36°F to 46°F) (Do not refreeze)			N/A
Room Temp Thaw Time	Vial: 30 minutes at up to 25°C (77°F) (Do not refreeze)			N/A
Total Time at Room Temp	Up to 12 hours (including thaw time) at 8°C to 25°C (46°F to 77°F)			

**Storage Limits After Puncture (Multi-dose vials):** Record puncture and use-by time on vial label.

Use-By Limit (Discard Time After 1st Puncture)	Discard 12 hours after dilution. Keep at 2°C to 25°C (35°F to 77°F)	N/A	N/A	Use immediately after removing cap, within 4 hours.
--	---	-----	-----	---

\* Orders for privately purchased vaccines may have different order minimums.

California Department of Public Health, Immunization Branch IMM-1399 (9/24/24) Page 1 of 3

### COVID-19 Vaccine Product Guide CDPH

Moderna		Novavax
Pediatric 6 months–11 years	Spikevax 12+ years	Adol/Adult 12+ years
		2024-25 Formula image not available
2024-25 Product	2024-25 Product	

Packaging	Pre-Filled Syringe	Pre-Filled Syringe	Pre-Filled Syringe
Doses Per Vial	1 dose/syringe	1 dose/syringe	1 dose/syringe
Carton Size	10 doses	10 doses	10 doses
NDC-Unit of Sale (carton)	80777-0291-80, Blister-sealed: 80777-0291-81	80777-0110-96, Blister-sealed: 80777-0110-93	80631-0107-10
NDC-Unit of Use (vial/syringe)	80777-0291-09	80777-0110-01	80631-0107-01
CVX Code	311	312	313
CPT Code	91321	91322	91304
Program Availability	VFC	VFC, CA BAP	VFC, CA BAP
Min. Standard Order*	10 doses	10 doses	10 doses

**Storage Limits Before Puncture:** Label vaccine with expiration and use-by dates.

Shipping	Ships frozen between -50°C and -15°C (-58°F and 5°F)	2° to 8°C (36° to 46°F)
ULT	⊘	⊘
Thermal Shipper	⊘	⊘
Freezer	Until expiration at -50°C to -15°C (-58°F to 5°F)	⊘
Refrigerator	Up to 60 days (not to exceed expiration date) at 2–8°C (36–46°F)	Until expiration at 2–8°C (36–46°F)
Expiration Date	Check Moderna product website or QR code.	Check product website.

**Administration**

Diluent	N/A		N/A
Dose Volume & Dose	0.25 mL 25 mcg	0.5 mL 50 mcg	0.5 mL 5 mcg
Refrigerator Thaw Time (Do not refreeze)	Syringe: 1 hour Carton: 2.5 hours		N/A
Room Temp Thaw Time (Do not refreeze)	Syringe: 45 minutes, Carton: 2 hours and 15 minutes		N/A
Total Room Temp Time	Store up to 12 hours at 8°C to 25°C (46°F to 77°F)		

**Storage Limits After Puncture**

Use-By Limit	N/A. Discard after single use.	N/A. Discard after single use.
--------------	--------------------------------	--------------------------------

\* Orders for privately purchased vaccines may have different order minimums.

California Department of Public Health, Immunization Branch IMM-1399 (9/24/24) Page 2 of 3

### COVID-19 Vaccine Product Guide CDPH

**Do Not Use Deauthorized Products:**  
 Use only COVID-19 vaccine products updated for 2024-25.

Pfizer		
Infant/Toddler 6 months–4 years	Pediatric 5–11 years	Adol/Adult (Comirnaty) 12+ years
2021 Monovalent, Bivalent, 2023-24	2021 Monovalent, Bivalent, 2023-24	2021 Monovalent, Bivalent, 2023-24
		2023-24 single-dose vial, 2023-24 syringe

Moderna				
Infant/Toddler 6 months–5 years	6 months+	Pediatric 6–11 years	Pediatric 6 mos–11 yrs	Adol/Adult (Spikevax) 12+ years
2021 Monovalent, Bivalent	Bivalent	2021 Monovalent	2023-24 single-dose vial	2021 Monovalent, 2023-24 single-dose vial, 2023-24 syringe

Janssen (J&J)	Novavax
Adult 18+ years	Primary 12+ yrs Booster 18+
2021 Monovalent	2022 Monovalent, 2023-24 multi-dose vial

California Department of Public Health, Immunization Branch IMM-1399 (9/24/24) Page 3 of 3

## COVID-19 Vaccine Product Guide 2024 - 2025

# COVID-19 Vaccine Timing 2024 – 2025

## COVID-19 Vaccine Timing 2024-25 – Routine Schedule

Age*	Vaccine	If unvaccinated:	If had any prior doses, give 2024-25 doses:
6 months–4 years†	Pfizer–Infant/Toddler	1st Dose → 3-8 weeks** → 2nd Dose → ≥8 weeks → 3rd Dose	If 1 prior dose, then: 3-8** weeks 1 ≥8 weeks 2 If ≥2 prior doses, then: ≥8 weeks 1
	Moderna–Pediatric*	1st Dose → 4-8 weeks** → 2nd Dose	If 1 prior dose, then: 4-8 weeks 1 If ≥2 prior doses then: ≥8 weeks 1
5–11 years	Moderna–Pediatric*	1 Dose	If 1 or more prior doses (of any of the brands), then*: ≥2 months <b>2024-25 Formulation:</b> Moderna/Pfizer
	Pfizer–Pediatric	1 Dose	
12+ years	Pfizer–Adol/Adult (Comirnaty)	1 Dose	If 1 or more prior doses (of any of the brands), then*: ≥2 months <b>2024-25 Formulation:</b> Moderna/Pfizer/Novavax
	Moderna–Adol/Adult (Spikevax)	1 Dose	
	Novavax	1st Dose → 3-8 weeks** → 2nd Dose	

\* See [CDC recommendations](#) for children transitioning from a younger to older age group  
 † Children 6 months – 4 years should receive the same brand of the updated vaccine as the prior doses they received.  
 \*\* An 8-week interval may be preferable for some people, especially for males 12-39 years.  
 † All Moderna doses 6 months – 11 years are 0.25 mL (25 mcg).  
 ‡ Janssen (J & J) vaccine has been deauthorized. Follow schedule for 12+ years for any prior doses.

View [Interim Clinical Considerations for Use of COVID-19 Vaccines](#) for details. Schedule is subject to change.



## COVID-19 Vaccine Timing 2024-25 if Moderately/Severely Immunocompromised

Age	Vaccine	If unvaccinated:	If had any prior doses give 2024-25 doses:
6 months–4 years	Pfizer Infant/Toddler	1st Dose → 3 weeks → 2nd Dose → ≥8 weeks → 3rd Dose → ≥2 months → Optional Dose*	1 prior dose: 3 w 1 ≥8 w 2 ≥2 prior doses: ≥8 w 1 ≥2 m Optional Dose*
	Moderna–Pediatric	1st Dose → 4 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥2 months → Optional Dose*	1 prior dose: 4 w 1 ≥4 w 2 2 prior doses: ≥4 w 1 ≥2 m Optional Dose*
5–11 years	Moderna–Pediatric	1st Dose → 4 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥2 months → Optional Dose* Moderna/Pfizer	≥3 prior doses**: (for ages 5+ yrs, Pfizer dose is also OK) ≥8 w 1 ≥2 m Optional Dose*
	Pfizer–Pediatric	1st Dose → 3 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥2 months → Optional Dose* Moderna/Pfizer	1 prior dose: 3 w 1 ≥4 w 2 2 prior doses: ≥4 w 1 ≥2 m Optional Dose*
12+ years	Pfizer–Adol/Adult (Comirnaty)	1st Dose → 3 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥2 months → Optional Dose* Moderna/Pfizer/Novavax	≥3 prior doses**: ≥8 w 1 ≥2 m Optional Dose* Moderna/Pfizer/Novavax (12+ only)
	Moderna–Adol/Adult (Spikevax)	1st Dose → 4 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥2 months → Optional Dose* Moderna/Pfizer/Novavax	1 prior dose: 4 w 1 ≥4 w 2 2 prior doses: ≥4 w 1 ≥3 prior doses**: ≥8 w 1 ≥2 m Optional Dose*
	Novavax	1st Dose → 3 weeks → 2nd Dose → ≥2 months → Optional Dose* Moderna/Pfizer/Novavax	≥1 prior doses**: ≥2 m 1 ≥2 m Optional Dose*

\* An optional dose may be given ≥2 months after the last dose. Further doses may be given at the healthcare provider’s discretion. See [Table 2](#) for vial and dosage.  
 \*\* Ages 5-11 years may be given Moderna or Pfizer after ≥3 prior doses. Ages 12+ years may be given Moderna, Pfizer, or Novavax.

California Department of Public Health, Immunization Branch

IMM-1396 (8/30/24) Page 2 of 2

## Updated COVID-19 Vaccine Timing Guide

# Vaccine Support

## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).



# COVID-19 Therapeutics Resources

Type of Support

Description

Updated 7.8.24



## Clinical Guidance

For general Therapeutics questions, please email: [cdphtherapeutics@cdph.ca.gov](mailto:cdphtherapeutics@cdph.ca.gov)



## General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[Finding COVID-19 Treatments](#) (questions and answers for the public on finding COVID-19 treatments)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more for providers)

[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



## Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (find COVID-19 medications near you)
- [Information Page for Test-to-Treat](#) Program (hhs.gov)



## [Archive LHD Therapeutics SharePoint](#)

For access to previously recorded LHD webinars and slides contact: [rphoadmin@cdph.ca.gov](mailto:rphoadmin@cdph.ca.gov)

For Information on how to registers for HPOP reporting information, use link below.

- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information

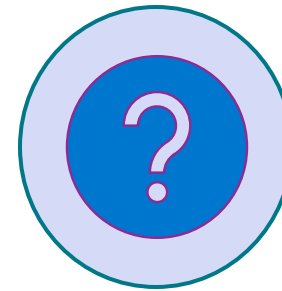


## Questions

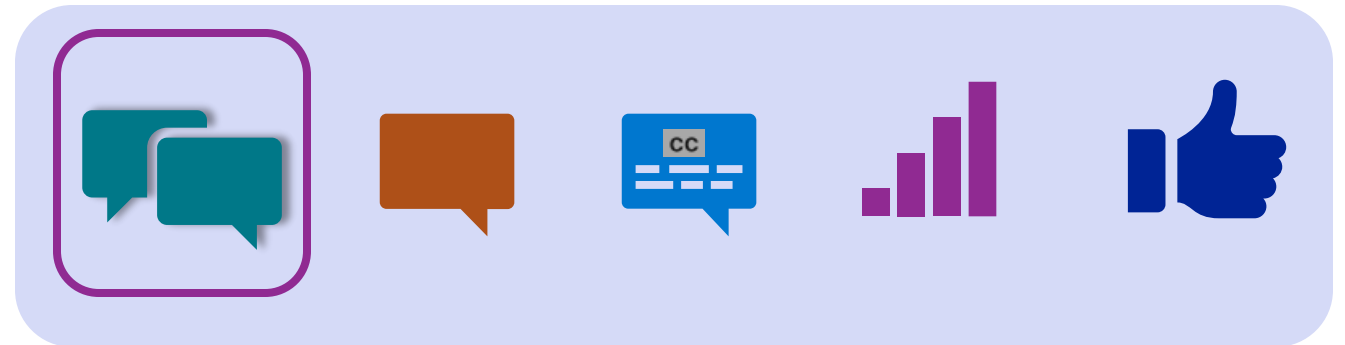
For general CDPH Therapeutics questions, please email [cdphtherapeutics@cdph.ca.gov](mailto:cdphtherapeutics@cdph.ca.gov)

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail [cdphtherapeutics@cdph.ca.gov](mailto:cdphtherapeutics@cdph.ca.gov)

# Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



# CDPH Provider Webinars and Trainings

## Week of October 21, 2024

	Monday 10/21	Tuesday 10/22	Wednesday 10/23	Thursday 10/24	Friday 10/25
Live Webinars and Training		<a href="#">Crucial Conversations: Talking with Families about Fall Immunizations: COVID-19, Flu, RSV</a> 12:00 pm – 1:00 pm			

View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding</a> (v. 1/4/22)</li> <li><a href="#">Latest Features in My Turn</a> (Requires myCAvax Login)</li> <li><a href="#">myCAvax Release Notes for LHD and CDPH Users</a> (Requires myCAvax Login)</li> </ul>
----------------	---	--

Help	<p align="center"><b>Help Desk</b></p> <p><b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm <i>Email:</i> <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p><b>My Turn:</b> <i>Help Desk Email:</i> <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a>  <i>Onboarding Email:</i> <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p><b>myCAvax:</b> <i>Help Desk Email:</i> <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a>      <b>Mpox:</b> <i>Email:</i> <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></p>	<p align="center"><b>Immunization Resources</b></p> <p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>                      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>                      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>
------	--	---

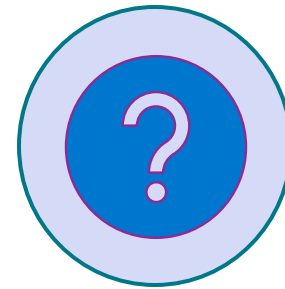


# CDPH Provider Webinars and Trainings

## Week of October 28, 2024

	Monday 10/28	Tuesday 10/29	Wednesday 10/30	Thursday 10/31	Friday 11/1	
Live Webinars and Training		<a href="#">10/29 CIC Education Hour: Strengthening Hepatitis B Prevention: Advocacy and Awareness</a> 12:00 pm – 1:00 pm			<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am	
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding</a> (v. 1/4/22)</li> <li><a href="#">Latest Features in My Turn</a> (Requires myCAvax Login)</li> <li><a href="#">myCAvax Release Notes for LHD and CDPH Users</a> (Requires myCAvax Login)</li> </ul>			
Help	<p><b>Help Desk</b></p> <p><b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm <i>Email:</i> <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p><b>My Turn:</b> <i>Help Desk Email:</i> <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a>  <i>Onboarding Email:</i> <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p><b>myCAvax:</b> <i>Help Desk Email:</i> <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a>      <b>Mpox:</b> <i>Email:</i> <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></p>			<p><b>Immunization Resources</b></p> <p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>		

# Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Thank you for attending!



**Immunization  
Branch**

Next CDPH Immunization Updates for Providers  
Friday, November 1, 2024