California Department of Public Health Immunization Updates for Providers

Friday, October 27, 2023

9:00AM - 10:30AM



Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, "Chat"





Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

CDPH Weekly Immunization Updates for Providers



To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov



Agenda: Friday, October 27, 2023

No.	Item	Speaker(s)	Time (AM)		
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05		
2	Vaccine Administration Data	Sharon Brummitt (CDPH)	9:05 – 9:10		
3	Clinical Update	Caterina Liu, MD (CDPH)	9:10-9:20		
4	Respiratory Syncytial Virus (RSV)	Claudia Aguiluz (CDPH)	9:20 – 9:25		
5	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:25 – 9:35		
6	Testing and Treatments	Jessica deJarnette, MD (CDPH)	9:35 – 9:45		
7	COVID-19 Oral Antivirals: Commercialization	Judy Aoyagi, PharmD (CDPH)	9:45 – 9:50		
8	Communication Tools: COVID-19 Therapeutics	Monice Wong (CDPH)	9:50 – 9:55		
9	Resources and Q&A	Leslie Amani (CDPH)	9:55 – 10:30		
Thank you!					



Announcements

Leslie Amani, CDPH



CDPH Grant Agreement Funding Announcement



State of California-Health and Human Services Agency California Department of Public Health



DATE: October 20, 2023

TO: California Federally Qualified Health Centers (FQHCs)

FROM: Robert Schechter, MD Branch Chief

Immunization Branch

Request for Application to assess and improve adult immunization levels in Community

Health Centers: Funding for July 2023 - June 2024 for one award up to \$127,000;

Applications Due 11/10/23

GRANT AGREEMENT FUNDING ANNOUNCEMENT/RELEASE

Adult immunization levels are low nationwide and in California, and disparities exist with respect to race/ethnicity, income level, and insurance coverage. Recent data suggests there are gaps in adult rates for flu, shingles, tetanus, and pneumococcal vaccines. (Routine Vaccinations: Adult Rates Vary by Vaccine Type and Other Factors | U.S. GAO). The Centers for Disease Control and Prevention (CDC) is urging providers to maintain routine immunization services for adults. Efforts to improve adult vaccinations could include expanding the number of vaccines offered, raising public and provider awareness, partnering with organizations to encourage vaccination and offering free routine vaccines to certain adults. Maintaining adult immunization rates can prevent infectious disease outbreaks and also prevent long-term illness, hospitalization, and even death from vaccine-preventable diseases.

The California Department of Public Health (CDPH) Immunization Branch has been awarded a supplemental grant to assess and improve adult immunization rates in Community Health Centers (CHCs). CDPH is seeking a large Federally Qualified Health Center (FQHC) to assess immunization levels and implement quality improvement activities to strenghthen immunization practices in an identified adult patient population. FQHCs will select a vaccination to focus on and will identify a specific adult patient population of focus based on local priorities with accompanying justification. Staff from the CDPH immunization branch will provide support and technical assistance to the selected grantee.

The grant term is 7/01/2023 (or upon approval) to 6/30/2024.

CDPH has authority to grant funds for the Project under Health and Safety Code, Section 120440 (C): to compile and disseminate statistical information of immunization status on groups of patients or clients or populations in California, without identifying information for these patients or clients included in these groups or populations.

Immunization Branch / Division of Communicable Disease Control 850 Marina Bay Parkway, Bldg. P, 2nd Floor, Richmond, CA 94804 (510) 620-3737 ◆ FAX (510) 620-3774 ◆ Internet Address: www.getimmunizedca.org



Centers (FQHCs)

ection HSC 131085 (a) (2), (5) and (b) (4), the department may tivities relating to the protection, preservation, and ind award grants for the performance of the activity. 120440 (K)(2), which permits collection of immunization data

or the duration of the grant will not exceed \$127,000

neet all the following criteria to be eligible to apply:

ided in the list at https://findahealthcenter.hrsa.gov and with ents based on 2022 Uniform Data System National Health Center

ement (QI) lead for the project with expertise and responsibility

cord (EHR) that is uploading via data exchange to the California

a 1 year CDPH grant for financial support of IT/QI staff

e will be at least 85 points out of a total 100 points.

existing) to assess baseline immunization levels in an identified s and implement immunization quality improvement activities opulation. The baseline assessment will incorporate data from gistry (CAIR), as provided by CDPH, to include immunizations one of the following vaccines to focus on: or combined Hepatitis A/Hepatitis B

ne focus should be co-administration with COVID-19)

pulation include homeless adults, older adults or adults with rojects should focus on vaccination efforts of a specific

h / Division of Communicable Disease Control kway, Bldg, P. 2nd Floor, Richmond, CA 94804 FAX (510) 620-3774 ◆ Internet Address:



commended vaccines dule in the past year. such as immunization

professionals to review and rank varded will be made by the CDPH health department and the criteria to score the

of a vaccine or vaccines

activities.

ts goals.

ond, CA 94804

net Address:

	Max. points
	Pass/Fail
; justify selections	15
2	50
QI activities	10
its goal	5
	20
	100

munization Branch by 5:00 PM on @cdph.ca.gov, telephone

ence of nonprofit status, and 3)

tivities undertaken. Typically, a eives payment during the s will be the method of

bina.Escalada@cdph.ca.gov by

P.M. PT

pproval

ay file an appeal with CDPH ation, or practice that the tion or selection process. There is plete. Appeals shall be limited to

ation review process, the format

valuating and scoring the

ived within five (5) business days denied. The CDPH Immunization ritten appeal letter. The decision be the final remedy. Appellants n appeal letter. CDPH it believes all appeals have been ation Branch.

se Control CA 94804 Address:



6-22 (the EO) regarding Economic ic Sanctions" refers to sanctions aine, as well as any sanctions intracts with, and to refrain from nined to be a target of Economic of Economic Sanctions or is ies, that shall be grounds for e written notice of such ritten response. Termination shall

filigence to determine if the tate Economic Sanctions lists. If o the Grant, Resources for he DGS Office of Legal Services'

tate will send a separate Compliance with this Economic d, including with respect to, but sanctions identified on the U.S.

elated-sanctions). Failure to







CDPH IZB – Request for Applications (RFA)

- Who: California FQHCs/FQHC look-alikes (>25,000 patients)
- What: To assess and improve adult immunization levels in Community Health Centers
- Grant Period: July 2023 June 2024
- Amount: Up to \$127,000 (one award)
- Applications Due: Friday, November 10, 2023
- RFA Link: https://eziz.org/assets/docs/COVID19/RFAAdultImmunization2023-24.pdf
- Contact: Robina Escalada (<u>Robina.Escalada@cdph.ca.gov</u>)



Required Training for BAP Providers

Product Training

Any staff who store, handle, or administer COVID-19 vaccines must complete <u>COVID-19 Vaccine Product</u> <u>Training</u>—only for products your location will order—prior to receiving vaccine shipments. (For Novavax, refer to <u>EUA Fact Sheet for HCPs</u>.)

Eligibility Screening & Documentation

Train staff who conduct eligibility screening using Eligibility Based on Insurance Status and Eligibility Screening & Documentation Requirements.

Requirements at a Glance



This document will be continuously updated as information and new resources become available.

Who's Eligible: Providers serving uninsured/underinsured adults through public health departments, Federally Qualified Health Centers (FQHCs)/Rural Health Centers, tribal clinics, Indian Health Services sites, and additional providers deemed eligible by LHDs

What You Need to Know: The California Bridge Access Program provides no-cost COVID-19 vaccines to uninsured/underinsured adults (19 years and older) served by enrolled and approved providers. Vaccine supply is limited. Insured patients—including patients covered by Medicare and Medi-Cal—are NOT eligible. Providers must conduct eligibility screening and proper documentation with each administration to ensure vaccines go to eligible adults. Limited supplies of the updated monovalent (XBB subvariant) COVID-19 vaccine will be provided through two components of the state program:

Program Components:

- <u>Public Health Component</u>: Coordinated by State Immunization Programs, in collaboration with existing public health infrastructure. CDPH
 will allocate to each LHD doses of COVID-19 vaccines based on federally provided vaccine purchase funding limits. Doses allocated will
 support vaccination of uninsured and under-insured populations at local health departments, FQHCs/RHCs, Tribal and IHS clinics, and other
 safety net providers selected by LHDs for enrollment in the CA Bridge Access Program.
- <u>Pharmacy component</u>: Independently coordinated by CDC with 3 contracted pharmacy chains/organizations: CVS, Walgreens, and E-True North (for independent and other pharmacies), who will receive supplies replenished by the COVID-19 Vaccine manufacturers directly; the specific sites receiving vaccine are not yet determined, and enrollment information is still forthcoming. All information in this document addresses the public health component.

Topic	Requirements & Guidance	Resource Links
*	What's new for existing COVID-19 providers? California's BAP Provider Participation Agreement replaces the federal COVID-19 Provider Agreement. While most requirements remain the same, look for orange stars identifying new requirements and job aids to assist you.	
Primary Documents	BAP Provider Participation Agreement BAP Provider Operations Manual (and Startup Worksheet for new providers) COVID-19 Vaccine Provider FAQs	
Key Roles	Organization Vaccine Coordinator (completes Section A enrollment for parent company) Vaccine Coordinator (completes Section B enrollment in myCAvax for affiliated locations)	Enrollment Kit

California Department of Public Health, Immunization Branch

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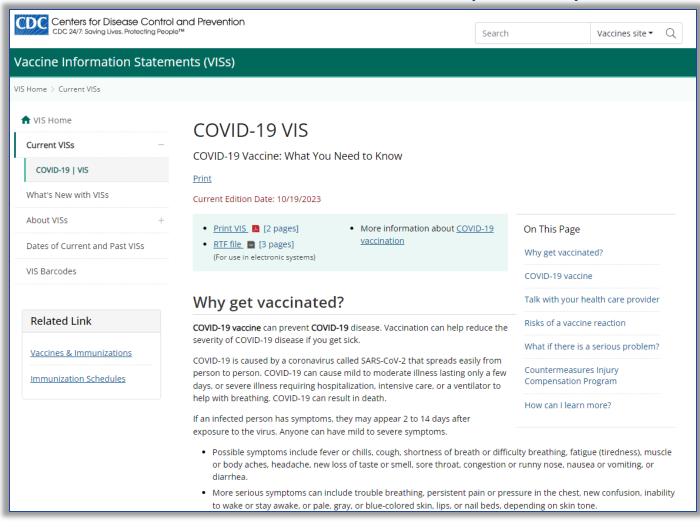
IMM-1468 (10/19/23)



New COVID-19 Vaccine Information Statement (CDC)

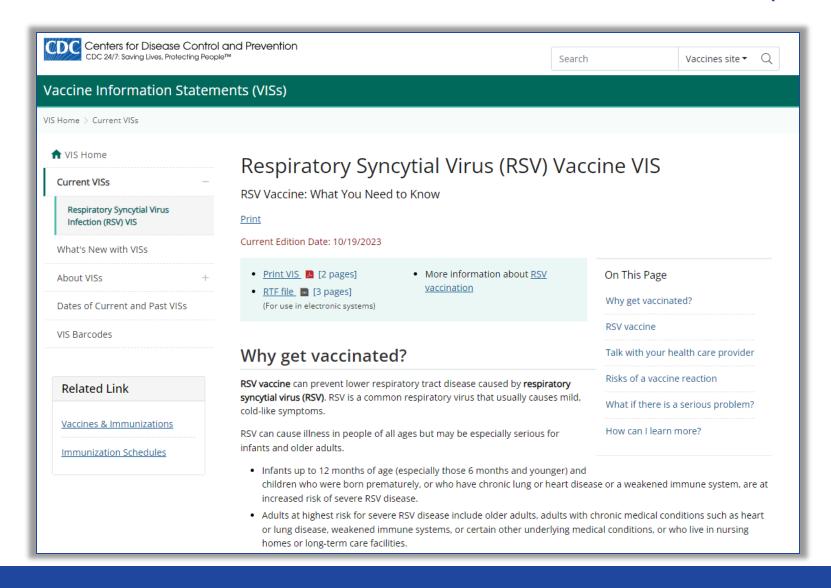
Currently, providers are required by law to provide EUA fact sheets to vaccine recipients or their caregivers for all uses of Novavax and when Moderna or Pfizer vaccines are given to children 6 months through 11 years of age.

For recipients who are 12 or older receiving Pfizer or Moderna vaccine, a provider may use the COVID-19 Vaccine Information Statement (VIS).





New RSV Vaccine Information Statement (CDC)

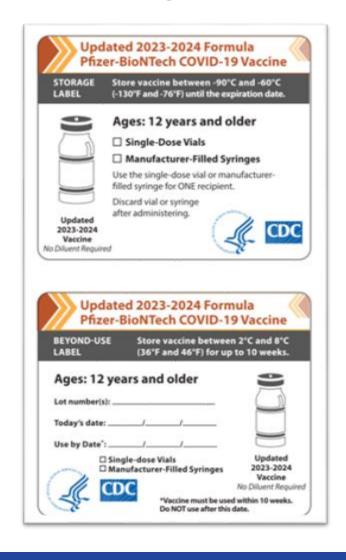




CDC Storage and Beyond-Use Date Tracking Labels

Apply storage and beyond-use-date tracking labels to reduce administration errors!

- Use storage labels to help staff easily identify the correct product based on recipient's age
- Use BUD tracking labels to identify beyond-use-date limits to prevent administration of expired vaccine
- See <u>Pfizer</u> and <u>Moderna Storage and BUD Labels</u> (Novavax coming soon!)

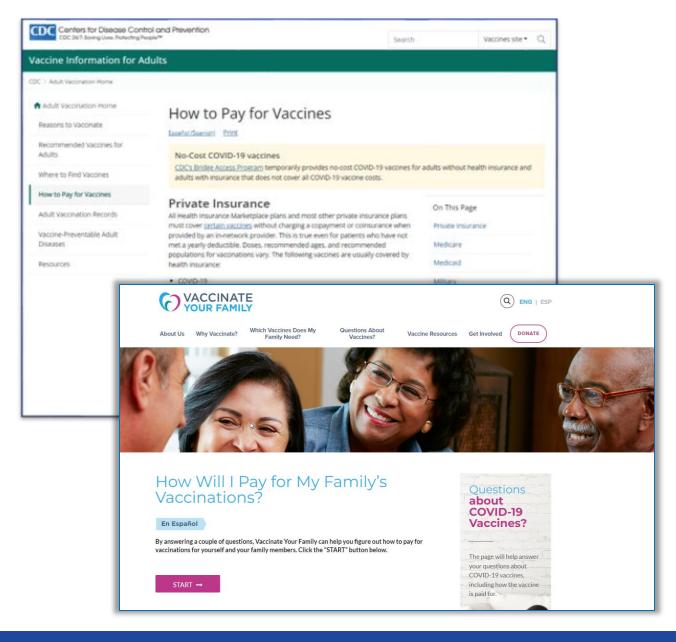




How to Pay for Vaccines

New CDC resource covers:

- Private Insurance
- Medicare
- Medicaid
- Military
- No Insurance (for adults and children)





CA DMHC Resource in English and Spanish



COVID-19 Tests, Vaccines & Treatment

Health Plan Enrollees Have the Right to COVID-19 Tests, Vaccines and Treatment with No Cost-Sharing

Health plans' regulated by the California Department of Managed Health Care (DMHC) must cover COVID-19 tests, vaccines and treatment2 with no health plan prior authorization or enrollee cost-sharing. Enrollee cost-sharing includes co-pays, co-insurance, deductibles or other enrollee out-of-pocket costs not including health plan premiums.

Continued Access to COVID-19 Tests, Vaccines and Treatment with No Cost-Sharing

California state laws add six months to the federal COVID-19 public health emergency requirements on health plans to continue covering COVID-19 tests, vaccines and treatment from any licensed provider (inor out-of-network) with no prior authorization or enrollee cost sharing. The public health emergency ends on May 11, 2023, and state laws extend these requirements for six months through November 11, 2023.

After November 11, 2023, enrollees can continue to access COVID-19 tests, vaccines and treatment with no prior authorization or cost sharing when they access these services through their health plan's network. Health plan enrollees can be charged cost-sharing only if these services are provided out of network after

Did You Know? Health plan enrollees have the right to eight free over-the-counter at-home COVID-19 tests a month. Health plans must continue to cover the same number of at-home tests after the public health emergency. Contact your health plan for details.

Need Help?

Contact the DMHC Help Center at www.HealthHelp.ca.gov or 1-888-466-2219. You can also find more information and resources at www.covid19.ca.gov.

980 9th Street, Suite 500 Sacramento, CA 95814

Visit HealthHelp.ca.gov to submit a complaint form online or call 1-888-466-2219



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Pruebas, vacunas y tratamiento del COVID-19

Los afiliados al plan de salud tienen derecho a recibir pruebas, vacunas y tratamiento del COVID-19 sin costos compartidos

Los planes de salud¹ regulados por el Department of Managed Health Care de California deben cubrir las pruebas, las vacunas y los tratamientos del COVID-192 sin autorización previa del plan de salud sin costos compartidos para el afiliado. Los costos compartidos del afiliado incluyen copagos, coseguros, deducibles u otros costos de bolsillo del afiliado sin incluir las primas del plan de salud.

El acceso continuo a las pruebas, vacunas y tratamientos del COVID-19 sin costos compartidos

Las leyes estatales de California agregan seis meses a los requisitos federales de emergencia de salud pública de COVID-19 en los planes de salud para continuar cubriendo las pruebas, vacunas y tratamiento del COVID-19 de cualquier proveedor con licencia (dentro o fuera de la red) sin autorización previa ni costos compartidos del afiliado. La emergencia de salud pública finaliza el 11 de mayo de 2023, y las leyes estatales extienden estos requisitos por seis meses hasta el 11 de noviembre de 2023.

Después del 11 de noviembre de 2023, los afiliados pueden continuar accediendo a las pruebas, vacunas y tratamientos del COVID-19 sin autorización previa ni costos compartidos cuando acceden a estos servicios a través de la red de su plan de salud. A los afiliados del plan de salud se les puede cobrar el costo compartido solo si estos servicios se proporcionan fuera de la red después del 11 de noviembre de 2023.

¿Sabía que?

Los afiliados al plan de salud tienen derecho a ocho pruebas del COVID-19 gratuitas sin receta médica en el hogar al mes. Los planes de salud deben continuar cubriendo el mismo número de pruebas en el hogar después de la emergencia de salud pública. Comuníquese con su plan de salud para obtener más detalles

¿Necesita ayuda? Comuníquese con el Centro de Ayuda del DMHC en www.HealthHelp.ca.gov o llamando al 1-888-466-2219. También puede encontrar más información y recursos en www.covid19.ca.gov.

980 9th Street, Suite 500 Sacramento, CA 95814

Visite HealthHelp.ca.gov para enviar un formulario de queja en línea o llame al 1-888-466-2219



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¹ Commercial and Medi-Cal managed care plans regulated by the DMHC

² Treatment means therapeutics approved or granted emergency use authorization by the federal Food and Drug Administration for treatment of COVID-19 when prescribed or furnished by a licensed health care provider acting within their scope of practice and the standard of care (HSC Section 1342.2 (h)(1)).

¹ Los planes de atención administrada comerciales y de Medi-Cal regulados por el DMHC.

² Tratamiento significa terapias aprobadas u autorizadas por la Food and Drug Administration para el tratamiento del COVID-19 cuando son indicadas o proporcionadas por un proveedor de atención médica con licencia que actúa dentro de su ámbito de práctica y el estándar de atención (Código de Salud y Seguridad de California [Health and Safety Code, HSC], Sección 1342.2 [h][1]).

Vaccine Administration Data

Sharon Brummitt, CDPH



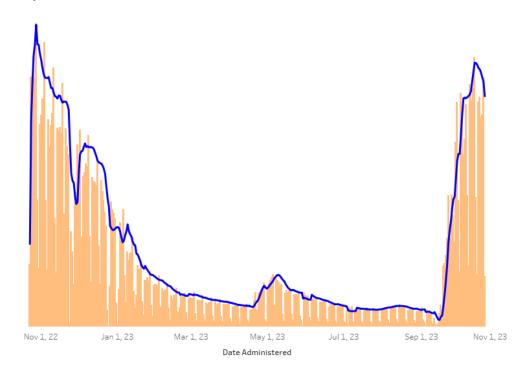
Vaccine Administration Summary

as of October 23, 2023

91,915,781

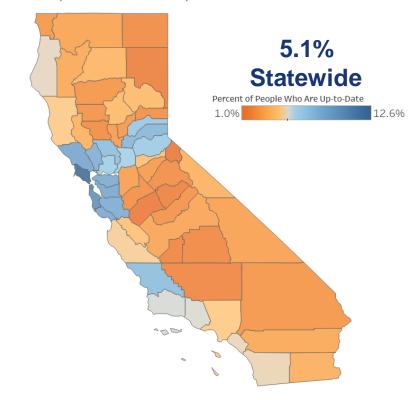
Total Doses Administered:

Daily Doses Administered: Statewide



2,057,020
Total <u>Up-to-Date*</u> Recipients:

Percent of Population Who Are Up-to-Date



*Has received a dose of the Updated 2023-2024 vaccine or a bivalent dose within the past 2 months



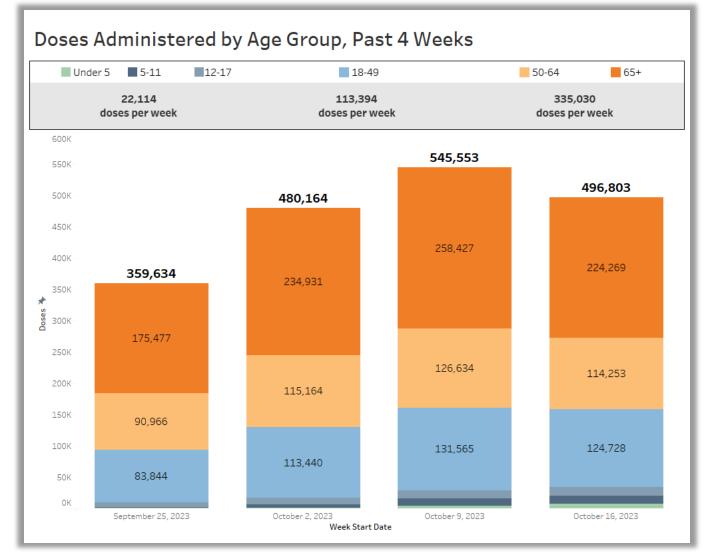
Trends in Vaccine Administration

as of October 23, 2023

Most Recent Eligibility Groups

 Updated 2023-2024 vaccine for 6 months and older





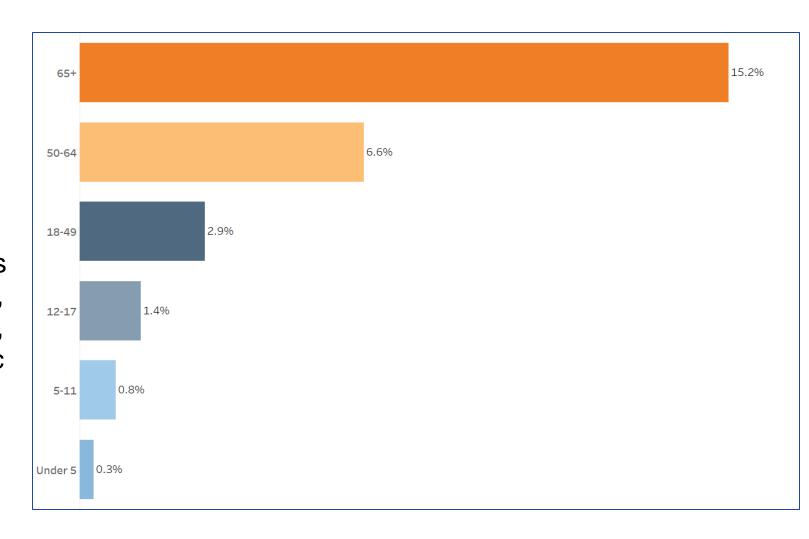
Up-to-Date Status by Age

as of October 23, 2023

By Age

Highest uptake in 50-64 and 65+

Percent Up-to-Date in 65+ (15.2%) is **2.3 times** greater than 50-64 (6.6%), **5.2 times** greater than 18-49 (2.9%), and **10+ times** greater than pediatric age groups





Up-to-Date Status by Race/Ethnicity*

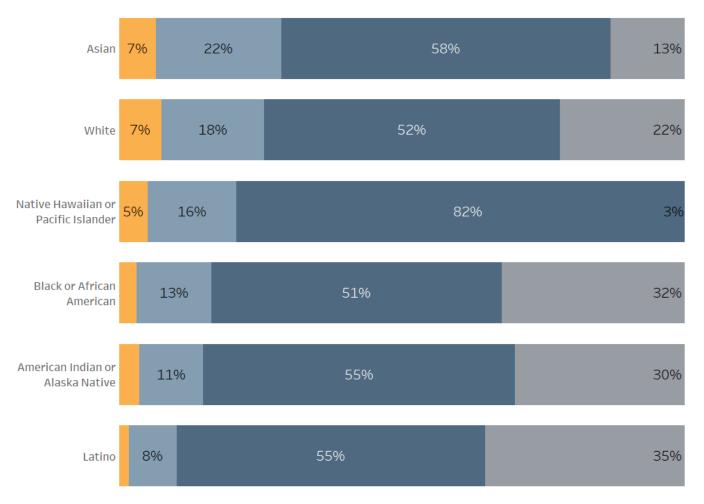
as of October 23, 2023

Race/Ethnicity: % of Population by Vaccine Status:

Up To Date | Received Bivalent but Not Up to Date | Any Shot but Not Up To Date | No Shots

Highest uptake in Asian and White

Over half of those in each race/ethnicity group have received a shot but are not Up-to-Date



*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at the time of vaccination



Updated 2023-2024 Doses by Provider

as of October 23, 2023

Number of Updated 2023-2024 Dose Providers vs Bivalent Dose Providers

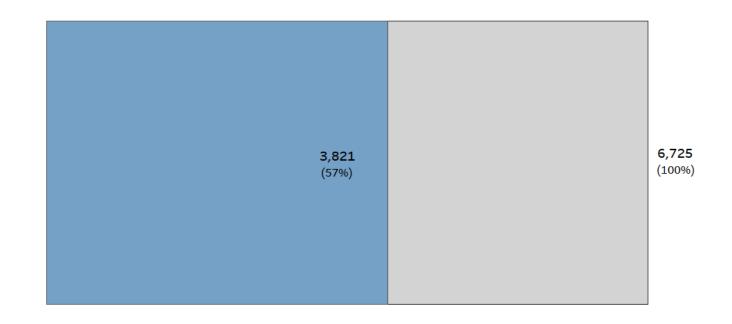
By provider

3,821

Total <u>Updated 2023-2024 Dose</u> Providers Reported

57% of previous Bivalent vaccine Providers

+6% pt increase from last week





Data Summary

as of October 23, 2023

Key Metrics

91.9 million doses administered +497K doses administered

5.1% Statewide who are Up-to-date | 2.1 million Up-to-Date recipients

15.2% 65+ Up-to-date | 981K 65+ Up-to-Date recipients

System Notes

- Public dashboard Up-to-Date status now <u>includes</u> the Updated 2023-2024 guidelines
 - Public dashboard updated monthly LHJ Dashboard updated daily
- Email cdphvaccinedatateam@cdph.ca.gov for questions and comments



Clinical Guidance

Caterina Liu, MD, CDPH



Nirsevimab (Beyfortus™) Shortage

- Current shortage of new respiratory syncytial virus (RSV) immunization nirsevimab (Beyfortus™) due to higher than anticipated demand
- CDC recommends prioritizing available nirsevimab 100mg doses for infants at the highest risk for severe RSV disease
- Prenatal care providers should encourage pregnant people to receive RSVpreF vaccine (Abrysvo, Pfizer) between 32 0/7 and 36 6/7 weeks of gestation to prevent RSV lower respiratory tract infection in infants
 - Discuss potential nirsevimab supply concerns when counseling pregnant people
 - Encourage pregnant people to receive RSVpreF vaccine (Abrysvo, Pfizer) which is effective and will reduce the number of infants requiring nirsevimab during the RSV season.
 - Either RSVpreF vaccination or nirsevimab immunization for infants is recommended to prevent RSVassociated lower respiratory tract disease in infants, but <u>administration of both products</u> is not needed for most infants.



CDC Health Advisory: Limited Availability of Nirsevimab in the United States—Interim CDC Recommendations to Protect Infants from Respiratory Syncytial Virus (RSV) during the 2023–2024 Respiratory Virus Season

- For infants weighing <5 kg, ACIP recommendations are **unchanged**:
 - o Infants born before October 2023, administer a 50mg dose of nirsevimab now
 - Infants born during October 2023 and through RSV season, administer a 50mg dose of nirsevimab in the first week
 of life.
- For infants weighing ≥5 kg, prioritize using 100mg nirsevimab doses in infants at highest risk of severe RSV disease:
 - Young infants aged <6 months.
 - American Indian and Alaska Native infants aged <8 months.
 - Infants aged 6 to <8 months with conditions that place them at high risk of severe RSV disease*
- Use of palivizumab (Synagis™) in Infants and Young Children at Increased Risk of Hospitalization for Respiratory Syncytial Virus Infection
 - Follow <u>AAP recommendations</u> for palivizumab-eligible infants aged <8 months when the appropriate dose of nirsevimab is not available.
 - In palivizumab-eligible children aged 8–19 months, suspend using nirsevimab for the 2023–2024 RSV season.
 These children should receive palivizumab per <u>AAP recommendations</u>.

*Premature birth at <29 weeks' gestation, chronic lung disease of prematurity, hemodynamically significant congenital heart disease, severe immunocompromise, severe cystic fibrosis (either manifestations of severe lung disease or we eight-for-length less than 10th percentile), neuromuscular disease or congenital pulmonary abnormalities that impair the ability to clear secretions.



CDC Health Advisory: Limited Availability of Nirsevimab in the United States—Interim CDC Recommendations to Protect Infants from Respiratory Syncytial Virus (RSV) during the 2023–2024 Respiratory Virus Season

- Continue offering nirsevimab to American Indian and Alaska Native children aged 8–19 months
 who are not palivizumab-eligible and who live in remote regions, where transporting children with
 severe RSV for escalation of medical care may be challenging, or in communities with known high
 rates of severe RSV among older infants and toddlers.
- Avoid using two 50mg doses for infants weighing ≥5 kilograms (≥11 pounds)
 - 50mg doses should be reserved only for infants weighing <5 kilograms (<11 pounds), for example those born during the season who will be at increased risk for severe RSV illness because of their young age.
 - Providers should be aware that some insurers may not cover the cost of two 50mg doses for an individual infant.

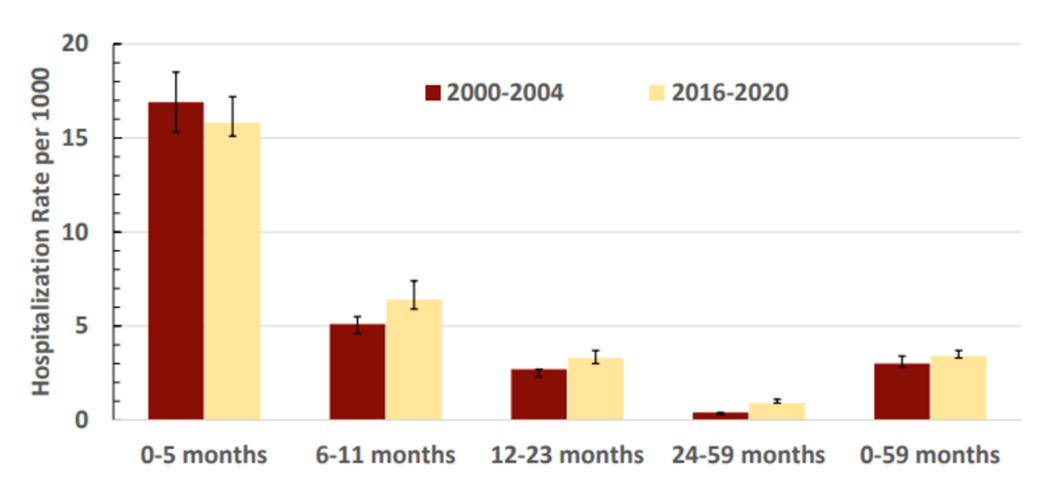


RSV Risk Factors

- Chronologic age is the single most important risk factor for RSV hospitalization
 - More than 58% to 64% of pediatric RSV hospitalizations occur in the first 5 months after birth
 - The majority of RSV hospitalizations occur during the first year of life.
- Certain subgroups of infants with comorbidities, such as prematurity, CLD, or hemodynamically significant CHD, have increased risks for RSV hospitalization.
- Hospitalization rates for RSV disease and all causes of bronchiolitis are higher in American
 Indian and Alaska Native (AI/AN) infants and children than in the general US child population of
 the same ages.
- Regardless of the presence or absence of comorbidities, RSV hospitalization rates decline during the second RSV season for most children.



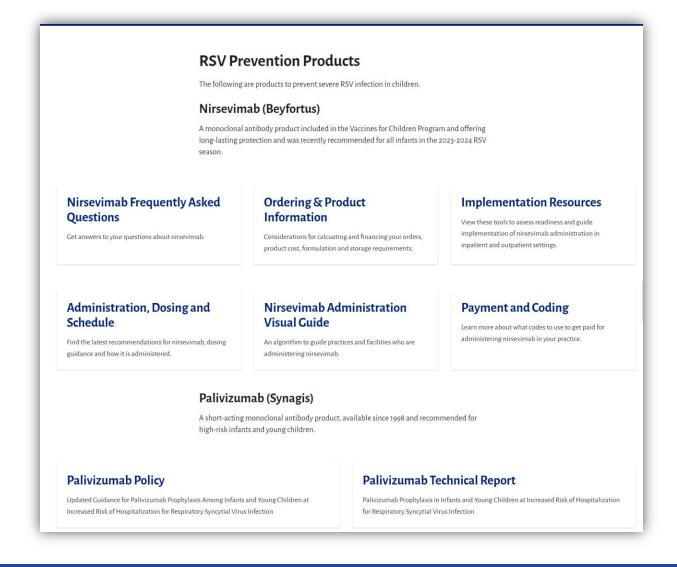
RSV-Associated Hospitalization Rates are Highest in Children 0-5 months and Decrease with Increasing Age, NVSN



2000-2004: Adapted from Hall et al, NEJM 2009; 2016-2020: CDC unpublished data



American Academy of Pediatrics (AAP) RSV Prevention Page





Additional Resources

 The American College of Obstetricians and Gynecologists (ACOG) Maternal Respiratory Syncytial Virus Vaccination Practice Advisory

CDC RSV Immunizations Overview

CDC RSV Immunization for Infants and Young Children

CDC RSV Vaccine for Pregnant People



ACIP Meeting

CDC's Advisory Committee on Immunization Practices (ACIP) Meeting

Wednesday, October 25th-Thursday, October 26th

Webcast Link and Agenda Available Here

Topics with votes:

- Meningococcal and Mpox vaccines
- 2024 combined immunization schedules

Topics without votes:

RSV, Influenza, Chikungunya, Dengue, COVID-19, Pneumococcal vaccines



Respiratory Syncytial Virus (RSV)

Claudia Aguiluz, CDPH



Beyfortus™ Vaccine Supply & Ordering Update-VFC

- Ordering for Nirsevimab is currently unavailable in myVFCVaccines. Providers were notified on 10/16/2023 & 10/26/2023
- Ordering will resume as soon as CDC allows ordering, allocations are in place, and supply can support ordering.
- Most orders placed from 10/11-10/16 have shipped.



 Given that VFC vaccine supply will be allocated, doses of Nirsevimab (Beyfortus™) must be administered to VFC eligible patients only. Borrowing is not allowed.

Description	Quantity Ordered	Quantity Shipped		Number of PINs Ordering
RSV; 100mg; SYR; 5-pack	4,990	4,990	100	141
RSV; 50mg; SYR; 5-pack	3,855	3,405	88	171
Grand Total	8,845	8,395	95	312



Beyfortus TM Vaccine Supply Update

State Allocations:

- CDPH has received a limited number
 of Beyfortus[™] 50mg (0.5 ml) dose formulation, expected
 to support ordering for the next 2-3 weeks.
- -0- doses for the 100mg (1.0 mL) formulation have been allocated, as supply is not available.
- CDPH is currently determining the provider types that doses would be made available to, potentially focusing on birthing hospitals, Tribal/Indian Health, and LHDs.





Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax



Public Updates

What's Next in My Turn? - Release 44 (1 of 3)



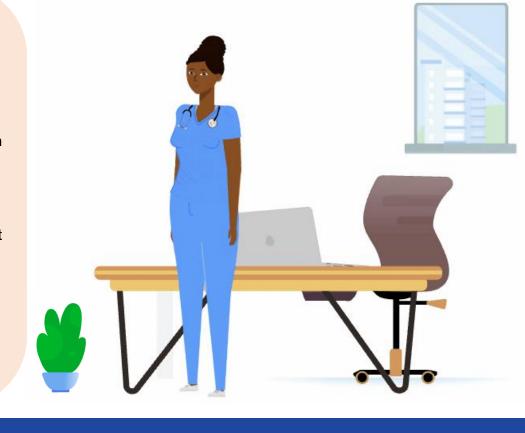
New updates for Patients will launch on Thursday, November 2, 2023!

Release Highlights



Patients will now be able to:

- ✓ Only view the vaccine brand for the vaccine tags on the 'Select a Location' page
- ✓ View the updated description text below the 'Vaccine Brand' header and the numbers added next to each step on the 'Select date & time' page
- ✓ View a new 'Other' option in the dropdown of the Primary Carrier question that opens a text field when selected
- See the refreshed look and feel of the My Turn Public portal
- ✓ See the 'Pfizer All doses' and 'Moderna All doses' tag on the 'Walk-in' page if all doses are offered
- ✓ View a new note added in the 'Health Insurance' section about the patient's insurance information that will be verified at the time of their appointment
- See an updated footer on the Public portal that includes a link to report an issue.





What's Next in My Turn? - Release 44 (2 of 3)



New updates for Clinic Managers, Vaccine Administrators, and new My Turn Users will launch on **Thursday, November 2, 2023!**

Release Highlights



Clinic Managers and Vaccine Administrators will be able to

- View the updated COVID-19 timing chart hyperlink within the attestation under the 'Patient Background' field while on the Vaccine Administration and IIS flow, and under the 'Vaccine Brand' field while single editing an appointment and on the Walkin flow
- ✓ View the updated 'Uninsured status confirmed?' checkbox attestation under the 'Health Insurance' section if they select 'No' in response to the question 'Does the patient have health insurance?' in the Walk-in flow

Clinic Managers and Vaccine Administrators will no longer be able to:

- ✓ View the 'Vaccine Supply' section while viewing / editing clinic details
- ✓ View the tooltip on the 'End Date' field

New My Turn users will be able to:

- Receive an automated confirmation email for their application submission, approval, or rejection with the updated Help Desk email and hours of operation
- See the revised Help Desk email and hours of operation in an error message while adding a new provider location in the unauthenticated digital enrollment flow



My Turn Clinic

What's New in My Turn? - Release 44 (3 of 3)



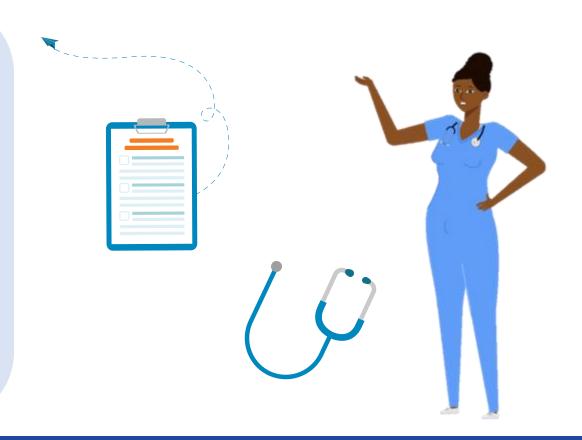
New updates for Clinic Managers and myCAvax users will launch on Thursday, November 2, 2023!

Release Highlights



Clinic Managers and myCAvax users will be able to:

- ✓ Search for an existing user on the 'Provider of Record' field that will filter for contacts with only CEO / CMO / POR titles
- ✓ Input an existing location and edit missing fields while on the authenticated Digital Enrollment flow
- ✓ View the character limit for input in any 'Name' or 'Email' fields, matching the myCAvax Digital Enrollment flow
- ✓ View a new field labeled as "Please specify 'Other' Provider Type" in Step 2 of the Provider Location Information if 'Other' is selected as the provider type option
- ✓ View the updated Help Desk hours and email when entering duplicate IIS numbers on the IIS information page and in both the new provider location and existing provider location flows for locations associated with the My Turn program

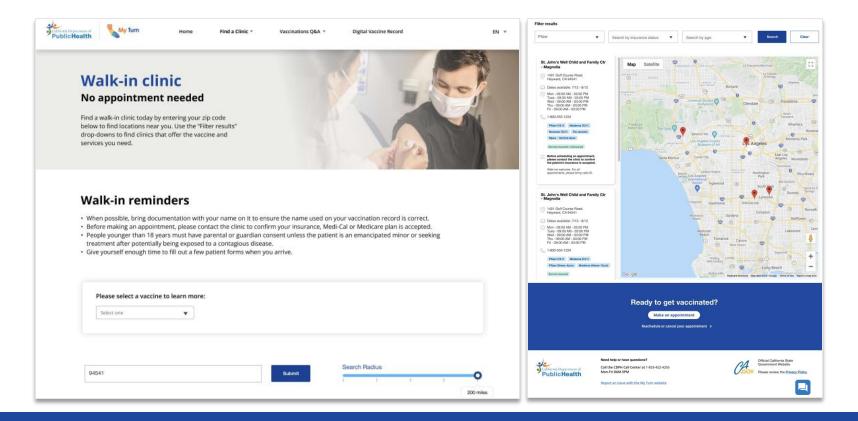




My Turn Public Redesign



The My Turn Public portal will be revamped with a refreshed appearance and user experience, designed to ensure it is more accessible, user-friendly, aesthetically pleasing, and efficient for patients during the process of booking appointments.





What's New in myCAvax? - Release 44 (1 of 2)



New updates for LHDs launched on Friday, October 20, 2023!

Release Highlights



LHDs can now:

Program

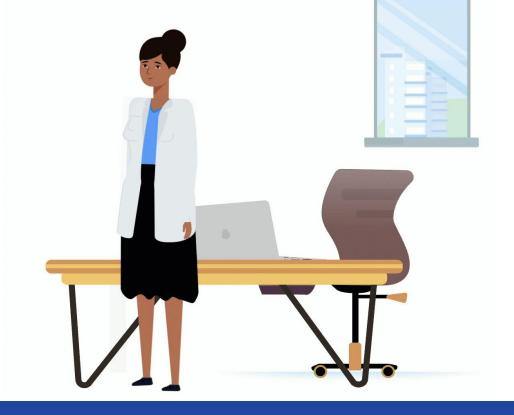
✓ See the new 'USG COVID-19 Program' checkbox on the related lists of COVID-19 Program Locations

Provider Salesforce Reports and Dashboards

 See new reports and dashboards for the Bridge Access Program (BAP) and the State General Fund (SGF) programs

Transfers

- ✓ Be able to record transfers for SGF vaccines; all transfers will default to the 'Emergency / unplanned transfer' transfer type
- See the new 'Eligible for Internal Transfer' field on master programs





Providers

What's New in myCAvax? - Release 44 (2 of 2)



New updates for providers launched on Friday, October 20, 2023!



Release Highlights



Providers can now:

Expanded SGF Capabilities

- ✓ Be able to record Temperature Excursions for SGF vaccines and select products on the 'New Temperature Excursion' pop-up window based on the program selected
- ✓ Be able to record Waste Events for SGF vaccines and select products on the 'New Waste Report' pop-up window based on the program selected
- ✓ Receive LHD-initiated SGF Transfers

Provider Community Site

- ✓ See the new BAP logo on the program tile on the landing page
- See a dropdown on the SGF program tile with new site functionalities for the SGF program

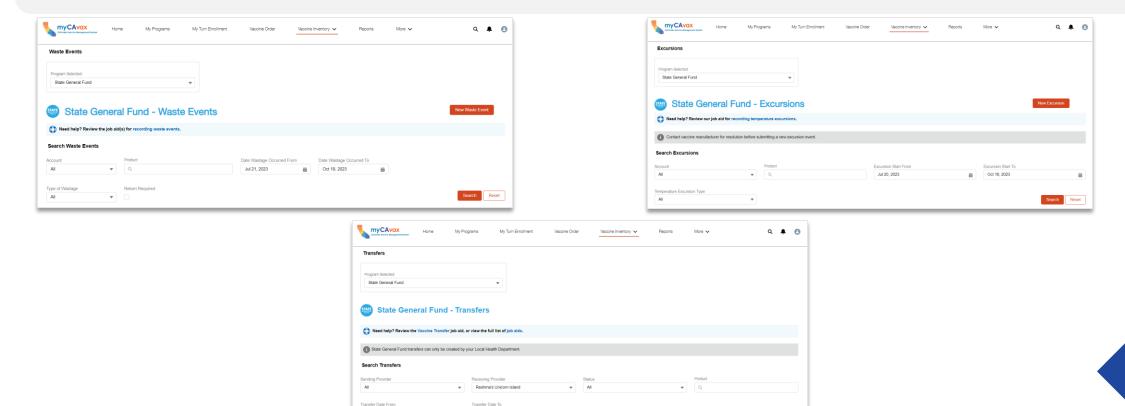
Provider Community Site (continued)

- ✓ See an updated 'State General Fund Home' page with new site functionalities
- ✓ See Program Locations on the 'Locations' page based on the program selected
- ✓ See the new 'Program Type' picklist on the COVID-19 'Shipment Incidents' and 'Orders' pages
- ✓ See the new 'USG COVID-19 Program' checkbox on the COVID-19 Program Location Applications and related lists of COVID-19 Program Locations
- See relabeled shipping address fields on the Location Account



Waste Events, Transfers, and Excursions for SGF Providers

State General Fund (SGF) providers will be able to record Waste Events and Excursions for SGF vaccines. They will be able to review LHD-initiated SGF Transfers.



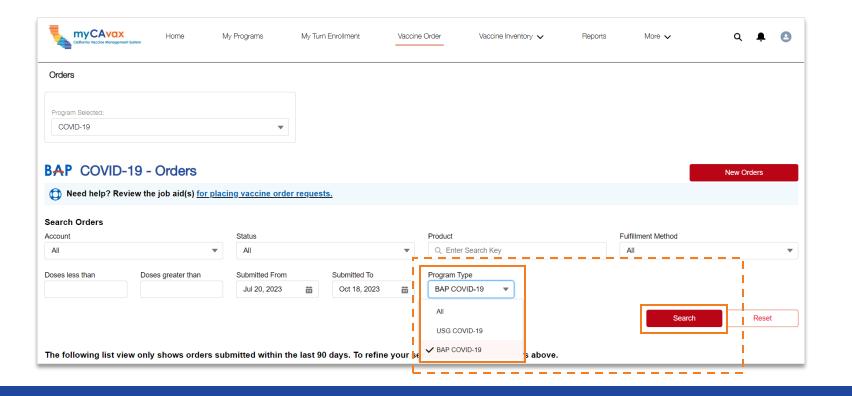
Search Reset



Vaccine Order Page Search Filter: USG COVID-19 or BAP



Providers will be able to filter for USG COVID-19 or BAP COVID-19 vaccine orders on the 'COVID-19 - Orders' page. Providers must select either 'USG COVID-19' or 'BAP COVID-19' from the 'Program Type' dropdown on the 'Search Orders' section and click the 'Search' button.





myCAvax Roadmap

myCAvax Release Roadmap



RECENTLY DEPLOYED October 20 (R43)

CURRENT Anticipated February 2024 (R45)

Release 44 BAP

 COVID-19 and BAP Transactions will be separated in the system

SGF Community Site

- Providers will be able to create
 Waste Events
- Providers will be able to create Excursions
- Providers will be able to view transfers initiated by LHDs
- SGF Homepage has been updated with new functionalities
- Providers will be able to view their 'SGF - Program Locations' tab

Release 45

- Work is underway to prepare to migrate VFA and 317 into myCAvax, anticipated to be released in February 2024
- Minor fixes will be released as needed until R45 go-live, anticipated February 2024







Ordering and Reporting



Pfizer, Moderna, and Novavax are all available for ordering through myCAvax for Bridge Access Program (BAP) providers and through myVFCvaccines for Vaccines for Children (VFC) providers.

VFC providers may only report through myVFCvaccines.

VFC providers that report in the wrong system (myCAvax) should contact the Provider Call Center at ProviderCallCenter@cdph.ca.gov or call (833) 502-1245 for guidance on removing or updating the incorrect report.

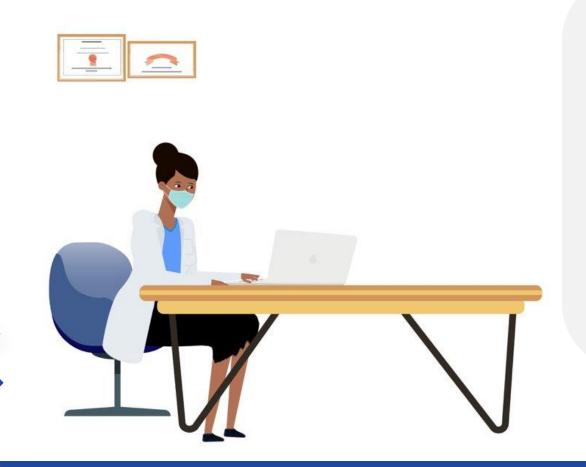
BAP providers may only report through myCAvax.

BAP providers that report in the wrong system (myVFCvaccines) should contact the VFC Call Center at myVFCvaccines@cdph.ca.gov or call (877) 243-8832 for guidance on removing or updating the incorrect report.





BAP: Vaccine Allocations Cadence Update



CDPH uploaded additional allocations for Pfizer and Moderna COVID-19 vaccines on Friday, October 13. We are now expecting to receive additional allocations every two weeks.

CDPH also received an initial allocation from CDC on **Tuesday**, **October 10**, **2023**, for the updated Novavax vaccine.

Additional allocations for all 3 products will be updated by the end of this week.

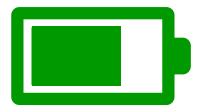




BAP: Provider Enrollment Update

Great work! 68% of BAP-eligible providers have enrolled in the program so far.

As of **Thursday**, **October 17**, **2023**, **796** BAP-eligible providers have completed enrollment, out of **1166** total providers eligible for BAP enrollment.



BAP-eligible providers are asked to complete program enrollment in the myCAvax Provider Community by today, **Friday**, **October 27**, **2023**.

If an active BAP-eligible provider would like to disenroll from BAP, they will need to reach out to their LHD and disclose their reasoning to begin the disenrollment process.



BAP: Program Eligibility and Completing Enrollment Refresher



If you do not see the enrollment pop-up window, contact the Provider Call Center to confirm your Contact has the appropriate Program Role. Only Organization Vaccine Coordinators and Primary Vaccine Coordinators for BAP will be able to enroll their locations.

Providers serving uninsured / underinsured adults through Public Health Departments, Federally Qualified Health Centers (FQHCs) / Rural Health Centers, Tribal Clinics, and Indian Health Services sites are eligible for BAP.

Questions about BAP enrollment? Contact the Provider Call Center at providercallcenter@cdph.ca.gov or call (833) 502-1245, M–F from 8:00 AM to 5:00 PM PT.





Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
Q	This is to label slides that include tips and best practices to improve your system experience.



My Turn – Known Issues and Workarounds



Known Issues

Missing My Turn Program

- We are tracking an issue where some locations that were participating in My Turn prior to the rollout of Digital Enrollment on August 30, 2023, are missing the My Turn program.
- Affected users will see an error message on the 'Clinics' page saying "The selected location is not currently active. You may view historical clinics; new clinics cannot be created."

Unable to Archive some Vaccine Inventory Records

We are working on a fix for an issue where providers are unable to archive Vaccine Inventory records for some of the products that were recently deauthorized.



Workaround/Next Steps

- Estimated Fix: November 1, 2023
- Workaround: Reach out to the Provider Call Center.

Estimated Fix: November 1, 2023



myCAvax - Known Issues and Workarounds



Known Issues

Fluarix Shipment Not Showing the Correct Product

✓ It has been reported that for some orders of ADU Fluarix the shipment is showing as PED Fluarix and vice versa. In addition to fixing the logic, we will also clean up previously affected shipments.

'Physician's Assistant' License Type on SGF Enrollment Leading to Endless Spinner

LHD users still completing their SGF enrollment, if you add a Provider of Record with a license type of 'Physician's Assistant,' you will be met with an endless spinner when trying to complete your enrollment.



Workaround/Next Steps

- Estimated Fix: November 9, 2023
- ✓ For the time being, refer to the order for the source of truth and ignore the product listed on the shipment.

- Estimated Fix: November 9, 2023
- ✓ Workaround: Use the 'Other' license type instead of 'Physician's Assistant' and leave a chatter note on the 'Program Location Application' record to let the Enrollment team know that your Provider of Record is a 'Physician's Assistant.'



Testing and Treatment

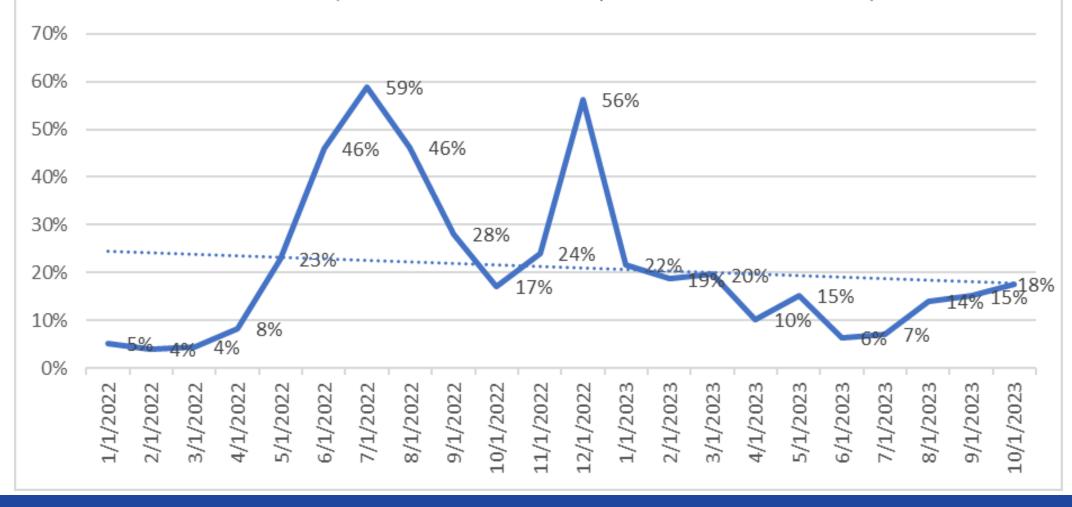
Jessica deJarnette, MD, CDPH



Statewide SNF COVID-19 Confirmed / Courses Administered %

Total SNF Covid 19 Confirmed / Total Courses Administered %

..... Linear (Total SNF Covid 19 Confirmed / Total Courses Administered %)





Study: Antiviral Med Linked to COVID **Mutations That Can Spread**

Ralph Ellis September 26, 2023











- Researchers looked at 15 million COVID genomes and discovered that hallmark mutations linked to molnupiravir increased in 2022, especially in places where the drug was widely used, such as the U.S. and the U.K.
- Levels of the mutations were also found in populations where the drug was heavily prescribed, such as seniors.
- When reached for comment, Merck questioned the evidence. "The authors assume these mutations were associated with viral spread from molnupiravir-treated patients without documented evidence of that transmission. Instead, the authors rely on circumstantial associations between the region from which the sequence was identified and timeframe of sequence collection in countries where molnupiravir is available to draw their conclusions," the company said.



Research Letter

ONLINE FIRST

October 23, 2023

Nirmatrelvir and Molnupiravir and Post-COVID-19 Condition in Older Patients

Kin Wah Fung, MD¹; Fitsum Baye, MS¹; Seo H. Baik, PhD^{1,2}; et al

- Previous studies showed a decrease in PCC risk among older veterans given oral antivirals
- This study looks at a cohort of Medicare enrollees (3.97 million) from Jan-Sept 2022
- Study found that nirmatrelvir and molnupiravir were associated with a small reduction in incidence of PCC

				Event rate, % (95% CI)		
Index variable	Reference	No. (%)	Hazard ratio (95% CI)	Index group	Reference group	Absolute risk reduction ^b
Nirmatrelvir	None	439 134 (19.5)	0.87 (0.86 to 0.88)	11.8 (11.7 to 11.9)	14.5 (14.4 to 14.6)	2.7
Molnupiravir	None	58 914 (2.6)	0.92 (0.90 to 0.94)	13.7 (13.5 to 14.0)	14.5 (14.4 to 14.6)	0.8



COVID-19 Oral Antivirals: Commercialization

Judy Aoyagi, PharmD, CDPH



Patient Access to Paxlovid: HHS and Pfizer Agreement

• Protecting individuals in public programs, particularly Medicare

- Individuals on Medicare, Medicaid, and those who are uninsured will continue to be able to access Department of Health and Human Services (HHS)-procured Paxlovid for free through the end of 2024 via a patient assistance program.
- Starting January 1, 2025: Eligible uninsured and underinsured patients can receive USG procured, NDA-labeled Paxlovid at no cost.
 Participating PAP dispensing sites will be sent replacement product for any dispensed product within this program.

Ensuring no HHS-procured product is lost to expiry

• Undispensed excess supply with an expiration date of December 2023 or later should be returned by December 31, 2023, for a credit replacement to USG inventory of NDA-labeled treatment course.

Creating a stockpile for future emergencies

• In addition to ensuring that HHS maintains every course of Paxlovid that it has purchased, Pfizer will provide HHS with a stockpile of an additional one million treatment courses to ensure preparedness for future COVID-19 surges.

Providing a smooth transition to the commercial market

 HHS will ensure a smooth and predictable transition to the commercial market over the next few months while prioritizing and reserving our HHS-procured treatment courses for people with Medicare and Medicaid, and for those who are uninsured. During this transition to commercial distribution, Paxlovid will remain available for ordering from HHS through Friday, December 15, 2023.



Sunsetting the US Government (USG) COVID-19 Therapeutics Distribution Program

- USG prepares to wind down the current distribution of USG-procured COVID-19
 therapeutics and transition of the COVID-19 Oral Antiviral (OAV) treatments (nirmatrelvir
 packaged with ritonavir Paxlovid, and molnupiravir, Lagevrio) to the commercial market.
- Summary table provides an estimated sequence of events based on OAV manufacturers' commercialization plan
- Ordering and Distribution Timelines
- Guidance on Inventory and Disposal Management
- Data Reporting Requirements
- Programs for Uninsured and Underinsured Individuals

*This guide is for planning purposes only. Details may change.



Winter COVID-19 Treatments Transition

Projected Timeline (All subject to change)	Action/Event	Product
10/2/2023	HHS switched Lagevrio threshold/replenishment to a request-based approach using an out-of-cycle (OOC) process	Lagevrio
11/1/2023	Commercial Lagevrio launch by Merck (unique NDC relative to USG-procured supply). Lagevrio available for purchase.	Lagevrio
11/1/2023	Commercial Paxlovid launch by Pfizer (NDA-labeled, unique NDC relative to EUA-labeled USG-procured supply. Paxlovid available for purchase.	Paxlovid
11/10/2023, 3:00PM ET	Last day for awardees to submit orders for Lagevrio USG product (federal entities, excluding DoD and VA, can continue to order USG supply)	Lagevrio
11/27/2023	HHS switch from the Paxlovid threshold/replenishment to a request-based approach using an OOC request process.	Paxlovid
12/15/2023, 3:00PM ET	Last day for awardees to submit orders for Paxlovid USG product (federal entities can continue to order USG supply)	Paxlovid
11/15/2023 - 12/31/2023	Providers with excess USG-distributed, EUA-labeled Paxlovid are encouraged to return product through the Pfizer returns process to facilitate a credit to USG.	Paxlovid



Programs for Uninsured and Underinsured Individuals

Product	Programs	Description and additional information
Lagevrio	Patient Assistance Program Bulk Replacement Program	Information available November 1, 2023 Website: merckhelps.com Tel: 800-727-5400
Paxlovid	Available November 1, 2023: Co-pay Savings Program by Pfizer	Information available November 1, 2023 Co-pay savings program will be available for eligible commercially insured patients
Paxlovid	Available ~December 1, 2023: Patient Assistance Program using USG supply	Information available ~December 1, 2023 Website: For Patients https://www.paxlovid.com/ Tel: 1-877-219-7225 (1-877-C19-PACK)



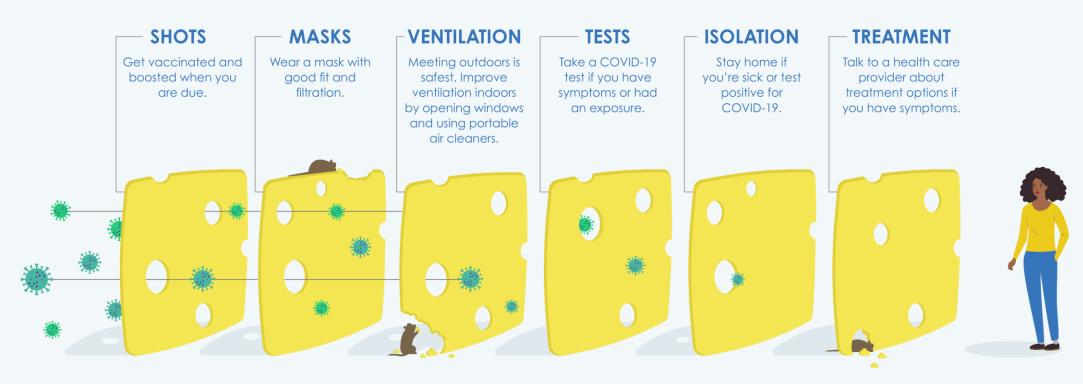
Communication Tools: COVID-19 Therapeutics

Monice Wong, CDPH



SMARTER Steps Protective Layers

No single intervention is perfect at preventing the spread of COVID-19. However, the more "**SMARTER Steps**" you take, the safer you, your family, and your community are against COVID-19.









Misinformation Mouse ____

https://bit.ly/CASmarterSteps



Shift behavior from

I've got COVID symptoms.

to

I'll just hope for the best.

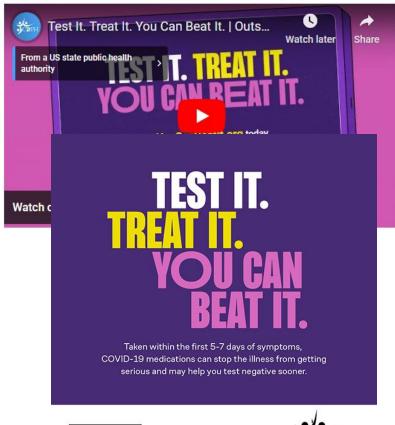
I've got COVID symptoms.

I'll act fast to test and seek evaluation for COVID-19 medication.



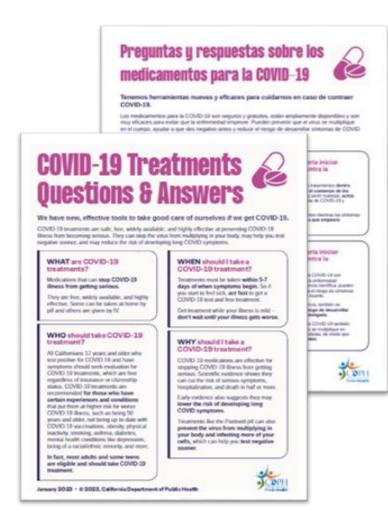
Tools for the Public

Video



LEARN MORE





WHY TEST FOR Covid-19 **as soon as you feel sick?**

Most COVID-19 medications must be taken within the first 5 days of symptoms to work to treat the illness.

If you feel sick, act fast to test and seek evaluation for

WHAT ARE COVID-19 MEDICATIONS?



Stop the virus

from multiplying in your body and infecting more of your cells.

Prevent serious COVID-19 illness.

Early evidence suggests that they may lower the risk of long COVID.*

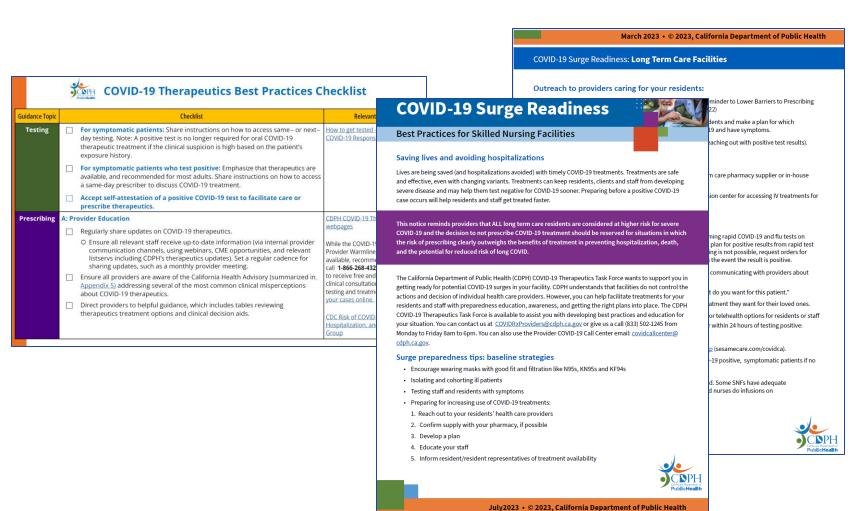
Recommended for most adults and some teens.

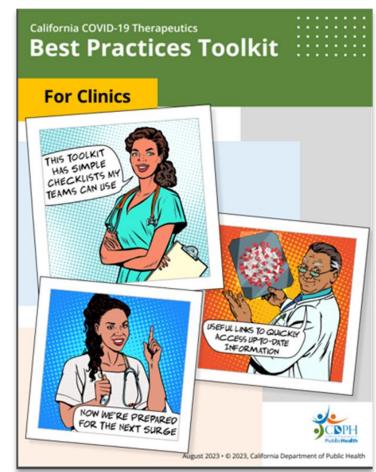
Learn more about COVID-19 medications at **YouCanBeatit.org**





Tools for Providers Readiness Checklists, Best Practices Toolkits, and More





NEW Respiratory Viruses Communication Tools

New Webpage



"6 Tips for Staying Healthy this Virus Season" Handout



Social Media



Resources and Q&A

Leslie Amani and CDPH SMEs



EZIZ.ORG (Easy Immunization)

Please bookmark
https://eziz.org/
for immunization
updates, resources,
and guidance





Provider Operations Manual California Bridge Access Program

Special Note for Providers

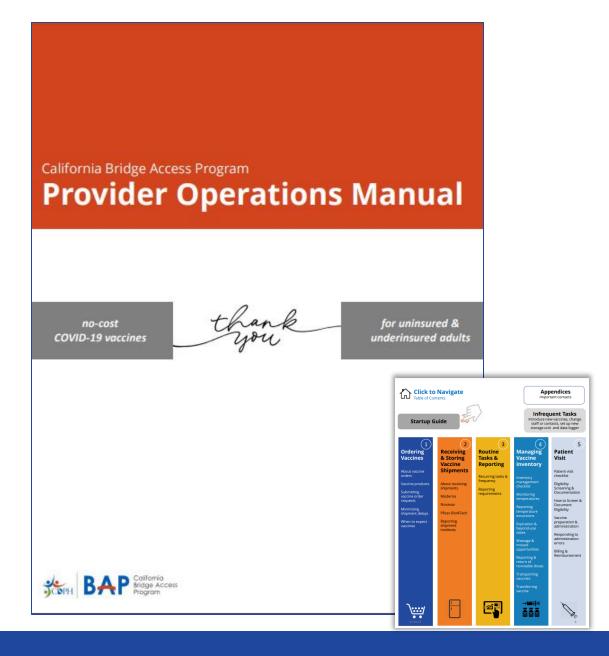
You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.





COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated 10.26.2023
- Currently in its 134th iteration!



Q: Is the new Novavax COVID-19 vaccine available for ordering?

A: Yes. The new Novavax COVID-19 vaccine is now available for ordering. For more information, refer to the CDPH Vaccine Ordering and Manufacturer Info page.



Q: How are COVID-19 vaccines being paid for?

A: The following resources will provide details on how COVID-19 vaccines are paid for:

- How to Pay for Vaccines (CDC)
- How Will I Pay for My Family's Vaccinations?

COVID-19 Vaccine FAQs v.134 10.26.23 COVID-19 Vaccine FAQs For providers administering COVID-19 vaccine. Providers may also visit EZIZ COVID-19 Resources for information and updates. Directions: Click on a category to be directed to related FAQs. New and Updated FAQs..... COVID-19 Vaccine Access.... Bridge Access Program (BAP)..... Vaccines For Children (VFC)..... Vaccine Administration..... Vaccine Storage & Handling..... Communication Resources

Job Aid: Vaccine and Clinic Eligibility by Funding Source

Vaccine and Clinic Eligibility Guidelines by Funding Source

For Health Departments and CDPH Approved Health Department Authorized Sites (Effective 10/01/2023 through 9/30/2024)



IMM-1142 (9/19/23) Page 1

Program	. ♥VFC	B ∧ P	317	VFA	SGF
	Vaccines for Children Program	Bridge Access Program	Local Health Departments ¹	Vaccines for Adults Program	State General Funds ²
Funding	VFC-Federal entitlement program for eligible children. Funds are used to pay for vaccines recommended by ACIP and approved into the VFC program.	BAP-Limited federal funds (Section 317) for eligible adult populations to maintain access to COVID-19 vaccines through existing public health infrastructure.	317-Limited federal funds (Section 317) used to pay for adult vaccines recommended by ACIP and support limited vaccine supply for outbreak activities via Public Health Departments.	317-Limited federal funds (Section 317) used to pay for adult vaccines recommended by ACIP and included in the VFA Program.	Limited state funds for the purchase of vaccines to prevent respiratory illness.
Age and Eligibility	Children Birth–18 years: • Medi-Cal/CHDP eligible	Adults 19 years and older: Uninsured (no health insurance)	Adults 19 years and older: Uninsured adults (no health	Adults 19 years and older:	All ages: • No restrictions
	Uninsured (no health insurance)	Underinsured (vaccines are not)	insurance)	 Uninsured adults (no health insurance) 	No restrictions
	American Indian or Alaskan Native	covered by insurance)	Underinsured adults (vaccines are not covered by insurance)	Underinsured adults (vaccines are not covered by	
	Underinsured: health insurance does not cover vaccines (ONLY) D are considered insured and not outbreak control, post-exposure	outbreak control, post-exposure prophylaxis, or disaster relief efforts	insurance)		
			Household contacts or sexual contacts of HBsAg+ pregnant woman		
Clinic Type	Federally Qualified Health Center (FQHC), Rural Health Center (RHC), and State-licensed	Health Department Clinics Federally Qualified Health Center	Health Department and CDPH Approved Health Department Authorized Sites (HDAS)	VFC enrolled Federally Qualified Health Center (FQHC), Rural Health Center (RHC)	State-licensed Community Health Centers
	Community Health Centers	FQHC), Rural Health Center (RHC) Tribal Clinics Indian Health Services Limited sites designated by Local Health Department as BAP	Juvenile halls/youth correctional facilities (for 19-25 years of age)	readirection (une)	Federally Qualified Health Center (FQHC), Rural Health Center (RHC)
	Health Department and CDPH Approved Health Department Authorized Sites Juvenile halls/youth correctional				Health Department and CDPH Approved Health Department Authorized Sites (HDAS)
	facilities	Provider			Private provider
	Private providers, School-based clinic, Hospitals, Pharmacies (pilot program)				School-based clinic

Dept.	Vaccines for Adults Program (VFA)	State General Funds (SGF)
gate	Hepatitis A Hepatitis B HPV Meningococcal Conjugate (MenACWY)	Influenza Tdap (children only)
ate	MMR Pneumococcal Conjugate (PCV20)	
ot	Td only when Tdap is not indicated Tdap Varicella Zoster	
INES	<i>₽my</i> VFCVACCINES	California Vaccine Management System for flu vaccine (refer to you LHD for other vaccines)

Status (EZIZ.org/assets/docs/IMM-1247.pdf) for more details.

/FA Eligibility Based on Insurance Status (EZIZ.org/assets/docs/IMM-1247.pdf) for more details.

re plans are considered fully insured). 317 vaccine may not be used in travel clinic settings.

IMM-1142 (9/19/23) Page 2



California Department of Public Health, Immunization Branch

This is a one-time setup that uses the same provider portal used to report inventory to VaccineFinder. Your ID and password remain the same.

Update your information using either <u>Manual Setup</u> (quickest) or <u>File Upload</u> (if managing many locations) to complete these steps as documented in CDC guidance:

- 1. Set location for BAP participation
- 2. Set up vaccine availability at your location
- Make vaccine availability visible on Vaccines.gov

Questions?

Email CARS HelpDesk@cdc.gov or call 833-748-1979.

Startup Guide

Display Location on Vaccines.gov

All providers must display their vaccination location to the public on <u>Vaccines.gov</u> so eligible adults can find no-cost COVID-19 vaccines. This is a one-time setup that requires registration with VaccineFinder, inventory reporting is not required.

VaccineFinder

Vaccine Tracking Platform

Locations use the COVID Locating Health provider portal to publish their location on Vaccines.gov to help the public find BAP vaccination sites near them and learn how to make an appointment

Resources

For technical assistance, contact CARS_HelpDesk@cdc.gov or 833-748-1979.

Who has a user account?

Organization Vaccine Coordinators set up the first VaccineFinder account. They invite Vaccine Coordinators to set up accounts and display their locations on Vaccines.gov. Two accounts are allowed per location.

HRSA: Only display your location on Vaccines.gov if sites have state-allocated doses.

Next Steps

If a location is currently displayed on <u>Vaccines.gov</u>, no action is needed.

For locations that have registered with VaccineFinder but are not currently displaying their site, login to the COVID Locating Health provider portal and update your information on the Public Display tab using either Manual Setup (quickest) or File Upload (if managing many locations) to (1) set location for BAP participation, (2) set up vaccine availability for each location, and (3) make vaccine availability visible on Vaccines.gov. Follow the instructions provided in Guidance for Reporting to Vaccines.gov.

The process for adding new providers not using <u>Vaccines, gov</u> is still to be determined; providers will be notified when they can display their locations.

Need to change reporting contacts?

Changes require updates to Section A or Section B email information in the Provider Agreement. Contact the Provider Call Center for assistance.

10-5-23

25



Vaccine Support

Provider Call Center

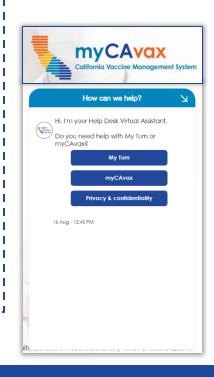
Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Deskinquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM-5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.

 Need help? View our jobs aids in the Knowledge Center, or contact us.





COVID-19 Therapeutics Resources



		•	
Type of Support		Description	Updated 10.6.23
Clinical Guidance For general Therapeutics questions, please email: COVIDRXP			estions, please email: COVIDRxProviders@cdph.ca.gov
- -	Conoralinformation	distribution and ordering, o	/ebpage (provides general information for healthcare providers, allocations, lrug facts sheets, and additional resources) bb Aid (questions and answers for the public on COVID-19 therapeutics)
\Box	General Information		ractices Checklist (testing, prescribing, dispensing, and more)
_		·	cument for clinics, providers, and pharmacists
~\@\		Finding Providers and Test-to-Tre	eat Sites
	Locating Resources	 COVID-19 Therapeutics Loc 	cator (arcgis.com)
		• <u>Test-to-Treat</u> (hhs.gov)	
	LHJ Therapeutics	Primary source for recorded web JEOCuser54@cdph.ca.gov)	inars, slides, datasets and HPOP reporting information. (For access, email
	SharePoint	• Therapeutic Weekly Email	<u>Update</u> files (SharePoint)
T		CDPH Therapeutics HPoP	Account Verification & Reporting information
(e)	Overtions		questions, please email COVIDRxProviders@cdph.ca.gov
	Questions	For ordering, program inquiries,	signing up new HPOP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov



CDPH Provider Webinars and Trainings



General Website: Mpox Website

Vaccines: Mpox Vaccines Website

Week of October 30, 2023

	Monday 10/30	Tuesday 10/31	Wednesday 11/1	Thursday 11/2	Friday 11/3
Live Webinars and Training				Bi-Weekly State General Fund (SGF) Program Office Hours 11:00 am – 11:30 am	CDPH Immunization Updates for Providers 9:00 am – 10:30 am
View On Demand	 Intro to My Turn Onboa (v. 1/4/22) CDPH Weekly Provide Archived Recordings a 	r Webinars nd Slides • Lates (Requirements) • COVI	wax Release Notes for LHJs and CDPH User vires myCAvax Login) t Features in myCAvax for Providers vires myCAvax Login) D-19 Crucial Conversations Archived mars and Slides	CDC COVID-19 Vaccine	Coalition COVID Conversation
Halia	<i>He</i> myCAvax Help Desk Email	elp Desk : mycavax.hd@cdph.ca.gov	General CDPH Provider Call Center: 1-833-502-12		Mpox Email: stdcb@cdph.ca.go



Help

My Turn Help Desk Email: myturn.clinic.hd@cdph.ca.gov

My Turn Onboarding Email: myturnonboarding@cdph.ca.gov

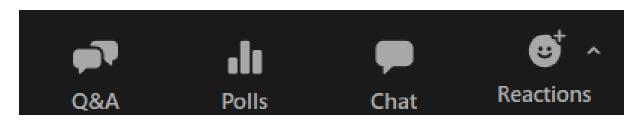
Last Updated: 10/26/23 73

Vaccines: COVID-19 Vaccines Therapeutics: COVID-19 Therapeutics

Email: providercallcenter@cdph.ca.gov

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, "Chat"





Upcoming Webinar Opportunities

CDPH Immunization Updates for Providers

Next session: Friday, November 3, 2023 9AM – 10:30AM

Plan Ahead: There will be no Friday, November 10, 2023, Provider Webinar in observance of the Veterans' Day Holiday



