

# Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, October 29, 2021



**Vaccinate ALL 58**  
Together we can end the pandemic.

# Housekeeping

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

## Reminder to Participants:

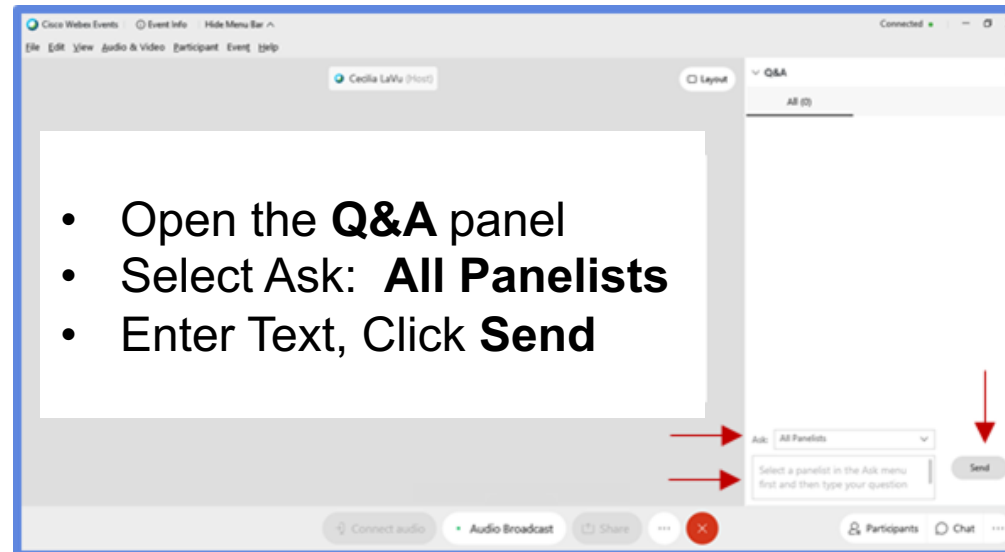


Please access today's slides and archived presentations at: <https://eziz.org/covid/education/>

# Provider Office Hours Q&A

During the session, please use the Q&A panel to comment or ask a question:

## Q&A Panel



# Agenda: Friday, October 29, 2021

No.	Item	Speaker	Time (AM)
1	Welcome and Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Vaccine Administration	Amy Pine (CDPH)	9:05 – 9:10
3	CalVaxGrant	Claudia Aguiluz (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:25
Q&A			9:25 – 9:35
5	Storage & Handling	Kate McHugh (CDPH)	9:35 – 9:40
6	Vaccine Management	Eric Norton (My Turn) and Claudia Aguiluz (CDPH)	9:40 – 9:50
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

# Announcements

Leslie Amani, CDPH

# California Immunization Coalition Webinar

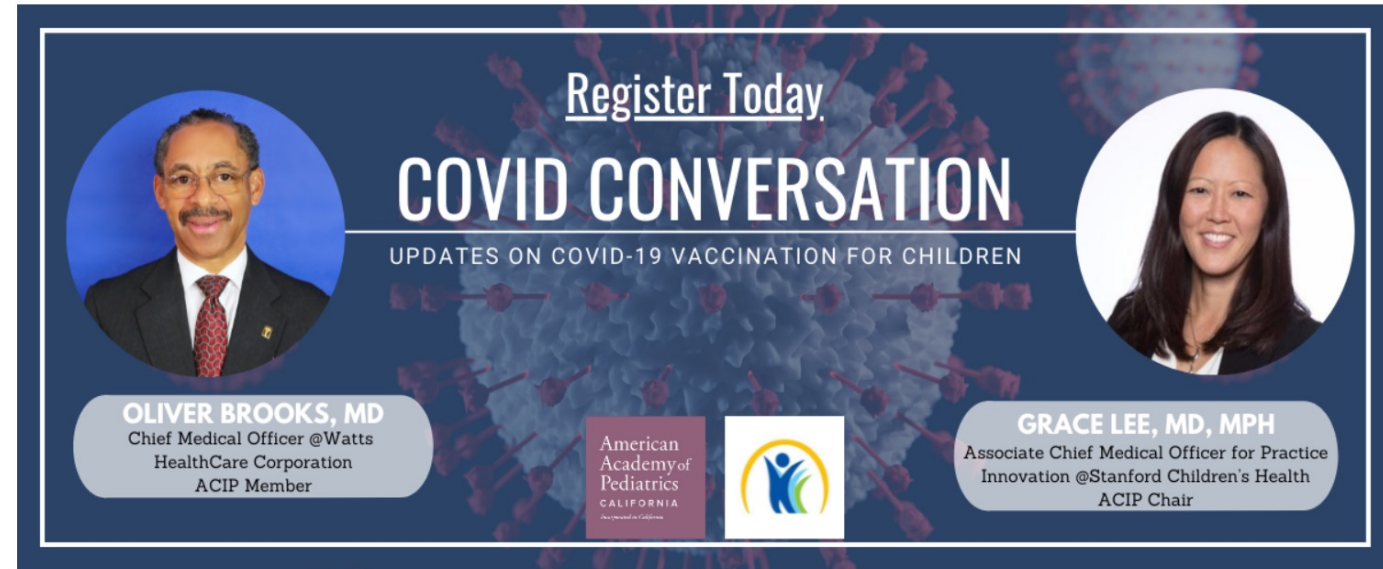
## COVID Conversation #9

### Updates on COVID-19 Vaccination for Children

**When:** Thursday, November 4

**Time:** 6:00 PM PST

**Register [here](#)**



The banner features a dark blue background with a subtle pattern of red and white virus-like particles. At the top center, the text "Register Today" is in white, followed by "COVID CONVERSATION" in large, bold, white capital letters. Below this, in smaller white capital letters, is "UPDATES ON COVID-19 VACCINATION FOR CHILDREN". On the left, there is a circular portrait of Oliver Brooks, MD, a man with glasses and a mustache, wearing a suit and tie. Below his portrait is a white rounded rectangle containing his name and title: "OLIVER BROOKS, MD", "Chief Medical Officer @Watts HealthCare Corporation", and "ACIP Member". On the right, there is a circular portrait of Grace Lee, MD, MPH, a woman with long dark hair, wearing a white top. Below her portrait is a white rounded rectangle containing her name and title: "GRACE LEE, MD, MPH", "Associate Chief Medical Officer for Practice Innovation @Stanford Children's Health", and "ACIP Chair". In the center, between the two portraits, are three logos: the American Academy of Pediatrics California logo (a purple square with white text), the California Immunization Coalition logo (a white square with a blue and yellow stylized figure), and a small logo for the Department of Public Health (a blue and yellow stylized figure).



# Town Halls for COVID-19 Vaccine Providers of Pediatric Services

**Topic:** Expanded Vaccine Eligibility for 5-to-11-Year-Olds

Interactive Q&A and discussion with Dr. Erica Pan, California State Epidemiologist and Deputy Director of the Center for Infectious Diseases, and other CDPH subject matter experts

**When:** Friday, November 5 from 11 AM-12 PM

**Register [here](#)**



# Upcoming 30 Conversations in 30 Days Webinars

## Talking to Parents about COVID-19 Vaccination for School-Aged Children

**Speaker:** Dr. Eric Ball, Pediatrician

**When:** Thursday, November 11 from 12 – 1 PM

**Register** [here](#)

## Talking about COVID-19 Vaccination and Fertility & Pregnancy

**Speakers:** Dr. LaTanya Hines and Dr. Michael Policar, OB-GYNs

**When:** Thursday, November 18 from 12:30 – 1:30 PM

**Register** [here](#)






# Stay informed!

## Provider Resources on [eziz.org/covid](https://eziz.org/covid)

### Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

**Vaccinate  
ALL 58**

California COVID-19 Vaccination Program

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**Program Updates**

**Program Enrollment**

**My Turn Onboarding**

**Vaccine Management**

**Vaccine Administration**

**Reporting Requirements**

**Archived Communications**

**Patient Resources**

**Provider Support**

**COVID Call Center**

Email: For Program Info  
Phone: (833) 502-1245  
Hours: Mon-Fri, 8AM-6PM

**myCAVax Help Desk**

Email: For Technical Support  
Phone: (833) 502-1245, option 2

**Vaccines**

**Manufacturer Contacts**

**My Turn**

Email: For Onboarding, Technical Support  
Help Desk: (833) 502-1245, option 4  
Mon-Fri: 7AM-7PM  
Sat-Sun: 8AM-1PM

Clinic Translation Line:  
(833) 980-3933  
Mon-Fri: 8AM-8PM  
Sun-Sat: 8AM-5PM

**Program Updates**

If you need assistance with accessing documents on this website, email [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov) or call (833) 502-1245 Mon-Fri 8 AM-6 PM.

**Program Support and Education**

- COVID-19 Vaccination Program FAQs Updated 10/28
- Connect with Vaccine Experts – Provider Office Hours Every Friday
- myCAVax Training
- Weekly Webinars and Training Calendar

**Alerts:**

**Pfizer 1170 Vaccine Pause**

- No deliveries of Pfizer 1170 from November 2-9.
- Anticipated Delivery Schedule for Pre-Ordered Pediatric Vaccine
- Comparison Guide of Upcoming Pfizer Products and Current COVID-19 Vaccines

**Check Moderna Vaccine for Extended Expiration Dates!**

- Moderna continues to update data regarding extension of expired doses.

**Updated Booster Guidance**

- COVID-19 Booster Doses, Moderna Wastage Reporting
- COVID-19 Vaccine Eligibility Chart | Summary of Related Guidance and Requirements
- Are You Ready for Expanded Booster Doses? – Provider Readiness Checklist
- What barriers do you foresee in administering booster doses in the next month? Please email [CovidCallCenter@cdph.ca.gov](mailto:CovidCallCenter@cdph.ca.gov) with your response. Your feedback is appreciated!
- CDPH Town Hall on Booster Dose Readiness | Slides

**CalVaxGrant Deadline Extended to December 17!**

- There's still time to apply for Grants Up to \$55,000 for Support of Small Practices

**Now Enrolling Providers of Pediatric Services**

- Benefits for Primary Care Providers
- Find Information on How to Enroll

# Job Aid: Volunteer Services Guide

## Volunteer Services Supporting Vaccination Needs

### California COVID-19 Vaccination Program



This quick reference guide lists **volunteer services** that can be utilized to help support unmet vaccination needs for Providers, LHJs, and MCEs. Please ensure that all COVID-19 volunteers complete **CDPH required training for non-traditional and expanded vaccinators** before starting volunteer vaccination activities.

Resource	Description	Contact Information
<b>California Volunteers</b>	California Volunteers is the state office tasked with engaging Californians in service, volunteering and civic action to tackle our State's most pressing challenges while mobilizing all Californians to volunteer and serve in their communities.	Safely help our communities respond to COVID-19. Reach out to: <a href="https://www.californiavolunteers.ca.gov/get-involved/covid-19/">https://www.californiavolunteers.ca.gov/get-involved/covid-19/</a> to serve in California.
<b>My Turn – Volunteer (California Volunteers) – program expires 12/31/21</b>	My Turn - Volunteer is a statewide volunteer initiative designed to help accelerate the administration of vaccines. My Turn - Volunteer can help you publicize your specific vaccination volunteer needs and requirements through targeted emails, texts, and social media posts to get the right folks "raising their hands" for your opportunities.  More information is here: <a href="https://www.californiavolunteers.ca.gov/wp-content/uploads/2021/08/My-Turn-Volunteer-Overview-v-5.12.pdf">https://www.californiavolunteers.ca.gov/wp-content/uploads/2021/08/My-Turn-Volunteer-Overview-v-5.12.pdf</a>	Request vaccination support by contacting California Volunteers: <a href="https://www.californiavolunteers.ca.gov/continue-receiving-vaccine-support/">https://www.californiavolunteers.ca.gov/continue-receiving-vaccine-support/</a>  <b>Email your questions to:</b> <a href="mailto:myturnvolunteer@californiavolunteers.ca.gov">myturnvolunteer@californiavolunteers.ca.gov</a> <i>Share your organizations needs and be sure to include relevant zip codes and county.</i>
<b>VolunteerMatch.org</b>	Get the volunteers you need to vaccinate California. VolunteerMatch / California Volunteers Partnership allows you to create a profile and post volunteer opportunities at no cost. A national organization, with over 1.3M monthly site visitors looking for opportunities and 16.9M connections made.	Follow 3 steps to get started: <a href="https://myturnvolunteer.volunteermatch.org/">https://myturnvolunteer.volunteermatch.org/</a>

A quick reference that lists volunteer services that may support unmet vaccination needs for Providers, LHJs, and MCEs.

[eziz.org/covid: Vaccine Administration](https://eziz.org/covid/VaccineAdministration)

Resource	Description	Contact Information
<b>California Emergency Response Corps (CERC)</b>	CERC can provide short-term team deployments of an AmeriCorps member(s) who will provide support services addressing urgent vaccine needs. Complete and submit the request form online to seek CERC support. A representative will follow up with you to discuss an AmeriCorps member(s) availability and, as applicable, next steps. Submitting your form does not guarantee your organization will receive support.	Complete the <a href="#">AmeriCorps Disaster Services Deployment Request Form</a> .
<b>California Volunteer Centers, United Ways and Voluntary Organizations Active in Disaster (VOAD)</b>	A listing of California local volunteer organizations, volunteer centers and United Ways that connect local volunteers to non-profits and public agencies that need vaccination volunteers.	<a href="#">View list of volunteer organizations and their contact information.</a>
<b>Large Vaccination Events coordinated through LHJ Regional Coordinator</b>	Coordinate with your local LHJ to identify vetted volunteer resources that maybe available to support large vaccination events or specialized vaccination clinics.	Contact your LHJ's Regional Coordinator.
<b>VAXForce.org</b>	<i>VaxForce</i> is a volunteer registration and matching system that allows healthcare professionals and students to staff vaccination events throughout California. They partner with statewide associations, local governments and nonprofits who have unmet vaccinator workforce needs.	View <a href="#">VAXForce.org</a> to learn more. See the tab "For Vaccination Agencies" to register your organization and list volunteer opportunities.
<b>Local Medical Center(s) Volunteers</b>	Connect with your local medical center(s) Department of Volunteer Services to identify vetted volunteers who might be able to help with vaccination needs.	Contact your local medical center(s) Department of Volunteer Services.
<b>Medical and Nursing Students</b>	Contact your local medical center(s) nursing and medical student coordinator to identify current students who might be able to help with vaccination needs.	Contact your local medical center(s) medical and nursing student coordinator.



# COVID-19 Vaccine Provider FAQs

- Answers to Provider questions
- Updated weekly: Last updated 10.28.2021
- Currently in its 43rd iteration!



**Q: Can immunocompromised patients who received a COVID-19 vaccine additional dose receive a booster dose?**

A: Yes. Moderately and severely immunocompromised people aged 18 and over who completed an mRNA COVID-19 vaccine primary series and received an additional mRNA vaccine dose (Pfizer-BioNTech or Moderna), may receive a single COVID-19 booster dose (Pfizer-BioNTech, Moderna, or Janssen) at least 6 months after completing their third mRNA dose. For further information, please visit Clinical [Clinical Considerations for COVID-19 Vaccine Booster Doses](#).



**Q: Is the Moderna COVID-19 booster dose volume different from the primary series dose volumes?**

A: Yes. Moderna booster doses should be administered as half-doses (0.25 mL). Each dose of Moderna wastage should be reported only as a whole dose, whether it is a half dose or a full dose. To access a visual guide of the COVID-19 vaccine formulations, please visit [COVID-19 Vaccine Product Guide](#), and for further information, please visit [Moderna Wastage Guidance](#) and [Reporting Doses Spoiled, Expired, or Wasted](#).

## California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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Week of November 1, 2021

Note: Calendar subject to change

	Monday 11/1	Tuesday 11/2	Wednesday 11/3	Thursday 11/4	Friday 11/5
myCAvax	<a href="#">myCAvax Vaccine Order Request with Q&amp;A</a> 10:00 am – 10:30 am PW: myCAvax2021!				
My Turn	<a href="#">Introduction to My Turn Onboarding</a> 12:00 pm – 1:00 pm			<a href="#">Introduction to My Turn Onboarding</a> 4:00 pm – 5:00 pm	
Combined Office Hours and Events	<a href="#">My Turn and myCAvax Office Hours</a> 12 pm – 1 pm PW: Immunize2020!		<a href="#">Onboarding (My Turn &amp; myCAvax) Office Hours</a> 1:00 pm – 2:00 pm		<a href="#">Provider Office Hours</a> 9:00 am – 10:00 am PW: Immunize2021!  <a href="#">Pediatric Provider Town Hall with Dr. Erica Pan</a> 11:00 am – 12:00 pm

View On Demand	<ul style="list-style-type: none"><li><a href="#">Intro to My Turn Onboarding</a> (v. 9/24/21)</li><li><a href="#">My Turn Flu Functionality Review</a> (v. 10/26/21)</li></ul>	<ul style="list-style-type: none"><li><a href="#">Provider 101 Account Enrollment: Section A: Organization Application</a> (v. 10/21/21)</li><li><a href="#">Provider 101 Account Enrollment: Section B: Location Application</a> (v. 10/21/21)</li></ul>	<ul style="list-style-type: none"><li><a href="#">What's New in myCAvax</a> (v. 10/12/21)</li><li><a href="#">What's New in myCAvax for Reactivated Providers</a> (v. 9/8/21)</li><li><a href="#">Vaccine Marketplace</a> (v. 8/26/21)</li></ul>	<ul style="list-style-type: none"><li><a href="#">Clinic Manager Training</a> (v. 10/22/21)</li><li><a href="#">Vaccine Administrator / VA Assistant Training</a> (v. 10/22/21)</li></ul>
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Help

Website: [www.eziz.org/covid](http://www.eziz.org/covid), [FAQs](#)  
General email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)  
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
myCAvax Help Desk Email: [myCAvax.HD@accenture.com](mailto:myCAvax.HD@accenture.com)  
Phone: (833) 502-1245, option 2

# Vaccine Administration

Amy Pine, CDPH

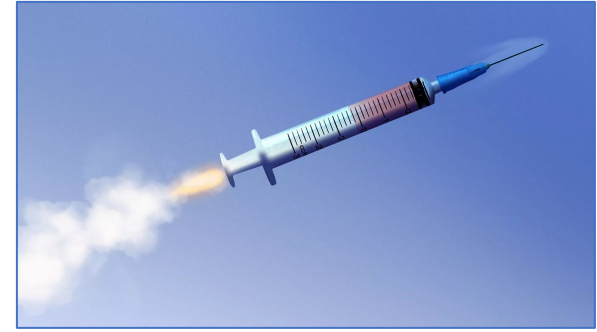
# Doses Administered to Date (10/27/21)

**52,508,174** doses administered!

- **80.57%** of 12+ population has received at least one dose and 72.77% are fully vaccinated.
- **82.69%** of 65+ population has received at least one dose and 75.24% are fully vaccinated.
- **66.7%** of 12-to-17-year-olds have received at least one dose and 59% are fully vaccinated.
  - Opportunities to vaccinate 1,050,373 12-to-17-year-olds



# Booster Doses



- **2,140,624** Booster recipients to date.
  - This week (Oct 25-31), boosters are representing about 69% of the total doses administered.
  - The 65+ cohort represent most people receiving booster doses (56.4%).
  - HPI Quartile 4 has the largest volume of booster doses being administered at 37.7% and 13.8% in HPI Quartile 1.
  - Pharmacies are administering the majority of booster doses so far (57.2%) followed by Medical Practices at 26.5%.
  - Tuesday Oct 26th -- first day that daily booster doses alone were over 100k!



# Vaccine Equity Metric



## Vaccinations by VEM Quartile

VEM Quartile 1	Doses Administered	12,048,518	23.37%
	Fully Vaccinated	5,674,130	65.22%
	Partially Vaccinated	822,537	9.45%
	1+ Dose Administered	6,496,667	74.67%
VEM Quartile 4	Doses Administered	14,344,738	27.83%
	Fully Vaccinated	6,733,281	83.77%
	Partially Vaccinated	494,079	6.15%
	1+ Dose Administered	7,227,360	89.92%
VEM Quartile Delta	Doses Administered	-2,296,220	-4.45%
	Fully Vaccinated	-1,059,151	-18.55%
	Partially Vaccinated	328,458	3.31%
	1+ Dose Administered	-730,693	-15.25%

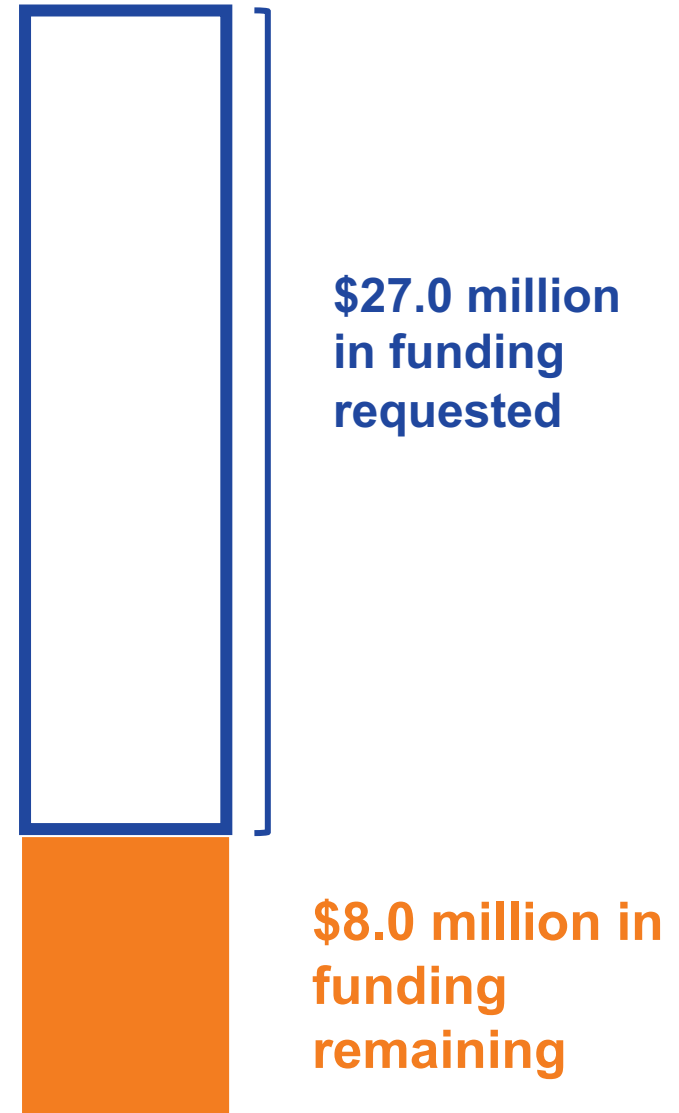


# CalVaxGrant Update

Claudia Aguiluz, CDPH

# Latest CalVaxGrant Status

- Application deadline EXTENDED to Dec 17th or until funding is spent. **First come, first served!**
- Skilled Nursing Facilities and Home Health Agencies now eligible. Visit [PHC website](#) for a full list of who's eligible.
- 1,626 applications approved.



# Clinical Updates

Caterina Liu, M.D., CDPH

# Pfizer COVID-19 Vaccine for Children 5-11

- On 10/26/21, FDA's Vaccines and Related Biological Products Advisory Committee voted to recommend the Pfizer COVID-19 Vaccine in children 5 to 11 years of age
- FDA will make decision in the coming days whether to amend the emergency use authorization (EUA) to include children 5 to 11 years of age
- ACIP to meet November 2-3 to discuss clinical recommendations for use of COVID-19 vaccines in this population

# ACIP/CDC Recommendations for Boosters

For individuals who received a Pfizer-BioNTech or Moderna COVID-19 vaccine, the following groups are eligible for a booster shot at 6 months or more after their initial series:

- 65 years and older
- Age 18+ who live in [long-term care settings](#)
- Age 18+ who have [underlying medical conditions](#)
- Age 18+ who work or reside in [high-risk settings](#)

See [CDC Interim Clinical Considerations for COVID-19 Vaccines](#)

# “Should” and “May” Same for Pfizer and Moderna

Those who **should** receive a booster dose:

- Age 65 years and older or residing in a long-term care facility, or
- Age 50 through 64 years with underlying medical conditions or at increased risk of social inequities.

Those who **may** receive a booster dose:

- Age 18 through 49 years with underlying medical conditions, or
- who are at increased risk for SARS-CoV-2 exposure and transmission because of occupational or institutional setting.

# Considerations for Patients in the “May” Category

## Benefits of a COVID-19 booster dose:

- May reduce risk of SARS-CoV-2 infection
- May reduce risk of severe COVID-19 disease and post-COVID symptoms
- May reduce transmission of SARS-CoV-2 to others

## Things to consider when deciding whether to get a booster:

- Risk of exposure to SARS-CoV-2
- Risk for severe infection related to underlying conditions
- Potential impact of SARS-CoV-2 infection

# ACIP/CDC Recommendations: Janssen (J&J) Booster

All Janssen COVID-19 vaccine recipients aged  $\geq 18$  years **should receive**

- A single COVID-19 booster dose (Pfizer-BioNTech, Moderna or Janssen)
- at least 2 months (8 weeks) after completing their Janssen primary series.

## COVID-19 Vaccine Eligibility



Use this chart to help determine when to give COVID-19 vaccine based on age or health conditions.

Dose		Age:	12-17	18-49	50-64	65+
Pfizer	Primary 2 doses		✓	✓	✓	✓
	Additional (3rd) dose for immunocompromised at least 28 days after 2nd Pfizer dose		✓	✓	✓	✓
	Booster dose of Pfizer or different brand, at least 6 months after 2nd dose of Pfizer					✓
	• Long-term care facility resident			✓	✓	
	• Underlying medical condition or increased risk of social inequities			✓ may receive	✓	
	• Increased risk of exposure from work or institutional setting			✓ may receive	✓ may receive	
Moderna	Primary 2 doses			✓	✓	✓
	Additional (3rd) dose for immunocompromised at least 28 days after 2nd Moderna dose			✓	✓	✓
	Booster dose of Moderna (half-dose) or different brand, at least 6 months after 2nd dose of Moderna					✓
	• Long-term care facility resident			✓	✓	
	• Underlying medical condition or increased risk of social inequities			✓ may receive	✓	
	• Increased risk of exposure from work or institutional setting			✓ may receive	✓ may receive	
Johnson & Johnson	Primary 1 dose			✓	✓	✓
	Booster dose of J&J or different brand, at least 2 months after primary J&J dose			✓	✓	✓

View Related Guidance and Requirements for more information.

California COVID-19 Vaccination Program

IMM-1396 (10/25/21)



# Boosters for People who are Moderately and Severely Immunocompromised

- Immunocompromised people  $\geq 18$  years **may** receive a single COVID-19 booster dose
  - Of Pfizer-BioNTech, Moderna or Janssen
  - After completion of primary series and additional dose
  - At least 6 months after completing their third mRNA vaccine dose
  - Total of 4 doses
- If Moderna is used,
  - Additional dose ( $\geq 28$  days after 2<sup>nd</sup> dose) – administer 100 $\mu$ g (0.5ml)
  - Booster dose ( $\geq 6$  months after additional dose) – administer 50 $\mu$ g (0.25ml)

# Boosters for People who are Moderately and Severely Immunocompromised

Immunocompromised people  $\geq 18$  years who received a single dose of Janssen COVID-19 vaccine **should** receive a single booster dose:

- Of Pfizer-BioNTech, Moderna or Janssen
- At least 2 months (8 weeks) after receiving their initial Janssen primary dose
- If the Moderna vaccine is used – administer 50 $\mu$ g (0.25ml).
- A person who received one primary dose of Janssen vaccine should not receive more than two COVID-19 vaccine doses.

# Choosing Booster Vaccine

- Eligible individuals may choose which vaccine they receive as a booster dose
  - Consider risks and benefits of each product
  - Discuss with healthcare provider
- Homologous boosting (using same product as primary series):
  - Increases the immune response against SARS-CoV-2
  - Acceptable safety profile for all FDA-approved or FDA-authorized COVID-19 vaccine boosters (Pfizer-BioNTech, Moderna [**half dose**] or Janssen)

# Heterologous (Mix and Match)

## Heterologous (Mix-and-Match) Boosting Defined:

Using a different vaccine for a booster dose than what was used for a patient's primary series.

Of note:

- All COVID-19 vaccine boosters led to a strong serologic response in groups primed by all three vaccines.
- Use of any COVID-19 vaccine will boost immunity!

# Choosing Booster Vaccine

## Risks of different COVID-19 vaccines:

- Myocarditis and pericarditis after mRNA vaccine
  - Highest risk in males aged <30 years
- Thrombosis with thrombocytopenia syndrome (TTS) after Janssen vaccine
  - Women aged 18-49 years at highest risk
  - Women aged 18-49 should be made aware of the risk and the availability of mRNA vaccines as a booster
- Guillain-Barré Syndrome (GBS) after Janssen
  - Highest risk in males 50-64 years old

# Other Considerations

## Definition of “Fully Vaccinated” is Unchanged

- For public health purposes, people who have completed a primary vaccine series (i.e., 2-dose mRNA vaccine series or a single dose of the Janssen vaccine) are considered fully vaccinated  $\geq 2$  weeks after completion of the primary series.

## Co-administration

- Booster dose of any COVID-19 vaccine can be administered with other vaccines without regard to timing.
- Includes simultaneous administration on the same day.

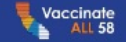
Vaccinated outside US with non-FDA approved vaccine – no CDC recommendation

# Job Aid to Ease Vaccination Anxiety

## Tips for Reducing Vaccination Anxiety in Adults and Children:

- Distract
  - Reduce stress and ease pain.
- Comfort
  - Remain calm and stay positive.
- Educate
  - Manage pain and side effects.

### Tips to Ease Anxiety During Vaccination



People of all ages may experience stress or anxiety when getting vaccinated. It's important to give patients adequate opportunity to express fears and ask questions. Health care staff can help by suggesting these strategies or encouraging them to use their existing coping skills to reduce anxiety.



#### **DISTRACT:**

Reduce stress and ease pain.

- Interact warmly with the patient throughout the appointment.
- Point out interesting things in the room or ask them to count all the blue items they see. Tell a story. Ask them to wiggle their toes or tighten and release muscles in their face, hands, or legs.
- Suggest they play a game, watch a video, listen to music, or imagine their favorite place. Parents can try talking or singing to their child.
- Tell them to take slow, deep breaths during vaccination. Children can blow bubbles (imaginary or real) to help them take big breaths.
- Remind them to stay focused on the distraction strategy if their attention wanders.



#### **COMFORT:**

Remain calm and stay positive.

- Reassure them that it may sting, but it will only last a few seconds. (Consider using topical anesthetic before vaccination, if appropriate. Allow for time to take effect.)
- Though a seated position is preferred for vaccination, those with anxiety may lie down. Remind them to relax their arms and shoulders.
- Adults may wish to bring a support person or have a friendly hand to squeeze. Parents may hold their child on their lap during vaccination and cuddle them after.
- Allow children to cry – don't force them to "be brave."
- Reward young patients with a sticker or colorful Band-Aid. Parents may offer to take them to the park or to get a treat.
- Give positive reinforcement–tell them they did something good by protecting themselves and those around them.



#### **EDUCATE:**

Manage pain and side effects.

- Inform patients or their parents that they may experience mild side effects that should go away within a few days. This is a normal sign that their body is building immunity.
- Common side effects include soreness, redness or swelling where they got the shot, feeling tired, headache, muscle pain, chills, fever, or nausea.
- Apply a cool, wet cloth to the area to reduce any soreness where the vaccine was administered. Use or exercise the arm.
- Advise on what pain relievers can be used to help alleviate soreness or other side effects. Aspirin is not recommended for children and adolescents. Instead, use acetaminophen (e.g., Tylenol) or ibuprofen (e.g., Advil, Motrin).

# Storage & Handling Update

Kate McHugh, CDPH





# Job Aid – COVID-19 Vaccine Product Guide

### COVID-19 Vaccine Product Guide

**Check vaccine products before use to ensure administration to appropriate ages.**

Refer to CDC product info for more details.

	5-11 years old	12+ years old		18+ years old	
	Pfizer	Pfizer	Pfizer (Comirnaty)	Janssen (J&J)	Moderna
	Pending Approval  subject to change	Currently Available 	Pending Approval  subject to change		

Packaging	5-11 years old	12+ years old	18+ years old
Cap color	Orange cap	Purple	Blue cap
Doses per vial	10 doses	6 doses	5 doses
Package size	100 doses	1170 (or 450) doses	50 doses
NDC # in VTrckS	95267-1055-04	59267-1000-02	59676-0580-15

Administration	5-11 years old	12+ years old	18+ years old
Diluent	1.3 mL per vial	1.8 mL per vial	Do not mix
Injection Volume–Primary	0.2 mL	0.3 mL	0.5 mL
Injection Volume–Booster	N/A	same	same

Storage Limits**	5-11 years old	12+ years old	18+ years old
ULT (-90 to -60°C)	Up to 6 months†	Up to 9 months	N/A
Thermal Shipper	N/A	Up to 30 days	N/A
Freezer	N/A	Up to 14 days (-25 to -15°C)	N/A
Refrigerator (2° to 8°C)	Up to 10 weeks†	Up to 31 days	Until expiration

\* When drawing up half-doses for Moderna boosters, note that Moderna vials cannot be punctured more than 20 times.

\*\* Do not dispose of expired vaccine until checking with manufacturers for extended expiration dates.

† Regardless of storage condition, do not use vaccine after 6 months from manufacture date printed on vial/cartons.

California COVID-19 Vaccination Program

IMM-1399 (10/22/21)

- Guide includes:
- Packaging
  - Administration
  - Storage Limits
  - Age
  - Availability

# Pfizer COVID-19 Vaccine for 5-to-11-year-olds

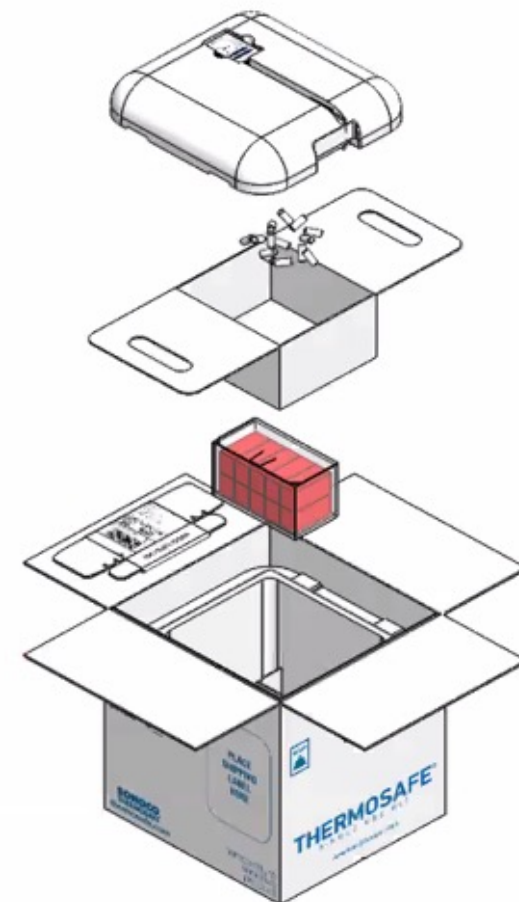
- Current formulation on shelves **cannot** be administered to children ages 5-11.
- Wait to receive the formulation approved for children ages 5-11.
- Double check product **before** vaccine administration, if you serve both individuals 12+ and under 12 at your clinic.

# New Single-Use Shipper

## SINGLE-USE SHIPPER

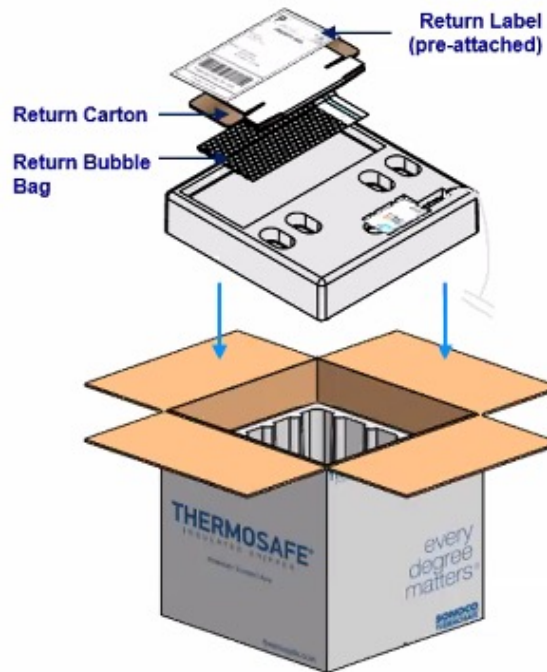
Key Considerations*	
Controlant Logger/ Monitoring	Real-time Data Monitoring
Pack Options	10-pack
Shipper Duration	3 Days
External Dimensions	410 X 412 X 477mm
Shipper Return	Not Applicable – Destroyed per procedure
Controlant Logger Return	Returned without Shipper in provided return envelope
Thermal System	Dry Ice – 10kg
POU Considerations	<ul style="list-style-type: none"> <li>• <b>Lightweight</b></li> <li>• <b>Not reusable</b></li> <li>• <b>Not designed for on-site storage</b></li> <li>• <b>Vials must be transferred to ULT or refrigerator upon receipt</b></li> <li>• <b>Differentiated from Medium ULT through nomenclature &amp; Pfizer Global Supply brochure</b></li> </ul>

\*Note: Pfizer does not recommend storing the Pediatric doses in the Medium ULT

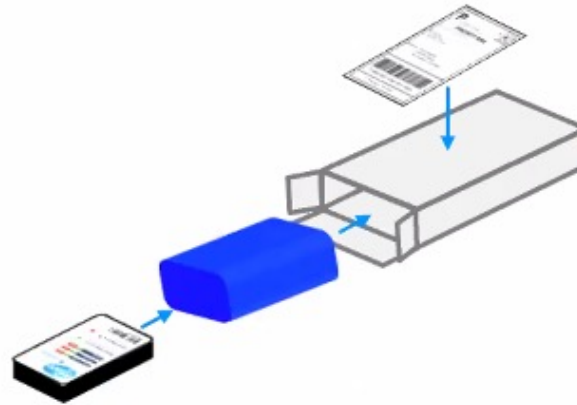


# Single-Use Shipper Logger Return Process\*

- 1 POU will receive vaccines in Single-Use Shipper with Logger Return Kit embedded within lid of shipper



- 2
- POU removes Logger from thermal shipper and places it inside of Bubble Bag
  - POU places Bubble Bag into Return Carton
  - Return Label applied to Return Carton (or may come pre-attached)



*\*Single-Use Thermal Shipper will not be returned, solely the Logger*

- 3 Logger Return Carton collected at POU or dropped off for return to Controlant Service Center



**Pediatric Pfizer Requires Return of Logger Only**

Partners Include:

- FedEx
- UPS
- U.S. Postal Service

BIONTECH

Pfizer

# Moderna Lot Number Extension

- All lots were **not** extended
- CDC supplied list of lot numbers that were extended and those not extended!
  - Lot numbers extensions are varied, so important to check CDC list.
  - We will investigate, if your lot number doesn't appear on either list.
- See two recent emails from the COVID Call Center:
  - [Update: Moderna COVID-19 Vaccine Expiry](#)
  - [Update #2: Moderna COVID-19 Vaccine Expiry](#)



**Important:** If your lot was **not** extended, please dispose of vaccine.



# Moderna Boosters

- Booster dose vials are the same formulation/NDC\* as the primary series. It is not a different product.
  - Primary Series Dose: 0.5mL
  - Booster Dose: 0.25mL

Vial Size	Unit of Sale NDC* (Carton)	Unit of Use NDC* (Vial)	Number of Primary Series Doses Per Vial	Number of Booster Doses Per Vial
5.5 mL	80777-273-99	80777-273-10	10 (maximum 11)	Maximum 20
7.5 mL	80777-273-98	80777-273-15	14 (maximum 15)	Maximum 20

*Note: For both NDCs\*, vials can be punctured a **maximum** of 20 times. The stopper in the vial has only been studied to successfully withstand up to 20 punctures.*

\*National Drug Code

# Moderna Booster Ancillary Supplies

- Due to the small size of the dose, 1mL syringes must be used for accurate measurements.
  - Moderna recommends using low-dead volume needles/syringes.
- If you are going to use Moderna currently in inventory for booster doses, you may have to supply your own 1mL syringes.
- CDC will ship "double" ancillary supplies for new Moderna shipments
  - They are sending one kit of Moderna 140 ancillaries and one kit of Moderna 100 ancillaries (enough for 240 doses).
  - Some of these syringes may be 3mL as they are from older kits.



# Moderna Waste Reporting Tutorial

- Wastage should be reported only as whole doses.
- Each dose administered (full or half dose) counts against the total possible wastage of 10 doses (Moderna 10) or 14 doses (Moderna 14).
- Once 10 or 14 administrations occur in any combination of dose sizes from a single vial, no wastage should be reported. For example, for a Moderna-14 vial, wastage should only be reported up to 14 doses; do not report wastage over 14 doses even though you can administer up to 20 booster doses from one vial.
- Moderna Waste Calculation Formula
  - $\text{Wastage} = \text{Vial size} - \text{Total number of doses administered}$



# Moderna 14 Wastage Table

**Moderna 14 Dose Vial Wastage Table**

Full doses Half Doses	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14
0	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
1	13	12	11	10	9	8	7	6	5	4	3	2	1	0	
2	12	11	10	9	8	7	6	5	4	3	2	1	0		
3	11	10	9	8	7	6	5	4	3	2	1	0			
4	10	9	8	7	6	5	4	3	2	1	0				
5	9	8	7	6	5	4	3	2	1	0					
6	8	7	6	5	4	3	2	1	0						
7	7	6	5	4	3	2	1	0							
8	6	5	4	3	2	1	0								
9	5	4	3	2	1	0									
10	4	3	2	1	0										
11	3	2	1	0											
12	2	1	0												
13	1	0													
14	0														
15															
16															
17															
18															
19															
20															

No Waste Reported

Green Area = No Waste Reported

# Moderna 10 Wastage Table

Moderna 10 Dose Vial Wastage Table

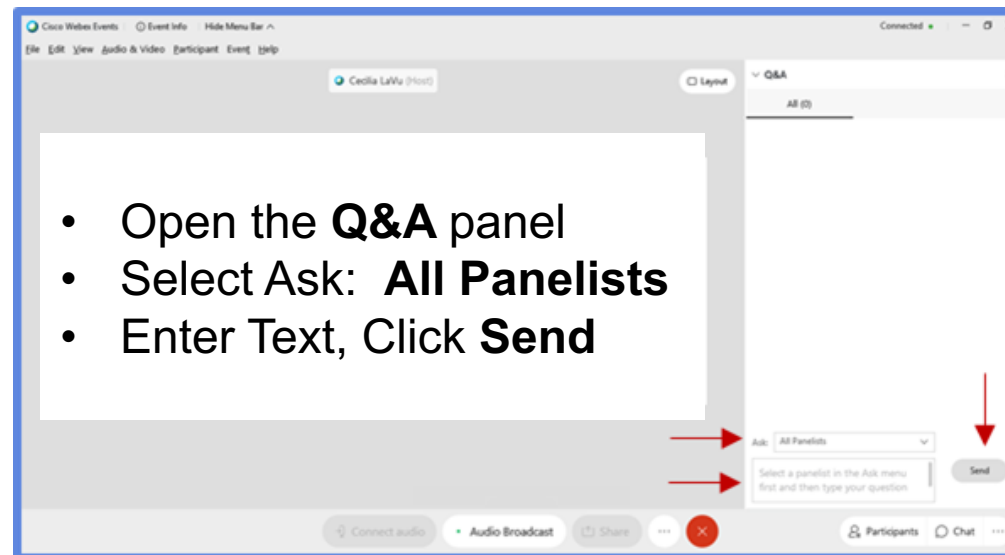
Full doses Half Doses	0	1	2	3	4	5	6	7	8	9	10
0	10	9	8	7	6	5	4	3	2	1	0
1	9	8	7	6	5	4	3	2	1	0	
2	8	7	6	5	4	3	2	1	0		
3	7	6	5	4	3	2	1	0			
4	6	5	4	3	2	1	0				
5	5	4	3	2	1	0					
6	4	3	2	1	0						
7	3	2	1	0							
8	2	1	0								
9	1	0									
10	0										
11											
12											
13											
14				No Waste Reported							
15											
16											
17											
18											
19											
20											

Green Area = No Waste Reported

# Provider Office Hours Q&A

Please use the Q&A panel to comment or ask a question:

## Q&A Panel



# Vaccine Management

Eric Norton, My Turn

Claudia Aguiluz, CDPH

# Table of Contents

- Fully Approved EUA of Single Use Booster Doses
- Pfizer 1170 Ordering
- Ages 5-11 Pediatric Pfizer Vaccine Rollout
- Appendix
  - myCAvax – Known Issues & Workarounds
  - [myCAvax Trainings](#)
  - My Turn and myCAvax [Feedback Form](#)

# Fully Approved EUA of Single Use Booster Doses\*

## My Turn Updates

### Moderna and Pfizer

#### Single

booster dose

#### 6 months

(minimum) following primary series completion

#### Ages

- 18+ living in long-term care settings
- 18+ with underlying medical conditions
- 18+ who work or live-in high-risk settings
- 65+

### Janssen

#### Single

booster dose

#### 2 months

(minimum) following primary single-dose completion

#### Ages

- 18+

### Patients can schedule Moderna and Johnson & Johnson boosters.

- Moderna and Pfizer Additional Dose and Booster Clinics may not appear on My Turn as normal due to recent functionality updates.
  - If your clinic isn't appearing, **delete** the combined supply and **re-add** the new supply. Allow up to 30 min. to update.

### Mix and Match Booster Dose

Patients can select and schedule any brand of booster, regardless of the brand of their initial series.

#### \*Sources:

- [Coronavirus \(COVID-19\) Update: FDA Takes Additional Actions on the Use of a Booster Dose for COVID-19 Vaccines](#)
- [CDC Expands Eligibility for COVID-19 Booster Shots](#)
- [Western States Scientific Safety Review Workgroup Recommends Moderna, Johnson & Johnson Vaccine Booster Shots, Approves Mix-and-Match Booster Shots](#)

# Pfizer 1170 Ordering

Pfizer 1170 will **not be available** for order during the Ordering and delivery blackout period. To prevent potential delays and ensure timely delivery of vaccine:



**Provider submits** all order requests.  
*Submitted orders will be delivered week of Nov 1<sup>st</sup>*



**LHD approves** order requests



**Blackout begins** Oct 28<sup>th</sup> and **ends** Nov 4<sup>th</sup> for **Pfizer 1170**

**Note:** Orders placed 11/1 will be delivered after the delivery blackout

Moderna and J&J Ordering is not affected



**Pfizer 1170 Deliveries Paused Nov. 2<sup>nd</sup> – 9<sup>th</sup>**

# Ages 5-11 Pediatric Pfizer Vaccine Rollout

While awaiting formal FDA approval of the **ages 5-11 pediatric Pfizer vaccine** ...

## WAVE 1 - 3 PRE-ORDER METRICS (as of 10/28)

**1,207,800**

Doses Allocated by CDPH

**967,500**

Doses Requested by Providers

**858,950**

Doses Approved by LHDs

**1,025**

Providers

**65**

LHD / MCEs

## UP NEXT

- Pre-orders placed by October 22 will ship November 1-8 post EUA approval
- Second pre-order rollout **Standard Orders**
- **Small Orders / TPR** availability

## COVID VACCINE REMINDERS



The 5-11 Pediatric Pfizer Vaccine is **NOT interchangeable** with the 12+ Pfizer vaccine.



# Pfizer Pediatric Vaccine Ordering Update!

## Additional ordering opportunities starting today:

- ✓ Small Orders (less than 300 doses) - Minimum quantity varies by jurisdiction.
- ✓ Standard pre-orders (300 dose minimum / increments of 300)
  - Pre-orders must be submitted by Monday, November 1 at 5 PM.
- ✓ We anticipate Standard Order minimum quantities will drop to 100 doses once routine ordering is available week of November 8.

### Ordering Tips:

- ✓ Submit weekly orders
- ✓ Order what you need to start vaccination efforts
- ✓ Consider pediatric population, community demand, and anticipated weekly appointments/vaccination efforts

For Providers

## California COVID-19 Vaccination Program Update

### Next Steps

### Pfizer Pediatric (5-11 Years) Vaccine Rollout

Reminder: The Pfizer COVID-19 vaccine for 5-to-11-year-olds will be a new product with new packaging, new product configuration (10-dose vial), different dosage and injection volume, and a new National Drug Code (NDC). (See [easy-to-read chart](#).)

#### Ordering Pfizer Pediatric Vaccine

The first set of pre-orders have been reviewed and transmitted to CDC. We would like to announce additional ordering opportunities starting tomorrow, as follows:

- Place Small Orders (less than 300 doses) starting Friday, October 29. Minimum quantity varies by jurisdiction.
- Place additional Standard pre-orders (300 dose minimum / increments of 300) starting Friday, October 29. These pre-orders must be submitted by Monday, November 1 at 5 PM.
- We anticipate Standard Order minimum quantities will drop to 100 once routine ordering is available the week of November 8th.

As with other COVID-19 vaccines, providers should submit weekly orders. Order what you need to start pediatric vaccination efforts considering your pediatric population 5 to 11 years of age, community demand, and anticipated weekly appointments/vaccination efforts. Avoid over ordering.

#### Planning for Pfizer Pediatric Vaccine

Pfizer Pediatric has an orange cap, and the 12+ formulation can be identified by a purple cap. Use of cap colors may help clearly distinguish supplies in your refrigerator, as well as throughout the preparation and administration flows. Vials with purple caps cannot be used in children under 12 years of age.

**Prepare space in your vaccine storage units prior to receipt of the Pfizer Pediatric vaccine.** Store product separate from Pfizer COVID vaccines for 12+, ideally on a different shelf. Label shelf space as well as any storage bins to avoid administration errors.

# Pediatric Pfizer Vaccine - Updated Resources

## Pediatric Pre-Order Cadence for Providers: Pfizer COVID-19 Vaccine (5-11 Years)

Monday	Tuesday	Wednesday	Thursday	Friday
25	26	27	28	29
				<b>Pediatric Pre-Orders Extended for Standard Orders (Wave 3—minimum 300 doses) And Opens for Small Orders</b>
November 1	2	3	4	5
Wave 1 Pediatric Deliveries		Wave 2 Pediatric Deliveries		Wave 3 Pediatric Deliveries
<b>Pediatric Standard Pre-Orders (Wave 3—min 300 doses) and Small Orders by 5pm</b>		Submit Routine Catch-Up Orders by 5pm		
Submit Routine Orders by 5pm	<b>Pfizer 1170 delivery paused Nov 2–9</b>			
8	9	10	11	12
Wave 3 Pediatric Deliveries	Additional Pediatric Standard Pre-Order Deliveries			
<b>Pediatric Standard Orders (min 100 doses) and Small Orders by 5pm</b>	TPR Pediatric Deliveries			
Submit Routine Orders by 5pm		Submit Routine Catch-Up Orders by 5pm		
<b>Pfizer 1170 delivery paused Nov 2–9</b>				



Note: Minimum order will go down to 100 doses in subsequent weeks. Ordering timelines and delivery windows after the 3 waves of pre-orders are still TBD. Pfizer Pediatric and adult/adolescent doses from the TPR will likely arrive on different days.

(Updated 10/26/21)

## Pediatric Pre-order Cadence Calendar

## Receiving & Storing Pfizer-BioNTech & Comirnaty Vaccine\*



California COVID-19 Vaccination Program

Never reject vaccine shipments. Upon delivery, sites assume responsibility for ensuring that vaccines are stored in temperature-controlled environments. This job aid compiles guidance from CDC, Pfizer-BioNTech, and Controlant and is updated for California providers.

### Key Points

- Pfizer ships pediatric (ages 5-11) and adolescent/adult (12+) products with different formulations, packaging, product configurations, dosages, National Drug Codes (NDC), and storage requirements. (See [chart](#).)
- Do not administer Pfizer adolescent/adult formulation (purple cap) to children ages 5-11**
- Product configurations subject to supply; availability is reflected in myCavax
- Vaccine ships in ultra-cold thermal shipper with dry ice; ensure staff are trained on [dry ice safety](#)
- Ancillary kit ships within 24-48 hours of vaccine and includes PPE; see [COVID-19 Vaccine Product Guide](#) for details about vaccine, kits, dimensions, PPE & needle sizes (to be updated for pediatric product)
- Initial dry ice recharge kit ships for **Pfizer 1170 only** and within 24 hours of vaccine (unless site has ULT freezer); source dry ice pellets if storing vaccine in thermal shippers for more than 5 days

### Vials

- 2 mL type-2 glass, preservative-free, multidose vial (MDV); handle with care
- Orange cap for pediatric (ages 5-11); purple cap for 12+
- Use [low dead-volume syringes/needles](#) to maximize doses drawn (up to CDC's maximum)

### Vial Trays

- Pfizer 1170:** Single tray holds 195 vials (1,170 doses); up to 5 trays may be stacked in thermal shippers
- Pfizer 450:** (3) trays of 25 vials each (450 doses)
- Pfizer Pediatric:** (10) 10-dose vials (100 doses)

### Planning for Vaccine Shipments

Pfizer pediatric (ages 5-11) formulation has an orange cap; 12+ formulation has a purple cap. Use of cap colors may help clearly distinguish supplies in your refrigerator as well as throughout the preparation and administration flows. **Vials with purple caps cannot be used in children under 12 years of age.**

Prepare space in your storage units prior to receipt of vaccine product. Store orange and purple caps separately, ideally on a different shelf. Label shelf space and any storage bins to avoid administration errors.

\* Pfizer-BioNTech COVID-19 Vaccine is FDA-approved and marketed as Comirnaty® for prevention of COVID-19 in individuals 16 years of age and older. The vaccine also continues to be available under EUA. [Read more.](#)

California COVID-19 Vaccination Program

IMM-1339 (10/28/21)

# Wrap-Up

Leslie Amani, CDPH

# Where can I go for additional help?

## Type of Support

## Description

Updated 10.28.21



### COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

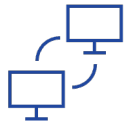
- Email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



### Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: [myCAvaxinfo@cdph.ca.gov](mailto:myCAvaxinfo@cdph.ca.gov)

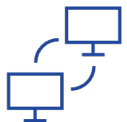


### myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: [myCAvax.HD@Accenture.com](mailto:myCAvax.HD@Accenture.com)
- Phone: (833)-502-1245, option 2, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM

For training opportunities: <https://eziz.org/covid/education/>



### My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: [MyTurn.Clinic.HD@Accenture.com](mailto:MyTurn.Clinic.HD@Accenture.com) or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids and demo and training opportunities: Flu: <https://eziz.org/covid/myturn/flu/> COVID: <https://eziz.org/covid/myturn/>



### CalVaxGrant Program Support

For questions and support around [CalVaxGrant](#), contact the program's administrator, Physicians for a Healthy California.

- Email: [calvaxgrant@phcdocs.org](mailto:calvaxgrant@phcdocs.org)
- Phone: (916) 551-2565

# Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



## Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



## How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



## Monitor What You See and Hear

Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **[rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov)**

[Contact](#)

# Public Call Center

## Public COVID-19 Call Center

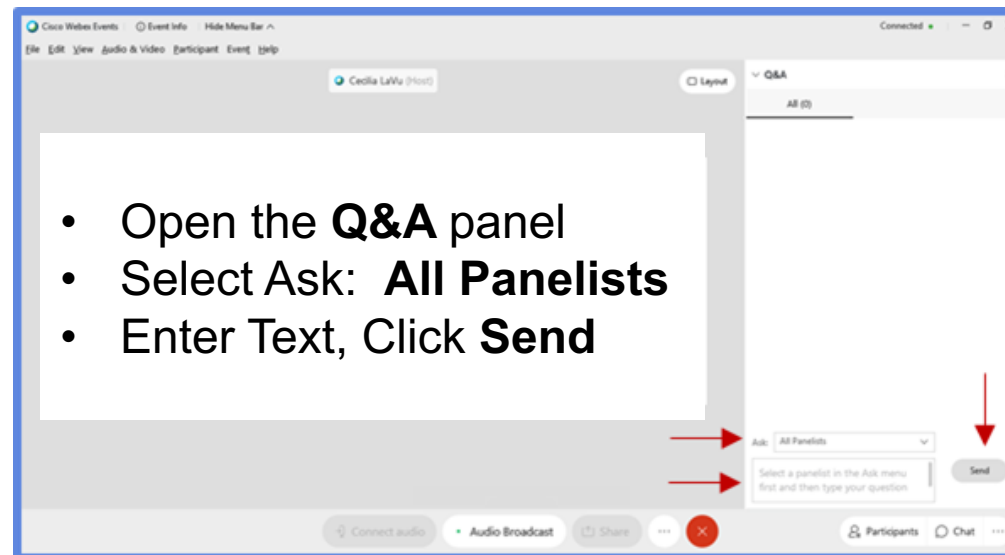
- Phone: (833) 422-4255: M-F 8AM-8PM; S-S 9AM-5PM
- For questions about general COVID questions, including vaccines, scheduling vaccination appointments through My Turn, return to school, testing, etc.



# Provider Office Hours Q&A

Please use the Q&A panel to comment or ask a question:

## Q&A Panel



# Thank you!



**Monday:**

**[My Turn & myCAvax Office Hours Link](#)**

**Monday, November 1, at 12:00 PM**

**Audio Conference:** 415-655-0001

Access Code: 145 995 8782

Session Number: 145 995 8782

Session Password: Immunize2020!

**Next Friday:**

**[Provider Office Hours Link](#)**

**Friday, November 5, at 9:00 AM**

**Audio Conference:** 415-655-0001

Access Code: 145 195 9307

Session Number: 145 195 9307

Session Password: Immunize2021!