

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, November 12, 2021



Vaccinate ALL 58
Together we can end the pandemic.

Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact hailey.ahmed@cdph.ca.gov

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Please do not put questions in Chat.

Agenda: Friday, November 12, 2021

No.	Item	Speaker	Time (AM)
1	Welcome and Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Vaccine Administration	Amy Pine (CDPH)	9:05 – 9:10
3	CalVaxGrant	Nisha Gandhi (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:25
Q&A			9:25 – 9:35
5	Storage & Handling, Data Quality	Alan Hendrickson (CDPH)	9:35 – 9:40
6	CAIR & Moderna	Michael Powell (CDPH)	9:40 – 9:45
7	Vaccine Management	Claudia Aguiluz (CDPH)	9:45 – 9:55
8	Wrap Up & Resources	Leslie Amani (Moderator)	9:55 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Digital COVID-19 Vaccine Record (DCVR): ID.me

- To retrieve DCVR, social security number is not required.
- If remediation is needed, identity verification is needed for virtual assistant.



VERIFY YOUR IDENTITY

We'll need permission to use details from your credit profile and other public sources to verify your identity. This will not affect your credit score. You will only need to verify your identity once.

Choose a verification method



Upload photos of your license or state ID

Upload photos of your driver's license or state ID, and enter your Social Security number.

Start now



Upload a photo of your passport

Upload a photo of your passport and enter your Social Security number.

Start now



Upload photos of your passport card

Upload photos of your passport card and enter your Social Security number.

Start now

[I don't live in the United States](#)

Resources for Vaccinating 5-to-11-year-olds

- [Q&A from Providers About Vaccinating 5-to-11-year-olds](#)
- Vaccinate All 58 [social media tools](#)
- [Video](#) featuring California Surgeon General Dr. Nadine Burke Harris encouraging Californians to get their children vaccinated against COVID-19.
- Updated [Pfizer Vaccine Minor Consent Guidance](#)
 - [Editable Word doc template](#)
 - [English: Fillable PDF form](#)
 - [Spanish: Fillable PDF form](#)



All Coalition Meeting with Drs. Fauci & Szilagyi

Dr. Anthony Fauci and Dr. Moira Szilagyi join #ThisIsOurShot for a conversation about building vaccine trust, focused on pediatric vaccinations. Discussion will include key messaging insights and perspective on pediatric and parental acceptance of the vaccine.

When: Wednesday, November 17 at 4:00 PM

Register [here](#)



ANTHONY FAUCI, MD
NIAID Director,
Chief Medical Advisor
to the President



MOIRA SZILAGYI, MD
American Academy
of Pediatrics
President-Elect



ALL-COALITION MEETING

Wednesday 11/17
at 4pm PST/7pm EST

30 Conversations in 30 Days Webinars

Talking about COVID-19 Vaccination and Fertility & Pregnancy

Speakers: Dr. LaTanya Hines and Dr. Michael Policar, OB-GYNs

When: Thursday, November 18 from 12:30 – 1:30 PM

Register [here](#)

How to Have Effective Conversations with Parents about COVID-19 Vaccines for School-Aged Children (archived from November 10)

Speaker: Dr. Eric Ball

[Slides](#) and [archived recording](#)



Children and COVID-19 Webinar



Duke

MARGOLIS CENTER
for Health Policy

Children and COVID-19: Strategies & Partnerships for Vaccination

Featuring representatives from the White House, state leaders, pediatric providers, school officials, and community health centers to discuss planning, partnerships, and logistical challenges for vaccinating children.

When: Wednesday, November 17 from 1:30 - 2:30 PM

Register [here](#)

Speakers and panelists include:

- **Cameron Webb, MD, JD**, Senior Policy Advisor for COVID-19 Equity, White House COVID-19 Response Team
- **Brandy Emily, DNP, RN**, Health Equity Branch Chief, Colorado Department of Public Health and Environment
- **Deborah Greenhouse, MD, FAAP**, Pediatrician, Columbia, South Carolina
- **Alycia Meriweather**, Deputy Superintendent, Detroit Public Schools Community District
- **Christian Ramers, MD, MPH**, Assistant Medical Director for Research & Special Populations, Family Health Centers of San Diego

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

**Vaccinate
ALL 58**

California COVID-19 Vaccination Program

ENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [For Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

myCAvax Help Desk

Email: [For Technical Support](#)
Phone: (833) 502-1245,
option 2

Vaccines

[Manufacturer Contacts](#)

My Turn

Email: [For Onboarding,](#)
[Technical Support](#)
Help Desk: (833) 502-1245,
option 4
Mon-Fri: 7AM-7PM
Sat-Sun: 8AM-1PM

Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Program Updates

If you need assistance with accessing documents on this website, email covidcallcenter@cdph.ca.gov or call (833) 502-1245 Mon-Fri 8 AM-6 PM.

Program Support and Education

- COVID-19 Vaccination Program FAQs Updated 11/10
- Connect with Vaccine Experts – Provider Office Hours Every Friday
- myCAvax Training
- Weekly Webinars and Training Calendar

Alerts:

Vaccine Orders

- [Holiday Deliveries Thursday 11/11, Moderna Vial Puncture Guidance](#)
- [Updates for Pfizer Pediatric Vaccine](#)
- [Anticipated Delivery Schedule for Pre-Ordered Pediatric Vaccine](#)

COVID-19 Vaccination of 5 to 11-Year-Olds:

- [View Recent Town Hall with Dr. Erica Pan: Archived Webinar | Slides](#)
- [CDC & Western States Recommendations](#)

Boosters

- [State's Expectations for Administering COVID-19 Vaccine Boosters and Patient Eligibility](#)
- [Are You Ready for Expanded Booster Doses? – Provider Readiness Checklist](#)
- What barriers do you foresee in administering booster doses in the next month? Please email CovidCallCenter@cdph.ca.gov with your response. Your feedback is appreciated!
- [CDPH Town Hall on Booster Dose Readiness | Slides](#)

Tools to Avoid Vaccine Mix-Ups:

- [Comparison Guide of COVID-19 Vaccine Products](#)
- [COVID-19 Vaccine Eligibility Chart | Summary of Related Guidance and Requirements](#)

Now Enrolling Providers of Pediatric Services

- [Benefits for Primary Care Providers](#)
- [Find Information on How to Enroll](#)
- [Apply for Grants Up to \\$55,000 for Support of Small Practices. Ends Dec. 17!](#)

COVID-19 Vaccine Provider FAQs

- Answers to Provider questions
- Updated weekly: Last updated 11.11.2021
- Currently in its 45th iteration!



Q: Can COVID-19 vaccine Providers provide a booster dose to any patient requesting one?

A: CDPH released new booster messaging guidance stating that COVID-19 vaccine Providers should not turn any patient away who is requesting a booster dose, as long as the patient is 18 and over and has met the 6-month original vaccination series time period for the Moderna or Pfizer vaccine or the 2-month original vaccine dose for the Janssen vaccine by Johnson & Johnson. To read the letter clarifying the State's expectations, please visit [CDPH Letter on COVID-19 Booster Messaging](#).



Q: Can the Pfizer pediatric (5-11 years) vaccine be stored in the freezer?

A: The Pfizer pediatric vaccine should be stored only in ultracold storage or in the refrigerator. The vaccine should not be stored in a standard freezer. To access a visual of the COVID-19 storage requirements, please visit [COVID-19 Vaccine Product Guide](#).

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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COVID-19 Vaccination Program Webinars and Training for Providers

Week of November 15, 2021

Note: Calendar subject to change

	Monday 11/15	Tuesday 11/16	Wednesday 11/17	Thursday 11/18	Friday 11/19
myCAvax	myCAvax Vaccine Order Request with Q&A 10:00 am – 10:30 am PW: myCAvax2021!	What's New in myCAvax 12:30 pm – 1:00 pm PW: myCAvax2021!			
My Turn			What's New in My Turn 4 pm – 5:00 pm		
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12 pm – 1 pm PW: Immunize2020!		Onboarding (My Turn & myCAvax) Office Hours 1:00 pm – 2:00 pm Special Event! TIOS All-Coalition Meeting with Dr. Anthony Fauci 4:00 pm – 5:00 pm	Webinar: Talking with Family Planning Clients about COVID-19 Vaccinations 12:30 pm – 1:30 pm	Provider Office Hours <i>New link!</i> 9:00 am – 10:00 am PW: Immunize!
View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 10/29/21)My Turn Flu Functionality Review (v. 10/26/21)	<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)	<ul style="list-style-type: none">What's New in myCAvax (v. 10/12/21)What's New in myCAvax for Reactivated Providers (v. 9/8/21)Vaccine Marketplace (v. 8/26/21)	<ul style="list-style-type: none">Clinic Manager Training (v. 10/22/21)Vaccine Administrator / VA Assistant Training (v. 10/22/21)	

Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245, option 2

Plan Ahead: Upcoming Holidays

NOVEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8	9	10	11 Holiday	12	13
14	15	16	17	18	19	20
21	22	23	24	25 Holiday	26 No Provider Office Hours	27
28	29	30				

DECEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24 No Provider Office Hours	25
26	27	28	29	30	31 No Provider Office Hours	

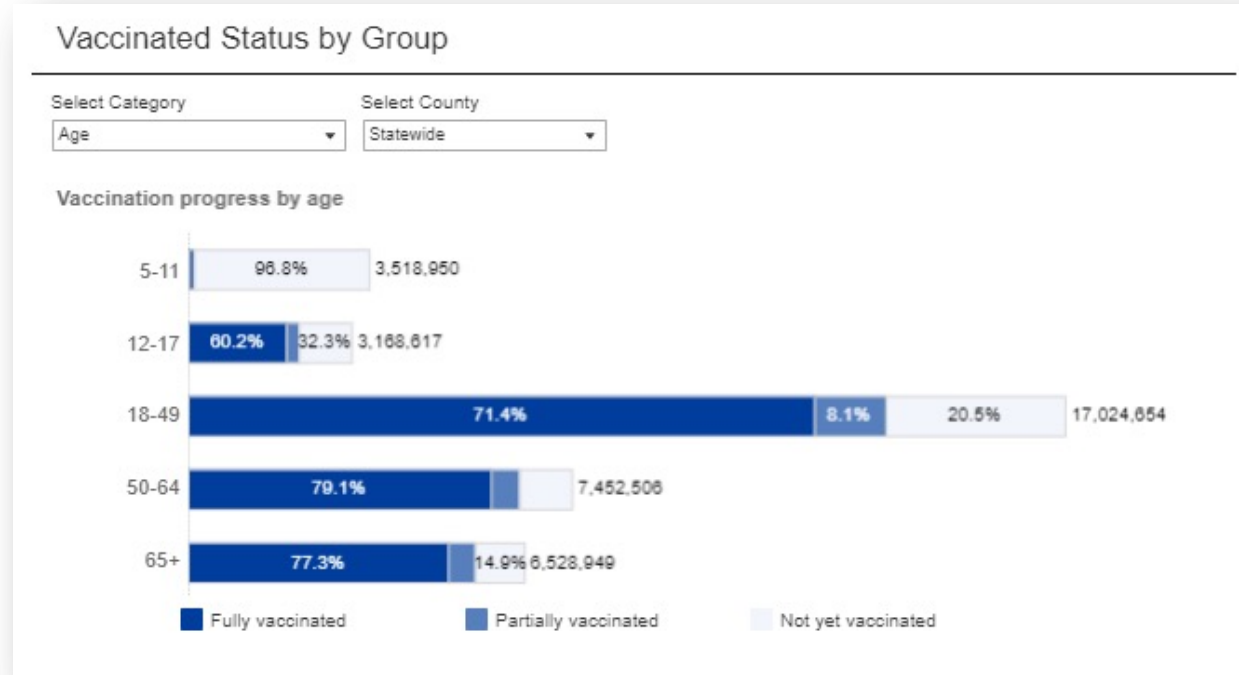
Vaccine Administration

Amy Pine, CDPH

Doses Administered to Date (11/10/21)

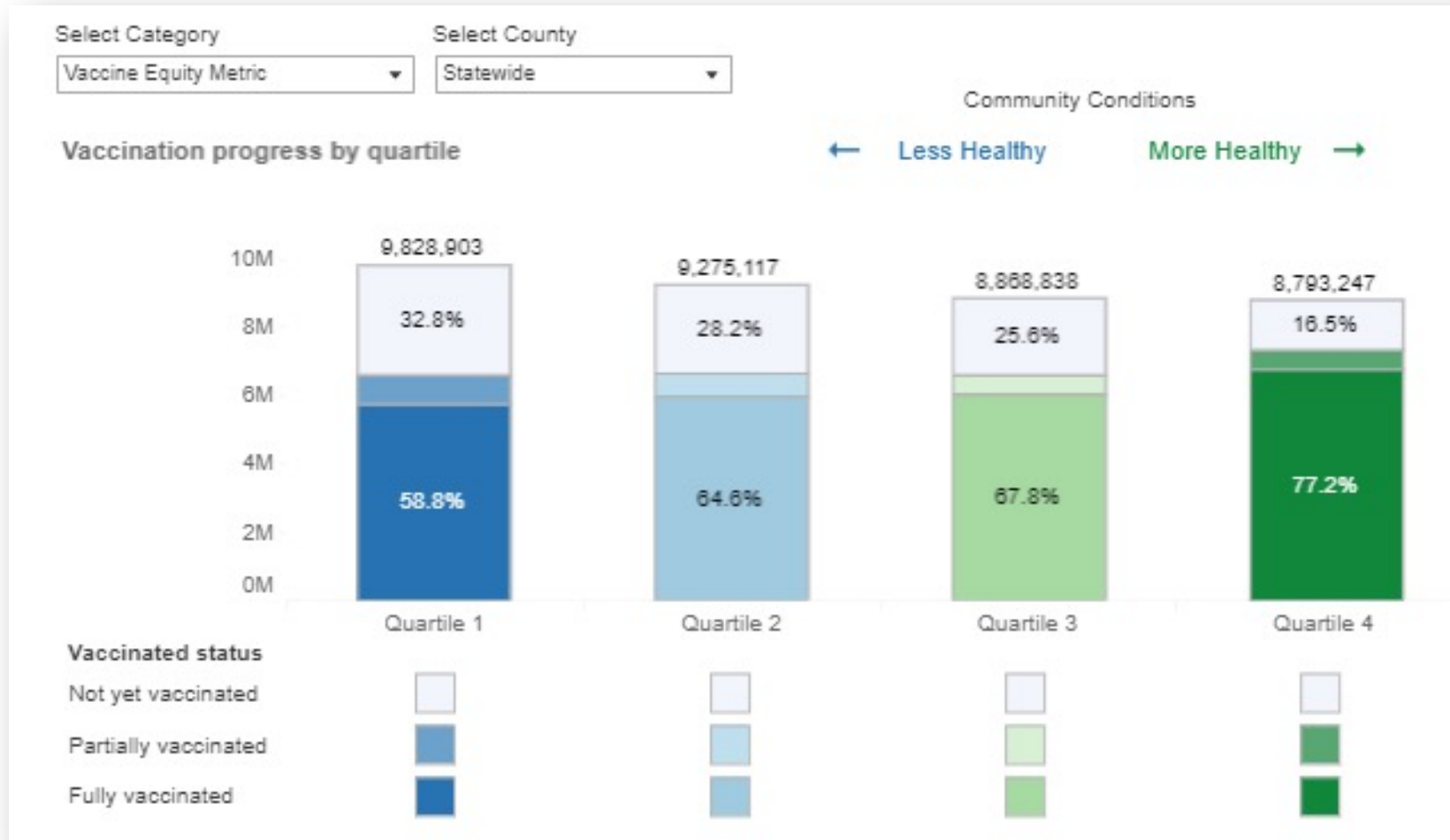
54,921,897 doses administered!

- 73.9% of 5+ population has received at least one dose and 66.4% are fully vaccinated



3,718,649 Booster recipients – Boosters represented about 71% of administered doses last week.

Vaccine Equity Metric



Unvaccinated and Vaccinated Data

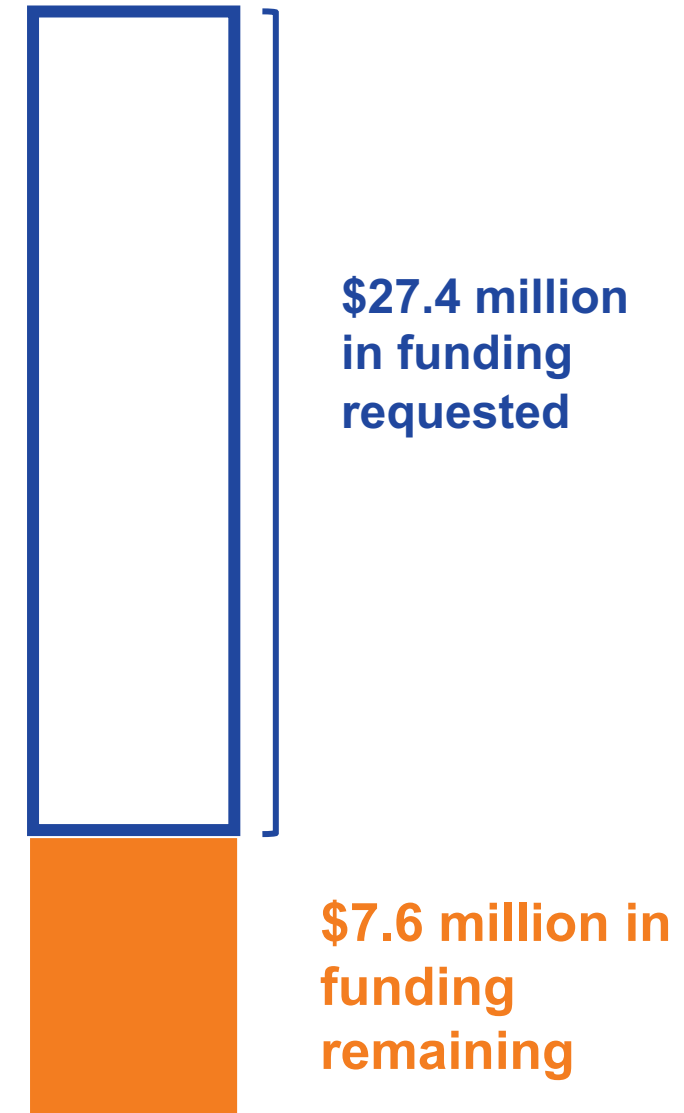
- **CASES** – From October 25, 2021 to October 31, 2021, unvaccinated people were **6.9 times more likely** to get COVID-19 than fully vaccinated people.
- **HOSPITALIZATIONS** – From October 18, 2021 to October 24, 2021, unvaccinated people were **9.8 times more likely** to be hospitalized with COVID-19 than fully vaccinated people.
- **DEATHS** – From October 11, 2021 to October 17, 2021, unvaccinated people were **16.9 times more likely** to die from COVID-19 than fully vaccinated people.

CalVaxGrant Update

Nisha Gandhi, CDPH

Latest CalVaxGrant Status

- Application deadline EXTENDED to Dec 17th or until funding is spent. **First come, first served!**
- Visit [PHC website](#) for list of eligible provider types.
- 1,638 applications approved.
- Webinars to provide information on grant process and answer provider questions.
 - [November 17 at 12-1 PM](#)
 - [December 7 at 5-6 PM](#)
 - [Recorded Application Tutorial Webinar](#)



Clinical Updates

Caterina Liu, M.D., CDPH

Pfizer Pediatric COVID-19 Vaccine Efficacy & Safety

Findings from Phase 2/3 randomized clinical trial in children 5-11 (n=4647): 2 dose series, 10µg (0.2mL) per dose, 21 days apart:

Safety:

- Most common side effects:
 - Injection site pain/redness/swelling
 - Fatigue, headache, muscle and/or joint pain, chills, fever, swollen lymph nodes, nausea & decreased appetite
 - Serious adverse events were uncommon among vaccine and placebo participants (0.07% vs 0.1%). None judged to be related to vaccination & no deaths
 - Children may experience fewer side effects than adolescents or young adults.

Efficacy:

- Vaccine efficacy 90.7% against symptomatic COVID-19
- Immune response in children 5-11 years comparable to that of individuals 16-25 years

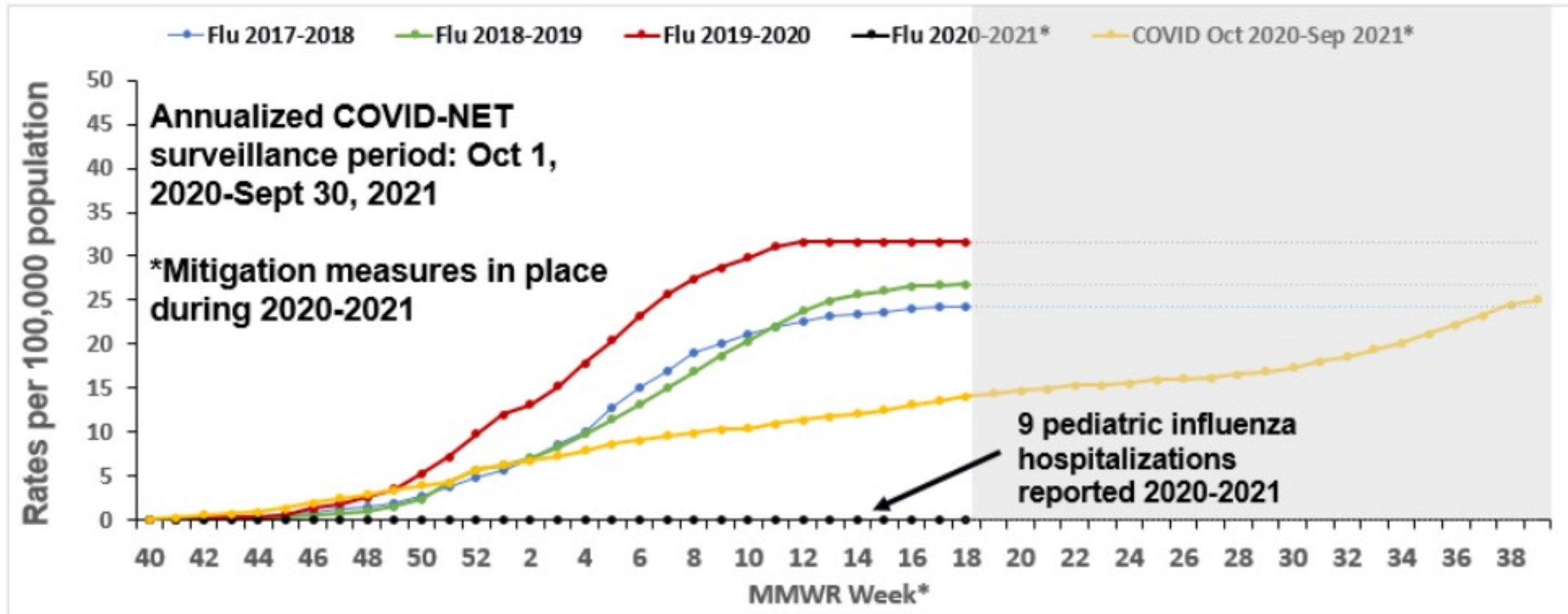
Dosage and Formulation for Pediatric Product

- Children should receive dosage and vaccine formulation based on their age on the *day of vaccination*
 - Regardless of size or weight
 - Vaccine dosages for COVID-19 and other routine vaccines are based on *age*.
- For children 5-11 years old:
 - Administer 10µg (0.2mL) Pfizer-BioNTech COVID-19 Vaccine (orange cap) formulation.
- If a child turns 12 years old between their 1st and 2nd dose:
 - Administer 30µg (0.3mL) Pfizer-BioNTech/Comirnaty COVID-19 vaccine (purple cap) formulation for the 2nd dose.

However...

- FDA authorization allows children who will turn 12 years between the 1st and 2nd dose to receive, for either dose:
 - 10 µg (0.2 mL) Pfizer-BioNTech COVID-19 Vaccine (orange cap) formulation, **OR**
 - 30 µg (0.3 mL) Pfizer-BioNTech/COMIRNATY COVID-19 Vaccine (purple cap) formulation
- For any combination of dosing, the child is considered fully vaccinated.
- No repeat doses are required.
- This is not considered an error and VAERS reporting is not indicated.

Cumulative Influenza- and COVID-19-Associated Hospitalizations, Ages 5-11



Notes: Influenza seasons: MMWR week 40 of the earlier year to MMWR week 18 of the later year. The COVID period: Oct 2020-Sep 2021 goes from MMWR week 40 of year 2020 to MMWR week 39 of year 2021. MMWR Week 53 for MMWR Year 2020 is combined with MMWR Week 52 for consistency with other years.

COVID-NET-California, Colorado, Connecticut, Georgia, Iowa, Maryland (entire state), Michigan, Minnesota, New Mexico, New York, Ohio, Oregon, Tennessee, and Utah.

FluSurv-NET: California, Colorado, Connecticut, Georgia, Maryland (Baltimore Metropolitan Area), Michigan, Minnesota, New Mexico, New York, Ohio, Oregon, Tennessee, and Utah.

Leading Causes of Death in Children 5-11 Years of Age, NCHS, 2019

Causes of Death	Death (n)	Crude rate per 100,000
Accidents (unintentional injuries)	969	3.4
Malignant neoplasms	525	1.8
Congenital malformations, deformations and chromosomal abnormalities	274	1.0
Assault (homicide)	207	0.7
Diseases of the heart	115	0.4
Chronic lower respiratory diseases	107	0.4
Influenza and pneumonia	84	0.3
Intentional self-harm (suicide)	66	0.2
Cerebrovascular diseases	56	0.2
Septicemia	48	0.2

66 COVID-19 associated deaths in children 5-11 10/3/20-10/2/2021



Total population 5-17 years, 2019: 52,715,248

CDC NCHS WONDER Online Database. Accessed at <http://wonder.cdc.gov/ucd-icd10.html> on May 6, 2021

Summary: COVID-19 Epidemiology in Children Aged 5-11 years

- **Children 5-11 years of age are at least as likely to be infected with SARS-CoV-2 as adults**
 - Over 1.9 million reported cases; seroprevalence estimates of >40% in May – June 2021
 - Seroprevalence data suggests that children less likely to be reported as cases than adults
- **Children 5-11 years of age are at risk of severe illness from COVID-19**
 - >8,300 hospitalizations to date
 - Hospitalization rates 3x times as high for non-Hispanic Black, non-Hispanic American Indian/Alaska Native, and Hispanic children as for non-Hispanic White children
 - Cumulative hospitalization rates similar to pre-pandemic influenza-associated hospitalization rates, despite mitigation measures
 - Severity comparable among children hospitalized with influenza and COVID-19
 - Approximately 1/3 of hospitalized children 5-11 years require ICU admission
 - MIS-C most frequent among children 5-11 years
 - Post-COVID conditions have been seen in children
- **Secondary transmission from young school age children can and does occur in both household and school settings**
- **COVID-19 in children leads to lost in-person learning and other adverse outcomes**



Vaccine Preventable Diseases in Children

Other pediatric vaccine preventable diseases:

Hospitalizations per year prior to recommended vaccines

	Hepatitis A ¹	Varicella ² (Chickenpox)	Influenza ³	COVID-19
Age	5–14 years	<20 years	5–17 years	5–11 years
Time period	2005	1988–1995	2003–2007	Oct 2020–Oct 2021
Hospitalization Burden (per 100,000 population)	<1	4-31	30-80	25

Other vaccine preventable diseases:

Deaths per year prior to recommended vaccines

	Hepatitis A ¹	Meningococcal (ACWY) ²	Varicella ³	Rubella ⁴	Rotavirus ⁵	COVID-19
Age	<20 years	11–18 years	5–9 years	All ages	<5 years	5–11 years
Time period	1990–1995	2000–2004	1990–1994	1966–1968	1985–1991	Oct 2020– Oct 2021
Average deaths per year	3	8	16	17	20	66

Pediatric Patient/Caregiver Counseling

- Side effect profile similar to what is seen in older children/adults
 - Pain, swelling, erythema at the injection site; fever, fatigue, headache, chills, myalgia, arthralgia, lymphadenopathy
- Children may experience fewer side effects than adolescents or young adults
 - Children with evidence of prior infection may have fewer side effects than those without evidence of prior infection
- Routine antipyretic or analgesic medications can be taken for the treatment of side effects.
 - In general, Aspirin is not recommended for use in children and adolescents ≤ 18 years due to risk of Reye's syndrome.

Pediatric Patient/Caregiver Counseling

- Myocarditis and/or pericarditis occurs rarely following receipt of mRNA COVID-19 vaccines
 - The observed risk is highest in males 12–29 years of age
 - No cases of myocarditis or pericarditis were reported in clinical trial for children 5–11 years (n=3,082)
 - The baseline risk of myocarditis is much higher in adolescents ages 12–17 years compared to children ages 5–11 years
- The risk of myocarditis/pericarditis after receipt of an mRNA COVID-19 vaccine is lower than the risk of myocarditis associated with SARS-CoV-2 infection in adolescents and adults.
- Recommendation from ACIP: Vaccinate children 5–11 years based on the determination that the benefits of COVID-19 vaccination outweigh risks in this population

Risk of Syncope

- Syncope (fainting) may occur in association with any injectable vaccine, *especially in adolescents*.
- Procedures should be in place to prevent injury and manage syncopal reactions.
 - Consider having vaccinees, particularly adolescents and children, seated or lying down during vaccination.
 - Consider observing vaccine recipients for 15 minutes after vaccination to decrease the risk for injury should they faint.
 - If syncope develops, patients should be observed until symptoms resolve.

Coadministration

COVID-19 vaccines may be coadministered with other vaccines on the same day.

For vaccine administration:

- Administer each injection in a different injection site.
- Separate injection sites by 1-inch or more.
- For child 11 years and older, the deltoid muscle can be used.
- For children 5-10 years of age, if more than two vaccines are injected in a single limb, the vastus lateralis muscle of the anterolateral thigh is the preferred site because of greater muscle mass.

COVID-19 Vaccination Co-administration Tips

COVID-19 Vaccine Coadministration Tips



Other vaccines may be administered on the same day as COVID-19 vaccines—Or within 14 days of any COVID-19 vaccine dose.

Considerations—What are the risks of:

- Missing recommended vaccines?
- Catching COVID-19 and other vaccine-preventable diseases before the next appointment?
- Reactions from each vaccine?

Assign vaccines to each arm:

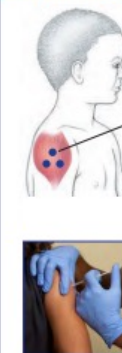
- When possible, administer the COVID-19 vaccine in a different arm from vaccines more likely to cause a local reaction (e.g., tetanus-toxoid-containing vaccines).
- Give the most painful injections last (e.g., HPV)

Organize syringes:

- Label each syringe with vaccine name and dosage, lot number, initials of the preparer, and the exact beyond-use time.
- Place syringes on a clean tray, grouping vaccines by administration site.



Separate injection sites by 1 inch or more, if possible.



Intramuscular (IM) Injections

- **Site:** Deltoid muscle, about 3 fingers below the acromion, above the level of the armpit.
- **Needle:** 1 inch, 23-25 gauge (1 1/2 inches for larger patients)
- Bunch up the muscle and insert entire needle at a 90° angle.



Subcutaneous (SC) Injections

- **Site:** Outer aspect, fatty tissue on the back of upper arm, over the tricep.
- **Needle:** 5/8 inch, 25 gauge
- Pinch up the tissue and insert entire needle at a 45° angle.

California COVID-19 Vaccination Program

IMM-1389 (9/20/21)

Resources

- [CDC Interim Clinical Considerations for Use of COVID-19 Vaccines](#)
- [CDC COVID-19 Vaccination for Children 5 to 11](#)
- [FDA EUA Factsheets \(Updated 10/29/21\)](#)
- [Tips to help ease anxiety during vaccination](#)
 - [Adolescent Vaccination Tips](#)
- [Coadministration with Other Vaccines](#) | [Tips](#)
- [Vaccine administration job aids](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Please do not put questions in Chat.

Storage & Handling Update

Alan Hendrickson, CDPH

Safely Drawing Up Vaccine

- Do not use vial adaptors or spikes
 - Use of vial adaptors or spikes are not recommended by CDC or U.S. Pharmacopeia to extract doses from COVID-19 vaccine vials.
 - Risk of contaminating the vaccine is too great. Unlike many vaccines, COVID-19 vaccines do not contain a preservative, which increases the risk for potential contamination.
- Do not leave the needle inserted for multiple vaccine draws
 - A needle should not be left inserted into a vial septum for multiple uses.
 - Provides a direct route for microorganisms to enter vial and contaminate the fluid.
- Resources:
 - [USP Toolkit](#)
 - [CDC Preparation Safety](#)



How many times can you puncture a vial of Moderna?

- Maximum 20 doses for both the 14-dose and 10-dose vials
- Puncturing the vial more than 20 times may affect the stability of the stopper and cause coring.
- If this changes, we will let you know as soon as we hear!
- Please **do not** use the methods on the previous slide to try to pull more doses from the Moderna vials.



Pfizer Pediatric (5-11 Years) Presentation & Storage

- 10 doses per vial
 - Currently, we recommend sticking to the 10 doses outlined in the EUA. We will update you if we hear otherwise from CDC/Pfizer.
- 10 vials per carton / 100 doses per carton
- ULT Freezer Storage (-90°C to -60°C): Up to 6 months (until printed expiration date)
- Standard Frozen Storage (-25°C to -15°C): Not permitted
- Refrigerated Storage (2°C to 8°C): Up to 10 weeks

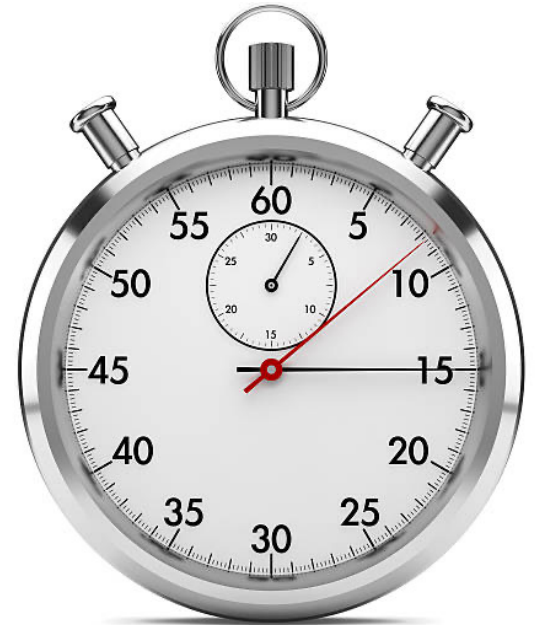
Pfizer Pediatric (5-11 Years) Vaccine Storage

- Reminder: Pediatric vaccine should be stored only in ultracold storage or in the refrigerator.
- **Pfizer pediatric product should not be stored in a standard freezer (-25°C to -15°C)**
- If you or a provider in your jurisdiction stored the pediatric product in a standard freezer, please report a temperature excursion to myCAvax and reach out to Pfizer.
 - Product may end up being viable but quarantine it until you get a determination



Pfizer Pediatric (5-11 Years) Preparation

- Thaw time in refrigerator: Up to 4 hours
- Thaw time at room temperature: 30 minutes
- Time permitted at room temperature (8°C to 25°C): 12 hours
- Time permitted after dilution: 12 hours
- Ancillary supplies
 - The vaccine ancillary kits should come with all 1" needles and 1mL syringes for administration
 - The mixing supplies have 1.5" needles and 3mL and 5mL syringes



Pfizer Pediatric (5-11 Years) Dilution

- Orders of Pfizer pediatric vaccine include ancillary kits that contain 10mL diluent vials. While these vials appear to contain sufficient diluent for multiple vials, they **must only be used once**.
- Diluent vials are a one-time-use item and should be discarded with the remaining content after each use.
- For each vial of vaccine, extract 1.3mL of diluent from a single-use vial to reconstitute 1.3mL of vaccine.
- Do not be tempted to puncture diluent vials more than once.

Pfizer Pediatric (5-11 Years) Expiration Dates

- Date printed on the label is the date of manufacture
 - This is different than the Pfizer for ages 12+, which has the expiration date printed on the vial
- The expiration date is 6 months from the date of manufacture (including the month of manufacture)
 - Example: Vials with an August manufacture date will expire at the end of the month on January 31, 2022
 - Expiration date is printed on the outside of the packing box



LOCATION	ITEM	QUANTITY	NDC NUMBER	LOT NUMBER	EXPIRY DATE
ULP	F000054450	60 EA	59267-1055-4	FK5127	31-JAN-2022
ULP001	PF07302048 0.1mg/ml 10x1.3ml GVL PU BNT				

60 EA

Pfizer COVID-19 Vaccine Training and Education

Date & Time (hyperlink to session)	Password
<u>Monday, November 15, at 2 PM PT</u>	SUeJ7teYc45
<u>Tuesday, November 16, at 2 PM PT</u>	ZMjtfDdn438
<u>Wednesday, November 17, at 9 AM PT</u>	YYkSGJGT848
<u>Thursday, November 18, at 9 AM PT</u>	8ZGbRrha2f8
<u>Friday, November 19, at 9 AM PT</u>	PzpX4ZPnT63
<u>Monday, November 22, at 2 PM PT</u>	YKwPs6P85cH
<u>Tuesday, November 23, at 2 PM PT</u>	S4wspGuhN33
<u>Wednesday, November 24, at 9 AM PT</u>	iWpzipvHh66

VaccineFinder

- Many pharmacies are on VaccineFinder and are administering vaccines to 5-to-11-year-olds
 - It may be helpful to direct patients to look at VaccineFinder in addition to My Turn
- We recommend making your clinics public on VaccineFinder, if they are open to the public
- Job aid: [Reporting Inventory to VaccineFinder](#) (includes how to make your clinic public)

Job Aid: VaccineFinder Reporting on EZIZ

Reporting Inventory to Vaccine Finder



Providers must report COVID-19 vaccine inventory to VaccineFinder daily once shipments arrive. Adjust counts for shipments, transfers, or nonviable doses removed from inventory. The Organization Coordinator (completed Section A during enrollment) receives the registration email and may choose to report for all affiliated locations or delegate reporting to Location Coordinators. This job aid covers onboarding, reporting inventory, and adding new vaccines and NDCs.

Reporting Options

Report through [COVID Locating Health](#) using either File Upload (with a CSV file) or Log Manually option. Your most recent inventory data is reported to CDC at 5 am EST. Data reported after 5 am is reported the following day.

Reporting for Pharmacies

Report using the PIN (state or federal VTrKS PIN) associated with your vaccine orders. Exceptions:

- Pharmacies with federally and state-allocated doses report under federal PIN only
- Pharmacies reporting centrally report under federal PIN only

Location Name for federal PINs end with a number (see image). Federal PINs start with MH1, CP1, GM1, TP1, MS1, IP1, or GN1 followed by 6 characters. (See [Federal Pharmacy Partner Inventory Reporting](#).)

Reporting for Community Health Centers (HRSA)

Report federally allocated inventory to CDC's VTrKS Provider Order Portal (VPOP) using federal VTrKS PINs. Report state-allocated doses to VaccineFinder using state VTrKS PINs.

- Reporting options
 - Manual
 - File upload
- Managing public display
- Support options
- See recent communication:
Keep VaccineFinder Current

Data Quality Concerns

- Following up with providers who report doses of Pfizer pediatric product to adults and 12+ Pfizer product to 5-to-11-year-old recipients.
- Following up with providers with what appears like an expired lot number.

CAIR & Moderna

Michael Powell, CDPH

Moderna Booster (half dose)

- Confusion is not localized to California
- Not an issue with the IIS (CAIR2, RIDE, SDIR)
- Not an issue with My Turn
- Issue is related to both the full dose and half dose Moderna using the same NDC and CVX codes
- Full/Half dose does have an impact on Inventory
- Full/Half dose does not impact recommendations

Moderna Booster (half dose)

- If inventory lot is setup with 0.5 mL doses, and a booster is given from that lot, it should be given as a half dose to remove only 0.25 mL from the lot.
- If inventory lot is setup with 0.25 mL doses, and a booster is given from that lot, it should be given as a full dose to remove 0.25 mL from the lot.

Moderna Booster – Inventory lot 10 dose

Site: California Immunization Program

* Trade Name: Moderna COVID-19 Vaccine ☒

* Manufacturer: Moderna US, Inc. ☐

NDC: 80777-0273-10

Packaging: multi dose vial 10 doses

* Lot Number: 12345 (0.5)

* Dose: .5

* Expiration Date: 06/01/2022

* Funding Source: 317

* Lot Active: Yes

Quantity on Hand: 10

Cost Per Dose (\$): .00

Moderna Booster – Inventory lot 20 dose

Site: California Immunization Program

* Trade Name: Moderna COVID-19 Vaccine ☒

* Manufacturer: Moderna US, Inc. ☐

NDC: 80777-0273-10

Packaging: multi dose vial 10 doses

* Lot Number: 12345 (0.25) - Booster

* Dose: .25

* Expiration Date: 06/01/2022

* Funding Source: 317

* Lot Active: Yes


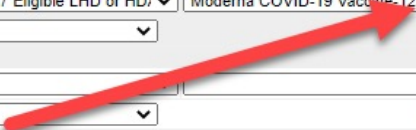
Quantity on Hand: 20

Cost Per Dose (\$): .00

Moderna Booster – Inventory lot 10 dose

From CAIR Inventory ☒ * Date Administered 11/09/2021 Activate Expired Ordering Authority

Remove	Immunization	* Vaccine Eligibility	* Trade Name-Lot #-Funding Source- Exp Date	Administered By
<input type="checkbox"/>	COVID-19	V07 - 317 Eligible LHD or HD	Moderna COVID-19 Vaccine-12345 (0.5)-317-06/01/2022	sree,STU
		* Body Site LEFT ARM	Route INTRAMUSCULAR Dose Half	
<input checked="" type="checkbox"/>				
<input checked="" type="checkbox"/>				



Edit Vaccine Inventory Information

Site: California Immunization Program

* Trade Name: Moderna COVID-19 Vaccine

* Manufacturer: Moderna US, Inc.

NDC: 80777-0273-10

Packaging: multi dose vial 10 doses


* Lot Number: 12345 (0.5)

* Dose: .5

* Expiration Date: 06/01/2022

* Funding Source: 317

* Lot Active: Yes


Quantity on Hand: 9.5 

Cost Per Dose (\$): .00

COVID-19, mRNA LNP-S PF 100mcg or 50mcg [Moderna COVID-19 Vaccine ©]	Full
COVID-19, mRNA LNP-S PF 100mcg or 50mcg [Moderna COVID-19 Vaccine ©]	Full
COVID-19, mRNA LNP-S PF 100mcg or 50mcg [Moderna COVID-19 Vaccine ©]	Half

Moderna Booster – Inventory lot 20 dose

Enter New Immunization

From CAIR Inventory ☒ * Date Administered 11/09/2021  Ordering Authority

Remove	Immunization	* Vaccine Eligibility	* Trade Name-Lot #-Funding Source- Exp Date	Administered By
<input type="checkbox"/>	COVID-19	V07 - 317 Eligible LHD or HD	Moderna COVID-19 Vaccine-12345 (0.25) - Booster-317-06/01/2022	sree,STU
	* Body Site	LEFT ARM	Route INTRAMUSCULAR	Dose Full
<input checked="" type="checkbox"/>				Full
				Half
				2

Site: California Immunization Program

* Trade Name: Moderna COVID-19 Vaccine ☐


* Manufacturer: Moderna US, Inc. ☐

NDC: 80777-0273-10

Packaging: multi dose vial 10 doses

* Lot Number: 12345 (0.25) - Booster

* Dose: .25

* Expiration Date: 06/01/2022 

* Funding Source: 317

* Lot Active: Yes

Quantity on Hand: 19

Cost Per Dose (\$): .00

COVID-19, mRNA LNP-S PF 100mcg or 50mcg [Moderna COVID-19 Vaccine ©]	Full
COVID-19, mRNA LNP-S PF 100mcg or 50mcg [Moderna COVID-19 Vaccine ©]	Full
COVID-19, mRNA LNP-S PF 100mcg or 50mcg [Moderna COVID-19 Vaccine ©]	Full

Vaccine Management

Claudia Aguiluz, CDPH

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- Orders and Deliveries on Veteran's Day (11/11)
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- Pfizer Pediatric (5-11 Years) Vaccine Routine Order
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- Appendix
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 - What's Next On myCAvax – Release 19
 - myCAvax – Known Issues & Workarounds
 - [myCAvax Trainings](#)
 - My Turn and myCAvax [Feedback Form](#)

What's Next on myCAvax: Release 19 (11/11)*

Changes for Providers

myCAvax
California Vaccine Management System

COVID-19 Vaccine Product Information

Print and review the summary sheets for the products your location will be ordering prior to receiving vaccine shipments.

Pfizer

1. Vaccine Preparation & Administration
2. Mixing Diluent & Vaccine
3. Storage & Handling
4. Delivery Checklist

Moderna

1. Vaccine Preparation & Administration
2. Storage & Handling

Janssen (Johnson & Johnson)

1. Vaccine Preparation & Administration
2. Storage & Handling

Additional resources (optional)

- For more product details and guidance, review [CDC's COVID-19 Training Modules](#).
- For more resources and updates from the California COVID-19 Vaccination Program refer to the [EZIZ/COVID website](#).

Enter your information below

Once you have completed the required training, enter your information below and press submit to record your training completion.

Training attestation

☐ I hereby attest that I have reviewed the summary sheets for vaccine products to be ordered by my location and will ensure that practice staff managing or administering COVID-19 vaccines also review this information.

Start training

The link above is tied directly to your email address, please do not forward this message.

Vaccinate All 58

Thank you,
California COVID-19 Vaccination Program

Training

- ✓ The training attestation page directly in the Community Portal for Providers
- ✓ Users associated with a location can take product specific training and completion is tracked in the system. Users will receive an email that will take them directly to the training page. Location(s) are approved upon completion of training

For Providers

California COVID-19 Vaccination Program Update

myCAvax
California Vaccine Management System

New Release
November 11, 2021

Enhancement Details for Providers

The myCAvax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

Storage Capacity

View Storage Unit Record

Providers can now View and Edit All Storage Capacity Units under their location regardless of who created the storage unit record. Utilize this [job aid](#) for additional support.

Enrollment

myTrailhead and Training

The myTrailhead training and attestation page will now be available directly in myCAvax on the Home page.

Required CDC Product Training

Newly enrolled providers listed in the Section B 'Staff Practicing at this Facility' page will receive an email that they have been listed as a staff member for a location. The email will contain a direct link to the product training page.

Providers: Pfizer Pediatric Vaccine Pre-Orders & Delivery

Monday	Tuesday	Wednesday	Thursday	Friday
November 1	2	3	4	5
Wave 1 Pediatric Deliveries		Wave 2 Pediatric Deliveries		Wave 3 Pediatric Deliveries
Pediatric Standard Pre-Orders (Wave 3—min 300 doses) and Small Orders by 5pm		Submit Routine Catch-Up Orders by 5pm		
Submit Routine Orders by 5pm	Pfizer 1170 delivery paused Nov 2–9			
8	9	10	11	12
Wave 3 Pediatric Deliveries	Additional Pediatric Standard Pre-Order Deliveries ORDERS PLACED the 1st			
Pediatric Standard Orders (min 100 doses) and Small Orders by 5pm	TPR Pediatric Deliveries			
Submit Routine Orders by 5pm		Submit Routine Catch-Up Orders by 5pm		
Pfizer 1170 delivery paused Nov 2–9				

Pfizer Pediatric (5-11 Years) Vaccine Routine Ordering



Routine Ordering began **Monday, November 8th**, for Pediatric Pfizer routine ordering.



Standard Orders in myCAvax require a **minimum quantity of 100 doses**. These orders follow the typical myCAvax ordering cadence. These **doses can last 10 weeks in the refrigerator**.



Submit your routine orders by **COB Mondays**. Order what you need, use what you order.

Pfizer Pediatric (5-11 Years) Vaccine & Delivery

Pfizer Pediatric Vaccine Product Information*

Packaging	
Doses Per Vial	10 doses
Carton Size	100 doses
Carton NDC #	59267-1055-4
Administration	
Diluent	1.3 mL per vial
Injection Volume–Primary	0.2 mL
Injection Volume–Booster	N/A
Storage Limits Before Puncture: Label vaccine	
ULT (-90 to -60°C)	Up to 6 months
Thermal Shipper	N/A
Freezer	N/A
Refrigerator (2° to 8°C)	Up to 10 weeks
Expiration Dates**	Manufacture date on vial + 5 months

Access [COVID-19 Vaccine Product Guide](#) on EZIZ.

Scheduling Appointments

Providers can **schedule appointments** for visits beginning **when they receive their supply**, Check for order delivery dates to start scheduling appts.

Functionality in My Turn launched **Wednesday, Nov 3rd**

Check **confirmation email** for delivery information



Order Delivery

Standard Pre-Orders

- Orders placed by November 1 should have been received.

Small Orders

1. Local Orders

- LHD sets delivery timeframe

2. TPR Orders

- Orders placed Nov 1st will arrive Nov 9th-12th
- 12+ Pfizer vaccine will deliver separately

Pfizer Pediatric (5-11 Years) Vaccine Rollout

WAVE 1 - 3 PRE-ORDER METRICS (as of 11/4)

1,163,400

Doses Allocated by CDPH

1,290,000

Doses Requested by Providers

1,086,960

Doses Approved by LHDs

1,461

Providers

65

LHD / MCEs

COVID VACCINE REMINDERS



The Pfizer Pediatric (5-11 Years) vaccine is **NOT interchangeable** with the 12+ Pfizer vaccine



Pediatric COVID-19 vaccine packaging does not have printed **expiration dates**. Instead, each vial has the date of manufacturer printed on the label.

Veteran's Day (11/11) Delivery

**McKesson shipments were on hold 11/11 and resumed after the holiday.
Pfizer shipped for delivery on 11/11 and was unchanged by the holiday.**



**If your clinic(s) were closed on November 11, please
remember to update your hours upon your return if you will
resume receiving shipments on subsequent Thursdays.**

Thanksgiving Holiday Delivery

NO ORDERS WILL BE DELIVERED NOVEMBER 24 – 28!

Deliveries resume Monday, November 29.



Please plan to order by COB Monday, November 15, to receive vaccine deliveries prior to the holiday week.

Please remember to update your hours if clinic(s) will be closed!

Moderna Product Availability Updates

- Starting November 10, Moderna-140 (140 doses/box) will no longer be available for ordering (through the end of the year).
- Moderna-100 (100 doses/box) will be the main product available for Standard Orders.
- In preparation for this product change:
 - Moderna-140 is no longer available for Standard Ordering in myCAvax
 - Moderna-100 is now available for Standard Ordering.
- No immediate changes for Small Ordering

APPENDIX

Live Support Holiday Schedule – *Thanksgiving*

Help Desk



Paused Operation

- November 25th
- November 26th

Resume Operation

- November 27th,
8AM-1PM

COVID-19 Provider Call Center



Paused Operation

- November 25th
- November 26th

Resume Operation

- November 29th,
8AM-6PM

What's Next on myCAvax: Release 19 (11/11)

Training

- ✓ The Trailhead training and attestation page is available directly inside the community portal for providers.
- ✓ Users who are associated with a location can take product specific training and track their training. Staff will receive an email that they have been listed as a staff member for a location and with a direct link to the product training page.
- ✓ Training completion is tracked by type of training, such as CDC required training, or product training. These records can be reported on and are associated with the contact.

Storage Capacity

- ✓ If a location has all storage units set to “No Longer In Use”, then the account’s status is set to on-hold, and a task is created for the enrollment team to reach out to the location to confirm their storage unit setup.
- ✓ Storage Unit security has been enhanced to allow LHDs to view and edit all Storage Capacity units. Community Users can view and edit the Storage Capacity Units regardless of who created the storage unit record.

Small Order Processing

- ✓ LHD users are asked to provide the date shipped for Small Orders. The date shipped is logged on the corresponding shipment records and will allow users to track when an order was shipped.

Standard Orders

- ✓ LHD users can create Standard Orders even if the product is not available for ordering on the community side.
- ✓ LHDs can fulfill Standard Orders that are below the third-party redistributor limit. LHDs no longer need to reject the Standard Order and place a Small Order.

Enrollment

- ✓ Dental and Other Providers are now able to select a license type as DDS, DMD, and Other. While selecting these options they will proceed through the enrollment process without needing to validate their license and the enrollment team will be doing the follow up process and license verification.

What's Next on myCAvax: Release 19 (11/11)

Contact

- ✓ New Contact roles have been created for LHD users which will allow LHD contacts to be categorized as 'LHD Admin User' which correlates to the contact accessing the system and the 'LHD Communications Contact' which correlates to them not having access to the system but receiving all communications.

Admin

- ✓ Chatter Feed Tracking was turned on for Waste Events, Accounts, Contacts, and Location Applications.
- ✓ The Activated Orders list view was removed for all users.
- ✓ The Certification Date and Certification X Flag were removed from the account page layouts for all users to help alleviate confusion.

myCAvax – Known Issues - *Updated 11/8*



Known Issues

Manually changing approved small orders to higher statuses is omitting them from inventory calculations.

- ✓ Once a small order is approved, the status should never be manually changed to 'Fulfillment' or 'Complete'
- ✓ Currently, there is a bug allowing this behavior. When a user manually changes a small order status, it bypasses system functionality and omits the order from inventory calculations.
- ✓ Post-Fix (TBD), a clean-up will occur to take incorrectly assigned small orders back to their correct status so that the system-designed behaviours and inventory calculations can be completed



Workaround

- ✓ Estimated release: TBD
- ✓ **LHD Users** - Please continue system responsibilities as designed, such as:
 - ✓ Using the 'Vaccine Order Review' > 'Small Orders' > 'Fulfill Orders' Button to Update 'Approved', Local Fulfillment Orders to 'Fulfillment Pending'
 - ✓ Using 'Orders Fulfillments' CSV File or 'Fulfill Orders' Functionality to Update a Received Small Order as 'Complete'
- ✓ **Community Users** – Please continue to allow your LHD and CDPH to complete their system responsibilities post-order submission.

myCAvax – Known Issues - *Updated 11/8*



Known Issue

Struggling with the Vaccine Ordering Process?

- ✓ **For LHDs Users**, reviewing already placed orders and creating new orders is done through the 'Vaccine Order Review' - where the page is further broken down into 'Standard Orders' & 'Small Orders'. As part of the 'Small Order' process, Order Fulfillment must also be completed once the orders are received by the location. There are many moving parts, and it can sometimes be difficult to remember the steps
- ✓ **For Provider Community Users**, placing Standard & Small Orders is done through the 'Vaccine Order' tab through Community. As the kickoff to the entire Vaccine Ordering Process, it is vital that the steps be done correctly



Workaround

- ✓ **For LHDs Users**, there are handy job aids linked at the top of each sub-tab of the 'Vaccine Order Review' page to help with reviewing/approving standard orders, reviewing small orders, preparing the small order bulk upload form, and fulfilling small orders.
- ✓ **For Provider Community Users**, training is required before gaining access to the myCAvax system. In the footer of each community page, you will find a link to the 'Knowledge Center' that will allow you to return to previously-completed trainings and more. Knowledge Center is coming soon – Release Date TBA

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Please do not put questions in Chat.

Wrap-Up

Leslie Amani, CDPH

Where can I go for additional help?

Type of Support

Description

Updated 10.28.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

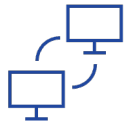
- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov

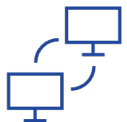


myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 2, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids and demo and training opportunities: Flu: <https://eziz.org/covid/myturn/flu/> COVID: <https://eziz.org/covid/myturn/>



CalVaxGrant Program Support

For questions and support around [CalVaxGrant](#), contact the program's administrator, Physicians for a Healthy California.

- Email: calvaxgrant@phcdocs.org
- Phone: (916) 551-2565

Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



Monitor What You See and Hear

Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **rumors@cdph.ca.gov**

[Contact](#)

Thank you!



Monday:

My Turn & myCAvax Office Hours Link

Monday, November 15, at 12:00 PM

Audio Conference: 415-655-0001

Access Code: 145 995 8782

Session Number: 145 995 8782

Session Password: Immunize2020!

Next Friday:

Provider Office Hours Link

Friday, November 19, at 9:00 AM

Audio Conference: Register to access

Session Password: Immunize!