

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, November 5, 2021



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Participants:

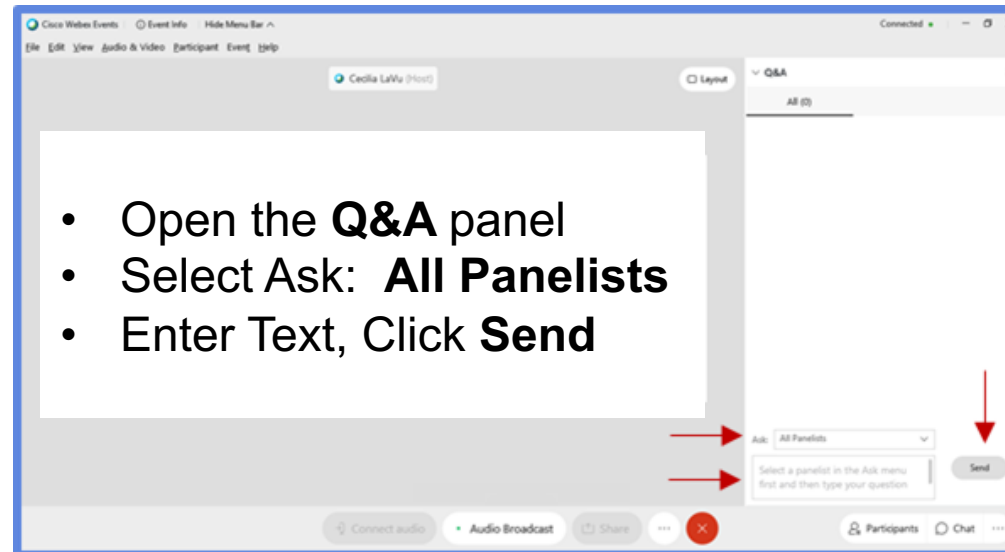


Please access today's slides and archived presentations at: <https://eziz.org/covid/education/>

Provider Office Hours Q&A

During the session, please use the Q&A panel to comment or ask a question:

Q&A Panel



Agenda: Friday, November 5, 2021

No.	Item	Speaker	Time (AM)
1	Welcome and Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Vaccine Administration	Amy Pine (CDPH)	9:05 – 9:10
3	CalVaxGrant	Nisha Gandhi (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:25
Q&A			9:25 – 9:35
5	Storage & Handling	Kate McHugh (CDPH)	9:35 – 9:40
6	Vaccine Management	Maria Volk (CDPH)	9:40 – 9:50
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Today! Town Hall for COVID-19 Vaccine Providers of Pediatric Services

Topic: Expanded Vaccine Eligibility for 5-to-11-Year-Olds

Interactive Q&A and discussion with Dr. Erica Pan, California State Epidemiologist and Deputy Director of the Center for Infectious Diseases, and other CDPH subject matter experts

When: Friday, November 5 from 11 AM-12 PM

Register [here](#)



Upcoming 30 Conversations in 30 Days Webinars

Talking to Parents about COVID-19 Vaccination for School-Aged Children

Speaker: Dr. Eric Ball, Pediatrician

When: Wednesday, November 10 from 12 – 1 PM

Register [here](#)

Talking about COVID-19 Vaccination and Fertility & Pregnancy

Speakers: Dr. LaTanya Hines and Dr. Michael Policar, OB-GYNs

When: Thursday, November 18 from 12:30 – 1:30 PM

Register [here](#)



Clinician Outreach and Community Activity (COCA)

November 4 COCA Call: Pediatric COVID-19 Vaccines: CDC's Recommendations for Pfizer-BioNTech COVID-19 Vaccine Primary Series in Children 5–11 Years Old

View archived webinar [here](#)

To learn more about COCA, get the latest news, and to sign up for their newsletter, visit [CDC Emergency Preparedness and Response: COCA](#).



COVID-19 Vaccine Reimbursement



COVID-19 Vaccine Reimbursement Summary by Payor Type

To help physicians better understand the guidance on COVID-19 vaccine administration reimbursement, CMA has compiled the following information.

CPT Guidance

The new vaccine administration CPT codes are specific to the manufacturer and the dose.

Manufacturer	National Drug Code	Vaccine Serum CPT	1 st Admin CPT	2 nd Admin CPT	3 rd Admin CPT	Booster CPT
Pfizer (Age 12+)	59267-1000-1	91300	0001A	0002A	0003A	0004A
*Pfizer (Age 5-11)	59267-1000-1	91307	0071A	0072A	N/A	N/A
Moderna (100 mcg/0.5 mL dosage)	80777-273-10	91301	0011A	0012A	0013A	N/A
Moderna (Booster) (50 mcg/0.25 mL dosage)	80777-273-10	91306	N/A	N/A	N/A	0064A
Janssen (Johnson & Johnson)	59676-0580-05	91303	0031A	N/A	N/A	TBD

*Additional codes will be added as they become available.

Reimbursement and Billing Information

PATIENT COST SHARING – Since the federal government is supplying the vaccine itself at no cost, vaccination providers are only able to be reimbursed for administering the vaccine. There should be **no patient cost sharing for all payor types** for vaccine administration regardless of whether the service is provided by an in-network or out-of-network provider.

Medicare Fee-For Service and Medicare Advantage

For 2020 and 2021, the Centers for Medicare and Medicaid Services (CMS) is carving out the COVID-19 vaccine administration benefit from the Medicare Advantage plans and will reimburse under the Medicare fee-for-service system. To avoid delays or denials in payment, **physicians will need to ensure claims for Medicare Advantage enrollees are submitted directly to Noridian, the Medicare Administrative Contractor**. Claims must be submitted under the patient's Medicare Beneficiary Identification number indicated on their original Medicare ID card.

CLAIM SUBMISSION – Claims should be submitted to Noridian, the Medicare Administrative Contractor with the patient's original Medicare ID number, rather than the Medicare Advantage ID number.

BILLING – Because the federal government is supplying the vaccine itself at no cost, physicians should **not** bill for the vaccine itself. Claims should include the vaccine administration CPT codes only.

REIMBURSEMENT RATE (ADMINISTRATION) – \$40 for each dose approved.

♦ For more information, visit the [CMS COVID-19 Insurers Toolkit](#). \$40 for each dose required

For more information, visit the [CMS COVID-19 Insurers Toolkit](#).

Information on:

- Patient Cost Sharing
- Medicare
- Medi-Cal
- Commercial Plans
- Insurers
- ERISA Plans
- Uninsured Patients



Job Aid: Volunteer Services Guide

Volunteer Services Supporting Vaccination Needs

California COVID-19 Vaccination Program



This quick reference guide lists **volunteer services** that can be utilized to help support unmet vaccination needs for Providers, LHJs, and MCEs. Please ensure that all COVID-19 volunteers complete **CDPH required training for non-traditional and expanded vaccinators** before starting volunteer vaccination activities.

Resource	Description	Contact Information
California Volunteers	California Volunteers is the state office tasked with engaging Californians in service, volunteering and civic action to tackle our State's most pressing challenges while mobilizing all Californians to volunteer and serve in their communities.	Safely help our communities respond to COVID-19. Reach out to: https://www.californiavolunteers.ca.gov/get-involved/covid-19/ to serve in California.
My Turn – Volunteer (California Volunteers) – program expires 12/31/21	My Turn - Volunteer is a statewide volunteer initiative designed to help accelerate the administration of vaccines. My Turn - Volunteer can help you publicize your specific vaccination volunteer needs and requirements through targeted emails, texts, and social media posts to get the right folks "raising their hands" for your opportunities. More information is here: https://www.californiavolunteers.ca.gov/wp-content/uploads/2021/08/My-Turn-Volunteer-Overview-v-5.12.pdf	Request vaccination support by contacting California Volunteers: https://www.californiavolunteers.ca.gov/continue-receiving-vaccine-support/ Email your questions to: myturnvolunteer@californiavolunteers.ca.gov <i>Share your organizations needs and be sure to include relevant zip codes and county.</i>
VolunteerMatch.org	Get the volunteers you need to vaccinate California. VolunteerMatch / California Volunteers Partnership allows you to create a profile and post volunteer opportunities at no cost. A national organization, with over 1.3M monthly site visitors looking for opportunities and 16.9M connections made.	Follow 3 steps to get started: https://myturnvolunteer.volunteermatch.org/

A quick reference that lists volunteer services that may support unmet vaccination needs for Providers, LHJs, and MCEs.

[eziz.org/covid: Vaccine Administration](https://eziz.org/covid/VaccineAdministration)

Resource	Description	Contact Information
California Emergency Response Corps (CERC)	CERC can provide short-term team deployments of an AmeriCorps member(s) who will provide support services addressing urgent vaccine needs. Complete and submit the request form online to seek CERC support. A representative will follow up with you to discuss an AmeriCorps member(s) availability and, as applicable, next steps. Submitting your form does not guarantee your organization will receive support.	Complete the AmeriCorps Disaster Services Deployment Request Form .
California Volunteer Centers, United Ways and Voluntary Organizations Active in Disaster (VOAD)	A listing of California local volunteer organizations, volunteer centers and United Ways that connect local volunteers to non-profits and public agencies that need vaccination volunteers.	View list of volunteer organizations and their contact information.
Large Vaccination Events coordinated through LHJ Regional Coordinator	Coordinate with your local LHJ to identify vetted volunteer resources that maybe available to support large vaccination events or specialized vaccination clinics.	Contact your LHJ's Regional Coordinator.
VAXForce.org	<i>VaxForce</i> is a volunteer registration and matching system that allows healthcare professionals and students to staff vaccination events throughout California. They partner with statewide associations, local governments and nonprofits who have unmet vaccinator workforce needs.	View VAXForce.org to learn more. See the tab "For Vaccination Agencies" to register your organization and list volunteer opportunities.
Local Medical Center(s) Volunteers	Connect with your local medical center(s) Department of Volunteer Services to identify vetted volunteers who might be able to help with vaccination needs.	Contact your local medical center(s) Department of Volunteer Services.
Medical and Nursing Students	Contact your local medical center(s) nursing and medical student coordinator to identify current students who might be able to help with vaccination needs.	Contact your local medical center(s) medical and nursing student coordinator.

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!



Vaccinate ALL 58 California COVID-19 Vaccination Program ENHANCED BY Google

Program Updates

If you need assistance with accessing documents on this website, email covidcallcenter@cdph.ca.gov or call (833) 502-1245 Mon-Fri 8 AM-6 PM.

Program Support and Education

- COVID-19 Vaccination Program FAQs Updated 11/04
- Connect with Vaccine Experts – Provider Office Hours Every Friday
- myCAVax Training
- Weekly Webinars and Training Calendar

Alerts:

Providers Can Begin Administering Pfizer Pediatric COVID-19 Vaccine!

- CDC & Western States Recommendations
- Anticipated Delivery Schedule for Pre-Ordered Pediatric Vaccine
- No deliveries of Pfizer 1170 from November 2-9

Tools to Avoid Vaccine Mix-Ups:

- Comparison Guide of COVID-19 Vaccine Products
- COVID-19 Vaccine Eligibility Chart | Summary of Related Guidance and Requirements

Check Moderna Vaccine for Extended Expiration Dates!

- Moderna continues to update data regarding extension of expired doses. [Update #1](#) | [Update #2](#)

Boosters

- COVID-19 Booster Doses, Moderna Wastage Reporting
- Are You Ready for Expanded Booster Doses? – Provider Readiness Checklist
- What barriers do you foresee in administering booster doses in the next month? Please email CovidCallCenter@cdph.ca.gov with your response. Your feedback is appreciated!
- CDPH Town Hall on Booster Dose Readiness | [Slides](#)

CalVaxGrant Deadline Extended to December 17!

- There's still time to apply for Grants Up to \$55,000 for Support of Small Practices

Now Enrolling Providers of Pediatric Services

- Benefits for Primary Care Providers
- Find Information on How to Enroll

Provider Support

COVID Call Center

Email: [For Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

myCAVax Help Desk

Email: [For Technical Support](#)
Phone: (833) 502-1245, option 2

Vaccines

[Manufacturer Contacts](#)

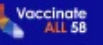
My Turn

Email: [For Onboarding, Technical Support](#)
Help Desk: (833) 502-1245, option 4
Mon-Fri: 7AM-7PM
Sat-Sun: 8AM-1PM

Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Pharmacists' and Parents' Tip Sheet

- Tips to Ease Anxiety During Vaccination
- Infant and Toddler Vaccination Tips
- Adolescent Vaccination Tips
- Clinical Information on Vaccines for Pharmacists



Tips for Pharmacists and Parents to Help Ease Anxiety During Vaccination

- [General Vaccination Tips](#)
- [Infant and Toddler Vaccination Tips](#)
- [Adolescent Vaccination Tips](#)

Clinical Information on Vaccines for Pharmacists:

COVID 19 Vaccine Information

- [Training on vaccine administration, storage & handling practices](#)
- [CDC Vaccine Administration Resource Library](#)
- [CDC Information on COVID-19 Vaccines for Children and Teens](#)
- [CDC COVID-19 Vaccination for Children 5-11 Years Old](#)
- [COVID-19 Vaccine Product Comparison Guide](#) includes current and upcoming vaccines in an easy-reference chart.
- [COVID-19 Vaccine Eligibility Chart](#) can help providers determine when to administer vaccine based on age or health conditions.
- [Summary of Guidance for COVID-19 Vaccine Administration](#) provides more detailed guidance on vaccine recommendations for various populations and includes links to state and federal guidance documents.
- [Refresher Video on Vaccine Administration](#)

Coadministration and childhood immunization catch-up resources

- [Coadministration with Other Vaccines | Tips](#)
- Many children have fallen behind on receiving recommended vaccines during the COVID-19 pandemic. We all want our kids to be back in school safely, and that means getting caught up on vaccines that were missed over the last year.
 - Use these [NEW CDC resources](#) to support childhood immunization catch-up efforts. CDC resources include materials to share with parents, including a "Let's Play Catch-Up" [website feature \(Spanish\)](#) and sample [social media content](#), such as animated GIFs and images to share. Check out the [Childhood Vaccination Toolkit for Clinicians](#) for more helpful resources.

California COVID-19 Vaccination Program

IMM-1407 (11/1/21)

Job Aid: VaccineFinder Reporting on EZIZ

Reporting Inventory to Vaccine Finder



Providers must report COVID-19 vaccine inventory to VaccineFinder daily once shipments arrive. Adjust counts for shipments, transfers, or nonviable doses removed from inventory. The Organization Coordinator (completed Section A during enrollment) receives the registration email and may choose to report for all affiliated locations or delegate reporting to Location Coordinators. This job aid covers onboarding, reporting inventory, and adding new vaccines and NDCs.

Reporting Options

Report through [COVID Locating Health](#) using either File Upload (with a CSV file) or Log Manually option. Your most recent inventory data is reported to CDC at 5 am EST. Data reported after 5 am is reported the following day.

Reporting for Pharmacies

Report using the PIN (state or federal VTrKS PIN) associated with your vaccine orders. Exceptions:

- Pharmacies with federally and state-allocated doses report under federal PIN only
- Pharmacies reporting centrally report under federal PIN only

Location Name for federal PINs end with a number (see image). Federal PINs start with MH1, CP1, GM1, TP1, MS1, IP1, or GN1 followed by 6 characters. (See [Federal Pharmacy Partner Inventory Reporting](#).)

Reporting for Community Health Centers (HRSA)

Report federally allocated inventory to CDC's VTrKS Provider Order Portal (VPOP) using federal VTrKS PINs. Report state-allocated doses to VaccineFinder using state VTrKS PINs.

- Reporting options
 - Manual
 - File upload
- Managing public display
- Support options
- See recent communication:
Keep VaccineFinder Current

COVID-19 Vaccine Provider FAQs

- Answers to Provider questions
- Updated weekly: Last updated 11.4.2021
- Currently in its 44th iteration!



Q: *Now that Pfizer COVID-19 vaccine eligibility has expanded to children aged 5-11, have minor consent requirements changed?*

A: No, minor consent requirements have not changed. Minors still need the consent of the parent or legal guardian to receive the COVID-19 vaccine. An emancipated minor (a minor with legal independence from their parents or guardians) may consent for their self. Allowable consent includes:

- A parent or legal guardian accompanies the minor in person.
- A signed written consent if the parent or legal guardian cannot accompany the minor. The written consent must verify the parent or legal guardian has been provided the [Pfizer EUA Fact Sheet](#).
- Phone or video consent if the parent or legal guardian confirms that they have been provided the [Pfizer EUA Fact Sheet](#) or the Fact Sheet is read to them.

COVID-19 vaccine Providers are responsible for verifying that informed consent has been obtained, either in person or in writing. For further information, please visit [Pfizer Vaccine Minor Consent Guidance](#).

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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COVID-19 Vaccination Program Webinars and Training for Providers

Week of November 8, 2021

Note: Calendar subject to change

	Monday 11/8	Tuesday 11/9	Wednesday 11/10	Thursday 11/11	Friday 11/12
myCAvax	myCAvax Vaccine Order Request with Q&A 10:00 am – 10:30 am PW: myCAvax2021!			Holiday	
My Turn	Introduction to My Turn Onboarding 12:00 pm – 1:00 pm				
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12 pm – 1 pm PW: Immunize2020!		Webinar: How to Talk to Parents about COVID-19 Vaccination for Children 12 pm – 1:00 pm Onboarding (My Turn & myCAvax) Office Hours 1:00 pm – 2:00 pm		Provider Office Hours 9:00 am – 10:00 am PW: Immunize2021!
View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 10/29/21)My Turn Flu Functionality Review (v. 10/26/21)	<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)	<ul style="list-style-type: none">What's New in myCAvax (v. 10/12/21)What's New in myCAvax for Reactivated Providers (v. 9/8/21)Vaccine Marketplace (v. 8/26/21)	<ul style="list-style-type: none">Clinic Manager Training (v. 10/22/21)Vaccine Administrator / VA Assistant Training (v. 10/22/21)	

Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245, option 2

Plan Ahead: Upcoming Holidays

NOVEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8	9	10	11 Holiday	12	13
14	15	16	17	18	19	20
21	22	23	24	25 Holiday	26 No Provider Office Hours	27
28	29	30				

DECEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24 No Provider Office Hours	25
26	27	28	29	30	31 No Provider Office Hours	

Friday Provider Office Hours is Changing Platforms!

Farewell WebEx! Hello Zoom!

Beginning Friday, November 12,
Provider Office Hours will meet using
Zoom platform.

Please use [this link](#) to register.



Vaccine Administration

Amy Pine, CDPH

Minor Consent Guidance

- One and only change to CDPH guidance is eligibility age for receiving vaccine
- Sample consent form – schools and sites can choose to use the CDPH sample or a form of their preference
- Work in progress: Translating sample form into more languages

Options for Consent

Persons younger than 18 years must have parental or guardian consent given by a legally authorized representative (parent or guardian). An emancipated minor may consent for him/herself. Currently, only the Pfizer vaccine has received Emergency Use Authorization for people under 18.

Allowable consent includes:

- Parent/guardian accompanies the minor in person.
- If the parent/guardian cannot accompany the minor, a signed written consent is acceptable. The written consent must verify the parent/guardian has been provided the [Pfizer EUA Fact Sheet](#) (PDF).
- Phone or video consent is possible if the parent/guardian confirms that they have been provided the [Pfizer EUA Fact Sheet](#) (PDF) or the Fact Sheet is read to the parent/guardian.

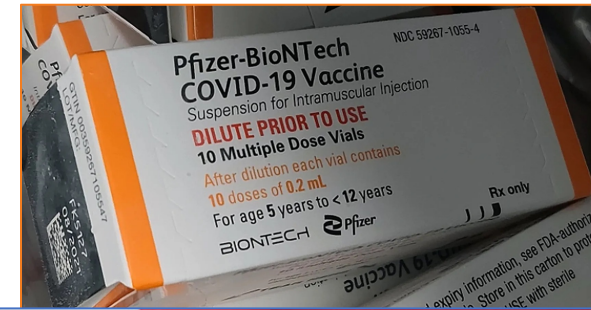
To learn more about risks, benefits, and side effects of the Pfizer vaccine, check the CDPH website [Get the Facts on Vaccines \(ca.gov\)](#) and/or read the U.S. Food and Drug Administration's [Fact Sheet for Recipients and Caregivers](#) (PDF).

Doses Administered to Date (11/3/21)

53,607,002 doses administered!

- **81.1%** of 12+ population has received at least one dose and 73.3% are fully vaccinated.

Age Group	Fully Vaccinated	Total with at Least One Dose	Still Unvaccinated
12-17 years	59.7%	67.2%	32.7%
18-49 years	71.4%	79.5%	20.5%
50-64 years	80.9%	88.3%	11.7%
65+ years	75.6%	83.1%	16.8%



The Children Are Here!

2,906,225 Booster recipients – Boosters represented about 70% of administered doses last week.

Vaccine Equity Metric

- 75.2% of Q1 population has received at least one dose with 65.8% fully vaccinated.
- 78.5% of Q2 population has received at least one dose with 70.8% fully vaccinated.



Vaccinations by VEM Quartile

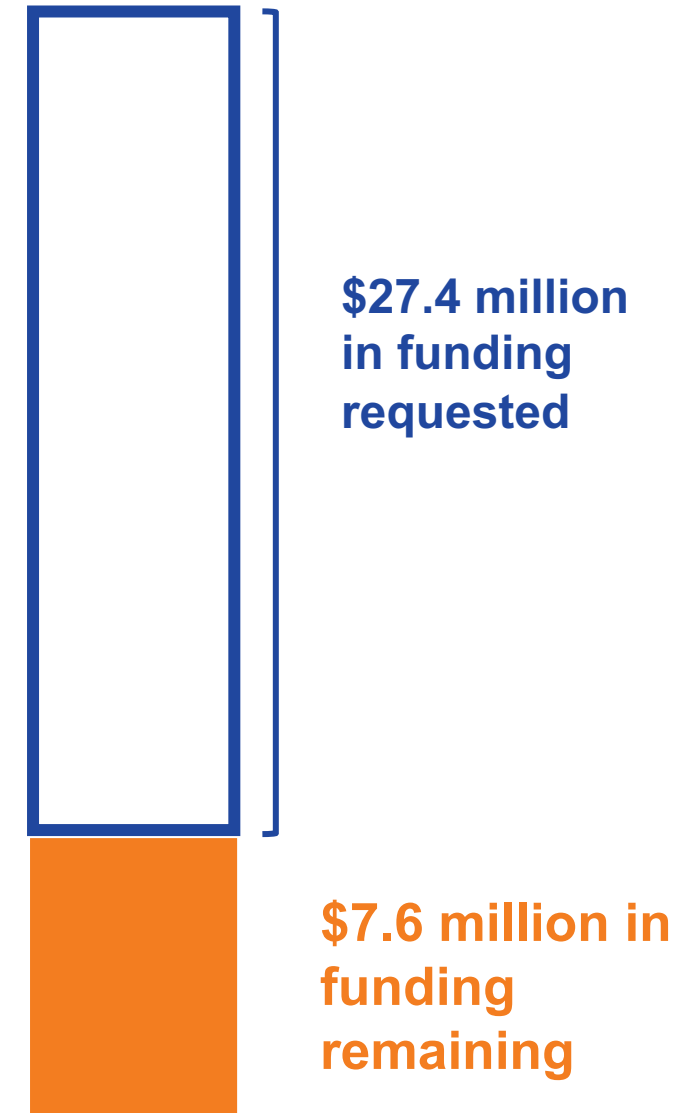
VEM Quartile 1	Doses Administered	12,259,854	23.30%	
	Fully Vaccinated	5,727,608	65.83%	
	Partially Vaccinated	815,352	9.37%	
	1+ Dose Administered	6,542,960	75.20%	←
VEM Quartile 4	Doses Administered	14,678,054	27.89%	
	Fully Vaccinated	6,764,432	84.16%	
	Partially Vaccinated	496,854	6.18%	
	1+ Dose Administered	7,261,286	90.34%	←
VEM Quartile Delta	Doses Administered	-2,418,200	-4.60%	
	Fully Vaccinated	-1,036,824	-18.33%	
	Partially Vaccinated	318,498	3.19%	
	1+ Dose Administered	-718,326	-15.14%	←

CalVaxGrant Update

Nisha Gandhi, CDPH

Latest CalVaxGrant Status

- Application deadline EXTENDED to Dec 17th or until funding is spent. **First come, first served!**
- Visit [PHC website](#) for list of eligible provider types.
- 1,638 applications approved.
- Webinars to provide information on grant process and answer provider questions.
 - [November 17 at 12-1 PM](#)
 - [December 7 at 5-6 PM](#)
 - [Recorded Application Tutorial Webinar](#)



Clinical Updates

Caterina Liu, M.D., CDPH

Pfizer-BioNTech COVID-19 Vaccine Recommended for Children 5 to 11 Years

- FDA
 - 10/26/21 VRBPAC recommends expansion of EUA
 - 10/29/21 Agency expands EUA
- CDC
 - 11/2/21 ACIP recommends use
 - 11/2/21 Director Walensky endorses ACIP recommendation.
- Western States Scientific Safety Review Workgroup
 - 11/3/21 recommends use


FDA Authorizes Pfizer-BioNTech COVID-19 Vaccine for Emergency Use in Children 5 through 11 Years of Age

- 2-dose series, 10µg (0.2ml) per dose, 21 days apart
- Findings from Phase 2/3 RCT children 5-11 (n=4647):
 - Vaccine efficacy 90.7% against symptomatic COVID-19
 - Immune response in children 5-11y/o comparable to that of individuals 16-25y/o
 - Most common side effects: injection site pain/redness/swelling, fatigue, headache, muscle and/or joint pain, chills, fever, swollen lymph nodes, nausea and decreased appetite
 - Serious adverse events (SAEs) were uncommon among vaccine and placebo participants (0.07% vs 0.1%). No SAEs were judged to be related to vaccination and no deaths occurred.

Formulation and Dosing for Pfizer-BioNTech COVID-19 Vaccines

	Formulation for ≥12-year-olds (purple cap)	Formulation for 5–11-year-olds (orange cap)
Number of doses	2	2
Interval	3 weeks (21 days)	3 weeks (21 days)
Additional primary dose	Moderate and severe immunocompromise	Not recommended
Booster dose	Not recommended 12–17 years	Not recommended
	Recommended for certain groups ≥18 years*	

Formulation and Dosing for Pfizer-BioNTech COVID-19 Vaccines

	Formulation for ≥12-year-olds (purple cap)	Formulation for 5–11-year-olds (orange cap)
Age group	12 years and older	5-11 years
Vial cap color		
Dose (mRNA concentration)	30 ug	10 ug
Injection volume	0.3 mL	0.2 mL
Fill Volume (before dilution)	0.45 mL	1.3 mL
Amount of Diluent* Needed per vial	1.8 mL	1.3 mL
Doses per Vial	6 (after dilution)	10 (after dilution)

Vaccine Dosage

- **Children should receive the age-appropriate vaccine formulation regardless of their size or weight.**
 - As opposed to many medications, vaccine dosages are based on age and not size or weight.
- The dosage should be based on the child's age on the day of vaccination.
 - If a child turns from 11 to 12 years of age in between their first and second dose and receives 5–11 years 10 µg (orange cap) for their second dose, they do not need to repeat the dose and this is not considered an error per the EUA.

Underlying Medical Conditions

- Children with underlying medical conditions may be at increased risk for severe illness from COVID-19¹, however, severe COVID-19 can occur in children with and without underlying medical conditions.
- COVID-19 primary vaccination would be recommended for everyone ages 5 years and older, **regardless of underlying medical conditions.**

¹<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html#ChildrenAndTeens>

²<https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/comirnaty-and-pfizer-biontech-covid-19-vaccine>

Prior SARS-CoV-2 Infection

- COVID-19 primary vaccination would be recommended for everyone ages 5 years and older, **regardless of a history of symptomatic or asymptomatic SARS-CoV-2 infection or seropositivity.**
- **>7 million** adolescents ages 12–15 years have been fully vaccinated with Pfizer-BioNTech COVID-19 Vaccine in the United States¹ and in the general population there has been no safety concerns associated with vaccination of those who had prior infection.

¹<https://covid.cdc.gov/covid-data-tracker/#vaccination-demographic>

Vaccination of Children with a History of Multisystem Inflammatory Syndrome in Children (MIS-C)

- The benefits of COVID-19 vaccination for children and adolescents with a history of MIS-C are likely to outweigh a theoretical risk of an MIS-like illness or the known risks of COVID-19 vaccination for people who meet all of the following criteria:
 - 1) Clinical recovery has been achieved, including return to normal cardiac function;
 - 2) It has been ≥ 90 days since their diagnosis of MIS-C;
 - 3) They are in an area of high or substantial community transmission of SARS-CoV-2, or otherwise have an increased risk for SARS-CoV-2 exposure and transmission;
 - 4) Onset of MIS-C occurred before any COVID-19 vaccination.

Vaccination of Children with a History of Multisystem Inflammatory Syndrome in Children (MIS-C)

- COVID-19 vaccination may also be considered for children with a history of MIS-C who do not meet all the prior criteria.
- Experts view clinical recovery, including return to normal cardiac function, an important factor when considering COVID-19 vaccination.
- Additional factors when considering individual benefits and risks may include:
 - 1) An increased personal risk of severe COVID-19 (e.g., age, underlying conditions)
 - 2) Timing of immunomodulatory therapies

Children Diagnosed with MIS-C after COVID-19 Vaccination

- In the rare instance a person develops MIS-C or a similar clinical illness after receipt of a COVID-19 vaccine, referral to a specialist should be considered.
- Because MIS-C is a condition known to occur with SARS-CoV-2 infection, these individuals should be assessed for laboratory evidence of current or prior SARS-CoV-2 infection.

Any cases should be reported to Vaccine Adverse Event Reporting System (VAERS)

<https://vaers.hhs.gov/reportevent.html>

Consultation from Clinical Immunization Safety Assessment Project is available

<http://www.cdc.gov/vaccinesafety/Activities/CISA.html>

Counseling: Expected Side Effects

- Children may experience **fewer side effects** than adolescents or young adults¹.
- Children with evidence of prior infection may have fewer side effects than those without evidence of prior infection¹.
- Expected side effects include
 - Local: pain, swelling, erythema at the injection site
 - Systemic: fever, fatigue, headache, chills, myalgia, arthralgia, lymphadenopathy
- Routine antipyretic or analgesic medications can be taken for the treatment of post-vaccination local or systemic symptoms, if medically appropriate.
 - In general, Aspirin is **not** recommended for use in children and adolescents ≤18 years due to risk of Reye's syndrome.

¹<https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/comirnaty-and-pfizer-biontech-covid-19-vaccine>

Counseling: Possible Risk of Myocarditis

- Myocarditis and/or pericarditis have occurred rarely in some people following receipt of mRNA COVID-19 vaccines, typically within a few days following receipt of the second dose.
- The observed risk is highest in males 12–29 years of age¹.
- The risk of myocarditis or pericarditis after receipt of an mRNA COVID-19 vaccine is **lower** than the risk of myocarditis associated with SARS-CoV-2 infection in adolescents and adults².

¹Gargano JW, Wallace M, Hadler SC, et al. Use of mRNA COVID-19 Vaccine After Reports of Myocarditis Among Vaccine Recipients: Update from the Advisory Committee on Immunization Practices — United States, June 2021. MMWR Morb Mortal Wkly Rep 2021;70:977–982.

DOI: <http://dx.doi.org/10.15585/mmwr.mm7027e2>

²Boehmer TK, Kompaniyets L, Lavery AM, et al. Association Between COVID-19 and Myocarditis Using Hospital-Based Administrative Data — United States, March 2020–January 2021. MMWR Morb Mortal Wkly Rep 2021;70:1228–1232. DOI: <http://dx.doi.org/10.15585/mmwr.mm7035e5>

Counseling: Possible Risk of Myocarditis

- No cases of myocarditis or pericarditis were reported in clinical trial for children ages 5–11 years (n=3,082), although the study was not powered to assess the risk of myocarditis¹.
- The baseline risk of myocarditis is much higher in adolescents ages 12–17 years compared to children ages 5–11 years.

¹<https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/comirnaty-and-pfizer-biontech-covid-19-vaccine>

Counseling: Possible Risk of Myocarditis

- FDA has authorized the Pfizer-BioNTech COVID-19 Vaccine in children ages 5–11 years based on the determination that **the benefits of COVID-19 vaccination outweigh risks in this population.**
- People receiving mRNA COVID-19 vaccines, especially males ages <30 years, should be made aware of the possibility of myocarditis or pericarditis following receipt of mRNA COVID-19 vaccines.
 - Seek care for symptoms of
 - Chest pain
 - Shortness of breath
 - Feelings of having a fast-beating, fluttering, or pounding heart



Coadministration

- COVID-19 vaccines **may be administered without regard to timing of other vaccines**. This includes simultaneous administration of COVID-19 vaccine and other vaccines on the same day.
- If multiple vaccines are administered at a single visit, administer each injection in a different injection site, according to recommendations by age¹.
 - Separate injection sites by 1 inch or more.
 - For older children (≥ 11 years), the deltoid muscle can be used.
 - For younger children (5–10 years), if more than 2 vaccines are injected in a single limb, the vastus lateralis muscle of the anterolateral thigh is the preferred site because of greater muscle mass.

¹<https://www.cdc.gov/vaccines/hcp/acip-recs/general-recs/index.html>

Administration errors

- Formulations of the Pfizer-BioNTech COVID-19 Vaccines are **NOT** interchangeable.
 - If a child ages 5–11 years inadvertently receives a 30 µg dose for their first dose, they should receive a single age-appropriate 10 µg dose for their second dose 21 days later and should be considered as having a completed primary series.
 - If a child ages 5–11 years inadvertently receives a 30 µg dose for their second dose, they should be considered as having a completed primary series.

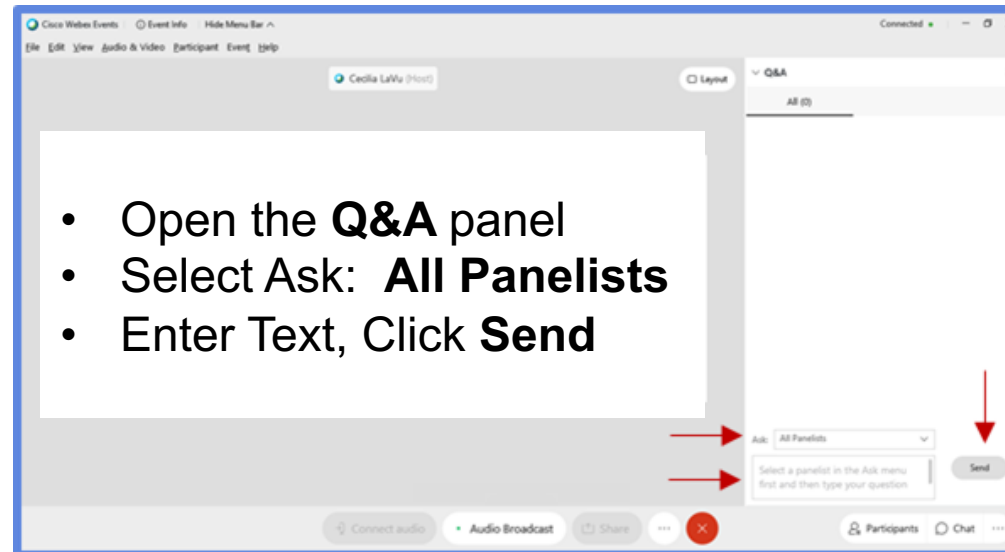
Resources

- [CDC Interim Clinical Considerations for Use of COVID-19 Vaccines](#)
- [CDC COVID-19 Vaccination for Children 5 to 11](#)
- [FDA EUA Factsheets \(Updated 10/29/21\)](#)
- [Tips to help ease anxiety during vaccination](#)
 - [Adolescent Vaccination Tips](#)
- [Coadministration with Other Vaccines](#) | [Tips](#)
- [Vaccine administration job aids](#)

Provider Office Hours Q&A

During the session, please use the Q&A panel to comment or ask a question:

Q&A Panel



Storage & Handling Update

Kate McHugh, CDPH

Pfizer Pediatric (5-11 Years) Presentation & Storage

- 10 doses per vial
 - Currently, we recommend sticking to the 10 doses outlined in the EUA. We will update you if we hear otherwise from CDC/Pfizer.
- 10 vials per carton / 100 doses per carton
- ULT Freezer Storage (-90°C to -60°C): Up to 6 months (until printed expiration date)
- Standard Frozen Storage (-25°C to -15°C): Not permitted
- Refrigerated Storage (2°C to 8°C): Up to 10 weeks

Pfizer Pediatric (5-11 Years) Preparation

- Thaw time in refrigerator: Up to 4 hours
- Thaw time at room temperature: 30 minutes
- Time permitted at room temperature (8°C to 25°C): 12 hours
- Time permitted after dilution: 12 hours
- Ancillary supplies
 - The vaccine ancillary kits should come with all 1" needles and 1mL syringes for administration
 - The mixing supplies have 1.5" needles and 3mL and 5mL syringes

Pfizer Pediatric (5-11 Years) Dilution

- Orders of Pfizer pediatric vaccine include ancillary kits that contain 10mL diluent vials. While these vials appear to contain sufficient diluent for multiple vials, they **must only be used once**.
- Diluent vials are a one-time-use item and should be discarded with the remaining content after each use.
- For each vial of vaccine, extract 1.3mL of diluent from a single-use vial to reconstitute 1.3mL of vaccine.
- Do not be tempted to puncture diluent vials more than once.

Product Packaging Overview

THERMAL SHIPPERS

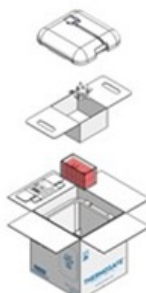


MEDIUM ULT



25 pack: Minimum 3 cartons stacked in the box that holds the vial packs

195 pack: Minimum 1 carton and up to 5 cartons stacked in the box that holds the vial packs



SINGLE-USE



10 pack: Minimum 1 carton of vial packs

CARTON



Different size cartons hold 10 vials, 25 vials or 195 vials

- **Purple** (25 pack, 195 pack)
- **Orange** (10 pack)

VIALS

Applicable to the following cap colors:
PURPLE (Ages 12+)
ORANGE (Ages 5 thru 11)



2 mL type 1 glass preservative free multi-dose vial (MDV)

Purple cap:
6 doses per vial
for ages 12+

Orange cap:
10 doses per vial for
ages 5 through 11

Please note for **Orange Cap**:

- **The vial labels state:** Age 5y to <12y
- **The carton labels state:** For age 5 years to <12 years



Before administration of the vaccine, please see full Prescribing Information (16 + years of age) and EUA Fact Sheets for Vaccination Providers: 12+ years of age (DILUTE BEFORE USE/**Purple Cap**), 12+ years of age (DO NOT DILUTE/Gray Cap) and 5 through 11 years of age (DILUTE BEFORE USE/**Orange Cap**). For the most recent prescribing information and fact sheets, please visit www.cvdvaccine-us.com

Pfizer (5-11 Years) Expiration Dates

- The date printed on the label is the date of manufacture
 - This is different than the Pfizer for ages 12+, which has the expiration date printed on the vial
- The expiration date is six months from the date of manufacture (including the month of manufacture)
 - Example: Vials with an August manufacture date will expire at the end of the month on January 31, 2022
 - Expiration date is printed on the outside of the packing box



LOCATION	ITEM	QUANTITY	NDC NUMBER	LOT NUMBER	EXPIRY DATE
ULP	F000054450	60 EA	59267-1055-4	FK5127	31-JAN-2022
ULP001	PF07302048 0.1mg/ml 10x1.3ml GVL PU BNT				

60 EA

Pediatric Pfizer Shippers

- Pediatric Pfizer shippers cannot be used for long term storage
- The shipper can be disposed of, but the digital data logger (DDL) must be sent back



Small Orders from the Third-party Redistributor

- Small orders from the Third-party Redistributor (AmerisourceBergen) must be refrigerated upon arrival
- Pfizer product for ages 12+ can be refrigerated for up to 31 days upon arrival
- Pfizer product for ages 5-11 can be refrigerated for up to 10 weeks upon arrival
- Neither version can be stored in the ultracold freezer or standard freezer upon arrival
- Instructions come with the shipper
- See [Receiving Small Orders from TPR](#) job aid

Pfizer COVID-19 Vaccine Education & Trainings

- Monday, November 8 at 2PM PST: Click [here](#) to join
 - Password: SUEJ7teYc45
- Tuesday, November 9 at 2PM PST: Click [here](#) to join
 - Password: aRDjkmMD349
- Wednesday, November 10 at 9AM PST: Click [here](#) to join
 - Password: QPfX8RMy8M7
- Thursday, November 11 at 9AM PST: Click: [here](#) to join
 - Password: Tntjh4UMr55
- More to come!

Moderna Waste Reporting Tutorial

- Wastage should be reported only as whole doses.
- Each dose administered (full or half dose) counts against the total possible wastage of 10 doses (Moderna 10) or 14 doses (Moderna 14).
- Once 10 or 14 administrations occur in any combination of dose sizes from a single vial, no wastage should be reported.
 - For example, for a Moderna-14 vial, wastage should only be reported up to 14 doses; do not report wastage over 14 doses even though you can administer up to 20 booster doses from one vial.
- Moderna Waste Calculation Formula
 - $\text{Wastage} = \text{Vial size} - \text{Total number of doses administered}$

Moderna 14 Wastage Table

Moderna 14 Dose Vial Wastage Table

Full doses Half Doses	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14
0	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
1	13	12	11	10	9	8	7	6	5	4	3	2	1	0	
2	12	11	10	9	8	7	6	5	4	3	2	1	0		
3	11	10	9	8	7	6	5	4	3	2	1	0			
4	10	9	8	7	6	5	4	3	2	1	0				
5	9	8	7	6	5	4	3	2	1	0					
6	8	7	6	5	4	3	2	1	0						
7	7	6	5	4	3	2	1	0							
8	6	5	4	3	2	1	0								
9	5	4	3	2	1	0									
10	4	3	2	1	0										
11	3	2	1	0											
12	2	1	0												
13	1	0													
14	0														
15															
16															
17															
18															
19															
20															

No Waste Reported

Green Area = No Waste Reported

Moderna 10 Wastage Table

Moderna 10 Dose Vial Wastage Table

Full doses Half Doses	0	1	2	3	4	5	6	7	8	9	10
0	10	9	8	7	6	5	4	3	2	1	0
1	9	8	7	6	5	4	3	2	1	0	
2	8	7	6	5	4	3	2	1	0		
3	7	6	5	4	3	2	1	0			
4	6	5	4	3	2	1	0				
5	5	4	3	2	1	0					
6	4	3	2	1	0						
7	3	2	1	0							
8	2	1	0								
9	1	0									
10	0										
11											
12											
13											
14				No Waste Reported							
15											
16											
17											
18											
19											
20											

Green Area = No Waste Reported

Vaccine Management

Maria Volk, CDPH

Table of Contents

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- Ages 5-11 Pfizer Pediatric Vaccine
- Pfizer 1170 Ordering
- Appendix
 - Live Support Holiday Schedule
 - myCAvax – Known Issues & Workarounds
 - [myCAvax Trainings](#)
 - My Turn and myCAvax [Feedback Form](#)

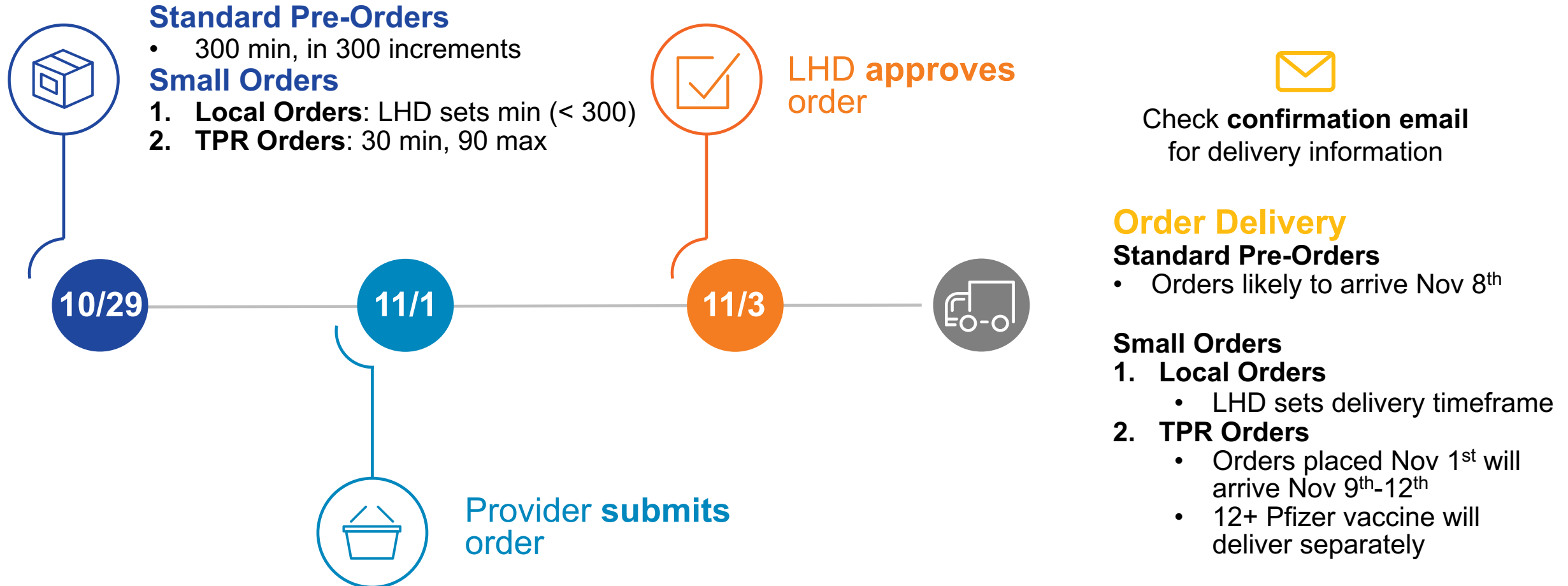
LHDs: Ages 5-11 Pfizer Pediatric Vaccine Orders & Delivery

Monday	Tuesday	Wednesday	Thursday	Friday
25	26	27	28	29
				Pediatric Pre-Orders Extended for Standard Orders (Wave 3—minimum 300 doses) And Opens for Small Orders
				Routine LHD Approval by 12pm
November 1	2	3	4	5
Wave 1 Pediatric Deliveries		Wave 2 Pediatric Deliveries		Wave 3 Pediatric Deliveries
Pediatric Standard Pre-Orders (Wave 3—min 300 doses) and Small Orders by 5pm		Providers Submit Routine Catch-Up Orders by 5pm		
		LHD Approval by 12pm (Routine and Pediatric)		Routine LHD Approval by 12pm
Providers Submit Routine Orders by 5pm	Pfizer 1170 delivery paused Nov 2–9			
8	9	10	11	12
Wave 3 Pediatric Deliveries	Additional Pediatric Standard Pre-Order Deliveries			
Pediatric Standard Orders (min 100 doses) and Small Orders by 5pm	TPR Pediatric Deliveries			
Routine Provider Orders by 5pm		Routine Catch-Up Orders by 5pm		
Pfizer 1170 delivery paused Nov 2–9		Routine LHD Approval by 12pm		Routine LHD Approval by 12pm

Providers: Ages 5-11 Pfizer Pediatric Vaccine Orders & Delivery

Monday	Tuesday	Wednesday	Thursday	Friday
25	26	27	28	29
				Pediatric Pre-Orders Extended for Standard Orders (Wave 3—minimum 300 doses) And Opens for Small Orders
November 1	2	3	4	5
Wave 1 Pediatric Deliveries		Wave 2 Pediatric Deliveries		Wave 3 Pediatric Deliveries
Pediatric Standard Pre-Orders (Wave 3—min 300 doses) and Small Orders by 5pm		Submit Routine Catch-Up Orders by 5pm		
Submit Routine Orders by 5pm	Pfizer 1170 delivery paused Nov 2–9			
8	9	10	11	12
Wave 3 Pediatric Deliveries	Additional Pediatric Standard Pre-Order Deliveries			
Pediatric Standard Orders (min 100 doses) and Small Orders by 5pm	TPR Pediatric Deliveries			
Submit Routine Orders by 5pm		Submit Routine Catch-Up Orders by 5pm		
Pfizer 1170 delivery paused Nov 2–9				

Ages 5-11 Pfizer Pediatric Vaccine Orders & Delivery



Ages 5-11 Pfizer Pediatric Vaccine

Pfizer Pediatric Vaccine Product Information

Packaging	
Doses Per Vial	10 doses
Carton Size	100 doses
Carton NDC #	59267-1055-4
Administration	
Diluent	1.3 mL per vial
Injection Volume–Primary	0.2 mL
Injection Volume–Booster	N/A
Storage Limits Before Puncture: Label vaccine	
ULT (-90 to -60°C)	Up to 6 months
Thermal Shipper	N/A
Freezer	N/A
Refrigerator (2° to 8°C)	Up to 10 weeks
Expiration Dates**	Manufacture date on vial + 5 months

Access [COVID-19 Vaccine Product Guide](#) on EZIZ.

Scheduling Appointments

Providers can **schedule appointments** for visits beginning when they receive vaccine or are expected to receive vaccine to account for order delivery.

Functionality in My Turn launched **Wednesday evening, November 3rd.**

Pfizer 1170 Ordering

Below is a summary of Pfizer 1170 delivery given the **blackout period**:



Orders placed Oct 25th
will be **delivered week**
of Nov 1st



Blackout Oct 29th
through Nov 4th for
Pfizer 1170 only*



Orders placed Nov 1st
will be **delivered after**
Nov 9th



Pfizer 1170 Deliveries Paused Nov. 2nd – 9th

APPENDIX

Live Support Holiday Schedule – Thanksgiving

Help Desk



Paused Operation

- November 25th
- November 26th

Resume Operation

- November 27th,
8AM-1PM

COVID-19 Provider Call Center



Paused Operation

- November 25th
- November 26th

Resume Operation

- November 29th,
8AM-6PM

myCAvax – Known Issues & Workarounds

Known Issues



Vaccine Ordering

- ✓ Standard & Small Orders are placed through the 'Vaccine Order' tab through Community.
 - As this begins the Vaccine Ordering process, please ensure all steps are completed correctly.

Workarounds



- ✓ Complete the corresponding trainings to gain access to the myCAvax system. In the footer of each Community page, you will find a link to the 'Knowledge Center' that will allow you to return to previously completed trainings and additional resources.
 - Knowledge Center release date TBA

Wrap-Up

Leslie Amani, CDPH

Where can I go for additional help?

Type of Support

Description

Updated 10.28.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

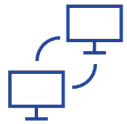
- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov

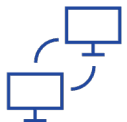


myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 2, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids and demo and training opportunities: Flu: <https://eziz.org/covid/myturn/flu/> COVID: <https://eziz.org/covid/myturn/>



CalVaxGrant Program Support

For questions and support around [CalVaxGrant](#), contact the program's administrator, Physicians for a Healthy California.

- Email: calvaxgrant@phcdocs.org
- Phone: (916) 551-2565

Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



Monitor What You See and Hear

Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

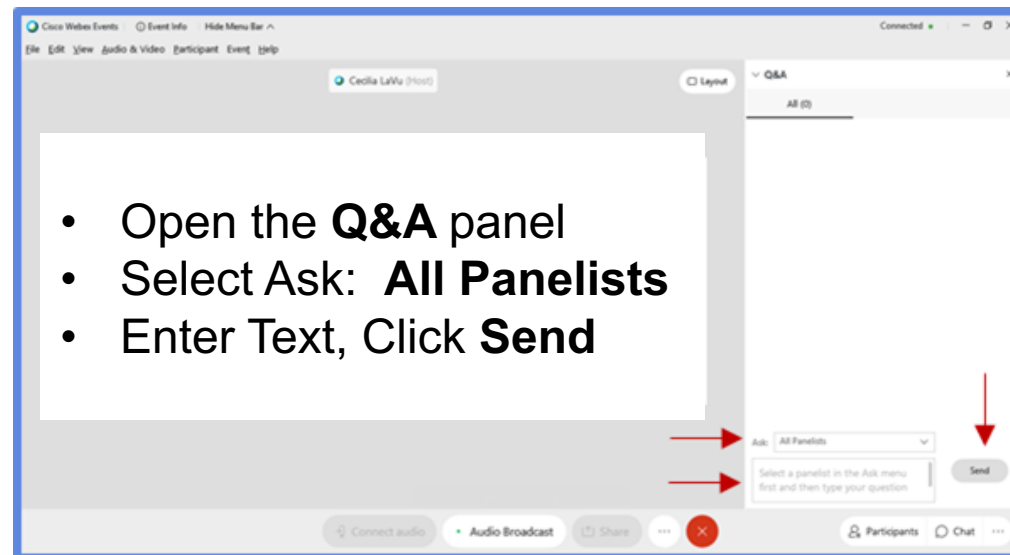
If found, **report** it to **rumors@cdph.ca.gov**

[Contact](#)

Provider Office Hours Q&A

Please use the Q&A panel to comment or ask a question:

Q&A Panel



Thank you!



Monday:

[My Turn & myCAvax Office Hours Link](#)

Monday, November 8, at 12:00 PM

Audio Conference: 415-655-0001

Access Code: 145 995 8782

Session Number: 145 995 8782

Session Password: Immunize2020!

Next Friday:

[Provider Office Hours Link](#)

Friday, November 12, at 9:00 AM

Audio Conference: (669) 900-6833

Webinar ID: 975 2903 8095

Session Password: Immunize!