

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, December 10, 2021

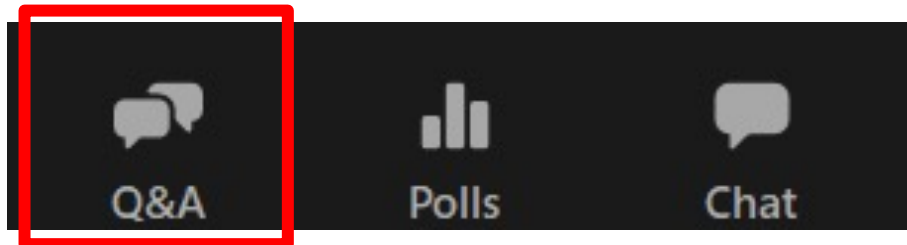


Vaccinate ALL 58

Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Please do not put questions in Chat.

Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact samuel.kerr@cdph.ca.gov

Agenda: Friday, December 10, 2021

No.	Item	Speaker	Time (AM)
1	Welcome, Announcements, and Poll	Leslie Amani (Moderator)	9:00 – 9:05
2	Reporting Reminders	Ravi Patel (CDPH)	9:05 – 9:10
3	Vaccine Administration	Amy Pine (CDPH)	9:10 – 9:15
4	CalVaxGrant	Nisha Gandhi (CDPH)	9:15 – 9:20
5	Clinical Update	Caterina Liu, M.D. (CDPH)	9:20 – 9:25
Poll and Q&A			9:25 – 9:35
6	Storage & Handling	Kate McHugh (CDPH)	9:35 – 9:40
7	Vaccine Management	Eric Norton (My Turn) and Claudia Aguiluz (CDPH)	9:40 – 9:50
8	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Today's Poll

Please access poll at <https://www.surveymonkey.com/r/DZCJYNQ> to participate.
(See chat for direct link to poll.)

1. We currently have the following average appointment wait time for a patient to obtain a booster:
 - ☐ 2 days or less
 - ☐ 3 to 7 days
 - ☐ 8 to 14 days
 - ☐ 15 to 30 days
 - ☐ 30 days or more
2. The primary reason for an extended appointment wait time is (select all that apply):
 - ☐ N/A (for wait times less than 7 days)
 - ☐ Staffing
 - ☐ Vaccine supply
 - ☐ Holiday closures
3. Zip code of primary office or vaccination site:
4. Email address: (optional)



Vaccine Eligibility Guide: Now in Spanish!

COVID-19 Vaccine Eligibility Guide

- [English](#)
- [Spanish](#)
- [Summary of Related Guidance and Requirements](#)

Above will soon be updated to include boosters for 16-to-17-year-olds.

Elegibilidad para la vacuna COVID-19



Usa este cuadro para ayudar a determinar cuándo dar la vacuna contra el COVID-19, basándose en la edad o condiciones de salud.

Dosis		Edad:	5-11	12-17	18+
Pfizer Pediátrica (5-11)	2 dosis primarias (21 días de diferencia)		✓		
	2 dosis primarias (21 días de diferencia)			✓	✓
	Dosis adicional (3ª) para individuos inmunodeprimidos , al menos 28 días después de la 2ª dosis de Pfizer			✓	✓
Pfizer Adolescentes /Adultos (12+)	Dosis de refuerzo* de Pfizer u otra marca, al menos 6 meses después de la 2ª dosis Pfizer				✓
	2 dosis primarias (28 días de diferencia)				✓
	Dosis adicional (3ª) para individuos inmunodeprimidos , al menos 28 días después de la 2ª dosis de Moderna.				✓
Moderna (18+)	Dosis de refuerzo* de Moderna (media dosis) u otra marca, al menos 6 meses después de la 2ª dosis de Moderna.				✓
	1 dosis primaria				✓
	Dosis de refuerzo* de J&J u otra marca, al menos 2 meses después de la dosis primaria de J&J.				✓
Johnson & Johnson (18+)					

* Los refuerzos se recomiendan para todos los adultos de 18 años en adelante, especialmente aquellos que corren mayor riesgo de contagio:

- De 50 años de edad en adelante
- [Residente de un sitio de cuidado a largo plazo](#)
- Riesgo de contagio en el trabajo o residencia

Lee la [Guía y requisitos relacionados](#) (la elegibilidad está sujeta a cambios, a medida que se actualiza la guía)

Programa de vacunación contra el COVID-19 de California

IMM-1396 (11/22/21)

COVID-19 Vaccine Product Guide






Updated to include information on Pfizer Tris-sucrose Formulation (Comirnaty, gray cap)

- ✓ Soon to replace purple cap for ages 12+
- ✓ Does not require diluent
- ✓ Storage conditions information

COVID-19 Vaccine Product Guide

Check vaccine products before use to ensure proper storage and administration to appropriate ages.

Refer to [CDC Product Guide](#) for more information. Details may differ from packaging; EUA fact sheets supersede info on vials and carton.

	5-11 years old	12+ years old		18+ years old	
	Pfizer (Pediatric)	Pfizer	Pfizer (Comirnaty)	Janssen (J&J)	Moderna
			 Will replace purple cap product in Dec/Jan		
Packaging					
Doses Per Vial	10 doses	6 doses	6 doses	5 doses	10 (or 14) doses
Maximum Full Doses Per Vial	10 doses	6 doses	6 doses	5 doses	11 (or 15) doses*
Carton Size	100 doses	1170 (or 450) doses	60 doses	50 doses	100 (or 140) doses
Carton NDC #	59267-1055-4	59267-1000-2 (59267-1000-3)	59267-1025-4	59676-580-15	80777-273-99 (80777-273-98)
Storage Limits Before Puncture: Label vaccine with expiration and beyond use dates (end of time limit in each storage unit).					
ULT (-90°C to -60°C)	Until expiration	Until expiration	Until expiration	N/A	N/A
Thermal Shipper	N/A	Up to 30 days	N/A	N/A	N/A
Freezer	Do not freeze	Up to 14 days (-25°C to -15°C)	Do not freeze	N/A	Until expiration (-50°C to -15°C)
Refrigerator (2°C to 8°C)	Up to 10 weeks	Up to 31 days	Up to 10 weeks	Until expiration	Up to 30 days
Checking Expiration Dates†	6 months (count month printed on vial as first month)	Check EUA fact sheet for extended dates.	6 months (count month printed on vial as first month)	Check product website , QR code, or call 800-565-4008	Check product website or QR code

* When extracting Moderna booster doses, the maximum number of doses from either vial presentation should not exceed 20 doses.

† Do not dispose of expired vaccine until checking with manufacturers for extended expiration dates.

California COVID-19 Vaccination Program

IMM-1399 (12/7/21)

30 Conversations in 30 Days Upcoming Webinar

Talking to Patients about the COVID-19 Omicron Variant, Boosters, Ages 5-11 Vaccination, and Other “Hot Topics”

When: Wednesday, December 15 at 12:30 PM

Register [here](#)

Watch Archived Recordings and View Slides:

- How to Talk to Rural Patients about COVID-19 vaccines
- How to Talk to Parents of School-Aged Children about COVID-19 Vaccines
- How to Talk to Family Planning Patients about COVID-19 Vaccines



COVID Conversation Series



American
Academy of
Pediatrics
CALIFORNIA
Incorporated in California

Upcoming webinar: School Vaccination Updates

Join hosts California Immunization Coalition and American Academy of Pediatrics California to learn more about:

- How policies around medical exemption from vaccines are working in CA
- Review of strategies for communicating with parents and guardians around immunizations
- Resources for holding school-located vaccine events
- COVID-19 vaccine requirements in California

Speakers: Pamela Kahn, MPH, RN, NCSN and Joan Edelstein, DrPH, MSN, RN, PHN

When: Wednesday, December 15 at 3:00 PM


Register [here](#)

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

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ALL 58**

California COVID-19 Vaccination Program

ENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

myCAvax and My Turn

Email: [myCAvax Technical Support](#)
[MyTurn Onboarding](#),
[MyTurn Technical Support](#)
Phone: (833) 502-1245
Mon-Fri, 7AM-7PM
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Vaccines

[Manufacturer Contacts](#)

Updates for Providers

- COVID-19 Vaccination Program FAQs Updated 12/9
- Connect with Vaccine Experts – Provider Office Hours Every Friday
- myCAvax Training
- Weekly Webinars and Training Calendar

Alerts:

Holiday Closures for Vaccine Delivery

- Order by 5pm on Monday, December 13, to receive vaccine before the holiday closure.
- Holiday Ordering and Delivery Cadence Calendar (December-January)

Boosters

- Expansion to Anyone 18 Years and Older
- Expanding Vaccination Capacity (Provider Readiness Checklist)
- Clinical Considerations for People Who Received COVID-19 Vaccine Outside the US

Vaccination of 5-to-11-Year-Olds:

- CDPH Clinical Summary for Pfizer Vaccine in Children 5-11 Years
- View Recent Town Hall with Dr. Erica Pan: [Archived Webinar](#) | [Slides](#)

Tools to Avoid Vaccine Mix-Ups:

- Comparison Guide of COVID-19 Vaccine Products
- COVID-19 Vaccine Eligibility Chart (also in Spanish) | [Summary of Related Guidance and Requirements](#)
- Vaccine Administration Checklist
- Preventing Administration Errors
- Coadministration Tips

Now Enrolling Providers of Pediatric Services

- Benefits for Primary Care Providers
- Find Information on How to Enroll
- Apply for Grants Up to \$55,000 for Support of Small Practices. Ends Dec. 17!


Featured Resources

Vaccine Management:

- Reporting Doses Spoiled, Expired, or Wasted (including Moderna booster doses)
- Ordering Vaccines | Ordering & Distribution Cadence
- Receiving Redistributed Small Orders

COVID-19 Vaccine Provider FAQs

- Answers to Provider questions
- Updated weekly: Last updated 12.9.2021
- Currently in its 49th iteration!

 **Q: Who is eligible to receive a booster dose of the Pfizer-BioNTech vaccine, Moderna vaccine, and the Janssen by Johnson & Johnson vaccine?**

A: The [CDC](#) and [Western States Scientific Safety Review Workgroup](#) recommend a Pfizer booster dose for everyone aged 16 years and older at least 6 months after their initial vaccination series. At this time, only Pfizer COVID-19 vaccine is authorized and recommended for 16-to-17-year-olds. The [CDC continues to recommend](#) that everyone aged 18 years and older should get a booster dose of Pfizer or Moderna either 6 months after their initial vaccination series or Janssen by Johnson & Johnson at least 2 months after their initial dose. Please view the [COVID-19 Vaccine Eligibility Chart](#) to view a visual of vaccine eligibility.

 **Q: When will Pfizer transition to shipping the new Pfizer Comirnaty (ages 12+) vaccine?**

A: Pfizer will transition to shipping the new Pfizer Comirnaty (ages 12+) vaccine on December 23. Shipments of the regular (ages 12+) Pfizer COVID-19 vaccine will be retired on this date. The federal government will require that the state's inventory for the regular Pfizer be below 28 days of supply prior to allowing new orders for the Pfizer Comirnaty vaccine.

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)



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COVID-19 Vaccination Program Webinars and Training for Providers

Week of December 13th, 2021

Note: Calendar subject to change

	Monday 12/13	Tuesday 12/14	Wednesday 12/15	Thursday 12/16	Friday 12/17
myCAvax	myCAvax Vaccine Order Request with Q&A 10:00 am – 10:30 am PW: myCAvax2021!		Talking to Patients about Omicron Variant, Boosters, 5-11 Vaccines, and other "Hot Topics" 12:30 pm – 1:30 pm		Provider Office Hours 9:00 am – 10:00 am PW: Immunize!
My Turn					
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12 pm – 1 pm PW: Immunize2020!		Onboarding (My Turn & myCAvax) Office Hours 1:00 pm – 2:00 pm		
View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 11/10/21)What's New in My Turn (v.11/17/21)Provider Office Hours and MCE Office Hours Archived Sessions	<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)Vaccine Marketplace (v. 8/26/21)	<ul style="list-style-type: none">What's New in myCAvax (v. 10/12/21)What's New in myCAvax for Reactivated Providers (v. 9/8/21)Patient Check-in and Vaccine Administration (v.11/18/21)	<ul style="list-style-type: none">Clinic Manager Training (v. 11/18/21)Vaccine Administrator / VA Assistant Training (v. 11/18/21)My Turn Flu Functionality Review (v. 11/18/21)	

Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245

Plan Ahead: Upcoming Holidays

DECEMBER 2021						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24 No Provider Office Hours	25
26	27	28	29	30	31 No Provider Office Hours	1



RHA Carmelitos Housing Community Video

Reporting Reminders

Ravi Patel, CDPH

Provider Outreach – Key Reporting Reminders

Goal: Collaborate with providers to ensure complete and accurate data reporting per CDPH and CDC guidelines.

Topic	Requirements & Guidance	Detailed Resource
Administering doses to correct age group	Dose administration - check vaccine vials before use to ensure: 1) Proper storage guidelines are being met 2) Administration to correct age group (adult versus pediatric) Reporting to IIS Registry: Ensure correct lot # and CVX code are being sent to CAIR2/SDIR/RIDE	COVID-19 Vaccine Product Guide (eziz.org)
Preventing vaccine administration errors	An administration error is any preventable event that may cause or lead to improper use of vaccine or patient harm. To reduce errors, complete COVID-19 vaccine product training and demonstrate competency for products your site will administer.	Preventing Administration Errors
Check expiration dates before administering doses	Dose administration: Utilize the Moderna and Janssen expiration look-up tools to determine if lot # has expired before administering dose. • Vaccine Administration Checklist Reporting to IIS Registry: Ensure correct lot # and CVX code are being sent to CAIR2/SDIR/RIDE	<ul style="list-style-type: none">• Vial Expiration Date Lookup Moderna COVID-19 Vaccine (EUA) (modernatx.com)• Janssen COVID-19 Vaccine Expiry Checker (vaxcheck.jnj)

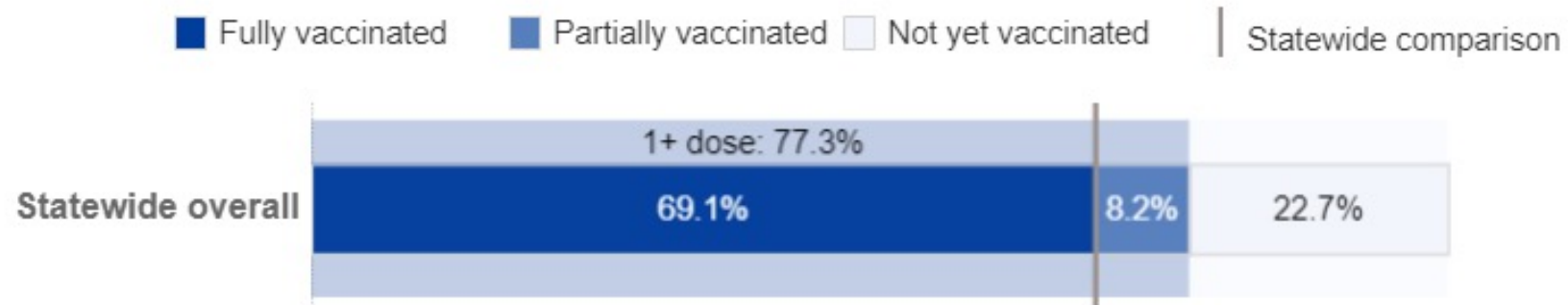
Vaccine Administration

Amy Pine, CDPH

Vaccine Administration Data

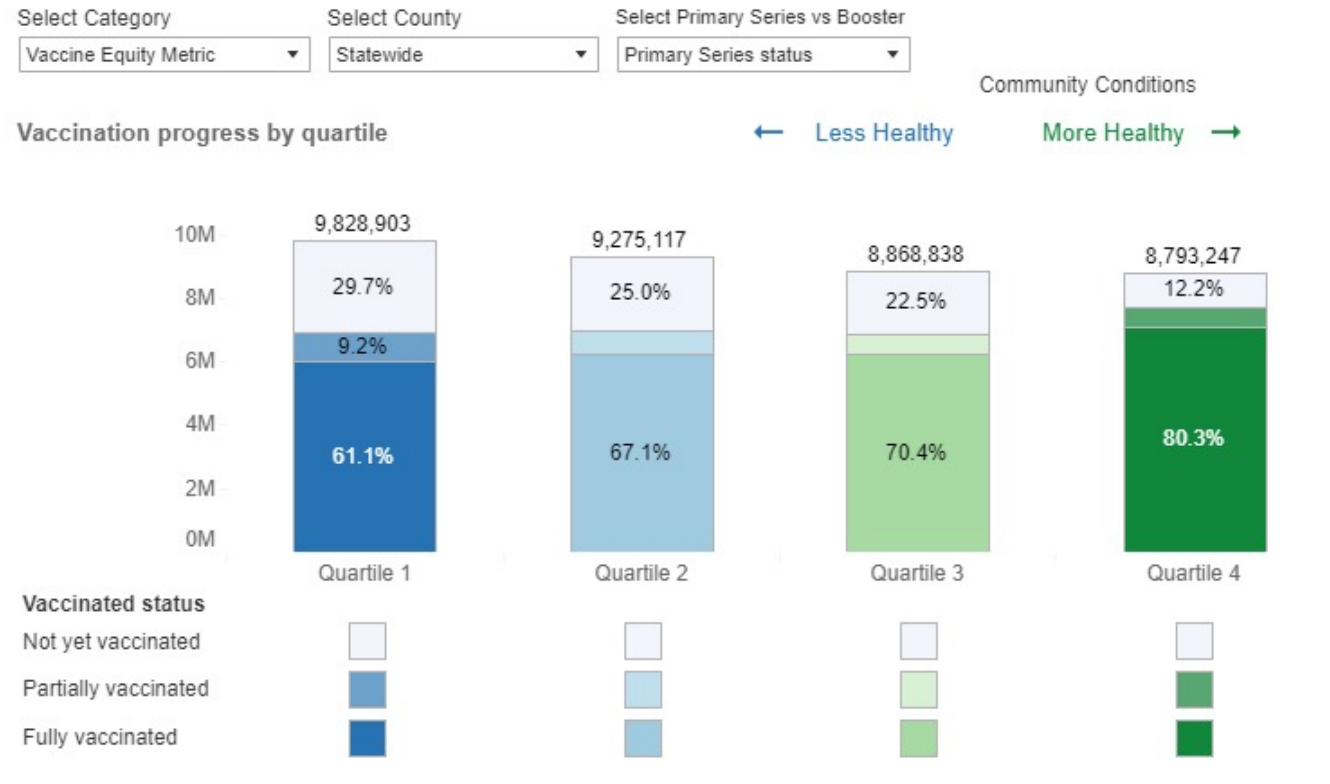
60,486,328

Total Doses Administered



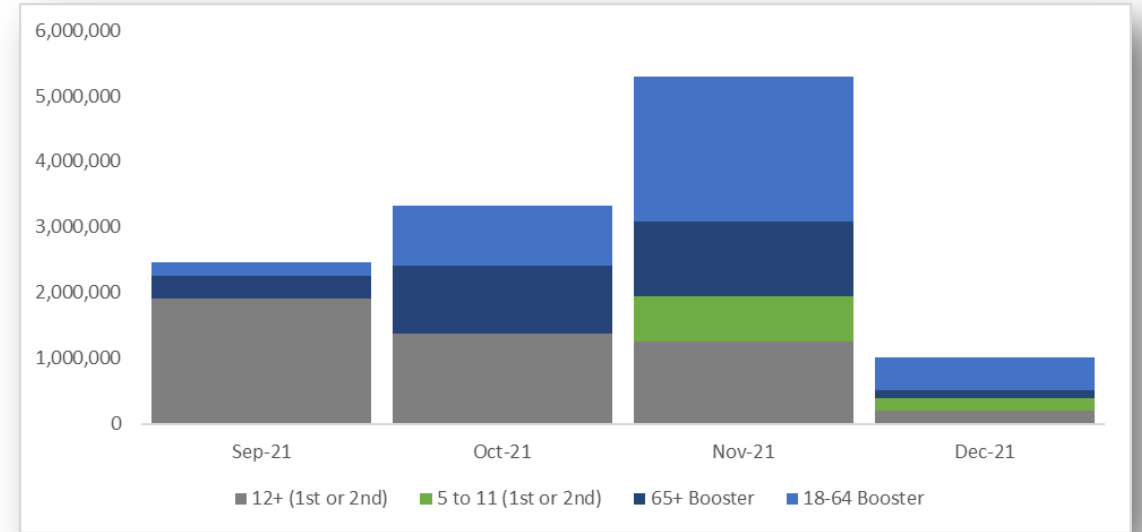
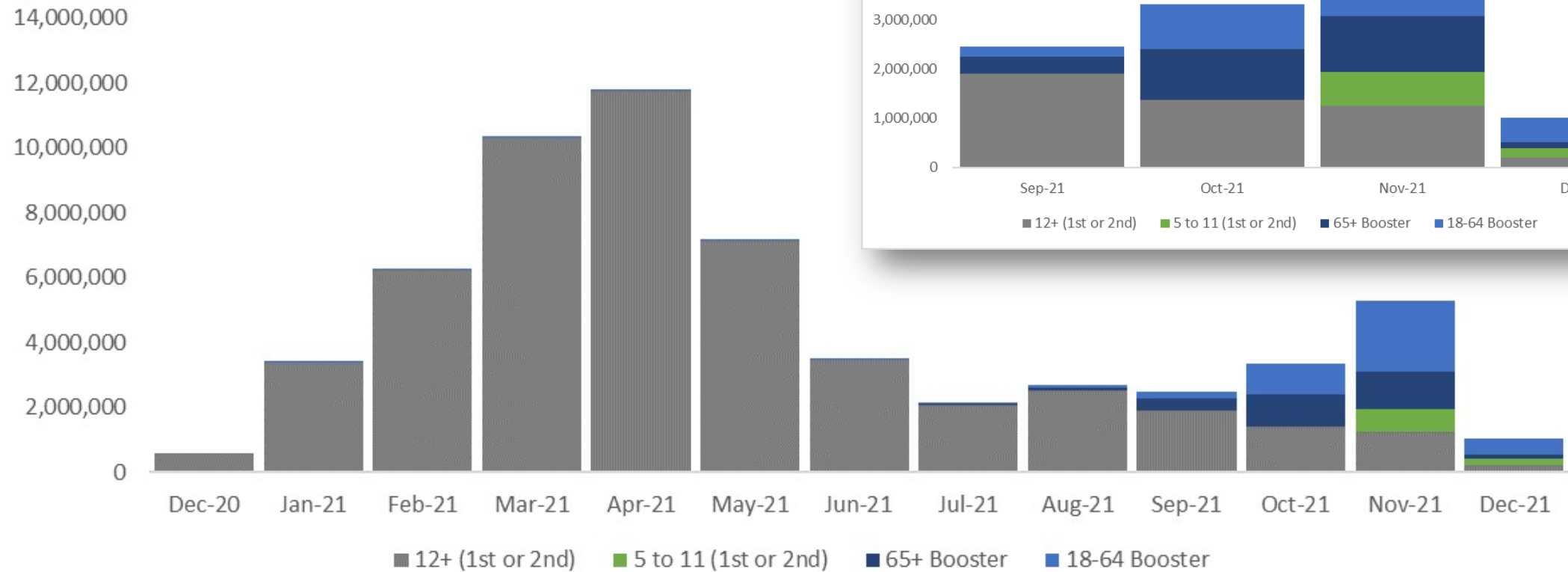
Vaccine Equity Data

Vaccinated Status by Group



Vaccine Recipient Group Over Time

Total Doses Administered by Type



Vaccination Ages 5-11 Years

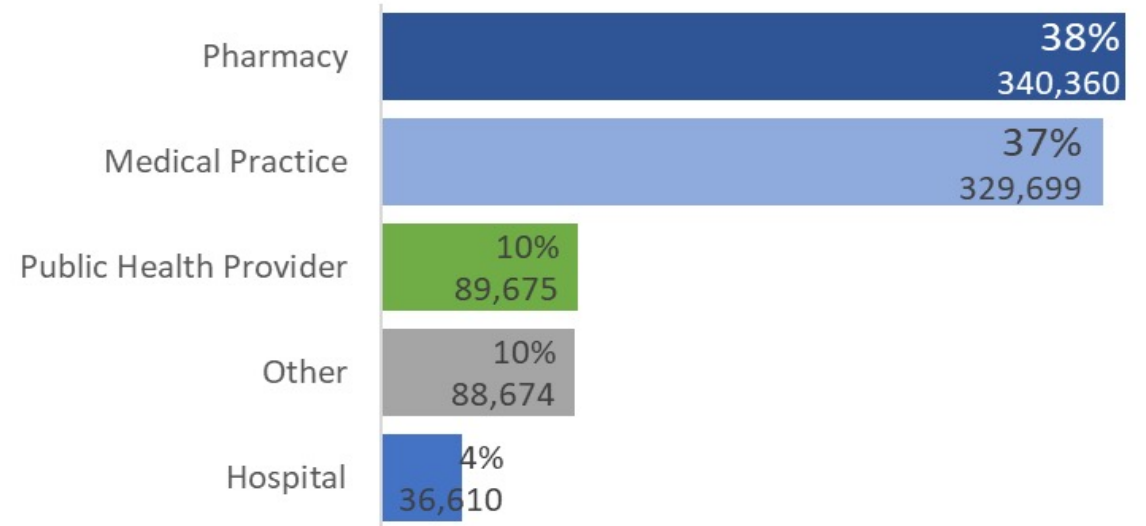
885,018

Total Doses Administered

19%

of all 5-to-11-year-olds in CA
have received **at least 1 dose**

5-11 Doses By Provider Type



Booster Vaccinations

Includes Additional Doses

7,103,268

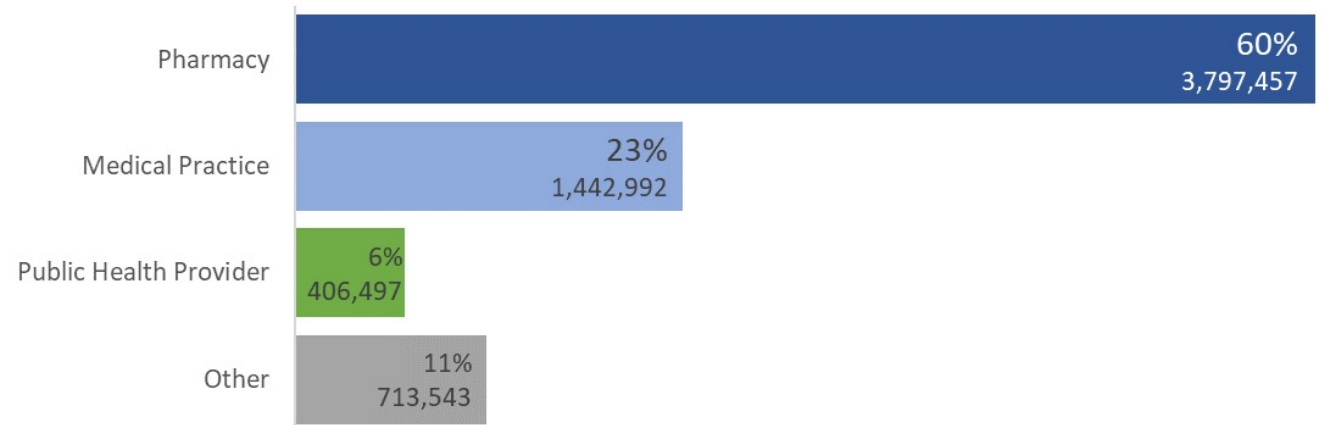
Total Doses Booster Doses Administered

33% of eligible* population

*19,944,372 individuals, 18+ years of age,
and J&J + 2 months or mRNA + 6 months

56% of 65+ eligible population

Booster Doses By Provider Type



New Public Booster View

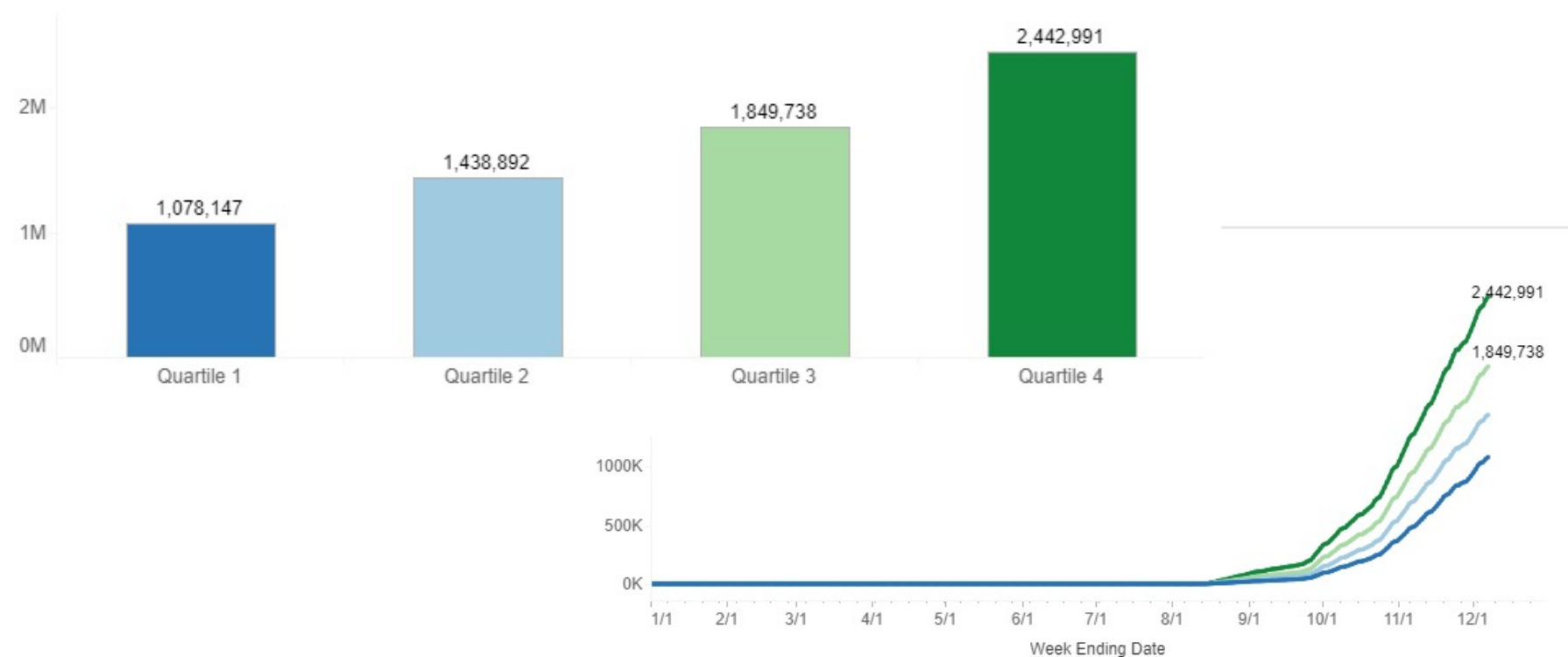
Vaccinated Status by Group

Select Category Select County Select Primary Series vs Booster

Vaccine Equity Metric Statewide Booster status



Booster status by quartile



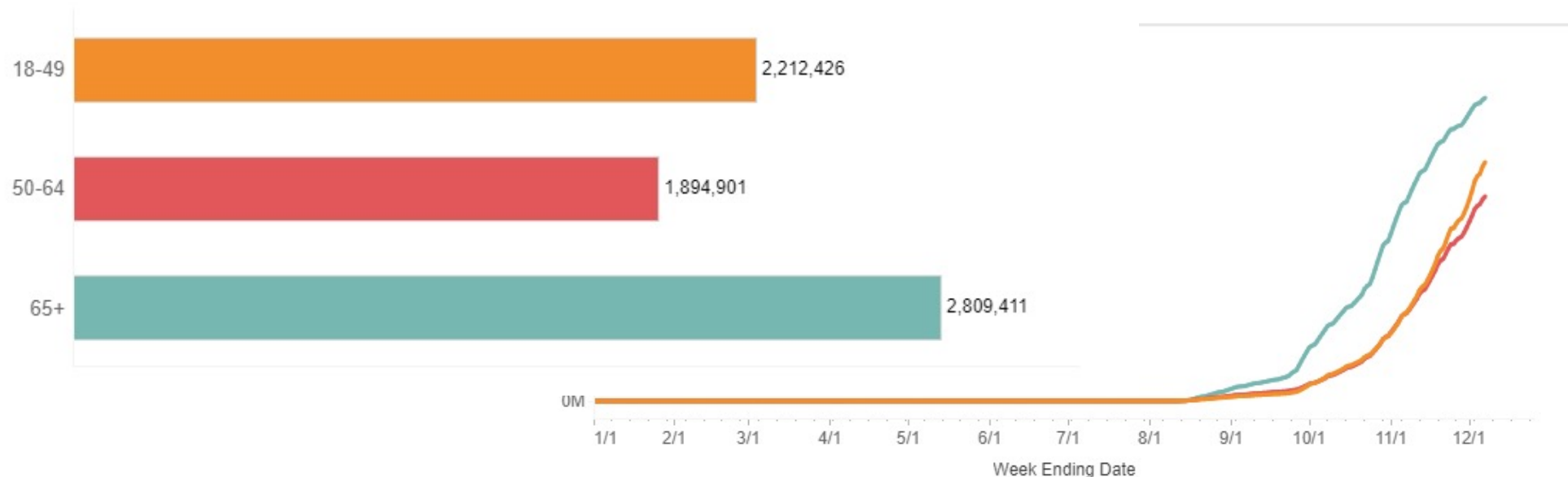
New Public Booster View

/vaccinated Status by Group

Select Category Select County Select Primary Series vs Booster

Age Statewide Booster status

Booster status by age



Note: Unknown age represents fewer than 0.01% of records and are therefore omitted. Where the county of residence was not reported, the county where vaccinated is used. Data is not shown where there are fewer than 11 records in a group.

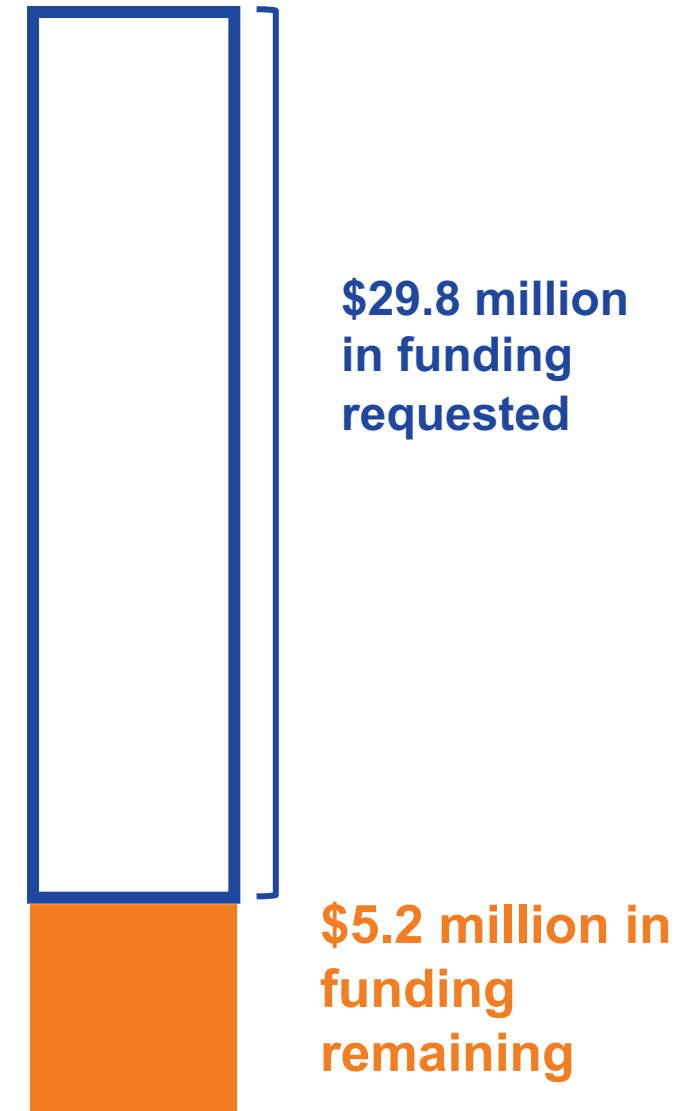
18-49 50-64 65+

CalVaxGrant

Nisha Gandhi, CDPH

Latest CalVaxGrant Status

- **Application deadline is December 17th** or until funding is spent. First come, first served!
- Visit [PHC website](#) for list of eligible provider types.
- 2,202 applications approved.
- Webinar to provide information on grant process and answer provider questions.
 - [Recorded Application Tutorial Webinar](#)



Clinical Update

Caterina Liu, M.D., CDPH

People 16-17 years old eligible for COVID-19 Boosters

- FDA authorized Pfizer-BioNTech COVID-19 boosters for 16-to-17-year-olds on 12/9/21.
- Authorization based on FDA's previous analysis of immune response data that supported use of a booster dose in individuals 18 years of age and older.
- CDC expanded eligibility for boosters to include 16-to-17-year-olds if they are at least 6 months past their primary series.
- Western States Scientific Safety Review Workgroup strongly supports CDC's booster recommendation. (See [statement](#).)

Omicron Variant (B.1.1.529)

- Classified as variant of concern (VOC) by CDC
 - Detected in 17 US states, >50 countries
 - Likely already widespread by the time it was detected in South Africa
 - [Science Brief: Omicron \(B.1.1.529\) Variant | CDC](#)
 - Unknown if more transmissible
 - Likely more transmissible than original SARS-CoV2, but unknown compared to Delta
 - Anecdotal evidence that symptoms may be milder
 - Unknown if any effect on vaccine-induced immunity
 - Anticipate vaccination to continue to protect against hospitalization and death
 - Vaccines continue to play a critical role in controlling the COVID-19 pandemic.

COVID-19 Vaccination After Myocarditis or Pericarditis

“Until additional safety data are available, experts advise that people who develop myocarditis or pericarditis after a dose of an mRNA COVID-19 vaccine not receive a subsequent dose of any COVID-19 vaccine.”

- CDC's Interim Clinical Considerations for use of COVID-19 Vaccines

- Considerations for vaccination may include:
 - Personal risk of severe acute COVID-19 (age, underlying conditions, etc.)
 - Level of COVID-19 community transmission and risk of infection
- If choosing re-vaccination:
 - Consult with clinical team, including cardiologist.
 - Ensure episode of myo- or pericarditis is completely resolved.
 - Males ≥ 18 years of age could consider dose of J&J (expert opinion).

Poll

Leslie Amani, CDPH

Today's Poll

Please access poll at <https://www.surveymonkey.com/r/DZCJYNQ> to participate.
(See chat for direct link to poll.)

1. We currently have the following average appointment wait time for a patient to obtain a booster:
 - ☐ 2 days or less
 - ☐ 3 to 7 days
 - ☐ 8 to 14 days
 - ☐ 15 to 30 days
 - ☐ 30 days or more
2. The primary reason for an extended appointment wait time is (select all that apply):
 - ☐ N/A (for wait times less than 7 days)
 - ☐ Staffing
 - ☐ Vaccine supply
 - ☐ Holiday closures
3. Zip code of primary office or vaccination site:
4. Email address: (optional)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Please do not put questions in Chat.

Storage & Handling

Kate McHugh, CDPH

Comirnaty (Gray Cap: Tris-Adult) – New Timeline!

- Transition to the gray cap (tris-adult) Comirnaty will occur nationwide on December 23rd. (Sooner than expected!)
 - Shipments of current "purple cap" PBS (phosphate-buffered saline) Pfizer formulation will be retired on this date.
- If timeline changes again, we will let you know.



Comirnaty (Gray Cap: Tris-Adult) (continued)

- 6 doses per vial
- 10 vials per carton
- 300 dose minimum order
- Does **not** require dilution
- Minimizing mistakes
 - Provider sites should ideally carry only one Pfizer adult formulation in inventory at a time.
 - To reduce chance of dilution errors, CDC does not recommend administering both purple and gray cap products during a single clinic at the same time.



Comirnaty (Gray Cap) Storage & Handling

- Shipped at ultracold temperatures in single-use shippers
- Can be stored in ultracold (-90°C to -60°C) temperatures until the expiration date (6 months)
- Can be stored in refrigerated (2°C to 8°C) temperatures for up to 10 weeks
- **Cannot** be stored at standard frozen temps (-25°C to -15°C)
- Thaw times
 - 6 hours in the refrigerator
 - 30 minutes at room temperature
- Discard 12 hours after the first puncture



Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Date & Time (linked)	Password
Monday, December 13 – 2 PM	D9ufVHMSM99
Tuesday, December 14 – 2 PM	H3WuiDZtd22
Wednesday, December 15 – 9 AM	gpPQjEdZ494
Thursday, December 16 – 9 AM	cVST3X9Rff2
Friday, December 17 – 9 AM	ybW7Pnf6nN2
<i>More sessions coming!</i>	

For providers and immunization staff personnel. **Please attend one of these sessions!**

Topics include:

- Introduction of Comirnaty (gray cap) formulation
- Vaccine use
- Storage & handling
- Preparation & administration
- Medical updates
- Q&A

Waste Reporting

- Please continue to report waste!
- Reporting Doses Spoiled, Expired or Wasted job aid
- Waste should be reported when doses are:
 - Spoiled
 - Expired
 - Wasted
 - Vaccines drawn into the syringe but not administered
 - Vaccines in open vials but doses not administered
 - Damaged vials (e.g., due to a drop causing damage to vial integrity or sterility)
 - Lost or unaccounted for vaccines
 - Unable to draw a dose in vial



Vaccine Management

Eric Norton, My Turn and Claudia Aguiluz, CDPH

What's New on My Turn: Release 21 (12/08)

My Turn Public



- ✓ Paperless electronic minor consent
 - ✓ Group/family Scheduling
- Enhancements:
- ✓ Group scheduling for Booster vaccines
 - ✓ Group scheduling for 2nd dose vaccines

My Turn Clinic



- ✓ Paperless electronic minor consent flow-
COVID updates
- ✓ Self-Service clinic specific link:



Changes to My Turn and Clinic Ops are coming in January. Stay tuned for additional information regarding these changes!

Paperless Minor Consent – Release 21

Electronic minor consent received on 12/01/2021

I attest to the following (all boxes must be checked in order for the minor to be vaccinated):

- ☒ I have read and understand the COVID-19 Emergency Use Authorization (EUA) Fact Sheet ([Pfizer 5-11](#), [Pfizer 12+](#)) and understand the risks and benefits.
- ☒ I GIVE CONSENT for the minor patient to receive the COVID-19 vaccine. [If you do NOT give consent, do not complete this form.]
- ☒ I understand that by providing my voluntary consent, the minor patient can receive the COVID-19 vaccine with or without a parent or guardian being physically present at the vaccination appointment.
- ☒ I consent to and authorize all medically necessary treatment in the rare event that the minor patient has a reaction to the vaccine, including but not limited to redness, swelling, tiredness, chills, fever, and other reactions.

CDPH cannot confirm the validity of the signatures on the electronic consent provided in the My Turn application. CDPH cannot warrant that the electronic signature provided in the My Turn application meets the requirements of a valid electronic signature within the meaning of either the California Government Code, section 16.5, the California Uniform Electronic Transactions Act (Civ. Code, § 1633.1 et seq.), title 2 of the California Code of Regulations, section 22000 et seq, or any other law. Provider should use its best professional judgment as to whether to accept the electronic consent provided by the My Turn application or require additional form(s) of consent before providing care to a particular patient.

Minor Consent

- ☐ Additional or alternative minor consent form provided to patient
[Standard COVID-19 minor consent form - English](#) | [Spanish](#)

Parent / guardian information

NAME	CONSENT TYPE
Philip Walter	Legal guardian
EMAIL	PHONE
pdwalter@gmail.com	617-840-0881

Parent/guardian information edited by Carmen Chavez on 10/01/2021 at 8:21AM

Electronic minor consent received on 12/01/2021

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- ☒ I understand that by providing my voluntary consent, the minor patient can receive the COVID-19 vaccine with or without a parent or guardian being physically present at the vaccination appointment.
- ☒ I consent to and authorize all medically necessary treatment in the rare event that the minor patient has a reaction to the vaccine, including but not limited to redness, swelling, tiredness, chills, fever, and other reactions.

CDPH cannot confirm the validity of the signatures on the electronic consent provided in the My Turn application. CDPH cannot warrant that the electronic signature provided in the My Turn application meets the requirements of a valid electronic signature within the meaning of either the California Government Code, section 16.5, the California Uniform Electronic Transactions Act (Civ. Code, § 1633.1 et seq.), title 2 of the California Code of Regulations, section 22000 et seq, or any other law. Provider should use its best professional judgment as to whether to accept the electronic consent provided by the My Turn application or require additional form(s) of consent before providing care to a particular patient.

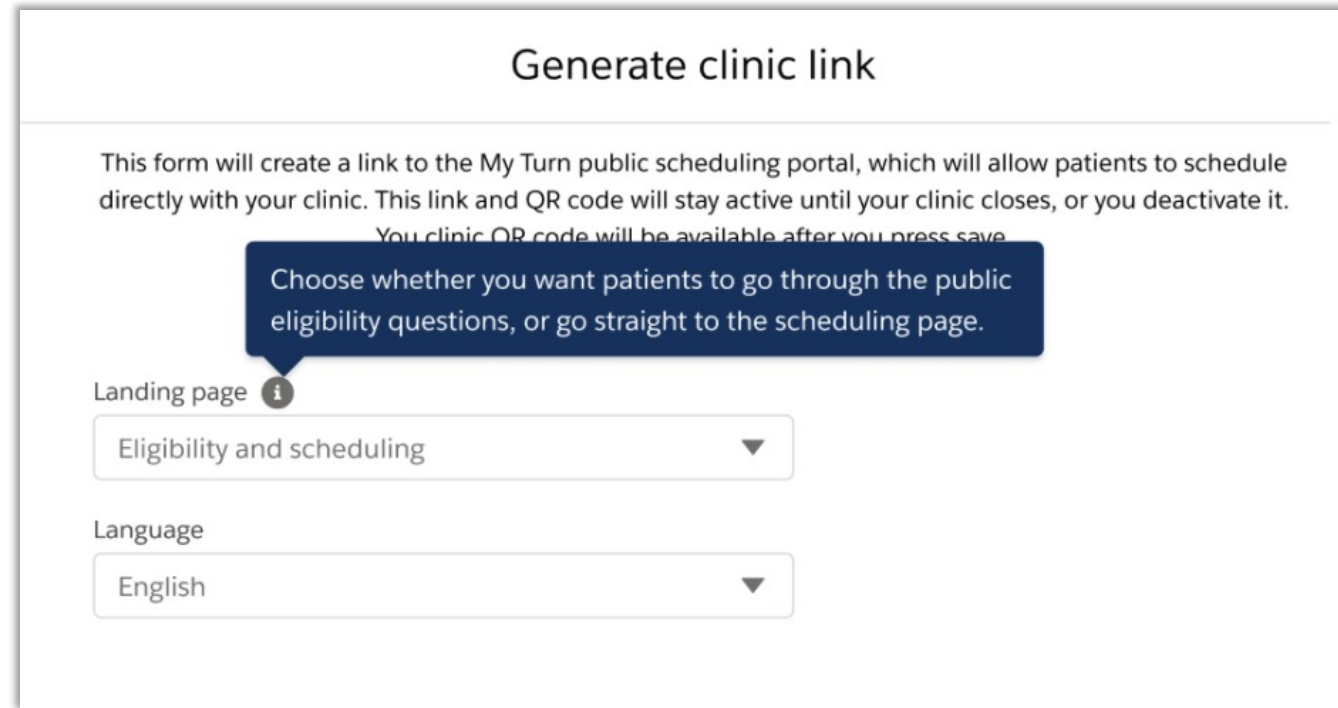


Electronic Minor Consent – My Turn Public



Electronic Minor Consent Vaccine Administrator Flow

Self-Service Clinic Link – Release 21



The screenshot shows a web form titled "Generate clinic link". Below the title, there is explanatory text: "This form will create a link to the My Turn public scheduling portal, which will allow patients to schedule directly with your clinic. This link and QR code will stay active until your clinic closes, or you deactivate it. You clinic QR code will be available after you press save." A dark blue callout box with white text points to the "Landing page" dropdown menu, stating: "Choose whether you want patients to go through the public eligibility questions, or go straight to the scheduling page." The form contains two dropdown menus: "Landing page" with an information icon and an arrow, currently set to "Eligibility and scheduling"; and "Language" with an arrow, currently set to "English".

Generate clinic link

This form will create a link to the My Turn public scheduling portal, which will allow patients to schedule directly with your clinic. This link and QR code will stay active until your clinic closes, or you deactivate it. You clinic QR code will be available after you press save.

Choose whether you want patients to go through the public eligibility questions, or go straight to the scheduling page.

Landing page ⓘ

Eligibility and scheduling ▼

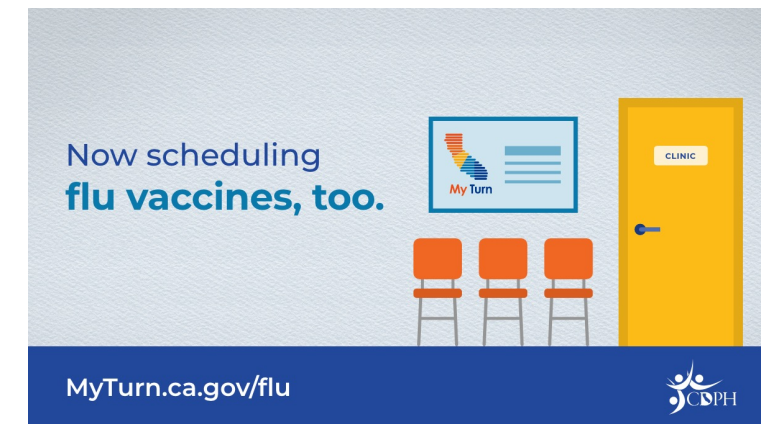
Language

English ▼

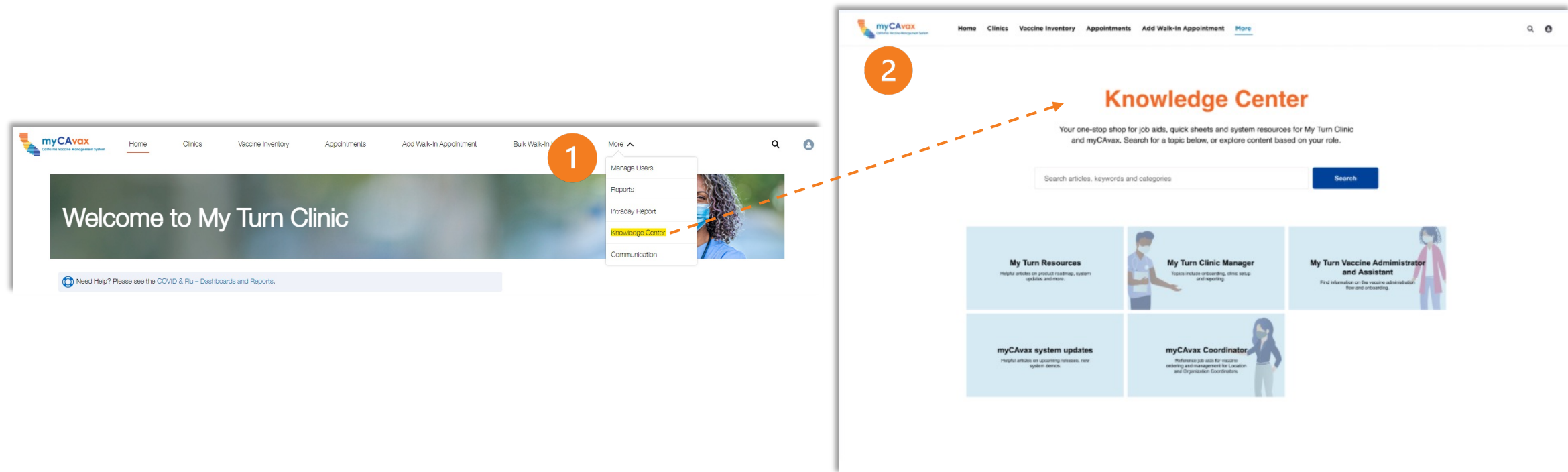


Clinic Managers can generate clinic specific links and select the preferred Language (English or Spanish) and the preferred Landing Page.

My Turn Flu Promotional Materials



Knowledge Center Training Resources – My Turn



- ✓ To increase data protection, **My Turn system related training material will be removed off EZIZ effective 12/10, following Release 21 on 12/8.** Users will still be able to access job aids regarding logging into My Turn and information on release updates on EZIZ.
- ✓ My Turn users have access to all training material via My Turn Clinic Knowledge Center.
- ✓ EZIZ will have information on where to access job aids, and who to contact if you need assistance.

Knowledge Center Training Resources* - myCAvax Providers

Launched on
12/8!

myCAvax Coordinator Resources
Job aids, quicksheets, and other resources specifically designed for Location and Organization Coordinators using myCAvax.

[Back to Knowledge Center](#)

Vaccine Order Requests

- Placing Standard Vaccine Order Requests**
This document summarizes the steps to place standard vaccine order requests in the myCAvax system. Placing a vaccine order request is the first step to procure vaccine...
[View](#)
- Placing Small Vaccine Order Requests**
This document summarizes the small vaccine ordering process and steps to place small vaccine order requests in the myCAvax system. Placing a small vaccine order request...
[View](#)
- Reviewing Shipments**
This document explains how to navigate the Shipment tab, where users can find the shipping information for their vaccine orders.
[View](#)

Vaccine Inventory Management

- Recording Waste Events**
This document provides an overview of the Vaccine Waste Incident process and the steps to report wasted vaccines in the myCAvax system. Vaccine waste management is an...
[View](#)
- Transferring Vaccine Inventory**
This document provides an overview of how to log transfer and redistribution events. All instances of transfer and redistribution must be recorded using the...
[View](#)
- Navigating and Posting on Vaccine Marketplace**
The purpose of this document is to provide an overview of The Vaccine Marketplace. The marketplace allows you to post excess inventory that cannot be used and to request...
[View](#)
- Recording Shipment Incidents**
This document provides an overview of logging and editing shipment incidents in myCAvax. All issues, such as receiving vaccine shipments that have damaged vaccine or ancillary...
[View](#)
- Recording Temperature Excursions**
The purpose of this document is to provide an overview of reporting an Excursion Event. A Provider must report an excursion when vaccine doses are exposed to temperature...
[View](#)

Part One: Placing a Small Vaccine Order Request

1. Click the **Vaccine Orders** tab.
2. Click the **Caret** icon and select **Small Orders** to view all requested small orders.
3. Click **New** to create a new small vaccine order request.

Note: For additional guidance on how to place a vaccine request, find relevant articles and website links via the **Order Guidance** button.

4. Begin typing and select the **Account**, which is the location, that will receive the order.
5. Use the dropdown to select **Small Order (Redistributor)** as the **Order Type**.
6. Begin typing to select the **Vaccine** brand and box size to be ordered.

New Vaccine Order Request

Primary Information

- 1 Account: NewOrgTestLoc1
- 2 Order Type: Small Order (Redistributor)
- 3 Vaccine: Enter Search Key

Note: Only providers eligible for small orders will see the **Order Type** field and be able to request small orders. Small Order Eligibility is determined by your Local Health Department.

Note: When selecting the **Vaccine**, make sure you are selecting both the correct vaccine brand and dose age range (i.e. adult vs pediatric doses).


- ✓ The Knowledge Center houses training resources (job aids, PDFs, URLs) for Providers, LHDs, and MCEs. Training assets are now easily accessible and in one central location. myTrailhead will be disabled.

Accessing myCAvax Provider Knowledge Center

Hi  welcome to the COVID-19 Vaccination Program


Enrollment checklist

Follow the steps below to complete your organization's enrollment.

**Required Program Training**


Completed [View](#)

You must complete the required training before your location can be approved.

**Section A - CDC Provider Agreement**

Completed [View Account](#)

This step requires signature from your organization's CEO and CMO

**Enroll your location(s)**

[Setup Locations](#)


Once Section A is complete, your organization will need to enroll each location that plans to administer vaccines. If your organization only has one location, you still must complete this enrollment step to receive vaccines.

Enrollment resources

Use the following set of articles and resources to help guide your organization through the enrollment process.

- [Enrollment Kit](#)
- [Enrollment Worksheet](#)
- [Storage Guidelines](#)
- [CAIR Regions](#)
- [Redistribution Plan Job Aid](#)

If you have questions about enrolling in the California COVID-19 Vaccination Program, email COVIDCalCenter@cdph.ca.gov or call (833) 502-1245, Monday through Friday from 8 am to 6 pm.

 Need help? View our jobs aids in the [Knowledge Center](#), or contact us.

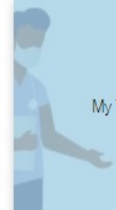
2

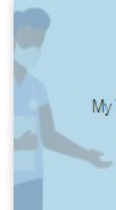
Knowledge Center


Search articles, keywords, and categories





Your one-stop shop for job aids, quicksheets and system resources for My Turn Clinic and myCAvax.
Search by keyword above, or explore content based on your role below.


My Turn General Resources

My Turn Clinic Manager

My Turn Vaccine Admins & Assistants

myCAvax System Updates

myCAvax Location & Org Coordinator

 Need help? View our jobs aids in the [Knowledge Center](#), or contact us.

Ordering for December and January Reminders



You must **order by December 13th** (this Monday) to receive supply before the 23rd of December.



Catch-up orders will not be processed the weeks of December 20th and December 27th.

Limited delivery days for these 2 weeks!

Update Clinic Open Hours if needed!




No Standard Order deliveries will take place Dec 23rd – 27th and Dec 30th – Jan 4th

December/January Ordering Schedule


Monday	Tuesday	Wednesday	Thursday	Friday
December 13 Order by 5pm for delivery before Dec 23	14	15 Submit Catch-Up Orders by 5pm to receive Dec 22-29 LHD/MCE Approval by 12pm	16	17 LHD/MCE Approval by 12pm
20 Order by 5pm for delivery Dec 28-29	21 LHD/MCE Approval by 12pm	22	23 No Standard Order deliveries Dec 23-27	24 No TPR deliveries
27 Order by 5pm for delivery Jan 5 No Standard Order deliveries Dec 23-27	28	29 LHD/MCE Approval by 12pm	30 No Standard Order deliveries Dec 30-Jan 4	31 No TPR deliveries
Jan 3 Order by 5pm (resume regular schedule) No Standard Order deliveries Dec 30-Jan 4	4	5 Submit Catch-Up Orders by 5pm (regular schedule) LHD/MCE Approval by 12pm	6	7 LHD/MCE Approval by 12pm

Comirnaty (Gray Cap) – Preparing for Ordering

- ✓ Pfizer is expected to transition over to shipments of the new “gray cap” vaccine for ages 12+ on **December 23rd**.
- ✓ myCAVax product formulary will be adjusted to reflect changes.
- ✓ 300-dose minimum order
- ✓ Pfizer 1170 (purple cap) will be retired.
 - ✓ This product will no longer be available for Standard Orders.
 - ✓ Small orders may continue to receive Pfizer's purple cap until local/TPR supplies are depleted.
- ✓ In preparation, consider current inventories of 12+ Pfizer when placing orders in the next few weeks.

Pfizer (Pediatric)

10 mcg
0.2 mL
1.3 mL Dilution

100 dose Minimum
Standard Order

Pfizer (Comirnaty)
Not Available Yet
 subject to change
30 mcg
0.3 mL
NO Dilution

300 dose Minimum
Standard Order

APPENDIX

What's Next on My Turn: Release 21 (12/08)

My Turn Public

General Enhancements

- ✓ Paperless minor consent
- ✓ Update vaccine tags for COVID and flu
- ✓ Group scheduling enhancements
 - ✓ GS for Booster vaccines
 - ✓ GS for 2nd dose vaccines
- ✓ Update race question to be multi-select picklist
- ✓ New CDC screening question according to updated guidance
- ✓ Self service coded clinics

My Turn Clinic

Priorities

- ✓ Paperless minor consent flow- COVID
 - ✓ Walk-in
 - ✓ VA flow
 - ✓ Minor consent COVID report
 - ✓ Deletion of minor consent info- 4 weeks
- ✓ Send notifications to flu & COVID Primary Contacts
- ✓ Knowledge Center - Upload myCAVax articles and re-label
- ✓ [Race Multiselect Picklist] Patient Background & Walk-in
- ✓ Self-Service clinic specific link
 - ✓ Providing Spanish translation
 - ✓ Tracking links
 - ✓ Deactivating links
 - ✓ Including/excluding screening questions
- ✓ [Bulk Upload] Age Validation for Covid-19
- ✓ [Single/Bulk Update] Age Validation for brand & dose type
- ✓ Self service coded clinics generation
- ✓ Adding "New Appointment Button" to VA flow

Live Support Holiday Schedule – *December (Tentative)*

**My Turn and
myCAvax Help Desk**



Limited Operation

- December 24th
- December 25th
- January 1st

Shortened Hours

- December 31st,
8AM-1PM

**COVID-19 Provider
Call Center**



Limited Operation

- December 24th
- December 31st

Wrap-up

Leslie Amani, CDPH

Where can I go for additional help?

Type of Support

Description

Updated 11.19.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

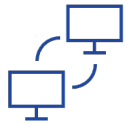
- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov

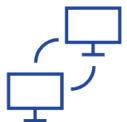


myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids and demo and training opportunities: Flu: <https://eziz.org/covid/myturn/flu/> COVID: <https://eziz.org/covid/myturn/>



CalVaxGrant Program Support

For questions and support around [CalVaxGrant](#), contact the program's administrator, Physicians for a Healthy California.

- Email: calvaxgrant@phcdocs.org
- Phone: (916) 551-2565

Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



Monitor What You See and Hear

Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **rumors@cdph.ca.gov**

[Contact](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Please do not put questions in Chat.

Thank you!



Monday:

[My Turn & myCAvax Office Hours link](#)

Monday, December 13, at 12:00 PM

Audio Conference: 415-655-0001

Access Code: 145 995 8782

Session Number: 145 995 8782

Session Password: Immunize2020!

Friday:

[Provider Office Hours link](#)

Friday, December 17 at 9:00 AM

Audio Conference: Register to access

Session Password: Immunize!