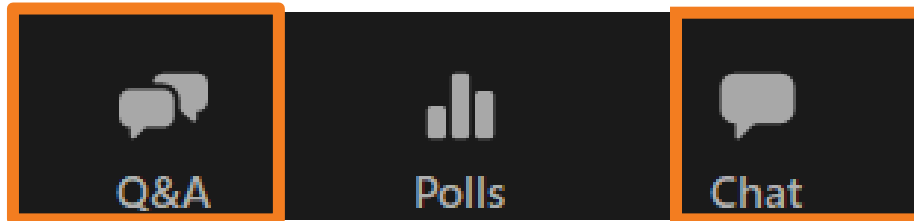# Welcome to the
California Department of Public Health
California COVID-19 Vaccination Program

My Turn and myCAvax Office Hours

Monday, December 12, 2022

12:00PM – 1:00PM

My Turn and myCAvax Q&A

During today's session, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into the "Chat"

Housekeeping

Reminder to Panelists:

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:

Today's session is being recorded. Access today's slides and archived presentations at: EZIZ COVID Education

If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

Vaccinate ALL 58

Announcements

Leslie Amani, CDPH

Job Aid: COVID-19 Vaccine Timing Schedules

COVID-19 Vaccine Product Guide

Page 1 of 3 — Pfizer

Check vaccine labels and EUA fact sheets before use to avoid mix-ups.
EUA fact sheets supersede info on vials and carton. Refer to CDC Product Guide for more information.

	Infant/Toddler 6 months–4 years*	Bivalent Dose 3 6 months–4 years	Pediatric Primary Series 5–11 years	Bivalent Booster 5-11 years
Packaging	Maroon Cap	Maroon Cap	Orange Cap ("Bivalent" on label)	Orange Cap ("Bivalent" on label)
Doses Per Vial	10 doses	10 doses	10 doses	10 doses
Carton Size	100 doses	100 doses	100 doses	100 doses
Min. Standard Order	100 doses	100 doses	100 doses	100 doses
NDC-Unit of Use (vial)	59267-0078-01	59267-0609-01	59267-1055-01	59267-0565-01
CVX Code	219	302	218	301

Storage Limits Before Puncture: Label vaccine with expiration and use-by dates.

ULT (-90ºC to -60ºC)	Up to 18 months from manufacture date.			
Thermal Shipper	(prohibited)			
Freezer	(prohibited)			
Refrigerator (2–8ºC)	Up to 10 weeks (write the date on carton)			
Expiration Date	18 months from manufacture date printed on vial and carton or check product website.			

Administration

Diluent (supplied)	2.2 mL per vial		1.3 mL per vial	1.3 mL per vial
Dose Volume–Primary/Additional	0.2 mL (3 mcg dose)		0.2 mL (10 mcg dose)	N/A
Dose Volume–Booster	N/A		Do not use for boosters.	0.2 mL† (10 mcg dose)
Refrigerator Thaw Time (2º to 8ºC/36ºF to 46ºF) (Do not refreeze)	Up to 2 hours in carton		Up to 4 hours in carton	Up to 4 hours in carton
Room Temp Thaw Time	Vial: 30 minutes at up to 25ºC (77ºF)			
Total Time at Room Temp (Do not refreeze)	Up to 12 hours (including thaw time) at 8ºC to 25ºC (46ºF to 77ºF)			

Storage Limits After Puncture (Mult-dose vials): Record puncture and use-by time on vial label.

Use-By Limit (Discard Time After 1st Puncture)	Discard after 12 hours at 2ºC to 25ºC (35ºF to 77ºF)

* Labels for Pfizer 6 months-4 years product may not reflect expanded age ranges. Refer to Provider Letter.
† Syringes in ancillary kits may require estimating volume between lines, or using private stock.

California COVID-19 Vaccination Program — IMM-1399 (12/9/22) Page 1 of 3

Page 2 of 3 — Pfizer / Novavax / Janssen (J&J)

Check vaccine labels and EUA fact sheets before use to avoid mix-ups.
EUA fact sheets supersede info on vials and carton. Refer to CDC Product Guide for more information.

	Pfizer Adol/Adult Primary Series 12+ years	Pfizer Bivalent Booster 12+ years (Multi-dose / Single)	Novavax Primary 12+ yrs Monovalent Booster 18+	Janssen (J&J) Adult 18+ years
Packaging	Gray Cap	Gray Cap ("Bivalent" on label)	Royal Blue Cap	Blue Cap
Doses Per Vial	6 doses	6 / 1 doses	10 doses	5 doses
Carton Size	60 doses	60 / 10 doses	100 doses	50 doses
Min. Standard Order	180 doses	180 / 50 doses	100 doses	100 doses
NDC-Unit of Use (vial)	59267-1025-01	59267-0304-01 / 59267-1404-01	80631-0100-01	59676-0580-05
CVX Code	217	300	211	212

Storage Limits Before Puncture: Label vaccine with expiration and use-by dates.

ULT (-90ºC to -60ºC)	Until expiration		(prohibited)	(prohibited)
Thermal Shipper	(prohibited)		(prohibited)	(prohibited)
Freezer	(prohibited)		(prohibited)	(prohibited)
Refrigerator (2–8ºC)	Up to 10 weeks		Until expiration	Until expiration
Expiration Date	18 months from manufacture date on vial and carton. Check product website.		Check product website.	Check product website, QR code, or 800-565-4008

Administration

Diluent (supplied)	Do not dilute		Do not dilute	Do not dilute
Dose Volume–Primary/Additional	0.3 mL (30 mcg dose)	N/A	Age 12+: 0.5 mL (5 mcg)	0.5 mL
Dose Volume–Booster	Do not use for boosters.	0.3 mL (30 mcg dose)	Age 18+: 0.5 mL (5 mcg)	0.5 mL
Refrigerator Thaw Time (2º to 8ºC/36ºF to 46ºF) (Do not refreeze)	Up to 6 hours in carton	In carton, Multi-dose: up to 6 hours. Single-dose: up to 2 hours.	N/A	N/A. If needed immediately, thaw at room temperature.
Room Temp Thaw Time	Vial: 30 minutes at up to 25ºC (77ºF)		N/A	Carton: up to 4 hrs Vial: about 1 hour at 25ºC (77ºF) max
Total Time at Room Temp (Do not refreeze)	Up to 12 hours (including thaw time) at 8ºC to 25ºC (46ºF to 77ºF)		N/A	Store up to 12 hours at 9ºC to 25ºC (47ºF to 77ºF)

Storage Limits After Puncture (Mult-dose vials): Record puncture and use-by time on vial label.

Use-By Limit (Discard Time After 1st Puncture)	Discard after 12 hours at 2ºC to 25ºC (35ºF to 77ºF)	Discard after 6 hours at 2º to 25ºC (36º to 77ºF)	Discard after 6 hours at 2º to 8ºC (36ºF to 46ºF) or 2 hours at 25ºC (77ºF) max

California COVID-19 Vaccination Program — IMM-1399 (12/9/22) Page 2 of 3

Page 3 of 3 — Moderna

Check vaccine labels and EUA fact sheets before use to avoid mix-ups.
EUA fact sheets supersede info on vials and carton. Refer to CDC Product Guide for more information.

	Infant/Toddler 6 months–5 years	Bivalent Booster 6 months–5 years	Pediatric Primary Series 6-11 years*	Adol/Adult Primary Series 12+ years	Bivalent Booster 6+ years
	Magenta Border	"Bivalent" On label	Purple Border	Light Blue Border	Gray Border
Packaging	Dark Blue Cap	Dark Pink Cap	Dark Blue Cap	Red Cap	Blue Cap
Doses Per Vial	10 doses	10 doses	5 doses	10-11 doses	5-10 doses
Carton Size	100 doses	100 doses	50 doses	100 doses	50-100 doses
Min. Standard Order	100 doses	100 doses	100 doses	100 doses	100 doses
NDC-Unit of Use (vial)	80777-0279-05	80777-0283-02	80777-0275-05	80777-0273-10	80777-0282-05
CVX Code	228	230	221	207	229

Storage Limits Before Puncture: Label vaccine with expiration and use-by dates.

ULT (-90ºC to -60ºC)	(prohibited)				
Thermal Shipper	(prohibited)				
Freezer	Until expiration at -50ºC to -15ºC (-58ºF to 5ºF)				
Refrigerator	Up to 30 days (not to exceed expiration date) at 2–8ºC (36-46ºF)				
Expiration Date	Check product website or QR code.				

Administration

Diluent	Do not dilute.				
Dose Volume–Primary/Additional	0.25 mL† (25 mcg dose)	N/A	0.5 mL (50 mcg dose)	0.5 mL (100 mcg dose)	N/A
Dose Volume–Booster	Do not use for boosters.	0.2 mL† (10 mcg dose)	Do not use for boosters.*	Do not use for boosters.	Age 12+: 0.5 mL Age 6-11: .25 mL†
Refrigerator Thaw Time (2º to 8ºC/36ºF to 46ºF) (Do not refreeze)	2 hours (Let vial stand at room temp for 15 min before administering.)	2 hours (Let vial stand at room temp for 15 min before administering.)	2 hours (Let vial stand at room temp for 15 min before administering.)	2.5 hours (Let vial stand at room temp for 15 min before administering.)	2 hours (Let vial stand at room temp for 15 min before administering.)
Room Temp Thaw Time	45 minutes at 15º to 25ºC (59º to 77ºF)	15 minutes at 15º to 25ºC (59º to 77ºF)	45 minutes at 15º to 25ºC (59º to 77ºF)	1 hour at 15º to 25ºC (59º to 77ºF)	45 minutes at 15º to 25ºC (59º to 77ºF)
Total Time at Room Temp (Do not refreeze)	Store up to 24 hours at 8ºC to 25ºC (46ºF to 77ºF)				

Storage Limits After Puncture: Record puncture and use-by time on vial label.

Use-By Limit (Discard Time After 1st Puncture)	12 hours at 2ºC to 25ºC (36ºF to 77ºF)	8 hours at 2ºC to 25ºC (36ºF to 77ºF)	Discard after 12 hours at 2ºC to 25ºC (36ºF to 77ºF)	

* Labels for early shipments of Moderna 6-11 years product do not reflect authorized age ranges. Refer to Provider Letter.
† Syringes in ancillary kits may require estimating volume between lines, or using private stock.

California COVID-19 Vaccination Program — IMM-1399 (12/9/22) Page 3 of 3

My Turn and myCAvax Updates

Daniel Conway, My Turn

Hannah Shows, My Turn and myCAvax

Maria Volk, CDPH, myCAvax

Table of Contents

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What's Next in My Turn? - Release 34
Clinic Managers and Vaccine Administrators

New updates for My Turn Public and Clinic will launch on December 20, 2022

My Turn Public

Release Highlights

- ✓ Patients will be able to see the Parent / Guardian fields after the "I declare that I am" Minor Consent question while scheduling an appointment.

- ✓ Patients 18+ years will be able to schedule Novavax Monovalent Booster vaccine appointments using the Individual and Group flow.

- ✓ Patients will complete an exposure question when booking mpox vaccine appointments.

- ✓ Patients 12-17 years who have been exposed to mpox will not see the Minor Consent section.

My Turn Clinic

Release Highlights

- ✓ Clinic Managers and Vaccine Administrators will be able to view a Patient Script section explaining the importance of personal questions added to the COVID, flu, and mpox Walk-in and VA flows.

- ✓ Clinic Managers will be able to use an Account Filter on the Clinics tab to filter for all Clinics associated with an account.

- ✓ Clinic Managers and Vaccine Administrators will confirm a patient received their last mpox vaccine at least 28 days ago via an attestation checkbox when creating a second dose appointment for the mpox vaccine.

- ✓ Clinic Managers and Vaccine Administrators will only view lot numbers for Active vaccine inventories when adding bulk appointments via Inline Bulk Upload.

- ✓ Clinic Managers will see a new Minor Consent section under the Patient Background section for emancipated patients between 16-17 years.

- ✓ Clinic Managers and Vaccine Administrators will be able to inline bulk upload Infant / Pediatric Bivalent Booster vaccine appointments.

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Unified Login Experience Deployment Postponed

Deployment of the Unified Login Experience (ULE) has been postponed to **Friday, January 13, 2023,** at 6:00 PM PT - **Monday, January 16, 2023,** at 8:00 AM PT. myCAvax and My Turn will be unavailable during this time.

Patient Scripts for All Clinic Flows
Clinic Managers and Vaccine Administrators

Clinic Managers and Vaccine Administrators can see a 'Patient Script' section added to the COVID, flu and mpox Walk-in and Vaccine Administration flows.

With Release 34, Mary can see the 'Patient Script' section added in the Walk-in and Vaccine Administration flow while booking COVID, flu or mpox appointments. This gives patients a clear idea about the need and use of their personal information.
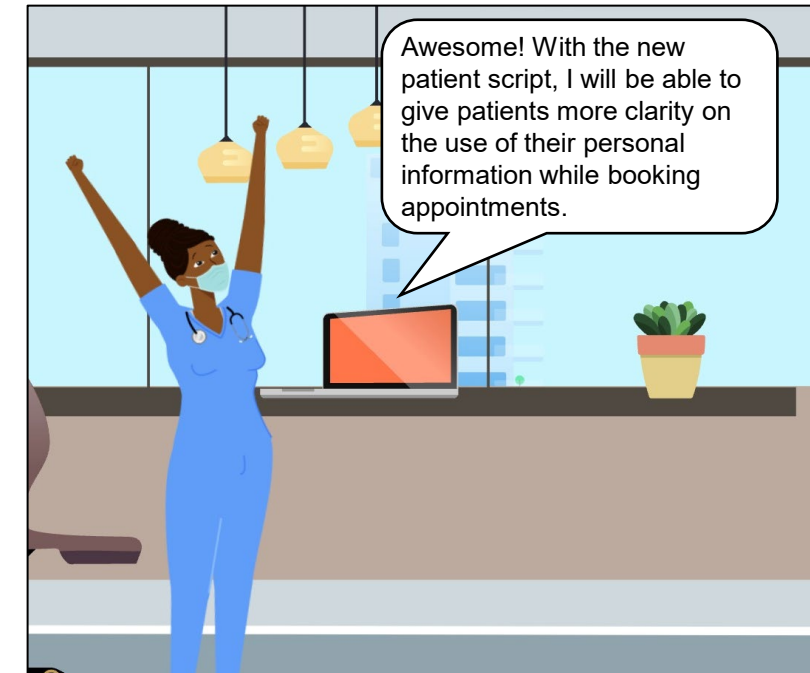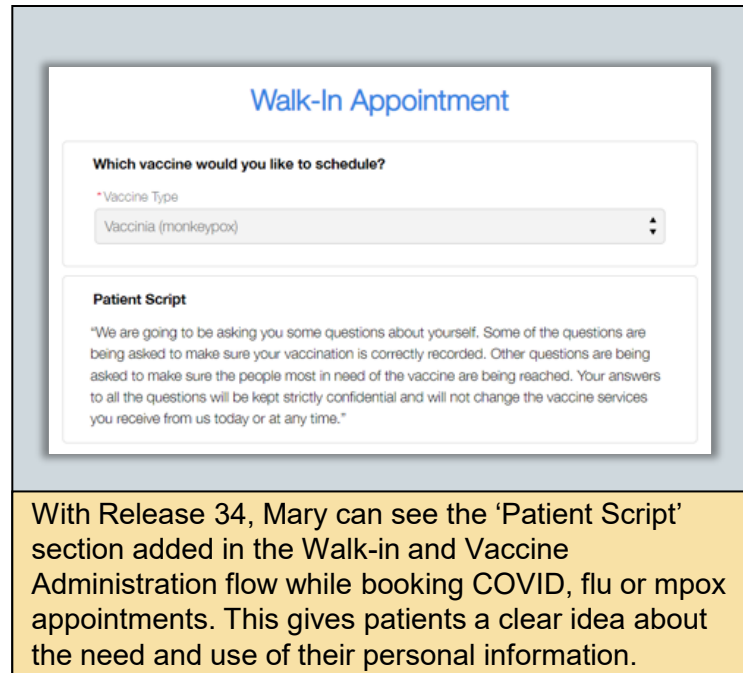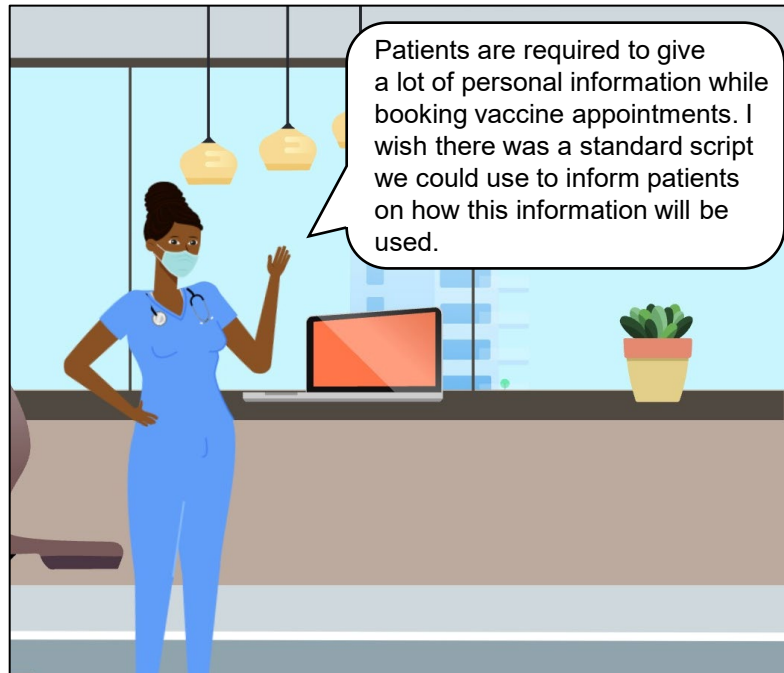
Novavax (18+ years) Monovalent Booster Clinic Creation
Clinic Managers

Clinic Managers can create Novavax Monovalent Booster clinics for patients 18+ years.
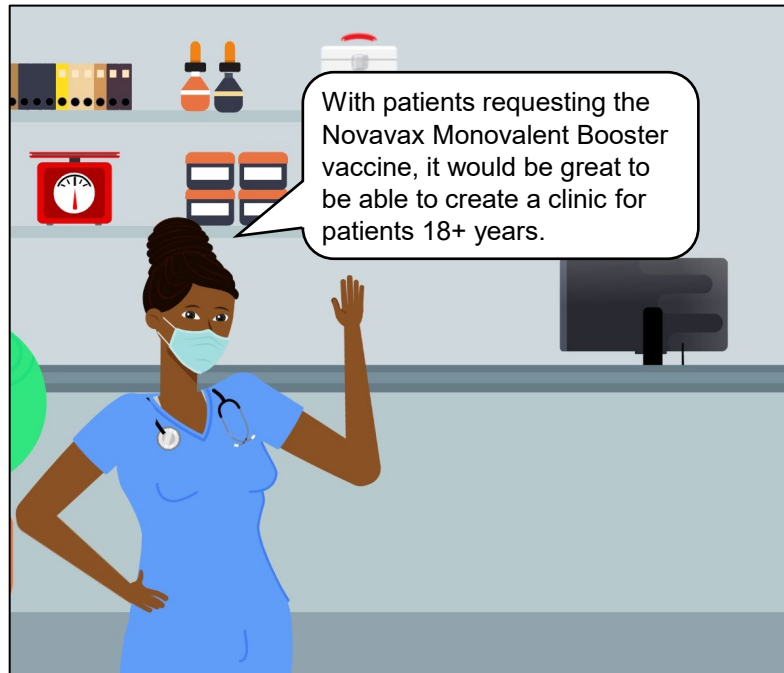
With patients requesting the Novavax Monovalent Booster vaccine, it would be great to be able to create a clinic for patients 18+ years.

With Release 33, Mary can select the 'Novavax' option from the 'Vaccine brand(s)' section and create Novavax Monovalent Booster clinics for patients 18+ years.

This is great! Now I don't have to use bulk upload to keep track of these appointments.

Novavax Monovalent Booster Update – Dashboard
Clinic Managers and Vaccine Administrators

Clinic Managers and Vaccine Administrators can see updated Novavax Booster 18+ appointments on the homepage Dashboards.
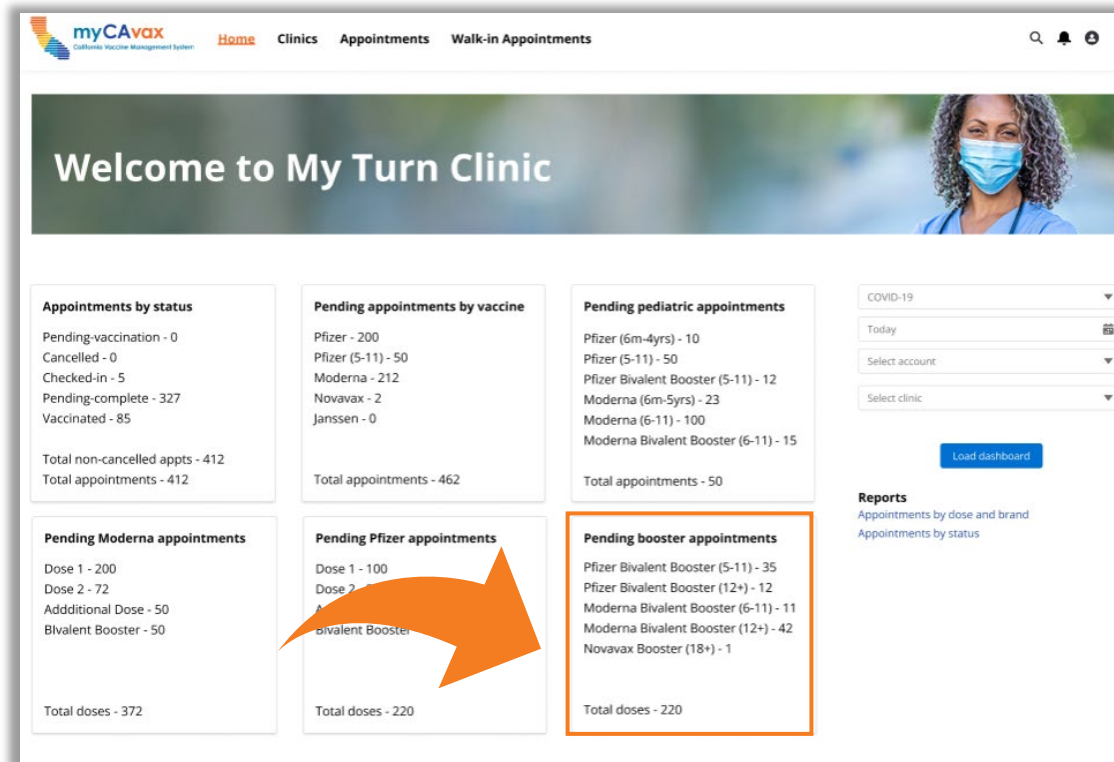
Under 5 years Bivalent Vaccine
Clinic Managers and Vaccine Administrators

Clinic Managers and Vaccine Administrators can upload new Pfizer / Moderna Bivalent Booster appointments for patients 6 months to 5 years through CSV Bulk Upload or Inline Bulk Upload functionality.

Type*	Public Clinic Name* Please input the exact public name of the clinic as entered in My Turn Clinic.	Dose Number Required if Type = COVID-19	Booster	Brand*
COVID_19		3 (Bivalent) ▾		Pfizer
		1		
		2		
		3		
		3 (Bivalent)		
		Additional Dose		
		Booster		
		Bivalent Booster		

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Mpox Minor Consent Changes and Attestation Checkbox
Clinic Managers and Vaccine Administrators

Clinic Managers and Vaccine Administrators will not see the 'Minor Consent' section for minor patients 12 - 17 years if they select 'Yes' to the question, "Has the patient been exposed to monkeypox?".

Clinic Managers and Vaccine Administrators will confirm a patient received their last mpox vaccine at least 28 days ago via an attestation checkbox when creating a second dose appointment for the mpox vaccine.

Only Active Lot Numbers in Inline Bulk Upload
Clinic Managers and Vaccine Administrators

Clinic Managers and Vaccine Administrators can only see lot numbers for Active vaccine inventories when bulk uploading appointments using Inline Bulk Upload.

My Turn Demo

1. **Viewing Mpox Minor Consent Changes on My Turn Public**
2. **Viewing the Novavax (18+ years) Monovalent Booster Dashboards**
3. **Patient Scripts for COVID and Flu Vaccine**

Q&A

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What's Next in myCAvax? - Release 33
LHDs / MCEs and Providers

New updates for LHDs / MCEs and Providers launched on December 8, 2022.

LHDs / MCEs

Release Highlights

- ✓ LHDs / MCEs will find a 'Small Order' tab under the 'Outbreak' tab, which will allow them to process small orders of the Outbreak vaccines through the local fulfillment process.

- ✓ LHDs / MCEs will see an order fulfillment record generated for small orders of Outbreak and COVID-19 vaccines.

Providers

Release Highlights

- ✓ Providers will be able to select Outbreak vaccines in the Vaccine Marketplace to report or request excess vials. They can also see new list views for 'In Progress', 'Open', and 'Closed' requests and reports for COVID-19 and Outbreak vaccines.

Vaccinate ALL 58

Locally Fulfilling Outbreak Orders
LHDs / MCEs

LHDs can locally fulfill Outbreak vaccine in the same manner as locally fulfilling COVID-19 orders.

Setting Small Order Product Settings for Mpox Vaccine
LHDs / MCEs

LHDs must enable local fulfillment and set a Local Minimum amount in the 'Small Order Product Settings' to fulfill small orders of the mpox vaccine. Minimum amounts are counted in vials.

Posting Mpox Vaccine in the Vaccine Marketplace
Providers

Providers can report or request excess mpox vials in the Vaccine Marketplace. They can also see new list views for 'In Progress', 'Open', and 'Closed' requests and reports for COVID-19 and Outbreak vaccines.

Holiday Ordering & Delivery Cadence Calendar

The December 2022 and January 2023 Holiday Ordering and Delivery Cadence Calendar is now available on EZIZ.

December 2022 & January 2023 Holiday Ordering & Delivery Cadence (Providers)

Monday	Tuesday	Wednesday	Thursday	Friday
December 12 Order by 5pm for	13	14 Submit Catch-Up Orders by 5pm	15	16 TPR delivery (12/14 orders) Moderna delivery (12/12 orders)
19 Order by 5pm Moderna delivery (12/12 orders) Pfizer delivery (12/12 orders)	20 TPR delivery (12/14 & 12/16 orders) Moderna delivery (12/14 orders)	21 Pfizer delivery (12/14 orders)	22 Christmas Holiday – No deliveries	23
26 Christmas Holiday – No deliveries	27 Order by 5pm Moderna delivery (12/19 orders) Pfizer delivery (12/14 & 12/19 orders)	28 TPR delivery (12/19 orders)	29	30 New Years Holiday – No deliveries
January 2 New Years Holiday – No deliveries	3 Order by 5pm	4 TPR delivery (12/27 orders) Moderna delivery (12/27 orders) Pfizer delivery (12/27 orders)	5 Submit Catch-Up Orders by 5pm	6

⚠ *Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAvax for any holiday closures. Once submitted, orders cannot be cancelled.
- Watch for emails regarding order confirmations, advance shipment notices of vaccine and ancillary kits, and temperature monitoring alerts.

Pfizer and Moderna Infant / Toddler Bivalent Vaccine Update
LHDs / MCEs and Providers

- Pre-order deliveries will begin arriving **Monday, December 12, 2022**, and **Tuesday December 13, 2022**.
- Orders submitted after 5:00 PM PT on **Friday, December 2, 2022**, will be processed today.
- Infant / Toddler bivalent products will now be a part of regular vaccine ordering.
- Additional LHD / MCE allocations for Infant / Toddler Bivalent vaccines will be available mid-next week.

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	Pfizer Monovalent (6 mos - 4 yrs)	---	---			📅	+		100 dose min 100 (over 100)	0	🗑 Clear Row
Primary Infant/Toddler	Pfizer Bivalent (6 mos - 4 yrs)	---	---			📅	+		100 dose min 100 (over 100)	0	🗑 Clear Row
	Moderna Monovalent (6 mos - 5 yrs)	---	---			📅	+		0 dose min 20 (under 100) 100 (over 100)	0	🗑 Clear Row

Pfizer Bivalent (6mos - 4 yrs) - Removed the word 'Booster' and moved the product from the Booster grouping to the Primary Infant/Toddler Grouping

Added the word 'Monovalent' to the other two products in the Primary Infant/Toddler Grouping

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myCAvax Demo

1. **Providers: Posting about Mpox Vaccine in Vaccine Marketplace**

2. **LHJs: Setting Small Order Product Settings for Mpox Vaccine**

Q&A

APPENDIX

Slide Icon Key

Icon	Meaning
★ (star icon)	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
🔔 (bell icon)	This is to label slides that include important system reminders.
💡 (lightbulb icon)	This is to label slides that include tips and best practices to improve your system experience.

Vaccinate ALL 58

myCAvax – Known Issues - *Updated 12/12*

Known Issues

Duplicate Orders for the Same Account & Vaccine

- ✓ We are investigating an issue in which some orders are being duplicated on the second page of the multi-line ordering form. Clicking 'Submit' will cause a duplicate order to be created

Workaround/Next Steps

- ✓ Estimated Fix: TBD
- ✓ Workaround: Please contact the Provider Call Center before clicking 'Submit'

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Upcoming Holiday Closures for My Turn and myCAvax Help Desk and the COVID-19 Provider Call Center

The **My Turn and myCAvax Help Desk** and the **COVID-19 Provider Call Center** will be closed for holidays on the following days.

Holiday	Date
Christmas Day	Observed on Monday, December 26, 2022
New Year's Day	Observed on Monday, January 2, 2023

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My Turn Public Product Roadmap

RECENTLY DEPLOYED
November 16th (R33)

CURRENT
December 20th (R34)

UPCOMING
January 11th (R35)

My Turn Public

Release 33
- ✓ SMS and Email Opt-In
- ✓ Automatically update clinic-specific links' expiration date to the clinic's closing date
- ✓ Add description on Patient Information and Final Steps pages
- ✓ [Investigation] reconfigure eligibility page for better user experience

Release 34
- ✓ Novavax (18+ years) Monovalent Booster
- ✓ Minor consent reconfiguration
- ✓ Update "Monkeypox" to "Mpox"
- ✓ Mpox minor consent updates
- ✓ [Investigation] reconfigure eligibility page for better user experience

Release 35
- ✓ Bivalent Booster 6 months to 5 years
- ✓ [Investigation] reconfigure eligibility page for better user experience

★ Received via user feedback

My Turn Clinic Product Roadmap

RECENTLY DEPLOYED
November 16th (R33)

CURRENT
December 20th (R34)

UPCOMING
January 11th (R35)

My Turn Clinic

Release 33
- ✓ Novavax Monovalent Booster 18+ years
  - ✓ Walk-In Flow
  - ✓ Clinic Creation Flow
  - ✓ Vaccine Supply
  - ✓ Bulk Upload (CSV / Inline)
  - ✓ Vaccine Administration Flow
  - ✓ Appointment / IIS Filters
  - ✓ Single / Bulk Edit
- ✓ Knowledge Center Updates
  - ✓ My Turn General Resources
  - ✓ My Turn Clinic Manager
  - ✓ My Turn Vaccine Administrator & Assistant
  - ✓ myCAvax System
  - ✓ Updating Embedded Job Aids
- ✓ Updating Patient Script on the monkeypox (mpox) Vaccine Administrator Flow
- ✓ [Home Page] Add a Notification section
- ✓ Add Another Option for the Health Insurance Section
  - ✓ Walk-In Flow
  - ✓ Vaccine Administration Flow
  - ✓ Bulk Upload (CSV / Inline)
- ✓ [VA Flow]-Add do not display inactive products
- ★ [Cancelling IIS Records]-Do not lock Cancelled record
- ✓ [SMS / Email]- Opt-In on the Walk-In Flow

Release 34
- ✓ Novavax Monovalent Booster 18+ years
  - ✓ Dashboards
  - ✓ IIS Cancel Appointments
- ✓ Remove the Reports section on the Dashboard page for Vaccine Administrators and Vaccine Administrator Assistants
- ✓ [Walk-In mpox Flow] Add a confirmation checkbox for Second Dose Appointments
- ✓ Update & Add Patient Script to all flows
  - ✓ Walk-In Flow
  - ✓ Vaccine Administration Flow
- ✓ Clinic's Tag Tab
  - ✓ Add or remove clinic tags
  - ✓ Add validation to not create duplicate tags
- ✓ Inline Bulk Upload
  - ✓ Display only active Vaccine Administrators
  - ✓ Display only active Vaccine Inventory Lot Numbers
- ✓ Add the Immunocompromise question to Booster and Bivalent Booster flows
  - ✓ Walk-In
  - ✓ Vaccine Administration Flow
- ✓ Minor Consent Updates
  - ✓ Walk-In Flow
  - ✓ Vaccine Administration Flow
  - ✓ IIS
- ✓ Add a New question on the mpox Flow
  - ✓ Walk-In
  - ✓ Vaccine Administration Flow
  - ✓ IIS
  - ✓ Bulk Upload (CSV / Inline)
- ✓ Bivalent Booster Infant / Toddler
  - ✓ CSV / Inline Bulk Upload

Release 35
- ✓ Bivalent Booster Infant / Toddler
  - ✓ Walk-In Flow
  - ✓ Clinic Creation Flow
  - ✓ Vaccine Supply
  - ✓ Vaccine Administration Flow
  - ✓ Appointment / IIS Filters
  - ✓ Single / Bulk Edit
  - ✓ Dashboard
- ✓ [Investigation] Updating Clinic Creation Flow
- ✓ Relabel Vaccina (monkeypox) to mpox
  - ✓ Clinic Creation Flow
  - ✓ Walk-In Flow
  - ✓ CSV / Inline Bulk Upload
  - ✓ Vaccine Administration Flow
  - ✓ Appointment / IIS / Clinic / Dashboard Filters

★ Received via user feedback

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myCAvax Release Roadmap

myCAvax Roadmap

RECENTLY DEPLOYED
November 3rd (R32)

IN PROGRESS
December 8th (R33)

UPCOMING
January 16th (R34)

Release 32

Community
- ✓ Allow for the products look-up in Transfers to be scrollable
- ✓ Do not allow decimals in Waste Events

Order Review
- ✓ Breakup Vaccine Order Review page by 'COVID-19' and 'Outbreak'
- ✓ Allow for LHDs / MCEs to Opt-Out of ancillary kits when creating orders

Transfers
- ✓ Make Transfers available internally

Training
- ✓ Update training links on the Community pages

Programs
- ✓ COVID-19 Programs and Outbreak Programs will be created for Location Accounts and control ordering

Storage Units
- ✓ Create Task when a Storage Capacity record is edited by LHDs

Release 33

Community
- ✓ Update the Help Desk email to **myCAvax.HD@cdph.ca.gov** wherever it is used
- ✓ Allow mpox to be selected for Vaccine Marketplace postings

Order Review
- ✓ Allow Outbreak orders to be fulfilled locally

Release 34

Community
- ✓ Unified Login Experience
- ✓ Enrollment changes to prevent duplicate contacts
- ✓ Duplicate contact merging

State Flu
- ✓ Groundwork for State Flu will begin to be built including creating new fields on the Program
- ✓ New Program Product fields will be added to control what products will be available for waste events, excursions, shipment incidents, and CDPH allocations
- ✓ The 'Products' option will be scrollable on waste events, excursions, and shipment incidents

Resources

Leslie Amani, CDPH

COVID-19 Vaccine Support

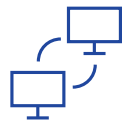| Type of Support	Description Updated 11.15.22
COVID-19 Provider Call Center	The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace. • Email: covidcallcenter@cdph.ca.gov • Phone: (833) 502-1245, Monday through Friday from 8AM–6PM
Enrollment Support	For Provider enrollment support, please contact myCAvax Clinic Operations at • Email: myCAvaxinfo@cdph.ca.gov
myCAvax Help Desk	Dedicated staff provide up-to-date information and technical support on the myCAvax system. • Email: myCAvax.HD@cdph.ca.gov • Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM For training opportunities: https://eziz.org/covid/education/
My Turn Clinic Help Desk	For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: mail to: MyTurn.Clinic.HD@cdph.ca.gov or (833) 502-1245, option 4: Monday through Friday 8AM–6PM For job aids, demos, and training opportunities: flu at https://eziz.org/covid/myturn/flu/ and COVID at https://eziz.org/covid/myturn/
Archived Communications	For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit • Website: EZIZ Archived Communications

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California Providers Stay Informed!
To be added to CDPH messaging services is as easy as 1-2-3!

1   **COVID-19 Vaccine** Provider Listserv Emails: Please email blanca.corona@cdph.ca.gov

2   **COVID Therapeutics:**

COVID Tx Providers Newsletter Sign Up

First Name*

Last Name*

Email*

Organization/Clinic*

Role/Title*

Sign up to the following newsletters:

☑ COVID Tx Providers/LHJs

Submit

COVID-19 Therapeutics Newsletter Sign-up

3   **Monkeypox (MPX)**

MPX Newsletter Sign Up

First Name*

Last Name*

Email*

Organization/Clinic*

Role/Title

Sign up to the following newsletters:

☑ MPX-Providers, LHJ & Leadership

Submit

MPX Newsletter Sign-up

Vaccinate ALL 58

Upcoming Opportunities

Monday

My Turn and myCAvax Office Hours

Next session: Monday, December 26, 12PM

Friday

Provider Consolidated Webinar

Next session: Friday, December 16, 9AM-10:30AM

Session length of 90-minutes to include

COVID-19 Vaccine, COVID-19 Therapeutics,

MPX Vaccine, and MPX Therapeutics