# Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours



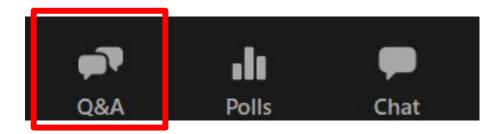
Friday, December 17, 2021



## Provider Office Hours Q&A

During today's session, please use the **Q&A panel** to ask your questions so our subject matter experts can respond directly.





Please do not put questions in Chat.



## Housekeeping

#### **Reminder to Panelists:**



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

#### **Reminder to Attendees:**



Today's session is being recorded. Access today's slides and archived presentations at: <a href="https://eziz.org/covid/education/">https://eziz.org/covid/education/</a>



If you have technical difficulties, please contact <a href="mailto:samuel.kerr@cdph.ca.gov">samuel.kerr@cdph.ca.gov</a>



## Agenda: Friday, December 17, 2021

No.	Item	Speaker	Time (AM)	
1	Welcome, Reflections, and Announcements	Leslie Amani (Moderator)	9:00 – 9:10	
2	Vaccine Administration	Amy Pine (CDPH)	9:10 – 9:15	
3	CalVaxGrant	Nisha Gandhi	9:15 – 9:20	
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:20 – 9:25	
Poll and		Q&A	9:25 – 9:35	
5	Storage & Handling	Kate McHugh (CDPH)	9:35 – 9:40	
6	Vaccine Management	Eric Norton (My Turn) and Claudia Aguiluz (CDPH)	9:40 – 9:50	
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00	
Q&A				



## Announcements

Leslie Amani, CDPH



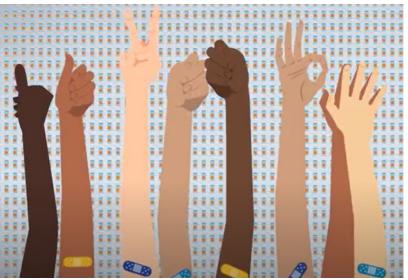
## Video: CDPH 2020–2021 in Review















"Alone, we can do so little; together, we can do so much."
-Helen Keller

Pivot!

**Determination** 

**Tenacity** 

Resilience

The strength of the team is each individual member.

The strength of each member is the team!

-Phil Jackson

#### Teamwork Makes the Dream Work!



All Together Now!

"Relentless Incrementalism"

"Our primary purpose in life is to help others."
-Dalai Lama

Better together!





## CDPH Video Discussing Vaccines for Ages 5+

**Spanish videos** feature Dr. Lucía Abascal Miguel of CDPH recommending that children ages 5+ get vaccinated, even if they've already had COVID.

View and share the video on:











### **CDPH Tools on Omicron Variant**

Updated Omicron Variant fact sheet

#### Social media images:







Suggested caption:

"The new Omicron variant reminds us to remain calm and vigilant in our efforts to fight COVID-19. We know what works. Get vaccinated and boosted. Wear a mask. Increase ventilation. Get tested. Stay home if you're sick.

#KeepCalmAndFightOm



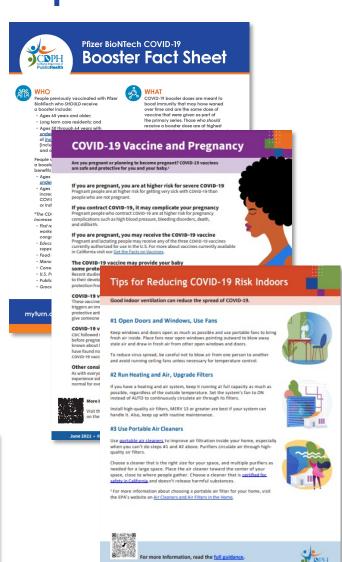


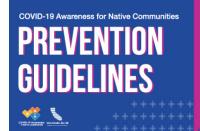
## **Toolkit Samples**

- Multicultural and in-language
- On vaccines for the whole household – families, youth, boosters
- On harm reduction and masking
- On testing

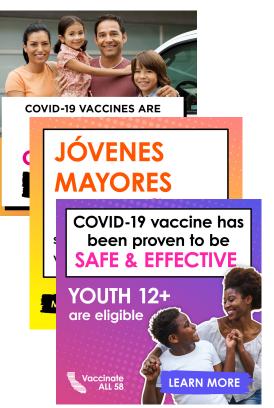














并且已被多年

的研究所证实。

预约接种

My Turn







## Job Aid: Transitioning to Pfizer Comirnaty (gray cap)

- Key points
- Storage requirements
- Minimizing errors
- Ordering

### Transitioning to Pfizer's Comirnaty® Grey Cap Formulation



California COVID-19 Vaccination Program

Pfizer is expected to transition over to shipments of the new Comirnaty® (12+ years/Gray Cap) formulation on **December 23, 2021.** The Purple Cap formulation will no longer be available for Standard Orders at that time. See <a href="COVID-19 Vaccine Product Guide">COVID-19 Vaccine Product Guide</a> for additional information on this new vaccine product.

#### **Key Points on Comirnaty® Gray Cap Vaccine**

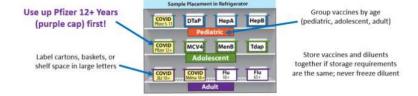
- Does not require dilution
- Recommend carrying only one Pfizer 12+ formulation in inventory (if not, label products very clearly)
- . CDC does not recommend administering both purple and gray cap formulations in the same clinic
- Review Vaccine Administration Checklist to minimize administration errors
- Details on ancillary kit configuration will be announced soon

#### **Gray Cap Storage Requirements**

- Single-use shippers shipped at ultracold temperatures (return data logger only, instructions included). DO NOT USE FOR TEMPORARY STORAGE
- Ultracold storage store at ultracold (-90 to -60°C) temperatures for up to 6 months, counting month printed on vial as 1<sup>st</sup> month
- Freezers DO NOT STORE IN ROUTINE FREEZERS
- Refrigerators May be stored at 2-8°C (36-46°F) for up to 10 weeks

Not sure how to store? See Receiving & Storing Pfizer & Comirnaty Vaccine Products for guidance.

#### To Minimize Errors



#### When Do I Order Comirnaty® Gray Cap?

- Factor in inventory of Pfizer 12+ Years (Purple Cap) before placing orders
- Comirnaty® will be available in time to order for December 27 order deadline; myCAvax product formulary will be adjusted to reflect changes
- There is a 300-dose minimum order (5 cartons) for Standard Orders
- Purple cap formulation may still be available through Small Orders until local and AmerisourceBergen (TPR) supplies are depleted

California COVID-19 Vaccination Program

IMM-1414 (12/16/21)





## Vaccine Eligibility Guide: Updated to Include Boosters for 16-to-17-year-olds

- COVID-19 Vaccine Eligibility Guide
- Summary of Related Guidance and Requirements

#### **COVID-19 Vaccine Eligibility**



Use this chart to help determine when to give COVID-19 vaccine based on age or health conditions.

	Dose Age:	5-11	12-15	16-17	18+
Pfizer– Pediatric (5-11)	Primary 2 doses (21 days apart)	1			
Pfizer- Adolescent/	Primary 2 doses (21 days apart)		1	/	1
Adult (12+)	Additional (3rd) dose for immunocompromised, at least 28 days after 2nd Pfizer dose		1	1	1
	Booster dose* of Pfizer (or different brand if age 18+), at least 6 months after 2nd dose of Pfizer			1	1
Moderna (18+)	Primary 2 doses (28 days apart)				1
	Additional (3rd) dose for immunocompromised, at least 28 days after 2nd Moderna dose				1
	Booster dose* of Moderna (half-dose) or different brand, at least 6 months after 2nd dose of Moderna				1
Johnson &	Primary 1 dose				1
Johnson (18+)	Booster dose* of J&J or different brand, at least 2 months after primary J&J dose				1

<sup>\*</sup> Boosters are recommended for ages 16+ years, especially those at higher risk:

- Age 50+ years
- Resident of long-term care facility
- Underlying medical condition or increased risk of social inequities
- Risk of exposure from work or residence

View Related Guidance and Requirements. (Eligibility is subject to change as guidance is updated.)

California COVID-19 Vaccination Program

IMM-1396 (12/10/21)





## On-demand Videos: Having Effective Conversations with Patients about COVID-19 Vaccines

#### Four short training videos for providers:

- How can I approach disarming COVID-19 vaccine misinformation in a well-intentioned patient? View the video <a href="here">here</a>.
- How can I address a patient who has a conspiracy video about COVID-19 vaccines? View the video <a href="here">here</a>.
- How can I explain the importance of COVID-19 herd immunity to patients?
   View the video <a href="here">here</a>.
- How can I effectively speak with colleagues about COVID-19 vaccines? View the video <u>here</u>.



## 30 Conversations in 30 Days Upcoming Webinars

Talking to Patients in the Latinx Community about COVID-19 Vaccines

When: Wednesday, January 19, at 12:00 PM

Register <u>here</u>

Talking to Patients in the African American/Black Community about COVID-19 Vaccines

When: Thursday, January 20, at 12:00 PM

Register <u>here</u>

#### Watch archived recordings and view slides:

- Talking to Patients about the COVID-19 Omicron Variant, Boosters, Ages 5-11 Vaccination, and Other "Hot Topics"
- Talking to Rural Patients about COVID-19 vaccines
- How to Talk to Parents of School-Aged Children about COVID-19 Vaccines
- How to Talk to Family Planning Patients about COVID-19 Vaccines



## Plan Ahead: Upcoming Holidays

DECEMBER 2021						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24 No Provider Office Hours	25
26	27	28	29	30	31 No Provider Office Hours	1



## Stay informed! Provider Resources on eziz.org/covid

#### Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!



**Program Updates** 

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

**Provider Support** 

**Patient Resources** 

**COVID Call Center** 

Email: Program Info

Phone: (833) 502-1245 Hours: Mon-Fri, 8AM-6PM

Contact us for questions

myCAvax and My Turn

myCAvax Technical Support MyTurn Onboarding,

MyTurn Technical Support

Phone: (833) 502-1245

Mon-Fri, 7AM-7PM Sat-Sun, 8AM-1PM My Turn Clinic Translation

(833) 980-3933 Mon-Fri: 8AM-8PM

**Vaccines** 

Sun-Sat: 8AM-5PM

Manufacturer Contacts

about the program or help with accessing documents.

#### **Updates for Providers**

- COVID-19 Vaccination Program FAQs Updated 12/16
- Connect with Vaccine Experts Provider Office Hours Every Friday
- myCAvax Training
- · Weekly Webinars and Training Calendar

#### Alerts:

#### Vaccine Delivery

- Pfizer Transition to the New "Gray Cap" Vaccine for Ages 12+ on December 23 | Pfizer Training
- Holiday Ordering and Delivery Cadence Calendar (December-January)

#### **Boosters**

- Expansion to 16 Years and Older
- My Turn Booster Appointments: Workarounds for 16-17 year-olds
- COVID-19 Vaccine Eligibility Chart
- Expanding Vaccination Capacity (Provider Readiness Checklist)
- Clinical Considerations for People Who Received COVID-19 Vaccine Outside the US

#### Don't Miss the CalVax Grant Deadline-Dec. 17

· Apply for Grants Up to \$55,000 for Support of Small Practices.

#### **Now Enrolling Providers of Pediatric Services**

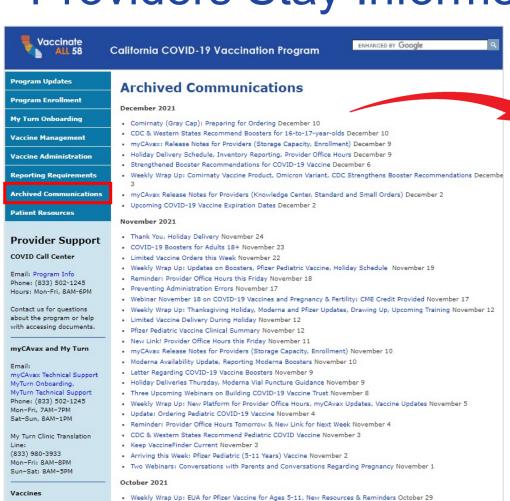
- Benefits for Primary Care Providers
- Find Information on How to Enroll

#### **Featured Resources**

#### Vaccine Management:

- Reporting Doses Spoiled, Expired, or Wasted (including Moderna booster doses)
- Ordering Vaccines | Ordering & Distribution Cadence
- Receiving Redistributed Small Orders
- Vaccine Management Checklist
- Ancillary Kit Configuration Tool (helps calculate number of items to pack for number of doses being redistributed)

## Providers Stay Informed on EZIZ



Update #2: Moderna COVID-19 Vaccine Expiry October 29

Update: Moderna COVID-19 Vaccine Expiry October 22
 myCAvax: Release Notes for Providers and LHDs October 21

. Ordering & Preparing for Pfizer Pediatric Vaccine October 28

Updated Guidance: COVID-19 Booster Doses, Wastage Reporting, Vaccinator Resources October 26
 Weekly Wrap Up: Moderna and J&J Boosters, Upcoming Meetings on Pfizer Pediatric Vaccine October 22

· Important! Orders for Pediatric & Adolescent/Adult COVID-19 Vaccine, Provider Office Hours Tomorrow October 21

For Providers

#### California COVID-19 Vaccination Program Update

Weekly Wrap Up - December 10, 2021

#### Comirnaty (Gray Cap): Preparing for Ordering

Pfizer is expected to transition over to shipments of the new "gray cap" vaccine for ages 12+ on **December 23**.

- myCAvax product formulary will be adjusted to reflect changes, and the new formulation will be available in time to order as part of the December 27 order deadline
- There will be a 300-dose minimum order.

Pfizer 1170 (purple cap) will be retired.

- The purple cap formulation will no longer be available for Standard Orders once the gray cap Pfizer 12+ product is launched.
- Small Orders may continue to receive the purple cap formulation until local/TPR supplies are depleted.
- In preparation, consider current inventories of 12+ Pfizer vaccine when placing orders in the next few weeks.

The COVID-19 Vaccine Product Guide can be found here.

Please attend one of the following Pfizer COVID-19 Vaccine Training Sessions to prepare for this new product:

- Monday, December 13 at 2PM | Password: D9ufVHMSM99
- Tuesday, December 14 at 2PM | Password: H3WuiDZtd22
- Wednesday, December 15 at 9AM | Password: gpPQjEdZ494
- Thursday, December 16 at 9AM | Password: cVST3X9Rff2
- Friday, December 17 at 9AM | Password: ybW7Pnf6nN2

Act Now Ahead of Influenza Season: Recommendations for Healthcare Providers

## Having trouble receiving listserv messages?

- ✓ Check your junk/spam folder for emails from COVIDCallCenter@cdph.ca.gov
- ✓ Save <u>COVIDCallCenter@cdph.ca.gov</u> in your contacts or mark as "safe."
- ✓ Check with your IT department.
- ✓ Email jane.grey@cdph.ca.gov for assistance.



Manufacturer Contacts

## **COVID-19 Vaccine Provider FAQs**

- **Answers to Provider questions**
- **Updated weekly: Last updated 12.16.2021**
- **Currently in its 50<sup>th</sup> iteration!**



Q: When will the Pfizer Comirnaty gray cap (ages 12+) vaccine be available for ordering in myCAvax?

A: The Pfizer Comirnaty gray cap (ages 12+) vaccine will be available for Standard Orders in myCAvax in quantities of 300 doses on December 22. Providers may continue to request Small Orders of the Pfizer purple cap (ages 12+) vaccine until local and third party redistributor (TPR) supplies are depleted. Please visit COVID-19 Vaccine Product Guide for a visual aid of COVID-19 vaccine products.

#### 11.1 Q: How should COVID-19 vaccine Providers report vaccine wastage?

A: COVID-19 vaccine Providers must report spoiled, expired, and wasted vaccines in myCAvax before disposing of COVID-19 vaccines. The report should include the product, lot number, and the expiration date. Daily reporting to VaccineFinder should be adjusted to include doses spoiled, expired, or wasted that are removed from inventory. For detailed information, please visit Vaccine Management Checklist and Reporting Doses Spoiled, Expired, or Wasted.

#### California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit California COVID-19 Vaccination Program for information and updates.

Directions: Click on a category to be directed to related FAQs

#### Contents

New and Updated FAQs	
Pediatric Providers	
Vaccine Program Management	
Provider Enrollment	
Ordering	
Distribution/Redistribution	1
Vaccine Administration	1
Additional Doses for Immunocompromised	1
Booster Doses	1
Vaccine Storage & Handling	2
Inventory	2
Reporting	2
Costs & Reimbursement	2
Communication Resources	2

Provider FAQs on EZIZ, Updated Weekly





#### COVID-19 Vaccination Program Webinars and Training for Providers

#### Week of December 20th, 2021

Note: Calendar subject to change

	Monday 12/20	Tuesday 12/21	Wednesday 12/22	Thursday 12/23	Friday 12/24	
myCAvax	myCAvax Vaccine Order Request with Q&A 10:00 am – 10:30 am PW: myCAvax2021!				Holiday	
My Turn					Tioliday	
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12 pm – 1 pm PW: Immunize2020!		Onboarding (My Turn & myCAvax) Office Hours 1:00 pm - 2:00 pm			
Demand .	Intro to My Turn Onboarding (v. 11/10/21)  What's New in My Turn (v.12/8/21)  Provider Office Hours and MCE Office Hours Archived Sessions	<ul> <li>Provider 101 Account Enrollment: Section A:         Organization Application (v. 10/21/21)</li> <li>Provider 101 Account Enrollment: Section B:         Location Application (v. 10/21/21)</li> <li>Vaccine Marketplace (v. 8/26/21)</li> </ul>		's New in myCAvax for tivated Providers (v. 9/8/21)	Clinic Manager Training (v. 12/8/21)  Vaccine Administrator / VA  Assistant Training (v. 12/8/21)	



Website: www.eziz.org/covid, FAQs

General email: <a href="mailto:covidcallcenter@cdph.ca.gov">covidcallcenter@cdph.ca.gov</a>

CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a>

myCAvax Help Desk Email: myCAvax.HD@accenture.com

Phone: (833) 502-1245



Last updated: 12/16/21

## **Vaccine Administration**

Amy Pine, CDPH





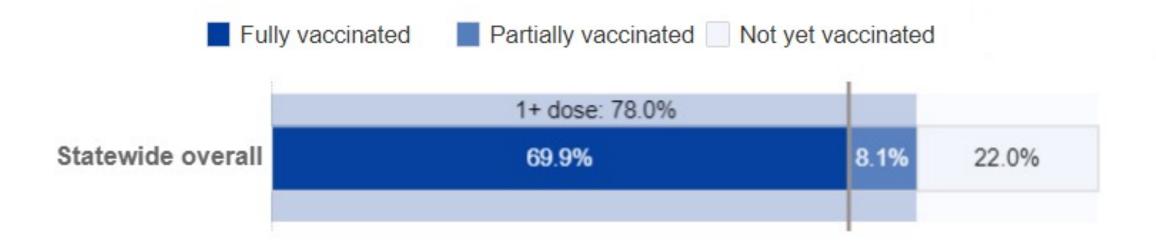


## Vaccine Administration Data

as of December 15, 2021



+1,690,561 (from previous week)

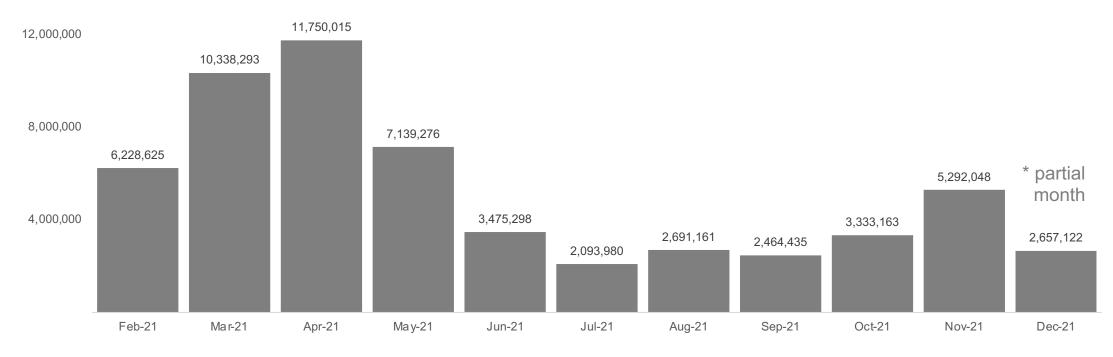




## Vaccine Type over Time

as of December 13, 2021

#### Total Doses Administered by Month







## Vaccination Ages 5-11

as of December 13, 2021

1,132,744

**+247,726** (from previous week)

**Total Doses Administered** 

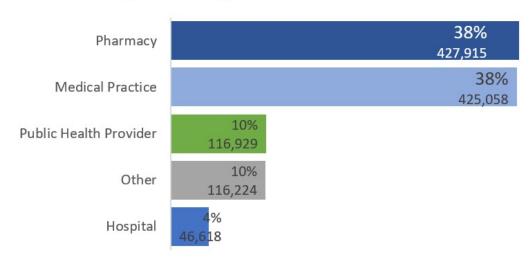
21%

of all 5-11 year-olds in CA

have received at least 1 dose

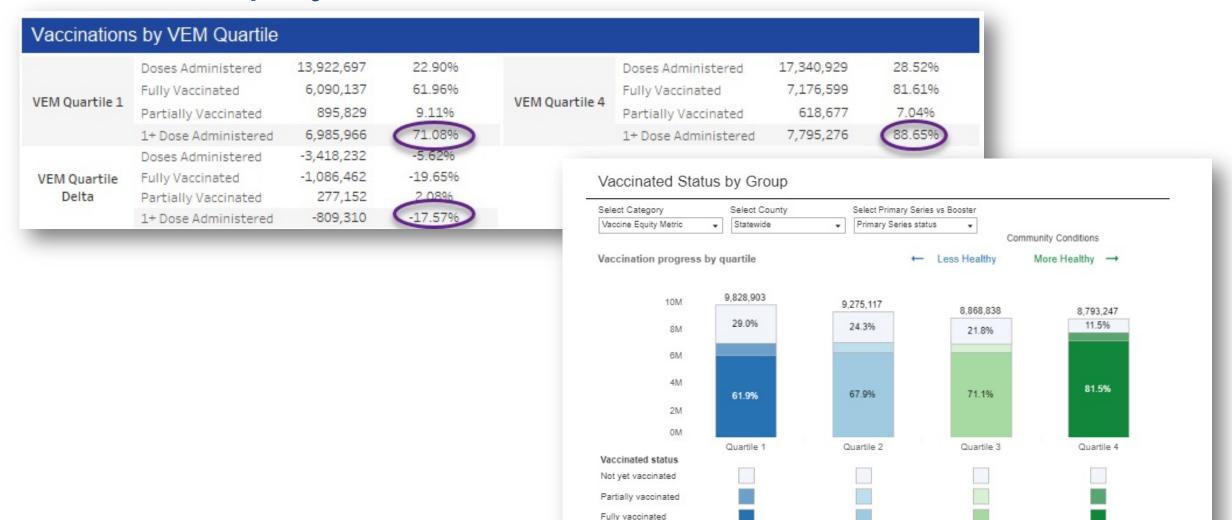
(+2%) since previous week

5-11 Doses By Provider Type





## Vaccine Equity Metric





## **Booster\* Vaccinations**

as of December 15, 2021

## 8,051,140 recipients

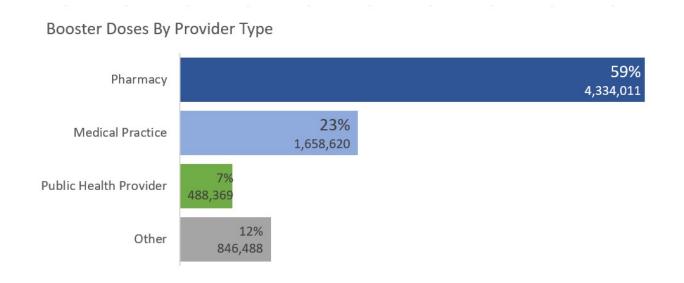
**Total Doses Booster Doses Administered** 

**34%** of eligible\* population

20,185,967 individuals, 18+ years of age, and J&J + 2 months or MRNA + 6 months

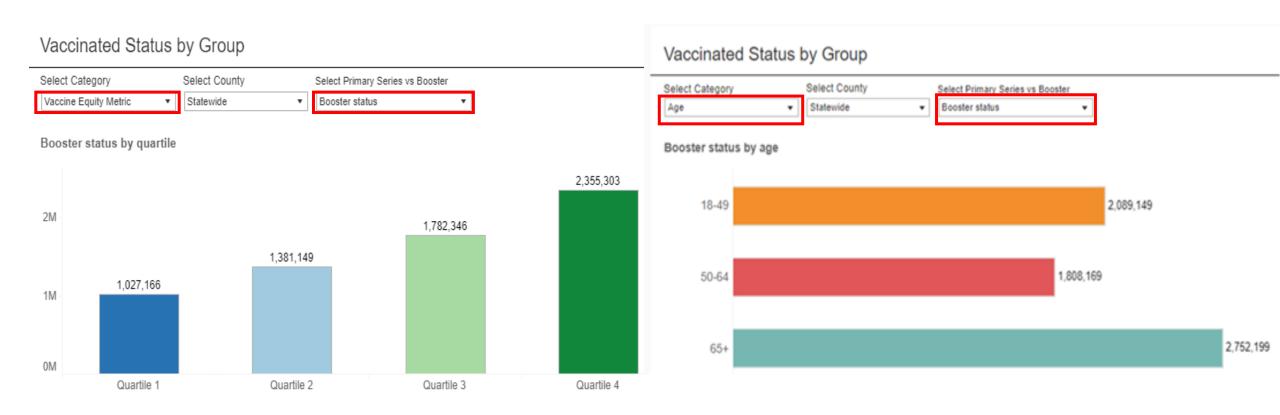
**60%** of 65+ eligible population

\*Includes Additional Doses





## New Public Booster View (added Weds 12/8)





### **Unvaccinated and Vaccinated Data**

- From November 28, 2021 to December 4, 2021, unvaccinated people were **7.1 times more likely** to get COVID-19 than fully vaccinated people.
- From November 21, 2021 to November 27, 2021, unvaccinated people were **12.8 times more likely** to be hospitalized with COVID-19 than fully vaccinated people.
- From November 14, 2021 to November 20, 2021, unvaccinated people were **15.8 times more likely** to die from COVID-19 than fully vaccinated people.



28

## CalVaxGrant

Nisha Gandhi, CDPH



## CalVaxGrant Deadline Today

- Application deadline is TODAY, December 17 at 11:59 PM
- Skilled Nursing Facilities and Home Health Agencies now eligible. Visit <u>PHC website</u> for a full list of who's eligible.

Category	# applications
Approved	1,907
Pending	74
Not eligible	20
Incomplete	279
Total	2,280

\$30.7 million in funding requested

\$4.3 million in funding remaining





## Clinical Update

Caterina Liu, M.D., CDPH



## Omicron Variant (B.1.1.529) Update

- Likely to be more transmissible than original SARS-CoV-2
  - Likely that vaccinated people with breakthrough infection or people infected without symptoms can spread the virus to others
- More data are needed to know if Omicron infections cause more severe illness or death than infection with other variants.
- Vaccines expected to protect against severe illness, hospitalizations, and deaths
  - Breakthrough infections in people who are fully vaccinated likely to occur



### **Boosters and Omicron**

- COVID-19 boosters help broaden and strengthen the protection against Omicron.
- Booster doses are especially urgent for those at higher risk of severe disease, such as persons residing in nursing homes and long-term care facilities.
- Continue vaccination, masking, testing, isolation/quarantine, to protect against Omicron.
  - Beginning December 15, <u>CDPH will require masks</u> to be worn in all indoor public settings irrespective of vaccine status through January 15, 2022.



## Thrombocytopenia Syndrome (TTS) Update to Janssen (J&J) COVID-19 EUA Factsheet

- Contraindication to Janssen COVID-19 vaccine: People with a history of thrombosis with thrombocytopenia syndrome (TTS) following Janssen COVID-19 vaccine or any other adenovirus-vectored COVID-19 vaccine (e.g., AstraZeneca)
- New data:
  - TTS rate is 1 case per 100,000 among females 30-40.
  - 1 of 7 TTS cases has been fatal.
- FDA continues to find that the known and potential benefits of the Janssen COVID-19 vaccine outweigh its known and potential risks.



## CDC Recommends Preference for mRNA Vaccines

- CDC's new recommendation: "mRNA COVID-19 vaccines are preferred over the Janssen COVID-19 vaccine for the prevention of COVID-19 for all > 18 years of age."
- CDC ACIP recommendation based on new data on rare deaths from thrombosis with thrombocytopenia syndrome (TTS) following Janssen COVID-19 vaccination
- Guidance from Western States Scientific Safety Review Workgroup forthcoming



## Booster Eligibility Expanded to 16-17-year-olds

- FDA Expands Eligibility for Pfizer-BioNTech COVID-19 Booster Dose to 16- and 17-Year-Olds
  - Increasing COVID-19 cases
  - Efficacy data in this age group already reviewed
  - Benefits outweigh risks, even when considering risk of myo- and pericarditis
- CDC Expands COVID-19 Booster Recommendations to 16-and-17-year-olds
  - "Although we don't have all the answers on the Omicron variant, initial data suggests that COVID-19 boosters help broaden and strengthen the protection against Omicron and other variants".
- Joint Statement Western States Recommendation of Expanded Pfizer-BioNTech Booster Eligibility for 16- and 17-year-olds



# Pediatric COVID-19 Vaccine Safety, Children 5-11

- V-safe data
  - Most reported reactions were:
    - Mild to moderate in severity
    - Most frequently reported the day after vaccination
    - Slightly more frequently reported after dose 2
    - Transient in nature
  - Missing school infrequently reported
- VAERS data
  - 8 reports of myocarditis out of 7,141,428 million doses administered



## Boosters recommended for all 16+

### **Pfizer- BioNTech**

>16 years

6 months after primary series
\*including emergency use
indication

### **Moderna**

≥18 years

6 months after primary series
\*booster is half-dose
(50 micrograms 0.25 ml)

## Johnson & Johnson

≥18 years

2 months after primary series

\*Emergency Use Indication (EUI) for recipients of non-FDA approved/authorized vaccines: <a href="https://www.cdc.gov/vaccines/covid-19/eui/index.html">www.cdc.gov/vaccines/covid-19/eui/index.html</a>.



# Today's Poll

Are your staff contacts, hours of operation, and clinic addresses up to date in myCAvax?

## Select one:

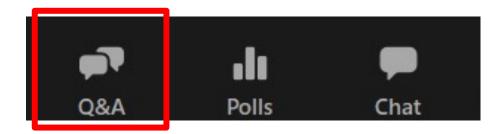
- o Yes
- $\circ$  No



## Provider Office Hours Q&A

During today's session, please use the **Q&A panel** to ask your questions so our subject matter experts can respond directly.





Please do not put questions in Chat.



# Storage & Handling

Kate McHugh, CDPH

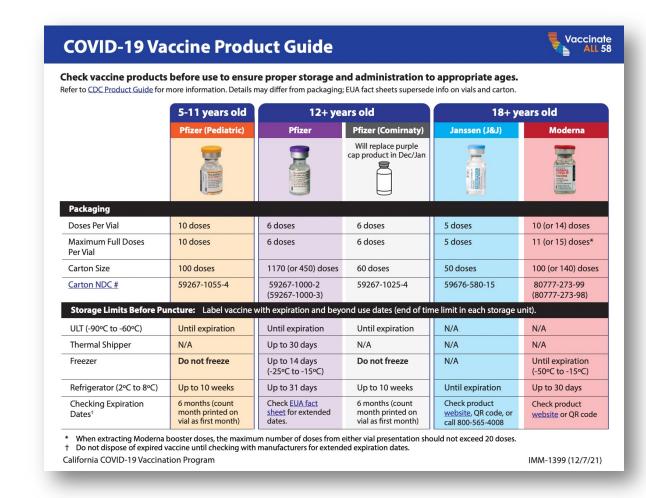




## **COVID-19 Vaccine Product Guide**

Updated to include information on Pfizer Tris-sucrose Formulation (Comirnaty, gray cap)

- ✓ Soon to replace purple cap for ages 12+
- ✓ Does not require diluent
- ✓ Storage conditions information





# Pfizer/Comirnaty (Gray Cap)

- Does not require diluent
- 6 doses per vial
- 10 vials per carton
- 300 dose minimum order
- Ancillary supplies will be provided.
- Note: The vial will not say Comirnaty initially and will still be labeled as Pfizer. The exact language is yet to come.



# Pfizer/Comirnaty (Gray Cap) Storage & Handling

- Shipped at ultracold temperatures in single-use shippers
- Can be stored in ultracold (-90°C to -60°C) temperatures until the expiration date (6 months)
- Can be stored in refrigerated (2°C to 8°C) temperatures for up to 10 weeks
- Cannot be stored at standard frozen temps (-25°C to -15°C)
- Thaw times
  - 6 hours in the refrigerator
  - 30 minutes at room temperature
- Discard 12 hours after the first puncture



# Storage & Handling Rhymes with Kate and Al...

Caps of
Orange and Gray
Storing in ULT and fridge is okay.



But store it in a standard freezer? No way! Not okay!



Have a nice day!



# Pfizer/Comirnaty – Minimizing Mistakes

- High risk of accidentally diluting the "gray cap" vaccine during the transition period
- Recommendation: Providers keep only 1 adult formulation in inventory at a time.
  - If you have multiple formulations in inventory at the same time, make sure to keep them well-separated and organized in your freezer/refrigerator.
  - Make sure staff are informed about different formulations and how to recognize them!
- CDC <u>does not recommend</u> that providers administer both formulations at one time during a single clinic to minimize dilution errors.



# Vaccine Management

Eric Norton, My Turn and Claudia Aguiluz, CDPH



# Ages 16-17 Booster is LIVE!



Ages 16-17 are now able to make Booster vaccine appointments using My Turn.



Ages 16-17 are now able to get their Booster vaccine in the normal appointment flow.



Approved Provider Enrollment Apps

Total Approved Provider Enrollment Apps

8,327



Provider Location Enrollment Apps

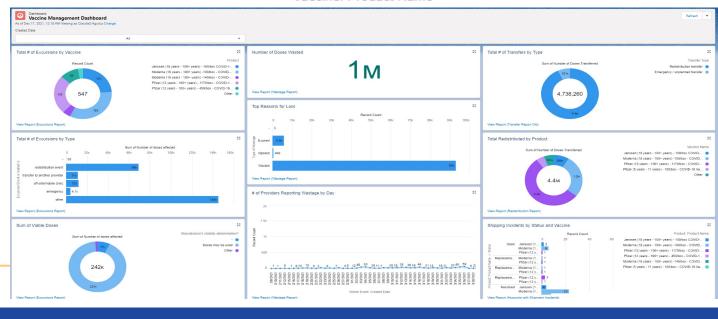
10,997

Approved vaccines per produc

43,192,581



Vaccine: Product Name





## Ordering for December and January Reminders





- Pfizer Peds (5-to-11-years-of-age) please watch expiration!
  - Don't need Ancillary supplies?

You can now opt-out for Moderna and Janssen (J&J).



Catch-up orders will not be processed the weeks of December 20<sup>th</sup> and December 27<sup>th</sup>.



No Standard Order deliveries will take place December 23<sup>rd</sup> - 27<sup>th</sup> and December 30<sup>th</sup> – Jan 4<sup>th</sup>.



# December/January Ordering Schedule



Monday	Tuesday	Wednesday	Thursday	Friday
December 13	14	15	16	17
Order by 5pm for delivery before Dec 23		Submit Catch-Up Orders by 5pm to receive Dec 22-29		
		LHD/MCE Approval by 12pm		LHD/MCE Approval by 12pm
20	21	22	23	24
Order by 5pm for		Pfizer (Gray Cap) Ordering		No TPR deliveries
delivery Dec 28-29		Available	No Standard Order deliveries Dec 2	3-27
	LHD/MCE Approval by 12pm		NO Standard Order deliveries Dec 23-27	
27	28	29	30	31
Order by 5pm for				
delivery Jan 5				No TPR deliveries
No Standard Order deliveries			No Standard Order delication Box 3	14
Dec 23-27		LHD/MCE Approval by 12pm	No Standard Order deliveries Dec 30	J-Jan 4
Jan 3	4	5	6	7
Order by 5pm (resume regular schedule)		Submit Catch-Up Orders by 5pm (regular schedule)		
No Standard Order deliveries				
Dec 30-Jan 4		LHD/MCE Approval by 12pm		LHD/MCE Approval by 12pm



# Comirnaty (Gray Cap) - Preparing for Ordering



CDC will open ordering for the new Pfizer Tris-sucrose Adolescent/ Adult Vaccine Formulation (gray cap) vaccine for ages 12+ on Thursday, December 23<sup>rd</sup>.



myCAvax product formulary will be adjusted to reflect changes ahead of 12/23.

- Pfizer 1170 (purple cap) will be turned OFF 12/21 evening for Standard Orders and remain available for Small Orders.
- Pfizer 300 (gray cap) will be turned ON 12/21 evening for Standard Orders.
- Pfizer 300 (gray cap) will be available for ordering 12/22.

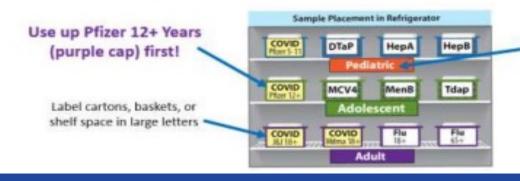
# Comirnaty (Gray Cap) – Preparing for Ordering



- ✓ In preparation, factor in inventory of Pfizer 12+ years (purple cap) when placing orders in the next few weeks.
- ✓ Pfizer's 12+ gray cap will be available in time to order for December 27 order deadline.
- ✓ Purple cap formulation may still be available through Small Orders until local and AmerisourceBergen (TPR) supplies are depleted.

# ××××

#### To Minimize Errors



Group vaccines by age (pediatric, adolescent, adult)

Store vaccines and diluents together if storage requirements are the same; never freeze diluent

#### Transitioning to Pfizer's Comirnaty® Grey Cap Formulation



California COVID-19 Vaccination Program

Pfizer is expected to transition over to shipments of the new Comirnaty\* (12+ years/Gray Cap) formulation on December 23, 2021. The Purple Cap formulation will no longer be available for Standard Orders at that time. See COVID-19 Vaccine Product Guide for additional information on this new vaccine product.

#### Key Points on Comirnaty® Gray Cap Vaccine

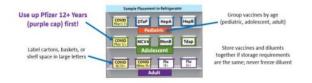
- Does not require dilutio
- Recommend carrying only one Pfizer 12+ formulation in inventory (if not, label products very clearly)
- . CDC does not recommend administering both purple and gray cap formulations in the same clinic
- Review <u>Vaccine Administration Checklist</u> to minimize administration errors
- · Details on ancillary kit configuration will be announced soon

#### Gray Cap Storage Requirements

- Single-use shippers shipped at ultracold temperatures (return data logger only, instructions included). DO NOT USE FOR TEMPORARY STORAGE
- Ultracold storage store at ultracold (-90 to -60°C) temperatures for up to 6 months, counting month printed on vial as 1st month
- Freezers DO NOT STORE IN ROUTINE FREEZERS
- Refrigerators May be stored at 2-8°C (36-46°F) for up to 10 weeks

Not sure how to store? See Receiving & Storing Pfizer & Comirnaty Vaccine Products for guidance.

#### To Minimize Errors



#### When Do I Order Comirnaty® Gray Cap?

- · Factor in inventory of Pfizer 12+ Years (Purple Cap) before placing orders
- Comirnaty\* will be available in time to order for December 27 order deadline; myCAvax product formulary will be adjusted to reflect changes
- . There is a 300-dose minimum order (5 cartons) for Standard Orders
- Purple cap formulation may still be available through Small Orders until local and AmerisourceBergen (TPR) supplies are depleted

California COVID-19 Vaccination Program

IMM-1414 (12/16/21)

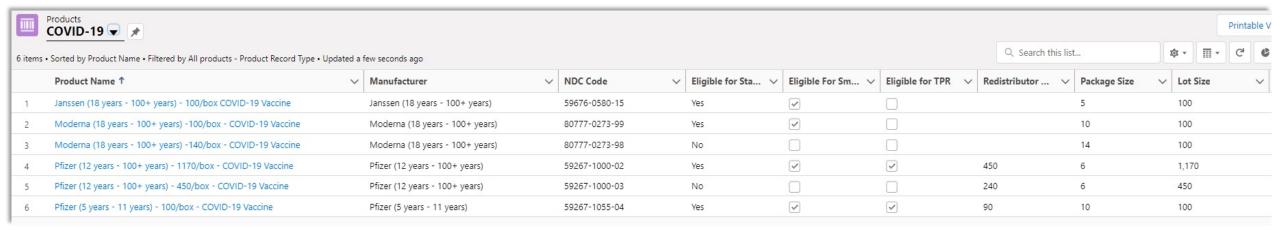


## Moderna-100 Small Orders are Back!



Moderna-100/box is eligible for Small Orders as of 12/9.

Moderna-100 Small Orders can be placed in multiples of 10.





## Live Support Holiday Schedule – December

My Turn and myCAvax Help Desk



### **Limited Operation**

- December 24<sup>th</sup>
- December 25<sup>th</sup>
- January 1<sup>st</sup>

#### **Shortened Hours**

 December 31<sup>st</sup>, 8AM-1PM COVID-19 Provider Call Center



### **Limited Operation**

- December 24<sup>th</sup>
- December 31st



# APPENDIX



# Wrap-up

Leslie Amani, CDPH



# Where can I go for additional help?

Type of Support	Description	Updated 11.19.21
COVID-19 Provider Call Center	The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical prov their COVID-19 response, specifically addressing questions about State program requirements, enrodistribution, including the Vaccine Marketplace.  • Email: <a href="mailto:covidcallcenter@cdph.ca.gov">covidcallcenter@cdph.ca.gov</a> • Phone: (833) 502-1245, Monday through Friday from 8AM–6PM	
Enrollment Support	For Provider enrollment support, please contact myCAvax Clinic Operations at  • Email: myCAvaxinfo@cdph.ca.gov	
myCAvax Help Desk	Dedicated staff provide up-to-date information and technical support on the myCAvax system.  • Email: <a href="myCAvax.HD@Accenture.com">myCAvax.HD@Accenture.com</a> • Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1	IPM
	For training opportunities: <a href="https://eziz.org/covid/education/">https://eziz.org/covid/education/</a>	
My Turn Clinic Help Desk	For <b>onboarding support</b> (those in the process of onboarding): <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a> For <b>technical support</b> with My Turn Clinic for COVID-19 and flu vaccines: <a href="mailto:MyTurn.Clinic.HD@Accentors">MyTurn.Clinic.HD@Accentors</a> (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.	nture.com or
	For job aids and demo and training opportunities: Flu: <a href="https://eziz.org/covid/myturn/flu/">https://eziz.org/covid/myturn/flu/</a> COVID: <a href="https://exiz.org/covid/myturn/flu/">https://eziz.org/covid/myturn/flu/</a>	/eziz.org/covid/myturn/
CalVaxGrant Program Support	For questions and support around <a href="mailto:calvaxgrant@phcdocs.org">CalVaxGrant</a> , contact the program's administrator, Physicians for a mail: <a href="mailto:calvaxgrant@phcdocs.org">calvaxgrant@phcdocs.org</a> • Phone: (916) 551-2565	a Healthy California.



## Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



#### **Trust and Safety Team**

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



#### **How You Can Help**

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



## Monitor What You See and Hear

Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, report it to rumors@cdph.ca.gov

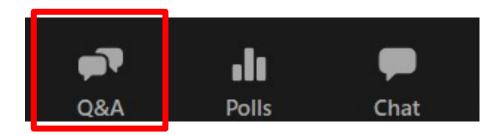
Contact



## Provider Office Hours Q&A

During today's session, please use the **Q&A panel** to ask your questions so our subject matter experts can respond directly.





Please do not put questions in Chat.



# Thank you!



## **Monday:**

My Turn & myCAvax Office Hours link

Monday, December 20, at 12:00 PM

Audio Conference: 415-655-0001 Access Code: 145 995 8782 Session Number: 145 995 8782

Session Password: Immunize2020!

## Friday:

**Provider Office Hours link** 

Cancelled December 24 & 31

**Next session: Friday, January 7** 

**Audio Conference:** Register to access

Session Password: Immunize!

