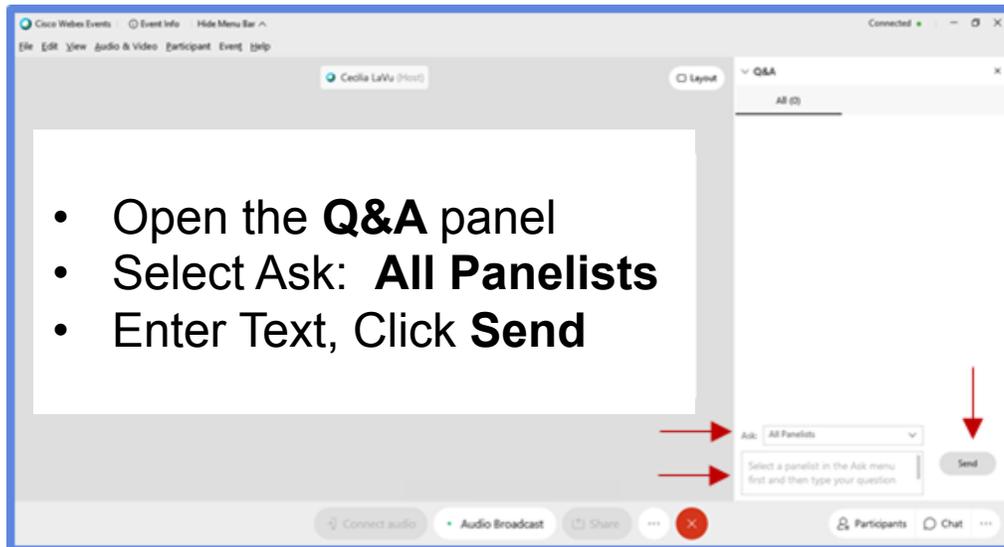


Welcome to Provider Office Hours

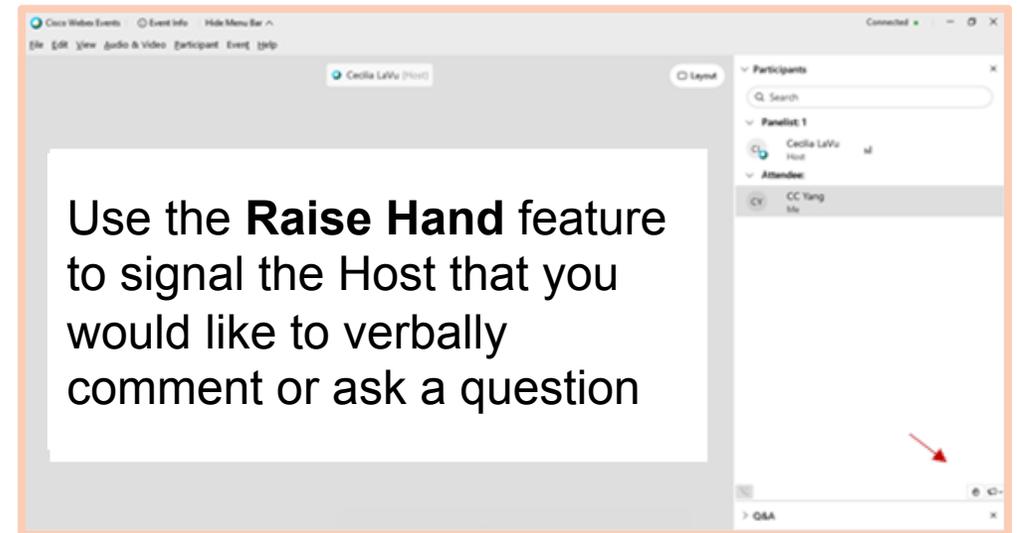
During the session, please use one of these methods to comment or ask a question:

OPTION #1: Q&A Panel



- Open the **Q&A** panel
- Select Ask: **All Panelists**
- Enter Text, Click **Send**

OPTION #2: Request to Join Audio



Use the **Raise Hand** feature to signal the Host that you would like to verbally comment or ask a question

Poll

In a few words, what is the biggest challenge you continue to face with COVID-19 vaccine administration?

Examples:

- Allocation
- Reporting
- Eligibility
- Supply
- Storage and handling
- Vaccine hesitancy



Agenda

Announcements

- Third Party Administrator – Kathleen Billingsley
- Shipping Delays – Claudia Aguiluz
- FEMA Sites – Kate McHugh

Vaccine Updates

- Allocations – Amy Pine
- Systems Overview – Claudia Aguiluz
- VaccineFinder – Troy Parrish
- myCAvax – Claudia Aguiluz
- Vaccinate All 58 Campaign – Edgar Ednacot
- Storage & Handling – Kate McHugh
- Temperature Monitoring – Claudia Aguiluz
- Provider Call Center – Brenton Louie

Q&A



Announcements

Third Party Administrator – Kathleen Billingsley

California is committed to equitable, efficient, & safe distribution of COVID-19 vaccines.

- To help reach those goals, it has contracted with a Third Party Administrator (TPA) to create, manage, and oversee a statewide network of vaccine providers.
- Key functions of the TPA include:
 - Contracts
 - Communications & education
 - Implementation
 - Reporting

The state released its [contract](#) with Blue Shield of California to be its Third-Party Administrator on February 15, fulfilling a commitment by the Governor.

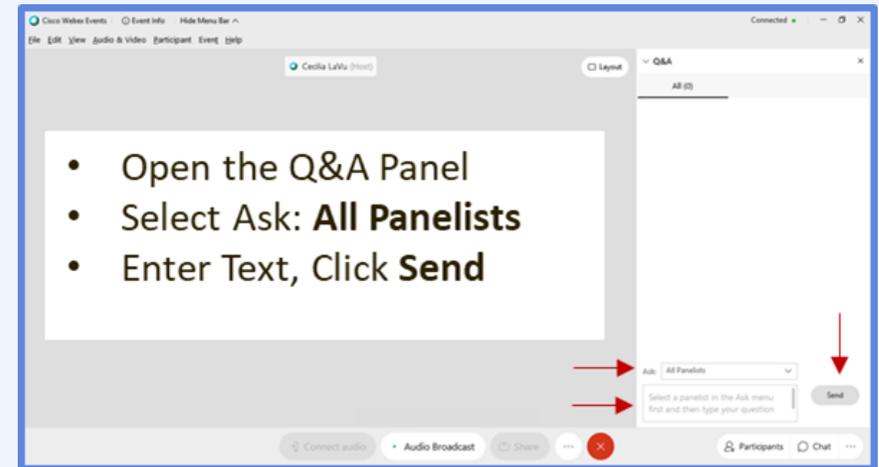
What questions do you have for the TPA?

Please start your question with "TPA"

SAMPLE:

"TPA: As a provider, how will my dose allocations change under the TPA?"

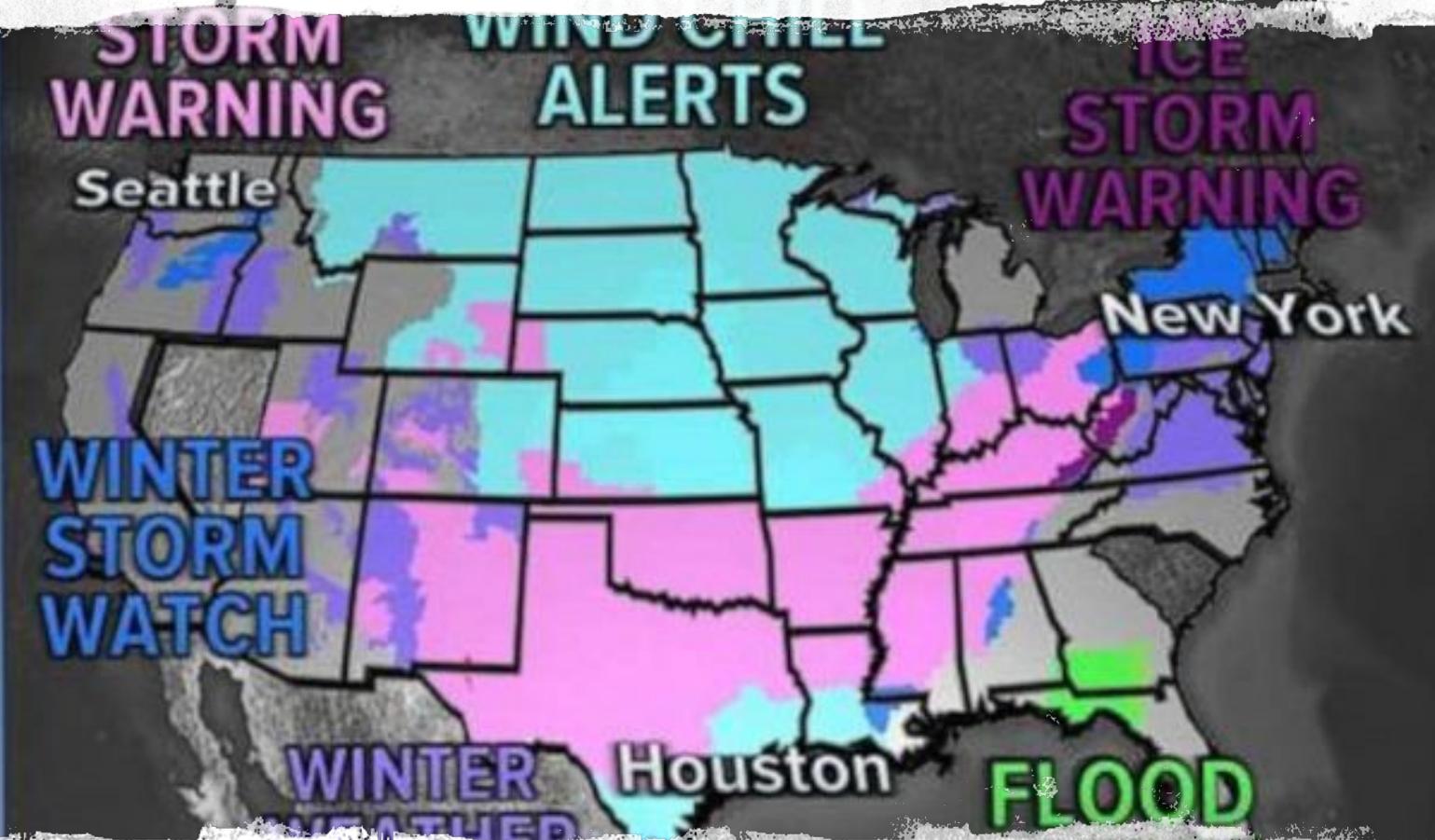
Submit your question into the Q&A panel



▶ **AT LEAST 46 STATES
WITH WEATHER
ALERTS**

▶ **2 MORE MAJOR
STORMS THIS WEEK**

▶ **MAIN IMPACTS:
RECORD COLD,
DANGEROUS ICE,
HEAVY SNOW**



Shipping Delays – Claudia Aguiluz

Update: vaccine shipments delays

- Adverse weather has impacted vaccine distribution and shipment across the US
- Impact on the ground at distribution hubs and commercial carriers
- **Pfizer** had limited shipping this week; most pending vaccine orders have been delivered this week
- **Moderna** orders placed since mid-late last week have not yet shipped
- Limited vaccine packing and shipment preparation have created a back log of orders that will need to get out once weather conditions improve
- It is likely that all orders arrive next week- waiting for confirmation on estimated shipping day
 - May need to be prepared to receive all pending orders
- Consider the impact of delayed deliveries to planned COVID-19 vaccination efforts & ability to store multiple shipments
- **Shipment delay notifications** have been issued to all providers and posted on eziz.org/COVID.

For Providers

California COVID-19 Vaccination Program Update

Continued Shipment Delays & Provider Office Hours Tomorrow

CONTINUED VACCINE SHIPMENT DELAYS

Please be aware that COVID-19 vaccine shipments continue to experience delays due to ongoing adverse weather conditions throughout the country. Orders are being held until weather conditions permit carriers to resume vaccine shipments. Some orders may arrive tomorrow (Friday), but many will likely arrive next week. You should consider the impact of delayed deliveries to planned COVID-19 vaccination efforts during this time.

We currently do not have information on expected delivery time frames for your order, however we will communicate with you as soon as shipments of all held orders are resumed.

Please contact our COVID-19 Call Center for Providers with questions at covidcallcenter@cdph.ca.gov or (833) 502-1245.

FEMA Sites – Kate McHugh

- Oakland Coliseum and Cal State University, Long Beach
- Federally staffed and allocated
- Capacity of up to 6,000 people/day
- Appointments made at www.myturn.ca.gov

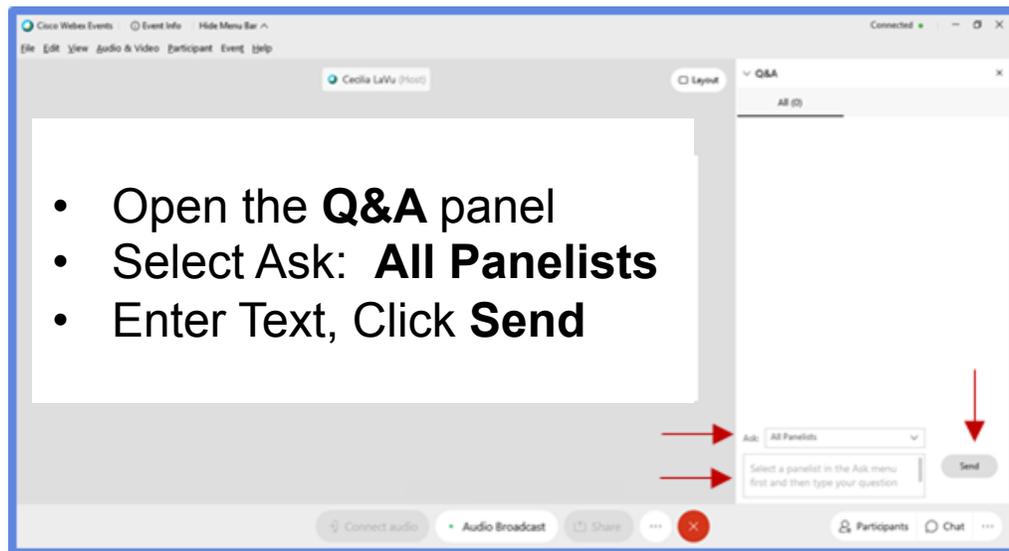


Provider Q&A

How to Ask a Question

During the webinar, please use one of the following methods to ask a question or make a comment.

OPTION #1: Q&A Panel

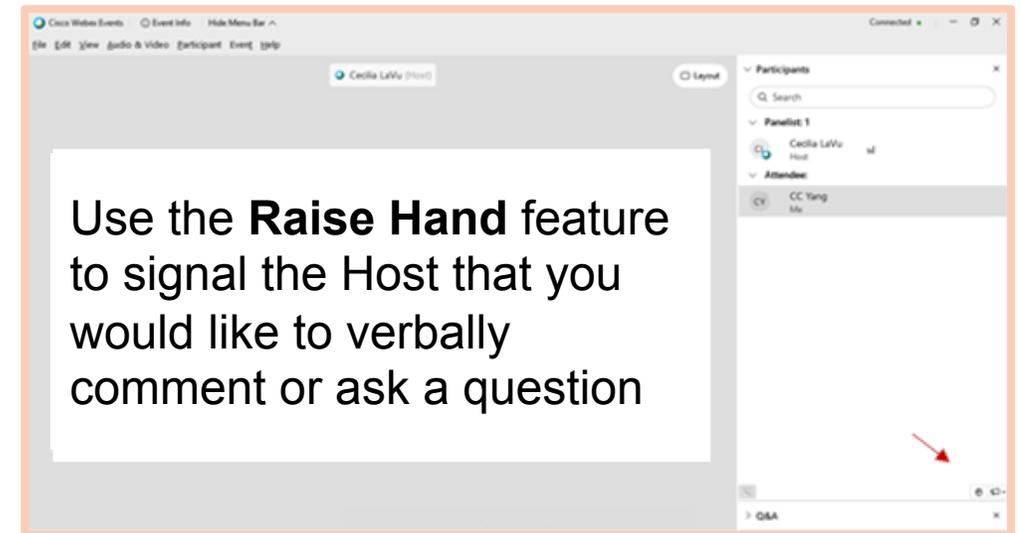


The screenshot shows the Zoom Q&A panel interface. A white text box on the left contains the following instructions:

- Open the **Q&A** panel
- Select Ask: **All Panelists**
- Enter Text, Click **Send**

Red arrows point to the 'Ask: All Panelists' dropdown menu, the 'Send' button, and the 'Q&A' panel title bar.

OPTION #2: Request to Join Audio



The screenshot shows the Zoom interface with a white text box containing the following instruction:

Use the **Raise Hand** feature to signal the Host that you would like to verbally comment or ask a question

A red arrow points to the 'Raise Hand' icon in the bottom right corner of the Zoom window.

Vaccine Updates

Allocations — Amy Pine

Food/Ag, Education/Child Care and
Emergency Responders added to
denominator

CA's allocation this week from CDC:

- 380,300 Moderna doses (3803 boxes)
- 382,590 Pfizer doses (327 boxes)
- **762,890 total doses**



Systems Overview – Claudia Aguiluz

Keep this Job aid near you!

Access Systems Overview at:

[https://eziz.org/assets/docs/
COVID19/IMM-1354-Provider.pdf](https://eziz.org/assets/docs/COVID19/IMM-1354-Provider.pdf)

SYSTEMS OVERVIEW

CALIFORNIA COVID-19 VACCINATION PROGRAM



Providers:

Resources: [EZIZ.org/COVID](https://eziz.org/COVID)

Program Enrollment & Vaccine Management



(formerly CalVax/COVIDREadi)

- Fill out provider agreement
- Request doses
- Report (replaces Wufoo forms) transfers/redistribution, vaccine waste, temperature excursions, shipment incidents

Clinic Management



(replaces PrepMod)

- Promote vaccination clinics
- Schedule appointments
- Track doses administered

Report Daily Doses Administered



OR



OR



Data Exchange with regional registry:

- CAIR2
- Healthy Futures (San Joaquin)
- SDIR (San Diego)

Mass Vax Tool

Report Adverse Reactions



Vaccine Adverse Events Reporting System



Report reactions from medical supplies in ancillary kits



Report Daily Inventory

VaccineFinder

VaccineFinder – Troy Parrish

VF's Role in COVID-19 Response

Daily inventory reporting of COVID-19 vaccines (required)

- Providers agree to report **doses on hand** daily to provide visibility into vaccine uptake

Increase access to COVID-19 vaccines (optional, launch TBD)

- Providers may choose to make their location(s) visible on the public-facing website when vaccine is more widely available
- [COVID Locating Health](#) portal was **updated in February** to allow providers to populate data in advance of the public launch

VaccineFinder

Topics

- Completing registration
- Reporting inventory

<https://eziz.org/covid/reporting/>



EZIZ

ENHANCED BY
A one-stop shop for immunization

COVID-19 Vaccine

Reporting Requirements

Resources listed on this page are for providers enrolled in the California COVID-19 Vaccination Program. If you need assistance with viewing documents on this page, either email covidcallcenter@cdph.ca.gov or call (833) 502-1245. Call center hours are 8 am–5 pm.

Requirements

- [At a Glance](#)
- [Reporting Inventory to VaccineFinder | VaccineFinder Updates](#)
- [Reporting Doses Administered job aid](#)
- [Reporting Doses Spoiled, Expired, or Wasted job aid](#)
- [Reporting Adverse Events to VAERS](#)
- [Systems Overview](#)

Reporting Daily Inventory to VaccineFinder

- [VaccineFinder Fact Sheet](#)
- [VaccineFinder Provider Information](#)

COVID-19 Vaccination

- Program Enrollment
- My Turn Onboarding
- Vaccine Management
- Vaccine Administration
- Reporting Requirements**
- Archived Communications
- Patient Resources

Contact Public COVID Call Center

Phone: 1-833-422-4255
Business hours:
M-F 8AM-8PM, Sa-Su 8AM-5PM

1. Request Invitation Email

If your facility is expecting vaccine:

- Email the VaccineFinder Help Desk at eocevent522@cdc.gov
- Provide organization name, address, email (Section A in myCAvax)
- Invitation sent within 12-24 hrs. if CDC can identify the organization; for new enrollees, takes a few days

Section A

COVID-19 Vaccination Program Provider Requirements and Legal Agreement

1 ORGANIZATION IDENTIFICATION

Organization's Legal Name *

Number of affiliated vaccination locations covered by this agreement *

Organization Telephone Number *

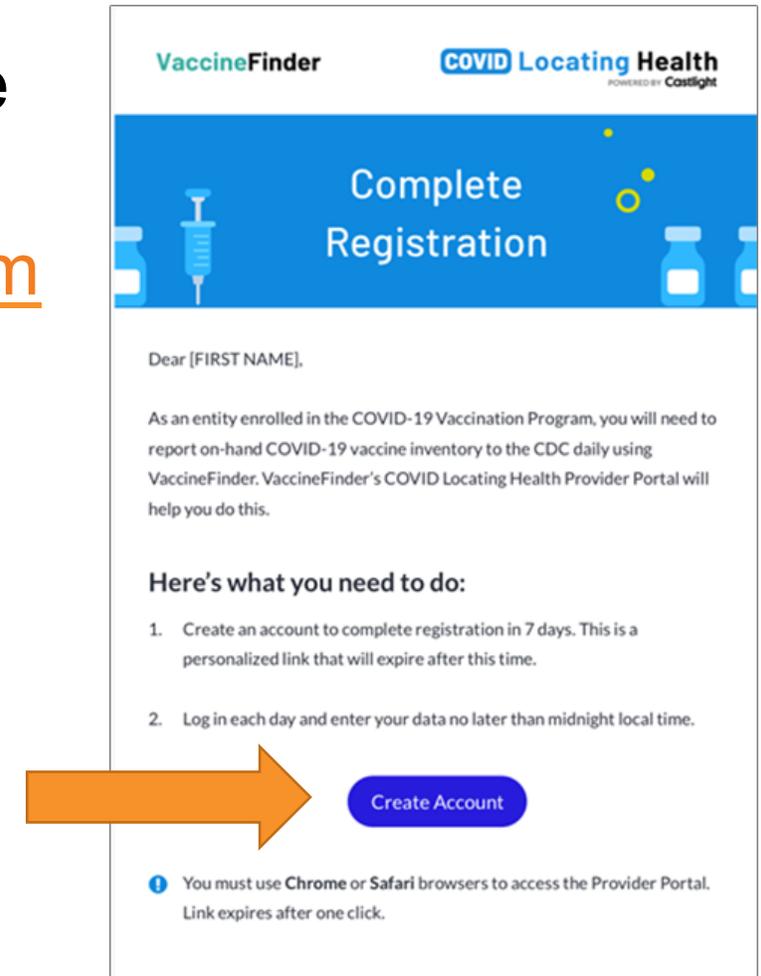
Organization Email *

(must be monitored and will serve as dedicated contact method for the COVID-19 Vaccination Program)

Address *

1. Request Invitation Email

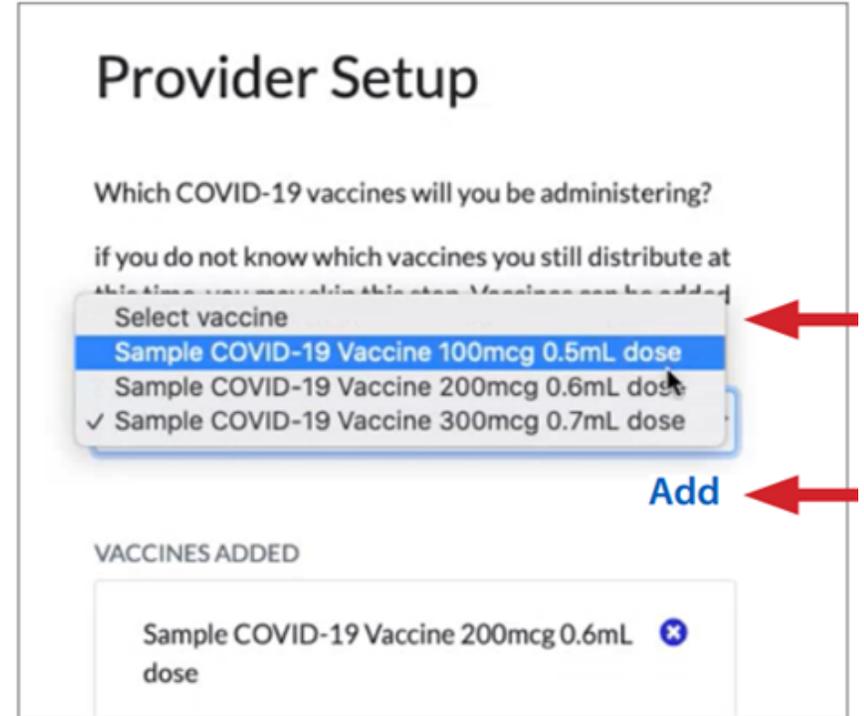
- **Organization Email** (Section A) will receive the email; email must be monitored
- Sender: vaccinefinder@auth.castlighthousehealth.com
- Click **Create Account** to complete registration
- Use Edge, Chrome, or Safari browsers
- Link expires after 7 days
- **Can't find it?** Check Spam/Junk folders, or have IT list VaccineFinder as a safe sender



2. Complete Registration

Which vaccines will you administer?

- Select vaccine from dropdown menu and click **Add**
- Repeat for additional vaccines
- Selections appear under **Vaccines Added**
- Vaccines can be added later



Provider Setup

Which COVID-19 vaccines will you be administering?

if you do not know which vaccines you still distribute at this time, you may select this option. Vaccines can be added later.

Select vaccine

- Sample COVID-19 Vaccine 100mcg 0.5mL dose
- Sample COVID-19 Vaccine 200mcg 0.6mL dose
- ✓ Sample COVID-19 Vaccine 300mcg 0.7mL dose

Add

VACCINES ADDED

- Sample COVID-19 Vaccine 200mcg 0.6mL dose

The screenshot shows a web form titled 'Provider Setup'. It asks 'Which COVID-19 vaccines will you be administering?' and provides a note: 'if you do not know which vaccines you still distribute at this time, you may select this option. Vaccines can be added later.' Below this is a dropdown menu labeled 'Select vaccine' with three options: 'Sample COVID-19 Vaccine 100mcg 0.5mL dose', 'Sample COVID-19 Vaccine 200mcg 0.6mL dose', and 'Sample COVID-19 Vaccine 300mcg 0.7mL dose'. The second option is highlighted in blue. To the right of the dropdown is a red arrow pointing to it. Below the dropdown is a blue 'Add' button, also with a red arrow pointing to it. Underneath the dropdown is a section titled 'VACCINES ADDED' which contains a single entry: 'Sample COVID-19 Vaccine 200mcg 0.6mL dose' with a blue 'x' icon to its right.

2. Complete Registration

How will you report vaccine inventory?

- Organization may report aggregate doses on hand for all affiliated provider locations
- Or locations may report their inventory

Registration email sent to Section B **Location Contacts**; each location goes through this onboarding process to begin inventory reporting

How are you going to report your vaccine inventory?

i Your selection cannot be changed for the duration of the COVID-19 vaccination program

YOUR LOCATIONS (2)

Wellness Clinic 1
Wellness Clinic 2

I will be reporting vaccine inventory on behalf of all locations listed above.

Each of the locations listed above will be responsible for reporting their own vaccine inventory.

Save **Cancel**

2. Complete Registration

For location-level reporting:

- At least one location emailed invitation
- Uninvited locations processed within 3-4 days

To expedite all affiliated locations:

- Email eocevent522@cdc.gov
- Provide location name, address, and primary & backup location coordinators (Section B)
- Or **VTrkS PIN** (visible in myCAvax)

1

Location Application

Location Code	Status	Immunization Information Systems Number
	Approved	01ADMIN

Guidance for Success

CDPH completed their review and approves. Any changes to an approved Location...

Approval History (0)

Related **Details**

Information

- Location Applications
- Provider Organization
- Application
- Provider Pin
- VFC/VFA Pin Validation Message
- VTrkS PIN**
- Immunization Information Systems

2

2. Complete Registration

VF user accounts are synchronized with myCAvax

- Organization Reporting: Organization email will be the only user account (Section A)
- Location Reporting: Primary & Backup Location Coordinator emails each have accounts (Section B)
- No other user accounts can be added at this time
- Role must have visibility into inventory
- Changes to accounts require updates to Section A and/or B; contact COVID Call Center for assistance

Report Inventory Daily- Provider Portal

COVID Locating Health
POWERED BY **Castlight**

[Inventory](#) [Public Display](#) 

Update Vaccine Inventory

[Upload File](#) [Log Manually](#)

i In preparation of the public search on vaccinefinder.org, new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/26/21, 2:12 PM

Step 1

Download an inventory spreadsheet.

[Blank template](#)
[Your most recent file](#)

Step 2

Update the spreadsheet with your current inventory. Save and rename the file to include today's date.

i In Stock is only required when your location is set to display to the public. Supply level is optional and will not be displayed on vaccinefinder.org at this time.

 [Tips](#)

Step 3

Drag & drop today's spreadsheet here. Or browse to upload your file.

[Browse](#)

[Upload](#)

Report Inventory: Log Manually

POWERED BY **Castlight**

Update Vaccine Inventory

[Upload File](#) [Log Manually](#)

i In preparation of the public search on [vaccinefinder.org](#), new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/26/21, 2:12 PM

Wellness Clinic 1

Display to the Public

VACCINES	DOSES i	IN STOCK	SUPPLY LEVEL	PUBLIC DISPLAY i	Edit
Moderna, COVID-19 Vaccine, 100mcg/0.5mL 80777-0273-XX	0	✗ No		<input checked="" type="checkbox"/>	+
Pfizer, COVID-19 Vaccine, 30 mcg/0.3mL 59267-1000-XX	100	✓ Yes		<input checked="" type="checkbox"/>	+

LEGEND: No Supply Low (<24 hours) Medium (24-48 hours) High (>48 hours)

Wellness Clinic 2

Display to the Public

VACCINES	DOSES i	IN STOCK	SUPPLY LEVEL	PUBLIC DISPLAY i	Edit
	Submit Inventory			<input type="checkbox"/>	+

Report Inventory: Log Manually

POWERED BY **Castlight**

Update Vaccine Inventory

[Upload File](#) [Log Manually](#)

i In preparation of the public search on [vaccinefinder.org](#), new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/26/21, 2:12 PM

Wellness Clinic 1

Display to the Public

VACCINES	DOSES i	IN STOCK	SUPPLY LEVEL	Edit
Moderna, COVID-19 Vaccine, 100mcg/0.5mL 80777-0273-XX	0	✗ No		+
Pfizer, COVID-19 Vaccine, 30 mcg/0.3mL 59267-1000-XX	100	✓ Yes		+

LEGEND: No Supply Low (<24 hours) Medium (24-48 hours) High (>48 hours)

Wellness Clinic 2

Display to the Public

VACCINES	DOSES i	IN STOCK	SUPPLY LEVEL	Edit
	Submit Inventory			

1

4 steps to report even if inventory hasn't changed

Report Inventory: Log Manually

POWERED BY **Castlight**

Update Vaccine Inventory

Upload File Log Manually

i In preparation of the public search on vaccinefinder.org, new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/27/21, 1:12 PM

Wellness Clinic 1

Display to the Public

VACCINES	PAST DOSES	NEW DOSES	PUBLIC DISPLAY i		DONE 3
			IN STOCK	SUPPLY LEVEL	
Moderna, COVID-19 Vaccine, 100mcg/0.5mL 80777-0273-XX	100 →	<input type="text" value="0"/>	<input type="radio"/> Yes <input checked="" type="radio"/> No	Select an Option ▾	3
Pfizer, COVID-19 Vaccine, 30 mcg/0.3mL 59267-1000-XX	0 →	<input type="text" value="100"/>	<input checked="" type="radio"/> Yes <input type="radio"/> No	Select an Option ▾	2

LEGEND: No Supply Low (<24 hours) Medium (24-48 hours) High (>48 hours)

Wellness Clinic 2

Display to the Public

VACCINES	PUBLIC DISPLAY i		Edit
	IN STOCK	SUPPLY LEVEL	
			4

Submit Inventory

Enter new doses
(overwrite old value)

4 steps to report

Report Inventory: Log Manually

POWERED BY **Castlight**

Update Vaccine Inventory

Upload File | **Log Manually**

i In preparation of the public search on vaccinefinder.org, new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/27/21, 1:13 PM

sophialoc-golden2loc-189273
ADDRESS_115899 City QA

VACCINES

Moderna, COVID-19 Vaccine, 100mcg/0.5mL 80777-0273-XX
Pfizer, COVID-19 Vaccine, 30 mcg/0.3mL 59267-1000-XX

LEGEND: No Supply Low (<24 hours) Medium (24-48 hours) High (>48 hours)

sophialoc-golden2loc-189272
ADDRESS_425394 City QA

Display to the Public

PUBLIC DISPLAY **i** [Edit](#)

SUPPLY LEVEL

[x](#)

[x](#)

Display to the Public

PUBLIC DISPLAY **i** [Edit](#)

VACCINES

DOSES **i** [Submit Inventory](#) IN STOCK SUPPLY LEVEL

Success!

Your most recent inventory file will be reported to VaccineFinder at 5am Eastern daily.

[OK](#)

Report Inventory: Upload File

POWERED BY **Castlight**

Update Vaccine Inventory

Upload File

Log Manually

i In preparation of the public search on vaccinefinder.org, new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/27/21, 1:13 PM

Step 1

Download an inventory spreadsheet.

[Blank template](#)

[Your most recent file](#)



Step 2

Update the spreadsheet with your current inventory. Save and rename the file to include today's date.

i In Stock is only required when your location is set to display to the public. Supply level is optional and will not be displayed on vaccinefinder.org at this time.



Step 3

Drag & drop today's spreadsheet here. Or browse to upload your file.

[Browse](#)

Upload

Helpful if
inventory hasn't
changed

Report Inventory: Upload File

Organization Name	Provider Location Name	Provider ID	Address	Medi-cation	NDC	Medi-cation	Quantity
Wellness Hospital	Clinic 1	abcd1234	123 South Lane	V	1000-0	Pfizer	Enter Quantity
Wellness Hospital	Clinic 1	abcd1234	123 South Lane	V	2000-0	Moderna	Enter Quantity
Wellness Hospital	Clinic 2	jklm56789	456 North Lane	V	1000-0	Pfizer	Enter Quantity
Wellness Hospital	Clinic 2	jklm56789	456 North Lane	V	2000-0	Moderna	Enter Quantity

prepopulated with your locations
one row for each vaccine stocked

Report Inventory: Upload File

Organization Name	Provider Location Name	Provider ID	Address	Medi-cation	NDC	Medi-cation	Quantity
Wellness Hospital	Clinic 1	abcd1234	123 South Lane	V	1000-0	Pfizer	Enter Quantity
Wellness Hospital	Clinic 1	abcd1234	123 South Lane	V	2000-0	Moderna	Enter Quantity
Wellness Hospital	Clinic 2	jklm56789	456 North Lane	V	1000-0	Pfizer	Enter Quantity
Wellness Hospital	Clinic 2	jklm56789	456 North Lane	V	2000-0	Moderna	Enter Quantity

1

Save As: vaccine-inventory_2021-01-27

Tags:

Where: Downloads

File Format: Comma Separated Values (.csv)

Options...

Cancel Save

2

Report Inventory: Upload File

ata Admin | COV... CPEN Scrum Boar... Applications
Desktop vaccine-inventory_2021-01-27
Documents
Downloads
Media
Music
Photos
Movies
Tags
Red
Orange
Yellow
Options Cancel Open

In preparation of the p... available will be provid... will become publicly
Last updated 1/27/21, 1:13 PM

Step 1
Download an inventory spreadsheet.
[Blank template](#)
[Your most recent file](#)

Step 2
Update the spreadsheet with your current inventory. Save and rename the file to include today's date.
i In Stock is only required when your location is set to display to the public. Supply level is optional and will not be displayed on vaccinefinder.org at this time.
 [Tips](#)

Step 3
Drag & drop today's spreadsheet here. Or browse to upload your file.
[Browse](#) **3**
Upload **4**

Report Inventory: Upload File

POWERED BY **Castlight**

Update Vaccine Inventory

[Upload File](#) [Log Manually](#)

i In preparation of the public search on vaccinefinder.org, new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/27/21, 1:15 PM

Step 1

Download an inventory spreadsheet.

[Blank template](#)
Your most recent file

Step 2

Update the spreadsheet with your current inventory. Save and rename the file to include today's date.

i In Stock is only required when your location is set to display to the public. Supply level is optional and will not be displayed on vaccinefinder.org at this time.

[Tips](#)

Success!

Uploaded File
vaccine-inventory_2021-01-27.csv
[View updated file](#)
4 records updated

Your most recent inventory file will be reported to VaccineFinder at 5am Eastern daily. Files uploaded after that time will be reported the following day.

Want to upload a new file? [Browse again](#)

Report Inventory: Upload File

POWERED BY **Castlight**

Update Vaccine Inventory

Upload File

Log Manually



In preparation of the public search on vaccinefinder.org, new fields have been added for you to update. More information about when this will become publicly available will be provided shortly.

Last updated 1/27/21, 1:15 PM

Step 1

Download an inventory spreadsheet.

[Blank template](#)

[Your most recent file](#)

- **UNKNOWN** if quantity is unknown
- **REMOVE** to remove that row from your spreadsheet the next time you report if no longer stocking a vaccine
- **0** to report no doses left.



Step 2

Update the spreadsheet with your current inventory. Save and rename the file to include today's date.

In Stock is only required when your location is set to display to the public. Supply level is optional and will not be displayed on vaccinefinder.org at this time.



Tips

Success!

Uploaded File

vaccine-inventory_2021-01-27.csv

[View updated file](#)

4 records updated

Your most recent inventory file will be reported to VaccineFinder at 5am Eastern daily. Files uploaded after that time will be reported the following day.

Want to upload a new file? [Browse again](#)

VaccineFinder Updates & Reminders

Providers agree to report doses on hand daily—except excluded holidays—to support nationwide scrutiny of on-hand doses

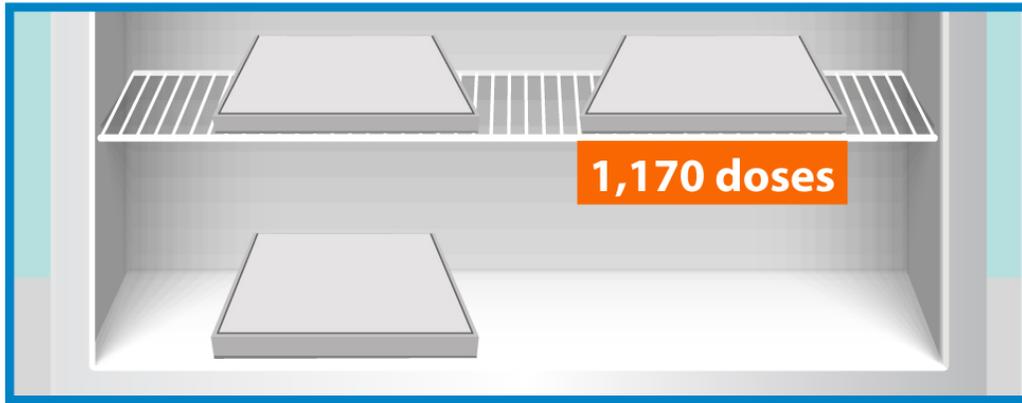
- Reporting begins once doses are received
- Uploads can be performed remotely at [COVID Locating Health](#)

Inventory hasn't changed?

- Browse & upload [Your most recent file](#), or
- Manually **edit, overwrite** old value, click **done** and **submit inventory** (do not skip or data will not be transmitted to VF)

VaccineFinder Updates & Reminders

- Report Moderna as 10-dose vials
- For Pfizer orders **submitted on or after February 16**, report as 6-dose vials; separate inventory to track these doses



VACCINES	PAST DOSES	NEW DOSES
Moderna, COVID-19 Vaccine, 100mcg/0.5mL 80777-0273-XX	100 →	<input type="text" value="0"/>
Pfizer, COVID-19 Vaccine, 30 mcg/0.3mL 59267-1000-XX	0 →	<input type="text" value="3120"/>

$$975 + 975 + 1,170 = 3,120$$

VaccineFinder Resources

https://eziz.org/covid/reporting/

Support options

COVID-19 Vaccine

Reporting Requirements

Resources listed on this page are for providers enrolled in the California COVID-19 Vaccination Program. If you need assistance with viewing documents on this page, either email covidcallcenter@cdph.ca.gov or call (833) 502-1245. Call center hours are 8 am–5 pm.

Requirements

- [At a Glance](#)
- [Reporting Inventory to VaccineFinder](#) VaccineFinder Updates
- [Reporting Doses Administered](#) job aid
- [Reporting Doses Spoiled, Expired, or Wasted](#) job aid
- [Reporting Adverse Events to VAERS](#)
- [Systems Overview](#)

Reporting Daily Inventory to VaccineFinder

- [VaccineFinder Fact Sheet](#)
- [VaccineFinder Provider Information](#)
- [VaccineFinder training video](#)
- [COVID-19 Vaccination Provider Data and Reporting Support](#)

Email or call for help with VaccineFinder:

- [Invitation email to begin onboarding](#)
- [Password resets, file upload issues](#) (855-886-4317)
- [Change organization/location contacts](#) (833-502-1245)

Contact Public COVID Call Center

Phone: 1-833-422-4255
Business hours:
M-F 8AM-8PM, Sa-Su 8AM-5PM

common issues

public-display info

myCAVax – Claudia Aguiluz

- Please submit all vaccine management related reports in myCAVax

California COVID-19 Vaccination Program

Sorry, but this form is no longer accepting submissions. Please report to myCAVax. Click Vaccine Inventory to access the Transfer/Redistribution button.

The screenshot shows the myCAVax interface. At the top, there is a navigation bar with the myCAVax logo and menu items: Home, Organization, Locations, Vaccine Orders, Vaccine Inventory (highlighted with an orange box), and Communication. On the right side of the navigation bar, there are search and help icons. Below the navigation bar, there are four red buttons: Transfer/Redistribution, Waste, Exclusion, and Shipment Incident. The main content area is titled 'Vaccine Inventory' and 'All Vaccine Inventory'. Below the title, there is a search bar with the text 'Search this list...' and several icons for sorting, filtering, and refreshing. Below the search bar, there is a table with the following columns: Asset Name, Product Name, Serial Number, Account Name, Total Doses, Doses Available, and Expiration Date. The table is currently empty.

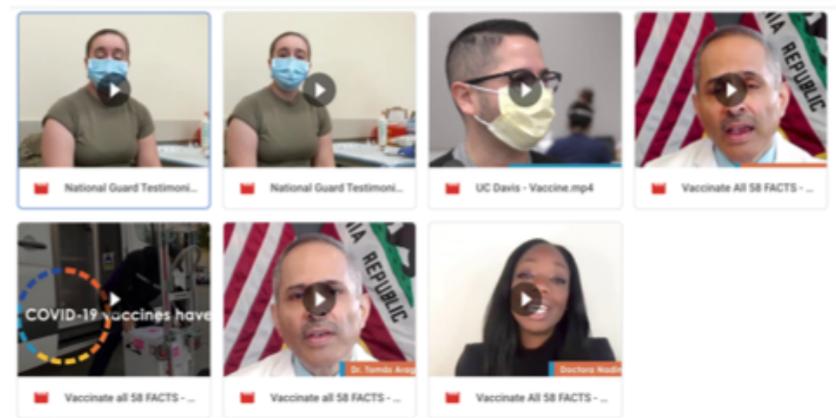
Vaccinate ALL 58 Campaign Toolkit – Edgar Ednacot

- Fact Sheets in 18 languages
- Video PSAs
 - English and Spanish (feature Drs. Aragon and Burke-Harris)
 - Testimonials from HCWs and National Guard
- Social media posts
 - To build vaccine confidence in English, Spanish, Chinese
 - My Turn
- Web buttons, logos
- More tools being added, along with statewide campaign
- CDC/Ad Council to release campaign and resources soon
- Toolkit: <https://toolkit.covid19.ca.gov/partners/>



https://youtu.be/4PXRkfoF7_c
<https://youtu.be/NI-IUZ86K8Y> (Spanish)

Vaccinate ALL 58 Campaign – Edgar Ednacot



COVID-19 疫苗到了
及時瞭解最新動態，繼續戴口罩。

- 經全國頂尖醫學專家認證，此疫苗是安全有效的。
- 免費提供。
- 依據風險與暴露感染等級而定的階段性分配計畫。
- 之後將在 2021 年被廣泛提供。

Vaccinate ALL 58

MEDICAL EXPERTS ENDORSE COVID-19 VACCINE

Your safety is a priority.

Provided at no cost.

Vaccination helps end the pandemic.

Vaccinate ALL 58

Vaccinate ALL 58

Infórmate sobre las vacunas contra el COVID-19 ▶

Know the Facts

Vaccinate ALL 58
Together we can end the pandemic.

Californians have made extraordinary sacrifices to help slow the spread of COVID-19. Help is on the way as the state begins its rollout of safe and effective COVID-19 vaccine. Now the work begins to Vaccinate All 58. Together, we can end the pandemic – in all of California's 58 counties.

COVID-19 Vaccine is Here

- ▶ COVID-19 vaccine for California is here — it is safe and effective.
- ▶ California is receiving shipments of COVID-19 vaccines produced by Pfizer-BioNTech and Moderna. Health care workers and residents in long-term care will be the first to be vaccinated.
- ▶ California is working closely with community partners and stakeholders to help guide the planning process and ensure the vaccine is distributed and administered equitably.
- ▶ California is committed to a fair and equitable allocation and distribution process. No one should bypass the established vaccine allocation and distribution process.
- ▶ Individuals with the highest risk of becoming infected and spreading COVID-19 will receive vaccines first. Later in 2021, most Californians will have an opportunity to get vaccinated.
- ▶ Vaccines are available at no cost.

COVID-19 Vaccine is Safe and Effective

- ▶ California has its own Scientific Safety Review Workgroup comprised of immunization, public health, academic and other experts who are vetting vaccine safety.
- ▶ The Scientific Safety Review Workgroup has confirmed that the Pfizer-BioNTech and Moderna
- ▶ The Moderna vaccine is approved for those 18 years and older, consists of two doses given 28 days apart, and is 94 percent effective against COVID-19.
- ▶ Sometimes vaccination can cause a sore arm, aches, fatigue or fever for a few days after getting the vaccine, but these are not harmful.

My Turn

Register to get notified when it's your turn to make an appointment to get vaccinated against COVID-19.

For more information, visit MyTurn.ca.gov or call (833) 422-4255.

EZIZ ENHANCED BY Google

A one-stop shop for immunization training and resources.

COVID-19 Vaccination

- Program Enrollment
- My Turn Onboarding
- Vaccine Management
- Vaccine Administration
- Reporting Requirements
- Archived Communications
- Patient Resources**

COVID-19 Vaccine

Patient Resources

General Information

- [COVID-19 vaccine landing page for the public \(CDC\)](#)
- [COVID-19 vaccine landing page for the public \(CDPH\)](#)
- [COVID-19 Vaccines and Allergic Reactions \(CDC\)](#)
- [Talking to Recipients and Recipient Materials for Providers \(CDC\)](#)

Special Populations

- [Healthcare Workers FAQs \(CDPH\)](#)
- [Long-term Care Facility Staff FAQs \(CDC\)](#)
- [Long-term Care Facility Residents and Loved Ones FAQs \(CDC\)](#)
- ["Protects Me/Protects You" Campaign for Indigenous/LGBTQ/General Audiences in 22 languages](#)
- [California Rural Indian Health Board \(CRIHB\) "COVID Vaccine Saves Lives" Campaign](#)

Communication Toolkits

- [COVID-19 Vaccination Communication Toolkit \(CDC\)](#)
- [COVID-19 Vaccination Communication Toolkit for Essential Workers \(CDC\)](#)
- [COVID-19 Vaccination Communication Toolkit for General Public \(CDPH\)](#)

Contact Public COVID Call Center

Phone: 1-833-422-4255
Business hours:
M-F 8AM-8PM, Sa-Su 8AM-5PM

Storage & Handling – Kate McHugh

Moderna Transport

- Moderna has stated you can transport at refrigerated/thaws temperatures multiple times
- It is still a general best practice to minimize the transport of any type of vaccine as much as possible

Punctured Vial Transport

- Recommended over transporting pre-drawn syringes
- Do this sparingly (e.g., for homebound patients, for homeless patients, etc.)
- Transport punctured vials between 2°C and 8°C
- Must be used within 6 hours after puncture/reconstitution or discarded

Storage & Handling – Kate McHugh

General Transport Guidance

- ✔ Use a digital data logger!
- ✔ Record the time and min/max temperatures at the start of transport, every time the storage container is opened, and when transport is completed
 - If using the transport container to store during clinic, recommended to record temperatures every hour
- ✔ Protect vaccines as much as possible from drops, shocks, or vibration
- ✔ Transport in the carton whenever possible
- ✔ Use dunnage (bubble wrap or other padding, make sure to pre-condition)
- ✔ Secure storage containers in the vehicle
- ✔ Try to ensure vaccine vials stay upright

Storage & Handling – Kate McHugh

Pfizer Ancillary Kits

- Reconfigured to support 6 doses per multidose vial
- Kits include enough supplies to administer 1,170 vaccinations
- 1-inch needles and syringes in the kit are low dead-volume
- Use low dead-volume syringes/needles to withdraw 6 doses
 - If sufficient quantities of low dead-volume syringes are not available or a 1.5-inch needle is needed, withdraw vaccine using combination of low dead-volume syringes and non-low dead-volume syringes per vial (e.g., 3 low dead-volume syringes and 3 non-low dead-volume syringes)
 - Slowly inject the diluent to prevent excess foaming or bubbling
 - When mixing and withdrawing vaccine, insert the needle into different places on the vial septum

Temperature Monitoring – Claudia Aguiluz

- One of the most important activities of vaccine management
- Use the correct temperature monitoring device (DDL)
- Monitor temperatures at all times!
- Use the right log
- Document Min, Max, and current temperatures
- Review data logger files
- If a temperature is out of range, take actions & document and report them

COVID-19 Temperature Log

MONTH & YEAR		VACCINE STORAGE UNIT LOCATION/ID			COVID PIN		
Day	Time	Initials	Alarm	CURRENT	MIN	MAX	Incident Resolved
Example	8:00am	NN		-75.1 C	-76.5 C	-73.8 C	
	4:00pm	NN	✓	-58.6 C	-76.2 C	-58.6 C	✓
1	am						
	pm						
2	am						
	pm						
3	am						
	pm						
4	am						
	pm						
5	am						
	pm						
6	am						
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7	am						
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10	am						
	pm						
11	am						
	pm						
12	am						
	pm						
13	am						
	pm						
14	am						
	pm						
15	am						
	pm						

On-Site Supervisor's Review – When log is complete, check all that apply:

- Temperatures were recorded twice daily.
- I reviewed data files to find any missed excursions. Download date: _____
- Any excursions were reported.

Name: _____ Signature: _____ Date: _____

Instructions

Select temp range by product.

Pfizer-BioNTech:

- ULT Freezer: 6 months
-80°C to -60°C (-112°F to -76°F)
- Refrigerator: 5 days (120 hours)
2°C-8°C (36°F-46°F)

Moderna:

- Freezer: 6 months
-25°C to -15°C (-13°F to 5°F)
Varicella-containing vaccines can be stored in the same unit, at this range.
- Refrigerator: 30 days
2°C-8°C (36°F-46°F)

Check temperatures twice a day.

- Fill out clinic details in header.
- Record the time and your initials.
- Record a check if an alarm went off.
- Record Current, MIN, and MAX.

If no alarm:

- Clear MIN/MAX.
- Ensure data logger is in place and recording. 

IF ALARM WENT OFF:

- Clear MIN/MAX and alarm symbol.
- Post "Do Not Use Vaccines" sign.
- Alert your supervisor.
- Complete "Report Temperature Excursion" worksheet.
- Contact vaccine manufacturer.
- Report temperature excursion.
- Record a check after the incident has been resolved.
- Ensure data logger is in place and recording. 

Keep all temperature logs and data files for three years.

Questions? Call (833) 502-1245 or email covidcallcenter@cdph.ca.gov

Staff Names and Initials: _____

California COVID-19 Vaccination Program
IMM-1311 Page 1 (12/14/20)



Temperature Monitoring

- [How to Record Temperatures job aid](#)
- [COVID-19 Temperature Log](#)
- [Hourly Temperature Log](#)
- [Data Logger Setup & Use job aid](#)
- [Reporting Temperature Excursions: Job Aid | Worksheet](#)

Provider Call Center – Brenton Louie

When will I receive my vaccine order?

- Due to inclement weather, McKesson and Pfizer were unable to deliver vaccines this past week. Once weather improves, carriers will resume vaccine shipments.

Why is my application stuck in E-signature requested?

- There may be issues with DocuSign linking to the correct accounts causing this error. Please contact the Accenture Helpdesk at myCAvax.HD@accenture.com for assistance.

Updated Hours starting Monday, February 22

- Monday through Friday, 8AM - 8PM

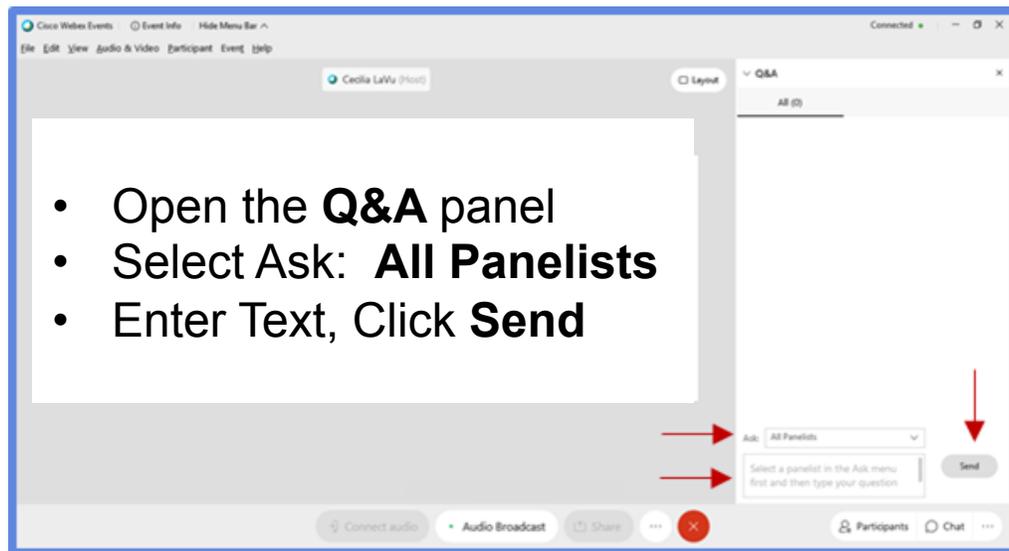


Provider Q&A

How to Ask a Question

During the webinar, please use one of the following methods to ask a question or make a comment.

OPTION #1: Q&A Panel

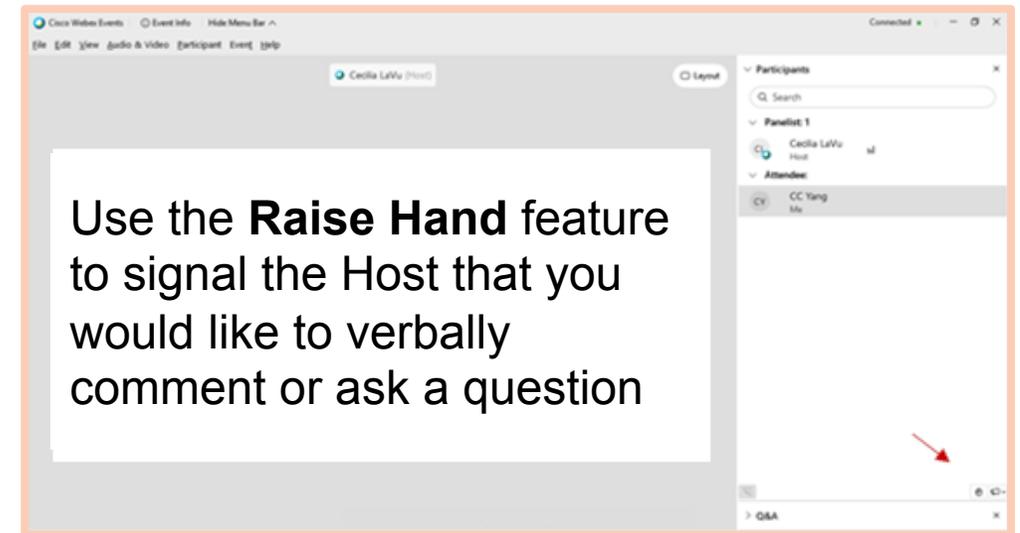


The screenshot shows the Zoom Q&A panel interface. A white text box on the left contains the following instructions:

- Open the **Q&A** panel
- Select Ask: **All Panelists**
- Enter Text, Click **Send**

Red arrows point to the 'Ask: All Panelists' dropdown menu, the 'Send' button, and the 'Q&A' panel title bar.

OPTION #2: Request to Join Audio



The screenshot shows the Zoom interface with a white text box containing the following instruction:

Use the **Raise Hand** feature to signal the Host that you would like to verbally comment or ask a question

A red arrow points to the 'Raise Hand' icon in the bottom right corner of the Zoom window.

Summary Slide

- For Pfizer orders **submitted on or after February 16**, report doses on hand to VF as 6-dose vials; separate inventory to track these doses
- Monitor temperatures at all time
- Report inventory in VaccineFinder daily

Provider Resources

COVID-19 Call Center – for questions regarding the COVID-19 Vaccine Program

- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245
Monday through Friday from 8 AM – 5 PM

myCAvax Technical Help – for technical questions relating to CalVax

- Email: myCAvax.HD@accenture.com

My Turn – for questions regarding My Turn application

- Email about onboarding questions: myturnonboarding@cdph.ca.gov
- Email about general questions: myturninfo@cdph.ca.gov

Provider FAQs

California COVID-19 Vaccination Program Provider FAQs v. 7; 2.16.21 1

California COVID-19 Vaccination Program Provider FAQs
For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers.
Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: Click on a category to be directed to related FAQs.

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<https://eziz.org/assets/docs/COVID19/Vax58ProviderFAQs.pdf>

Thank You



for our next weekly

Provider Office Hours

Friday, February 26th

9:00 – 10:00 AM