

# California Department of Public Health Immunization Updates for Providers

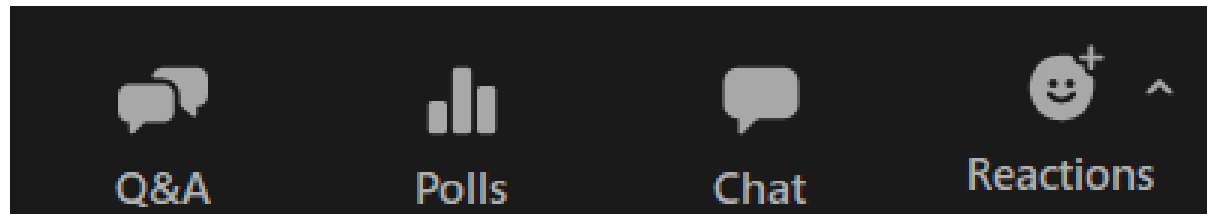
Friday, February 2, 2024

9:00AM – 10:30AM



# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



# Housekeeping

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to [billiedawn.greenblatt@cdph.ca.gov](mailto:billiedawn.greenblatt@cdph.ca.gov)

If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov)

# Agenda: Friday, February 2, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05
2	COVID-19 Vaccine Administration Data	Sarah Stich (CDPH)	9:05 – 9:10
3	COVID-19 Pharmacy Update	Edward Salaguinto, PharmD, RPh (CDPH)	9:10 – 9:20
4	Clinical Updates	Tarek Salih, MD (CDPH)	9:20 – 9:30
5	Vaccines for Children (VFC)	Claudia Aguiluz (CDPH)	9:30 – 9:40
6	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:40 – 9:50
7	Resources and Q&A	Leslie Amani and CDPH Subject Matter Experts (SMEs)	9:50 – 10:30
<b>Thank you, California providers!</b>			

# Announcements

Leslie Amani, CDPH



# CDPH Infection Prevention Webinars

## CDPH Infection Prevention Webinars



The California Department of Public Health (CDPH)—with the California Association of Long Term Care Medicine (CALTCM), California Association of Health Facilities (CAHF), and Health Services Advisory Group (HSAG)—hosts a monthly (4th Wednesday) webinar on infection prevention for long term care facilities to discuss any recent updates on Coronavirus Disease 2019 (COVID-19) and provide a venue for addressing questions. The webinars focus on infection prevention guidance for SNFs. It is recommended that SNF infection prevention staff attend. Local health departments and SNF administrators, directors of nursing, and medical directors are also encouraged to attend. Please register in advance; space is limited. A recording link will be available the day following the webinar.

**Day of the webinar event:** Call-in telephone number for all webinars is: **415.655.0003**. You may join via computer (using your computer or telephone for audio) or by telephone only. (If you join the video portion of the webinar, for a better webinar experience we recommend you have Webex call your phone—don't dial in yourself).

**Note:** The CDPH 2nd Tuesday all-facilities phone calls have been discontinued for 2024.

## Register for Upcoming Webinars

January–March 2024



[CDPH Webinars Registration Link for Webex](#)



### Past Webinars

[CLICK HERE](#) to find past webinar recordings, slides, call notes, and other links.



CDPH FAQs





**FAMILY HEALTH CENTERS  
OF SAN DIEGO**



# Respiratory Viruses in Older Californians ECHO

**Webinar: Empowering Infection Preventionists**

**Wednesday, February 7<sup>th</sup>, 2024**

**12:00 - 1:00 pm PT**

**Presenter:**

**Susan LaGrange, RN, BSN, NHA, CDONA™, FACDONA, CIMT, IP-BC™**  
Chief Nursing Officer – Pathway Health

**Panelists:** *Morgan Katz, MD, MHS; Lisa Thomson, BA, LNHA, LALD, HSE, CIMT; Kara Jacobs-Slifka, MD, MPH; Elon Ullman M.S.*

[Register Here for Webinar](#)

**\*\*\*Continuing Medical Education and Continuing Nursing Education credits are available.\*\*\***

*This series is being hosted through the iECHO platform. To register for the Respiratory Viruses in Older Californians ECHO, follow the link below to create an iECHO account:*



# Webinar Series

**Topic: Healthy Places Index (HPI) 101: A Compass for Navigating Priority Communities**

**When: Thursday, February 8, 2024**

**Time: 1PM – 2:30PM, PST**

**[Zoom Registration Link](#)**

Explore the essentials of HPI, its core principles and new data. Learn how to identify and characterize priority communities and equip yourself with the skills to accurately interpret HPI data.

Training Series Description: You're invited to our Building Impact HPI training series – a dynamic learning journey designed for all audiences, whether you're a program specialist or a research scientist. Each session, scheduled from January to June, promises a hands-on experience with engaging activities, open discussions, and dedicated Q&A sessions. With a practical focus and clear use cases tailored to your work, feel free to register for one or join us for the entire series, where each session builds upon the last, introducing new skills and concepts to empower you in positively impacting community health across the state.





# Virtual Grand Rounds Webinar

## Webinar: Virtual Grand Rounds - California's Mental Health Landscape and Brief Interventions to Empower Front-Line Clinicians

Join CPDH Assistant Deputy Director of Community Wellness, Ashley Mills, M.S., as she shares the scope of mental health concerns in California and opportunities for prevention and early intervention. Director of Ambulatory Care, Mental Health and Addiction Care Tam Nguyen, Ph.D., of Sutter Health, will share the challenges front-line providers face and detail some brief interventions that clinicians can use in a variety of clinical settings. Additionally, California State Epidemiologist, Dr. Erica Pan, will present updates on COVID-19, influenza and other winter respiratory viruses.

When: Tuesday, February 13, 2024

Time: 12PM – 1PM, PST

Cost: No cost

[Virtual Grand Rounds Webinar Registration Link](#)





# California Immunization Coalition (CIC)

When: Tuesday, February 13, 2024

Time: 12PM – 1PM, PST

Webinar registration link: [Community Health Care Workers 101: Making a Difference in Public Health](#)

## Description:

The California Immunization Coalition invites you to attend the CIC Ed Hour where we will discuss the important work Community Health Workers (CHW) are doing to support public health in California and the nation. The goal of this webinar is to provide an introduction to the California Association of Community Health Workers, (CACHW) featuring Monique Allen, President of CACHW, an overview and examples of work that Vision y Compromiso accomplishes directly, featuring Maria Lemus, Executive Director, Vision Y Compromiso. We will wrap up with examples from other projects in California highlighting CHWs.

The California Immunization Coalition (CIC) Education Hour is a series of webinars produced by the CIC Education Committee to provide immunization updates and information presented by top professionals in the fields of health and communication. We work to produce webinars that are useful for you and your stakeholders and appreciate your participation and feedback on these programs.



# Look Ahead: Training Opportunities for VFA Providers

**Audience:** Identified Vaccines for Adults (VFA) key practice staff

## **Two Training Opportunities:**

Thursday, February 22, 2024, 11AM, PST: [VFA 101 Training for Providers](#)

Thursday, February 29, 2024, 11AM, PST: [VFA 102 Training for Providers](#)



# Digital Vaccine Record



State of California

English Español 简体字 MORE ▾



Digital Vaccine Record

## Welcome to the Digital Vaccine Record (DVR) portal

To get a digital copy of your vaccine record, just enter a few details below. You can get a link to your COVID-19 Vaccine Record with a QR code or your California Immunization Record. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each Digital Vaccine Record request separately.

NOTE: It is possible that some or all vaccine doses you received were not reported to the California Immunization Registry (CAIR), and therefore your Digital Vaccine Record may not be complete. If your record is incomplete, please ask your provider to submit your vaccine information to CAIR so we can update your record. It's important that you provide up to date information about yourself (phone, email, first and last name) to your provider so you can access your complete record.

If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you may need to contact those agencies for assistance with your vaccination record.

If you have questions about your vaccination record, [visit our FAQ](#).



# February is Heart Health Awareness Month

Nearly one in three adults – over eight million Californians – are living with at least one of the most common forms of cardiovascular disease (CVD) which are heart disease, heart failure, stroke, or hypertension (high blood pressure).

## **Cardiovascular Disease Prevention Program (CDPP)**

[Cardiovascular Disease Prevention Program](#)

**Healthy Hearts California**

[Healthy Hearts](#)

[Healthy Hearts California Membership](#)

## **Sodium Reduction Resources**

[Sodium Reduction](#)

**Stroke Resources**

[General Stroke Information](#)

**Heart Disease FAQs**

**CHRONIC DISEASE CONTROL BRANCH**



# Measles Information



Recent reports of measles cases around the country remind us about the importance of vaccination, which provides protection against serious illness.

Measles was considered eradicated in the United States, however, due to decreases in vaccinations, the [CDC reports](#) we are seeing a global outbreak. Measles is extremely contagious: Around 9 out of 10 people who are not protected will become infected following exposure to the measles virus. It spreads through the air when an infected person coughs or sneezes. Measles starts with a cough, runny nose, red eyes, and fever. Then a rash of red spots breaks out.

Make sure you and your children are up to date on the MMR (measles-mumps-rubella) vaccine and other recommended vaccines, including flu and COVID-19.

Learn more about [Measles](#).

Learn more about [routine vaccines](#).

Share the message on [Facebook](#).

# Fun Fact Friday!



**Groundhog Day 2024:**  
Punxsutawney Phil did **not** see his shadow and declares an early spring this year!

Groundhog Day is a February 2, tradition in Punxsutawney, Pennsylvania since 1887.

# COVID-19 Vaccine Administration Data

Sarah Stich, CDPH



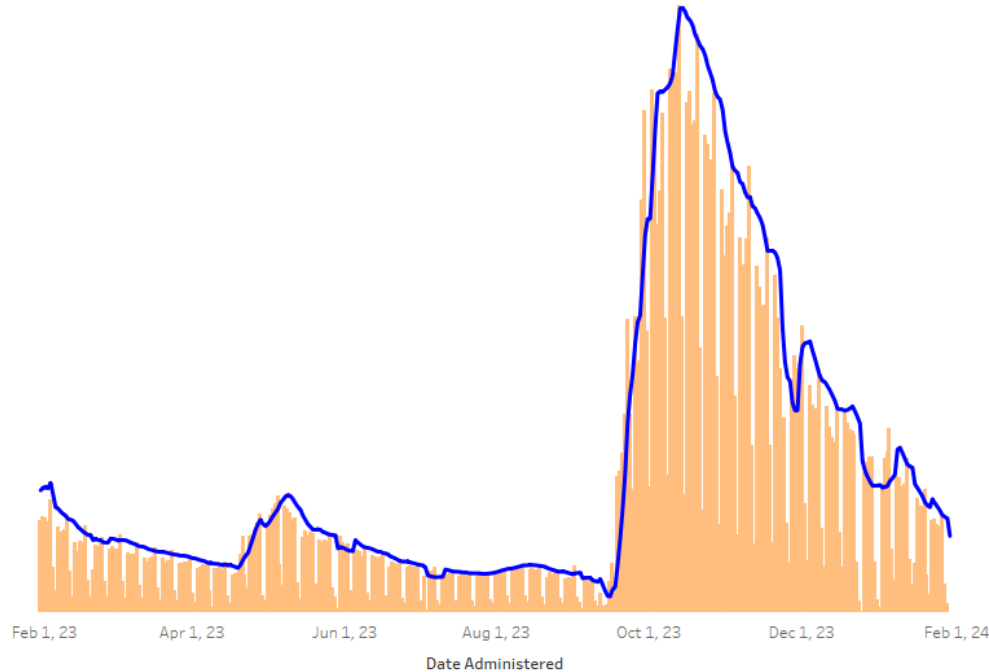
# COVID-19 Vaccine Administration Summary

as of January 29, 2024

**95,122,953**

Total Doses Administered:

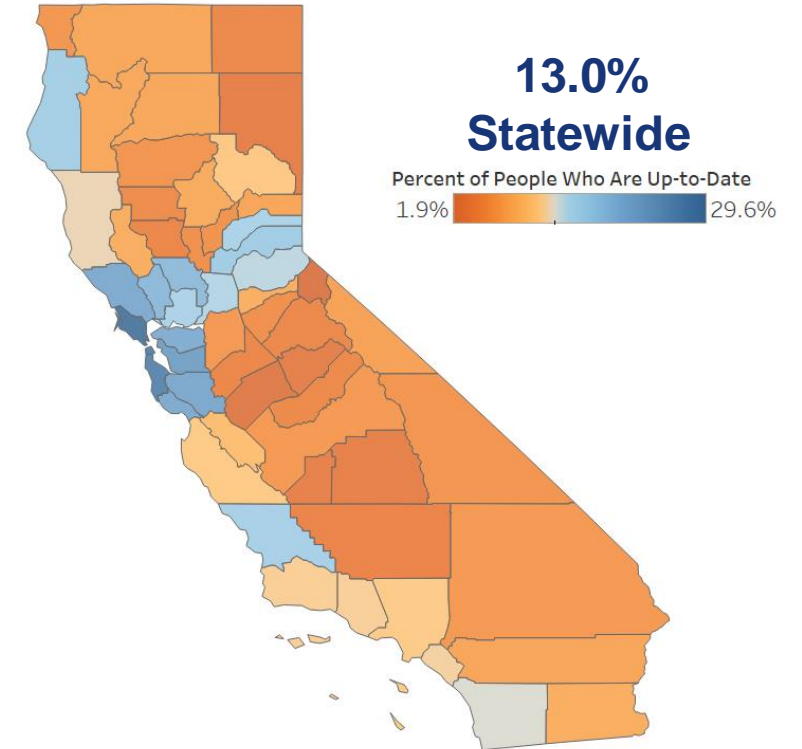
Daily Doses Administered: **Statewide**



**5,204,422**

Total Up-to-Date\* Recipients:

Percent of Population Who Are Up-to-Date



\*Has received a dose of the Updated 2023-2024 vaccine

# Trends in COVID-19 Vaccine Administration

as of January 29, 2024

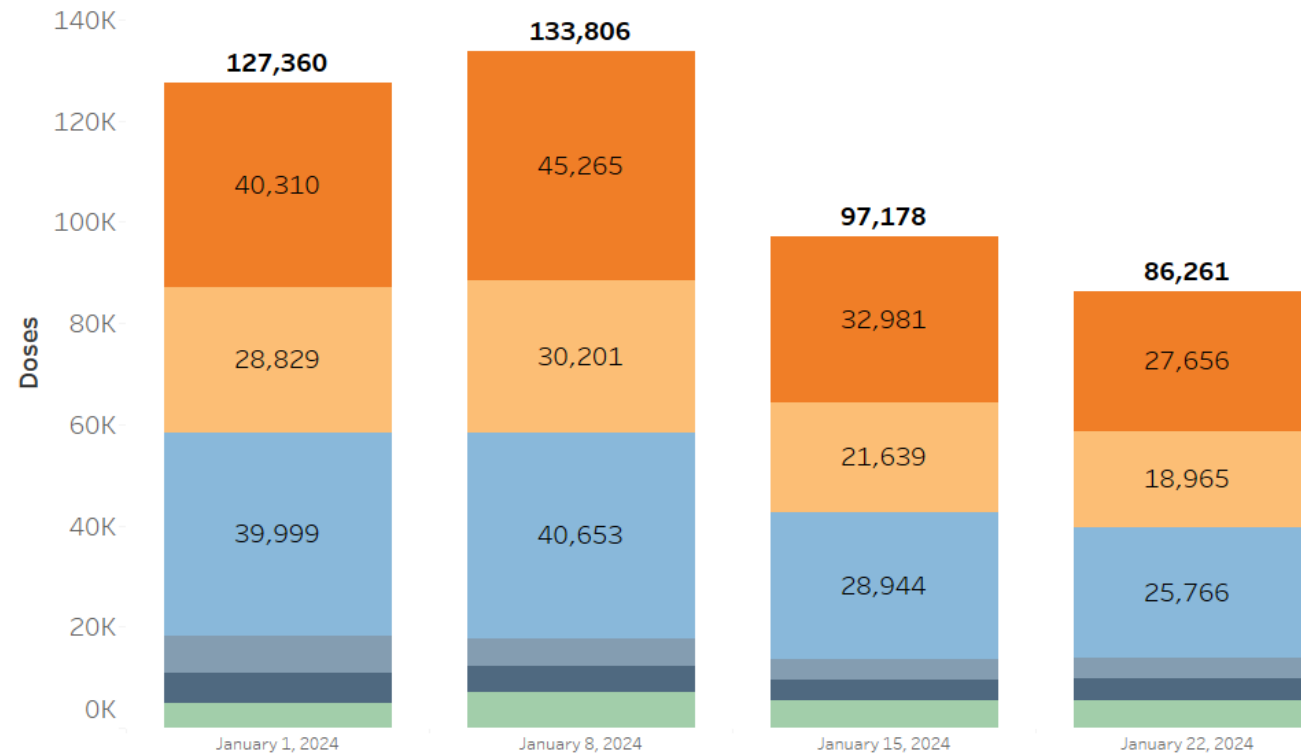
## Most Recent Eligibility Groups

- Updated 2023-2024 vaccine for 6 months and older



Doses Administered by Age Group, Past 4 Weeks

Under 5	5-11	12-17	18-49	50-64	65+
15,849 doses per week			33,841 doses per week		61,462 doses per week



# Up-to-Date COVID-19 Vaccination Status

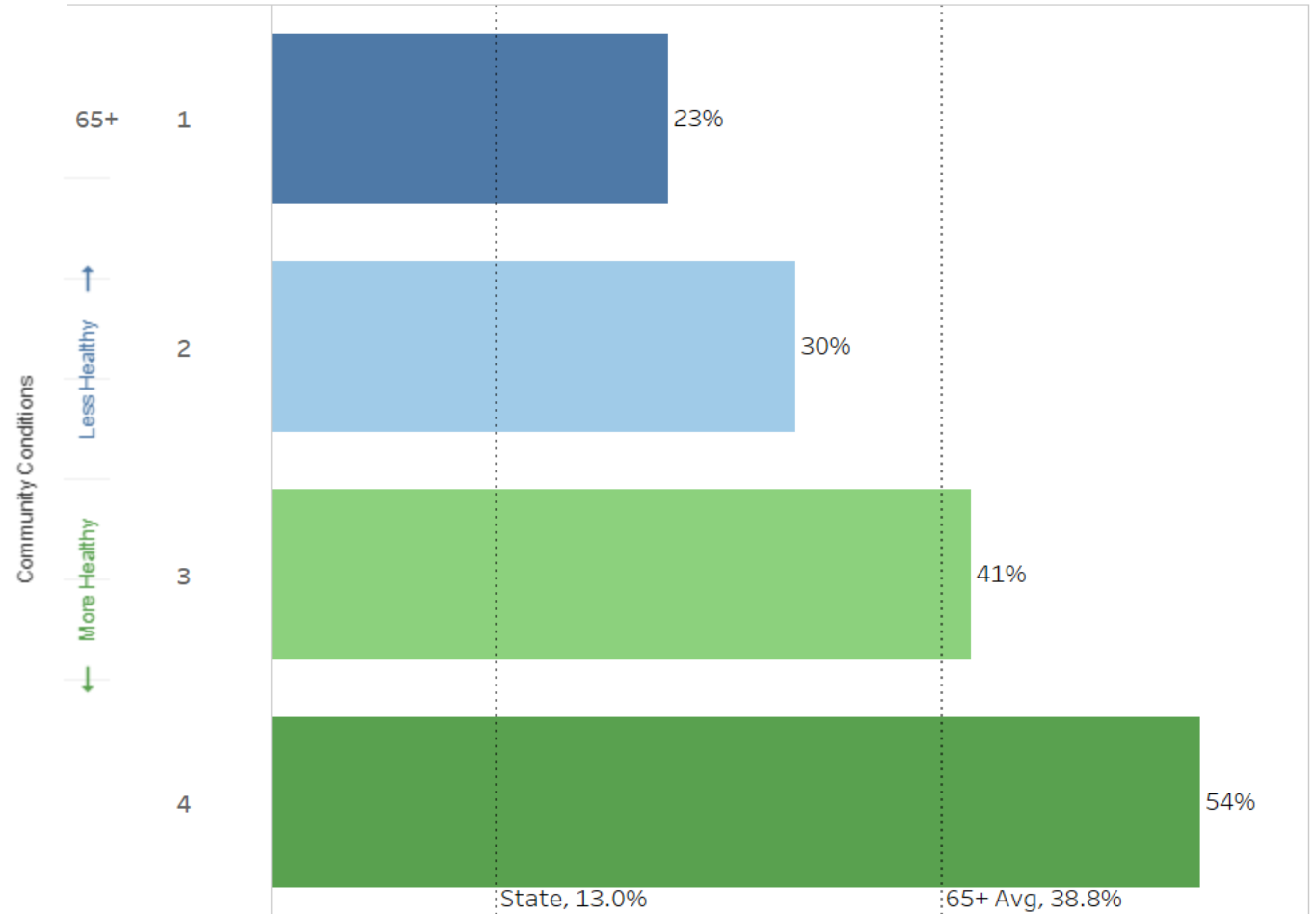
by HPI and among Older Adults (65+)

as of January 29, 2024

Highest uptake among 65+ population in HPI 3&4

Uptake is above statewide average in all 65+ HPI quartiles

Percent of 65+ Population Who Are Up-to-Date by HPI

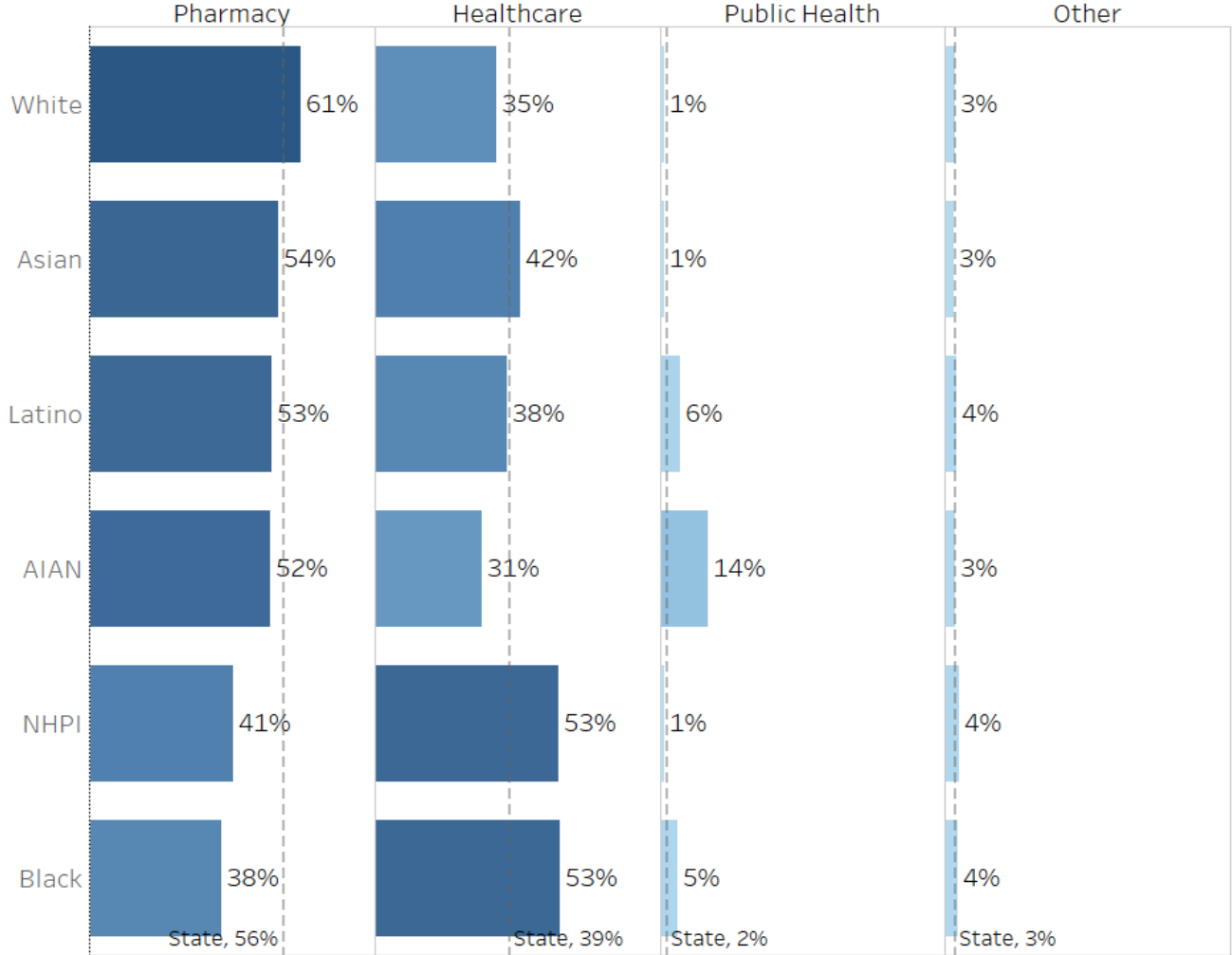


# Updated 2023-2024 COVID-19 Vaccine Doses

by Provider Type and Race/Ethnicity\*

as of January 29, 2024

Updated 2023-2024 Doses by Providers and Race/Ethnicity



Provider type varies by Race and Ethnicity (ranked by % Pharmacy)

White, Asian, Latino, and AIAN persons received most of their doses from **Pharmacy**

NHPI and Black persons received most of their doses from **Healthcare providers**

\*AIAN = American Indian Alaska Native, NHPI = Native Hawaiian and Pacific Islander



# COVID-19 Vaccine Data Summary

as of January 29, 2024

## Key Metrics

**95.1 million** doses administered

**13.0%** Statewide who are Up-to-Date

**5.8%** HPI Q1 population Up-to-Date

| **+86 thousand** doses administered

| **5.2 million** Up-to-Date recipients

| **542 thousand** HPI Q1 Up-to-date recipients

## System Notes

- Public dashboard Up-to-Date status now **includes** the Updated 2023-2024 guidelines
  - Updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

# COVID-19 Pharmacy Update

Edward Salaguinto, PharmD, RPh, CDPH

# Bridge Access Program (BAP) in Pharmacy

- BAP locations:
  - [Vaccines.gov - Find COVID-19 vaccine locations near you](https://www.vaccines.gov)
  - [COVID-19 Access \(covidaccess.com\)](https://covidaccess.com)
- BAP Contracted Pharmacies:
  - CVS
  - Walgreens
  - Independent pharmacies through eTrueNorth
- If you know of BAP eligible patients that were charged for a COVID-19 vaccine at a pharmacy or was turned away from a pharmacy, CDC would like to know about the experience. Please email the concern to [policyisbridge@cdc.gov](mailto:policyisbridge@cdc.gov)

# Bridge Access Program Pharmacy Enrollment

All pharmacies are encouraged to join:

- Community pharmacies
- Health systems pharmacies
- Pharmacies that support clinics
- Pharmacies that support long term care facilities

Working directly with eTrueNorth to enroll your pharmacy in the Bridge Access Program is easy.

1. Submit your application by visiting the link below.
2. You will complete the contracting and payment setup process.
3. Confirm program launch date for your location(s).



Interested pharmacies can visit [www.joinetruenorth.com](http://www.joinetruenorth.com) to enroll.

The Bridge Access Program is funded by the U.S. Department of Health and Human Services and the Center for Disease Control and Prevention. All pharmacy applications are subject to approval by HHS.  
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is a U.S.-based healthcare services company that enables retail pharmacies to expand their offerings and provide pharmacy-based testing and other clinical programs.

eTrueNorth is a proud member of:



## Bridge Access Program

**Provide no-cost COVID-19 vaccines to eligible adults and receive reimbursement.**

Through the Bridge Access Program, pharmacies can bill for COVID-19 vaccines administered to uninsured and underinsured adults without disrupting day-to-day workflow.



### Program Details

#### Pharmacy Eligibility

All pharmacies are encouraged to enroll – including **community pharmacies, and those affiliated with health systems, clinics, and long-term care facilities.**

#### Participant Eligibility

Any adult 18 years or older who is **uninsured or underinsured** can receive a vaccine through the Bridge Access Program. For this program, participants are considered underinsured if a co-pay or coinsurance is required for the vaccine.

#### Reimbursement

For **uninsured** participants, pharmacies receive two payments. Vaccine **product cost rebate plus \$44 vaccine administration fee** (both via monthly remittance).

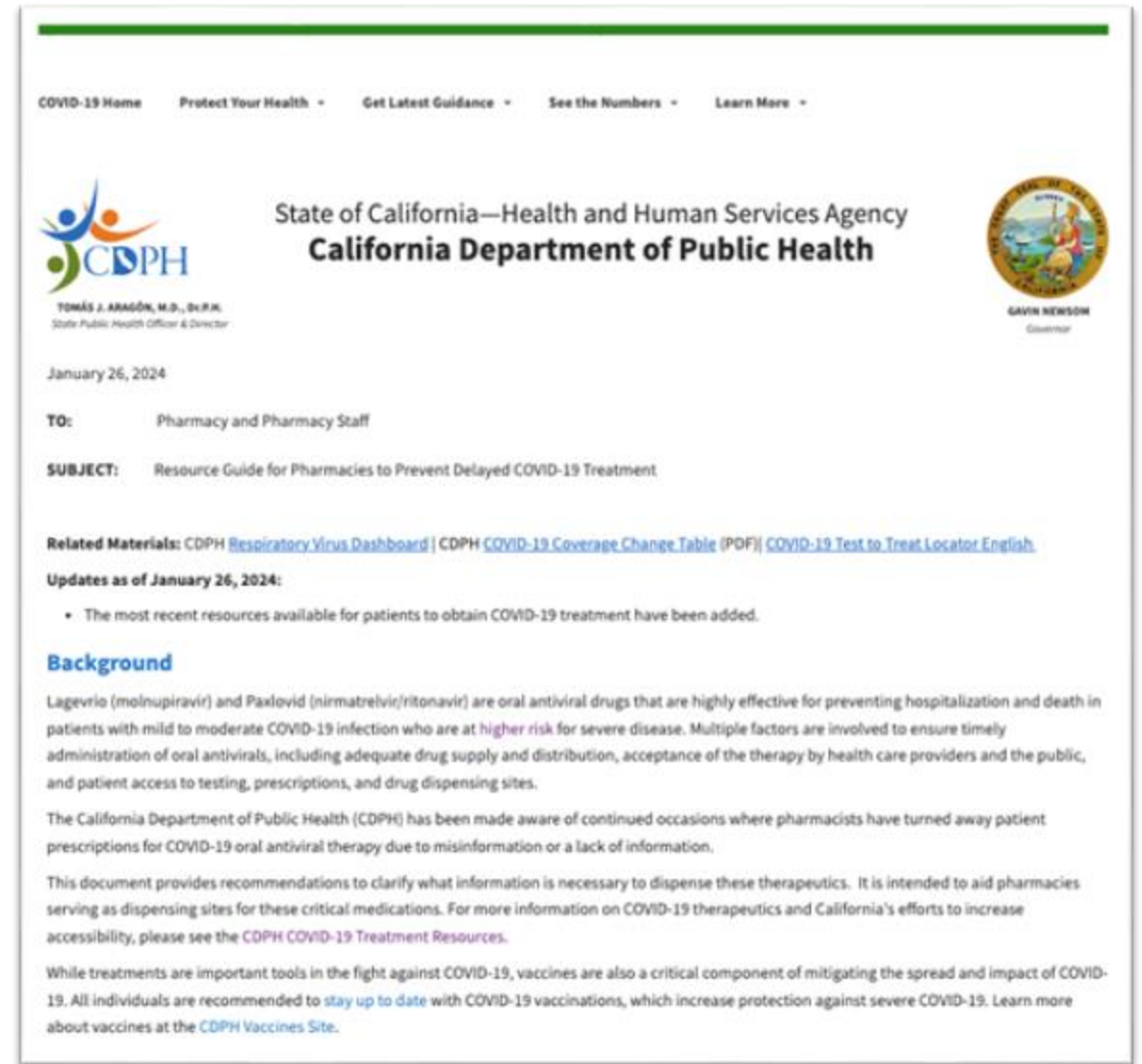
Participants are considered **underinsured** if a co-pay or coinsurance is required for the vaccine. For underinsured individuals, pharmacies will be reimbursed by the individual's primary insurance provider for the vaccine administration fee and/or cost of vaccine through standard reimbursement arrangements, any outstanding **co-pay or coinsurance** will be reimbursed by eTrueNorth's Bridge Access Program contract.



# Resource Guide for Pharmacies to Prevent Delayed COVID-19 Treatment

## Updates include:

- the most recent resources available for patients to obtain COVID-19 treatment.
- the California Business and Professions Code (BPC) 4052.04 which states a pharmacist may furnish COVID-19 oral therapeutics following a positive test for SARS-CoV-2.



The screenshot shows an email from the California Department of Public Health (CDPH). At the top, there are navigation links: "COVID-19 Home", "Protect Your Health", "Get Latest Guidance", "See the Numbers", and "Learn More". The CDPH logo is on the left, and the text "State of California—Health and Human Services Agency" and "California Department of Public Health" is in the center. Below this is the name and title of Tomás J. Aragón, M.D., D.P.H., State Public Health Officer & Director. On the right is the seal of the State of California with the name "GAVIN NEWSOM, Governor". The email date is "January 26, 2024". The recipient is "Pharmacy and Pharmacy Staff" and the subject is "Resource Guide for Pharmacies to Prevent Delayed COVID-19 Treatment". There are links for "Related Materials" including "Respiratory Virus Dashboard", "COVID-19 Coverage Change Table (PDF)", and "COVID-19 Test to Treat Locator English". The "Updates as of January 26, 2024:" section lists: "The most recent resources available for patients to obtain COVID-19 treatment have been added." The "Background" section explains that Lagevrio and Paxlovid are oral antiviral drugs effective for preventing hospitalization and death in patients with mild to moderate COVID-19 infection who are at higher risk for severe disease. It notes that multiple factors are involved in ensuring timely administration, including adequate drug supply and distribution, acceptance of the therapy by health care providers and the public, and patient access to testing, prescriptions, and drug dispensing sites. It states that the CDPH has been made aware of continued occasions where pharmacists have turned away patient prescriptions for COVID-19 oral antiviral therapy due to misinformation or a lack of information. The document provides recommendations to clarify what information is necessary to dispense these therapeutics. It is intended to aid pharmacies serving as dispensing sites for these critical medications. For more information on COVID-19 therapeutics and California's efforts to increase accessibility, please see the CDPH COVID-19 Treatment Resources. While treatments are important tools in the fight against COVID-19, vaccines are also a critical component of mitigating the spread and impact of COVID-19. All individuals are recommended to stay up to date with COVID-19 vaccinations, which increase protection against severe COVID-19. Learn more about vaccines at the CDPH Vaccines Site.

# Administration for Strategic Preparedness & Response (ASPR) Update

- [FDA revised letter of authorization for Paxlovid Emergency Use Authorization](#):
  - Important revision to the EUA Letter of Authorization stating that EUA-labeled Paxlovid distributed by the U.S. government will remain authorized for use only through March 8, 2024.
- Return date for EUA-labeled Paxlovid with an expiry of December 2023 or later is now extended to February 29, 2024, to ensure a credit to the USG inventory as NDA-labeled supply.
  - For specific information on Paxlovid returns, including to request pre-paid shipping visit Inmar PaxlovidEUareturns.com, email PaxlovidEUareturns@inmar.com, or call 877-740-6148.
- Expanded COVID-19 Treatments Locator is now live: [Treatment Locator \(hhs.gov\)](#)
  - Combines the Test to Treat locator & therapeutics locator. It also has USG PAP participating sites.
  - Providers must opt into the locator.
  - Opting in is a simple yes/no that product is in stock, and sites don't need an HPOP account to opt into the locator.
  - Partners with an HPOP account can report yes/no using HPOP, and those without HPOP accounts can do so using the [voluntary opt in form](#).

# Clinical Update

Tarek Salih, MD, CDPH



# Vaccines for a Healthy Pregnancy

**A pregnant person should get vaccinated against:**

- COVID-19: If pregnant and not up to date on your COVID-19 vaccine.
- Flu: If pregnant during flu season
- Whooping cough: At 27 – 36 weeks of pregnancy
- **RSV\*: September – January, between 32 and 36 weeks of pregnancy.**




\*Respiratory Syncytial Virus



# Protecting Infants from RSV

- CDC recommends protecting all infants against RSV-associated lower-respiratory tract disease (LRTD) through either the RSV vaccine for pregnant people (Pfizer ABRYSVO™) or infant receipt of nirsevimab. Administration of both products is not needed for most infants.
  - For infants age less than 8 months born to unvaccinated mothers, healthcare providers should administer nirsevimab from October 1 through March 31; however, healthcare providers can administer nirsevimab outside of this timeframe based on local epidemiology

# RSV Season Immunization Recommendations

	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Infants & Children  (nirsevimab)*		Administer October – March						Providers can adjust administration schedules based on local epidemiology.				
Pregnant people  (ABRYSVO™)*	Administer September – January					Jurisdictions whose seasonality differs from most continental U.S. may administer outside of September – January. <ul style="list-style-type: none"> <li>• Check with insurers to ensure reimbursement.</li> <li>• Keep remaining doses for Fall 2024.</li> <li>• <b>VFC:</b> Unused/unexpired VFC doses cannot be returned to McKesson.</li> </ul>						
Adults 60+ (ABRYSVO™ Arexvy) 	Offer as early as vaccine is available using shared clinical decision making; continue to offer vaccination to eligible adults who remain unvaccinated.											













 Recommended timing for immunization

 IZ timing not recommended, expect in limited situations



\*Any unused, and unexpired supply of nirsevimab or ABRYSVO™ should be kept for use for Fall 2024. Consider labeling these doses as "Keep for fall 2024."

# CDC Clinician Guidance & Communication

	Who	What	When	Where	Why	
<b>Maternal RSV Immunization (ABRYSVO™)</b>	 Pregnant people	 Pfizer RSV vaccine (Abrysvo)	 32 through end of 36 <sup>th</sup> week	 September-January*	 Primarily outpatient clinics and pharmacies	 Protects infants from severe RSV from birth through first months of life
<b>Nirsevimab (Beyfortus™)</b>	 Infants <8 months	 Nirsevimab (Beyfortus) monoclonal antibody	 First week of life, or as entering RSV season	 October-March*	 Primarily birthing hospital and outpatient clinics	 Protects infants and young children from severe RSV in the months after immunization

\*In jurisdictions with RSV seasonality that differs from most of the continental United States, including Alaska, southern Florida, Guam, Hawaii, Puerto Rico, U.S.-affiliated Pacific Islands, and U.S. Virgin Islands, providers should follow state, local, or territorial guidance on timing of maternal RSV vaccination.

# Maternal RSV Vaccination (ABRYSSVO™)

- CDC recommends one dose of Pfizer's RSV vaccine (ABRYSSVO™) for pregnant people at 32 – 36 weeks gestation during the months of **September through January.**
- Note: The birthing parent of most infants born *outside* of RSV season (i.e., born during April through September) will not have been vaccinated. Infant immunization called nirsevimab will be recommended for these infants.



# RSV Vaccine can be Co-Administered



**Give mom  
Tdap, RSV, flu, and  
COVID shots**



**Mom creates  
antibodies**



**Antibodies pass  
to baby**



**Mom & baby  
protected**

Maternal RSV vaccine **may be** administered with other recommended vaccinations during pregnancy (Tdap, Flu, COVID-19)



# Maternal RSV FAQs

## ***Q: When is maternal RSV vaccine recommended to be given?***

- Administering maternal RSV vaccine from September 1 through January 31 will maximize cost-effectiveness and benefits in most of the U.S.
- Check with insurance regarding reimbursement for administration after January 31. Coverage and cost-sharing by private insurance plans may vary. Providers should consider submitting an insurance test claim to estimate out-of-pocket costs.



## Maternal RSV FAQs

***Q: Is RSVpreF (ABRYSVO™) vaccine recommended to be given during each pregnancy?***

A: Currently, no data are available on the effectiveness of the first lifetime dose during subsequent pregnancies or on the safety of additional doses given in subsequent pregnancies. More data are needed to determine whether additional doses should be given in subsequent pregnancies. CDC will continue to evaluate the data and may update recommendations prior to the 2024 – 2025 RSV season.



## Maternal RSV FAQs

***Q: Are both RSV vaccines recommended for use in pregnant people?***

A: No. Only Pfizer's RSVpreF (ABRYSSVO™) vaccine is approved and recommended for use in pregnant people. Glaxo-Smith Kline's (GSK's) RSVpreF3 (AREXVY) is **NOT approved or recommended for use in pregnant people and should NOT be used in pregnant people.**

# Vaccines for Children (VFC)

Claudia Aguiluz, CDPH

# 2024 VFC Recertification was due 1/31/2024!

- VFC Recertification Launched December 20, 2023, in MyVFCvaccines and was due **Wednesday, January 31, 2024**.
- 93% of VFC active providers have successfully recertified (3077 providers)
- VFC is activity reaching out to the remaining 7% of sites to prevent suspension of order privileges.

Share your feedback!



[VFC 2024 Provider Satisfaction Survey](#)



***Q: Why should I get recertified?***

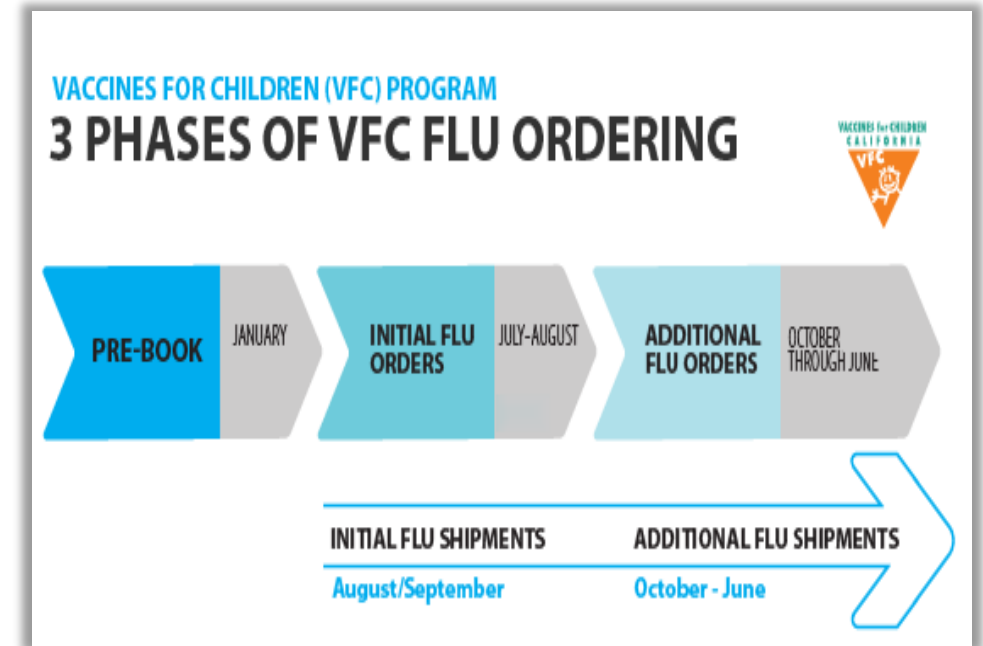
A: Annual Recertification and Training **is a federal requirement** to maintain active status in the VFC Program and receive publicly purchased vaccines.

A: Recertification maintains your account's active status in the VFC Program (even if only receiving LHD 317 vaccine for outbreak or SGF vaccine)



# VFC 2024 – 2025 Flu Vaccine Pre-Book-DUE Today!

- Launch: January 19, 2024
- VFC Provider Deadline: **Friday, February 2, 2024**
  - 2181 prebooks received as of 2/1/2024
- Prebooking is the first of three phases of the 2024-2025 VFC flu vaccine order process and will be providers' **ONLY** chance to provide Flu Product brand preference AND the number of doses needed next season.
- Final individual pre-book confirmation emails will be sent to providers after we receive CDC's approval of our CA pre-book.



# Expected 2024 – 2025 VFC Flu Vaccine Products

- Actual products that will be available for 2024 – 2025 VFC Flu Ordering will be dependent upon demand, product availability, and doses approved by the CDC.
- Changes for next season:
  - GSK: Fluarix will **not** be offered as part of VFC flu products (only available on the CDC Adult Contract); FluLaval® will be the only GSK product for VFC Flu.
  - Flu vaccines available for the 2024-2025 season may reflect a mixture of trivalent and quadrivalent vaccines.
  - The descriptions for flu vaccines in the pre-book do not reference the valency (i.e., trivalent or quadrivalent composition).

Age Group	Product	Presentation	Manufacturer
6 months – 18 years	Flucelvax®	Inactivated, No Preservative, 0.5mL single-dose syringe, 10 pack*	Seqirus
	FluLaval®	Inactivated, No Preservative, 0.5mL single-dose syringe, 10 pack*	GSK
	Fluzone®	Inactivated, No Preservative, 0.5mL single-dose syringe, 10 pack*	Sanofi
2 years – 18 years	FluMist®	Live Attenuated, 0.2mL nasal sprayer	AstraZeneca



# Mid-Season Flu Progress Reports

- Reports were mailed to VFC providers (all Key practice staff) this week!
- It includes information on:
  - VFC Flu vaccine ordering as of January 24, 2024
  - Vaccine administration reported in CAIR
  - And tips on how to meet Flu vaccine administration targets, as well as ensuring doses reported in myVFCvaccines and CAIR are aligned.

January 2024

## Mid-Season VFC Flu Vaccine Report

**VFC**  
For: LAUSD-SEPA CENTER CLINIC  
PIN: 072001  
Registry ID: LAUSD-SGAC

**It's time to review your flu data and practices.**

On the Fall Flu Report (November 2023) your clinic reached 51% of your VFC flu vaccine ordering target. This report shares your mid-season flu target as of January 24, 2024. Setting goals as well as routinely assessing your clinic's flu vaccine administration rates and ordering trends are best practices. This report offers valuable information to guide your ordering, administering, and reporting flu vaccine through the spring. An end-of-season report in July will rate your clinic based on how close you came to reaching your VFC flu vaccine ordering target goal during the 2023-2024 flu season. For your convenience, you may also view your January flu report by logging in to your MyVFCvaccines.org account.

**How are you performing during the 2023-2024 flu season to date?**  
You ordered 55% of your target amount for this flu season (as of January 24, 2024).

**Flu Doses Ordered for 2023-24**

Ordered:	Received:	Your Goal:	% of target met
1380	1380	2500	55

**Compare with CAIR!**

Why are immunization registry data included on this report? California state law (AB1797) requires all providers to report vaccinations to the immunization registry the same day of administration but no later than 14 days. Future flu targets are anticipated to be based on flu doses reported to CAIR. It's in your practice's interest to examine your CAIR data now. How close is your flu vaccine ordering target (above) to your VFC flu administration data below? Use the 1,2,3 prompts at the bottom of this report to help troubleshoot any potential issues.

**Flu Doses Administered for 2023-24**  
Through January 24, 2024

MyVFCvaccines:	CAIR:	Your Goal:	% of target met
905	933	2500	36

Ratings will be based on % of flu vaccine ordering target reached:

**EXCELLENT:** ≥90%  
**VERY GOOD:** 71% 89%  
**GOOD:** 51% 70%  
**NEEDS IMPROVEMENT:** ≤50%

VFC providers who reach excellence by June 30, 2024 will be recognized on EZIZ.org next summer.

**How Can I Improve?**

Use and share tools that your own VFC peers say make a difference, including the VFC Flu Action Plan (We recommend choosing 2-3 Action Plan strategies or new strategies for success!), Speaking to Parents About Flu Vaccine, and this Flu Report.

**If flu administration data differs from your order data, take the time to check.**

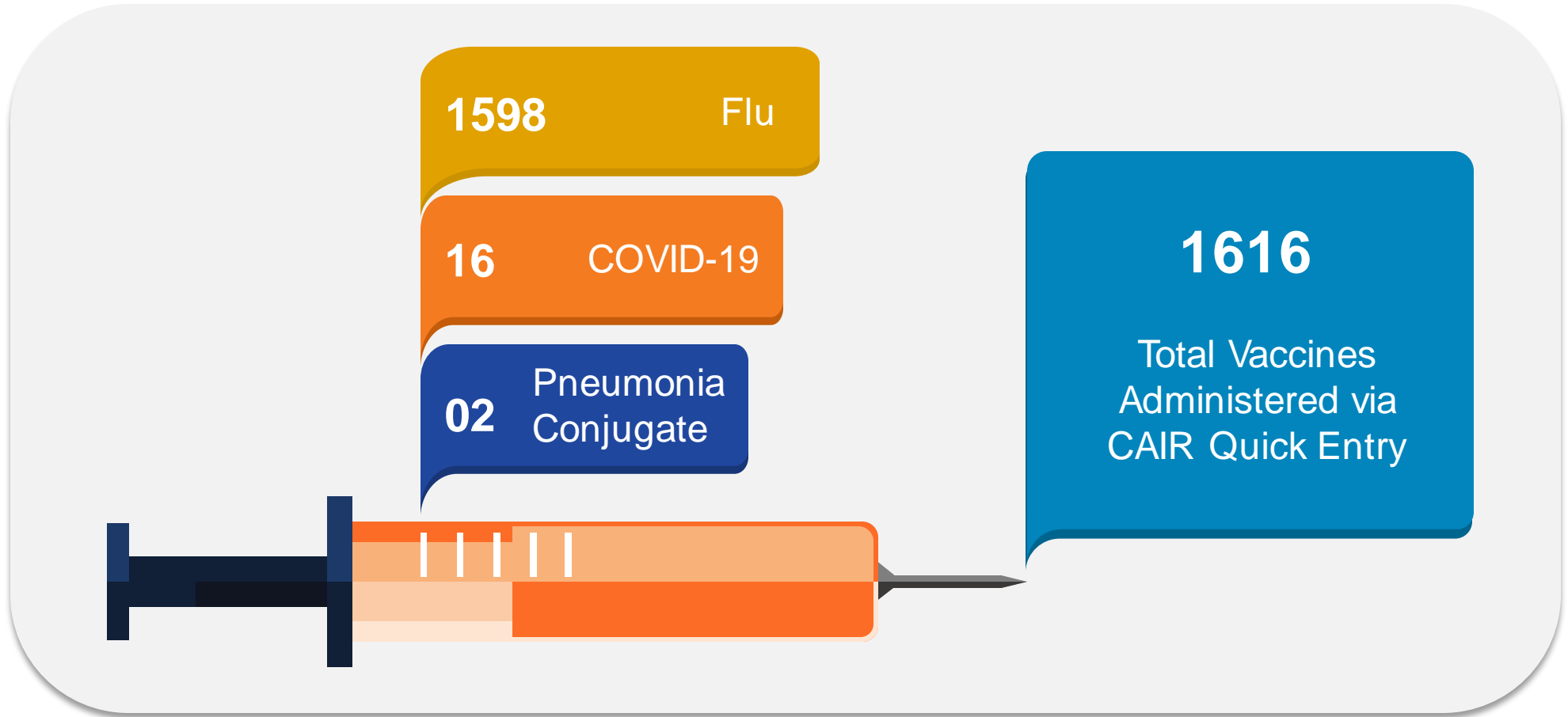
Evaluate any discrepancy between VFC flu doses administered in CAIR and flu doses in MyVFCvaccines. A difference likely indicates that some doses are not being entered into CAIR. We urge you to take the following actions:

1. **Check your CAIR ID on this report.** If your CAIR ID is not the one listed above, please edit your CAIR ID on your account at myVFCvaccines.org. Each clinic site must have its own unique CAIR ID.
2. **Ensure that your EHR can capture VFC eligibility.** You will need to use this when entering VFC flu doses administered.
3. **Check the accuracy of VFC flu doses administered data on this report.** If you are submitting doses administered to CAIR via data exchange, run a "doses administered report." In CAIR, set the date parameter to start the flu season on August 1 and end January 24 (to match this Flu Report). This will help you verify that flu doses are being submitted correctly. How close is the number of flu doses administered to your VFC flu vaccine ordering target? Are the VFC flu vaccines ordered being administered to your VFC patients?

# Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax

# CAIR Quick Entry Recap – Current Statistics



# My Turn – Known Issues and Workarounds



## Known Issues

### Date Administered Discrepancy: Backend vs. Clinic Portal

- ✓ We fixed an issue where the Date Administered information on the backend did not match the date presented on the clinic portal.

### Funding Source is Showing Up as 'Unknown' on the CAIR2 Side

- ✓ We have addressed an issue where the vaccines were documented in My Turn with a funding source as 'State General Funding.' However, CAIR2 read the funding source as 'Unknown.'



## Workaround / Next Steps

- ✓ Fixed: **Tuesday, January 9, 2024**

- ✓ Fixed: **Tuesday, January 9, 2024**

My Turn accurately transmits 'State General Funding.' However, the term 'Unknown' in the CAIR2 portal was not sourced from My Turn and instead, linked to a particular lot number in the site's existing inventory, and the funding source information was not preserved when the lot inventory reached zero.

# Vaccines for Adults (VFA) / LHD 317 Program Timeline and Next Steps



## October 2023

- Final myCAvax Release until February
- VFA / LHD 317 Ordering in the VFC system
- Development for the VFA / LHD 317 program begins
- Data migration activities begin

## November 2023

- LHD 317 Ordering in the VFC system
- VFA off-cycle for Orders
- Development for the VFA / LHD 317 program continues
- First round of User Acceptance Testing (UAT) for the VFA / LHD 317 program
- Data migration activities continue

## December 2023

- Recertification opens for the VFA / LHD 317 program in the VFC system
- LHD 317 Ordering in the VFC system
- VFA off-cycle for Orders
- Development for the VFA / LHD 317 program continues
- Second round of UAT for the VFA / LHD 317 program
- Data migration activities continue

## January 2024

- Recertification closes for the VFA / LHD 317 program in the VFC system
- VFA / LHD 317 Ordering in the VFC system – closes by the end of January
- Training for CDPH
- Development for the VFA / LHD 317 program continues
- Third round of UAT for the VFA / LHD 317 program
- Data migration activities continue

## February 2024+

- Development for the VFA / LHD 317 program completes
- Final round of UAT for VFA / LHD 317
- Data migration activities complete
- Recertification for the VFA / LHD 317 program in the myCAvax system
- Training for providers
- VFC system shut-down for the VFA / LHD 317 program
- LHD 317 Ordering in the myCAvax system
- VFA Ordering in April in the myCAvax system

# VFA Upcoming Actions for Providers

January 25, 2024

## Vaccine Orders

- Last day to submit vaccine orders and transfers (if applicable) in MyVFCvaccines.

**NOTE:** Ordering will be closed until next VFA quarterly cycle (April 2024).

January 31, 2024

## Account Management

- Complete recertification part 1 in MyVFCvaccines.
- Review and update your site's VFA contact.

## Vaccine Orders

- Submit order corrections if needed.

## Training

- Identified VFA key practice staff should register and attend the training on February 22 and 29, 2024.

By February 9, 2024

**Ensure all VFA program transactions have been recorded in MyVFCvaccines by EOD.**

## Last day in MyVFCvaccines for:

- Recording shipment incidents, temperature excursions, waste and transfers.

February 10 - 19, 2024

## Transition Week

- VFA program data will be migrated to myCAvax.

February 20, 2024

## Go Live

First day in myCAvax for:

- Completing recertification part 2 by verifying clinic information and updating key practice staff managing the adult population
- Completing all required training (lesson details forthcoming)
- Signing the VFA agreement and addendum via DocuSign

## After Submitting Recertification Part 2

In myCAvax, you can:

- View shipping history
- Record shipment incidents, temperature excursions, transfers, and waste
- Return spoiled, expired, or wasted vaccines
- Prepare to order vaccine when the next VFA ordering cycle opens in April 2024

## Support

- Contact the Provider Call Center for support via phone and email when needed.

February 22, 2024

## CDPH Training

- [Register](#) and attend the *VFA 101 Training for Providers* at **11:00 AM PT.**
- **NOTE:** Your identified VFA key practice staff should register for the above training and will receive email in early February regarding training reminders and next steps.

February 29, 2024

## CDPH Training

- [Register](#) and attend the *VFA 102 Training for Providers* training at **11:00 AM PT.**
- **NOTE:** Your identified VFA key practice staff should register for the above training and will receive email in early February regarding training reminders and next steps.

# VFA / LHD 317 Recertification Deadline / Reminder



With the VFA / LHD 317 program being released in myCAvax on **Tuesday, February 20, 2024**, all the VFA / LHD 317 providers must complete the recertification process.

During the VFC recertification process, all VFA and LHD 317 providers must review and update their site's VFA contact on myVFCvaccines. This will be the only key practice staff information migrated to myCAvax. The VFA contact will be designated as the Primary Vaccine Coordinator in myCAvax.

All VFA and LHD providers should have entered / updated clinic information in myVFCvaccines by **Wednesday, January 31, 2024**. This information will be migrated and pre-populated in the myCAvax recertification form.

# Recertifying in myCAvax



Beginning **February 20, 2024**, if you participate in the VFA program, you will see an added tile for 'VFA.' You will be prompted to recertify in myCAvax upon logging into the Provider Community. Click the 'Recertify Locations' button on the relevant program tile to start the process.

The screenshot displays the myCAvax user interface. At the top, there is a navigation bar with the myCAvax logo and the text "California Vaccine Management System". The navigation menu includes: Home, My Programs, My Turn (with a dropdown arrow), Vaccine Orders, Program Locations, Vaccine Inventory (with a dropdown arrow), and More (with a dropdown arrow). On the right side of the navigation bar, there are icons for search, notifications, and user profile.

The main content area features a welcome message: "Welcome Willy" followed by a link to "myCAvax Program Messages". Below this, there are three program tiles:

- BAP (COVID-19 Vaccination Program):** Features the BAP logo and buttons for "Home", "Order Vaccine", and "Manage Locations".
- State General Fund (SGF):** Features the STATE General Fund Vaccine logo and buttons for "Home", "Order Vaccine", and "Returns and Waste".
- VFA (Vaccines for Adults):** Features a "Recertification Required" badge, the VFA logo, and buttons for "Home", "Order Vaccine", and "Recertify Locations". The "Recertify Locations" button is highlighted with an orange border.



# Recertifying in myCAvax: Updating Contacts



The screenshot shows the myCAvax interface for VFA - Recertification, Step 2 - Key Practice Staff. It includes a navigation bar, a progress indicator, and two tables for staff members. The first table, 'Key Practice Staff', lists roles such as Provider of Record, Primary Vaccine Coordinator, Backup Vaccine Coordinator, and Provider of Record Designee, along with their names, titles, specialties, clinic titles, emails, phone numbers, NPI IDs, license numbers, and training completion status. The second table, 'Additional Staff Members', is currently empty.

myCAvax California Vaccine Management System

Home My Programs My Turn Vaccine Orders Program Locations Vaccine Inventory More

Need help? Check out your [dashboard](#) to view your past recertification data.

### VFA - Recertification

#### Step 2 - Key Practice Staff

In order to proceed, you must have at least the Provider of Record, Primary Vaccine Coordinator, Backup Vaccine Coordinator, and Provider of Record Designee information below. These staff members should be those who manage adult patients in the VFA program. Medical Licenses will be validated to ensure active status of license.

#### Key Practice Staff

Staff members who are responsible for managing the location

Role	Name	Title	Speciality	Clinic Title	Email	Phone Number	NPI ID	License No.	Training Complete	Actions
Provider of Record	Naomi Bradley	MD - Medical Doctor	Family Practice	Immunization Coordinator	mycavaxxx+223@gmail.com	(486) 587-6387	7576556454	72225	<input checked="" type="checkbox"/>	<a href="#">Change Contact</a>
Primary Vaccine Coordinator	Naomi Bradley	MD - Medical Doctor	Family Practice	Immunization Coordinator	mycavaxxx+223@gmail.com	(486) 587-6387	7576556454	72225	<input checked="" type="checkbox"/>	<a href="#">Change Contact</a>
Backup Vaccine Coordinator	Willy Shakyspeare	MD - Medical Doctor	Family Practice	Immunization Coordinator	mycavaxxx+220@gmail.com	(984) 598-3876	6756453434	72225	<input type="checkbox"/>	<a href="#">Change Contact</a>
Provider of Record Designee	Abby Bradley	MD - Medical Doctor	Internal Medicine	Office Manager	mycavaxxx+222@gmail.com	(439) 719-8427	7238676475	72225	<input checked="" type="checkbox"/>	<a href="#">Change Contact</a>

#### Additional Staff Members

Providers who should receive program communications

Role	Name	Title	Speciality	Clinic Title	Email	Phone Number	NPI ID	License No.	Training Complete	Actions
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After VFA / LHD 317 release in myCAvax on **Tuesday, February 20, 2024**, providers will be asked to complete the recertification process in myCAvax, which includes:

- Completing the information verification process in myCAvax
- Updating the key practice staff managing the adult population on myCAvax. **Note:** Your primary VFA contact provided during initial recertification will populate here
- Completing all required EZIZ training (lesson details forthcoming)
- Reviewing and signing program participation Agreements and Addendums to complete the recertification process

# Recertification – Data Migration from MyVFCvaccines

The below data will be migrated from MyVFCvaccines into myCAvax.

<p><b>Master Program</b></p> <p>VFA and LHD 317 programs will be added.</p>	<p><b>Products / Program Products</b></p> <p>Current active products and any products will be added to support subsequent data loads.</p>	<p><b>Org / Location / Program</b></p> <p>Active and Suspended Locations in MyVFCvaccines will be migrated over to myCAvax.</p>	<p><b>Contact / User / Prog Staff / ACR / Account Team Member</b></p> <p>Primary VFA Coordinator will be migrated as Primary Vaccine Coordinator.</p>
<p><b>Provider Inventory</b></p> <p>Last On-hand inventory + Last Shipment for Completed Order will be migrated.</p>	<p><b>Holds</b></p> <p>Past four quarters of holds (in Active, In Progress, or Resolved status) will be migrated.</p>	<p><b>Order / Order Line / Shipments</b></p> <p>Past four quarters will be migrated. All orders will be closed when migrated.</p>	<p><b>Transfer</b></p> <p>Past four quarters of transfers will be migrated.</p>
<p><b>Returns and Waste Events</b></p> <p>Past four quarters of Returns and Waste Events will be migrated.</p>			

# Recertification – Data Migration from MyVFCvaccines

The below data will **NOT** be migrated from MyVFCvaccines into myCAvax.

Storage Units	Excursions	Site Visits	Program Location Application	Shipment Incidents
<p>Storage units will not be migrated.</p> <p><b>NOTE:</b> myCAvax providers will be able to update / add new storage units during recertification.</p>	<p>Providers will be encouraged to close out excursions in MyVFCvaccines.</p> <p><b>NOTE:</b> Holds for pending excursions will be migrated. Providers are expected to resolve migrated holds before orders can be approved.</p>	<p>This functionality does not exist in MyVFCvaccines.</p>	<p>This functionality does not exist for VFA.</p>	<p>This functionality does not exist in MyVFCvaccines.</p>

# Upcoming VFA Vaccine Ordering 101 & 102 Webinars



You are invited to join CDPH for a one-hour ‘VFA Vaccine Ordering 101 for Providers’ session on **Thursday, February 22, 2024**, from **11:00 AM – 12:00 PM PT** focused on basic navigation of myCAvax and placing vaccine order requests. Please register [here](#) to attend.

You are also invited to join a follow-up to the ‘VFA Vaccine Ordering 102 for Providers’ session on **Thursday, February 29, 2024**, from **11:00 AM – 12:00 PM PT**. The one-hour ‘VFA Vaccine Ordering 102 for Providers’ session will be focused on vaccine management tasks, like reporting waste, excursions, and shipping incidents in myCAvax. Please register [here](#) to attend.

There will be an opportunity for Q&A with CDPH in both sessions and they will be recorded / uploaded to the Knowledge Center.

# myCAvax – Known Issues and Workarounds



## Known Issues

### Transfer and Order Related List Views Tied Together

- ✓ We will be correcting a visibility issue in which Sending Transfers are only visible on a Vaccine Order's related list views when looking at an Account or Program Location. While Receiving Transfers have their own unique related list view, Sending Transfers should also have their own unique related list view.

### Some Sending Transfers Missing from Program Related List Views

- ✓ We will be correcting an issue in which some Sending Transfers are not showing in their respective Program Location's related list views but are still visible from their Account's related list views – for now, the Account should be taken as the source of truth if you notice a mismatch.






## Workaround / Next Steps

- ✓ Estimated Fix: **February 2024**

- ✓ Estimated Fix: **February 2024**

# Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

# Resources and Q&A

Leslie Amani and CDPH SMEs

# EZIZ.ORG

- Home
- Vaccine Programs
- Vaccine Management
- Storage Units
- Temperature Monitoring
- Training & Webinars**
- Clinic Resources
- Patient Resources



**EZIZ**  
A one-stop shop for immunization training and resources.

ENHANCED BY Google

**California's Vaccine Programs**

- VFC** California Vaccines for Children Program
- VFA** California Vaccines for Adults Program
- BAP** California Bridge Access Program
- 317** Local Health Departments

**Ordering & Vaccine Management**

- MyVFCvaccines (for VFC and VFA)
- VFC Holiday Ordering Calendar
- MyCAvax (for BAP and 317)

**Storage Requirements**

- Vaccine Storage Units
- Digital Data Loggers

**Alerts!**

- 2023-24 COVID-19 Vaccine**
  - COVID-19 Vaccine Resources: [For Providers](#) | [For Patients](#)
  - Vaccine Ordering and Manufacturer Info
- Protect your patients against RSV!**
  - RSV Immunization FAQs
  - Resources for Providers and Patients
- Holiday Ordering & Distribution Cadence Calendars**
  - CA BAP COVID-19 Vaccine Program – Holiday Ordering & Distribution Calendar
  - CA SGF Flu Vaccination Program – Holiday Ordering & Distribution Calendar
- New/Updated Materials**
  - Vaccines for 65+ poster: [English](#) | [Spanish](#)
  - Vaccines for Pregnant Women flyer: [English](#) | [Spanish](#)
  - Brochure: [English](#) | [Spanish](#)
  - Fall-Winter 2023 Immunizations Infographic | [Spanish](#)

**Hot Topics**

- Weekly CDPH Immunization Updates for Providers**
  - Immunization Registry Requirements
  - COVID-19 Vaccine Resources

**Popular Resources**

- For Patients and Staff
- Flu
- Mpox
- Pertussis
- Schedules & Recommendations
- VFC Vaccine Fact Sheets
- For Pharmacies

**CDPH Applications**

- My Turn** (COVID/Flu Vaccine Administration System)
- CAIR** (California Immunization Registry)
- My DVR** (Digital Vaccine Records)
- CAIR-ME** (Medical Exemptions from Immunizations for School and Child Care)



# Provider Operations Manual California Bridge Access Program

## Special Note for Providers

You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.



California Bridge Access Program  
**Provider Operations Manual**

no-cost COVID-19 vaccines *thank you* for uninsured & underinsured adults

<b>Ordering Vaccines</b> About vaccine orders Vaccine products Submitting vaccine order requests Minimizing shipment delays When to expect vaccines	<b>Receiving &amp; Storing Vaccine Shipments</b> About receiving shipments Moderna Novavax Pfizer-BioNTech Reporting shipment incidents	<b>Routine Tasks &amp; Reporting</b> Inventory management checklist Monitoring temperatures Reporting requirements Reporting temperature excursions Expiration & beyond-use dates Wastage & missed opportunities Reporting & return of non-viable doses Transferring vaccines Transferring vaccine	<b>Managing Vaccine Inventory</b> Inventory management checklist Reporting requirements Reporting temperature excursions Expiration & beyond-use dates Wastage & missed opportunities Reporting & return of non-viable doses Transferring vaccines Transferring vaccine	<b>Patient Visit</b> Patient visit checklist Eligibility Screening & Documentation How to Screen & Document Eligibility Vaccine preparation & administration Responding to administration errors Billing & Reimbursement
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CSPH | BAP California Bridge Access Program

# COVID-19 Vaccine Provider FAQs

## Answers to providers' COVID-19 vaccine questions. Updated February 1, 2024!

 **Q: Are the 2024 immunization schedules available?**

A: Yes. Refer to the [CDC 2024 Immunization Schedules](#). Also, the CDC recently published two articles in the Morbidity and Mortality Weekly Report (MMWR) summarizing the updated recommendations.

- [Advisory Committee on Immunization Practices Recommended Immunization Schedule for Children and Adolescents Aged 18 Years or Younger—United States, 2024](#)
- [Advisory Committee on Immunization Practices Recommended Immunization Schedule for Adults Aged 19 Years or Older—United States, 2024](#)

 **Q: Where do providers find information about COVID-19 vaccines for long-term care facilities (LTCF)?**

A: CDPH developed the [LTCF COVID-19 Vaccine Toolkit](#) as a resource to help ensure that Long-Term Care (LTC) residents and staff have continued access to COVID-19 vaccines.

### COVID-19 Vaccine and Therapeutics FAQs

For providers administering COVID-19 vaccine and treating COVID-19. Providers may also visit [EZIZ COVID-19 Resources](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

New and Updated FAQs.....	2
COVID-19 Vaccine Access.....	2
Bridge Access Program (BAP).....	4
Pharmacies.....	6
Vaccines For Children (VFC) Program.....	6
Vaccine Administration.....	7
Vaccine Storage & Handling.....	9
Reporting.....	10
COVID-19 Therapeutics.....	12
Support & Resources.....	13



# CDPH Provider Webinars and Trainings

## Week of February 5, 2024

	Monday 2/5	Tuesday 2/6	Wednesday 2/7	Thursday 2/8	Friday 2/9
Live Webinars and Training			<a href="#">Project Echo Respiratory Viruses in Older Californians Webinar: Empowering Infection Preventionist</a> 12:00 pm – 1:00 pm	<a href="#">HPI Toolkit Training Series - Building Impact #2: HPI 101: A Compass for Navigating Priority Communities</a> 1:00 pm – 2:30 pm	<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Weekly Provider Archived Webinars and Slides</a></li> <li><a href="#">COVID-19 Crucial Conversations Archived Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAVax Login)</a></li> <li><a href="#">myCAVax Release Notes for LHD and CDPH Users (Requires myCAVax Login)</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>

### Help

#### Help Desk

\*CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)  
 My Turn: Help Desk Email: [myturn.clinic.hd@cdph.ca.gov](mailto:myturn.clinic.hd@cdph.ca.gov) Onboarding Email: [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
 myCAVax: Help Desk Email: [mycavax.hd@cdph.ca.gov](mailto:mycavax.hd@cdph.ca.gov)  
 Mpox: Email: [stddb@cdph.ca.gov](mailto:stddb@cdph.ca.gov)

#### Immunization Resources

[California's General Immunization Resources \(eziz.org\)](#)  
[RSV Immunization Resources](#) [Flu Vaccination Resources](#)  
[COVID-19 Vaccination Resources](#) [COVID-19 Treatments](#)  
[Mpox Vaccination Resources](#)

# Vaccine Support

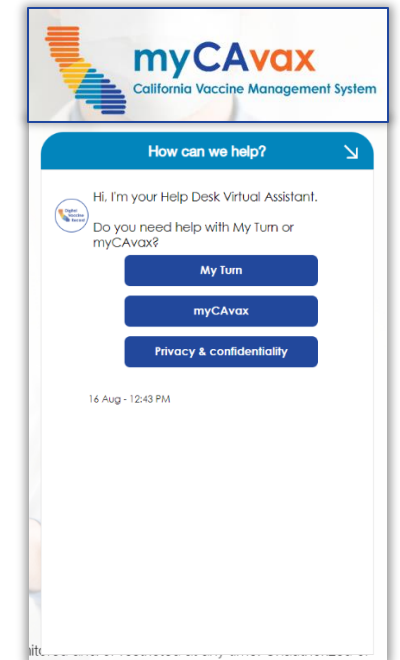
## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.  Need help? View our jobs aids in the Knowledge Center, or contact us.



# COVID-19 Therapeutics Resources

## Type of Support

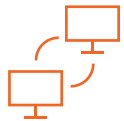
## Description

Updated 2.1.24



### Clinical Guidance

For general Therapeutics questions, please email: [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)



### General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[CDPH COVID-19 Treatments Job Aid](#) (questions and answers for the public on COVID-19 therapeutics)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more)

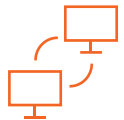
[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



### Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (arcgis.com)
- [Test-to-Treat](#) (hhs.gov)



### LHJ Therapeutics SharePoint

Primary source for recorded webinars, slides, datasets and HPOP reporting information. (For access, email [JEOCuser54@cdph.ca.gov](mailto:JEOCuser54@cdph.ca.gov))

- [Therapeutic Weekly Email Update](#) files (SharePoint)
- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information



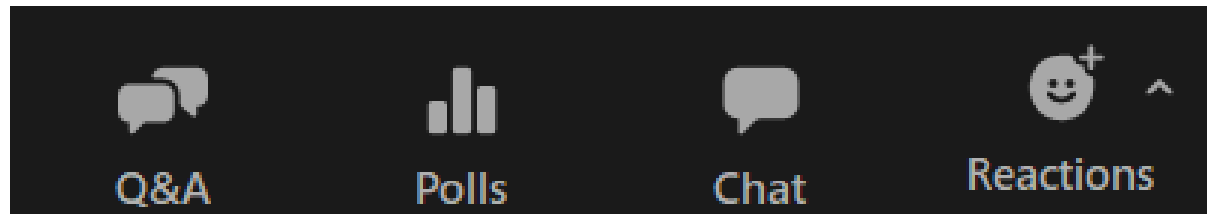
### Questions

For general CDPH Therapeutics questions, please email [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail [CDPHTherapeutics@cdph.ca.gov](mailto:CDPHTherapeutics@cdph.ca.gov)

# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



# Upcoming CDPH Webinar Opportunities

## CDPH Immunization Updates for Providers

Next session: Friday, February 9, 2024

9AM – 10:30AM

