



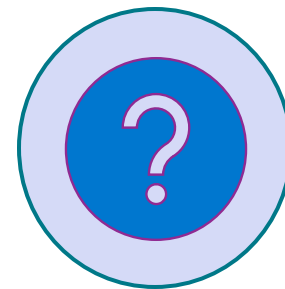
**Immunization
Branch**

Immunization Updates for Providers

Friday, February 21, 2025

9:00 am – 10:30 am

Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



[Links are in blue and underlined](#)

Housekeeping

Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#).



To be added to the CDPH email messaging listserv for providers, please email your request to blanca.corona@cdph.ca.gov.



If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov.

Agenda: Friday, February 21, 2025

No.	Topic	Presenters (CDPH)	Time (AM)
1	Welcome, Announcements, and Poll	Leslie Amani	9:00 – 9:10
2	Provider Enrollment Team	Thomas Villagomez	9:10 – 9:15
3	Vaccines for Adults (VFA)	Lindsay Reynoso	9:15 – 9:25
4	Vaccines for Children (VFC)	Christina Sapad	9:25 – 9:35
5	California Immunization Registry (CAIR)	Michael Powell	9:35 – 9:45
6	Vaccine Management (My Turn / myCAvax)	Josh Pocus and Dan Conway	9:45 – 9:55
7	Resources and Q&A	Leslie Amani and CDPH SMEs	9:55 – 10:30

Announcements

Leslie Amani, CDPH



Postponed! Advisory Committee on Immunization Practices (ACIP) Meeting: February 26 – 28, 2025

Topics:

- RSV Immunizations: Adult (Vote) and Maternal/Pediatric
- Influenza Vaccines (Vote, VFC Vote)
- COVID-19 Vaccines
- Meningococcal Vaccines (Vote, VFC Vote)
- Chikungunya Vaccines (Vote)
- Pneumococcal Vaccines
- Human Papillomavirus (HPV), Mpox, Cytomegalovirus (CMV), Lyme Disease

[ACIP Meeting Information](#) | [Agenda](#) | [ACIP Recent Meeting Recommendations](#)

Crucial Conversations Webinar

Topic: Effective Communication Without Confrontation

Details: Join Dr. Ken Hempstead, MD, FAAP, a primary care pediatrician at Kaiser Permanente Northern California, for an insightful webinar. Dr. Hempstead will discuss common pitfalls in healthcare conversations and offer effective techniques to improve comfort, confidence, and success in these interactions.

Date: Wednesday, March 12, 2025

Time: 12:00 pm – 1:00 pm, PT

Registration Link: [Effective Communication Without Confrontation](#)





Schools' Webinar for VFC Enrollment

Topic: Enrolling in the Vaccines for Children (VFC) Program for Schools and School Districts

Details: This webinar will cover:

- Everything to consider for schools/school districts to enroll as VFC providers
- Lessons learned from schools/school districts that are already VFC providers
- How to use CAIR data for vaccine billing if you participate in LEA BOP (Local Education Agency Billing Options program)

Audience: Schools or school districts interested in enrolling as VFC providers, local health departments supporting schools or school districts to enroll as VFC providers, schools participating in LEA BOP and billing for vaccines. If you have any questions or need additional information before the webinar, please email SchoolVaxTeam@cdph.ca.gov.

Date: Wednesday, April 9, 2025

Time: 2:00 pm – 3:00 pm, PT

Registration Link: [Enrolling in the VFC Program for Schools and School Districts](#)





California Immunization Coalition Summit

Tuesday, April 29 – Wednesday, April 30, 2025



[CA Immunization Coalition Summit 2025 Information](#)



Make a Date to Vaccinate!

[Flu levels are currently high in California](#) and are continuing to increase. It's not too late to get vaccinated! Everyone 6 months and older should get the 2024-2025 flu and COVID-19 vaccines to lower the chance of severe illness and hospitalization. Also, it's important to take other precautions, like staying home when sick, washing hands regularly and masking in crowded spaces.

Talk to your health care provider or visit [MyTurn.ca.gov](https://myturn.ca.gov) to schedule your vaccine appointment.



Resources on EZIZ

- Home
- Vaccine Programs
- Vaccine Management
- Storage Units
- Temperature Monitoring
- Training & Webinars
- Clinic Resources
- Patient Resources

[Link to EZIZ Homepage](#)



The screenshot shows the EZIZ homepage with the following layout:

- Header:** EZIZ logo, search bar (ENHANCED BY Google), and tagline "A one-stop shop for immunization training and resources."
- Left Navigation:** Home, Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, Clinic Resources, Patient Resources.
- Main Content:**
 - California's Vaccine Programs:** VFC (California Vaccines for Children Program), VFA (California Vaccines for Adults Program), BAP (California Bridge Access Program), LHD 317 (Local Health Department 317 Program).
 - Ordering & Vaccine Management:** myCAvax (VFC, VFA, BAP, and 317), MyVFCvaccines (read-only).
 - Storage Requirements:** Vaccine Storage Units, Digital Data Loggers.
 - Alerts:** 2024-25 COVID Vaccine (COVID-19 Vaccine Timing Guide | Spanish (11/7/24), COVID-19 Vaccine Product Guide (9/9/24), More Resources: For Providers | For Patients, Vaccine Ordering and Manufacturing Info). VFC vaccine ordering and management is now live at myCAvax! (Learn more about myCAvax move, recorded trainings and FAQs!). Holiday Ordering and Distribution (Routine Vaccine Distribution Holiday Calendars & Holds, SGF Calendar).
 - Adolescent Immunization Action Week:** April 7-11, Protect Their Health for the Years Ahead, CDPH.
- Right Sidebar:**
 - Hot Topics:** CDPH Immunization Updates for Providers (S&H Job Aids for VFC, VFA, LHD 317 and SGF programs, Reporting & Return of Nonviable Vaccines, Reporting Excursions & Manufacturer Contacts, VFC and Birthing Hospitals).
 - Popular Resources:** Protect Your Patients Against RSV! (RSV Immunization FAQs, Resources for Providers and Patients), Vaccine Resources (Vaccine Fact Sheets, Flu, Measles, Mpox, Pertussis, Schedules & Recommendations, For Pharmacies).
 - CDPH Applications:** myCAvax (ordering and management), MyVFCvaccines (read-only), My Turn (COVID/Flu Vaccine Administration System), CAIR (California Immunization Registry), My DVR (Digital Vaccine Records), CAIR-ME (Medical Exemptions from Immunizations for School and Child Care).
- Footer:** VFC Memos From CDPH, Vaccine Order Status.

CDPH
California Department of Public Health

Home | Programs | Center for Infectious Diseases | Division of Communicable Disease Control | Campaigns

IMMUNIZATION BRANCH

Immunization Home
Me and My Family
Health Care Providers
Disease Info and Reports
Laws and Regulations
Vacúnate Ya
Weekly Respiratory Virus Report

Protect Their Health for the Years Ahead
APRIL 7-11
ADOLESCENT IMMUNIZATION ACTION WEEK
CDPH

Adolescent Immunization Action Week

Adolescent Immunization Action Week (AIAW) is a yearly observance held April 7–11, highlighting the importance of adolescent immunizations by encouraging healthcare providers and parents to take action by keeping their adolescents up to date on their recommended vaccines. On-time vaccination is critical to protect and prevent more than eight million adolescents in California from getting sick and missing out on activities that are important to them. Learn more about the vaccines your preteen or teens needs at go.cdph.ca.gov/teen-vaccine.

Preteens starting 7th grade must show proof of one dose of Tdap vaccine. Visit the [Shots for School CDPH](#) page for information on immunization alws and [required vaccinations](#) for students in California.

Campaign Kit

The AIAW Campaign Toolkit is a combination of new and ongoing materials to assist Local Health Departments and other important partners in their observance of AIAW. The Toolkit contains tools, templates, and announcements to promote of AIAW and adolescent immunizations.

- Adolescent Immunization Action Week Campaign Toolkit (PDF, 1.2MB)

Web Banner and Infographics

- Protect Their Health Web Banner (JPG) (English) (Spanish)
- General PVW Infographic (JPG) (English)(Spanish)
- Whooping Cough Infographic (PNG) (English) (Spanish)
- Meningitis Infographic (PNG) (English) (Spanish)
- HPV Vaccine Facts Infographic (JPG) (English) (Spanish)

Adolescent Immunization Action Week

Includes:

- Materials in English and Spanish
- Infographics
- Campaign Toolkit
- Fact Sheets

CDPH IZB Adolescent Immunization Action Week



Poll: Your Feedback is Appreciated!

1. Would you attend a My Turn Office Hour session to ask questions and to get real-time support from My Turn Subject Matter Experts?

- Yes
- No
- I do not currently have a need.

2. If yes, please write in your email address.



My Turn Support Resources:

[My Turn Vaccine Administration System on EZIZ](#)

“My Turn Benefits” webinar [recording](#) and [slides](#)

[My Turn Onboarding Guide](#)

[Enrolling in My Turn Quick Sheet](#)

Provider Enrollment Team

Thomas Villagomez, CDPH

Provider Enrollment Team Shout-Out



Provider Enrollment Team Shout-Out

Integrated with Provider Call Center

- Work with Provider Call Center to absorb select Help Desk duties in early 2023.
- Team utilizes Service Now to process provider requests since February 2023. Over 4,000 service tickets have been resolved since.

Organization/location and user account management in myCAvax

- Provider contacts/personnel management, including Staff Management Requests submitted by providers in myCAvax.
- Partnering with VFA/317, SGF and VFC staff

CAIR/IIS Support

- Monitor change of address with holds and connecting providers to CAIR/IIS modifications. Work with providers to obtain unique CAIR/IIS IDs.

Storage and handling support

- Work with providers on storage and handling compliance through holds monitoring, particularly for BAP, SGF and VFA/LHD 317 programs.

Vaccines for Adults

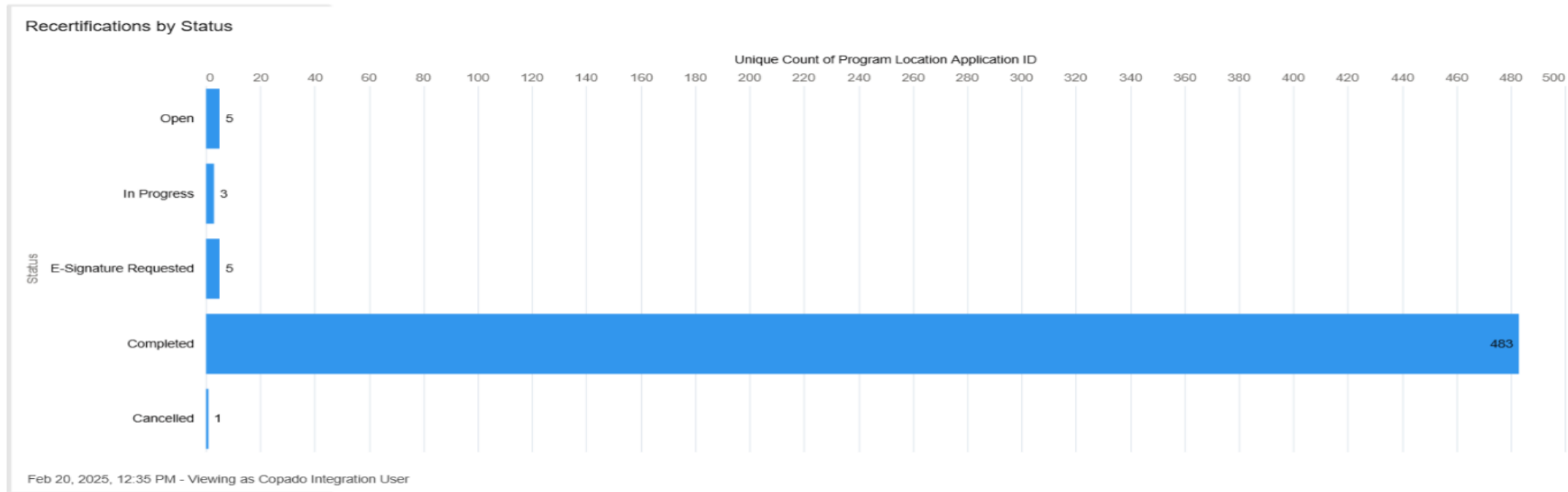
Lindsay Reynoso, CDPH

VFA Program Updates

- Quarter 1 VFA Ordering Window **Now Closed**
 - 286 VFA orders submitted
- Quarter 2 VFA Ordering Window: **Anticipated April 2025**
- 2024 VFA Annual Immunization Information System Report: **Coming Soon!**
 - Report all VFA vaccine doses administered to an immunization registry (CAIR2 or Healthy Futures/RIDE), and data must include all required VFA screening, patient's race and ethnicity, and administration elements. Report doses administered under the Registry ID for the corresponding VFA PIN receiving vaccines. ([CA AB1797](#))
 - Immunization of VFA-eligible patients will be documented in or submitted through data exchange as “317 Vaccine Eligibility or Vaccine Eligibility Category (HL7) Code V07 or V23” doses to the local immunization information system (CAIR2 or Healthy Futures/RIDE) and documented in an Electronic Health Record (EHR). The total number of patients immunized with Section 317 vaccines and inventory on-hand will be reported to the California Department of Public Health (CDPH) according to reporting guidelines. Review doses reported in the immunization information system periodically, or at a minimum of every 3 months.
 - [VFA Provider Agreement #6, #7 \(IMM-1514\)](#)

2025 VFA Recertification Status

- Recertification was due **Friday, February 14, 2025**
- 497 active VFA providers
 - 483 have completed Recertification (97%)
 - 5 have E-signature requested
 - 3 are In Progress



What Happens if Recertification was NOT Completed by February 14, 2025?

- If Recertification was not submitted by the February 14 deadline, program location accounts will be suspended on **Friday, February 28, 2025!**
- When in suspended status, providers will **not** be able to:
 - Submit a vaccine order
 - Transfer in vaccines
- After several reminder and warning communications, providers who still have not Recertified will be terminated from the VFA Program
 - To re-enroll in VFA, the provider will have to wait until enrollment is available. Currently, VFA enrollment is closed based on the limited budget and the VFA enrollment functionality not yet available on myCAvax.


VFA Provider Satisfaction Survey

- A link to complete and submit the [VFA Provider Satisfaction Survey](https://forms.office.com/g/XZ9U1pTz2k) will appear after submitting your Recertification for e-signature. You can also access the survey outside of Recertification. Your input is greatly valued and will guide enhancement to our program, educational resources, staff training, and vaccine management system.
- Survey Link: <https://forms.office.com/g/XZ9U1pTz2k>



The screenshot shows the top portion of a survey form. At the top left, there are logos for CDPH and VFA (California Vaccines for Adults Program). The title "VFA Satisfaction Survey" is centered. Below the title, there is a message: "We appreciate your participation in the Vaccines for Adults (VFA) Program and want to do our best to support you and your staff! Your opinion is important for continued success of California's VFA Program. This survey is confidential and should take about 5 minutes to complete. Thank you!" Below this message, there is a section titled "Program Participation" with a note "* Required". The first question is "1. Organization/Clinic Name *" with a text input field containing the placeholder "Enter your answer". The second question is "2. VFA Pin(s) *" with a text input field containing the placeholder "Enter your answer".

VFA Recertification Documents






State of California—Health and Human Services Agency
California Department of Public Health

TOMÁS J. ARAGÓN, M.D., Dr.P.H.
Director and State Public Health Officer

Vaccines for Adults & Local Health Department 317 Programs
RECERTIFICATION WORKSHEET

Use this worksheet to gather information needed ahead of time to complete the online VFA or LHD 317 Recertification Form on myCAvax.cdph.ca.gov.

DO NOT SUBMIT THIS WORKSHEET TO THE VFA or LHD 317 PROGRAMS.

December X

TO: C

FROM: R
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SUBJECT: 2

BACKGROU



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SUBMIT 202

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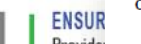
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California Vaccines for Children

2025 Recertificati



- 1 | ENSUR Provide the Rec
- 2 | GATHE Use the process
- 3 | COMPL Comple updated Recertif
- 4 | ACCESS Login to
- 5 | VERIFY Verify a practice who wil
- 6 | SUBMIT AGREE The Pre in the 21 DocuSig Agree



California Vaccines for Adults (VFA) Program

Vaccine Management Plan

2025 Program Participation Requirements at a Glance

California Vaccines for Adults Program

Requirement	Summary	Resources/Job Aids
Vaccine Management Plan	<p>Maintain a current and completed vaccine management plan (VMP) for routine and emergency situations that includes practice-specific, vaccine-management guidelines and protocols, names of staff with temperature monitoring responsibilities, and completion dates of required EZIZ lessons for key practice staff.</p> <p>Review and update the VMP at least annually, when program requirements change, and when staff with designated vaccine-management responsibilities change.</p> <p>Designate a staff member responsible for updating the practice's VMP.</p> <p>Staff with assigned vaccine-management responsibilities must review, sign, and date the VMP annually and each time it is updated.</p> <p>Follow emergency guidelines to prepare for, respond to, and recover from any vaccine-related emergencies.</p> <p>Store the VMP in a location easily accessible by staff, ideally near the vaccine storage units.</p> <p>Practices using mobile units to administer VFA-supplied vaccines must maintain a current and complete Mobile Unit VMP and keep it in the mobile unit.</p>	<p>Vaccine Management Plan (IMM-1222)</p> <p>Provider Operations Manual (IMM-1248) Chapter 3</p> <p>Mobile Unit Vaccine Management Plan (IMM-1276)</p>
Key Practice Staff <i>Updated!</i>	<p>Designate and maintain key practice staff in the practice's profile on myCAvax. Immediately report in myCAvax any changes to key practice staff roles (Vaccine Coordinator or Backup, Provider of Record or Designee); any changes to the Provider of Record or Designee require an electronic signature by the Provider of Record. VFA providers should list staff responsible for servicing the adult patient population and those assuming responsibility for VFA related matters.</p> <p>Provider of Record (POR): The on-site physician-in-chief, medical director, or equivalent who signs and agrees to the terms of the VFA "Provider Agreement" and the "VFA Provider Agreement Addendum" and is ultimately accountable for the practice's compliance. Must be a licensed MD, DO, NP, PA, pharmacist, or a Certified Nurse Midwife with prescription-writing privileges in California.</p> <p>Provider of Record Designee: The on-site person who is authorized to sign VFA Program documents and assumes responsibility for VFA-related matters in the absence of the Provider of Record.</p> <p>Vaccine Coordinator: An on-site employee who is fully trained and responsible for implementing and overseeing the practice's vaccine management plan.</p> <p>Backup Vaccine Coordinator: An on-site employee fully trained in the practice's vaccine management activities and fulfills the responsibilities of the Vaccine Coordinator in his/her absence.</p>	<p>Vaccine Coordinator Roles & Responsibilities (IMM-968)</p> <p>VFA Key Practice Staff Change Request Form (IMM-1523)</p> <p>VFA Provider Agreement (IMM-1514)</p> <p>VFA Provider Agreement Addendum</p>

California Department of Public Health, Immunization Branch

IMM-1270 (12/24)

- [VFA 2025 Provider Agreement](#)
- [VFA/LHD 317 2025 Provider Agreement Addendum](#)
- [VFA Recertification Program Letter](#)
- [VFA/LHD 317 Recertification Worksheet](#)
- [2025 VFA Program Requirements At a Glance](#)
- [Recertification FAQs](#)
- [Recertification Demo \(myCAvax login required\)](#)

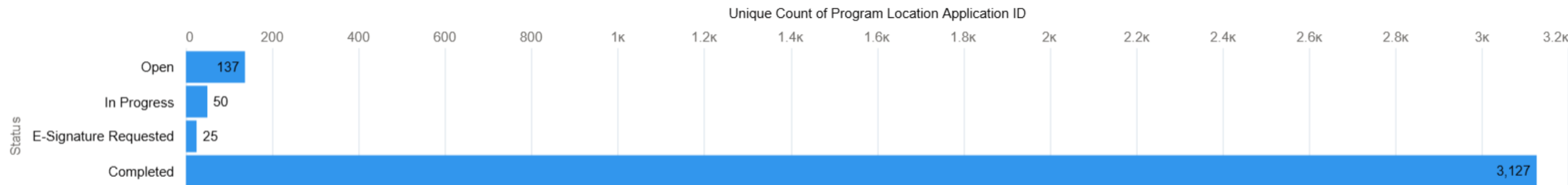
Vaccines for Children

Christina Sapad, CDPH

2025 VFC Recertification

- Recertification was due **Friday, February 14, 2025**
- 3,343 active VFC providers
 - 3,127 have completed Recertification
 - 25 have E-Signature Requested
 - 50 are In Progress

Recertifications by Status



What Happens if Recertification was NOT Completed by February 14, 2025?

- If Recertification was not submitted by the February 14 deadline, program location accounts will be suspended.
 - Original suspension date was, February 21, but this has been **extended** to **Friday, February 28**, to allow providers more time to submit any flu vaccine requests while working on completing their Recertification.
- When in suspended status, providers will **not** be able to:
 - Submit a vaccine order
 - Transfer in vaccines
- After several reminder and warning communications, providers who still have not Recertified will be terminated from the VFC Program
 - To re-enroll in VFC, there may be a waiting period until the next Recertification cycle
 - Termination from the VFC Program may affect a provider's status in Medi-Cal

Continue Ordering VFC Flu Vaccine

- Flu season isn't over yet!
- If you have already ordered your full seasonal flu vaccine allocation and need more doses, you can request more doses on the VFC order form.
 - VFC staff will add allocations depending on availability.

Novavax COVID-19 Vaccine Update

- Shelf life for Novavax vaccines this season are short, with a 2-month shelf date post release of product.
 - Providers should continue to use vaccine on-hand right up until expiry.
 - Expired doses should be returned to McKesson following expiry, as per usual.
- CDC is currently filling orders for Novavax vaccine with vaccine expiring 3/31/2025.
 - Distribution of Novavax COVID-19 vaccine this season continues until 18 days prior to expiry.
- Novavax does not anticipate any shelf-life extensions for 2024-2025 COVID-19 vaccines.
- To minimize vaccine wastage, order enough vaccine that can be administered within your order period prior to vaccine expiry.

McKesson Depot Update

- Starting mid-March 2025, VFC's national vaccine distributor, McKesson, will be transitioning from the Aurora, CO depot to a new depot in Clermont, KY depot.
- More details about the depot change will be communicated
- Key changes:
 - Non-direct ship, refrigerated vaccines will be sent from Clermont, KY
 - Vaccine returns in late March will need to be sent to Clermont, KY instead of Aurora, CO. Vaccine return labels sent to your practice will reflect the new address.
 - Urgent order cutoff time will be earlier

RSV Immunization of Infants with Nirsevimab

- ACIP recommends RSV immunization of eligible infants between October and March for most of the continental US.
 - Continue ordering Nirsevimab until the end of March.
 - VFC will zero out allocations of nirsevimab on March 31, 2025.
 - Providers with nirsevimab inventory on hand after March 31, 2025, can store the product for use next season.
 - To minimize vaccine lost/wastage, providers should not order nirsevimab doses at the end of the vaccination season for the purpose of using these doses during the next season.
- New thresholds for nirsevimab will be implemented for the 2025-26 season. Details will be available closer to next season.

IIS Reporting Requirements for VFC Program

- “I will enter all vaccines doses administered in my practice, regardless of patient's age or eligibility status, into the California Immunization Registry (CAIR), or an approved Immunization Information system, in accordance with all specified elements of AB1797. Vaccine administration submission shall include specifics about the vaccine, eligibility category by dose, and should occur within the same day of administration, but no later than 14 days.”
- Source: [VFC Provider Agreement, line item 14 \(IMM-1241\)](#)

How We're Helping

- Added CAIR/IIS Org Code to VFC provider profile
 - Ensures each program location is using their own unique IIS ID
 - Only your doses administered will show in your account
- Adding IIS doses administered to the VFC order form
 - Allows you to view doses administered in your IIS account from the last time you submitted a VFC order
 - Awareness of CAIR vs. Self-reported data: This is the first step in a long process to integrate vaccine administration data from CAIR into the VFC Program

California Immunization Registry

Michael Powell, CDPH

Diana Singh, CDPH

CAIR Update

- Sprint 21 (2.8.23) deployment date scheduled 2/13/25
 - Updating CAIR Branding
 - Cleaning up NDC information
- Sprint 22 (2.8.24) deployment date scheduled 3/12/25
 - Bexsero Schedule Update Recommended Interval
 - Update PCV13 Adult Series

My DVR Update

- Unified Release 78 (deployed 01/14/2025)
 - Vaccine Schedule updates
 - Support for the new mydvr.cdph.ca.gov domain
 - Backend data optimization
- Unified Release 79 (scheduled for 02/11/2025)
 - Frontend/SRT Certificate updates
 - Update CAIR Help Desk contact information
 - Update CDC links across DVR Site
 - Support SRT transition to Databricks

CAIR2 Release Roadmap

Past Release

February 13, 2025 (2.8.23)

Sprint 21

User Interface

- ✓ Fix Org Extract Issue
- ✓ Alter the "Historical Imm Only" logic to be based on tradename
- ✓ Clean-up of NDC information
- ✓ Update CDPH Branding in CAIR

Data Exchange

- ✓ Fixes to ETL process
- ✓ Alter the "Historical Imm Only" logic to be based on tradename
- ✓ CVX codes default values incorrect for invalid IMMs
- ✓ Clean-up of NDC Information

Current

March 12, 2025 (2.8.24)

Sprint 22

User Interface

- ✓ Bexsero Schedule Update Recommended Interval
- ✓ Update the PCV13 Adult series
- ✓ Add Clear button to Manage NDC Information page

Data Exchange

- ✓ Validate RXA-6 & RXA-7
- ✓ Add V23 to LOOKUP table
- ✓ Update NDC dose size column

Technical

- ✓ Generate new certificates to validate trust of CAIR2-Stg by APIM

Future Release

TBD

Upcoming Releases

User Interface

- ✓ 2024-2025 COVID Under 65 Seasonal Schedule
- ✓ 2024-2025 COVID Over 65 Seasonal Schedule
- ✓ Flu Data Cleanup
- ✓ Allow one character first & last names in CAIR2
- ✓ Update Release Notes Link
- ✓ Menactra NDCs Cleanup
- ✓ New Avian Influenza CVX codes

Data Exchange

- ✓ Flu Data Cleanup
- ✓ Allow one character first & last names in CAIR2
- ✓ 2024-2025 COVID Under 65 Seasonal Schedule
- ✓ 2024-2025 COVID Over 65 Seasonal Schedule

Technical

- ✓ Address ID Cleanup
- ✓ Bug within the Restore Patient Search Screen

My DVR Release Roadmap

My DVR Roadmap

Past Release

January 14, 2025 (UR78)

Unified Release 78

DVR Front End

- ✓ Added support for the new mydvr.cdph.ca.gov domain with a redirect to current DVR site
- ✓ Updated “Need Help” section on the DVR Landing page for other supported languages to include stronger verbiage for residents calling the CAIR Help Desk
- ✓ Added support for RSV vaccine on overdue/duesoon notification banner
- ✓ Updated definitions section to include RSV

DVR Integration

- ✓ Updated Azure Blob Storage linked service to utilize Azure Key Vault

Staff Remediation Tool (SRT)

- ✓ Implemented long term data storage utilizing Azure SQL instead of Snowflake

Virtual Assistant Tool (VAT)

- ✓ Continued regular security upgrades, reporting, and monitoring

Current

February 11, 2025 (UR79)

Unified Release 79

DVR Front End

- ✓ Consolidated front end certificates for the MyDVR.cdph.ca.gov domain (.x 1/23)
- ✓ Transitioned all DVR certificates to Sectigo (.x 1/23)
- ✓ Remove the CAIR Help Desk number from the landing page “Need Help” section
- ✓ Update the DVR Footer and FAQ Search page with CAIR Help Desk Email
- ✓ Update CDC links across full DVR, email comms, and FAQs for all languages

DVR Integration

- ✓ Support SRT transition to Databricks

Staff Remediation Tool (SRT)

- ✓ Transitioned all SRT certificates to Sectigo (.x 1/23)
- ✓ Refactor SRT code for optimization and efficiency

Virtual Assistant Tool (VAT)

- ✓ Continue regular security upgrades, reporting, and monitoring

Future

(UR80+)

Upcoming Unified Releases

DVR Front End

- ✓ Phase 2 FAQ page search feature enhancement to enable fuzzy matching across all pages
- ✓ Evaluator Series and Booster dose logic enhancements to the CA Immunization Record
- ✓ Enhance DOB field for usability
- ✓ Refresh DVR website user interface

DVR Integration

- ✓ Optimize backend Databricks API calls and enhance alerts for merged records
- ✓ Reprint views in DVR pipelines

Staff Remediation Tool (SRT)

- ✓ Enhance User Management page to add/inactive users
- ✓ Ticket History enhancement to display all changes made to a ticket
- ✓ Consolidate CVX codes to backend mapping table that will capture any new CVX code

Virtual Assistant Tool (VAT)

- ✓ Continue regular security upgrades, reporting, and monitoring

CAIR Elements

- CAIR
 - Inventory
 - Funding Source (VFC, Private, SGF, 317)
 - Eligibility (Private Pay, uninsured, underinsured, etc.)
 - [CAIR HL7 Implementation Guide](#)

CAIR Accepted Values/Mapping for Vaccine Eligibility and Funding Source in the OBX segment of the VXU.

Vaccine Eligibility categories for OBX-5.1, when OBX-3.1 = 64994-7	Vaccine Eligibility Description	Vaccine Funding Source for OBX-5.1, when OBX-3.1 = 30963-3	Vaccine Funding Source Description
V01	not VFC eligible (Private Pay/Insurance)	PHC70	Private Funds
V02	VFC eligible – Medi-Cal/Medi-Cal Managed Care	VXC51	Public VFC
V03	VFC eligible - Uninsured	VXC51	Public VFC
V04	VFC eligible - American Indian/Alaskan Native	VXC51	Public VFC
V05	VFC eligible - Underinsured	VXC51	Public VFC
V23 (V07 is still accepted at this time)	317 Funded / VFA	VXC52	Public non-VFC
CAA01	State General Fund Vaccines	VXC52	Public non-VFC

CAIR and myCAvax

- myCAvax
 - How is data used
 - Source for Provider contact information
 - Source for all vaccine management data
 - Data quality Provider outreach
 - Reporting and Dashboards
 - myCAvax vaccine management data and CAIR dose administration data
- Why it's important
 - Match providers in CAIR and myCAvax using IIS ID/Org Code
 - Establishes a one-to-one relationship across systems
 - Dose administration will be used for streamlining ordering process

Reporting Requirements

- myCAvax Provider Location Account
 - Use your unique IIS ID/Org Code when reporting dose administrations into CAIR
- Submit following three data fields
 1. Funding Source
 2. Vaccine Eligibility
 3. NDC codes

Account
Claudia's Kids Satellite 3

Account Owner: Invalid Organizatio... Status: Active Account Record Type: Provider Location

Details Programs Vaccine Requests Storage And Han

Account Information

Account Name: Claudia's Kids Satellite 3

Parent Account: [Claudia's Kids](#)

Account Owner: [Invalid Organizations](#)

Account Region: San Francisco Bay Area

Owner Role: CDPH

Exclude from VtrckS:

Public Vaccine Locator Opt-in:

Location Information

IIS Identifier: -003310

Facility Type: Public

Provider Type

VTrckS ID

Why Submission of These Data Fields is Important

Unique IIS ID/Org Code

Use unique IIS ID/Org code in myCAvax Provider Location Account to report doses administered into CAIR

Allows for matching providers across systems (myCAvax to CAIR), establishes 1-1 relationship



Funding Source & Vaccine Eligibility

Report both funding source and vaccine eligibility to CAIR

Match dose administered to a vaccine program in myCAvax like VFC etc.



NDC Codes

Report NDC codes

Needed to distinguish specific vaccine products that were administered

Data Quality Overview and Common Issues

Current State of Data Quality

- Overall quality of data is poor
- We are here to support improvement
- We will have additional resources, materials, job aids available
- Are you set for success to report
 - Are we using the correct IIS ID/Org Code to report?
 - Are we submitting the required fields?

Common Data Issues

1. Unable to match myCAvax provider location to correct doses administered
 - Due to not using IIS ID/Org Code tied to myCAvax provider location account
2. Submission of blank fields
 - Active VFC providers submitting incomplete records: 2,357 (74.0 %)
 - Funding source blanks submitted by VFC providers: 4,581,496 (47.8%)
 - Vaccine Eligibility blanks submitted by VFC providers: 1,928,611 (20.1%)

Vaccine Management

Josh Pocus, My Turn, and Dan Conway, myCAvax

My Turn Release Roadmap

Past Release
January 22, 2025 (R56)

Release 56

Mpox & Pneumonia (pneumococcal) adults

- ✓ Create new vaccine type values for Mpox and Pneumonia (pneumococcal) adults and replace the old values with the new values throughout the clinic portal

Public Portal

- ✓ Update the Pharmacy Logo on the "Select a location" page

Medi-Cal & Medicare

- ✓ Update the public and clinic health insurance section when creating new appointments

Vaccine Inventory

- ✓ Add a banner when creating inventory for multi-dose flu products to warn the user the inventory they created contains Thimerosal.

Current Release
March 19, 2025 (R57)

Release 57

Public Portal

- ✓ Create new values for the question "Does the patient have health insurance?"

Clinic

- ✓ Disable the Vaccine Type field on the Clinics details page

Medi-Cal & Medicare

- ✓ Adding a new error message on the Health Insurance section

PHEP

- ✓ Creating a Public Health Emergency flow
 - Creating a new profile
 - Creating a new program tile
 - Creating new objects
 - Creating a new Admin and Community view
 - Creating new triggers

Next Release
April 16, 2025 (R58)

Release 58

PHEP Updates

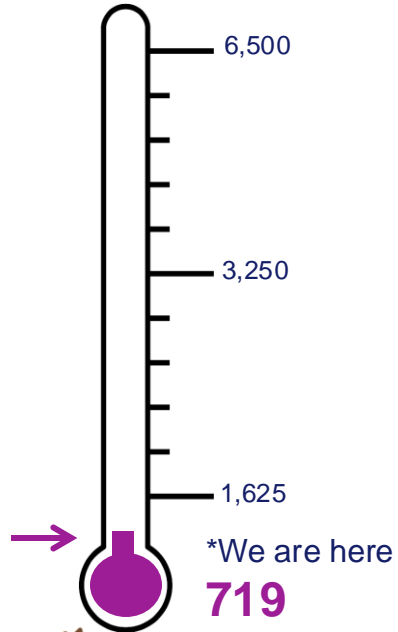
- ✓ Additional features to be added (TBD)
 - Bulk editing MPOD's information
 - Inventory management
 - 50-day course reminder email
 - Reports and Dashboards
 - Delete/Archive Sites
 - Public form security enhancements
 - Vaccine reminder email
 - Bulk upload for sites
 - Secure delete/archive screening data

My Turn Updates

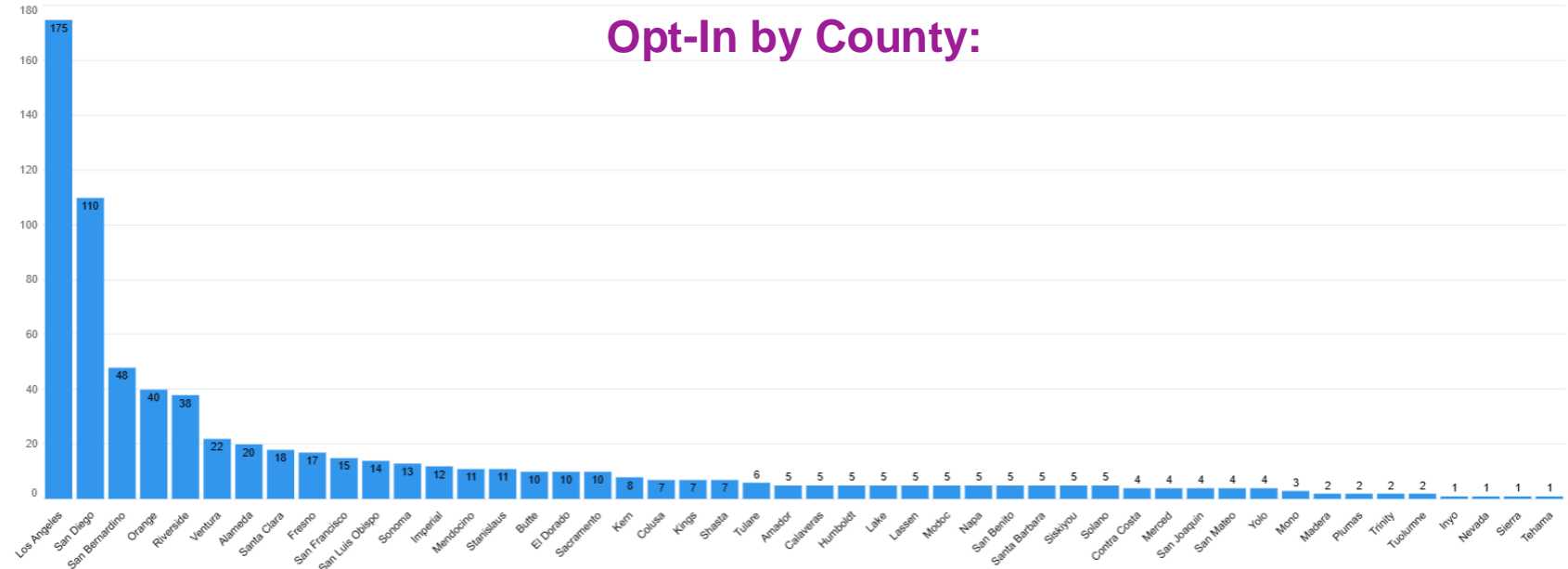
- ✓ Auto generated clinic specific link - Vaccine Locator (Map Search) will link directly to clinic scheduling

Vaccine Locator – Opt-In today!

Program Locations that have Opted-In:



Opt-In by County:



Please take some time to opt-in, **preferably right now!** We want patients to be able to find you.

We want to congratulate **Los Angeles County** for their participation and being the top county with **175 Locations** opted-in!

Data as of 2/20/25



Thank you for opting into the Vaccine Locator. By doing so, you are ensuring that patients can easily find your locations. Your participation is invaluable in **helping patients access the care they need.**

- 101 FAMILY MEDICAL GROUP
- 3C Community Clinic
- 986 Pharmacy 8001 Inc
- AFSHIN SHAWN ADHAMI
- A. Shawn Adhami MD - Morelia M.C.
- Family Care Associates
- ABC CHILDREN'S CLINIC INC
- ABC Pediatrics Inc
- ABCUSD Immunization Clinic
- Crenshaw Family Medical Group
- Acacia Family MG - Prunedale
- Acacia Family MG - Salinas
- Access Support Network
- ACTIVE HEALTHCARE MEDICAL GROUP
- Adelanto Medical Clinic
- ABC PEDIATRICS MEDICAL GROUP INC
- Advanced Family Care Medical Group
- AHMO-Parlier Newmark
- AHMO-Orange Cove
- AHMO-Reedley Children's
- AHCC-Cal City
- AHCC TEHACHAPI
- AHCC Mojave
- AHMO-Wasco
- Adventist Health Community Care
- AHMO-Hanford-Residency
- St Helena Konocti Wellness Center
- ADVENTIST HEALTH MIDDLETOWN
- UKIAH VALLEY RURAL HEALTH CENTER AD
- Adventist Health Physicians Network
- Redwood Medical Clinic
- AHUV FORT BRAGG RHC
- AHUV- RHC Pediatrics
- CORNING RURAL HEALTH CLINIC
- Roseville Immunization Clinic
- Sacramento Immunization Clinic
- Sutter Health PAMF Fremont Clinic
- Sutter Medical Foundation - Davis
- SMF-Elk Grove Medical Campus
- SEBMF - Castro Valley
- SVMF - FP Yuba City
- Sutter Medical Center Sacramento
- Alta Bates Summit Medical Center
- Sutter Santa Rosa Regional Hospital
- Sutter Coast Hospital
- Sutter Lakeside Hospital and Clinic
- SPMF CAL IM PEDS
- SPMF Castro
- PAMF San Carlos Clinic
- Sutter Health VNG 4th Floor
- SMF Peds Vallejo
- SMF Peds Vacaville
- Sutter Ocean Ave SF
- Sutter PMSZ PAMF Pediatrics Dept.
- SPMF Rhode Island
- SMF Downtown Sacramento Pediatrics
- PAMF - Scotts Valley
- PAMF-Westside
- SMF Amador Jackson Pediatrics
- SMF Davis Peds
- Olympic
- Ace Pediatrics
- Symba Center
- SYMONETT FAMILY MEDICAL CENTER
- Sea View Pediatrics- Laguna Hills
- Pediatric and Adult Medicine
- SOCPA- Lake Forest
- Pomona Pediatrics
- Premier Pediatrics
- SOCPA- San Clemente
- SOCPA- Rancho Santa Margarita
- Children's Medical Clinic



Poll: Your Feedback is Appreciated!

1. Would you attend a My Turn Office Hour session to ask questions and to get real-time support from My Turn Subject Matter Experts?

- Yes
- No
- I do not currently have a need.

2. If yes, please write in your email address.



My Turn Support Resources:

[My Turn Vaccine Administration System on EZIZ](#)

“My Turn Benefits” webinar [recording](#) and [slides](#)

[My Turn Onboarding Guide](#)

[Enrolling in My Turn Quick Sheet](#)

myCAvax Release Roadmap

Past Release February 4, 2024 (R54)

Release 54

VFC

- ✓ Allocation for VFC Flu and the ability to create first orders for providers who prebook
- ✓ Enrollment Provider Agreement updated

VFC/VFA/317

- ✓ Provider's will be notified when their order is pended
- ✓ Messaging will be added when products are not available for ordering
- ✓ Self-service provider agreements updated
- ✓ CDPH will have a shortened create order form and providers will be notified when orders are created by CDPH
- ✓ Site Visit enhancements

All Programs

- ✓ Only one open excursion will be allowed at a time and excursions will be able to be cancelled
- ✓ Provider Inventories will be enhanced to include a new page layout and balance on the inventory summaries

Current Release March 5, 2025 (R55)

Release 55

VFC

- ✓ Display all prebook orders for organizations with over 25 locations
- ✓ Give providers access to myCAvax Dashboard and Flu & COVID Orders Dashboard

VFC/VFA/317

- ✓ Display IIS dose administration data on provider ordering form, internal ordering form, and internal order review page
- ✓ CSRs will be able to cancel batch orders
- ✓ Self-service enhancements
- ✓ Enhance trash can functionality on ordering form

All Programs

- ✓ Print program location summaries
- ✓ Provide a practice profile tab on program locations, including total doses & cost and total waste & cost for the previous and current year

Next Release April 2, 2025 (R56)

Release 56

VFC

- ✓ Create an internal review process for excursions where temperatures were not recorded
- ✓ Communicate to providers when corrections are needed or manufacturers need to be re-contacted for excursion reporting
- ✓ Send CDPH-determined vaccine viability information and follow-up actions to providers when excursion review is complete

All Programs

- ✓ Enable excursion reporting for multiple storage units and out-of-range events
- ✓ Give access to excursion summary page for providers to review and/or print
- ✓ Create internal excursion landing page and enhance provider-side excursion landing pages with relevant filtering
- ✓ Improve program location and account related lists for excursions

What's Next in myCAvax? – Release 55

New updates for providers will launch on **Wednesday, March 5, 2025!**

Release Highlights

VFC/VFA/317 Ordering Page Updates

- ✓ New CAIR administration data columns, 'IIS Qty Used Since Last Order' and '% Doses Submitted to IIS' have been added under the Doses Administered section.
- ✓ Step 2 of vaccine ordering page includes new columns and new section, 'Order & Inventory Reporting Details.'
- ✓ Step 3, the 'Order Confirmation' page, now includes new columns and a new 'Doses Administered' section.
- ✓ When viewing a batch order, a new column, 'IIS Doses Administered,' has been added in the Accountability Records.
- ✓ When viewing a Batch Order beyond the 'Submitted' status, two new columns: 'IIS Qty Used Since Last Order' and '% Doses Submitted to IIS' have been added to the 'Doses Administered' section

VFC Dashboard Page Update

- ✓ New dashboards tabs to access current 'myCAvax' dashboard and new 'Flu & COVID Orders,' dashboard.

Program Location Page Updates

- ✓ New 'Print Summary' button is available to generate a printable summary of the Program Location information.
- ✓ New 'Practice Profile' tab, with vaccine dose-related information for the current and previous years.
- ✓ New warning messages regarding product availability based on Provider Allocation added.

Enhanced Trash Can Icon Functionality while Ordering Vaccines

- ✓ For orders in 'Draft' or 'Corrections Needed' status, the trash can icon allows deletion of a vaccine product row along with its accountability records.
- ✓ When submitting an order, if inventory is available, a validation message will prompt for the required provider inventory details.

R55 Enhancements: Adding IIS Information to the VFA, 317, VFC Order Request Pages

- The VFA, 317, VFC Order Request pages will be updated to display IIS administration information in two new columns under the 'Doses Administered' section:
 - 'IIS Qty Used Since Last Order' column
 - '% Doses Submitted to IIS' column


Vaccine Products		Doses Administered		
Vaccine products	Qty used since last order	IIS Qty used since last order	% Doses submitted to IIS	
Hep-A VAQTA syringes	100	100	100%	
Hep-A Havrix syringes	200	50	25%	
Hep-B Hepilisav-B	Doses admin			

The screenshot shows the 'VFA - Order Request' page in the myCAVAX system. The 'Doses Administered' section is highlighted with a purple box, showing the new columns for 'IIS Qty used since last order' and '% Doses submitted to IIS'. The table below shows the data for the highlighted rows:

Vaccine products	Qty used since last order	IIS Qty used since last order	% Doses submitted to IIS
VAQTA syringes	100	100	100%
Havrix syringes	200	50	25%

The screenshot also shows the 'VFA On-hand Inventory' table below, which includes columns for 'Quantity', 'Lot number', 'Expiration / Beyond use date', 'Estimated Provider Inventory', 'Variance', '*Recommended Order Size', and '*Doses requested'. The 'Doses Administered' section is also highlighted in purple in the screenshot.

R55 Enhancements: IIS Tool tips on the VFA, 317, VFC Order Request Pages

- Tool tips on the new 'IIS Qty Used Since Last Order' and '% Doses Submitted to IIS' columns on the VFA, 317, VFC Order Request pages will provide details on the information displayed in each column.
 - Tool tips can be viewed by hovering over the information () icon corresponding to the appropriate column.

Vaccine Products		Doses Administered		
Vaccine products	Qty used since last order	IIS Qty used since last order	% Doses submitted to IIS	
Hep-A	VAQTA syringes	100	100	100%
Hep-A	Havrix syringes	200	50	25%
Hep-B	Heplisav-B	Doses admin		

1. IIS Qty used since last order tool tip ():

"This column shows doses administered in your IIS from **Last Order Submitted Date (mm/dd/yyyy)** through yesterday. Any doses reported today will not reflect in myCAvax until the following day."

2. % Doses Submitted to IIS tool tip ():

"Information is provided for awareness purposes on accurate reporting of vaccine administration doses to the IIS according to program participation requirements, and [AB1797](#). If you notice a variance, we recommend you confirm that doses reported to your IIS are timely, complete, and contain required reporting elements, including the correct Funding Source/Eligibility Code and product NDC Code."

R55 Enhancements: Adding Order & Inventory Reporting Information to Step 2 of the VFA, 317, VFC Order Requests

- The VFA, 317, VFC Order Request Step 2 – Review Doses Requested and Confirm Additional Details page will be updated with a new ‘Order & Inventory Reporting Details’ section.
- New columns will display additional information:
 - Recommended order size
 - Doses requested
 - Estimated provider inventory

VFA
VFA - Order Request
Step 2 - Review Doses Requested and Confirm Additional Details

To change the program selected, navigate back to the Vaccine Orders page.

Program Location
Kern Medical - VFA

Enter additional required information for your order and include comments (if needed) prior to submitting.

Order & Inventory Reporting Details				Doses Administered		
Products	Recommended order size	Doses requested	Estimated provider inventory	Qty used since last order	IIS Qty used since last order	% Doses submitted to IIS
Hep-A VAQTA syringes	200	200	100	100	150	133%
Havrix syringes	500	500	10	100	75	75%
Hep-B Hepelisav-B	0	0	10	100	75	75%

Vaccine requests will be reviewed and approved based on your reported patient population and available budget. Please provide a reason below for each vaccine product outside of the recommended order size.

VAQTA syringes: Select a reason: Special events

Havrix syringes: Select a reason: Other

Comments (optional)
Additional comments or notes about your order.

Current Shipping and Vaccine Administration Address for Kern Medical - VFA
Updating address for Kern Medical - VFA will only affect the VFA program. If you need to update the address for your location, please visit our [Managing myCAvax Provider Accounts job aid](#).

*Street Address 1
1234 ABC St

Street Address 2

Order & Inventory Reporting Details			
Products	Recommended order size	Doses requested	Estimated provider inventory
Hep-A VAQTA syringes	200	200	100
Havrix syringes	500	500	10
Hep-B Hepelisav-B	0	0	10

R55 Enhancements: Adding Dose Administration Information to the VFA, 317, VFC Order Confirmation Page

The VFA, 317, VFC Order Request Step 3 – Order Confirmation pages will be updated with a new ‘Doses Administered’ section.

- New columns will display additional information:
 - Qty used since last order
 - IIS Qty used since last order
 - % Doses submitted to IIS

VFA
VFA - Order Request
Step 3 - Order Confirmation

Your vaccine order was successfully submitted. Please allow 7-10 business days after order approval for the shipment to arrive.

* Program Location
Kern Medical - VFA

Order & Inventory Reporting Details					Doses Administered		
Order Number	Products	Recommended order size	Doses requested	Order size reason	Qty used since last order	IIS Qty used since last order	% Doses submitted to IIS
B-0432674	VAQTA syringes	200	200	Special events	100	150	133%
	Havrix syringes	500	500	Other, Other reason text	100	75	75%
	Heplisav-B	0	0	10	100	75	75%

R55 Enhancements: Print Program Location Summary

- The Program Location page will be to generate a printable summary of Program Location information upon clicking the new 'Print Summary' button.

The screenshot shows the myCAVax interface for a Program Location. The top navigation bar includes 'myCAVax', 'Home', 'Training', 'Program Locations', 'Organization Applications', 'Redistribution Applications', 'New Order List', 'Vaccine Orders', 'Reports', and 'More'. The main header displays 'Program Location Spicy Location' with buttons for '+ Follow', 'Update Address', 'Edit', and 'Print Summary'. Below this is a table with columns: PIN (R12038), LHD/MCE (El Dorado County Public Health Division), myCAVax Id, Temporary Closure, and IIS Identifier. The 'Details' tab is active, showing a grid of information: Program Location (ABC), Account Name (ABC Account), Master Program (Vaccines for Children), Organization Account (ABC Org), Program Location Application (Application - VFC), Program Participation (Active), Exclude from VtrckS (checkbox), Add to Ordering Window Exclusion Lists (checkbox), Season Target (1,000), Program Participation Reason, Facility Type, Provider Type (Community Vaccinator), Order Frequency (Low (every 3 months)), Next Order Due Date (11/7/2024), and Medi-Cal Provider?. An 'Activity' section shows a 'Chatter' feed with a post from MulesoftDev SystemUser dated September 20, 2023, at 8:48 AM, with a status of 'Fulfillment Pending to Complete'. A 'Like' and 'Comment' section is visible below the post.

This detailed screenshot shows the right-hand side of the myCAVax interface. It includes a search bar at the top right. The 'Shipping and Vaccine Administration Address' section lists: Shipping Street Address 1 (123 ABC St), Shipping Street Address 2 (Suite #1), Shipping City (Los Angeles), Shipping Country (United States), Shipping State (CA), Shipping Zip Code (90006), Telephone ((123) 123-19283), Shipping County (Los Angeles), and Delivery Instructions (Talk to the office). The 'Patient Category' section displays a table of patient counts:

Medi-Cal Eligible Patients <1	193	Medi-Cal Eligible Patients 1-4	193
Uninsured Eligible Patients <1	209	Uninsured Eligible Patients 1-4	209
Am. Indian/Alaskan Native <1	282	Am. Indian/Alaskan Native 1-4	282
Uninsured Eligible Patients <1	201	Uninsured Eligible Patients 1-4	73
Total VFC Eligible Patients <1	208	Total VFC Eligible Patients 1-4	109
Medi-Cal Eligible Patients 7-18	86	Total Medi-Cal Eligible Patients	68
Uninsured Eligible Patients 7-18	201	Total Uninsured Eligible Patients	
Am. Indian/Alaskan Native 7-18	123	Total Am. Indian/Alaskan Native Eligible	
Uninsured Eligible Patients 7-18	78	Total Uninsured Eligible Patients	
Total VFC Eligible Patients 7-18		Total VFC Eligible Children	
Privately Insured Patients <1		VFC Eligible Percentage	
Privately Insured Patients 1-4		Total Children	
Privately Insured Patients 7-18		Source to confirm patient population	
Total Privately Insured Patients		Source to confirm patient pop. - Other	

 The 'Coordinator Availability to Receive Shipment' section shows a table of open and closed times for each day of the week. At the bottom, it indicates 'Page 1, PIN 1203981, January 7, 2025'.

R55 Enhancements: Updated Program Location Page

- The Program Location page will be updated to include additional information summary in the 'VFC Practice Profile' tab

myCAVax Home Accounts Vaccine Orders Vaccine Order Review Order Fulfillments Small Order Product Settings Products Location Applications More

Search Salesforce

Program Location
Death Star - Vaccines for Children

PIN: 0192831 | LHD/MCE: San Francisco Department of Public Health | myCAVax Id: CA8480335B10215 | Temporary Closure: | IIS Identifier: 08128

Details Vaccine Requests Shipments Storage and Handling Vaccine Inventories Site Management **VFC Practice Profile** More

Current Year 2025 (Jan to Present) Information

Total Doses Ordered	1000	Total Doses Ordered Cost	\$100,000.00
Total Doses Expired, Spoiled and Wasted	100	Total Doses Expired, Spoiled and Wasted Cost	\$10,000.00

Returns and Waste Details

Total Doses Expired	50	Total Doses Expired Cost	\$5,000.00
Total Doses Spoiled	20	Total Doses Spoiled Cost	\$2,000.00
Total Doses Wasted	30	Total Doses Wasted Cost	\$3,000.00

Previous Year 2024 (Jan to Dec) Information

Total Doses Ordered	1000	Total Doses Ordered Cost	\$100,000.00
Total Doses Expired, Spoiled and Wasted	100	Total Doses Expired, Spoiled and Wasted Cost	\$10,000.00

Returns and Waste Details

Total Doses Expired	50	Total Doses Expired Cost	\$5,000.00
Total Doses Spoiled	20	Total Doses Spoiled Cost	\$2,000.00
Total Doses Wasted	30	Total Doses Wasted Cost	\$3,000.00

Details Vaccine Requests Shipments Storage and Handling Vaccine Inventories Site Management **VFC Practice Profile**

Current Year 2025 (Jan to Present) Information

Total Doses Ordered	1000	Total Doses Ordered Cost	\$100,000.00
Total Doses Expired, Spoiled and Wasted	100	Total Doses Expired, Spoiled and Wasted Cost	\$10,000.00

Returns and Waste Details

Total Doses Expired	50	Total Doses Expired Cost	\$5,000.00
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Previous Year 2024 (Jan to Dec) Information

Total Doses Ordered	1000	Total Doses Ordered Cost	\$100,000.00
Total Doses Expired, Spoiled and Wasted	100	Total Doses Expired, Spoiled and Wasted Cost	\$10,000.00

Returns and Waste Details

Total Doses Expired	50	Total Doses Expired Cost	\$5,000.00
Total Doses Spoiled	20	Total Doses Spoiled Cost	\$2,000.00
Total Doses Wasted	30	Total Doses Wasted Cost	\$3,000.00

R55 Enhancements: Updated VFC Dashboards

VFC providers will have access two different Dashboards through new tabs on the Vaccines for Children – Dashboard page.

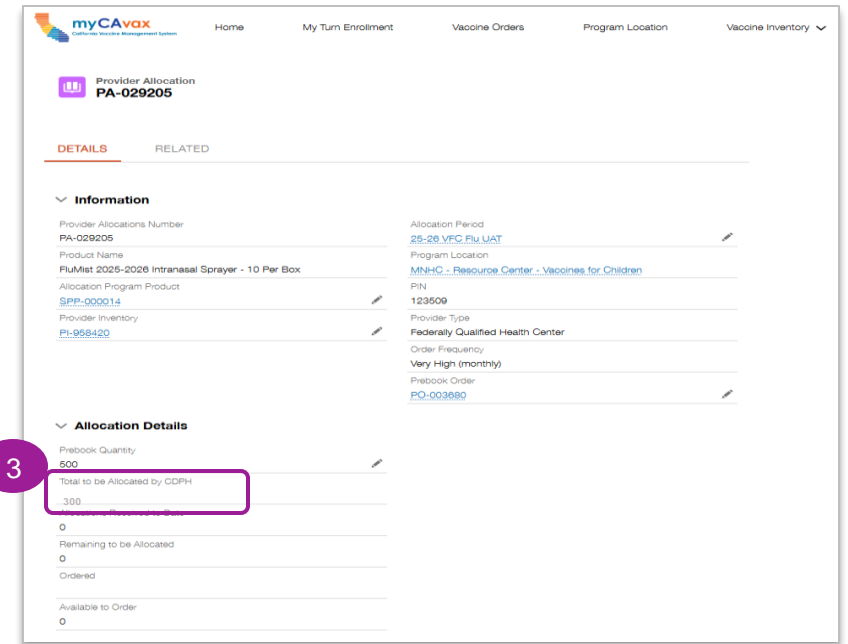
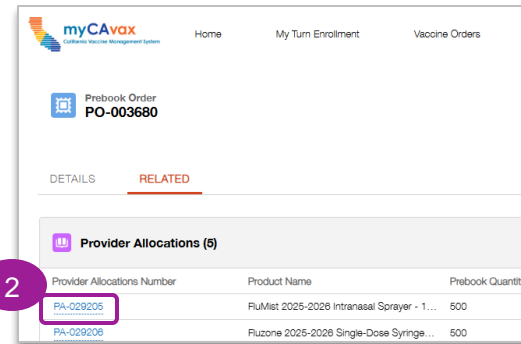
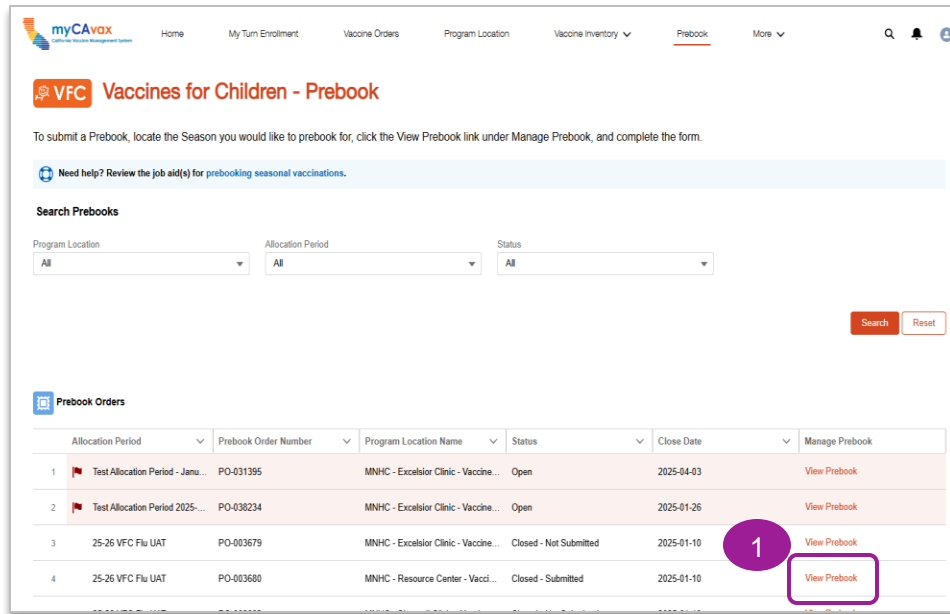
- myCAvax Dashboard:

The screenshot shows the myCAvax Providers Dashboard (VFC) interface. The navigation bar includes 'myCAvax California Vaccine Management System', 'My Programs', 'Home', 'Vaccine Orders', 'Program Locations', 'Vaccine Inventory', and 'Training'. The main heading is 'VFC Vaccines for Children - Dashboard'. A purple box highlights the 'myCAvax Dashboard' tab, which is labeled 'Flu & COVID Orders Dashboard'. Below this, there is a 'myCAvax Providers Dashboard (VFC)' section with a 'Refresh' button. The dashboard displays three key metrics: 'Total Approved Quantity' (0), 'Total Quantity Shipped' (0), and 'Total Number of Doses Impacted (Damaged)' (0). Each metric has a 'View Report' link. At the bottom, there are two more sections: 'Total Approved Quantity for Orders by Product' and 'Total Quantity Shipped by Product'.

- Flu & COVID Orders Dashboard:

The screenshot shows the myCAvax Ordering Dashboard (VFC) interface. The navigation bar is identical to the Providers Dashboard. The main heading is 'VFC Vaccines for Children - Dashboard'. A purple box highlights the 'Flu & COVID Orders Dashboard' tab. Below this, there is an 'Ordering Dashboard (VFC)' section with a 'Refresh' button. The dashboard displays four key metrics: 'Total Ordered' (2,630), 'Season Target' (8,000), 'Season Target %' (31.1%), and 'Amount Needed to Reach Season Target' (5,370). Each metric has a 'View Report' link. The 'Season Target %' and 'Amount Needed to Reach Season Target' metrics include gauge charts showing the current status relative to the target.

Reviewing Your 2025 – 2026 VFC Flu Pre-Book



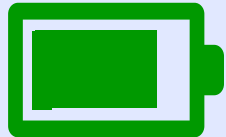
1. From the Prebook landing page, providers can click the **View Prebook** hyperlink corresponding to the appropriate Prebook order to access the **Prebook Order** page.
2. On the **Prebook Order** page, **Provider Allocation** details can be found in the **Related** tab. Providers can click the appropriate **Provider Allocation Number** hyperlink to access the **Provider Allocations** page.
3. In the **Details** tab on the **Provider Allocations** page, providers will find the approved pre-book amount in the **Total to be Allocated by CDPH** field (under the **Allocation Details** page section).

2025 Recertification Numbers

The following numbers reflect the 2025 Recertification completion progress by eligible Providers as of **February 20, 2025**.

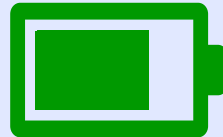
VFA Program

483 completed recertifications
13 outstanding* recertifications



LHD 317 Program

125 completed recertifications
30 outstanding* recertifications



VFC Program

3,128 completed recertifications
212 outstanding* recertifications



* Outstanding Recertifications = In Progress, E-signature requested, In review, Follow Up

What Happens if Recertification was NOT Completed by February 14, 2025?

- If Recertification was not submitted by the February 14 deadline, program location accounts will be suspended on:
 - **Friday, February 28, 2025 – VFC**
 - **Friday, February 28, 2025 – VFA/317**
- When in suspended status, providers will **not** be able to:
 - Submit a vaccine order
 - Transfer in vaccines
- After several reminder and warning communications, providers who still have not Recertified will be terminated from the VFC/VFA/LHD 317 Program

Reminder: Complete the VFC Satisfaction Survey

- Feedback is important to help us understand what's working well, what are some existing pain points and challenges you are encountering while working with the VFC Program in myCAvax.
- Please take the time to submit feedback by completing the Satisfaction Survey! You are helping us continue to refine and enhance the VFC program in myCAvax for you!

THANK YOU!

myCAvax – Known Issues and Workarounds



Known Issues

- ✓ For providers placing orders through the community-side, please **refrain from using the trash can** at the very end of the row unless you wish to no longer order that vaccine at all during this ordering cycle and have no on-hand inventory to report
 - ✓ Instead, if you are looking to clear and re-enter your quantities, lot numbers, and/or expiration dates for your on-hand inventory, please do so by manually clearing the inputted data from the fields and, if necessary, using the smaller trash cans respective to each additionally added line of inventory



Workaround / Next Steps

- ✓ If you accidentally used the trash can on a vaccine that you wish to order and/or report on-hand inventory for this ordering cycle and are now seeing the red error "a cancelled order cannot be changed." when trying to submit/save your order, please contact the PCC who can help get this order processed



Order

A cancelled order cannot be changed.



Resources and Q&A

Leslie Amani and CDPH Subject Matter Experts

2025 Immunization Block Schedule

Routine Immunization Timing 2025

Suggested schedule to meet recommendations on time. [Refer to web version.](#)

Birth		6 months – 18+ years	
HepB ¹		COVID-19 vaccine(s) ⁷	Flu vaccine, every fall ⁸
RSV ² (age: 0-8 months)			

Age	Interval from previous dose	Age	Interval from previous dose	Age	Interval from previous dose	Age	Interval from previous dose	Age	Interval from previous dose	Age	Interval from previous dose
2 months		4 months		6 months		12 months		15 months		18 months	
DTaP (Diphtheria, Tetanus, Pertussis)		DTaP	1-2 months	DTaP	1-2 months	HepA ⁹ (age: 12-23 months)		DTaP ¹³ (age: 15-18 months)	6-12 months	HepA	6-18 months
Polio (IPV)		Polio (IPV)	1-2 months	Polio (age: 6-18 months)	1-14 months	MMR ^{9,10,11} (ages 12-15 months)					
HepB ³ (age: 1-2 months)	1-2 months after birth dose	HepB ³ if 1st dose given at 2 months	1-2 months	HepB ³ (age: 6-18 months)	2-12 months and ≥4 months after 1st dose	Var ¹¹ (age: 12-15 months)					
Hib ⁴ (Hib meningitis)		Hib	1-2 months	Hib ⁶	1-2 months	Hib (age: 12-15 months)	2-8 months				
PCV (Pneumo)		PCV	1-2 months	PCV	1-2 months	PCV ¹² (age: 12-15 months)	8 weeks				
RV ⁵ (Rotavirus)		RV ⁵	4-10 weeks	RV ⁵ if RotaTeq used for doses 1 or 2	4-10 weeks						

Age 4-6 years
DTaP
Polio (IPV)
MMR^{10,11}
Varicella¹¹

Age 11-12 years
HPV¹⁴ (2 doses, can start at age 9)
MenACWY (MCV4)
Tdap

Age 16 years
MenACWY (MCV4)
MenB¹⁵

CDPH California Kids Love them. Immunize them.
California Department of Public Health, Immunization Branch • EZIZ.org IMM-395 (1/25)

Calendario de vacunación de rutina para el 2025

Esquema sugerido para cumplir con las recomendaciones a tiempo. [Consulte versión en línea en inglés.](#)

Al nacer		6 meses - 18+ años	
HepB ¹		Vacuna(s) contra el COVID-19 ⁷	Vacuna contra la influenza cada otoño ⁸
VRS ² (edad: 0-8 meses)			

Edad	Intervalo desde la dosis anterior	Edad	Intervalo desde la dosis anterior	Edad	Intervalo desde la dosis anterior	Edad	Intervalo desde la dosis anterior	Edad	Intervalo desde la dosis anterior	Edad	Intervalo desde la dosis anterior
2 meses		4 meses		6 meses		12 meses		15 meses		18 meses	
DTaP (Difteria, tétanos y tosferina)		DTaP	1-2 meses	DTaP	1-2 meses	HepA ⁹ (edad: 12-23 meses)		DTaP ¹³ (edad: 15-18 meses)	6-12 meses	HepA	6-18 meses
Polio (IPV)		Polio (IPV)	1-2 meses	Polio (edad: 6-18 meses)	1-14 meses	MMR ^{10,11} (edad: 12-15 meses)					
HepB ³ (edad: 1-2 meses)	1-2 meses después de la dosis de nacimiento	HepB ³ si la 1ra dosis se puso a los 2 meses de edad	1-2 meses	HepB ³ (edad: 6-18 meses)	2-12 meses y por lo menos 4 meses después de la dosis	Var ¹¹ (edad: 12-15 meses)					
Hib ⁴ (Haemophilus influenzae tipo b)		Hib	1-2 meses	Hib ⁶	1-2 meses	Hib (edad: 12-15 meses)	2-8 meses				
PCV (Neumococo)		PCV	1-2 meses	PCV	1-2 meses	PCV ¹² (edad: 12-15 meses)	8 semanas				
RV ⁵ (Rotavirus)		RV ⁵	4-10 semanas	RV ⁵ si RotaTeq se usó para la 1ª y 2ª dosis	4-10 semanas						

4-6 años
DTaP
Polio (IPV)
MMR (sarampión, paperas y rubéola)^{10,11}
Varicela¹¹

11-12 años
VPH¹⁴ (2 dosis - se puede empezar a los 9 años)
MenACWY (MCV4)
Tdap

16 años
MenACWY (MCV4)
MenB¹⁵

CDPH Niños de California. Amémoslos. Vacunémoslos.
California Department of Public Health, Immunization Branch • EZIZ.org IMM-395 (3/25)

Now in Spanish! →

[Routine Immunization Timing Block Schedule](#)

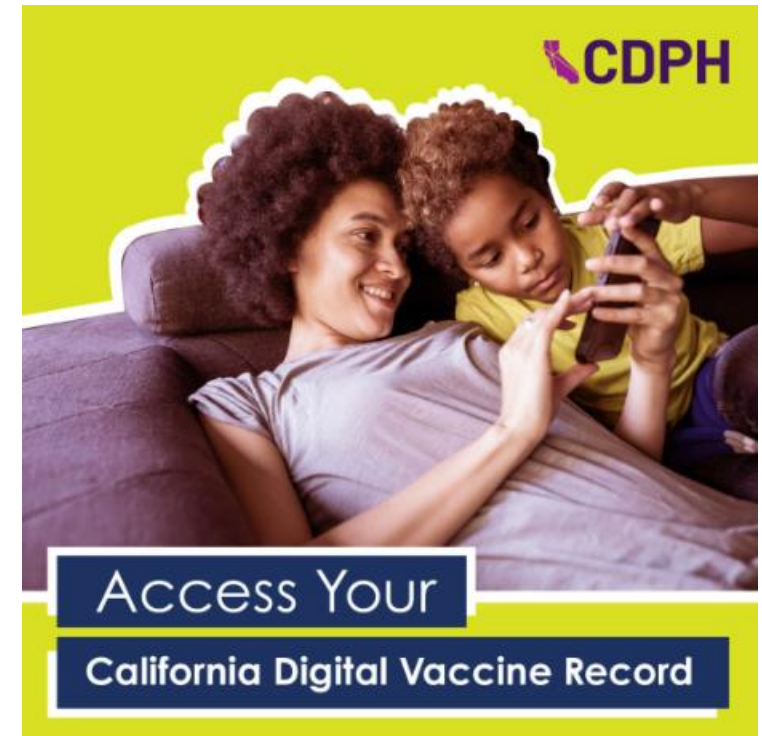
[Calendario de Vacunacion de Rutina para el 2025](#)

California Digital Vaccine Record (DVR)

If you're [wondering whether you're up to date on all your vaccines](#) or need immunization records for school/childcare entry or work, you can visit the [California Digital Vaccine Record](#) to access your full vaccination records.

If you need to catch up on your vaccines, talk with your health care provider or visit [MyTurn.ca.gov](https://www.myturn.ca.gov) to make your vaccine appointments.

Visit the [Routine Immunizations Communications Toolkit](#) for more messages to share.



CDPH Office of Communications Toolkits

CDPH Communication Toolkits


The screenshot shows the CDPH Office of Communications website. At the top left is the CDPH logo (California Department of Public Health). To the right is a search bar and navigation links: "I am looking for", "I am a", "Programs", and "A-Z Index". Below the navigation is a breadcrumb trail: "Home | Programs | Office of Communications | Infectious Diseases Toolkits". A dark blue banner reads "OFFICE OF COMMUNICATIONS".

On the left, a sidebar lists "Communications Toolkits" with categories: "Infectious Diseases", "Behavioral Health", "Health & Safety", "Emergency & Weather", and "A-Z Index". A dropdown menu is open under "Infectious Diseases", listing: "Bird Flu", "Flu & COVID-19", "Let's Talk Mpox", "Lyme Disease", "Measles", "Mpox", "Norovirus", "Respiratory Virus Prevention", "Routine Immunizations", "RSV", "Sexual Health", "Valley Fever", and "West Nile Virus".

The main content area features a "Disclaimer" section and two featured toolkit cards: "Bird Flu" (with an image of cows) and "Routine Immunizations" (with an image of a child).

CDPH Office of Communications

Sign Up for the CDPH **Communications Tools & Information Newsletter**



Communication Tools & Information
California Department of Public Health

Sign up to receive weekly email updates from the California Department of Public Health. Get the latest public health guidance and communications tools & resources for advancing public health in California and beyond.

First Name*

Last Name*

E-mail*

Organization

Sign up to receive the [CDPH Office of Communications Tools & Information Newsletter](#)

Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8:00 am – 5:00 pm

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).

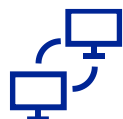


COVID-19 Therapeutics Resources

Type of Support

Description

Updated 12.11.24



General Information

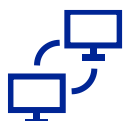
[CDPH COVID-19 Treatments Webpage](#) (provides COVID-19 treatment information for healthcare providers and the general public)



Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (Find COVID-19 medications at pharmacies, clinics, and other locations near you.)
- [Information Page for Test-to-Treat Program](#)



Archive Therapeutic Webinars

For access to previously recorded webinars and slides, please contact:

leslie.amani@cdph.ca.gov

Access previously recorded CDPH Immunization Branch Webinars for Providers, on the:

[CDPH Immunization Branch Webinar Site](#)



Questions

For questions about ordering therapeutics, please email: cdphtherapeutics@cdph.ca.gov

CDPH Provider Webinars and Trainings

Week of February 24, 2025

	Monday 2/24	Tuesday 2/25	Wednesday 2/26	Thursday 2/27	Friday 2/28
Live Webinars and Training					
View On Demand	<ul style="list-style-type: none"> CDPH Immunization Branch Archived Provider Webinars and Slides AIM Vaccine Confidence Toolkit Webinar Series 		<ul style="list-style-type: none"> Introduction to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires myCAvax Login) myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login) 		

Help	<p align="center">Help Desk</p> <p>CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm <i>Email:</i> providercallcenter@cdph.ca.gov</p> <p>My Turn: <i>Help Desk Email:</i> myturn.clinic.hd@cdph.ca.gov <i>Onboarding Email:</i> myturnonboarding@cdph.ca.gov</p> <p>myCAvax: <i>Help Desk Email:</i> mycavax.hd@cdph.ca.gov Mpox: <i>Email:</i> stdcb@cdph.ca.gov</p>		<p align="center">Immunization Resources</p> <p>California's General Immunization Resources (eziz.org)</p> <p>RSV Immunization Resources Flu Vaccination Resources</p> <p>COVID-19 Vaccination Resources COVID-19 Treatments</p> <p>Mpox Vaccination Resources</p>	
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CDPH Provider Webinars and Trainings

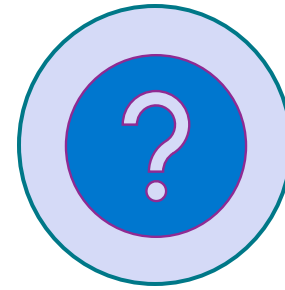
Week of March 3, 2025

	Monday 3/3	Tuesday 3/4	Wednesday 3/5	Thursday 3/6	Friday 3/7
Live Webinars and Training					CDPH Immunization Updates for Providers 9:00 am – 10:30 am

View On Demand	<ul style="list-style-type: none"> CDPH Immunization Branch Archived Provider Webinars and Slides AIM Vaccine Confidence Toolkit Webinar Series 	<ul style="list-style-type: none"> Introduction to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires myCAvax Login) myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)
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Help	<p align="center">Help Desk</p> <p>CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm <i>Email:</i> providercallcenter@cdph.ca.gov</p> <p>My Turn: <i>Help Desk Email:</i> myturn.clinic.hd@cdph.ca.gov <i>Onboarding Email:</i> myturnonboarding@cdph.ca.gov</p> <p>myCAvax: <i>Help Desk Email:</i> mycavax.hd@cdph.ca.gov Mpox: <i>Email:</i> stdcb@cdph.ca.gov</p>	<p align="center">Immunization Resources</p> <p>California's General Immunization Resources (eziz.org)</p> <p>RSV Immunization Resources Flu Vaccination Resources</p> <p>COVID-19 Vaccination Resources COVID-19 Treatments</p> <p>Mpox Vaccination Resources</p>
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Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Thank you for attending!



Immunization
Branch

Next CDPH Immunization Updates for Providers

Friday, March 7, 2025

[CDPH Immunization Updates for Providers](#)

[Registration Link](#)