California Department of Public Health
Immunization Updates for Providers

Friday, February 23, 2024
9:00AM – 10:30AM
Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Housekeeping

Reminder to Panelists:

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:

Today's session is being recorded. For slides, webinar recordings, and other postings, see the CDPH Weekly Immunization Updates for Providers.

To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov.

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov.
<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Speaker(s)</th>
<th>Time (AM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Welcome and Announcements</td>
<td>Leslie Amani (CDPH)</td>
<td>9:00 – 9:10</td>
</tr>
<tr>
<td>2</td>
<td>COVID-19 Vaccine Administration Data</td>
<td>Hailey Maeda (CDPH)</td>
<td>9:10 – 9:15</td>
</tr>
<tr>
<td>3</td>
<td>California Immunization Registry (CAIR) Overview</td>
<td>Michael Powell (CDPH)</td>
<td>9:15 – 9:25</td>
</tr>
<tr>
<td>4</td>
<td>Clinical Update</td>
<td>Jennie Chen, MD (CDPH)</td>
<td>9:25 – 9:30</td>
</tr>
<tr>
<td>5</td>
<td>Vaccine Management</td>
<td>Josh Pocus (My Turn) and Maria Volk (myCAvax)</td>
<td>9:30 – 9:40</td>
</tr>
<tr>
<td>6</td>
<td>Resources and Q&amp;A</td>
<td>Leslie Amani (CDPH)</td>
<td>9:40 – 10:30</td>
</tr>
</tbody>
</table>

Thank you!
Announcements
Leslie Amani, CDPH
The CDPH Immunization Updates for Providers Webinar series is beginning a new cadence! The Friday webinars will move to a biweekly (every other Friday) cadence.

There will be no Friday webinar on Friday, March 1, 2024.

The next session will be held on Friday, March 8, 2024, from 9AM – 10:30AM.

Please continue to use the CDPH Immunization Updates for Providers Zoom Registration Link to join the sessions.

CDPH appreciates your continued attendance. Thank you for all that you are doing for the health and wellness of all Californians!
# Respiratory Syncytial Virus (RSV) Fact Sheet

**Vaccine Fact Sheet: Respiratory Syncytial Virus (RSV)**

<table>
<thead>
<tr>
<th>Topic</th>
<th>Abyres™</th>
<th>Arexy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturer</td>
<td>Pfizer</td>
<td>GSK</td>
</tr>
<tr>
<td>Product Info</td>
<td>Detailed prescribing information</td>
<td>Detailed prescribing information</td>
</tr>
<tr>
<td>Protocols Against RSV</td>
<td>RSV</td>
<td></td>
</tr>
<tr>
<td>Approved Ages</td>
<td>Individuals 60 years of age and older using shared clinical decision-making.</td>
<td>Individuals 60 years of age and older using shared clinical decision-making.</td>
</tr>
<tr>
<td>Routine Schedule &amp; Intervals</td>
<td>One dose for individuals 60 years of age and older using shared clinical decision-making.</td>
<td>One dose for individuals 60 years of age and older using shared clinical decision-making.</td>
</tr>
<tr>
<td>Administration</td>
<td>IM immunogenic injection</td>
<td>IM immunogenic injection</td>
</tr>
<tr>
<td>Packaging</td>
<td>Supplied in a kit that includes a vial of lyophilized antigen component, a prefilled syringe containing saline water diluent component and a vial adapter.</td>
<td>Supplied in a kit that includes a vial of lyophilized antigen component, a prefilled syringe containing saline water diluent component and a vial adapter.</td>
</tr>
<tr>
<td>Dosage</td>
<td>0.3 mL single dose after reconstitution.</td>
<td>0.3 mL single dose after reconstitution.</td>
</tr>
<tr>
<td>Storage</td>
<td>Store refrigerated at 2°C to 8°C (36°F to 46°F) in the original manner.</td>
<td>Store refrigerated at 2°C to 8°C (36°F to 46°F) in the original manner.</td>
</tr>
<tr>
<td>Preparation</td>
<td>Prepare by reconstituting the lyophilized antigen component (a sterile white powder) with the accompanying prefilled syringe containing sterile water diluent component. Do not freeze. Discard if the carbon has been foamed.</td>
<td>Prepare by reconstituting the lyophilized antigen component (a sterile white powder) with the accompanying prefilled syringe containing sterile water diluent component. Do not freeze. Discard if the carbon has been foamed.</td>
</tr>
<tr>
<td>Expiration Date</td>
<td>18 months from manufacture date</td>
<td>24 months from manufacture date</td>
</tr>
<tr>
<td>Full ACP Recommendations</td>
<td>RSV Vaccine ACP Recommendations</td>
<td>RSV Vaccine ACP Recommendations</td>
</tr>
<tr>
<td>V/S</td>
<td>RSV-VIS</td>
<td>RSV-VIS</td>
</tr>
<tr>
<td>Program Letter</td>
<td>VSA letter</td>
<td>VSA letter</td>
</tr>
<tr>
<td>Billing Codes</td>
<td>RBC Code 09471</td>
<td>RBC Code 09471</td>
</tr>
<tr>
<td></td>
<td>HCPCS code: 90879</td>
<td>HCPCS code: 90879</td>
</tr>
<tr>
<td></td>
<td>See External Vaccine Codes for more info</td>
<td>See External Vaccine Codes for more info</td>
</tr>
<tr>
<td>Comments</td>
<td>Licensed in 2021</td>
<td>Licensed in 2021</td>
</tr>
</tbody>
</table>

Refer to Vaccine Fact Sheets (EZIZ.org/Resources/VaccineFactSheets).

(California Department of Public Health, Immunization Branch)

7/15/2021

This publication was supported by grant number HHS/HRSA/CDC/DPH. The Centers for Disease Control and Prevention (CDC). Its contents are solely the responsibility of the authors and do not necessarily represent the official views of CDC.
Immunization Fact Sheet: RSV – nirsevimab (Beyfortus™)

**Immunization Fact Sheet: Respiratory Syncytial Virus (RSV)**

**Topic:** RSV, nirsevimab (Beyfortus™)

**Manufacturer:** AstraZeneca and Sanofi

**Product Info:** Detailed prescribing information and links

**Products Against:** Respiratory Syncytial Virus (RSV)

**Approved Age:**
- FDA licensed for:
  - Neonates and infants born during or entering their first RSV season:
    - The birth parent did not receive RSV vaccine during pregnancy.
    - The birth parent’s RSV vaccination status is unknown.
    - The infant was born within 14 days of primary RSV vaccination.
  - Infants and children 6–24 months old entering their 2nd RSV season and who are at increased risk for severe RSV:
    - Native American/Alaska Native children
    - Children with chronic lung disease preexisting medical conditions (chronic obstructive pulmonary disease, bronchiolitis, or supplemental oxygen) and other respiratory conditions
    - Children who are severely immunocompromised
  - Children with cystic fibrosis who have either:
    - Severe lung disease preexisting communication styles on chest imaging (not just when stable)
    - Weight for length that is >100th percentile

**Administration:** M (intramuscular) injection

**Packaging:** Pre-filled syringes:
- 50mg (0.5mL) with purple plunger rod (for infants weighing <5 kg)
- 100mg (1mL) with light blue plunger rod
- Cartons of five pre-filled syringes:
  - Five 10mg/0.1mL single-dose pre-filled syringes in a carton
  - Five 50mg/0.5mL single-dose pre-filled syringes in a carton

**Dosage:** Age 6 months:
- Weight <5 kg: 50 mg dose (purple plunger rod)
- Weight 5–10 kg: 100 mg dose (light blue plunger rod)
- Age 6-19 months:
  - 200 mg dose (2 separate 100 mg injections, at the same time at diferentes sites)

**Vaccine Fact Sheet: Respiratory Syncytial Virus (RSV) (Continued)**

**Recommended Timing:**
- For infants born during RSV season: Within 3 weeks of birth. Infants with prolonged birth hospitalizations should receive nirsevimab shortly before or preferably after hospital discharge.
- For infants born outside of RSV season and children 6–19 months: Optimal administration is at the start of RSV season, usually October. Nirsevimab should be offered throughout the RSV season, typically October through March. For children with nirsevimab and high-risk children, see Nirsevimab Additional Information.

**Storage:** Nirsevimab shipped similarly to other pediatric routine vaccines.

**Use-By Limit:** Nirsevimab has a shelf life of about 18 months. Once removed from the refrigerator, it must be used within 6 hours or discarded.

**Expiration Date:** See packaging for expiration info. Nirsevimab can be reimmunized after expiration, similar to other Sanofi vaccines. See more for details.

**Full ACP Recommendations:**
- Use of Nirsevimab for the Prevention of Respiratory Syncytial Virus Disease Among Infants and Young Children. JAMA.

**VIG:** Information Immunization Statement

**Program Letter:** VFC Letter

**Billing Codes:**
- https://www.cdc.gov/vaccines/technical-analysis/autism-season-respiratory-studies.html

**Comments:** Licensed in 2021

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California Department of Public Health, Immunization Branch

This publication was supported by Grant Number U61/CHE184207 from the Centers for Disease Control and Prevention (CDC). The contents are solely the responsibility of the authors and do not necessarily represent the official views of CDC.
CDPH Webinar: California Prenatal Screening Program

Topic: California Prenatal Screening Program Updates
When: Wednesday, March 6, 2024
Time: 5PM – 6:30PM, PST

CDPH invites health professionals to join a webinar about updates to California's Prenatal Screening Program. The sex chromosome aneuploidies (SCAs or X and Y chromosome variations) are now included in the California Prenatal Screening Program cfDNA panel. Continuing Medical Education credits will be offered.

Continuing Medical Education (CME) credits will be available for 1.5 AMA PRA Category 1 Credits TM.

Register: CA Prenatal Screening Program Webinar: Expansion of the Prenatal Screening Panel
The California Department of Public Health (CDPH) and many LHJs in California are working to be more inclusive of historically marginalized communities in their engagement and decision-making.

Building off of a recently-released research brief published by Onside Partners and ThinkForward Strategies in partnership with Blue Shield California Foundation, this webinar will explore what authentic community engagement by public agencies looks like and showcase inspiring examples from diverse California public health and education agencies that have successfully transformed their engagement strategies. These examples illustrate that meaningful change doesn’t necessarily demand vast resources but rather requires strong leadership and internal capacity building. We will hear from state and local public health practitioners about their equity-centered community engagement practices and what they see as the keys to success. Audience members will also have the opportunity to share their own community engagement practices and ask questions to the speakers. This webinar is sponsored and co-hosted by Blue Shield of California Foundation.

Speakers:

- Dr. Rohan Radhakrishna, Deputy Director, CA Department of Public Health, Office of Health Equity
- Karen Ben-Moshe, Program Officer, Blue Shield of California Foundation
- Christine Fry, Principal, Onside Partners
- Practitioner Speakers – To be announced

When: Tuesday, March 12, 2024
Time: 2PM – 3:15PM
Register: Equity-Centered Community Engagement by Public Health Departments: Lessons from the Field
Training Opportunity for VFA Providers

**Audience:** Identified Vaccines for Adults (VFA) key practice staff

**Next Training Opportunity:**
Thursday, February 29, 2024, 11AM, PST: [VFA 102 Training for Providers](#)
Save the Date – VFA Webinar

**Audience:** Identified VFA Key Practice Staff + Medical Staff for Adult Patient Population

**Wednesday, March 13, 2024, 12 – 1PM, PST** *(Registration Link will be sent soon!)*

**Topics:** Program Updates, ACIP Update, and a Peer-to-Peer sharing opportunity to hear about Best Practices from Golden Valley Health Centers
CDPH Infection Prevention Webinars

The California Department of Public Health (CDPH), with the California Association of Long Term Care Medicine (CALTCM), California Association of Health Facilities (CAHF), and Health Services Advisory Group (HSAG), hosts a monthly (4th Wednesday) webinar on infection prevention for long-term care facilities to discuss any recent updates on Coronavirus Disease 2019 (COVID-19) and provide a venue for addressing questions. The webinars focus on infection prevention guidance for SNFs. It is recommended that SNF infection prevention staff attend. Local health departments and SNF administrators, directors of nursing, and medical directors are also encouraged to attend. Please register in advance; space is limited. A recording link will be available the day following the webinar.

Day of the webinar event: Call-in telephone number for all webinars is: 415.655.0003. You may join via computer (using your computer or telephone for audio) or by telephone only. (If you join the video portion of the webinar, for a better webinar experience we recommend you have Webex call your phone—don’t dial in yourself).

Note: The CDPH 2nd Tuesday all-facilities phone calls have been discontinued for 2024.

Register for Upcoming Webinars:

**CDPH Infection Prevention Webinar**
3:00 PM - 4:00 PM | Feb 28, 2024 (UTC-08:00) | JoLynn Hinger

**CDPH Infection Prevention Webinar**
3:00 PM - 4:00 PM | Mar 27, 2024 (UTC-08:00) | JoLynn Hinger

CDPH Webinars Registration Link for Webex
The 2024 California Immunization Coalition Summit will provide clinical updates and the latest information on issues related to vaccine administration and communication. Participating in this statewide event will provide access to the latest information on immunization issues and communication strategies and will help connect you with public health colleagues and private sector representatives that can assist your work in educating and supporting your community. The Summit is a terrific opportunity to renew our collective vision to make access to vaccinations and disease prevention a reality for all Californians.

**Audience:** Physicians, pharmacists, nurses, administrators, educators, immunization stakeholders, coalition members, advocates and other providers from the public and private sector who are involved in working on current immunization issues, strategies and activities.

**Location:** Sacramento, CA

[California Immunization Coalition Annual Summit Registration Link](#)
Public Health Graphics for Tribal Communities

In collaboration with community partners and leaders, the California Consortium of Urban Indian Health (CCUIH) developed over 40 tailored COVID-19 harm reduction graphics designed for American Indian and Alaska Native (AIAN) communities. These graphics can be downloaded directly through CCUIH's website (under the Public Health Graphics section) and are meant to be shared with, and help increase visibility of, Tribal and Native American communities.

This work was funded through a contract with the Office of Health Equity's Community Inclusion and Partnerships team.
Black History Month 2024

Ways to Honor Black / African American History:

• Smithsonian: February 2024: African Americans and the Arts
• Black History Month Virtual Festival
• Listen: Beyond Black History Month - Podcast
Measles is a very contagious disease caused by a virus. About 9 out of 10 people who are not protected will become infected following exposure to the measles virus. It spreads through the air when a person with measles coughs or sneezes. Measles starts with a cough, runny nose, red eyes, and fever. Then a rash of red spots breaks out.

**Share messages** reminding Californians to make sure they and their children are up to date on the MMR (measles-mumps-rubella) vaccine and other recommended routine vaccines, including flu and COVID-19, especially before travel.

**Learn more** about measles activity in California. **Learn more** about routine vaccines. Visit the [Don’t Wait—Vaccinate! Communications Toolkit (updated)](https://www.cdph.ca.gov/).
CDPH: It’s Not to Late to Get Vaccinated!

Cold and flu season is still here. Share messages reminding Californians it’s not too late to protect themselves with the updated flu and COVID-19 vaccines. Contact your health care provider or visit MyTurn.ca.gov to schedule a vaccine appointment.

Sign up for the February 14, 2024 Newsletter
Sign up for CDPH News Releases
Sign up for CDPH Policy Alerts
CDPH Office of Communications Toolkits
CDPH News Release archive
COVID-19 Vaccine Administration Data
Hailey Maeda, CDPH
COVID-19 Vaccine Administration Summary
as of February 22, 2024

95,357,748
Total Doses Administered:

Daily Doses Administered: Statewide

5,412,447
Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date

13.5% Statewide

*Has received a dose of the Updated 2023-2024 vaccine

Public Dashboard Link
CDC - Updated 2023-2024 Formula mRNA Vaccine
Trends in COVID-19 Vaccine Administration
as of February 22, 2024

Most Recent Eligibility Groups

• Updated 2023-2024 vaccine for 6 months and older

Doses Administered by Age Group, Past 4 Weeks

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Doses Administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 5</td>
<td>11,671</td>
</tr>
<tr>
<td>5-11</td>
<td>19,563</td>
</tr>
<tr>
<td>12-17</td>
<td>32,595</td>
</tr>
</tbody>
</table>

Updated 2023-2024 Vaccine

FDA Authorizes Updated 2023-2024 Vaccine
Updated 2023-2024 COVID-19 Doses
by Provider Type and Race/Ethnicity*
as of February 22, 2024

Slight variation in Provider type by HPI Equity Quartile

HPI Q4 recipients were more likely to receive updated 2023-2024 doses from Pharmacy and Healthcare providers

HPI Q1 recipients were the most likely to receive updated 2023-2024 doses from Public Health providers

CDC – When are you Up to Date?
COVID-19 Vaccine Data Summary
as of February 22, 2024

Key Metrics

95.4 million doses administered | +48 thousand doses administered
13.5% Statewide who are Up-to-Date | 5.4 million Up-to-Date recipients
6.1% HPI Q1 population Up-to-Date | 578 thousand HPI Q1 Up-to-date recipients

System Notes

• Public dashboard Up-to-Date status now includes the Updated 2023-2024 guidelines
  o Updated monthly
• Email cdphvaccinedatateam@cdph.ca.gov for questions and comments
California Immunization Registry (CAIR) Overview
Michael Powell, CDPH
# CAIR2 – Patients and Doses

<table>
<thead>
<tr>
<th>Measure</th>
<th>0-5 yrs</th>
<th>6-18 yrs</th>
<th>19+ yrs</th>
<th>All Ages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patients In</td>
<td>3,668,698</td>
<td>8,353,330</td>
<td>39,818,342</td>
<td>51,840,370</td>
</tr>
<tr>
<td>Patients w/ ≥2 doses</td>
<td>2,385,999</td>
<td>7,501,313</td>
<td>33,880,088</td>
<td>43,767,400</td>
</tr>
<tr>
<td>Vaccine Doses</td>
<td>42,444,546</td>
<td>173,186,840</td>
<td>347,597,501</td>
<td>563,228,887</td>
</tr>
</tbody>
</table>

* As of January 8, 2024
What is CAIR?

- A secure internet-based immunization registry for California
- Tracks patient immunization and Tuberculosis (TB) test information
- Reduces missed opportunities
- Increases immunization coverage rates
- Used by thousands of health care providers and other agencies in California
- Governed by California Health and Safety Code 120440
What is CAIR?

- CAIR Account Enrollment
- CAIR Account Update
- CAIRHub
- School Childcare Roster Lookup (SCRL)
- School Reporting System (SRS)
- CAIR Medical Exemption (CAIR-ME)
- Digital Vaccine Record (DVR)
What is CAIR?

- Mass Vaccination
- MyVFCvaccines
- Lessons
- myCAvax
- My Turn
- IRIS (Immunization Reporting Information System)
- Epidemiology
- Reporting and Analytics
CA Immunization Information Systems (IIS) History

Counties

1990s

County A
County B
County C
County D
County E
County F
County G
County H
County I

10 ‘Regions’

2000s

2018

CAIR
The CAIR System - Currently

- CAIR2 Deployed 2016
- Imperial County migrated to CAIR2 in 2018
- San Diego county (SDIR) migrated to CAIR2 in 2022
Links to Resources

• [California Immunization Registry](ca.gov)
• [Health and Safety Code 120440 (ca.gov)](ca.gov)
• [Digital Vaccine Record (ca.gov)](ca.gov)
• [AB 1797 Immunization Registry FAQs (ca.gov)](ca.gov)
Clinical
Jennie Chen, MD, CDPH
Preteen Vaccine Week (PVW) 2024

- Join us and participate March 4 – 8!
- See the Campaign Kit on [PVW Campaign page](#) for resources like:
  - Talking Points
  - Suggested Activities
  - Suggested Social Media Messages
  - Template Public Service Announcement
  - Healthcare Provider e-Blast
  - Template Letter from School Nurse to Parents
Human Papillomavirus (HPV) Vaccine Schedule

FOR HEALTH PROFESSIONALS

**HPV Vaccine – 2 or 3 Doses?**

If starting at **9–14 Years\(^1\)**

[Diagram showing 2 doses: HPV9 Gardasil-9® 6–12 months→ HPV9 Gardasil-9®]

If starting at **15–45 years\(^4\)**

or with compromised immune system at any age\(^3\)

[Diagram showing 3 doses: HPV9 Gardasil-9® 1–2 months→ HPV9 Gardasil-9® 6 months between 1st and 3rd dose→ HPV9 Gardasil-9®]

HPV Vaccine Schedule Job Aid
• New amendment for the Health and Safety Code and Education Code to help reduce the burden of cancers caused by human papillomavirus (HPV)
• Effective January 1, 2024, the Cancer Prevention Act requires:
  ▪ Every public and private school notify 6th grade students and their parents/guardians that they are advised to follow current HPV immunization guidelines before starting 8th grade.
  ▪ Students who are 26 years of age or younger be advised to follow current HPV immunization guidelines before enrollment in college.
  ▪ Additional HPV vaccination coverage requirements for the Department of Managed Health Care.
CDPH posted a letter to schools that shares the resources below:

- **Shots for Schools home page:**
  - Template letter to families - includes all details specified in AB 659 that are required to be communicated to families. (Translations coming soon.)
  - Robocall script to families - a supplement to the template letter

- **Shots for School, Resources for Parents page**

- Immunization Promotional Materials for Staff and Patients – California Vaccines for Children (VFC) (eziz.org)
  - Vaccines for Your Preteen flyer – contains information about school-required and routinely recommended vaccines for preteens. Can accompany the above template letter. (Available in multiple languages.)
Mpxo Update

• Mpxo cases still present statewide with an average of 7 cases per week in January 2024
• CDC/CDPH continue to urge 2-dose vaccination with JYNNEOS for persons at risk for mpxo particularly persons with HIV and populations disproportionately impacted by mpxo
• More virulent cases of Clade 1 monkeypox virus (MPXV) have been identified in endemic regions but none in United States to date
Upcoming Meeting of the Advisory Committee on Immunization Practices (ACIP)

When: February 28 – 29, 2024 (Wednesday/Thursday)
Start time: 5AM, PST / 8AM, EST

Topics Include

• COVID-19 Vaccines (Vote)
• Chikungunya Vaccines (Vote)
• Diphtheria, Tetanus, and Pertussis (VFC Vote)
• Influenza Vaccine
• RSV Vaccines Adults
• Polio, Meningococcal, Pneumococcal Vaccines

Agenda
Meeting Link
Vaccine Management
Josh Pocus, My Turn, and Maria Volk, myCAvax
Known Issues

Flu Clinic Inventory Changes pre-Jan 9, 2024

✓ If you changed your flu inventory between December 12, 2023, and January 9, 2024, to the new inventory object and did not resubmit your appointment records, then they will show as invalid. Please resubmit your records through IIS Edit.

Missing ‘View More’ Button in the Knowledge Center

✓ If a Clinic Manager or Vaccine Administrator attempts to access the ‘All About My Turn’ section of the Knowledge Center, they may notice that we are missing some knowledge articles. These articles are currently hidden behind the missing ‘View More’ button. We are working to get the button back on the page so that the rest of the articles can be accessed.

Workaround / Next Steps

✓ Fixed: Tuesday, January 9, 2024

✓ If you have more than 500 records to resubmit, please contact the helpdesk

✓ Estimated Fix: Wednesday, February 28, 2024
VFA and LHD 317 Programs Now Live in myCAvax!
What’s New in myCAvax? – Release 45 (1 of 2)

New updates for providers launched on Tuesday, February 20, 2024!

Release Highlights

All providers must:
✓ Enter the storage unit’s brand, model, the thermometer’s model, and serial number and specify the vaccine stored (by Program name) in the unit while updating storage unit records
✓ Have at least one backup thermometer entered in the system while creating / updating storage units

All providers can:
✓ View the new warning message to upload the thermometer’s certificate of calibration in the ‘Uploaded Documents’ tab when updating the thermometer type, model, serial number, or calibration expiration date
✓ View the updated ‘Returns and Waste’ label on the options / buttons instead of ‘Waste’
✓ View the ‘Inventory On-Hand’ group header updated to ‘Accountability under the ‘On-Hand Inventory’ tab on vaccine order records
✓ Receive email communications when their thermometer’s calibration expiration date is due or has passed the due date
✓ Use the new and updated multi-line transfer entry form introducing the new ‘Transport Container’ feature enabling them to enter multiple products in a single transfer entry

Providers enrolled in the Vaccines for Adults (VFA) / LHD 317 program can:
✓ View the new ‘Vaccines for Adults / LHD 317’ program tile on the home page
✓ Begin recertification by clicking the ‘Recertify Locations’ button visible in the ‘Vaccines for Adults / LHD 317’ program tile
✓ Enter / submit VFA / LHD 317 vaccine orders from the ‘VFA / 317 Order Request’ page; only one order can be placed during an ordering period
✓ Note: Vaccine orders in the ‘Draft’ and ‘Corrections Needed’ statuses expire automatically after 14 days from the last modified date.
✓ Enter VFA / LHD 317 Returns and Waste Events from the ‘VFA / LHD 317 Returns and Waste Events’ page
✓ Enter VFA / LHD 317 Excursions from the ‘VFA / LHD 317 Excursions’ page
✓ Enter VFA / LHD 317 Shipment Incidents from the ‘VFA / LHD 317 Shipment Incidents’ page
✓ Enter VFA / LHD 317 Vaccine Transfers from the ‘VFA / LHD 317 Transfers’ page
What’s New in myCAvax? – Release 45 (2 of 2)

New updates for providers launched on Tuesday, February 20, 2024!

**Release Highlights**

**Providers enrolled in the VFA / LHD 317 program can:**

✓ Receive email communications when their order gets approved or requires corrections
✓ Update and resubmit a vaccine order when the ‘Corrections Needed’ status has been set by the Customer Service Representative (CSR) following their review
✓ View the new ‘Total Order Cost’ field on the ‘Order and Transfer Item’ records
Recertifying in myCAvax for VFA

Beginning **February 20, 2024**, if you participate in the VFA program, **Primary Vaccine Coordinators** will see an added tile for ‘VFA.’ You will be prompted to recertify in myCAvax upon logging into the Provider Community. Click the ‘Recertify Locations’ button on the VFA program tile to start the process.
Recertifying in myCAvax: Updating Contacts

After VFA / LHD 317 release in myCAvax on **Tuesday, February 20, 2024**, providers will be asked to complete the recertification process in myCAvax, which includes:

- Completing the information verification process in myCAvax
- Updating the key practice staff managing the adult population on myCAvax. **Note:** Your primary VFA contact provided during initial recertification will populate here.
- Completing all required EZIZ training
- Reviewing and signing program participation Agreements and Addendums to complete the recertification process
Workarounds to Complete Recertification Part Two

Issues

Missing LHD 317 / VFA tile on the Landing Page

Location NPI ID Overwritten

Workaround / Next Steps

✓ If you do not see the LHD 317 or VFA tile on the landing page and you are the LHD 317 Vaccine Coordinator or Primary VFA Contact, contact the Provider Call Center.

✓ When you input the Provider of Record NPI ID on step 2 on recertification, your location NPI ID will be overwritten. CDPH anticipates a fix in the coming weeks.
Recertification – Storage Units Update

CDPH is collecting additional information about storage units in myCAvax. All providers need to update their storage capacities to list which programs' vaccines are stored in each individual unit. A backup thermometer is required, along with the corresponding certificate of calibration.
For Step 3 of recertification, the Primary Vaccine Coordinator must provide information related to storage units. If a provider has storage units active in myCAvax for other programs (e.g., SGF, BAP, Outbreak), they can view existing storage units here.
As of today, the pencil edit functionality does not work. CDPH anticipates the functionality to be fixed next week. At the **VFA 102 Vaccine Inventory Management** training on **Thursday, February 29, 2024** we will cover how to update storage units in myCAvax. If you’d like to complete recertification this week:

- As a brand-new provider in myCAvax, add storage units as expected.
- As an existing myCAvax provider with incomplete data for storage units in myCAvax, for now proceed with recertification and do not edit incomplete information. You will be expected to update storage capacities at a later date.

---

**Refrigerated storage (2°C to 8°C)**

Does your location have refrigerated storage?
- Yes
- No

**Refrigerated storage capacity**

<table>
<thead>
<tr>
<th>Vaccines Stored</th>
<th>Unit Priority</th>
<th>Unit Grade</th>
<th>Type</th>
<th>Storage Capacity cu.ft</th>
<th>Storage Brand</th>
<th>Storage Unit Model</th>
<th>Thermometer Type</th>
<th>Thermometer Model</th>
<th>Thermometer serial number</th>
<th>Calibration Expiration Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary</td>
<td>2000</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>10/15/2096</td>
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</tbody>
</table>
Recertification Completion

The Provider of Record must review, acknowledge, and sign the VFA Agreement and Addendum in myCAvax via DocuSign to complete the recertification process.

Sandbox: E-Signature Required for Vaccines for Adults

myCAvax Program Notification

myCAvax Program Notification

myCAvax Program Notification

Hello Betsy,

You have been identified as the Provider of Record who oversees the Vaccines for Adults program for CDPH Location 3 - Vaccines for Adults. Your electronic signature is required to complete the recertification process in myCAvax even if recertification within the myVACvaxes has already been completed.

Please click on the Review Document button below to sign the provider agreement and agreement addendum.

If you have questions, email myCAvax.HLD@cdph.ca.gov or call (833) 502-1245, Monday through Friday from 8am to 5pm.
If you have questions regarding the VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or providercallcenter@cdph.ca.gov, Mon–Fri, 8.00 AM – 5.00 PM PT.
Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Wednesday, February 14, 2024.** Doses were added to LHD allocations on Tuesday, February 20, 2024.
Resources and Q&A

Leslie Amani and CDPH SMEs
California’s Digital Vaccine Record (DVR)

Welcome to the Digital Vaccine Record (DVR) portal

To get a digital copy of your vaccine record, just enter a few details below. You can get a link to your COVID-19 Vaccine Record with a QR code or your California Immunization Record. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each Digital Vaccine Record request separately.

NOTE: It is possible that some or all vaccine doses you received were not reported to the California Immunization Registry (CAIR), and therefore your Digital Vaccine Record may not be complete. If your record is incomplete, please ask your provider to submit your vaccine information to CAIR so we can update your record. It’s important that you provide up to date information about yourself (phone, email, first and last name) to your provider so you can access your complete record.

If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you may need to contact those agencies for assistance with your vaccination record.

If you have questions about your vaccination record, visit our FAQ.

CDPH: My Vaccine Record
Vaccine Support

Provider Call Center
Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

• For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
• For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
• For all other inquiries: providercallcenter@cdph.ca.gov
• Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

• Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
• Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below. 🤖 Need help? View our job aids in the Knowledge Center, or contact us.
## COVID-19 Therapeutics Resources

<table>
<thead>
<tr>
<th>Type of Support</th>
<th>Description</th>
<th>Updated 2.1.24</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clinical Guidance</strong></td>
<td>For general Therapeutics questions, please email: <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td><strong>General Information</strong></td>
<td>CDPH COVID-19 Treatments Webpage (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>CDPH COVID-19 Treatments Job Aid (questions and answers for the public on COVID-19 therapeutics)</td>
<td></td>
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<tr>
<td></td>
<td>COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more)</td>
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</tr>
<tr>
<td></td>
<td>Frequently Asked Questions document for clinics, providers, and pharmacists</td>
<td></td>
</tr>
<tr>
<td><strong>Locating Resources</strong></td>
<td>Finding Providers and Test-to-Treat Sites</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• COVID-19 Therapeutics Locator (arcgis.com)</td>
<td></td>
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<tr>
<td></td>
<td>• Test-to-Treat (hhs.gov)</td>
<td></td>
</tr>
<tr>
<td><strong>LHJ Therapeutics SharePoint</strong></td>
<td>Primary source for recorded webinars, slides, datasets and HPOP reporting information.</td>
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<tr>
<td></td>
<td>(For access, email <a href="mailto:JEOCuser54@cdph.ca.gov">JEOCuser54@cdph.ca.gov</a>)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Therapeutic Weekly Email Update files (SharePoint)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• CDPH Therapeutics HPOP Account Verification &amp; Reporting information</td>
<td></td>
</tr>
<tr>
<td><strong>Questions</strong></td>
<td>For general CDPH Therapeutics questions, please email <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>For ordering, program inquiries, signing up new HPOP Accounts: please e-mail <a href="mailto:CDPHTherapeutics@cdph.ca.gov">CDPHTherapeutics@cdph.ca.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
Special Note for Providers

You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.
COVID-19 Provider FAQs

Answers to providers’ COVID-19 vaccine and therapeutics questions!

Q: Are there free COVID-19 telehealth treatment options for patients?

A: Yes. There are free COVID-19 telehealth options for Californians. Please review this CDPH COVID-19 Treatment Telehealth Options Handout which provides more information.

Q: Are there resources that providers can use to help patients with vaccine hesitancy?

A: Providers can find resources that address vaccine hesitancy from CDPH and CDC.

CDPH vaccine hesitancy resources:
- [COVID-19 Vaccine Confidence: Communication Tools and Materials](#)
- [Crucial Conversations Webinar Series (archive)](#)

CDC vaccine hesitancy resources:
- [How to Address COVID-19 Vaccine Misinformation](#)
- [Vaccinate with Confidence](#)
# CDPH Provider Webinars and Trainings

## Week of February 26, 2024

<table>
<thead>
<tr>
<th>Day</th>
<th>Live Webinars and Training</th>
<th>View On Demand</th>
<th>Help</th>
<th>Immunization Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday 2/26</td>
<td></td>
<td>• CDPH Weekly Provider Archived Webinars and Slides</td>
<td>*CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm My Turn: Help Desk Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> myCAvax: Help Desk Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a> Mpox: Email: <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a> Help Desk Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a> Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></td>
<td>California's General Immunization Resources (eziz.org) RSV Immunization Resources Flu Vaccination Resources COVID-19 Vaccination Resources COVID-19 Treatments Mpox Vaccination Resources</td>
</tr>
<tr>
<td>Tuesday 2/27</td>
<td></td>
<td>• COVID-19 Crucial Conversations Archived Webinars and Slides</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wednesday 2/28</td>
<td>• Advisory Committee on Immunization Practices (ACIP) 5:00 am – 2:30 pm CDPH / CALTCM / CAHF / HSAG Infection Prevention Webinar Q1 2024 3:00 pm – 4:00 pm</td>
<td>• Introduction to My Turn Onboarding (v. 1/4/22)</td>
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<tr>
<td>Thursday 2/29</td>
<td>• Advisory Committee on Immunization Practices (ACIP) 5:00 am – 1:30 pm VFA Vaccine Ordering 102 Training for Providers 11:00 am – 12:00 pm</td>
<td>• Latest Features in My Turn (Requires myCAvax Login)</td>
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</tr>
<tr>
<td>Friday 3/1</td>
<td></td>
<td>• Moderna COVID-19 Vaccine Resources for Providers</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Help Desk*: Email: providercallcenter@cdph.ca.gov

*Immunization Resources*

- California’s General Immunization Resources (eziz.org)
- RSV Immunization Resources
- Flu Vaccination Resources
- COVID-19 Vaccination Resources
- COVID-19 Treatments
- Mumps Vaccination Resources
# CDPH Provider Webinars and Trainings

## Week of March 4, 2024

<table>
<thead>
<tr>
<th>Monday 3/4</th>
<th>Tuesday 3/5</th>
<th>Wednesday 3/6</th>
<th>Thursday 3/7</th>
<th>Friday 3/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Live Webinars and Training</td>
<td>California Prenatal Screening Webinar: Expansion of the Prenatal Screening Panel 5:00 pm – 6:30 pm</td>
<td></td>
<td></td>
<td>CDPH Immunization Updates for Providers 9:00 am – 10:30 am</td>
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<tr>
<td><strong>View On Demand</strong></td>
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<tr>
<td>• CDPH Weekly Provider Archived Webinars and Slides</td>
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<tr>
<td>• COVID-19 Crucial Conversations Archived Webinars and Slides</td>
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<tr>
<td>• AIM Vaccine Confidence Toolkit Webinar Series</td>
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<tr>
<td><strong>Help Desk</strong></td>
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<tr>
<td><em>CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm</em></td>
<td>Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></td>
<td></td>
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</tr>
<tr>
<td><strong>My Turn</strong> Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a></td>
<td>Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></td>
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<tr>
<td><strong>myCAvax</strong> Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a></td>
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<tr>
<td><strong>Mpwx</strong> Email: <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></td>
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<tr>
<td><strong>Immunization Resources</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>California’s General Immunization Resources (eziz.org)</td>
<td>RSV Immunization Resources</td>
<td>Flu Vaccination Resources</td>
<td>COVID-19 Vaccination Resources</td>
<td>COVID-19 Treatments</td>
</tr>
</tbody>
</table>

### Immunization Resources

- California’s General Immunization Resources (eziz.org)
- RSV Immunization Resources
- Flu Vaccination Resources
- COVID-19 Vaccination Resources
- COVID-19 Treatments
- Mpwx Vaccination Resources
Change: Provider Webinar Cadence

The CDPH Immunization Updates for Providers Webinar series is beginning a new cadence! The Friday webinars will move to a biweekly (every other Friday) cadence.

There will be no Friday webinar on Friday, March 1, 2024.

The next session will be held on Friday, March 8, 2024, from 9AM – 10:30AM.

Please continue to use the CDPH Immunization Updates for Providers Zoom Registration Link to join the sessions.

CDPH appreciates your continued attendance. Thank you for all that you are doing for the health and wellness of all Californians!
Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Upcoming Webinar Opportunities

**CDPH Immunization Updates for Providers**

Next session: Friday, March 8, 2024
9AM – 10:30AM