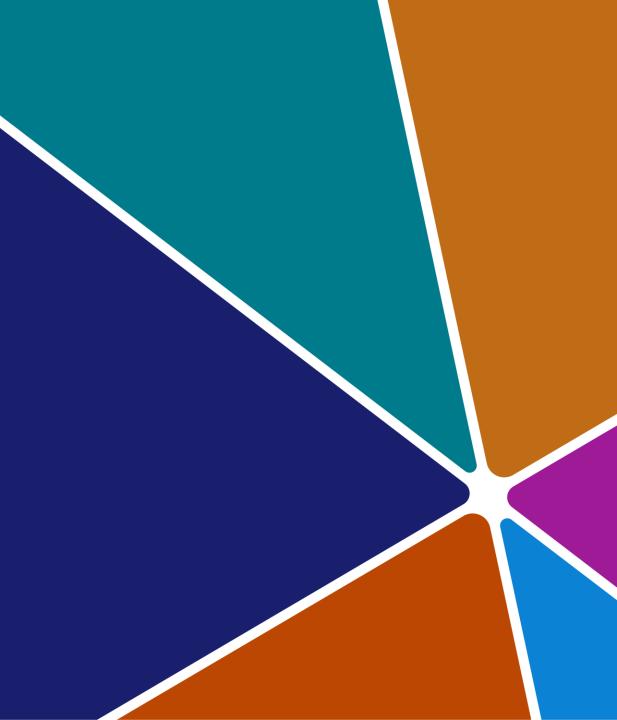


# **Immunization Updates** for Providers

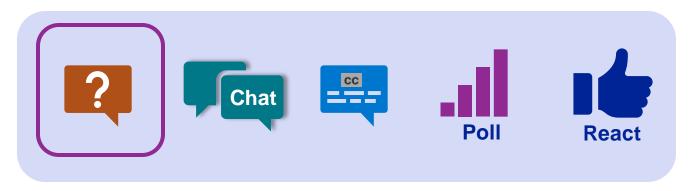
Friday, February 7, 2025 9:00 am – 10:30 am







During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.





Links are in blue and underlined



## Housekeeping

#### **Reminder to Attendees:**



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

CDPH Weekly Immunization Updates for Providers.



To be added to the CDPH email messaging listserv for providers, please email your request to <a href="mailto:blanca.corona@cdph.ca.gov">blanca.corona@cdph.ca.gov</a>.



If you have post-webinar-related questions, please email <a href="mailto:leslie.amani@cdph.ca.gov">leslie.amani@cdph.ca.gov</a>.



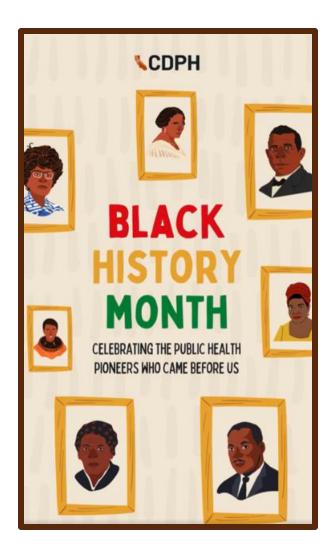
### Agenda: Friday, February 7, 2025

No.	Topic	Presenters (CDPH)	Time (AM)			
1	Welcome and Announcements	Leslie Amani	9:00 — 9:05			
2	COVID-19 Vaccine Administration Data	Hailey Maeda	9:05 – 9:10			
3	Clinical Update	Floria Chi, MD	9:10 – 9:20			
4	Vaccines for Children	Christina Sapad	9:20 – 9:30			
5	Vaccines for Adults	Nisha Gandhi	9:30 – 9:35			
6	Vaccine Management (My Turn / myCAvax)	Josh Pocus and Dan Conway	9:35 – 9:45			
7	Resources and Q&A	Leslie Amani and CDPH SMEs	9:45 – 10:30			

## Announcements

Leslie Amani, CDPH

### February is Black History Month



This Black History Month, we honor the incredible contributions of Black women and men in the field of public health [Facebook]. From breaking barriers to championing equity, these men and women have dedicated their lives to improving health outcomes and advocating for justice in every community.

Join CDPH as we celebrate the brilliance, resilience and dedication of Black public health professionals who shape a healthier future for us all.

Learn more about our <u>health equity work</u>.



### Office Hour for Personalized Technical Assistance

Join My Turn subject matter experts (SMEs) for a 60-minute session to help add your clinics in real time, and get your questions answered by My Turn SMEs.

When: Friday, February 7, 2025

Time: 12:00 pm - 1:00 pm, PT

Register here: My Turn Office Hour





### **Webinar: Planning School Located Vaccine Events (SLVEs)**

- Please join us Wednesday, February 12, 2025, from 2:00 pm – 3:00 pm for a webinar on planning school located vaccine events for this spring.
- While content will focus on adolescent events (6th graders) with Tdap, HPV and MCV4 vaccines, planning principles apply to all vaccines.
- Register at <u>Webinar Registration Zoom</u>





### **Webinar: Protecting Maternal and Infant Health**

NFID Website with Webinar Information:

<u>Vaccines During Pregnancy: Protecting Maternal</u> and Infant Health

When: Thursday, February 13, 2025

Time: 11:00 am, PT

**Registration Link: Webinar Registration Link** 



Robert H. Hopkins Jr., MD NFID Medical Director



Kevin A. Ault, MD Western Michigan University Homer Stryker MD School of Medicine



Flor M. Muñoz, MD, MSc Baylor College of Medicine

Join the National Foundation for Infectious Diseases. (NFID) and partner organizations, the American College of Obstetricians and Gynecologists (ACOG), and the National Coalition for Infant Health (NCfIH), for a webinar discussion on strategies to help prevent infectious diseases and increase uptake of recommended vaccines during pregnancy. Speakers will discuss vaccines commonly recommended during pregnancy in the United States.



Subscribe to NFID Updates



## **California Immunization Coalition Summit**

Tuesday, April 29 – Wednesday, April 30, 2025

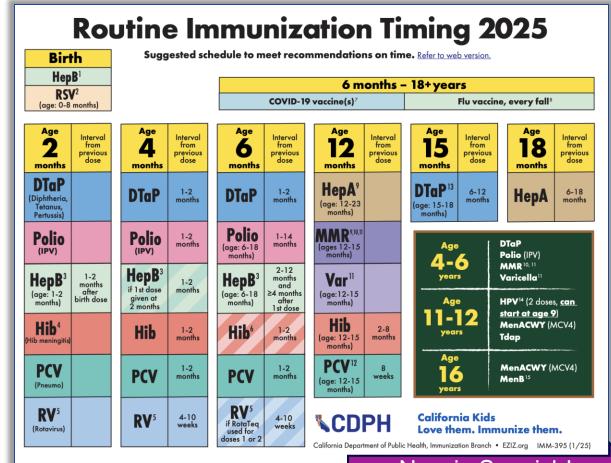


**CA Immunization Coalition Summit 2025 Information** 





## 2025 Immunization Block Schedule



Calendario de vacunación de rutina para el 2025 Al nacer Esquema sugerido para cumplir con las recomendaciones a tiempo. Consulte versión en losa en inclás HepB 6 meses - 18+ años Vocuno(s) contra el COVID-19 Vacuna contra la influenza cada otoña (edod: 0-6 meses) 18 4 0 le desi la desir meses meses meses meses meses meses HepA DTaP 14 DTaP HepA edod: 12-21 reasons! Polio Polio 1-2 edad 6-18 eded 12-15 Polio (IFV) MMR (sangegion, paperas y rubeola) HepB' HepB' HepB Var" eded 12-15 (masses) VPH<sup>14</sup> (2 desis - as pueda empezor o los 9 oños) 11-12 Hib 1-2 2-8 MonACWY [MCV4] Makes **IMMENS** 1-2 PCV 1-2 MenACWY [MCV4] eded: 12-15 Niños de California 4-10 Enfallen se Amémoslos, Vacunémoslos, California Department of Public Health, Innovaziation Branch: • EZIZ.org: 3666-3955 (2/25)

Now in Spanish!

**Routine Immunization Timing Block Schedule** 

Calendario de Vacunacion de Rutina para el 2025

### Influenza and Respiratory Disease Resources



Flu and Respiratory Disease Prevention
Promotional Materials



We have two NEW tools to help promote flu vaccination:

•<u>Isabella's Story</u> – this new <u>ShotbyShot.org</u> story emphasizes the importance of flu vaccination. Isabella, who wasn't vaccinated, faced severe complications and now lives with permanent disabilities due to the flu. Share her story with patients.

•<u>Template Letter</u> – this is a customizable letter to remind patients to schedule their flu vaccine. (English / Spanish)

### **American Heart Month Communications Toolkit**



**CDC: American Heart Month Communications Toolkit** 

#### Includes:

- 1. Heart Health Quick Facts
- 2. Spanish and English Tools
- 3. Caring About Your Heart Health
- Resources for Cardiovascular Health Care Teams
- 5. Social Media



### **CDPH Office of Communications Toolkits**



#### **Infectious Diseases**

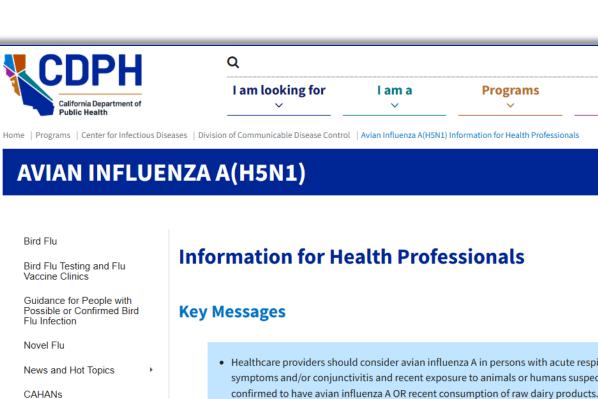
Infectious diseases are illnesses caused by viruses, bacteria, fungi, or parasites that can spread from person to person or from animals to humans. Encourage your communities to prevent infectious diseases from spreading by washing their hands often and staying up to date on recommended vaccines.

Use these toolkits to copy, download and share social media messages, graphics and outreach materials focused on infectious diseases to increase awareness and promote health education about preventing the spread of illnesses

**CDPH Communication Toolkits** 

### H5N1 Resources

**CDPH Information for** Health Care Professionals: Avian Influenza A (H5N1)



Information for Local Health

Departments

- Healthcare providers should consider avian influenza A in persons with acute respiratory symptoms and/or conjunctivitis and recent exposure to animals or humans suspected or confirmed to have avian influenza A OR recent consumption of raw dairy products. Of note, all cases among California dairy workers have had conjunctivitis.
- Providers should immediately report any suspected human avian influenza A infections to their local health departments.
- Testing of respiratory and conjunctival specimens for avian influenza A is available at some public health laboratories and two commercial laboratories.
- Antiviral treatment is recommended for patients suspected or confirmed to have avian influenza A infection and antiviral prophylaxis is recommended for their close (e.g., household) contacts.
- Healthcare providers should follow standard, contact, and airborne precautions when caring for patients suspected of having avian influenza A infection.

**CDPH Webpage: Avian Influenza A (H5N1)** 

A-Z Index

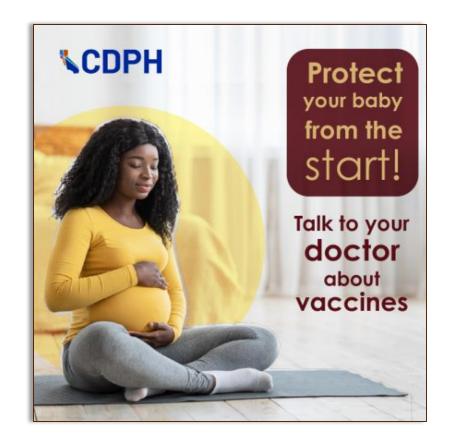
### Message: Importance of Prenatal Vaccines

It's peak respiratory virus season! If you're pregnant, you can help protect your baby from the start by making sure you're up to date on the following vaccinations:

- Updated 2024 2025 flu and COVID-19
- Tdap (at 27 36 weeks pregnant)

Getting vaccinated is a safe way to protect your baby in early life when they are most vulnerable to getting very sick. Talk to your health care provider or visit <a href="MyTurn.ca.gov">MyTurn.ca.gov</a> to schedule vaccine appointments.

Learn more about <u>immunizations for a healthy</u>
<u>pregnancy</u> and visit the <u>Pregnancy and Immunizations</u>
<u>Communications Toolkit</u> for more messages to share.



CDPH Office of Communications Pregnancy Toolkit.

### **COVID-19 Vaccines and Pregnancy**





Las Vacunas Contra el COVID-19 y el Embarazo

**COVID-19 and Pregnancy Fact Sheet** 

### **COVID-19 Vaccine Administration Data**

Hailey Maeda, CDPH

### **COVID-19 Vaccine Administration Summary**

as of February 3, 2025

102,048,351

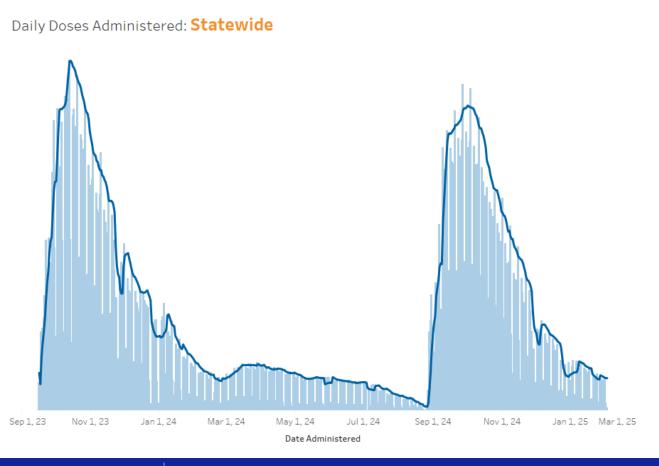
Total Doses Administered

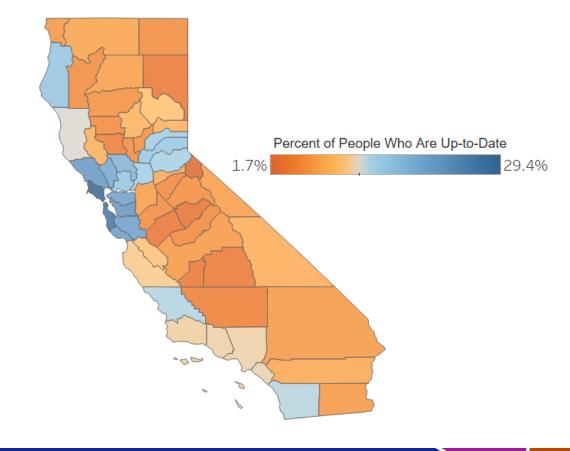
5,130,362

2024-2025 COVID-19 Recipients

13.1%

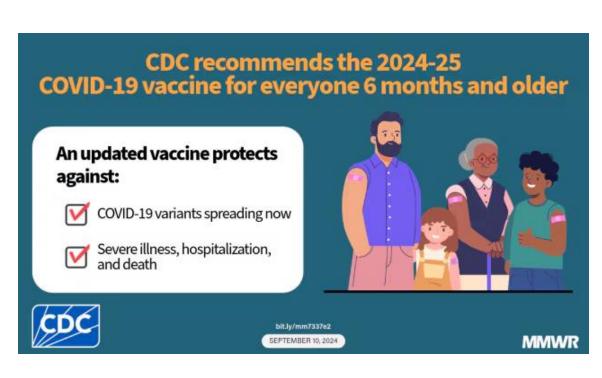
Statewide Up-to-Date



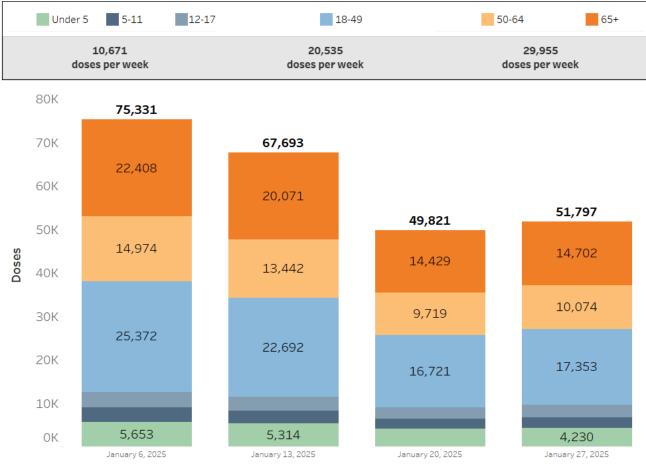


### **Trends in COVID-19 Vaccine Administration**

as of February 3, 2024



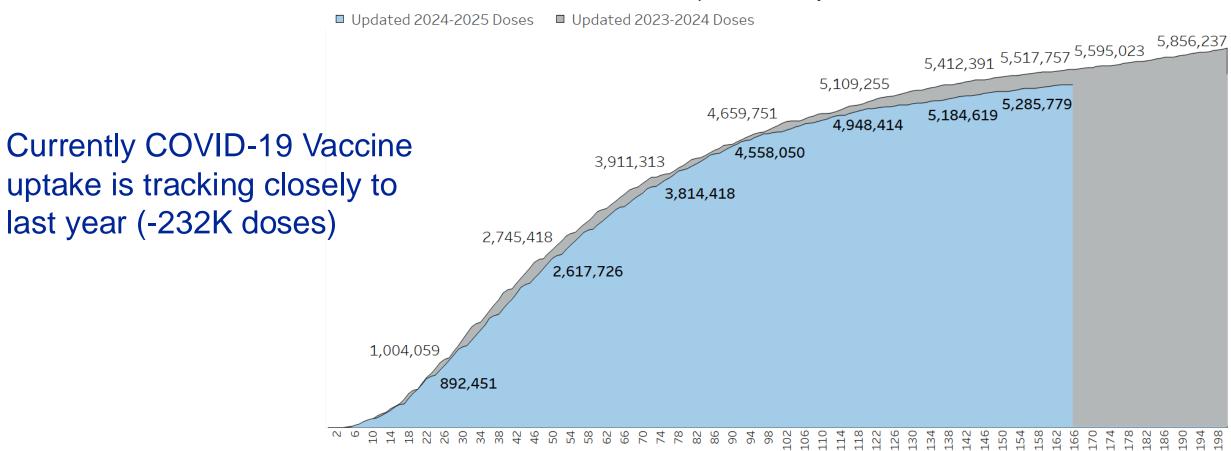
#### Doses Administered by Age Group, Past 4 Weeks



### **COVID-19 Vaccine Uptake Comparison**

as of February 3, 2025

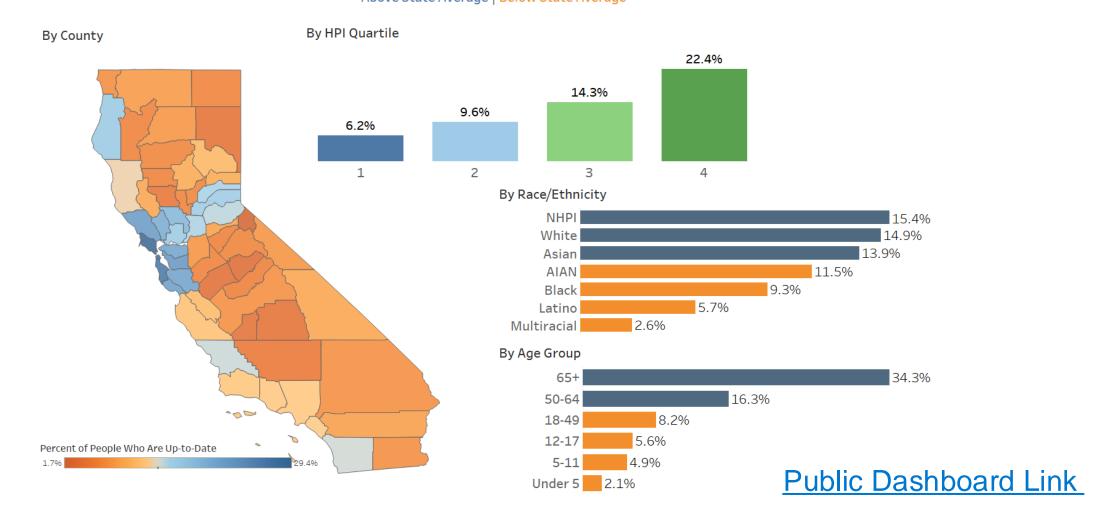




### **COVID-19 Vaccination Overview**

as of February 3, 2025

% of Population Up-to-Date: Statewide 13.1%
Above State Average | Below State Average



### **System Notes**

- Up-to-Date status is defined as at least one dose of the updated 2024 –
   2025 COVID-19 vaccine.
- 2024 2025 COVID-19 vaccine data is available on the Public dashboard.
  - Updated monthly
- Email <a href="mailto:cdphvaccinedatateam@cdph.ca.gov">cdphvaccinedatateam@cdph.ca.gov</a> for questions and comments.

**Public Dashboard Link** 

## **Clinical Updates**

Floria Chi, MD

### **CDPH Respiratory Virus Report**

(as of 1/25/25)

- Report Highlights - The 2024-2025 Respiratory Virus Season covers June 30, 2024 through June 28, 2025.						
		COVID-19	FLU	RSV		
\$	Test Positivity (change)	2.4% (0.0)	26.3% (3.0)	5.7% (-0.7)		
	New Admissions Rate per 100,000 Persons (change)	2.2 (-0.1)	9.5 (0.9)	N/A		
-\\	Percent of Total Deaths (change)	1.5% (1.0)	2.4% (1.0)	0.0% (-0.3)		
	Total Season Pediatric Deaths (new)	3 (0)	10 (3)	2 (0)		
	Wastewater Concentrations (trend)	MEDIUM (PLATEAUING)	N/A	N/A		

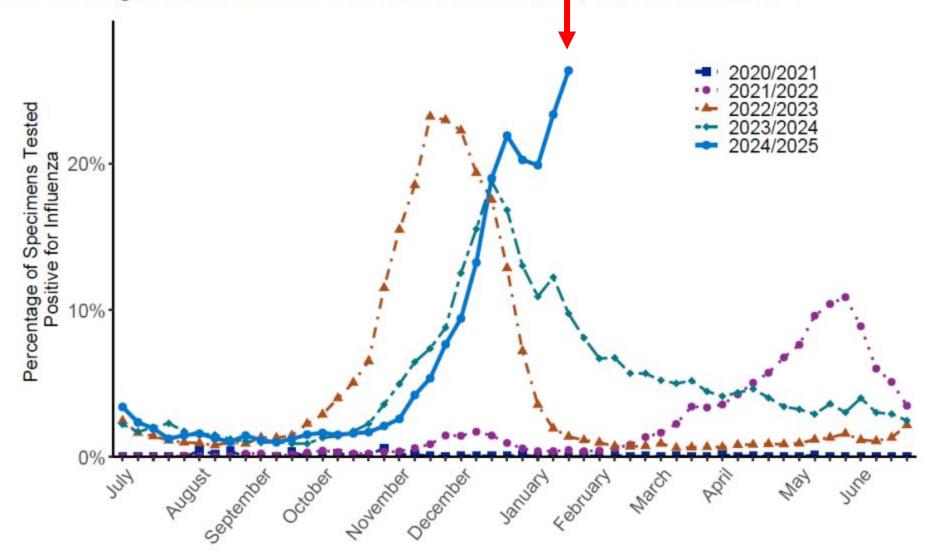
Report Data from January 19 – 25, 2025

#### **Key Messages:**

- Activity
  - Influenza: high and increasing
  - RSV: low and decreasing
  - COVID-19: low
- Influenza subtypes from + tests
  - Majority are type A, with both
     H1 and H3 strains circulating.
  - Type B <5%
- Vaccination coverage
  - Only a small percentage of eligible Californians have received the appropriate respiratory virus vaccines.

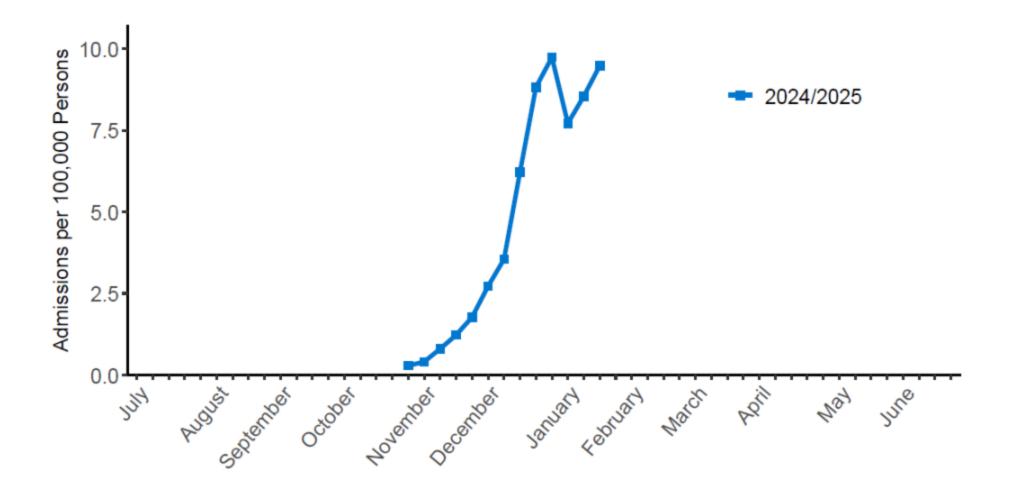
## Influenza: High and Increasing (CA)

Figure 2. Percentage of Influenza Detections at Clinical Sentinel Laboratories, 2020/2021 Season to Date



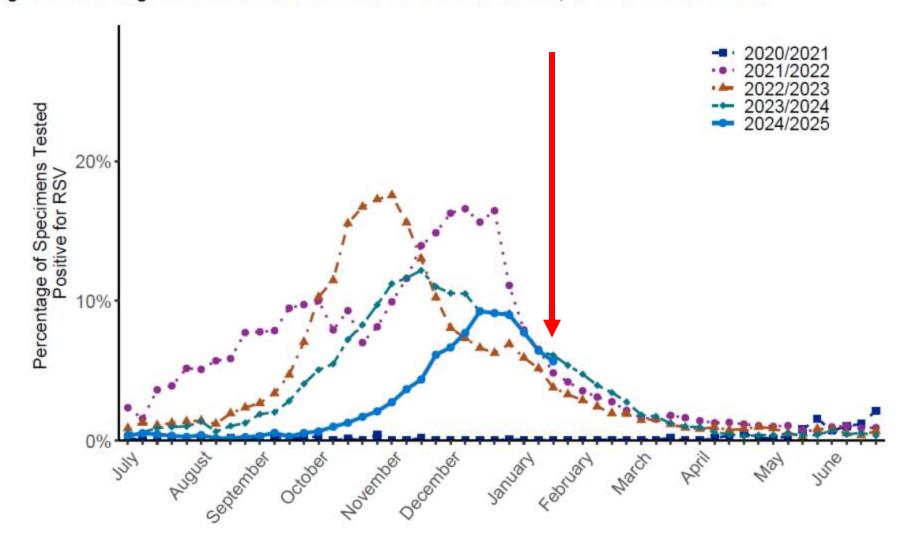
## Influenza: Hospitalizations (CA)

Figure 6. Rate of Influenza Admissions from NHSN from November 1, 2024 to Date



## **RSV:** Decreasing (CA)

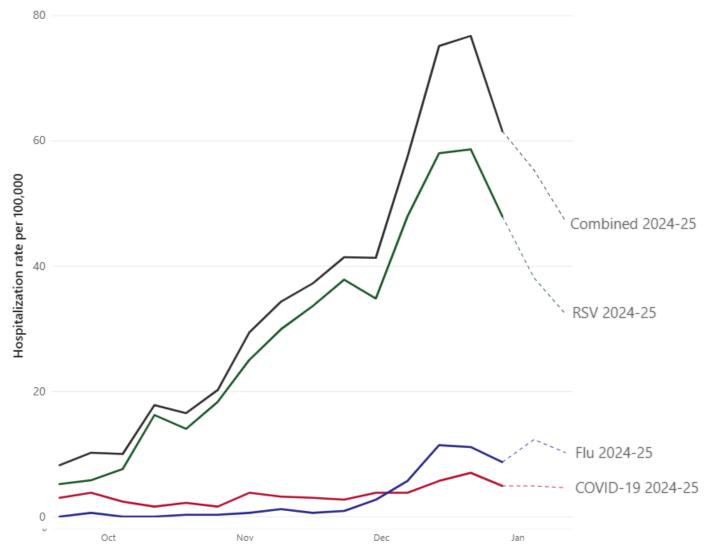
Figure 3. Percentage of RSV Detections at Clinical Sentinel Laboratories, 2020/2021 Season to Date



### **RSV: Infant Hospitalizations (National, CDC)**

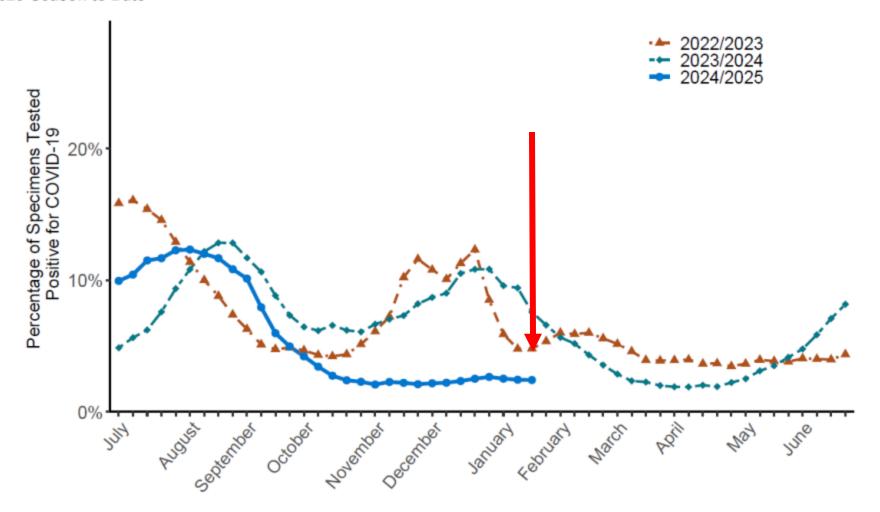
Respiratory Virus-Associated Hospitalization Rates for Infants <1 year (as of 1/31/25)

RSV accounts for nearly 80% of all infant respiratory hospitalizations.

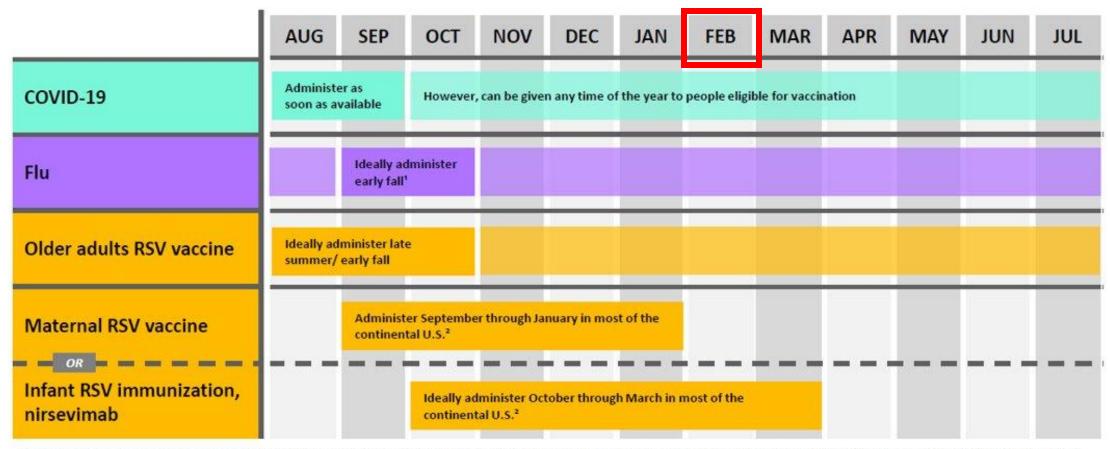


### COVID-19: Low (CA)

Figure 1. Percentage of SARS-CoV-2 Detections from Test Results Received through Electronic Laboratory Reporting, 2022/2023 Season to Date



## Timing and Administration of COVID-19, Influenza, and RSV Immunizations



<sup>&</sup>lt;sup>1</sup> Children who need 2 doses should receive their first dose as soon as possible (including during July and August). One dose of flu vaccine can be considered for pregnant people in their third trimester during July and August.

CDC Presentation

<sup>&</sup>lt;sup>2</sup> In jurisdictions with RSV seasonality that differs from most of the continental United States, including Alaska, southern Florida, Guam, Hawaii, Puerto Rico, U.S.-affiliated Pacific Islands, and U.S. Virgin Islands, providers should follow state, local, or territorial guidance. However, nirsevimab may be administered outside of routine seasonal administration (ie., October through March) based on local RSV activity and other special circumstances.

### It's Not Too Late to Vaccinate!

- Everyone 6 months and older should get updated COVID-19 and influenza vaccines.
- Infants and older adults who are eligible should get RSV immunization.
- Immunizations may be coadministered at the same visit.

**RSVseasonImmunization** Recommendations.pdf

#### **RSV Season Immunization Recommendations**



\*If continuing to immunize outside recommended timeframe, make sure to:

- 1. Check with insurers to ensure reimbursement. Keep remaining doses for next RSV season.
- 2. Unused and unexpired supply of VFC Nirsevimab or Abrysvo cannot be returned to McKesson. Label these doses as "Keep for Fall."



California Department of Public Health | Immunization Branch

### **RSV Immunization for Infants and Toddlers**

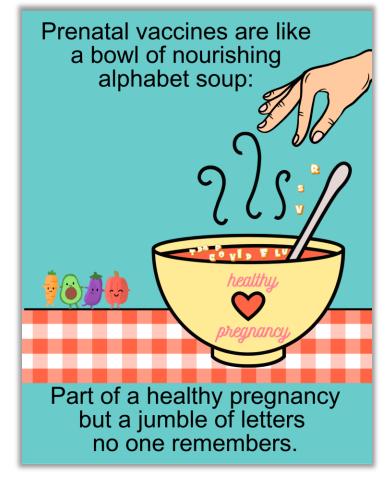
#### Administer nirsevimab to:

- Infants <8 months if prenatal vaccination was not given\*
  - Within the first week of life, ideally in hospital or at first outpatient pediatric visit
- High-risk children 8 19 months old

\*If unable to confirm if prenatal RSV vaccination was given, consider:

- Asking birth parent to look up their Digital Vaccine Record: <u>mydvr.cdph.ca.gov</u>
- Checking the <u>California Immunization Registry</u> (CAIR)

#### **Prenatal Infographic**



#### Additional resources:

IMM-1480 Nirsevimab (Beyfortus) Guide (CDPH)
RSV Immunization Guidance for Infants/Children (CDC)

### The Time to Recall Patients for Flu Vaccine is Now



Children 6 months through 8 years who received less than 2 doses of flu vaccine in previous seasons need **2 doses**, 4 weeks apart.

#### Flu Vaccine Communication Templates

- Provider to Patient Letter Template
- Schools to Parent Letter Template
- Schools Robocall Script Template

Flu is Surging Infographic

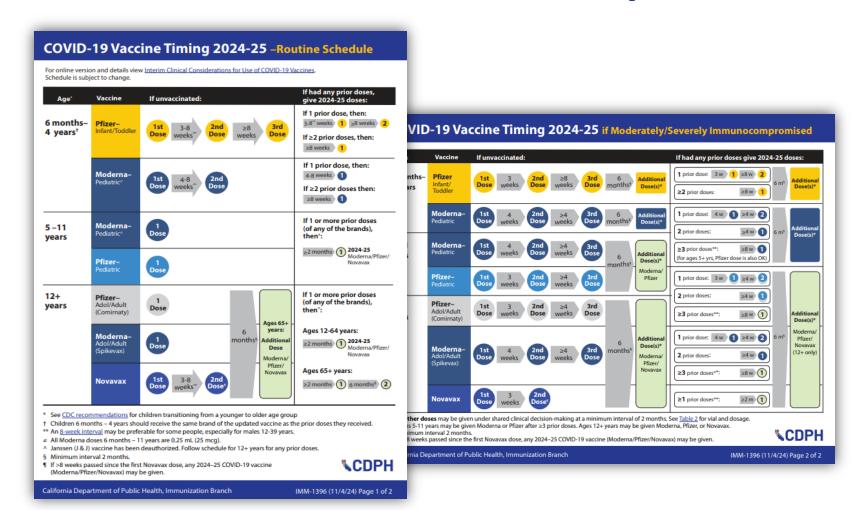
Flu & Respiratory Disease Prevention Promotional Materials

### COVID-19 Vaccine: 2nd Dose for 65+ and Immunocompromised

Everyone 6 months and older should receive an updated 2024 – 2025 COVID-19 vaccine if they haven't already.

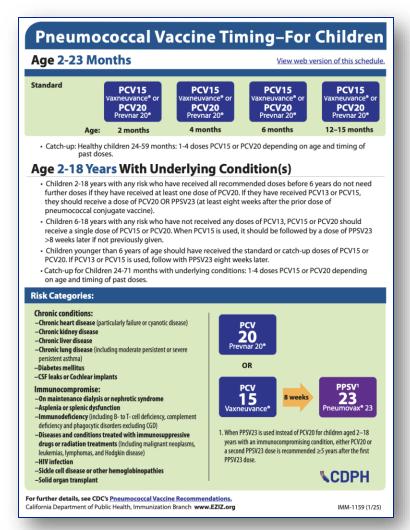
Those who are ≥65 years or immunocompromised should also receive a second dose 6 months\* after their first.

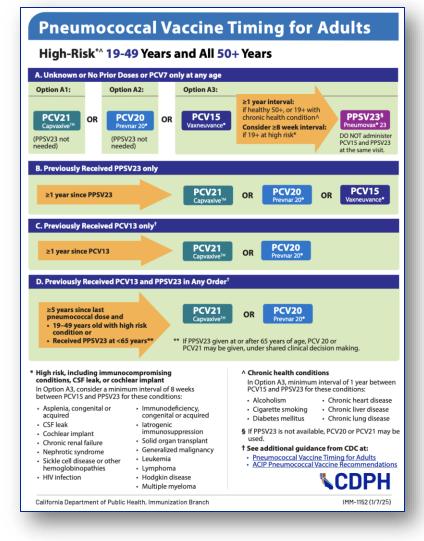
\*Minimum interval 2 months.



**IMM-1396 COVID-19 Vaccine Timing Chart** 

## **Updated Pneumococcal Timing Guides**

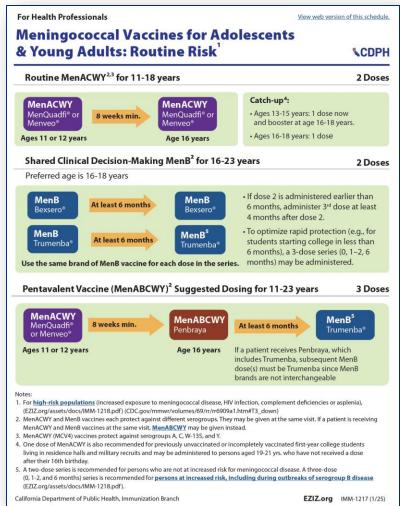




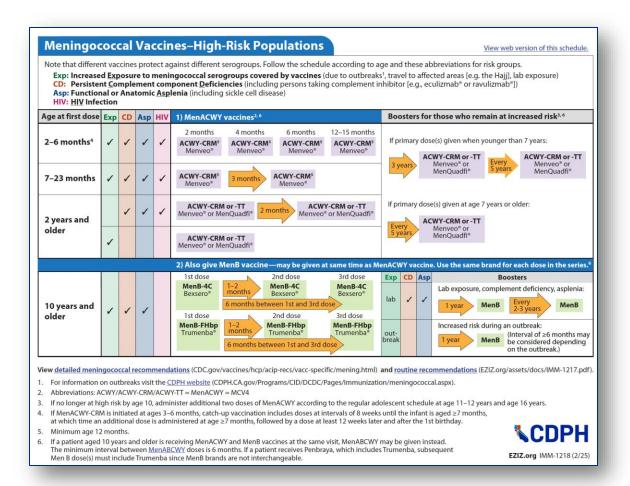
**Child Timing Guide (IMM-1159)** 

**Adult Timing Guide (IMM-1152)** 

# **Updated Meningococcal Timing Guides**







<u>High-risk Schedule (IMM-1218)</u>

## Updated Job Aids with MenB and Hep B info

Vaccines Recommended Schedules <sup>1,2</sup>		Additional Considerations		
COVID-19	1 updated vaccine, regardless of prior vaccine history. See COVID-19 Vaccine Timing Guide	Advanced HIV infection: ≥ 1 updated vaccine(s). Additional doses based on clinical factors <sup>3</sup> .		
Hepatitis A (HepA) <sup>4</sup>	Havrix®, Vaqta®: 2 doses, 6 months apart Twinrix® (HepA/HepB): 3 doses 0, 1, and 6 months apart	Check titers ≥ 1 month after series completion. If inadequate immune response, consider revaccination after CD4 ≥ 200 cells/mm <sup>3</sup> .		
Hepatitis B (HepB) <sup>5</sup> apart Heplisav-B <sup>e</sup> : 2 doses, 1 month apart		Consider double-dose strategy if using Engerix-B* or Recombivax HB*. Check titers $\geq 1$ month after series completion. If inadequate immune response, consider revaccination after CD4 $\geq$ 200 cells/mm³.		
Human papillomavirus (HPV)	Gardasil 9°: 3 doses, 0, 1-2, and 6 months apart for ages 15-45 years	Not routinely recommended for ages 27–45 years but some people with HIV in this age range may benefit. Use shared clinical decision-making.		
Influenza	1 dose annually	Live attenuated vaccine is contraindicated.		
Measles, mumps, rubella (MMR)	M-M-R <sup>®</sup> II, Priorix <sup>®</sup> : 2 doses, 28 days apart <sup>6</sup>	Contraindicated if CD4 < 200 cells/mm <sup>3</sup> .		
Meningococcal A, C, W, Y (MenACWY)	MenQuadfi®, Menveo®: 2 doses, 2 months apart; booster every 5 years	Meningococcal cases increased among people with Hi 2017–2022; vaccine coverage remains low.		
Meningococcal B (MenB)	Bexsero®: 2 dose schedule: 0, 6 months. 3 dose schedule: 0, 1-2, and 6 months Trumenba®: 2 dose schedule: 0, 6 months. 3 dose schedule: 0, 1-2, and 6 months	Not routinely recommended for all adults with HIV. <sup>7</sup> MenB brands are not interchangeable.		
Mpox virus <sup>8</sup>	JYNNEOS*: 2 doses, 28 days apart	Can be given intradermally or subcutaneously.		
Pneumococcal (PCV15, PCV20, PCV 21, or PPSV23)	Capvaxive* (PCV21), Prevnar 20* (PCV20): 1 dose OR Vaxneuvance* (PCV15) + Pneumovax 23* (PPSV23): > 2 months apart	s Consider <u>delay of PPSV23</u> until CD4 ≥ 200 cells/mm <sup>3</sup> .		
Respiratory Syncytial Virus ABRSYVO®, AREXVY®, MRESVIA®: 1 dose RSV)		Recommended for ages ≥ 75 years and ages ≥ 60-74 years with risk factors. Give ABRYSVO at 32 to 36 week of pregnancy during September-January. <sup>9</sup>		
Tetanus, diphtheria, pertussis (Tdap/Td)	1 dose Tdap (Boostrix®, Adacel®), then Td (Tenivac®, TDVAX®) OR Tdap booster every 10 years	During each pregnancy, give one dose of Tdap. 10		
Varicella (VAR)	Varivax®: 2 doses, 28 days apart <sup>11</sup>	Contraindicated if CD4 < 200 cells/mm <sup>3</sup> .		
Zoster (RZV)	Shingrix®: 2 doses for ages > 19 years, 2 months apart	Consider delay of Shingrix until CD4 > 200 cells/mm <sup>3</sup> .		

**People Living with HIV** (IMM-1450)

Vaccine	Vaccine Options and Schedule	Recommendations and Considerations		
Hepatitis A (HepA)	Havrix*, Vaqta*: 2 doses, 6 months apart     Twinrix* (combination HepA/HepB; if ages ≥ 18 years):     3 doses, 0, 1, and 6 months apart	Outbreaks & Gl syndromes caused by enteric pathogens or common sexually transmitted infections (STIs) can occur among sexual/social networks. For People with HIV (PWH): Check titers > 1 month following HepA series completion.		
Hepatitis B (HepB) <sup>3</sup>	<ul> <li>Engerix-8°, Recombivax HB°(if ages ≥ 18 years): 3 doses, 0, 1, and 6 months apart         + Heplisav-8° (if ages ≥ 18 years): 2 doses, 1 month apart         - Twinrix* (combination HepA/HepB; if ages ≥ 18 years): 3 doses, 0, 1, and 6 months apart     </li> </ul>			
Human papillomavirus (HPV) <sup>3</sup>	Gardasil 9*: ages 9-14 years: 2 doses, 6-12 months apart ages 15-45 years: 3 doses, 0, 1-2, and 6 months apart	Shared clinical decision-making for ages 27-45 years.		
Meningococcal A, C, W, Y conjugate (MenACWY)	MenQuadfi®, Menveo®: Adolescents: 2 doses (at ages 11-12 years and 16-18 years); 1 dose (if first dose at ages 16-18 years) Adults at increased risk: 1 or 2 doses depending on risk factors.	For PWH: 2 doses, 2 months apart. California Department of Public Health (CDPH) recommends MenACWY for MSM and transgender people who have sex with men (1 dose) due to outbreaks of serogroup C invasive meningococcid disease in the United State)		
Meningococcal B (MenB)	Bexsero*: 2 doses, 6 months apart     Trumenba*: 2 doses, 6 months apart	Shared clinical decision-making for ages 16-23 years. If a patient is receiving MenACWY and MenB vaccines at the same wist, MenABCWY (Pentraya <sup>110</sup> ) may be given instead. If patient receives Penbraya, which includes Trumenba, subsequent Men B dose(s) must include Trumenba, since MenB brands are not interchangeable.		
Mpox virus	JYNNEOS®: 2 doses, 28 days apart	JYNNEOS® can be given intradermally or subcutaneously (SC) If age < 18 years or with history of keloid scars, give SC. Minor Consent for Mpox Treatment.		

vaccine doses. See Recommended and minimum ages and intervals between vaccine doses I CDC. <sup>3</sup>Adolescents age ≥ 12 years can seek sexual health services without parental consent. See California Minor Consent and Confidentiality Laws

> Gay, Bisexual, and MSM (IMM-1483)

Vaccine	Vaccine Options and Schedule	Recommendations and Considerations <sup>1,3</sup>
Hepatitis A (HepA)	Havrix*, Vaqta*: 2 doses, 6 months apart     Twinrix* (combination HepA/HepB; if ages ≥ 18 years): 3 doses, 0, 1, and 6 months apart	Adolescents not vaccinated as young children Adults with risk factors, * including: Men who have sex with men (MSM) <sup>3,5</sup> People with HIV (PWH) <sup>6</sup> People who use drugs People experiencing homelessness
Hepatitis B (HepB)	Heplisav-B <sup>®</sup> (if ages ≥ 18 years): 2 doses, 1 month apart     Engeris-B <sup>®</sup> (if ages ≥ 18 years), Recombivax HB <sup>®</sup> : 3 doses, 0, 1, and 6 months apart     Twintra <sup>®</sup> (combination Hep/HepB; if ages ≥ 18 years): 3 doses, 0, 1, and 6 months apart	Adolescents not vaccinated as young children Adults ages 19-59 years Adults ages > 60 years with <u>risk factors</u> , <sup>4</sup> including: MSM <sup>*</sup> PWH <sup>*</sup> People who use drugs People who use drugs People who are incarcerated People who are incarcerated
Human papillomavirus (HPV)	Gardasil 9 <sup>®</sup> :     ages 9-14 years: 2 doses, 6-12 months apart     ages 15-45 years: 3 doses, 0, 1-2, and 6 months apart	Adolescents and young adults, starting at ages 11-12 years through age 26 years     Adults ages 27-45 years, based on shared clinical decision-making
Meningococcal A, C, W, Y conjugate (MenACWY)	MenQuadfi*, Menveo*:     Adolescents: 2 doses (at ages 11-12 years and 16-18 years); 1 dose (if first dose at ages 16-18 years)     Adults at increased risk: 1 or 2 doses depending on risk factors.	Adolescents, starting at ages 11-12 years Adults with <u>risk factors</u> , *including: PWH (2 doses, 2 months apart) MSM <sup>5,8</sup> (1 dose) Transgender adults who have sex with men <sup>8</sup> (1 dose)
Meningococcal B (MenB)	Bexsero®: 2 doses, 6 months apart     Trumenba®: 2 doses, 6 months apart	<ul> <li>Adolescents and young adults ages 16-23 years, based on shared clinical decision-making</li> </ul>
Mpox virus <sup>9</sup>	JYNNEOS®: 2 doses, 28 days apart	Adults <u>vulnerable</u> to or seeking added protection.     If < 18 years, see <u>Minor Consent for Mpox Treatment</u>

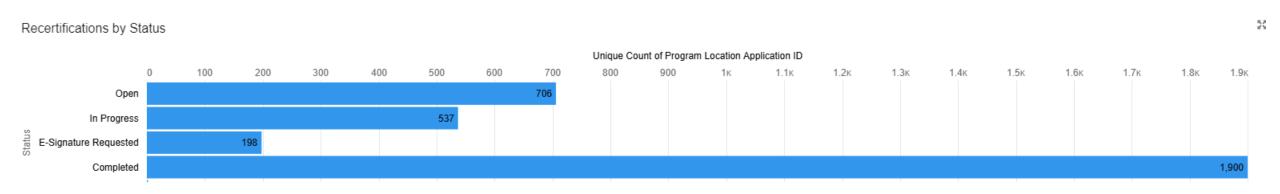
**Sexually Active People** (IMM-1484)

# **Vaccines for Children**

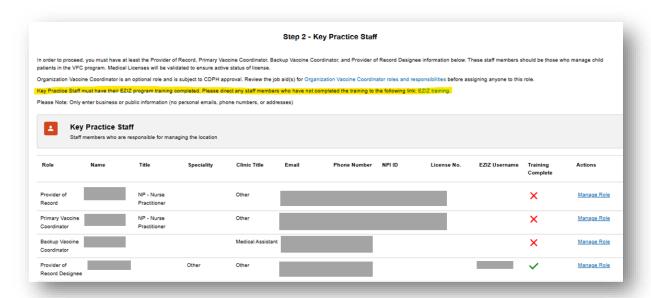
Christina Sapad, CDPH

## 2025 VFC Recertification

- Recertification is due Friday, February 14, 2025!
- 3,342 active VFC providers (as of 2/6/25)
  - 1,900 have completed Recertification
  - 198 have E-signature requested
  - 537 are In Progress



## **Recertification Tips**



- The myCAvax Recertification form is validating EZIZ lesson completion based on information from the EZIZ Training User ID. If your EZIZ training is not being validated:
  - On your EZIZ Learning History Page, click on "Edit Profile" to update your training account information to match your name and email address in your myCAvax account.
  - If you must update your name in your myCAvax account, please contact the Provider Call Center at mycavax.HD@cdph.ca.gov or call (833) 502-1245.
  - After updating your EZIZ training account information, go back to the Recertification form, Key Practice Staff page, and click on "Manage Role." Click "Submit" on the Manage Role window, which will trigger the training verification process again.
- If your EZIZ Username is not displaying on the "Key Practice Staff" page of the Recertification Form, click on "Manage Role". From there, you can add your EZIZ username.

## VFC Provider Satisfaction Survey

- A link to complete and submit the Provider Satisfaction Survey will appear after submitting your Recertification for e-signature.
- If you haven't had a chance to complete the survey, you can access it here: <u>VFC Provider Satisfaction</u> <u>Survey</u>.
- Your input is greatly valued and will guide enhancement to our program, educational resources, staff training, and systems.



We appreciate your participation in Vaccines for Children and want to do our best to support you.

Your opinion is important for the continued success of California's VFC Program; we need to hear from you. Please take a few minutes to answer our short VFC Program Satisfaction Survey. This survey is confidential and should take about 5 minutes to complete.

Thank you.

 $\rightarrow$ 

## Recertification Resources

Micro-video and Job Aid via myCAvax Knowledge Center: Recertifying Vaccines for Children (VFC), Vaccines for Adults (VFA) and LHD 317 Program Locations California Vaccines for Children (VFC) Program California Vaccines for Children (VFC) Program Provider Agreement Addendum 2025 Program Participation Requirements California Vaccines for Children (VFC) Program **CDPH** I. on behalf of myself RECERTIFICATION WORKSHEET Maintenance Organia \*Note: F which I am the physi-VACCINES FOR CHILDREN (VFC) PROGRAM Recertification resolutio listed below. Use this worksheet to gather information needed ahead of time to complete the o Requ **Frequently Asked Questions** VACCINES FOR CHILDREN PROGRAM PROVIDER AGREEMENT 1. Provider Profile DO NOT SUBMIT THIS WORKSHEET TO THE VEC PROGRAM PROVIDER AGREEMENT A. Designate the 2025 Recertification Pr Manage assume resp Instructions: The official VFC-registered health care provider signing the agreement must be a pro-B. Designate the authorized to administer pediatric vaccines\* under state law, who will also be held accountable for implementin compliance by the entire organization and its VFC providers with the responsible conditions outlin-Practice Information/Shipping Address (No P.O. Box) C. Immediately provider enrollment agreement. The individual listed here must sign the provider agreement. Know what you are looking for? Use the following links to easily locate the answer Shipping Address, Part 2 of Record or **ENSURE YOUR ACCOUNT IS IN GOOD STANDIN** Note: For the purposes of the VFC program, the term 'vaccine' is defined as any FDA-authorized of the Provider Tax ID/Employee Identification Number (EIN) Phone Managing EZIZ Training Account Provider accounts that are SUSPENDED due to Manda ACIP-recommended product for which ACIP approves a VFC resolution for inclusion in the VFC programment D. Immediately EZIZ Lessons the Recertification form. s this a mobile facility, or does this facility MEDI-CAI Provider require addit Learning History Page nobile units? □Yes □No □Yes □No To receive publicly funded vaccines at no cost, I agree to the following conditions on behalf of myself and Recertification Form GATHER INFORMATION ON THE RECERTIFICATI 2. Vaccine Manager practitioners, nurses, and others associated with the health care facility of which I am the medical director DELIVERY: Check all (Closed for o Step 1: Provider Location Information administrator or equivalent Use the 2025 Recertification Worksheet to gather infor days and times you may ☐ Tuesday (Closed for A. Maintain a cu Step 2: Key Practice Staff receive vaccine. If closed Wednesday (Closed for I will annually submit a provider profile representing populations served by my practice/facility. I that includes during lunch hour, (Closed for Step 3: Vaccine Storage Units ☐ Thursday more frequently if 1) the number of children served changes or 2) the status of the facility change please specify. (Closed for monitoring re Step 4: Provider Population B. Review and u COMPLETE REQUIRED EZIZ LESSONS Step 5: Health Care Providers with Prescription Writing Privileges Step 2 – Key Practice Staff **Key Pra** I will screen patients and document eligibility status at each immunization encounter for VFC designated va Complete required EZIZ lessons before accessing 2025 Step 6: My Turn Vaccine Locator (VFC Providers) federally or state vaccine-eligible) and administer VFC-purchased vaccine by such category only to C. Designate a st updated this year. To receive credit for the annual train Step 7: Review Recertification Information are 18 years of age or younger who meet one or more of the following categories: ecialty/Clinic Title D. Staff with ass Recertification launches. NP, PA, Provider E-Signature A. Federally Vaccine-eligible Children (VFC eligible) plan annually After Recertification 1. Are an American Indian or Alaska Native; E. Follow emers ACCESS THE RECERTIFICATION FORM F. Store the vac Provider of linic Title: Are enrolled in Medicaid: Login to your myCAvax account and click on the "Subr G. For practices **Managing EZIZ Training Account** 3. Have no health insurance; units must ma 4. Are underinsured: A child who has health insurance, but the coverage does not include the mobile ur

Vaccine

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Record Design

California Department of Public Health Immunization Branch

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IMM-1277 (12/24)

- child whose insurance covers only selected vaccines (VFC-eligible for non-covered vaccines) Underinsured children are eligible to receive VFC vaccine only through a Federally Qualit Center (FQHC), or Rural Health Clinic (RHC) or under an approved deputization agreement
- B. State Vaccine-eligible Children
- a) In addition, to the extent that my state designates additional categories of children as "st vaccine-eligible," I will screen for such eligibility as listed in the addendum to this agreem will administer state-funded doses (including 317 funded doses) to such children.

Children aged 0 through 18 years that do not meet one or more of the federal vaccine eligibility of (VFC-eligible), are not eligible to receive VFC-purchased vaccine.

For the vaccines identified and agreed upon in the provider profile, I will comply with immunization dosages, and contraindications that are established by the Advisory Committee on Immunization (ACIP) and included in the VFC program unless

- a) In the provider's medical judgment, and in accordance with accepted medical practice, t provider deems such compliance to be medically inappropriate for the child;
- b) The particular requirements contradict state law, including laws pertaining to religious a

IMM-1241 (12/24)

EZIZ.org

3. Training

A. Anyone acting

B. Any clinician

C. All staff who

D. All staff and s

Organization

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staff) must be

the related E2

data loggers :

- VERIFY AND UPDATE YOUR PRACTICE INFORMA Verify and update information about your practice, incl practice staff, patient estimates, vaccine storage and di who will be administering immunizations. Preview all
- SUBMIT FOR E-SIGNATURE FOR PROVIDER OF AGREEMENT" AND "PROVIDER AGREEMENT AI

The Provider of Record must review and electronically in the 2025 "Provider Agreement" and "Provider Agree DocuSign will be sent to the Provider of Record. Rec Agreements have been electronically signed.



#### Q: What information on my EZIZ Training Account do I need to make sure is correct so that I can get Recertification credit for taking the lessons

A: Since myCAvax is connected to validate EZIZ training lessons, the name (first and last) and email listed on myCAvax must match the name and email on the EZIZ training account used to complete the required lessons. Each key practice staff must have a unique email and EZIZ user ID.

#### Q: How do I update the email address for my EZIZ training account?

A: Use the "Edit Profile" link in the blue My Account section in the upper right-hand corner of the page.

#### Q: Are the required lessons for Recertification now on myCAvax?

A: The EZIZ lessons are still located on the EZIZ.org website. The actual Recertification Form is on your myCAvax program location account.

#### Q: What information related to my account can be updated?

A: Using the "Edit Profile" link in the blue My Account section in the upper right-hand corner of the page, the following information on file for your account may be updated: First Name, Last Name, Email, Account Password and PINs your account is currently linked to.

California Department of Public Health, Immunization Branch IMM-1245 (12/24)



California

**Immunization** Branch

### 2025 – 2026 VFC Flu Vaccine Pre-Book Now Closed

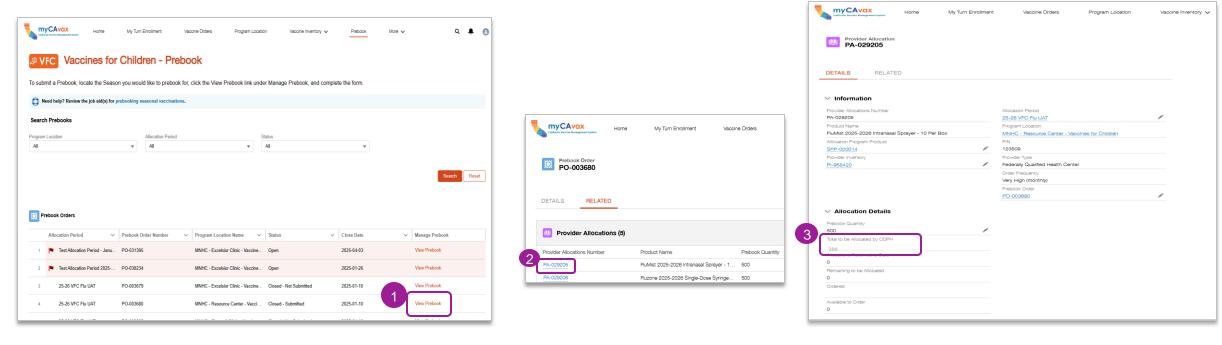
#### **VFC Review of Pre-Book Requests**

 The due date to submit VFC Flu Pre-Book was February 3. The California VFC Program will now review 2025-2026 Flu Pre-Book requests to determine how many doses of each product to prebook through CDC.

### Final Pre-Book Approval Confirmation (early 2025)

- Once the VFC Program's pre-booked doses are approved by the CDC, VFC will notify providers of their approved pre-book amounts.
- Final approved pre-book amounts may or may not be different from what your practice had prebooked, depending on product availability approved by the CDC.
- No changes can be accommodated once approved and final. Pre-booked doses will constitute your vaccine supply for the entire season. Remember, you are responsible for ordering your confirmed allocation.
- For providers who did not pre-book, VFC will allocate doses and brands for ordering based on available products. Please ensure that your EHR or billing systems are ready to accommodate any flu brand.

# How to View Your Submitted 2025 – 2026 VFC Flu Pre-Book



1. From the Prebook landing page, providers can click the **View Prebook** hyperlink corresponding to the appropriate Prebook order to access the **Prebook Order** page.

#### Once VFC approves the Pre-Book Amounts (early 2025):

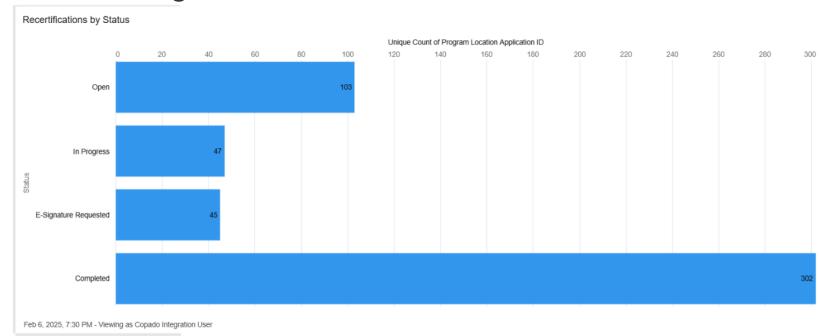
- On the Prebook Order page, Provider Allocation details can be found in the Related tab. Providers can click the appropriate Provider Allocation Number hyperlink to access the Provider Allocations page.
- 2. In the **Details** tab on the **Provider Allocations** page, providers will find the approved pre-book amount in the **Total to be Allocated by CDPH** field. (under the **Allocation Details** page section)

# **Vaccines for Adults**

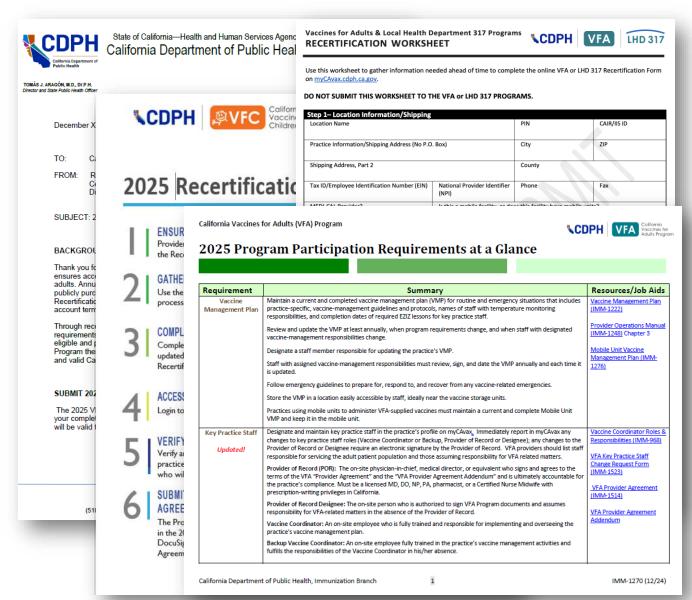
Nisha Gandhi, CDPH

## 2025 VFA Recertification Status

- Due Date: Friday, February 14, 2025
- 497 active VFC providers
  - 302 have completed Recertification
  - 45 have E-signature requested
  - 47 are In Progress



## **VFA Recertification Documents**



- VFA 2025 Provider Agreement
- VFA/LHD 317 2025 Provider Agreement Addendum
- VFA Recertification Program Letter
- 2025 Recertification Process
- VFA/LHD 317 Recertification Worksheet
- 2025 VFA Program Requirements At a Glance
- Recertification FAQs
- Recertification Demo (myCAvax login required)



# **VFA Ordering Window Extended!**

- VFA Q1 Ordering Period : January 23 February 14, 2025
  - As of February 6, 233 VFA orders submitted
- Reminder: VFA does not offer routine supplemental orders
- Q1 Ordering Policy:
  - Vaccine dose requests for PCV 20 and Shingrix will be capped at 40 doses
  - VFA sites can order up to 20 doses of either Abrysvo or Arexvy vaccine. Clinics can **only** select one brand of RSV vaccine to order.
    - Vaccine requests will be approved based on availability and ordering will close once our annual supply has been depleted.
    - If the preferred vaccine brand is unavailable, a CDPH rep will reach out to the provider about proceeding with the alternative brand.
  - Caps for all other routine vaccines will remain the same



Have questions or need assistance with ordering?

ProviderCallCenter@cdph.ca.gov (833) 502 - 1245

# **Vaccine Management**

Josh Pocus, My Turn, and Dan Conway, myCAvax

## What's New in My Turn? – Release 56

My Turn Clinic

New updates for Patients, Clinic Managers, and Vaccine Administrators launched on Wednesday, January 22, 2025!



### Release Highlights



- ✓ The 'Pharmaca' pharmacy link will be removed from the 'Vaccine Locator' page
- ✓ A 'Note,' vaccination location tags, a legend, and an enhanced vaccine locator card will be added, along with a pop-up note which direct patients to the 'Let's get started' page on the 'Vaccine Locator' page
- ✓ A new 'What type of insurance does the patient have?' question will be added, along with updated and reordered fields in the 'Health Insurance' section on the 'Patient Information' page while scheduling an appointment on the My Turn portal

### Release Highlights



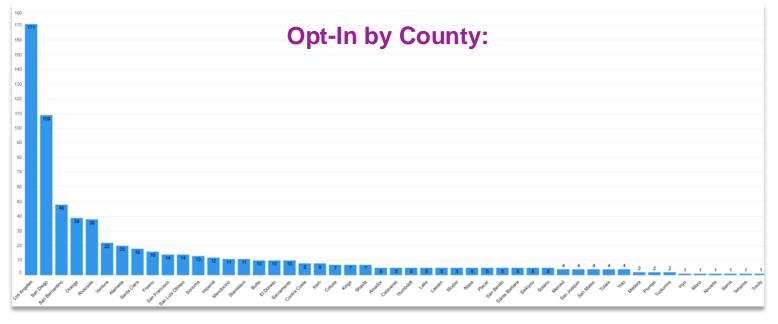
- An error message will appear when a duplicate clinic name is detected during the clinic creation flow
- ✓ An error message will appear below the 'Internal Clinic Name' and 'Public Clinic Name' fields if the clinic name exceeds 80 characters on the clinic creation flow
- ✓ An error message will appear below the 'Start Date' field if a Traditional Mpox vaccine, Dose 1 and Dose 2 appointment with a less than 28-day interval is detected during the Inline bulk upload flow
- Updated Mpox and Pneumonia (pneumococcal) adults vaccine values will appear
- ✓ A new 'Type of Insurance' column will be added, and health insurance-related fields will be updated and reordered on the Inline / CSV bulk upload flow
- ✓ The warning banner stating that the vaccine contains Thimerosal and is not recommended for pregnant individuals appears for all Afluria, Flucelvax, and Fluzone multi-dose vaccines on the 'Vaccine Inventory' page
- ✓ A new 'What type of insurance does the patient have?' question will be added, and fields will be reordered and updated in the 'Health Insurance' section on the 'Patient Information' page while scheduling an appointment on the Walk-in and VA flows
- Clicking the 'X' icon on the 'Help Desk Virtual Assistant' screen will end the chat and notify the live chat agent that the provider / end user has left
- ▼ The Help Desk FAQ Virtual Assistant flow gets restructured



# **Vaccine Locator – Opt-In today!**

#### Program Locations that have Opted-In:





Please take some time to opt-in, **preferably right now!** We want patients to be able to find you.

We want to congratulate Los Angeles County for their participation and being the top county with 171 Locations opted-in!

Data as of 2/6/25



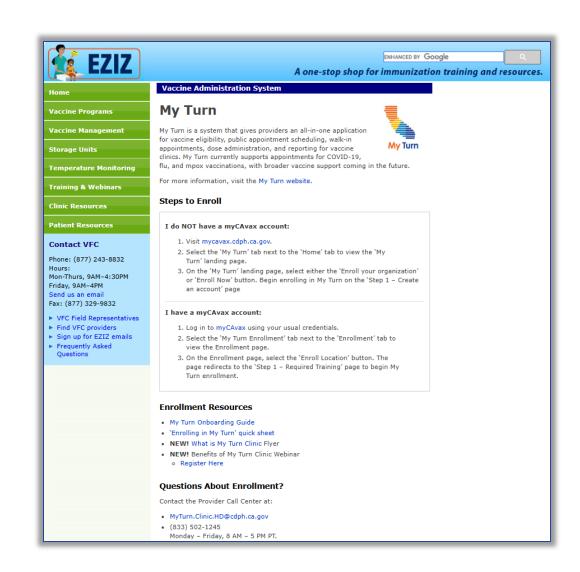
Thank you for opting into the Vaccine Locator. By doing so, you are ensuring that patients can easily find your locations. Your participation is invaluable in helping patients access the care they need.

101 FAMILY MEDICAL GROUP 3C Community Clinic 986 Pharmacy 8001 Inc **AFSHIN SHAWN ADHAMI** A. Shawn Adhami MD - Morelia M.C. Family Care Associates ABC CHILDREN'S CLINIC INC ABC Pediatrics Inc. **ABCUSD Immunization Clinic** Crenshaw Family Medical Group Acacia Family MG - Prunedale Acacia Family MG - Salinas Access Support Network ACTIVE HEALTHCARE MEDICAL GROUP Adelanto Medical Clinic ABC PEDIATRICS MEDICAL GROUP INC Advanced Family Care Medical Group **AHMO-Parlier Newmark AHMO-Orange Cove** AHMO-Reedley Children's **AHCC-Cal City** AHCC TEHACHAPI **AHCC Mojave** AHMO-Wasco Adventist Health Community Care AHMO-Hanford-Residency St Helena Konocti Wellness Center ADVENTIST HEALTH MIDDLETOWN UKIAH VALLEY RURAL HEALTH CENTER AD Adventist Health Physicians Network Redwood Medical Clinic AHUV FORT BRAGG RHC **AHUV- RHC Pediatrics** CORNING RURAL HEALTH CLINIC Roseville Immunization Clinic Sacramento Immunization Clinic

Sutter Health PAMF Fremont Clinic Sutter Medical Foundation - Davis SMF-Elk Grove Medical Campus SEBMF - Castro Valley SVMF - FP Yuba City Sutter Medical Center Sacramento Alta Bates Summit Medical Center Sutter Santa Rosa Regional Hospital Sutter Coast Hospital Sutter Lakeside Hospital and Clinic SPMF CAL IM PEDS SPMF Castro PAMF San Carlos Clinic Sutter Health VNG 4th Floor SMF Peds Valleio SMF Peds Vacaville Sutter Ocean Ave SF Sutter PMSZ PAMF Pediatrics Dept. SPMF Rhode Island SMF Downtown Sacramento Pediatrics PAMF - Scotts Valley PAMF-Westside SMF Amador Jackson Pediatrics SMF Davis Peds Olympic Ace Pediatrics Symba Center SYMONETT FAMILY MEDICAL CENTER Sea View Pediatrics- Laguna Hills Pediatric and Adult Medicine SOCPA- Lake Forest Pomona Pediatrics **Premier Pediatrics** SOCPA- San Clemente SOCPA- Rancho Santa Margarita Children's Medical Clinic

# In Case You Missed It! - My Turn Webinar Recap

- The My Turn team hosted a "My Turn Benefits" session on Tuesday, January 14, 2025
- ~100 participants joined the session –
   THANK YOU!
- Resources available
  - My Turn Vaccine Administration System on EZIZ
    - "My Turn Benefits" session <u>recording</u> and <u>slides</u>
    - My Turn Onboarding Guide
    - Enrolling in My Turn Quick Sheet
    - Support Information



## myCAvax Release Roadmap

Past Release January 8, 2025 (R53)

#### Release 53

#### **VFC**

✓ VFC Flu Prebook

#### VFC/VFA/317

- Orders will be sorted by Submitted Date on CDPH Order Review
- Storage Unit Changes will no longer create holds
- ✓ Self-service provider agreements updated

#### **All Programs**

- ✓ View Shipments at program location level
- ✓ Holds will be automatically closed with a unit is marked 'No Longer in Use'
- Filter out provider inventories that are not being used

Current Release February 5, 2024 (R54)

#### Release 54

#### **VFC**

- Allocations for VFC Flu and the ability to create first orders based on provider prebook orders
- Enrollment Provider Agreement updated

#### VFC/VFA/317

- Providers will be notified when their order is pending
- Messaging will be added when products are not available for ordering
- CDPH will have a shortened create order form and providers will be notified when orders are created by CDPH
- ✓ Site Visit enhancements

#### **All Programs**

- Only one open excursion will be allowed at a time and excursions will be able to be cancelled
- Provider Inventories will be enhanced to include a new page layout and balance on the inventory summaries

Next Release March 5, 2024 (R55)

#### Release 55

#### **VFC**

- Display CAIR dose administration information on ordering page (provider) and order review page (CSR)
- Give providers access to both myCAvax Dashboard and Flu & COVID Orders Dashboard

#### VFC/VFA/317

 Provider agreement for Designee staff management requests will send one agreement to Designee & POR to sign

#### **All Programs**

- Print account and program location information from program location page
- Enhance trash can functionality on provider ordering form
- ✓ Include order cost on shipment records
- Enforce restriction so that only expired doses can be returned

## What's Next in myCAvax? - Release 54

New updates for providers will launch on Wednesday, February 5, 2025!

#### **Release Highlights**



#### **Provider Allocation Page**

✓ A new 'Provider Allocation' page is created to view provider allocation details.

#### myCAvax Login Page Instructions

Updated text with clear instructions for resetting the password on the myCAvax Login page.

#### Mapped POR in DocuSign

✓ The Provider of Record (POR) is visible in updated DocuSign documents in the VFC enrollment flow.

#### Site Visit Fields Updated

✓ 'Supervisor' and 'Shadow' fields are updated on the Site Visit page.

#### **Rejection Email Update**

✓ The 'Rejected' status reason is visible in the email when a Staff Management Request is rejected.

#### **Staff Management Job Aid**

✓ The 'Managing Staff in Program Location' job aid link is updated on the Manage Staff page.

#### **Inventory Summary Update**

Updated columns in the 'Inventory Summary' section, now moved to the 'Details' tab on the Provider Inventory page.

#### **Storage Unit Fields**

New fields 'Type' and 'Unit Grade' are added in the 'Details' tab on the Storage Unit page.

# What's Next in myCAvax? - Release 54 (Cont.)

New updates for providers will launch on Wednesday, February 5, 2025!

### **Release Highlights**



#### **Order Email Updates**

- A new email is sent when a vaccine order request is created internally.
- ✓ An order status email is sent when the status changes to 'Corrections Needed,' 'Approval,' 'Expired,' or 'Rejected.'
- A pending status email provides an update on the order status and reason.

#### **Error Messages for Ordering**

Three new error messages are visible when products are unavailable for ordering.

#### **Order Request Columns**

✓ Two new columns, 'Order Size Reason' and 'Please Specify "Other",' are visible during 'Draft' and 'Correction Needed' order requests.

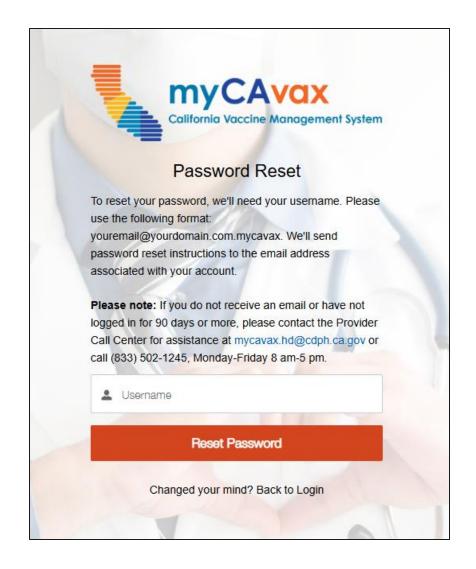
#### **Excursions Page Updates**

- Excursion draft can be saved with minimal information.
- A warning banner appears if an excursion draft already exists for a program location.
- ✓ If multiple draft excursions exist for a location, the oldest ones are marked as 'Cancelled' and removed from Excursions page.

#### **Recertification & Enrollment**

- Updated the 'Add Ultra Freezer' button name.
- Fields are updated for adding Key Practice Staff via the 'Add Contact' hyperlink and managing roles via the 'Manage Role' hyperlink during recertification.

## R54 Enhancement: Updated Password Reset Guidance



 The text on the password reset page has been updated to provide more clear instructions on the password reset process.

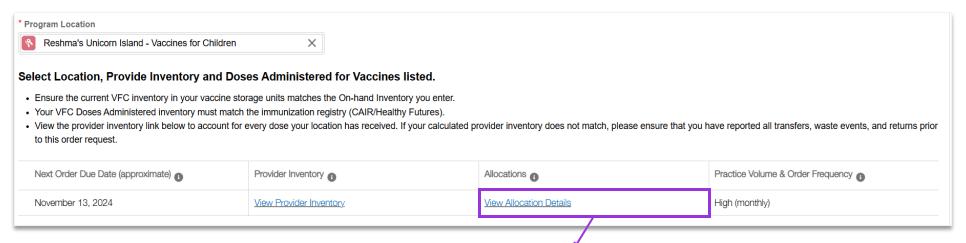
#### **Updated Text:**

To reset your password, we'll need your username. Please use the following format as an example: <a href="mail@yourdomain.com.mycavax">youremail@yourdomain.com.mycavax</a>.

We'll send password reset instructions to the email address associated with your account.

Please note: If you do not receive an email or have not logged in for 90 days or more, please contact the Provider Call Center for assistance at <a href="mycAvax.hd@cdph.ca.gov">mycAvax.hd@cdph.ca.gov</a> or call (833) 502-1245, Monday – Friday 8:00 am – 5:00 pm.

# R54 Enhancement: Display Provider Allocations while on the VFC Order Form



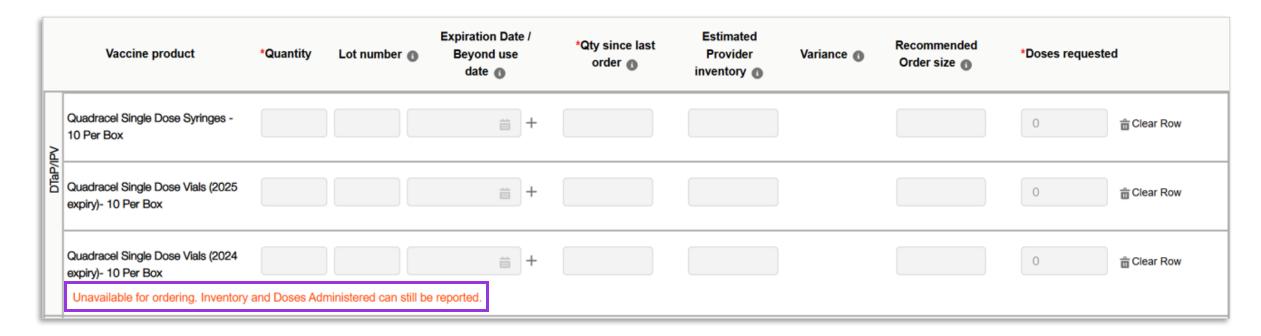


- While on the VFC order form, providers can view their open allocation details by clicking the 'View Allocation Details' hyperlink.
- The allocations table will show providers how much they will be allocated, how much they've been allocated, and what they can order of those products.

# R54 Enhancement: New Messaging for Unavailable Vaccine Products

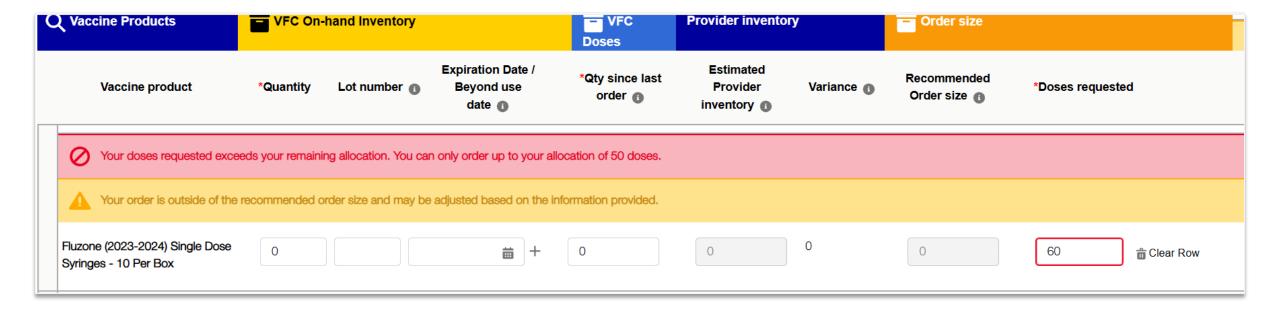
While placing a vaccine order, providers will be notified of products that are unavailable to order.

 When a product is unavailable for ordering, an orange message will appear reading, "Unavailable for ordering. Inventory and Doses Administered can still be reported."



## **R54 Enhancement: Ordering Within Allocation**

For products that have allocations, providers will not be able to request more doses than what CDPH
has currently made available to them.



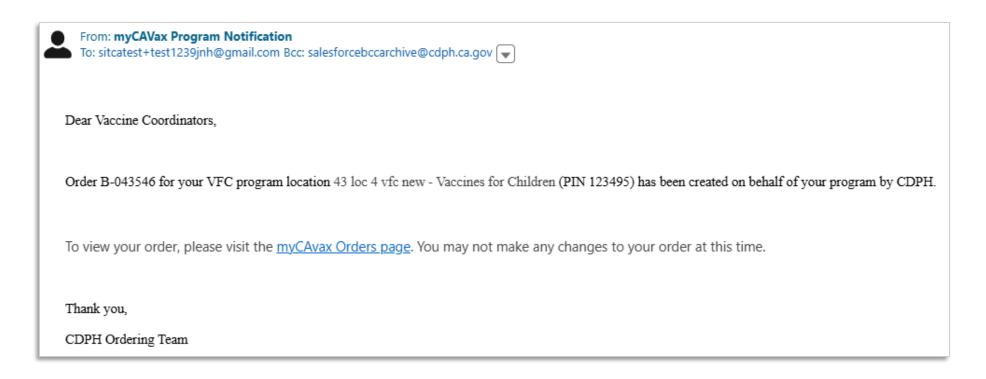
# R54 Enhancement: Enhancements to Orders in Draft and Corrections Needed Status

 Orders in 'Draft' and 'Corrections Needed' status will have the same validations and messaging apply as when creating an order for the first time.

Q Vaccine Products	VFC On-hand Inventory	VFC Doses	Inventory Summary	Order size	
Vaccine product	*Quantity Lot number Expiration Date / Beyond use date ①	*Qty since last order 👩	Estimated inventory Variance o	Recommended *Doses requested Order size reason  Order size	
Flucelvax 2024-2025 Single Dose Syringes 10 Per Box		+	0	0 -Select- ▼	
Unavailable for ordering; this program	n does not have an allocation for this product.				
FluLaval 2024-2025 Single Dose Syringes 10 Per Box		+	0	0 -Select- ▼	
	Adacel Single Dose Syringes - 5 Per Box			<b>#</b> +	
	Varivax Single Dose Vials - 10 Per			+	
	Your location does not have a storage	age unit on file to s	support storage of this prod	luct. Required Storage: Frozen (-15C to -45C). Learn ho	v to manage storage uni

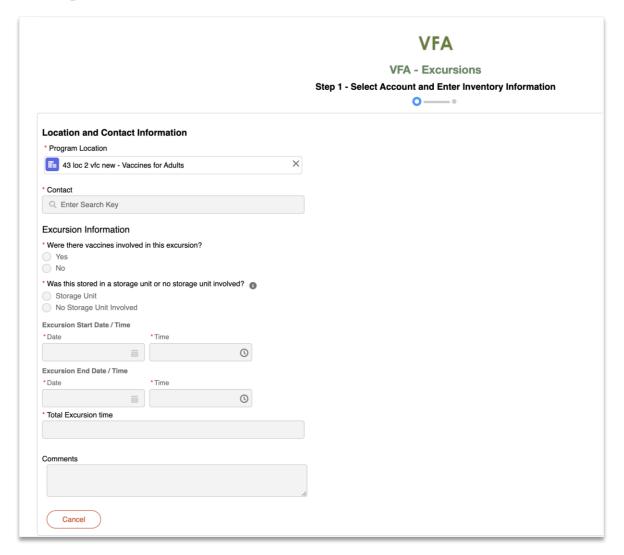
# R54 Enhancement: Send Email when Order has been Created on Behalf of Provider

When an order has been created on behalf of a provider, the provider will be notified via email.



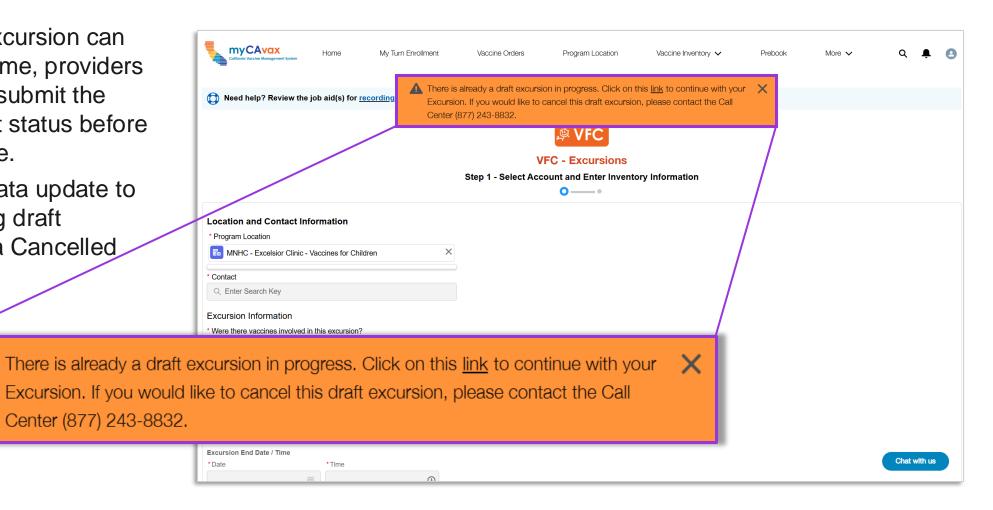
# **R54 Enhancement: Saving Draft Excursions**

- Providers can now save excursions with minimum information:
  - Program Location Name
  - Contact
  - Was there vaccines involved in this excursion
  - Storage Unit
  - Excursion Start and End Time
  - Excursion Type

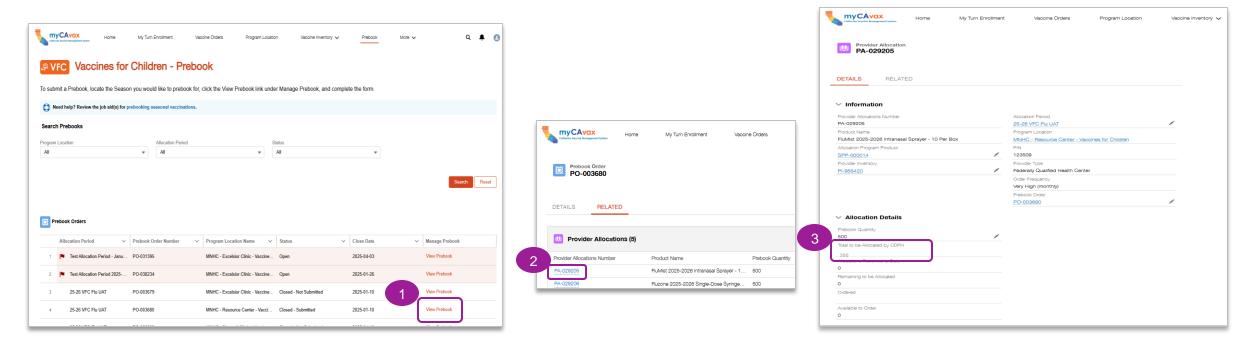


# R54 Enhancement: Only One Open Excursion Allowed at a Time

- Only one draft excursion can be opened at a time, providers will now have to submit the excursion in draft status before adding a new one.
- There will be a data update to mark any existing draft excursions with a Cancelled status.



## Next Steps for 2025 – 2026 VFC Flu Pre-Book



- 1. From the Prebook landing page, providers can click the **View Prebook** hyperlink corresponding to the appropriate Prebook order to access the **Prebook Order** page.
- On the Prebook Order page, Provider Allocation details can be found in the Related tab.
   Providers can click the appropriate Provider Allocation Number hyperlink to access the Provider Allocations page.
- 3. In the **Details** tab on the **Provider Allocations** page, providers will find the approved pre-book amount in the **Total to be Allocated by CDPH** field (under the **Allocation Details** page section).

## **2025 Recertification Numbers**

The following numbers reflect the 2025 Recertification completion progress by eligible Providers as of **February 6, 2025.** 

### **VFA Program**

799 completed recertifications220 outstanding\* recertifications



### **LHD 317 Program**

196 completed recertifications88 outstanding\* recertifications



### **VFC Program**

1,828 completed recertifications
1,514 outstanding\*
recertifications



\*Outstanding Recertifications = In Progress, E-signature requested, In review, Follow Up

# Reminder: Complete the VFC Program Satisfaction Survey

- Feedback is important to help us understand what's working well, how to support participating providers and gain insight into challenges you are encountering while working with the VFC Program.
- Please take the time to submit feedback by completing the Satisfaction Survey!

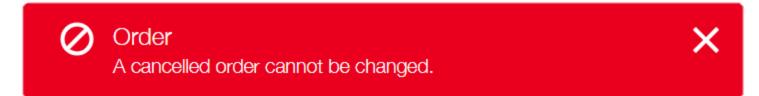
THANK YOU!

## myCAvax - Known Issues and Workarounds

# Known Issues



- ✓ For providers placing orders through the community-side, please refrain from using the trash can at the very end of the row unless you wish to no longer order that vaccine at all during this ordering cycle and have no on-hand inventory to report
  - ✓ Instead, if you are looking to clear and re-enter your quantities, lot numbers, and/or expiration dates for your on-hand inventory, please do so by manually clearing the inputted data from the fields and, if necessary, using the smaller trash cans respective to each additionally added line of inventory
- ✓ If you accidentally used the trash can on a vaccine that you wish to order and/or report on-hand inventory for this ordering cycle and are now seeing the red error "a cancelled order cannot be changed." when trying to submit/save your order, please contact the PCC who can help get this order processed



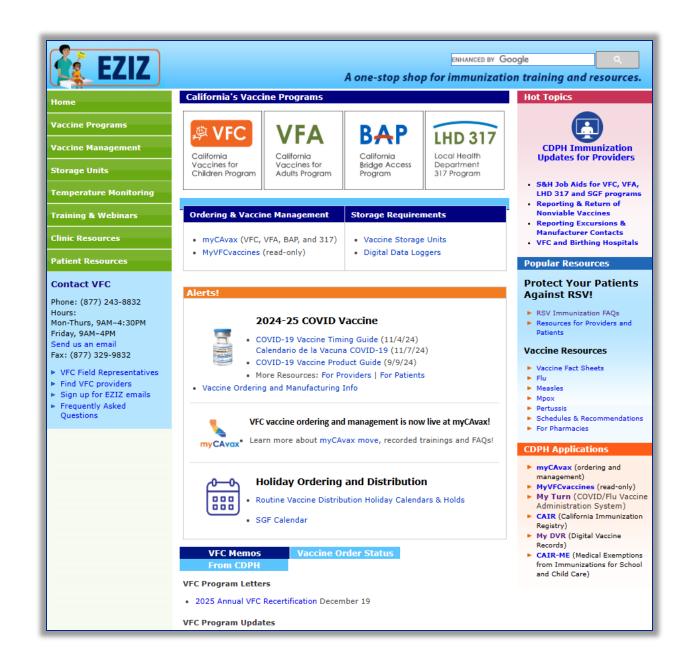
## **Resources and Q&A**

Leslie Amani and CDPH Subject Matter Experts

## Resources on EZIZ

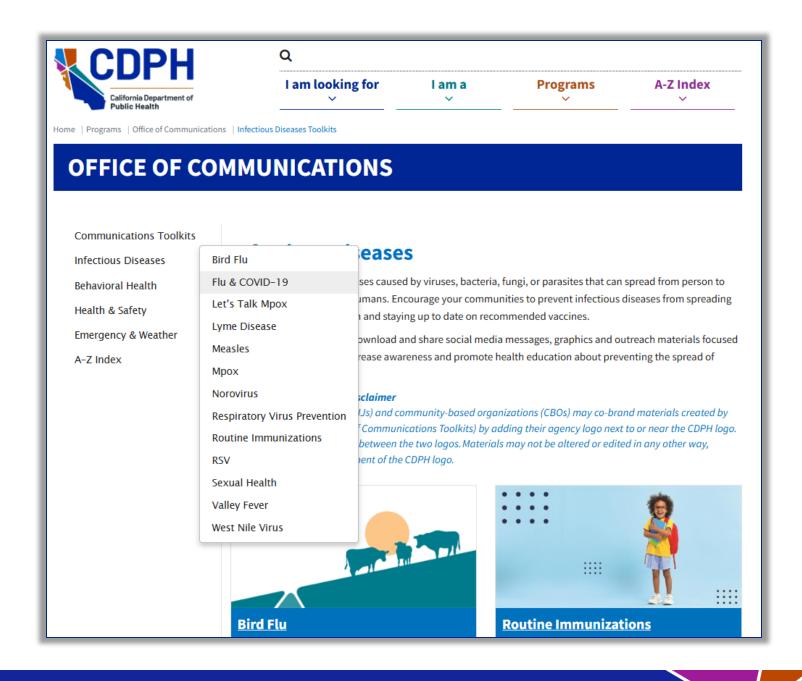
Home Vaccine Programs **Vaccine Management** Storage Units Temperature Monitoring Training & Webinars Clinic Resources Patient Resources

Link to EZIZ Homepage



# CDPH Office of Communications Toolkits

# CDPH Communication Toolkits



# California Digital Vaccine Record (DVR)

If you're <u>wondering whether you're up to date on all your vaccines</u> or need immunization records for school/childcare entry or work, you can visit the <u>California Digital Vaccine Record</u> to access your full vaccination records.

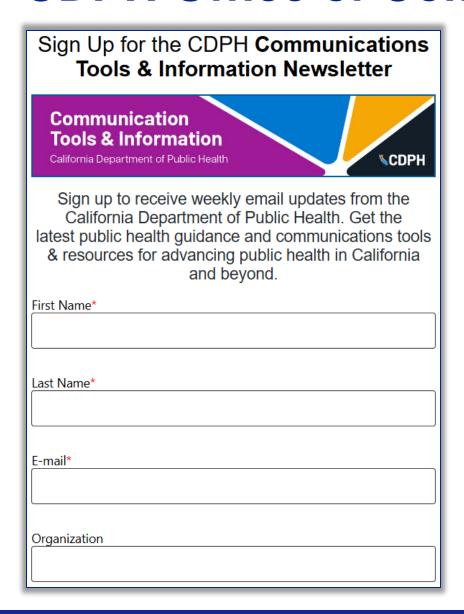
If you need to catch up on your vaccines, talk with your health care provider or visit <a href="MyTurn.ca.gov">MyTurn.ca.gov</a> to make your vaccine appointments.

Visit the Routine Immunizations Communications

Toolkit for more messages to share.



## **CDPH Office of Communications**



Sign up to receive the

CDPH Office of

Communications

Tools & Information

Newsletter

## **Vaccine Support**

#### **Provider Call Center**

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: <u>providercallcenter@cdph.ca.gov</u>
- Phone: (833) 502-1245, Monday through Friday from 8:00 am 5:00 pm

#### **myCAvax**

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the Knowledge Center, or contact us.



## **COVID-19 Therapeutics Resources**

Type of Support Description Updated 12.11.24



**General Information** 

<u>CDPH COVID-19 Treatments Webpage</u> (provides COVID-19 treatment information for healthcare providers and the general public)



**Locating Resources** 

Finding Providers and Test-to-Treat Sites

- <u>COVID-19 Therapeutics Locator</u> (Find COVID-19 medications at pharmacies, clinics, and other locations near you.)
- Information Page for Test-to-Treat Program



**Archive Therapeutic Webinars** 

For access to previously recorded webinars and slides, please contact:

leslie.amani@cdph.ca.gov

Access previously recorded CDPH Immunization Branch Webinars for Providers, on the: CDPH Immunization Branch Webinar Site



Questions

For questions about ordering therapeutics, please email: <a href="mailto:cdphtherapeutics@cdph.ca.gov">cdphtherapeutics@cdph.ca.gov</a>

### **CDPH Provider Webinars and Trainings**

## Week of February 3, 2025

	Monday 2/3	Tuesday 2/4	Wednesday 2/5	Thursday 2/6	Friday 2/7	
Live Webinars and Training					CDPH Immunization Updates for Providers 9:00 am - 10:30 am  My Turn Office Hours 12:00 pm - 1:00 pm	
View On Demand	<ul> <li>CDPH Immunization Branch Archived Provider Webinars and Slides</li> <li>AIM Vaccine Confidence Toolkit Webinar Series</li> </ul>		Latest Features in N	<ul> <li>Introduction to My Turn Onboarding (v. 1/4/22)</li> <li>Latest Features in My Turn (Requires myCAvax Login)</li> <li>myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)</li> </ul>		
		Hala Baal			_	

Help Desk

CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: providercalcenter@cdph.ca.gov

My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov

Onboarding Email: myturnonboarding@cdph.ca.gov

myCAvax: Help Desk Email: mycavax.hd@cdph.ca.gov Mpox: Email: stdcb@cdph.ca.gov

#### Immunization Resources

California's General Immunization Resources (eziz.org)

**RSV Immunization Resources** 

Flu Vaccination Resources

COVID-19 Vaccination Resources

**COVID-19 Treatments** 

Mpox Vaccination Resources

Help

### **CDPH Provider Webinars and Trainings**

## Week of February 10, 2025

	Monday 2/10	Tuesday 2/11	We	ednesday 2/12	Thursday 2/13	Friday 2/14
Live Webinars and Training		My Turn Clinic Office Hour 12:00 pm – 12:30 pm	Planning School-Located Adolescent Vaccination Events (SLVEs) for Spring 2025 2:00 pm – 3:00 pm		NFID Webinar: Vaccines  During Pregnancy: Protecting Maternal and Infant Health 11:00 am – 12:00 pm	
View On Demand	<ul> <li>CDPH Immunization Branch Archived Provider Webinars and Slides</li> <li>AIM Vaccine Confidence Toolkit Webinar Series</li> </ul>			<ul> <li>Introduction to My Turn Onboarding (v. 1/4/22)</li> <li>Latest Features in My Turn (Requires myCAvax Login)</li> <li>myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)</li> </ul>		
	Help Desk  CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm, Email: provider callcenter@cdph.ca				Immunization	

CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: providercalcenter@cdph.ca.gov

My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov

Onboarding Email: myturnonboarding@cdph.ca.gov

myCAvax: Help Desk Email: mycavax.hd@cdph.ca.gov Mpox: Email: stdcb@cdph.ca.gov

California's General Immunization Resources (eziz.org)

**RSV Immunization Resources** 

Flu Vaccination Resources

COVID-19 Vaccination Resources

**COVID-19 Treatments** 

Mpox Vaccination Resources

Help



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Q&A



## Thank you for attending!



# CDPH Immunization Branch

Next CDPH Immunization Updates for Providers Friday, February 21, 2025 **CDPH Immunization Updates for Providers Registration Link**