California Department of Public Health
Immunization Updates for Providers

Friday, February 9, 2024
9:00AM – 10:30AM
Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Housekeeping

Reminder to Panelists:

Please mute yourself when not speaking.
Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:

Today's session is being recorded. For slides, webinar recordings, and other postings, see the CDPH Weekly Immunization Updates for Providers

To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov
If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov
## Agenda: Friday, February 9, 2024

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Speaker(s)</th>
<th>Time (AM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Welcome and Announcements</td>
<td>Leslie Amani (CDPH)</td>
<td>9:00 – 9:05</td>
</tr>
<tr>
<td>2</td>
<td>COVID-19 Vaccine Administration Data</td>
<td>Sharon Brummitt (CDPH)</td>
<td>9:05 – 9:10</td>
</tr>
<tr>
<td>3</td>
<td>COVID-19 Treatments Communications</td>
<td>Monice Wong (CDPH)</td>
<td>9:10 – 9:15</td>
</tr>
<tr>
<td>4</td>
<td>Clinical Updates: Measles</td>
<td>Caterina Liu, MD (CDPH)</td>
<td>9:15 – 9:20</td>
</tr>
<tr>
<td>5</td>
<td>Long-term Care Facilities and Pharmacy Update</td>
<td>Edward Salaguinto, PharmD, RPh (CDPH)</td>
<td>9:20 – 9:25</td>
</tr>
<tr>
<td>6</td>
<td>Vaccines for Children (VFC)</td>
<td>Christina Sapad (CDPH)</td>
<td>9:25 – 9:30</td>
</tr>
<tr>
<td>7</td>
<td>Minor Consent: Reminders and Resources</td>
<td>Amy Pine (CDPH)</td>
<td>9:30 – 9:40</td>
</tr>
<tr>
<td>8</td>
<td>Vaccines for Adults (VFA)</td>
<td>Lindsay Reynoso (CDPH)</td>
<td>9:40 – 9:45</td>
</tr>
<tr>
<td>9</td>
<td>Vaccine Management</td>
<td>Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)</td>
<td>9:45 – 9:55</td>
</tr>
<tr>
<td>10</td>
<td>Resources and Q&amp;A</td>
<td>Leslie Amani (CDPH)</td>
<td>9:55 – 10:30</td>
</tr>
</tbody>
</table>

**Thank you!**
Announcements

Leslie Amani, CDPH
February Webinar Schedule and Holidays

In observance of Presidents’ Day on Monday, February 19, 2024, CDPH and the Provider Call Center will be closed.

Friday, February 16, 2024: No Providers webinar
Next session, Friday, February 23, 2024
Resource Highlight: Mpox Vaccinator Staffing Resources

Ready for PRIDE season, the California Department of Public Health is making turnkey vaccination teams available at no cost to Local Health Departments and Community Based Organizations (CBOs) for community events.

If you are interested in this resource or have questions, please contact Brenda Meza (Brenda.meza@cdph.ca.gov) or Justin Garcia (justin.garcia@cdph.ca.gov).

Mpox Vaccinator Staffing Resources

About Mpox

Mpox (formerly known as Monkeypox) became a public health concern in 2022 as the linearity spread in communities nationwide. Although mpox virus is in the same family of viruses as smallpox, it is less transmissible and typically less severe than smallpox.

Vaccination helps to protect against mpox when given at least 14 days before or shortly (14-18 days) after an exposure, and, when used with other harm reduction measures, is one of the most effective tools available to prevent the spread of the virus and severe disease, including hospitalization.

Contract Staffing Resources

To support efforts to reduce the spread of mpox, the California Department of Public Health is making turnkey vaccination teams available at no cost to Local Health Departments and Community Based Organizations (CBOs) based on availability and equitable selection process.

These staff are intended to supplement, rather than augment, existing resources and increase Local Health Jurisdictions’ (LHJ) ability to vaccinate and protect our communities.

Overview of Staffing Resources

- **Staffing Model Supported**: At this time, CDPH is providing short term turnkey staffing teams.
- **Staff Scope**: Mpox staff can only be used to support Mpox vaccine administration, these staff should not provide vaccines of other kinds, including COVID.
- **Staffing Types**: Registered Nurses (RNs), Licensed Vocational Nurses (LVNs), and Administrative Staff

Requesting Resources

- Requests should be submitted at least 7-10 business days before staff are needed onsite.
- CDPH encourages CBOs interested in hosting an event to coordinate directly with their LHJ to complete the site request survey. CBOs can also complete the site request form survey.

Mpox Staffing Overview January 2024
The California Department of Public Health (CDPH)—with the California Association of Long Term Care Medicine (CALTCM), California Association of Health Facilities (CAHF), and Health Services Advisory Group (HSAG)—hosts a monthly (4th Wednesday) webinar on infection prevention for long term care facilities to discuss any recent updates on Coronavirus Disease 2019 (COVID-19) and provide a venue for addressing questions. The webinars focus on infection prevention guidance for SNFs. It is recommended that SNF infection prevention staff attend. Local health departments and SNF administrators, directors of nursing, and medical directors are also encouraged to attend. Please register in advance; space is limited. A recording link will be available the day following the webinar.

**Day of the webinar event:** Call-in telephone number for all webinars is: 415.655.0003. You may join via computer (using your computer or telephone for audio) or by telephone only. (If you join the video portion of the webinar, for a better webinar experience we recommend you have Webex call your phone—don’t dial in yourself).

**Note:** The CDPH 2nd Tuesday all-facilities phone calls have been discontinued for 2024.

Register for Upcoming Webinars

January–March 2024

CDPH Webinars Registration Link for Webex
Virtual Grand Rounds Webinar

Webinar: Virtual Grand Rounds - California’s Mental Health Landscape and Brief Interventions to Empower Front-Line Clinicians

Join CPDH Assistant Deputy Director of Community Wellness, Ashley Mills, M.S., as she shares the scope of mental health concerns in California and opportunities for prevention and early intervention. Director of Ambulatory Care, Mental Health and Addiction Care Tam Nguyen, Ph.D., of Sutter Health, will share the challenges front-line providers face and detail some brief interventions that clinicians can use in a variety of clinical settings. Additionally, California State Epidemiologist, Dr. Erica Pan, will present updates on COVID-19, influenza and other winter respiratory viruses.

When: Tuesday, February 13, 2024
Time: 12PM – 1PM, PST
Cost: No cost
Virtual Grand Rounds Webinar Registration Link
California Immunization Coalition (CIC)

When: Tuesday, February 13, 2024
Time: 12PM – 1PM, PST
Webinar registration link: Community Health Care Workers 101: Making a Difference in Public Health

Description:
The California Immunization Coalition invites you to attend the CIC Ed Hour where we will discuss the important work Community Health Workers (CHW) are doing to support public health in California and the nation. The goal of this webinar is to provide an introduction to the California Association of Community Health Workers, (CACHW) featuring Monique Allen, President of CACHW, an overview and examples of work that Vision y Compromiso accomplishes directly, featuring Maria Lemus, Executive Director, Vision Y Compromiso. We will wrap up with examples from other projects in California highlighting CHWs.

The California Immunization Coalition (CIC) Education Hour is a series of webinars produced by the CIC Education Committee to provide immunization updates and information presented by top professionals in the fields of health and communication. We work to produce webinars that are useful for you and your stakeholders and appreciate your participation and feedback on these programs.
Look Ahead: Training Opportunities for VFA Providers

**Audience:** Identified Vaccines for Adults (VFA) key practice staff

**Two Training Opportunities:**

- Thursday, February 22, 2024, 11AM, PST: [VFA 101 Training for Providers](#)
- Thursday, February 29, 2024, 11AM, PST: [VFA 102 Training for Providers](#)
COVID-19 Vaccine Administration Data
Sharon Brummitt, CDPH
COVID-19 Vaccine Administration Summary
as of February 5, 2024

95,202,133
Total Doses Administered:

Daily Doses Administered: Statewide

5,275,422
Total Up-to-Date* Recipients:
Percent of Population Who Are Up-to-Date

13.2%
Statewide

*Has received a dose of the Updated 2023-2024 vaccine

Public Dashboard Link

CDC - Updated 2023-2024 Formula mRNA Vaccine
Trends in COVID-19 Vaccine Administration
as of February 5, 2024

Most Recent Eligibility Groups

Updated 2023 – 2024 vaccine for 6 months and older

FDA Authorizes Updated 2023-2024 Vaccine

[Image of infographic showing vaccine administration by age group]

[Image of FDA news release]

[Hyperlink to additional information]
Up-to-date COVID-19 Vaccination Status by Age Group and HPI
as of February 5, 2024

- Proportion up-to-date increases with age and HPI
- The difference in proportion up-to-date between HPI quartiles 1 and 4 increases with age
COVID-19 Vaccine Data Summary
as of February 5, 2024

Key Metrics

95.2 million doses administered
13.2% Statewide who are Up-to-Date
5.9% HPI Q1 population Up-to-Date

| +72 thousand doses administered |
| 5.2 million Up-to-Date recipients |
| 555 thousand HPI Q1 Up-to-date recipients |

System Notes

• Public dashboard Up-to-Date status now includes the Updated 2023-2024 guidelines
  o Updated monthly
• Email cdphvaccinedatateam@cdph.ca.gov for questions and comments
COVID-19 Treatments Communications Update

Monice Wong, CDPH
COVID-19 Treatments Webpage (for the public) has Moved!

New URL: CDPH COVID-19 Treatments Homepage

Old URL: covid19.ca.gov/treatment

Don't worry! Old URL still works and will re-direct to new page!
Find information on Patient Assistance Programs on our webpage

Free government-purchased supplies of COVID-19 medications may be available but are limited in supply. There may be a cost for the medications, but the medications should remain free or low-cost for most patients through insurance and/or patient assistance programs.

**Medi-Cal:**
The medications are free for Medi-Cal members.

**Patient Assistance Programs:**
Manufacturers are offering these programs to help eligible patients get the medications for free or low-cost.

**For Paxlovid (nirmatrelvir/ritonavir):**
- if you have been prescribed Paxlovid and do not have health insurance or have Medicare or another state/federal insurance program such as CHIP, Tricare, or VA, the following program is available.
  - **PAXCESS Patient Support Program** - U.S. government program operated by Pfizer
    - 877-219-7225
    - Helps eligible patients get Paxlovid for free
    - Not all pharmacies are participating in this program, so call your pharmacy beforehand to confirm.
New!
COVID-19 Treatment Telehealth Options Handout

Currently, available in English, only. The information is also available at the CDPH About COVID-19 Treatments Webpage and at the CDPH Call Center at 833-422-4255
Clinical Update: Measles
Caterina Liu, MD, CDPH
Measles Updates for Providers

January 25, 2024

Stay Alert for Measles Cases

2/2/2024
Routine Measles Immunization (MMR) Recommendations

- 2 doses of MMR by Age 6 years
  - Dose 1: 12-15 months of age
  - Dose 2: 4-6 years of age
  - Under-vaccinated older children and teens – prompt catch-up
  - One dose ~93% effective, 2 doses ~97% effective

- Adults without evidence of immunity
  - Most adults born in 1957 or later should receive 1 dose of MMR
  - Students at post-high school education institutions, healthcare personnel, and international travelers should receive 2 doses, separated by at least 28 days

- Contraindications (live virus vaccine)
  - Severe allergic reaction (e.g., anaphylaxis) after a previous dose or to a vaccine component
  - Known severe immunodeficiency
  - Pregnancy

CDC Measles, Mumps, and Rubella (MMR) Vaccination: What Everyone Should Know
Measles for Healthcare Providers
International Travelers – MMR before departure!

Acceptable evidence of immunity against measles includes at least one of the following:

- Written documentation of adequate vaccination
- Laboratory evidence of immunity
- Laboratory confirmation of measles, or
- Birth in the United States before 1957

Infants under 12 months old who are traveling:
- Get an early dose at 6 through 11 months
- Follow the recommended schedule and get another dose at 12 through 15 months and a final dose at 4 through 6 years

Children over 12 months old:
- Get first dose immediately
- Get second dose 28 days after first dose

Teens and adults with no evidence of immunity*:
- Get first dose immediately
- Get second dose 28 days after first dose

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CDC Measles - Plan for Travel
Resources

VISITING ANOTHER COUNTRY? PROTECT YOUR FAMILY.
THINK MEASLES.
Measles is widespread in Asia, Europe, Africa, and other regions.

BEFORE YOU TRAVEL
Tell your doctor where you are traveling. Babies and children may need measles protection at a younger age than usual.

AFTER YOU TRAVEL
Get your doctor if anyone gets a fever and rash within 3 weeks of returning from your trip. Describe where you traveled.

If you are sick with a fever + traveled overseas in the last 3 weeks
You Could Have Measles.
TELL FRONT DESK STAFF NOW!

Measles is very contagious and is widespread in many parts of the world.

CDPH EZIZ Measles Resources
Resources

Don't Wait Vaccinate (CDPH)

You have the power to protect your child against measles

#DontWaitVaccinate

Proteja a Su Familia Del Sarampión
Long-term Care Facilities and Pharmacy Update

Edward Salaguinto, PharmD, RPh, CDPH
Bridge Access Program (BAP) in Pharmacy

• BAP locations:
  o Vaccines.gov - Find COVID-19 vaccine locations near you
  o COVID-19 Access (covidaccess.com)

• BAP Contracted Pharmacies:
  o CVS
  o Walgreens
  o Independent pharmacies through eTrueNorth

• If you know of BAP eligible patients that were charged for a COVID-19 vaccine at a pharmacy or was turned away from a pharmacy, CDC would like to know about the experience. Please email the concern to policyisdbridge@cdc.gov
Bridge Access Program Pharmacy Enrollment

All pharmacies are encouraged to join:
- Community pharmacies
- Health systems pharmacies
- Pharmacies that support clinics
- Pharmacies that support long term care facilities

Working directly with eTrueNorth to enroll your pharmacy in the Bridge Access Program is easy.
1. Submit your application by visiting the link below.
2. You will complete the contracting and payment setup process.
3. Confirm program launch date for your location(s).

Interested pharmacies can visit www.jointruenorth.com to enroll.

The Bridge Access Program is funded by the U.S. Department of Health and Human Services and the Center for Disease Control and Prevention. All pharmacy applications are subject to approval by HHS.

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Join eTrueNorth Bridge Access Program
Dr. Aragon Letter to Directors and Administrators of Long-Term Care Facilities (LTCFs)

Highlights To protect our LTCF community:
- Offer updated COVID-19 vaccine on site at your facilities
- Strongly recommend COVID-19, influenza, pneumococcal and RSV vaccines to all residents
- Encourage staff to stay up to date on vaccines recommended for healthcare personnel
- Provide access to high filtration face masks to residents and staff
- Track respiratory virus trends in your community
- Encourage and support appropriate testing of residents, staff and families
- Make it easy to get COVID-19 prescription medications and have a plan in place
- Updated guidance on viral respiratory infections in Skilled Nursing Facilities

Sending out via LTCF Listserv and Policy Alerts Listserv.
Available on EZIZ
Resource Guide for Pharmacies to Prevent Delayed COVID-19 Treatment

Updates include:

• the most recent resources available for patients to obtain COVID-19 treatment.

• the California Business and Professions Code (BPC) 4052.04 which states a pharmacist may furnish COVID-19 oral therapeutics following a positive test for SARS-CoV-2.
Administration for Strategic Preparedness & Response (ASPR) Update

- FDA revised letter of authorization for Paxlovid Emergency Use Authorization (EUA):
  - Important revision to the EUA Letter of Authorization stating that EUA-labeled Paxlovid distributed by the U.S. government will remain authorized for use only through March 8, 2024.

- Return date for EUA-labeled Paxlovid with an expiry of December 2023 or later is now extended to February 29, 2024, to ensure a credit to the USG inventory as NDA*-labeled supply.
  - For specific information on Paxlovid returns, including to request pre-paid shipping visit Inmar PaxlovidEUAreturns.com, email PaxlovidEUAreturns@inmar.com, or call 877-740-6148.

- Expanded COVID-19 Treatments Locator is now live: Treatment Locator (hhs.gov)
  - Combines the Test to Treat locator & therapeutics locator. It also has USG PAP** participating sites.
  - Providers must opt into the locator.
  - HPOP*** account not required:
    - Partners with an HPOP account can report inventory using HPOP, and
    - Those without HPOP accounts can report inventory using the voluntary opt in form.

*TNew Drug Application
**Patient Assistance Programs
***Health Partner Ordering Portal
Vaccines for Children (VFC)
Christina Sapad, CDPH
2024 VFC Recertification – Next Steps

• VFC Recertification Launched December 20, 2023, in MyVFCvaccines and was due Wednesday, January 31, 2024.
• 95% of VFC active providers have successfully recertified (3,177 providers)
• Next steps for providers who have not recertified:
  • Accounts were suspended on February 7
  • Recertification Form is still available on their accounts
  • Eventual account termination from the VFC Program – March 1!

Q: Why should I get recertified?
A: Annual Recertification and Training is a federal requirement to maintain active status in the VFC Program and receive publicly purchased vaccines.
A: Recertification maintains your account’s active status in the VFC Program (even if only receiving LHD 317 vaccine for outbreak or SGF vaccine)
Ordering Requirement for VFC Providers

- **VFC requirement**: Provider locations who have not ordered and administered all ACIP-recommended vaccines for their patient population in the past 12 months will be terminated from the VFC Program.

- CDPH is currently reviewing accounts who have not ordered VFC vaccines in the past 12 months

- **Coming soon!** Survey to go out assessing providers’ barriers to ordering VFC vaccines

- Survey results will be reviewed prior to account termination
• VFC Flu Pre-Book is closed! Due date was Friday, February 2, 2024

• 2,636 providers submitted their flu pre-book.

• CDPH will review the products requested and the amounts to determine CDC pre-book due today, February 9

• Final individual pre-book confirmation emails will be sent to providers after we receive CDC’s approval of our CA pre-book.
Mid-Season Flu Progress Reports

- Reports were e-mailed to VFC providers on January 31, 2024

- **Amended reports will be sent to LHD/VFA providers only – initial reports did not include accurate CAIR data**

- Progress Report includes information on:
  - VFC Flu vaccine ordering as of January 24, 2024
  - Vaccine administration reported in CAIR
  - And tips on how to meet Flu vaccine administration targets, as well as ensuring doses reported in MyVFCvaccines and CAIR are aligned.
The following RSV immunizations are no longer available for ordering:
- RSV vaccine ABRYSVO (NDC: 00069-0344-01)
- Nirsevimab (Beyfortus™) 100mg

Ordering is still open for Nirsevimab (Beyfortus™) 50mg

Got unused/unexpired doses of prenatal ABRYSVO and nirsevimab? Save them for Fall 2024!
- Both have a long shelf life, so label appropriately and keep them safe for the upcoming respiratory virus season.
- Recently shipped products have expiration dates in 2025
- Please note: unexpired doses cannot be returned to McKesson!
Minor Consent: Reminders and Resources
Amy Pine, CDPH
Minor Consent Reminders

Generally, a parent or guardian’s consent is required for the provision of healthcare, including vaccinations, to minors in California, except under limited circumstances that include:

- **Minors** may consent to all medical care if they are:
  - at least 15 years of age; **and**
  - living separate and apart from the minor’s parents or legal guardian (regardless of consent of parents/guardian or duration of separate residence); **and**
  - managing the minor’s own financial affairs regardless of source of income pursuant to California Family Code § 6922.

- **Emancipated minors** - may consent directly for immunizations and other care.

- Minors ages 12-17 years who may have come into contact with an infectious, contagious, or communicable disease that is reportable to the local Health Officer may consent to medical care related to the diagnosis or treatment of that disease pursuant to California Family Code § 6926(a). This also includes the prevention of sexually transmitted diseases.
Minor Consent Reminders and Resources

Consent to Immunization

- There are no Federal or California State requirements for informed consent specifically relating to immunization.
- Federal law requires that healthcare staff provide a Vaccine information Statement to a patient, parent, or legal representative before each dose of certain vaccines.

In California, for those under age 18 needing parental consent:
- Parents or guardians may provide in-person consent for medical care for their children.
- Signed written, phone or video consent is also possible.
- In all instances the parent/guardian must confirm that they have been provided the vaccine information statement.

Additional resources
- CA Minor Consent and Confidentiality Laws - Minor health and social services guide, National Center for Youth Law
- ACLU, Knowing Your Student Health Rights - Guide to CA student health rights
- CA Consent Law - VaxTeen - Hep B and HPV vaccine for minors explained per Cal. Fam. Code § 6926
Vaccines for Adults (VFA)

Lindsay Reynoso, CDPH
Thank you for completing VFA Recertification Part 1!

- Only 1 VFA site did not complete recertification

Part 2 VFA Recertification in myCAvax - **Tuesday, February 20 2024**

**Important Reminders:**

- Review the updated 2024 VFA Agreements and Provider Agreement Addendum. The VFA Provider of Record will be required to electronically sign the 2024 Agreement and Provider Agreement Addendum on myCAvax (via DocuSign).
- The VFA Contact (VFA Providers) will have initial access to complete Part 2 of Recertification on myCAvax.
- Sites are encouraged to list staff members managing the adult patient population for the Provider of Record, Primary and Back Up Vaccine Coordinators and Provider of Record Designee.
- Collect all medical license numbers for providers with prescription writing privileges. **Sites will be unable to move forward in the myCAvax recertification process until all licenses have been verified.** You can verify that you have the correct license number from the [California Department of Consumer Affairs](https://www.cdfa.ca.gov/). 
- Ensure all VFA program transactions have been recorded in MyVFCvaccines by **EOD Friday, February 9, 2024.**
myCAvax VFA Provider Training Opportunities

**REGISTER NOW!** VFA myCAvax Training Opportunities (Links below):

**Audience:** Identified Vaccines for Adults (VFA) key practice staff

Thursday, February 22, 2024, 11AM, PST: [VFA 101 (VFA Ordering) Training for Providers](#)

Thursday, February 29, 2024, 11AM, PST: [VFA 102 (Vaccine Management) Training for Providers](#)
Resources

VFA Recertification Resources

2024 VFA Agreement

2024 VFA and 317 Agreement and Addendum

2024 VFA Requirements At a Glance (Coming Soon!)

VFA and LHD-317 myCAvax Recertification Worksheet (Coming Soon!)

For more VFA resources, please visit the VFA Resources Page

Questions? Email my317vaccines@cdph.ca.gov
Vaccine Management
Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax
My Turn Roadmap

Dec 2023 – Jan 2024
- Public updates to include phone number field on clinic cards
- Public UI updates to Select date & time page
- Decommissioned Virtual Assistant chat from the public portal
- Add new race expansion values for Asian and Native Hawaiian
  - Add new “Other” and “Prefer not to say” answer options
- CAIR Quick Entry Enhancements:
  - Pre-filled rows
- Mpox Updates:
  - Update “First dose” to “Single dose” on the public portal

Feb – Mar 2024
- Super clinics (School Vaccinations):
  - MVP new Super Clinic flow to allow administration of other vaccine types
  - MVP new Super Clinic flow to allow on the public portal scheduling of multiple vaccines for one appointment
  - New Set of Vaccines in My Turn clinic and public (school vaccinations)

Apr – May 2024
- Super clinics
  - Enhancements and bug fixes as needed / requested
  - Provider Locator tool (MVP)
    - Transition EZIZ Locator tool to My Turn site.
    - Allows Providers and Public users to find participating providers in CDPH immunization programs (VFA, BAP, VFC, Etc.)
    - Will incorporate opt-out providers through enrollment process / form options

Jun – July 2024
- Outbreak Vaccine Support
  - Add additional vaccine support to CAIR quick entry for outbreak vaccines
  - Define new outbreak screening and clinic functionality needed
  - Develop as much outbreak functionality as possible to support new outbreak features needed
  - NOTE: will be impacted by CDPH M&O RFP Vendor Decision

Activities are subject to change as the support is built.
Known Issues

Flu Clinic Inventory Changes pre-Jan 9, 2024
✓ If you changed your flu inventory between December 12, 2023 and Jan 9, 2024 to the new inventory object and did not resubmit your appointment records, then they will show as invalid. Please resubmit your records through IIS Edit.

Missing ‘View More’ Button in the Knowledge Center
✓ If a Clinic Manager or Vaccine Administrator attempts to access the ‘All About My Turn’ section of the knowledge center, they may notice that we are missing some knowledge articles. These articles are currently hidden behind the missing ‘View More’ button. We are working to get the button back on the page so that the rest of the articles can be accessed.

Workaround / Next Steps
✓ Fixed: Tuesday, January 9, 2024
✓ If you have more than 500 records to resubmit, please contact the Help Desk.

✓ Estimated Fix: Wednesday, February 28, 2024
Vaccines for Adults (VFA) / LHD 317 Program
myCAvax Transition Timeline and Key Activities

October 2023
- Final myCAvax Release until February
- VFA / LHD 317 Ordering in the VFC system
- Development for the VFA / LHD 317 program begins
- Data migration activities begin

November 2023
- LHD 317 Ordering in the VFC system
- VFA off-cycle for Orders
- Development for the VFA / LHD 317 program continues
- First round of User Acceptance Testing (UAT) for the VFA / LHD 317 program
- Data migration activities continue

December 2023
- Recertification opens for the VFA / LHD 317 program in the VFC system
- LHD 317 Ordering in the VFC system
- VFA off-cycle for Orders
- Development for the VFA / LHD 317 program continues
- Second round of UAT for the VFA / LHD 317 program
- Data migration activities continue

January 2024
- Recertification closes for the VFA / LHD 317 program in the VFC system
- VFA / LHD 317 Ordering in the VFC system – closes by the end of January
- Training for CDPH
- Development for the VFA / LHD 317 program continues
- Third round of UAT for the VFA / LHD 317 program
- Data migration activities continue

February 2024+
- Development for the VFA / LHD 317 program completes
- Final round of UAT for VFA / LHD 317
- Data migration activities complete
- Recertification for the VFA / LHD 317 program in the myCAvax system
- Training for providers
- VFC system shut-down for the VFA / LHD 317 program
- LHD 317 Ordering in the myCAvax system
- VFA Ordering in April in the myCAvax system
VFA Upcoming Actions for Providers

### January 25, 2024

**Vaccine Orders**
- Last day to submit vaccine orders and transfers (if applicable) in MyVFCvaccines.

**NOTE:** Ordering will be closed until next VFA quarterly cycle (April 2024).

### January 31, 2024

**Account Management**
- Complete recertification part 1 in MyVFCvaccines.
- Review and update your site’s VFA contact.

**Vaccine Orders**
- Submit order corrections if needed.

**Training**
- Identified VFA key practice staff should register and attend the training on February 22 and 29, 2024.

### February 9 - 19, 2024

**By February 9, 2024**

**Ensure all VFA program transactions have been recorded in MyVFCvaccines by EOD.**

**Last day in MyVFCvaccines for:**
- Recording shipment incidents, temperature excursions, waste and transfers.

### February 10 - 19, 2024

**Transition Week**
- VFA program data will be migrated to myCAvax.

### February 20, 2024

**Go Live**
- First day in myCAvax for:
  - Completing recertification part 2 by verifying clinic information and updating key practice staff managing the adult population
  - Completing all required training (lesson details forthcoming)
  - Signing the VFA agreement and addendum via Docusign

**After Submitting Recertification Part 2**
- In myCAvax, you can:
  - View shipping history
  - Record shipment incidents, temperature excursions, transfers, and waste
  - Return spoiled, expired, or wasted vaccines
  - Prepare to order vaccine when the next VFA ordering cycle opens in April 2024

**Support**
- Contact the Provider Call Center for support via phone and email when needed.

### February 22, 2024

**CDPH Training**
- Register and attend the VFA 101 Training for Providers training at 11:00 AM PT.
  - NOTE: Your identified VFA key practice staff should register for the above training and will receive email in early February regarding training reminders and next steps.

### February 29, 2024

**CDPH Training**
- Register and attend the VFA 102 Training for Providers training at 11:00 AM PT.
  - NOTE: Your identified VFA key practice staff should register for the above training and will receive email in early February regarding training reminders and next steps.

**NOTE:** While we transition the VFA program into myCAvax, continue to manage VFC vaccines in MyVFCvaccines.
Beginning **February 20, 2024**, if you participate in the VFA program, you will see an added tile for ‘VFA.’ You will be prompted to recertify in myCAvax upon logging into the Provider Community. Click the ‘Recertify Locations’ button on the relevant program tile to start the process.
Recertifying in myCAvax: Updating Contacts

After VFA / LHD 317 release in myCAvax on **Tuesday, February 20, 2024,** providers will be asked to complete the recertification process in myCAvax, which includes:

- Completing the information verification process in myCAvax
- Updating the key practice staff managing the adult population on myCAvax. **Note:** Your primary VFA contact provided during initial recertification will populate here
- Completing all required EZIZ training (lesson details forthcoming)
- Reviewing and signing program participation Agreements and Addendums to complete the recertification process
Recertification – Data Migration from MyVFCvaccines

The below data will be migrated from MyVFCvaccines into myCAvax.

<table>
<thead>
<tr>
<th>Master Program</th>
<th>Products / Program Products</th>
<th>Org / Location / Program</th>
<th>Contact / User / Prog Staff / ACR / Account Team Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>VFA and LHD 317 programs will be added.</td>
<td>Current active products and any products will be added to support subsequent data loads.</td>
<td>Active and Suspended locations in MyVFCvaccines will be migrated over to myCAvax.</td>
<td>Primary VFA Coordinator will be migrated as Primary Vaccine Coordinator.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider Inventory</th>
<th>Holds</th>
<th>Order / Order Line / Shipments</th>
<th>Transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last On-hand inventory + Last Shipment for Completed Order will be migrated.</td>
<td>Past four quarters of holds (in Active, In Progress, or Resolved status) will be migrated.</td>
<td>Past four quarters will be migrated. All orders will be closed when migrated.</td>
<td>Past four quarters of transfers will be migrated.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Returns and Waste Events</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Past four quarters of Returns and Waste Events will be migrated.</td>
<td></td>
</tr>
</tbody>
</table>
Recertification – Data Migration from MyVFCvaccines

The below data will **NOT** be migrated from MyVFCvaccines into myCAvax.

<table>
<thead>
<tr>
<th>Storage Units</th>
<th>Excursions</th>
<th>Site Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage units will not be migrated.</td>
<td>Providers will be encouraged to close out excursions in MyVFCvaccines.</td>
<td>Does not exist in MyVFCvaccines.</td>
</tr>
<tr>
<td><strong>NOTE:</strong> myCAvax providers will be able to update / add new storage units during recertification.</td>
<td><strong>NOTE:</strong> Holds for pending excursions will be migrated. Providers are expected to resolve migrated holds before orders can be approved.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Shipment Incidents</th>
<th>Location Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does not exist in MyVFCvaccines.</td>
<td>Does not exist for VFA.</td>
</tr>
</tbody>
</table>
Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Wednesday, January 30, 2024**. Doses were added to LHD allocations on Thursday, **February 1, 2024**.
Known Issues

Transfer and Order Related List Views Tied Together
✓ We will be correcting a visibility issue in which Sending Transfers are only visible on a Vaccine Order’s related list views when looking at an Account or Program Location. While Receiving Transfers have their own unique related list view, Sending Transfers should also have their own unique related list view.

Some Sending Transfers Missing from Program Related List Views
✓ We will be correcting an issue in which some Sending Transfers are not showing in their respective Program Location’s related list views but are still visible from their Account’s related list views – for now, the Account should be taken as the source of truth if you notice a mismatch.

Workaround / Next Steps
✓ Estimated Fix: February 2024
Resources and Q&A
Leslie Amani and CDPH SMEs
February Webinar Schedule and Holidays

Friday, February 16, 2024: No Providers webinar
Next session, Friday, February 23, 2024

In observance of Presidents’ Day on Monday, February 19, 2024, CDPH and the Provider Call Center will be closed.
Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.
Special Note for Providers

You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.
COVID-19 Vaccine Provider FAQs

Answers to providers’ COVID-19 vaccine and therapeutics questions!

COVID-19 Vaccine Access

1.1 Q: Are COVID-19 vaccinations covered by insurance?

A: COVID-19 vaccines are covered through most health insurance plans, however, there may be out-of-pocket costs. Insured Californians should reach out to their insurance providers and the California Department of Managed Health Care (DMHC) if they have questions about details of insurance coverage and networks. Also refer to the DMHC COVID-19 Tests, Vaccines & Treatment fact sheet for more information.

1.2 Q: How do underinsured and uninsured adults get access to COVID-19 vaccines?

A: COVID-19 vaccines for uninsured and underinsured adult populations are available through the Bridge Access Program (BAP), a temporary program which will end on December 31, 2024.

1.3 Q: How do underinsured and uninsured children access COVID-19 vaccines?

A: The Vaccines for Children (VFC) program helps families by providing vaccines at no cost to providers who serve eligible children from birth through 18 years of age. In California, COVID-19 vaccines are covered in the VFC program.
# COVID-19 Therapeutics Resources

<table>
<thead>
<tr>
<th>Type of Support</th>
<th>Description</th>
<th>Updated 2.1.24</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clinical Guidance</strong></td>
<td>For general Therapeutics questions, please email: <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td><strong>General Information</strong></td>
<td>CDPH COVID-19 Treatments Webpage (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>CDPH COVID-19 Treatments Job Aid (questions and answers for the public on COVID-19 therapeutics)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Frequently Asked Questions document for clinics, providers, and pharmacists</td>
<td></td>
</tr>
<tr>
<td><strong>Locating Resources</strong></td>
<td>Finding Providers and Test-to-Treat Sites</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• COVID-19 Therapeutics Locator (arcgis.com)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Test-to-Treat (hhs.gov)</td>
<td></td>
</tr>
<tr>
<td><strong>LHJ Therapeutics SharePoint</strong></td>
<td>Primary source for recorded webinars, slides, datasets and HPOP reporting information. (For access, email <a href="mailto:JEOCuser54@cdph.ca.gov">JEOCuser54@cdph.ca.gov</a>)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Therapeutic Weekly Email Update files (SharePoint)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• CDPH Therapeutics HPoP Account Verification &amp; Reporting information</td>
<td></td>
</tr>
<tr>
<td><strong>Questions</strong></td>
<td>For general CDPH Therapeutics questions, please email: <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>For ordering, program inquiries, signing up new HPOP Accounts: please e-mail <a href="mailto:CDPHTherapeutics@cdph.ca.gov">CDPHTherapeutics@cdph.ca.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
# CDPH Provider Webinars and Trainings

## Week of February 12, 2024

<table>
<thead>
<tr>
<th>Monday 2/12</th>
<th>Tuesday 2/13</th>
<th>Wednesday 2/14</th>
<th>Thursday 2/15</th>
<th>Friday 2/16</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Live Webinars and Training</strong></td>
<td><strong>View On Demand</strong></td>
<td><strong>Live Webinars and Training</strong></td>
<td><strong>View On Demand</strong></td>
<td><strong>Live Webinars and Training</strong></td>
</tr>
</tbody>
</table>
| CMA's Virtual Grand Rounds Webinar: California's Mental Health Landscape and Brief Interventions to Empower Front-Line Clinicians 12:00 pm – 1:00 pm | • CDPH Weekly Provider Archived Webinars and Slides  
• COVID-19 Crucial Conversations Archived Webinars and Slides  
• AIM Vaccine Confidence Toolkit Webinar Series | Introduction to My Turn Onboarding (v. 1/4/22)  
• Latest Features in My Turn (Requires myCAvax Login)  
• myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login) | • Moderna COVID-19 Vaccine Resources for Providers  
• CDC COVID-19 Vaccination Clinical & Professional Resources  
• Novavax COVID-19 Vaccine Information  
• Pfizer COVID-19 Vaccine (COMIRNATY) Information |

### Help Desk

*CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm*

**My Turn** Email: myturnclinic.hd@cdph.ca.gov  
Onboarding Email: myturnonboarding@cdph.ca.gov

**myCAvax** Help Desk Email: mycavax.hd@cdph.ca.gov

**Mpox** Email: stdcb@cdph.ca.gov

### Immunization Resources

- California’s General Immunization Resources (eziz.org)
- RSV Immunization Resources  
- Flu Vaccination Resources  
- COVID-19 Vaccination Resources  
- COVID-19 Treatments
- Mpox Vaccination Resources
Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Upcoming Webinar Opportunities

**CDPH Immunization Updates for Providers**

Next session: Friday, February 23, 2024
9AM – 10:30AM