

California Department of Public Health Immunization Updates for Providers

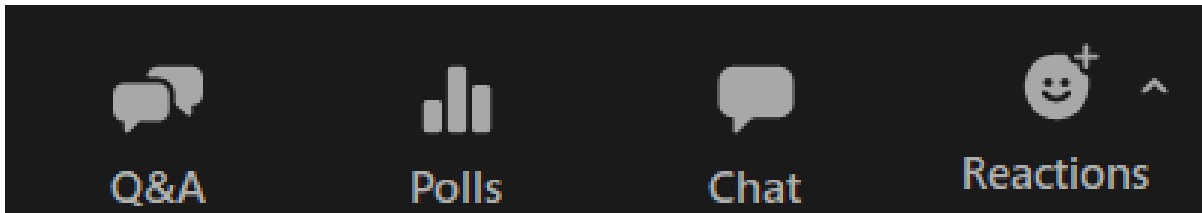
Friday, February 9, 2024

9:00AM – 10:30AM



Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, February 9, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05
2	COVID-19 Vaccine Administration Data	Sharon Brummitt (CDPH)	9:05 – 9:10
3	COVID-19 Treatments Communications	Monice Wong (CDPH)	9:10 – 9:15
4	Clinical Updates: Measles	Caterina Liu, MD (CDPH)	9:15 – 9:20
5	Long-term Care Facilities and Pharmacy Update	Edward Salaguinto, PharmD, RPh (CDPH)	9:20 – 9:25
6	Vaccines for Children (VFC)	Christina Sapad (CDPH)	9:25 – 9:30
7	Minor Consent: Reminders and Resources	Amy Pine (CDPH)	9:30 – 9:40
8	Vaccines for Adults (VFA)	Lindsay Reynoso (CDPH)	9:40 – 9:45
9	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:45 – 9:55
10	Resources and Q&A	Leslie Amani (CDPH)	9:55 – 10:30

Thank you!

Announcements

Leslie Amani, CDPH



February Webinar Schedule and Holidays

Friday, February 16, 2024: No Providers webinar
Next session, Friday, February 23, 2024



In observance of Presidents' Day on
Monday, February 19, 2024, CDPH and
the Provider Call Center will be closed.



Mpox Vaccinator Staffing Resources

Resource Highlight: Mpox Vaccinator Staffing Resources

About Mpox

Mpox (formerly known as Monkeypox) became a public health concern in 2022 as the illness rapidly spread in communities nationwide. Although mpox virus is in the same family of viruses as smallpox, it is less transmissible and typically less severe than smallpox.

Vaccination helps to protect against mpox when given at least 14 days before or shortly (4-14 days) after an exposure and, when used with other harm reduction measures, is one of the most effective tools available to prevent the spread of the virus and severe disease, including hospitalization.

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Mpox.aspx>

cdph.ca.gov

Contract Staffing Resources

To support efforts to reduce the spread of mpox, the California Department of Public Health is making turnkey vaccination teams available at no cost to Local Health Departments and Community Based Organizations (CBOs) based on availability and equitable selection process.

These staff are intended to supplement, rather than augment, existing resources and increase Local Health Jurisdictions' (LHJ) ability to vaccinate and protect our communities.

Overview of Staffing Resources

- **Staffing Model Supported:** At this time, CDPH is providing short term turnkey staffing teams.
- **Staff Scope:** Mpox staff can only be used to support Mpox vaccine administration, these staff should not provide vaccines of other kinds, including COVID.
- **Staffing Types:** Registered Nurses (RNs), Licensed Vocational Nurses (LVNs), and Administrative Staff

Requesting Resources

- Requests should be submitted at least 7-10 business days before staff are needed onsite.
- CDPH encourages CBOs interested in hosting an event to coordinate directly with their LHJ to complete the site request survey. CBOs can also complete the site request form [survey](#).



Ready for PRIDE season, the California Department of Public Health is making turnkey vaccination teams available at no cost to Local Health Departments and Community Based Organizations (CBOs) for community events.

If you are interested in this resource or have questions, please contact Brenda Meza (Brenda.meza@cdph.ca.gov) or Justin Garcia (justin.garcia@cdph.ca.gov).





CDPH Infection Prevention Webinars

CDPH Infection Prevention Webinars



The California Department of Public Health (CDPH)—with the California Association of Long Term Care Medicine (CALTCM), California Association of Health Facilities (CAHF), and Health Services Advisory Group (HSAG)—hosts a monthly (4th Wednesday) webinar on infection prevention for long term care facilities to discuss any recent updates on Coronavirus Disease 2019 (COVID-19) and provide a venue for addressing questions. The webinars focus on infection prevention guidance for SNFs. It is recommended that SNF infection prevention staff attend. Local health departments and SNF administrators, directors of nursing, and medical directors are also encouraged to attend. Please register in advance; space is limited. A recording link will be available the day following the webinar.

Day of the webinar event: Call-in telephone number for all webinars is: **415.655.0003**. You may join via computer (using your computer or telephone for audio) or by telephone only. (If you join the video portion of the webinar, for a better webinar experience we recommend you have Webex call your phone—don't dial in yourself).

Note: The CDPH 2nd Tuesday all-facilities phone calls have been discontinued for 2024.

Register for Upcoming Webinars

January–March 2024



[CDPH Webinars Registration Link for Webex](#)



Past Webinars

[CLICK HERE](#) to find past webinar recordings, slides, call notes, and other links.



CDPH FAQs





Virtual Grand Rounds Webinar

Webinar: Virtual Grand Rounds - California's Mental Health Landscape and Brief Interventions to Empower Front-Line Clinicians

Join CPDH Assistant Deputy Director of Community Wellness, Ashley Mills, M.S., as she shares the scope of mental health concerns in California and opportunities for prevention and early intervention. Director of Ambulatory Care, Mental Health and Addiction Care Tam Nguyen, Ph.D., of Sutter Health, will share the challenges front-line providers face and detail some brief interventions that clinicians can use in a variety of clinical settings. Additionally, California State Epidemiologist, Dr. Erica Pan, will present updates on COVID-19, influenza and other winter respiratory viruses.

When: Tuesday, February 13, 2024

Time: 12PM – 1PM, PST

Cost: No cost

[Virtual Grand Rounds Webinar Registration Link](#)





California Immunization Coalition (CIC)

When: Tuesday, February 13, 2024

Time: 12PM – 1PM, PST

Webinar registration link: [Community Health Care Workers 101: Making a Difference in Public Health](#)

Description:

The California Immunization Coalition invites you to attend the CIC Ed Hour where we will discuss the important work Community Health Workers (CHW) are doing to support public health in California and the nation. The goal of this webinar is to provide an introduction to the California Association of Community Health Workers, (CACHW) featuring Monique Allen, President of CACHW, an overview and examples of work that Vision y Compromiso accomplishes directly, featuring Maria Lemus, Executive Director, Vision Y Compromiso. We will wrap up with examples from other projects in California highlighting CHWs.

The California Immunization Coalition (CIC) Education Hour is a series of webinars produced by the CIC Education Committee to provide immunization updates and information presented by top professionals in the fields of health and communication. We work to produce webinars that are useful for you and your stakeholders and appreciate your participation and feedback on these programs.



Look Ahead: Training Opportunities for VFA Providers

Audience: Identified Vaccines for Adults (VFA) key practice staff

Two Training Opportunities:

Thursday, February 22, 2024, 11AM, PST: [VFA 101 Training for Providers](#)

Thursday, February 29, 2024, 11AM, PST: [VFA 102 Training for Providers](#)



COVID-19 Vaccine Administration Data

Sharon Brummitt, CDPH

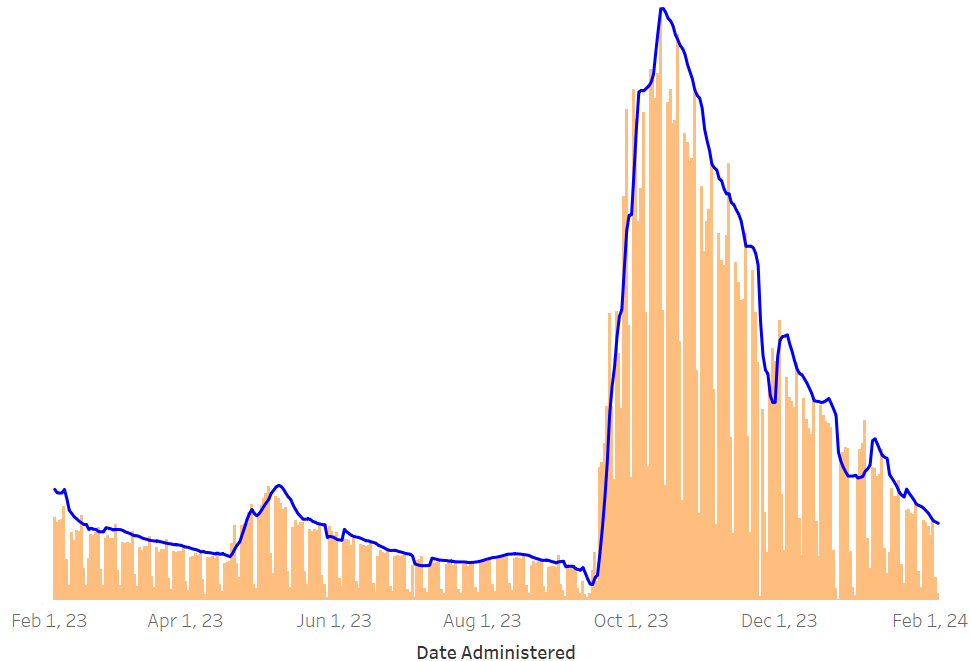
COVID-19 Vaccine Administration Summary

as of February 5, 2024

95,202,133

Total Doses Administered:

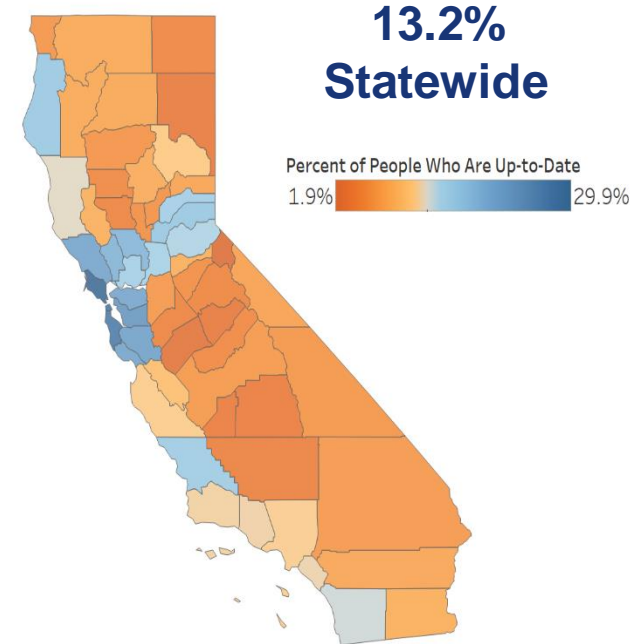
Daily Doses Administered: **Statewide**



5,275,422

Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date



*Has received a dose of the Updated 2023-2024 vaccine

Trends in COVID-19 Vaccine Administration

as of February 5, 2024

Most Recent Eligibility Groups

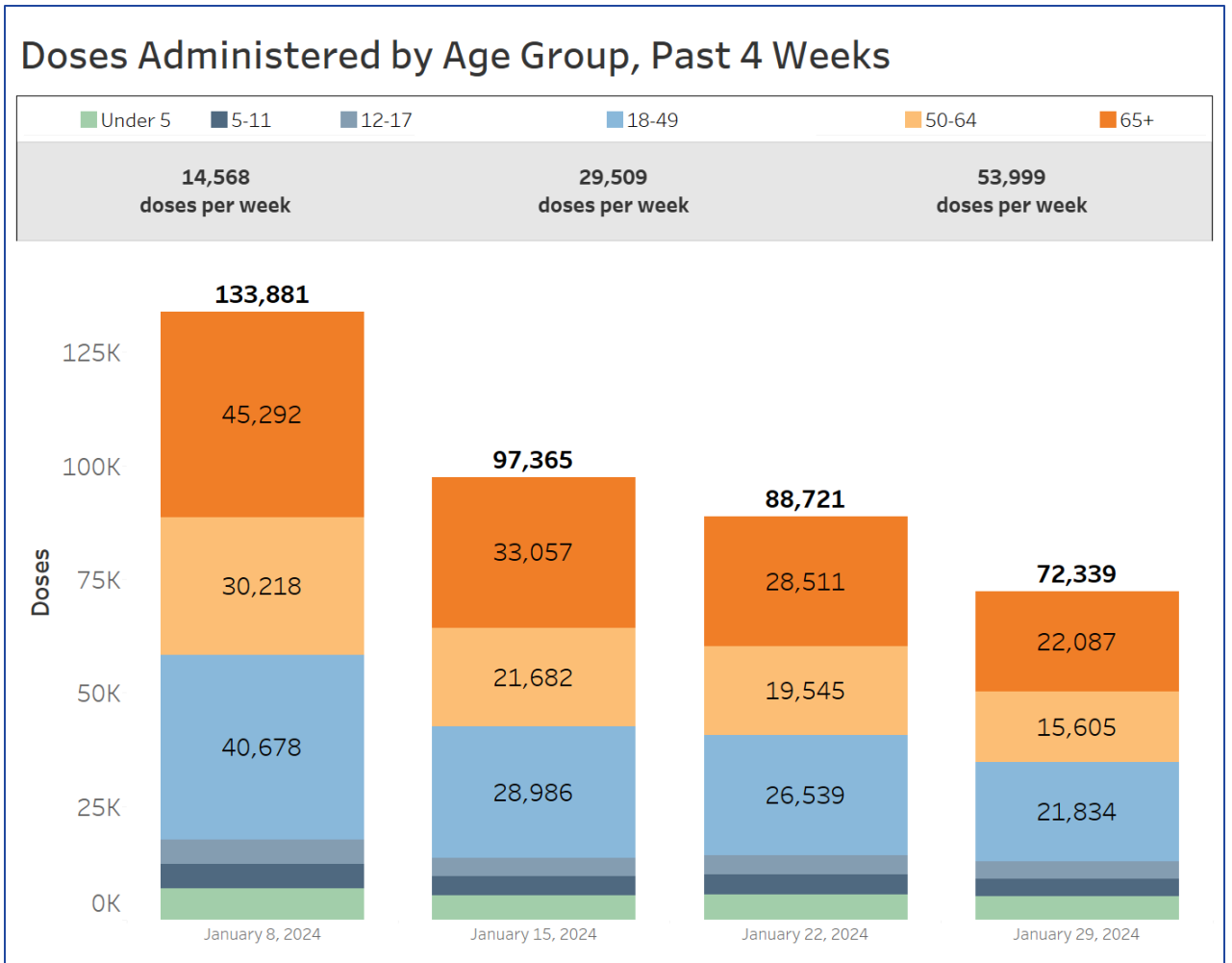
Updated 2023 – 2024 vaccine
for 6 months and older

FDA NEWS RELEASE

FDA Takes Action on Updated mRNA COVID-19 Vaccines to Better Protect Against Currently Circulating Variants

[Share](#) [Tweet](#) [LinkedIn](#) [Email](#) [Print](#)

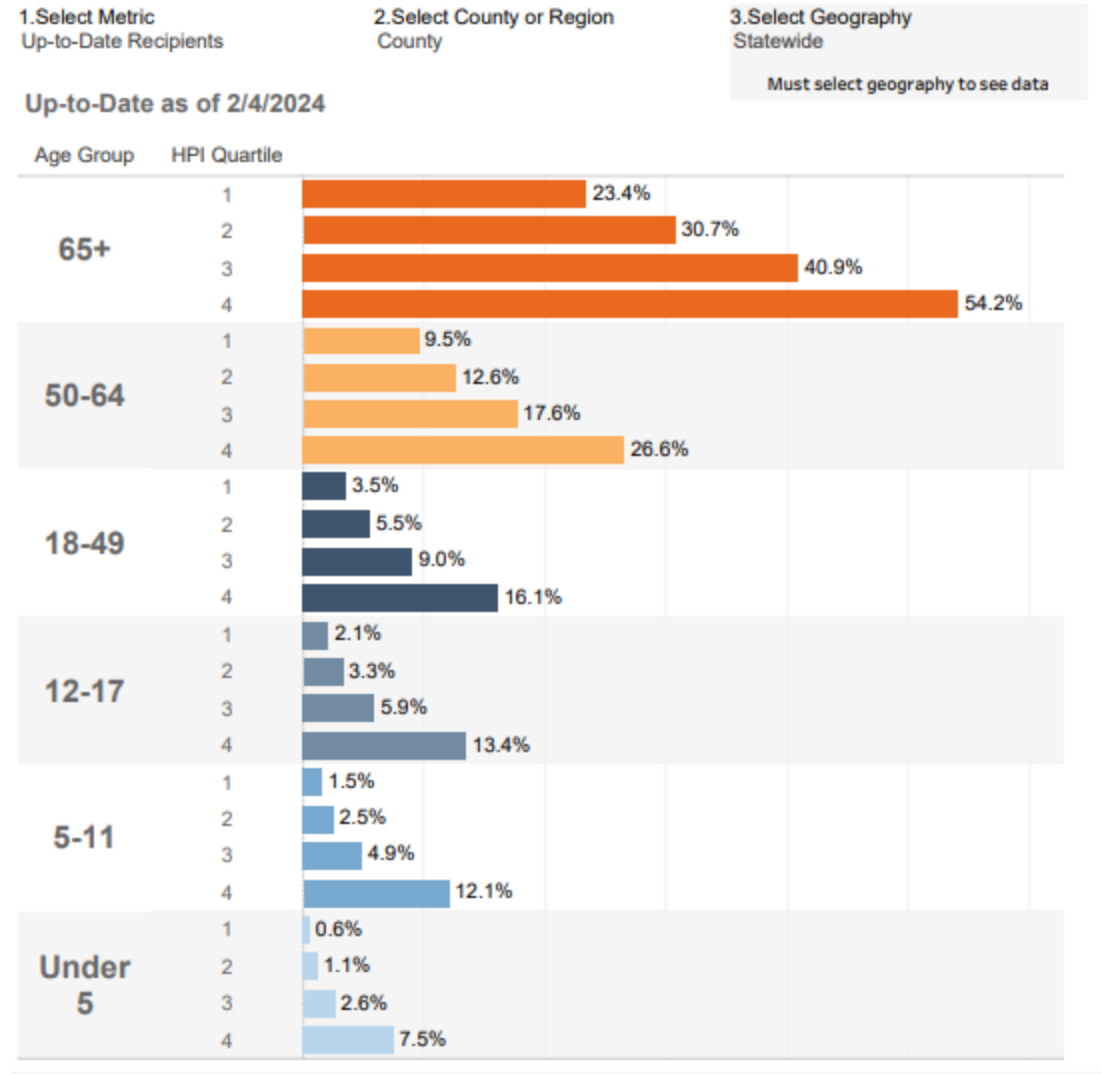
For Immediate Release: September 11, 2023



Up-to-date COVID-19 Vaccination Status by Age Group and HPI

as of February 5, 2024

- Proportion up-to-date increases with age and HPI
- The difference in proportion up-to-date between HPI quartiles 1 and 4 increases with age



COVID-19 Vaccine Data Summary

as of February 5, 2024

Key Metrics

95.2 million doses administered	+72 thousand doses administered
13.2% Statewide who are Up-to-Date	5.2 million Up-to-Date recipients
5.9% HPI Q1 population Up-to-Date	555 thousand HPI Q1 Up-to-date recipients

System Notes

- Public dashboard Up-to-Date status now **includes** the Updated 2023-2024 guidelines
 - Updated monthly
- Email cdphvaccinatedatateam@cdph.ca.gov for questions and comments

COVID-19 Treatments Communications Update

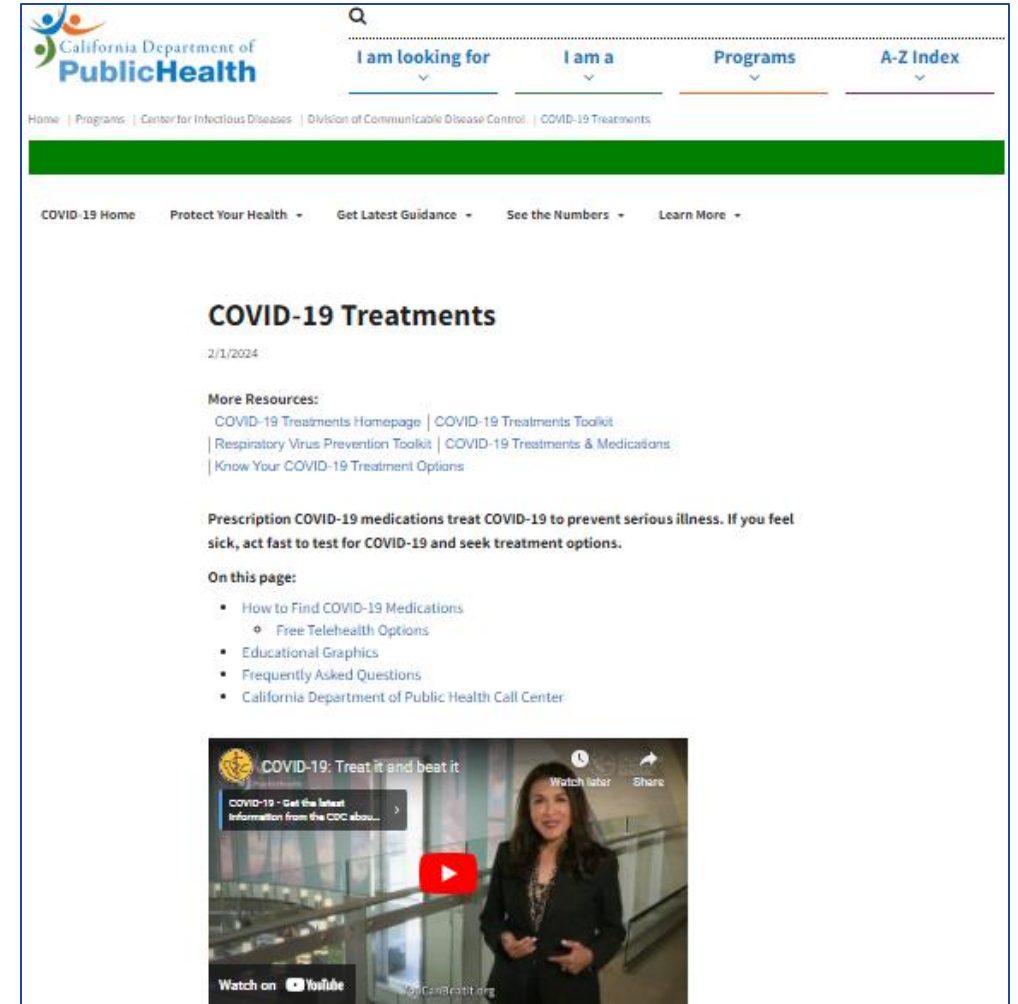
Monice Wong, CDPH

COVID-19 Treatments Webpage (for the public) has Moved!

New URL: [CDPH COVID-19 Treatments Homepage](https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Treatments.aspx)

Old URL: ~~covid19.ca.gov/treatment~~

Don't worry! Old URL still works and will re-direct to new page!



Find information on Patient Assistance Programs on our webpage



How much do COVID-19 medications cost?

Free government-purchased supplies of COVID-19 medications may be available but are limited in supply. There may be a cost for the medications, but the medications **should remain free or low-cost for most patients through insurance and/or patient assistance programs.**

Medi-Cal:

The medications are free for Medi-Cal members.

Patient Assistance Programs:


Manufacturers are offering these programs to help eligible patients get the medications for free or low-cost.

For Paxlovid (nirmatrelvir/ritonavir):

- If you have been prescribed Paxlovid and **do not have health insurance or have Medicare or another state/federal insurance program** such as CHIP, Tricare, or VA, the following program is available.
 - **PAXCESS Patient Support Program** - U.S. government program operated by Pfizer
 - 877-219-7225
 - Helps eligible patients get Paxlovid for free
 - Not all pharmacies are participating in this program, so call your pharmacy beforehand to confirm.

New! COVID-19 Treatment Telehealth Options Handout

Currently, available in English, only. The information is also available at the [CDPH About COVID-19 Treatments Webpage](#) and at the CDPH Call Center at 833-422-4255



Free COVID-19 Telehealth Options

Tested Positive for COVID-19?

Ask about a prescription for COVID-19 medications, which are safe and effective for preventing serious illness and recommended for most adults and some teens.

Call your health care provider, urgent care center, pharmacy, or the California Department of Public Health Call Center at 833-422-4255. **Act fast, the medications must be started within the first 5 days of symptoms to be effective.**


If you have trouble reaching a health care provider quickly, use these free telehealth options to talk with a provider about a prescription right away. There may be a cost for the medications themselves.

OPTION A **Free COVID-19 Telehealth Service for Californians**

Visit sesamecare.com/covidca or call **833-686-5051** to make a free phone or video appointment with a health care provider. Available until end of February 2024 in 200 languages.

OPTION B **Free National Home Test to Treat Program**

Sign up at test2treat.org to make a free phone or video appointment with a health care provider. Free home delivery of medications and free at-home COVID-19 tests are also available. Available until end of June 2024 in English and Spanish.



Scan this QR code for what to do if you test positive for COVID-19.

December 2023 • © 2023, California Department of Public Health

COVID-19 Treatments Communications Toolkit

TEST IT.

Now there's medication to treat COVID-19.

TREAT IT.

YOU CAN BEAT IT.



CDPH
California Department of
Public Health

GÁNALE AL COVID



Ya hay medicinas contra el COVID, y son GRATIS.

CDPH
California Department of
Public Health

OUTSMART COVID.



Ask for medication to treat COVID-19.

CDPH
California Department of
Public Health

1 快快检测

2 MAU CHÓNG THỬ NGHIỆM

3 助你好好康复

2 MAU CHÓNG ĐIỀU TRỊ

3 GIÚP BẠN PHỤC HỒI SƯỜN SẼ

有新冠药物
面对病情不

Với thuốc trị COVID, bạn có thể đối mặt với bệnh mà không cần sợ hãi

CDPH
California Department of
Public Health

Clinical Update: Measles

Caterina Liu, MD, CDPH

Measles Updates for Providers



CDC Clinician Outreach
and Communication Activity

January 25, 2024

Stay Alert for Measles Cases



TOMÁS J. ARAGÓN, M.D., Dr.P.H.
State Public Health Officer & Director

State of California—Health and Human Services Agency
California Department of Public Health

Health Advisory



GAVIN NEWSOM
Governor

Fever and Rash? Consider Measles. Traveling Abroad? Protect Against Measles.

2/2/2024

Routine Measles Immunization (MMR) Recommendations

- 2 doses of MMR by Age 6 years
 - Dose 1: 12-15 months of age
 - Dose 2: 4-6 years of age
 - Under-vaccinated older children and teens – prompt catch-up
 - One dose ~93% effective, 2 doses ~97% effective
- Adults **without evidence of immunity**
 - Most adults born in 1957 or later should receive 1 dose of MMR
 - Students at post-high school education institutions, healthcare personnel, and international travelers should receive 2 doses, separated by at least 28 days
- **Contraindications (live virus vaccine)**
 - Severe allergic reaction (e.g., anaphylaxis) after a previous dose or to a vaccine component
 - Known severe immunodeficiency
 - Pregnancy

International Travelers – MMR before departure!

Infants under 12 months old who are traveling

- Get an early dose at 6 through 11 months
- Follow the recommended schedule and get another dose at 12 through 15 months and a final dose at 4 through 6 years

Children over 12 months old

- Get first dose immediately
- Get second dose 28 days after first dose

Teens and adults with no evidence of immunity*

- Get first dose immediately
- Get second dose 28 days after first dose

Acceptable evidence of immunity against measles includes at least one of the following:

- Written documentation of adequate vaccination
- Laboratory evidence of immunity
- Laboratory confirmation of measles, or
- Birth in the United States before 1957



Planning a trip outside the U.S.?
[Find out if you need measles vaccine](#)

Resources

VISITING ANOTHER COUNTRY? PROTECT YOUR FAMILY.

THINK MEASLES.

Measles is widespread in Asia, Europe, Africa, and other regions.



BEFORE YOU TRAVEL

Tell your doctor where you are traveling. Babies and children may need measles protection at a younger age than usual.

AFTER YOU TRAVEL

Call your doctor if anyone gets a fever and rash within 3 weeks of returning from your trip. Describe where you traveled.

✈️ Talk with your doctor if you are planning an international trip.

For more information go to www.cdc.gov/travel.

California Department of Public Health, Immunization Branch

IMM-1048 ADA English (1/24)

TRAVELED RECENTLY?



If you are sick with a fever

+



traveled overseas in the last 3 weeks

You Could Have Measles.

TELL FRONT DESK STAFF NOW!

Measles is very contagious and is widespread in many parts of the world.

California Department of Public Health, Immunization Branch

IMM-1268 (3/19)

PUT MEASLES ON THE SPOT.

Make sure you and your family are fully vaccinated.

Measles is still a threat in California. Are you fully protected? Check with your doctor whether you and your family have had enough doses of MMR vaccine.

For more information, visit GetImmunizedCA.org

California Department of Public Health | Immunization Branch



IMM-1160 (2/15)

Resources



 CDPH

You have the power to protect your child

against measles

#DontWaitVaccinate



 CDPH

Proteja a Su Familia

Del Sarampión

Resources

The screenshot shows the CDC website for Measles (Rubeola), specifically the page for public health professionals. The page features a navigation menu on the left with categories like 'Measles Home', 'Vaccine for Measles', 'Plan for Travel', 'Transmission', 'Symptoms and Complications', 'About Measles', 'Cases and Outbreaks', 'Measles Elimination', 'For Healthcare Providers', 'For Health Departments', 'Lab Tools', 'References and Studies', and 'Resources'. The main content area is titled 'For Public Health Professionals' and includes a 'Print' link, an introductory paragraph about the highly contagious measles virus, a photograph of a healthcare worker, and sections for 'Case definition', 'Measles cases and outbreaks', 'Surveillance manual', and 'Responding to measles outbreaks'. A 'Resources' section lists various documents and reports. At the bottom, there are two featured boxes: 'Measles Cases and Outbreaks' and 'Specimen Collection, Storage, and Shipment'.

The screenshot shows the California Department of Public Health website for the Immunization Branch, specifically the Measles page. The page has a navigation menu at the top with options like 'en Español', 'Contact Us', 'About', 'News & Media', 'Jobs/Careers', 'Select Language', and 'Text Resize'. The main content area is titled 'IMMUNIZATION BRANCH' and 'Measles'. It includes a 'Measles' section with an introductory paragraph, a 'Who's at Risk, How it Spreads, and More' section, and an 'Outbreaks' section. The 'Outbreaks' section details a large outbreak in California in 2015 and another in 2019. There are also sections for 'Disease Investigation', 'Laboratory Guidance', 'Clinical Guidance', and 'Resources'. The 'Resources' section lists various documents and reports.

Long-term Care Facilities and Pharmacy Update

Edward Salaguinto, PharmD, RPh, CDPH

Bridge Access Program (BAP) in Pharmacy

- BAP locations:
 - [Vaccines.gov - Find COVID-19 vaccine locations near you](https://www.vaccines.gov)
 - [COVID-19 Access \(covidaccess.com\)](https://covidaccess.com)
- BAP Contracted Pharmacies:
 - CVS
 - Walgreens
 - Independent pharmacies through eTrueNorth
- If you know of BAP eligible patients that were charged for a COVID-19 vaccine at a pharmacy or was turned away from a pharmacy, CDC would like to know about the experience. Please email the concern to policyisbridge@cdc.gov

Bridge Access Program Pharmacy Enrollment

All pharmacies are encouraged to join:

- Community pharmacies
- Health systems pharmacies
- Pharmacies that support clinics
- Pharmacies that support long term care facilities

Working directly with eTrueNorth to enroll your pharmacy in the Bridge Access Program is easy.

1. Submit your application by visiting the link below.
2. You will complete the contracting and payment setup process.
3. Confirm program launch date for your location(s).



Interested pharmacies can visit www.joinetruenorth.com to enroll.

The Bridge Access Program is funded by the U.S. Department of Health and Human Services and the Center for Disease Control and Prevention. All pharmacy applications are subject to approval by HHS.
© 2024 eTrueNorth



is a U.S.-based healthcare services company that enables retail pharmacies to expand their offerings and provide pharmacy-based testing and other clinical programs.

eTrueNorth is a proud member of:



Bridge Access Program

Provide no-cost COVID-19 vaccines to eligible adults and receive reimbursement.

Through the Bridge Access Program, pharmacies can bill for COVID-19 vaccines administered to uninsured and underinsured adults without disrupting day-to-day workflow.



Program Details

Pharmacy Eligibility

All pharmacies are encouraged to enroll – including **community pharmacies, and those affiliated with health systems, clinics, and long-term care facilities.**

Participant Eligibility

Any adult 18 years or older who is **uninsured or underinsured** can receive a vaccine through the Bridge Access Program. For this program, participants are considered underinsured if a co-pay or coinsurance is required for the vaccine.

Reimbursement

For **uninsured** participants, pharmacies receive two payments. Vaccine **product cost rebate plus \$44 vaccine administration fee** (both via monthly remittance).

Participants are considered **underinsured** if a co-pay or coinsurance is required for the vaccine. For underinsured individuals, pharmacies will be reimbursed by the individual's primary insurance provider for the vaccine administration fee and/or cost of vaccine through standard reimbursement arrangements, any outstanding **co-pay or coinsurance** will be reimbursed by eTrueNorth's Bridge Access Program contract.

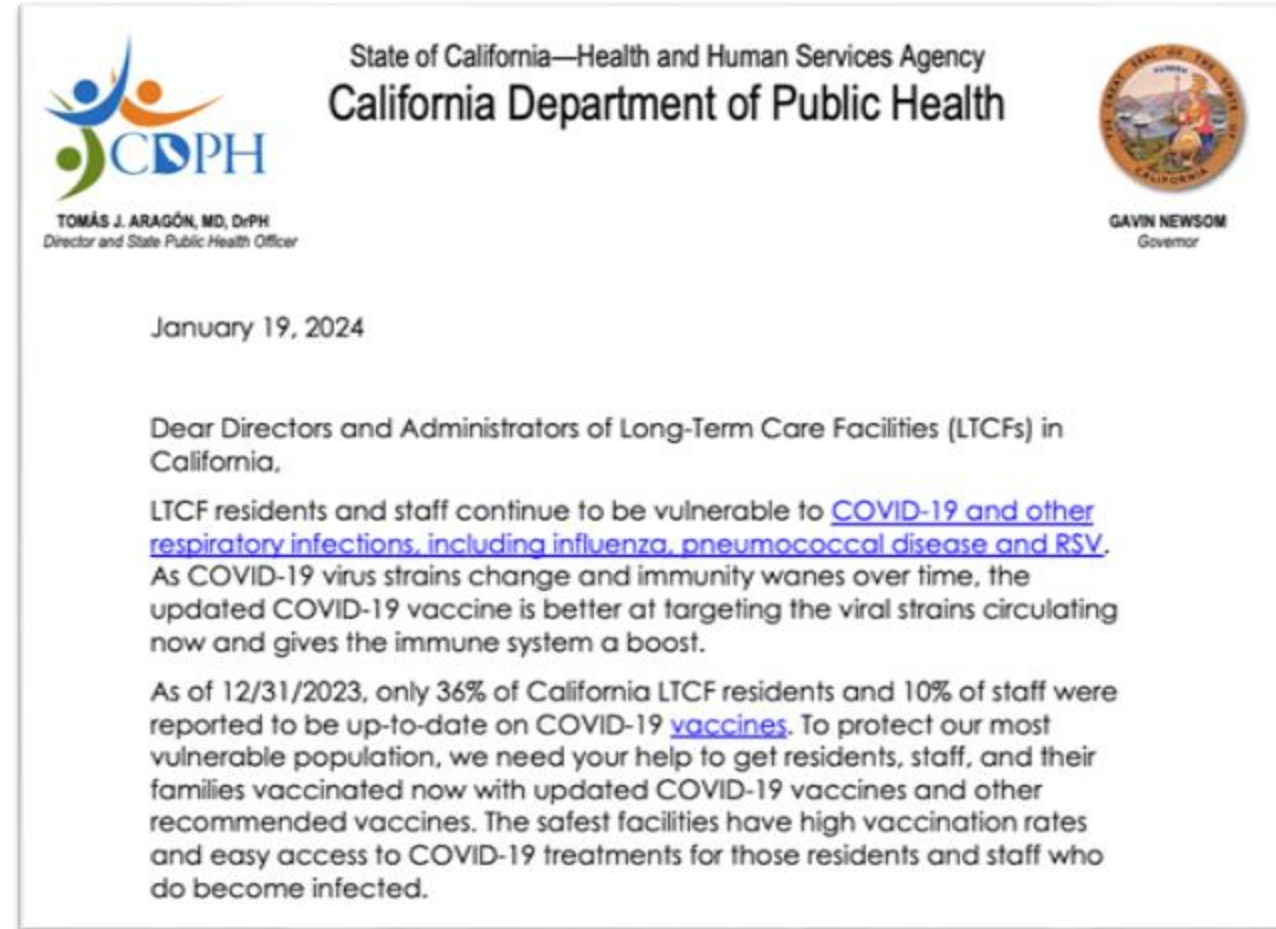
Dr. Aragon Letter to Directors and Administrators of Long-Term Care Facilities (LTCFs)

Highlights To protect our LTCF community:

- Offer updated COVID-19 vaccine on site at your facilities
- Strongly recommend COVID-19, influenza, pneumococcal and RSV vaccines to all residents
- Encourage staff to stay up to date on [vaccines recommended for healthcare personnel](#)
- Provide access to high filtration face masks to residents and staff
- Track respiratory virus trends [in your community](#)
- Encourage and support appropriate testing of residents, staff and families
- Make it easy to get COVID-19 prescription medications and have a plan in place
- [Updated guidance on viral respiratory infections in Skilled Nursing Facilities](#)

Sending out via LTCF Listserv and Policy Alerts Listserv.

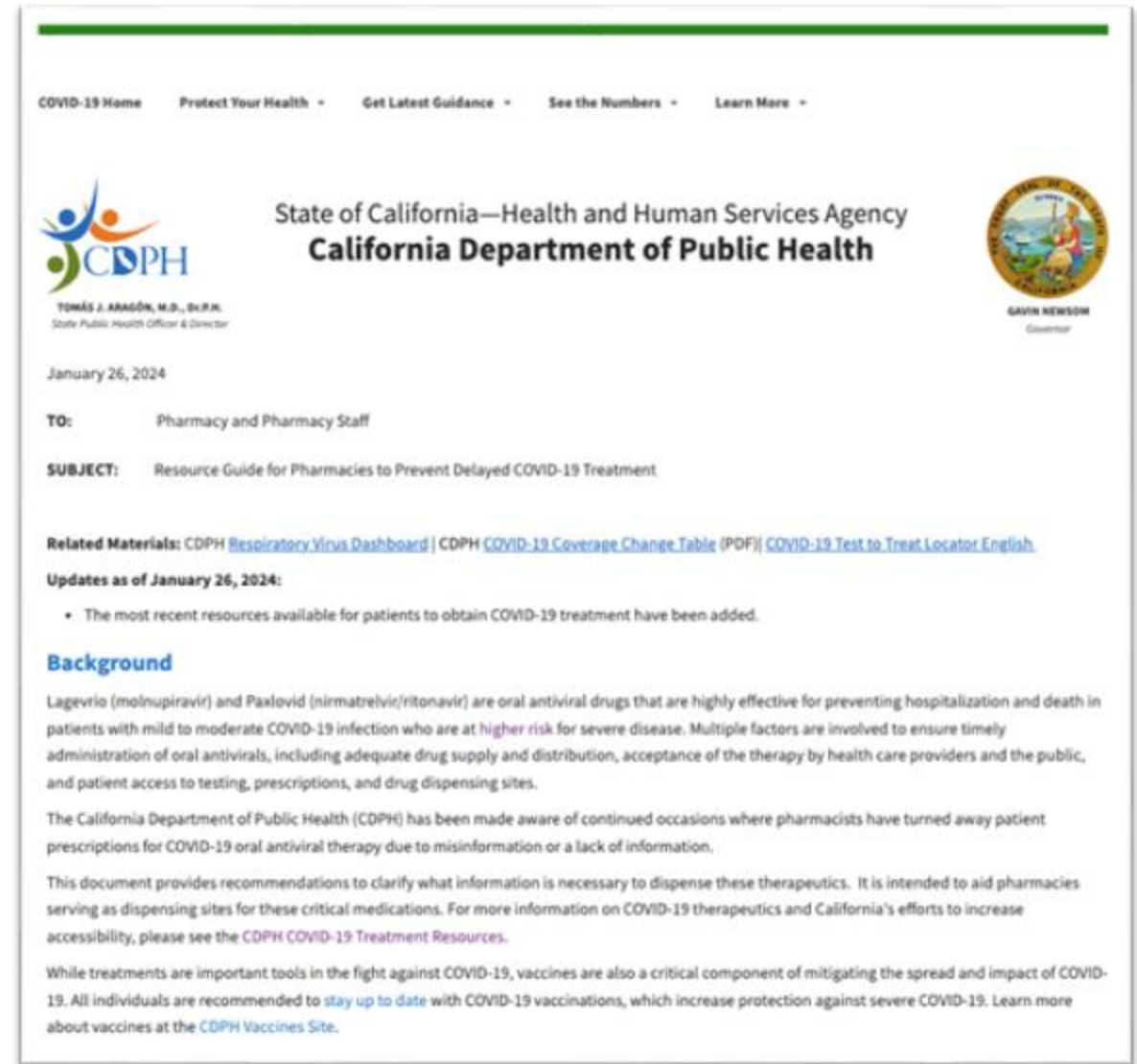
Available on EZIZ



Resource Guide for Pharmacies to Prevent Delayed COVID-19 Treatment

Updates include:

- the most recent resources available for patients to obtain COVID-19 treatment.
- the California Business and Professions Code (BPC) 4052.04 which states a pharmacist may furnish COVID-19 oral therapeutics following a positive test for SARS-CoV-2.



The screenshot shows an email header from the California Department of Public Health (CDPH). At the top, there are navigation links: "COVID-19 Home", "Protect Your Health", "Get Latest Guidance", "See the Numbers", and "Learn More". The CDPH logo is on the left, and the text "State of California—Health and Human Services Agency" and "California Department of Public Health" is in the center. Below this is the name and title of Tomás J. Aragón, M.D., D.P.H., State Public Health Officer & Director. On the right is the seal of the State of California with the name "GAVIN NEWSOM, Governor".

The email body starts with the date "January 26, 2024". The recipient is "Pharmacy and Pharmacy Staff". The subject is "Resource Guide for Pharmacies to Prevent Delayed COVID-19 Treatment".

Below the subject, there are links for "Related Materials": "CDPH Respiratory Virus Dashboard", "CDPH COVID-19 Coverage Change Table (PDF)", and "COVID-19 Test to Treat Locator English".

The email is dated "Updates as of January 26, 2024:" and includes a bullet point: "The most recent resources available for patients to obtain COVID-19 treatment have been added."

The "Background" section explains that Lagevrio (molnupiravir) and Paxlovid (nirmatrelvir/ritonavir) are oral antiviral drugs that are highly effective for preventing hospitalization and death in patients with mild to moderate COVID-19 infection who are at higher risk for severe disease. It notes that multiple factors are involved to ensure timely administration of oral antivirals, including adequate drug supply and distribution, acceptance of the therapy by health care providers and the public, and patient access to testing, prescriptions, and drug dispensing sites.

The CDPH has been made aware of continued occasions where pharmacists have turned away patient prescriptions for COVID-19 oral antiviral therapy due to misinformation or a lack of information. This document provides recommendations to clarify what information is necessary to dispense these therapeutics. It is intended to aid pharmacies serving as dispensing sites for these critical medications. For more information on COVID-19 therapeutics and California's efforts to increase accessibility, please see the CDPH COVID-19 Treatment Resources.

While treatments are important tools in the fight against COVID-19, vaccines are also a critical component of mitigating the spread and impact of COVID-19. All individuals are recommended to stay up to date with COVID-19 vaccinations, which increase protection against severe COVID-19. Learn more about vaccines at the CDPH Vaccines Site.

Administration for Strategic Preparedness & Response (ASPR) Update

- [FDA revised letter of authorization for Paxlovid Emergency Use Authorization \(EUA\)](#):
 - Important revision to the EUA Letter of Authorization stating that EUA-labeled Paxlovid distributed by the U.S. government will remain authorized for use only through March 8, 2024.
- Return date for EUA-labeled Paxlovid with an expiry of December 2023 or later is now extended to February 29, 2024, to ensure a credit to the USG inventory as NDA*-labeled supply.
 - For specific information on Paxlovid returns, including to request pre-paid shipping visit Inmar PaxlovidEUareturns.com, email PaxlovidEUareturns@inmar.com, or call 877-740-6148.
- Expanded COVID-19 Treatments Locator is now live: [Treatment Locator \(hhs.gov\)](#)
 - Combines the Test to Treat locator & therapeutics locator. It also has USG PAP** participating sites.
 - Providers must opt into the locator.
 - HPOP*** account not required:
 - Partners with an HPOP account can report inventory using HPOP, and
 - Those without HPOP accounts can report inventory using the [voluntary opt in form](#).

*New Drug Application
**Patient Assistance Programs
***Health Partner Ordering Portal

Vaccines for Children (VFC)

Christina Sapad, CDPH

2024 VFC Recertification – Next Steps

- VFC Recertification Launched December 20, 2023, in MyVFCvaccines and was due **Wednesday, January 31, 2024.**
- 95% of VFC active providers have successfully recertified (3,177 providers)
- Next steps for providers who have not recertified:
 - Accounts were suspended on February 7
 - Recertification Form is still available on their accounts
 - Eventual account termination from the VFC Program – **March 1!**

Q: Why should I get recertified?

A: Annual Recertification and Training **is a federal requirement** to maintain active status in the VFC Program and receive publicly purchased vaccines.

A: Recertification maintains your account's active status in the VFC Program (even if only receiving LHD 317 vaccine for outbreak or SGF vaccine)

Share your feedback!



[VFC 2024 Provider Satisfaction Survey](#)

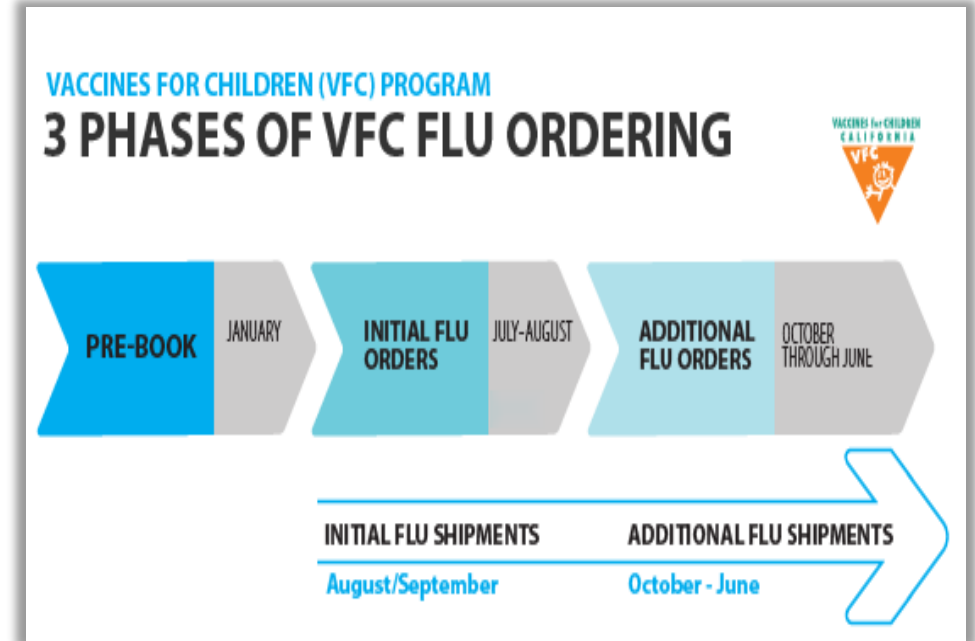


Ordering Requirement for VFC Providers

- **VFC requirement:** Provider locations who have not ordered and administered all ACIP-recommended vaccines for their patient population in the past 12 months will be terminated from the VFC Program.
- CDPH is currently reviewing accounts who have not ordered VFC vaccines in the past 12 months
- **Coming soon!** Survey to go out assessing providers' barriers to ordering VFC vaccines
- Survey results will be reviewed prior to account termination

VFC 2024 – 2025 Flu Vaccine Pre-Book – Next Steps

- VFC Flu Pre-Book is closed! Due date was Friday, February 2, 2024
- 2,636 providers submitted their flu pre-book.
- CDPH will review the products requested and the amounts to determine CDC pre-book due today, February 9
- Final individual pre-book confirmation emails will be sent to providers after we receive CDC's approval of our CA pre-book.



Mid-Season Flu Progress Reports

- Reports were e-mailed to VFC providers on January 31, 2024
- **Amended reports will be sent to LHD/VFA providers only – initial reports did not include accurate CAIR data**
- Progress Report includes information on:
 - VFC Flu vaccine ordering as of January 24, 2024
 - Vaccine administration reported in CAIR
 - And tips on how to meet Flu vaccine administration targets, as well as ensuring doses reported in MyVFCvaccines and CAIR are aligned.



January 2024

Mid-Season VFC Flu Vaccine Report

For: LAUSD-SEPA CENTER CLINIC
PIN: 072001
Registry ID: LAUSD-SGAC

It's time to review your flu data and practices.

On the Fall Flu Report (November 2023) your clinic reached 51% of your VFC flu vaccine ordering target. This report shares your mid-season flu target as of January 24, 2024. Setting goals as well as routinely assessing your clinic's flu vaccine administration rates and ordering trends are best practices. This report offers valuable information to guide your ordering, administering, and reporting flu vaccine through the spring. An end-of-season report in July will rate your clinic based on how close you came to reaching your VFC flu vaccine ordering target goal during the 2023-2024 flu season. For your convenience, you may also view your January flu report by logging in to your MyVFCvaccines.org account.

How are you performing during the 2023-2024 flu season to date?
You ordered 55% of your target amount for this flu season (as of January 24, 2024).

Flu Doses Ordered for 2023-24

Ordered:	Received:	Your Goal:	% of target met
1380	1380	2500	55

Compare with CAIR!

Why are immunization registry data included on this report? California state law (88199) requires all providers to report vaccinations to the immunization registry the same day of administration but no later than 14 days. Future flu targets are anticipated to be based on flu doses reported to CAIR. It's in your practice's interest to examine your CAIR data now. How close is your flu vaccine ordering target (above) to your VFC flu administration data below? Use the 1,2,3 prompts at the bottom of this report to help troubleshoot any potential issues

Flu Doses Administered for 2023-24
Through January 24, 2024

MyVFCvaccines:	CAIR:	Your Goal:	% of target met
905	933	2500	36

Ratings will be based on % of flu vaccine ordering target reached:

EXCELLENT: ≥90%
VERY GOOD: 71% - 89%
GOOD: 51% - 70%
NEEDS IMPROVEMENT: ≤50%

VFC providers who reach excellence by June 30, 2024 will be recognized on EZIZ.org next summer.

How Can I Improve?

Use and share tools that your own VFC peers say make a difference, including the VFC Flu Action Plan (We recommend choosing 2-3 Action Plan strategies or new strategies for success!), Speaking to Parents About Flu Vaccine, and this Flu Report.

If flu administration data differs from your order data, take the time to check.

Evaluate any discrepancy between VFC flu doses administered in CAIR and flu doses in MyVFCvaccines. A difference likely indicates that some doses are not being entered into CAIR. We urge you to take the following actions:

1. **Check your CAIR ID on this report.** If your CAIR ID is not the one listed above, please edit your CAIR ID on your account at myVFCvaccines.org. Each clinic site must have its own unique CAIR ID.
2. **Ensure that your EHR can capture VFC eligibility.** You will need to use this when entering VFC flu doses administered.
3. **Check the accuracy of VFC flu doses administered data on this report.** If you are submitting doses administered to CAIR via data exchanges, run a "doses administered report." In CAIR, set the date parameter to start the flu season on August 1 and end January 24 (to match this Flu Report). This will help you verify that flu doses are being submitted correctly. How close is the number of flu doses administered to your VFC flu vaccine ordering target? Are the VFC flu vaccines ordered being administered to your VFC patients?

VFC RSV Vaccine Supply Update

- The following RSV immunizations are no longer available for ordering:
 - RSV vaccine ABRYSSVO (NDC: 00069-0344-01)
 - Nirsevimab (Beyfortus™) 100mg
- **Ordering is still open for Nirsevimab (Beyfortus™) 50mg**
- Got unused/unexpired doses of prenatal ABRYSSVO and nirsevimab? Save them for Fall 2024!
 - Both have a long shelf life, so label appropriately and keep them safe for the upcoming respiratory virus season.
 - Recently shipped products have expiration dates in 2025
 - Please note: unexpired doses cannot be returned to McKesson!

Minor Consent: Reminders and Resources

Amy Pine, CDPH

Minor Consent Reminders

Generally, a parent or guardian's consent is required for the provision of healthcare, including vaccinations, to minors in California, except under limited circumstances that include:

- **Minors** may consent to all medical care if they are:
 - at least 15 years of age; **and** living separate and apart from the minor's parents or legal guardian (regardless of consent of parents/guardian or duration of separate residence); **and** managing the minor's own financial affairs regardless of source of income pursuant to [California Family Code § 6922](#).
- **Emancipated minors** - may consent directly for immunizations and other care.
- Minors ages 12-17 years who may have come into contact with an **infectious, contagious, or communicable disease** that is reportable to the local Health Officer may consent to medical care related to the diagnosis or treatment of that disease pursuant to [California Family Code § 6926\(a\)](#). This also includes the prevention of sexually transmitted diseases.

Minor Consent Reminders and Resources

Consent to Immunization

- There are no Federal or California State requirements for informed consent specifically relating to immunization.
- Federal law requires that healthcare staff provide a Vaccine information Statement to a patient, parent, or legal representative before each dose of certain vaccines.

In California, for those under age 18 needing parental consent:

- Parents or guardians may provide in-person consent for medical care for their children.
- Signed written, phone or video consent is also possible.
- In all instances the parent/guardian must confirm that they have been provided the vaccine information statement.

Additional resources

- CA Minor Consent and Confidentiality Laws - Minor health and social services guide, National Center for Youth Law
- ACLU, Knowing Your Student Health Rights - Guide to CA student health rights
- CA Consent Law - VaxTeen - Hep B and HPV vaccine for minors explained per Cal. Fam. Code § 6926

Vaccines for Adults (VFA)

Lindsay Reynoso, CDPH

VFA Recertification Part 2

Thank you for completing VFA Recertification Part 1!

- Only 1 VFA site did not complete recertification



Part 2 VFA Recertification in myCAvax - **Tuesday, February 20 2024**

Go Live!

Important Reminders:

- Review the updated 2024 VFA Agreements and Provider Agreement Addendum. The VFA Provider of Record will be required to electronically sign the 2024 Agreement and Provider Agreement Addendum on myCAvax (via DocuSign).
- The VFA Contact (VFA Providers) will have initial access to complete Part 2 of Recertification on myCAvax
- Sites are encouraged to list staff members managing the adult patient population for the Provider of Record, Primary and Back Up Vaccine Coordinators and Provider of Record Designee
- Collect all medical license numbers for providers with prescription writing privileges. **Sites will be unable to move forward in the myCAvax recertification process until all licenses have been verified.** You can verify that you have the correct license number from the [California Department of Consumer Affairs](#).
- Ensure all VFA program transactions have been recorded in MyVFCvaccines **by EOD Friday, February 9, 2024.**





VFA myCAvax Training

myCAvax VFA Provider Training Opportunities

 **REGISTER NOW!** VFA myCAvax Training Opportunities (Links below):

Audience: Identified Vaccines for Adults (VFA) key practice staff

Thursday, February 22, 2024, 11AM, PST: [VFA 101 \(VFA Ordering\) Training for Providers](#)

Thursday, February 29, 2024, 11AM, PST: [VFA 102 \(Vaccine Management\) Training for Providers](#)

Resources

VFA Recertification Resources

[2024 VFA Agreement](#)

[2024 VFA and 317 Agreement and Addendum](#)

2024 VFA Requirements At a Glance (Coming Soon!)

VFA and LHD-317 myCAvax Recertification Worksheet (Coming Soon!)

For more VFA resources, please visit the [VFA Resources Page](#)

Questions? Email my317vaccines@cdph.ca.gov

Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax

My Turn Roadmap



Dec 2023 – Jan 2024

- Public updates to include phone number field on clinic cards
- Public UI updates to Select date & time page
- Decommissioned Virtual Assistant chat from the public portal
- Add new race expansion values for Asian and Native Hawaiian
 - Add new "Other" and "Prefer not to say" answer options
- CAIR Quick Entry Enhancements:
 - Pre-filled rows
- Mpox Updates:
 - Update "First dose" to "Single dose" on the public portal

Feb – Mar 2024

- Super clinics (School Vaccinations):
 - MVP new Super Clinic flow to allow administration of other vaccine types
 - MVP new Super Clinic flow to allow on the public portal scheduling of multiple vaccines for one appointment
 - New Set of Vaccines in My Turn clinic and public (school vaccinations)

Apr – May 2024

- Super clinics
 - Enhancements and bug fixes as needed / requested
- Provider Locator tool (MVP)
 - Transition EZIZ Locator tool to My Turn site.
 - Allows Providers and Public users to find participating providers in CDPH immunization programs (VFA, BAP, VFC, Etc.)
 - Will incorporate opt-out providers through enrollment process / form options

Jun – July 2024

- Outbreak Vaccine Support
 - Add additional vaccine support to CAIR quick entry for outbreak vaccines
 - Define new outbreak screening and clinic functionality needed
 - Develop as much outbreak functionality as possible to support new outbreak features needed
 - NOTE: will be impacted by CDPH M&O RFP Vendor Decision

My Turn – Known Issues and Workarounds



Known Issues

Flu Clinic Inventory Changes pre-Jan 9, 2024

- ✓ If you changed your flu inventory between December 12, 2023 and Jan 9, 2024 to the new inventory object and did not resubmit your appointment records, then they will show as invalid. Please resubmit your records through IIS Edit.

Missing 'View More' Button in the Knowledge Center

- ✓ If a Clinic Manager or Vaccine Administrator attempts to access the 'All About My Turn' section of the knowledge center, they may notice that we are missing some knowledge articles. These articles are currently hidden behind the missing 'View More' button. We are working to get the button back on the page so that the rest of the articles can be accessed.

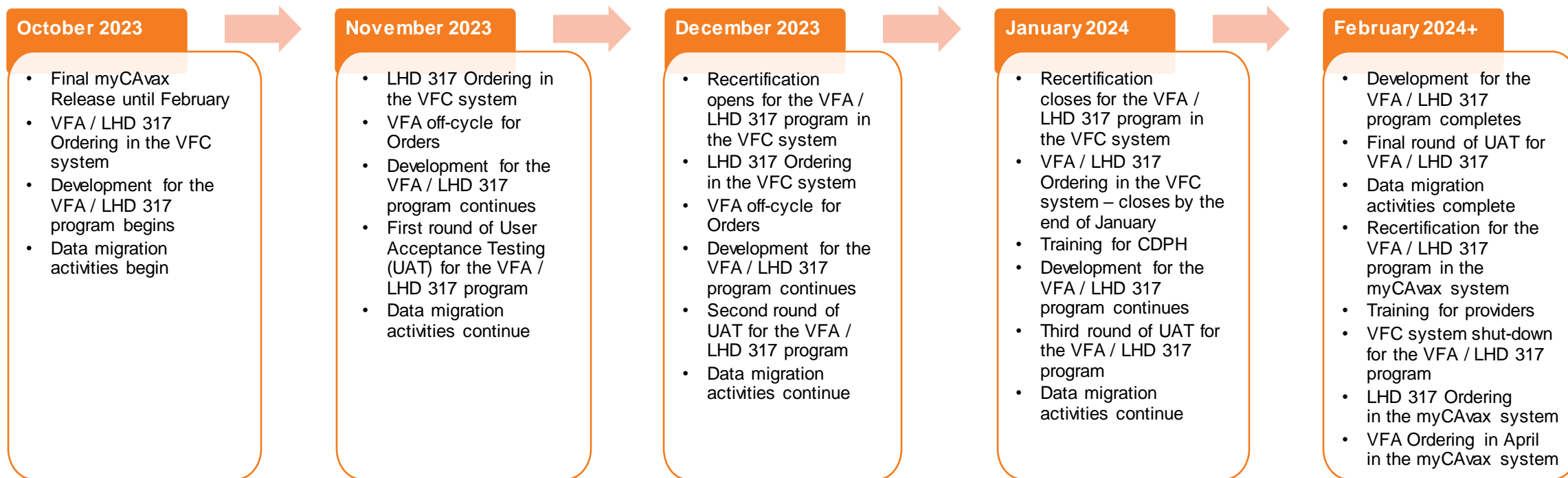


Workaround / Next Steps

- ✓ Fixed: **Tuesday, January 9, 2024**
- ✓ If you have more than 500 records to resubmit, please contact the Help Desk.

- ✓ Estimated Fix: **Wednesday, February 28, 2024**

Vaccines for Adults (VFA) / LHD 317 Program myCAvax Transition Timeline and Key Activities



VFA Upcoming Actions for Providers

January 25, 2024

Vaccine Orders

- Last day to submit vaccine orders and transfers (if applicable) in MyVFCvaccines.

NOTE: Ordering will be closed until next VFA quarterly cycle (April 2024).

January 31, 2024

Account Management

- Complete recertification part 1 in MyVFCvaccines.
- Review and update your site's VFA contact.

Vaccine Orders

- Submit order corrections if needed.

Training

- Identified VFA key practice staff should register and attend the training on February 22 and 29, 2024.

By February 9, 2024

Ensure all VFA program transactions have been recorded in MyVFCvaccines by EOD.

Last day in MyVFCvaccines for:

- Recording shipment incidents, temperature excursions, waste and transfers.

February 10 - 19, 2024

Transition Week

- VFA program data will be migrated to myCAvax.

February 20, 2024

Go Live

First day in myCAvax for:

- Completing recertification part 2 by verifying clinic information and updating key practice staff managing the adult population
- Completing all required training (lesson details forthcoming)
- Signing the VFA agreement and addendum via DocuSign

After Submitting Recertification Part 2

In myCAvax, you can:

- View shipping history
- Record shipment incidents, temperature excursions, transfers, and waste
- Return spoiled, expired, or wasted vaccines
- Prepare to order vaccine when the next VFA ordering cycle opens in April 2024

Support

- Contact the Provider Call Center for support via phone and email when needed.

February 22, 2024

CDPH Training

- [Register](#) and attend the *VFA 101 Training for Providers* at **11:00 AM PT.**
- **NOTE:** Your identified VFA key practice staff should register for the above training and will receive email in early February regarding training reminders and next steps.

February 29, 2024

CDPH Training

- [Register](#) and attend the *VFA 102 Training for Providers* training at **11:00 AM PT.**
- **NOTE:** Your identified VFA key practice staff should register for the above training and will receive email in early February regarding training reminders and next steps.

Recertifying in myCAvax



Beginning **February 20, 2024**, if you participate in the VFA program, you will see an added tile for 'VFA.' You will be prompted to recertify in myCAvax upon logging into the Provider Community. Click the 'Recertify Locations' button on the relevant program tile to start the process.

The screenshot displays the myCAvax user interface. At the top, there is a navigation bar with the myCAvax logo and the text "California Vaccine Management System". The navigation menu includes: Home, My Programs, My Turn (with a dropdown arrow), Vaccine Orders, Program Locations, Vaccine Inventory (with a dropdown arrow), and More (with a dropdown arrow). On the right side of the navigation bar are icons for search, notifications, and user profile.

The main content area features a "Welcome Willy" message and a section for "myCAvax Program Messages". Below this, there are three program tiles:

- BAP (COVID-19 Vaccination Program):** Includes buttons for Home, Order Vaccine, and Manage Locations.
- State General Fund (SGF):** Includes buttons for Home, Order Vaccine, and Returns and Waste.
- VFA (Vaccines for Adults):** This tile is highlighted with an orange border. It features a "Recertification Required" icon and text. The buttons for Home, Order Vaccine, and Recertify Locations are visible, with the "Recertify Locations" button highlighted by an orange box.

Recertifying in myCAvax: Updating Contacts



317
Step 2 - Key Practice Staff

In order to proceed, you must have at least the Provider of Record, Primary Vaccine Coordinator, Backup Vaccine Coordinator, and Provider of Record Designee information below. These staff members should be those who manage adult patients in the (Master Program Short Name) program. Medical Licenses will be validated to ensure active status of license.

Key Practice Staff must complete their EZIZ program training. Please guide them to the following link: [EZIZ training](#).

Key practice staff

Staff members who are responsible for managing the program.

Role	Name	Title	Specialty	Clinic Title	Email	Phone number	NPI ID	License No.	Actions
Provider of Record	Wanda Smith	PharmD	None	None	ws@email.com	(123) 456-7890	23445567	NP11111	Remove Contact
Primary Vaccine Coordinator	John Doe				jd@email.com	(384)128-4629			Remove Contact
Backup Vaccine Coordinator	+ Add contact								
Provider of Record Designee	+ Add contact								

Communication staff members

Staff members who do not need access to the system but would receive program communications.

Role	Name	Title	Email	Phone number	Actions
Additional Staff Member	Wanda Smith	PharmD	wsmith@email.com	(123) 456-7890	Remove Contact

After VFA / LHD 317 release in myCAvax on **Tuesday, February 20, 2024**, providers will be asked to complete the recertification process in myCAvax, which includes:

- Completing the information verification process in myCAvax
- Updating the key practice staff managing the adult population on myCAvax. **Note:** Your primary VFA contact provided during initial recertification will populate here
- Completing all required EZIZ training (lesson details forthcoming)
- Reviewing and signing program participation Agreements and Addendums to complete the recertification process

Recertification – Data Migration from MyVFCvaccines

The below data will be migrated from MyVFCvaccines into myCAvax.

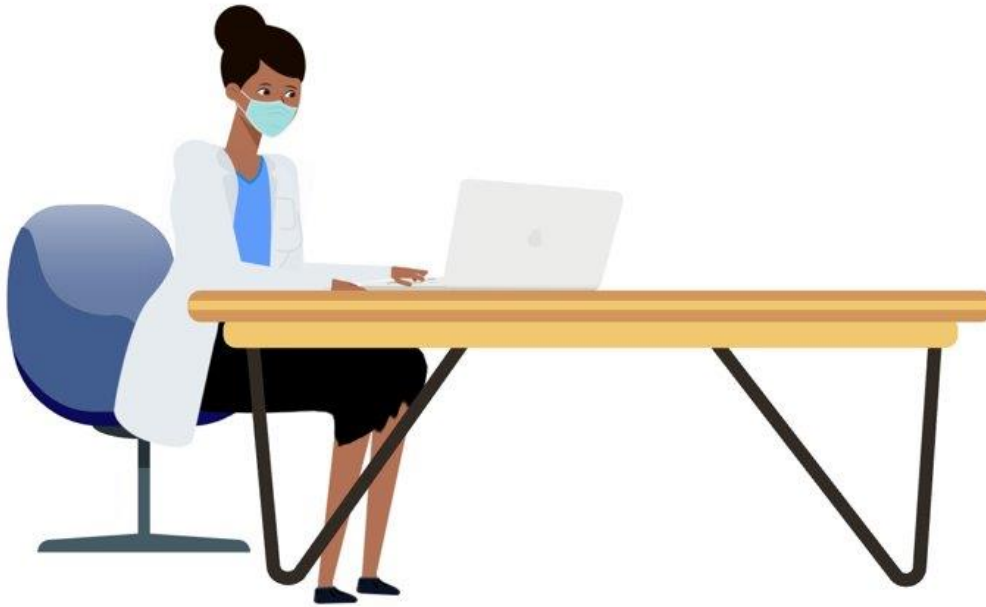
<p>Master Program</p> <p>VFA and LHD 317 programs will be added.</p>	<p>Products / Program Products</p> <p>Current active products and any products will be added to support subsequent data loads.</p>	<p>Org / Location / Program</p> <p>Active and Suspended locations in MyVFCvaccines will be migrated over to myCAvax.</p>	<p>Contact / User / Prog Staff / ACR / Account Team Member</p> <p>Primary VFA Coordinator will be migrated as Primary Vaccine Coordinator.</p>
<p>Provider Inventory</p> <p>Last On-hand inventory + Last Shipment for Completed Order will be migrated.</p>	<p>Holds</p> <p>Past four quarters of holds (in Active, In Progress, or Resolved status) will be migrated.</p>	<p>Order / Order Line / Shipments</p> <p>Past four quarters will be migrated. All orders will be closed when migrated.</p>	<p>Transfer</p> <p>Past four quarters of transfers will be migrated.</p>
<p>Returns and Waste Events</p> <p>Past four quarters of Returns and Waste Events will be migrated.</p>			

Recertification – Data Migration from MyVFCvaccines

The below data will **NOT** be migrated from MyVFCvaccines into myCAvax.

<p>Storage Units</p> <p>Storage units will not be migrated.</p> <p>NOTE: myCAvax providers will be able to update / add new storage units during recertification.</p>	<p>Excursions</p> <p>Providers will be encouraged to close out excursions in MyVFCvaccines.</p> <p>NOTE: Holds for pending excursions will be migrated. Providers are expected to resolve migrated holds before orders can be approved.</p>	<p>Site Visits</p> <p>Does not exist in MyVFCvaccines.</p>
<p>Shipment Incidents</p> <p>Does not exist in MyVFCvaccines.</p>	<p>Location Application</p> <p>Does not exist for VFA.</p>	

Bridge Access Program (BAP): Vaccine Allocations Cadence Update



Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Wednesday, January 30, 2024**. Doses were added to LHD allocations on Thursday, February 1, 2024.

myCAvax – Known Issues and Workarounds



Known Issues

Transfer and Order Related List Views Tied Together

- ✓ We will be correcting a visibility issue in which Sending Transfers are only visible on a Vaccine Order's related list views when looking at an Account or Program Location. While Receiving Transfers have their own unique related list view, Sending Transfers should also have their own unique related list view.

Some Sending Transfers Missing from Program Related List Views

- ✓ We will be correcting an issue in which some Sending Transfers are not showing in their respective Program Location's related list views but are still visible from their Account's related list views – for now, the Account should be taken as the source of truth if you notice a mismatch.



Workaround / Next Steps

- ✓ Estimated Fix: **February 2024**

- ✓ Estimated Fix: **February 2024**

Resources and Q&A

Leslie Amani and CDPH SMEs



February Webinar Schedule and Holidays

Friday, February 16, 2024: No Providers webinar
Next session, Friday, February 23, 2024



In observance of Presidents' Day on
Monday, February 19, 2024, CDPH and
the Provider Call Center will be closed.




Vaccine Support

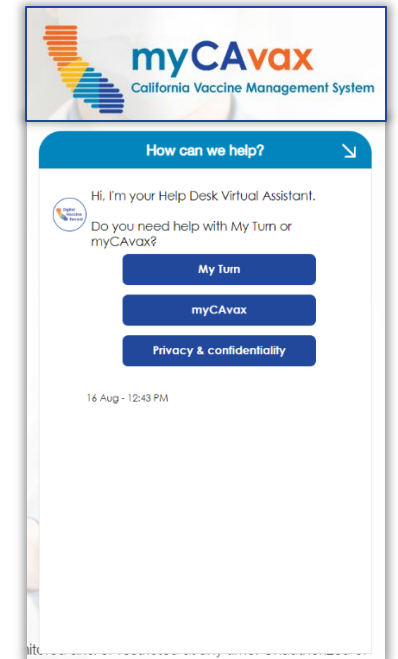
Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.  Need help? View our jobs aids in the Knowledge Center, or contact us.



EZIZ.ORG

- Home
- Vaccine Programs
- Vaccine Management
- Storage Units
- Temperature Monitoring
- Training & Webinars**
- Clinic Resources
- Patient Resources

EZIZ ENHANCED BY Google

A one-stop shop for immunization training and resources.

Home
Vaccine Programs
Vaccine Management
Storage Units
Temperature Monitoring
Training & Webinars
Clinic Resources
Patient Resources

California's Vaccine Programs

VFC California Vaccines for Children Program	VFA California Vaccines for Adults Program	BAP California Bridge Access Program	317 Local Health Departments
--	--	--	--

Ordering & Vaccine Management
• MyVFCvaccines (for VFC and VFA)
• VFC Holiday Ordering Calendar
• MyCAvax (for BAP and 317)

Storage Requirements
• Vaccine Storage Units
• Digital Data Loggers

Alerts!

2023-24 COVID-19 Vaccine
• COVID-19 Vaccine Resources: [For Providers](#) | [For Patients](#)
• [Vaccine Ordering and Manufacturer Info](#)

Protect your patients against RSV!
• [RSV Immunization FAQs](#)
• [Resources for Providers and Patients](#)

Holiday Ordering & Distribution Cadence Calendars
• [CA BAP COVID-19 Vaccine Program – Holiday Ordering & Distribution Calendar](#)
• [CA SGF Flu Vaccination Program – Holiday Ordering & Distribution Calendar](#)

New/Updated Materials
• Vaccines for 65+ poster: [English](#) | [Spanish](#)
• Vaccines for Pregnant Women flyer: [English](#) | [Spanish](#)
Brochure: [English](#) | [Spanish](#)
• [Fall-Winter 2023 Immunizations Infographic](#) | [Spanish](#)

Hot Topics

Weekly CDPH Immunization Updates for Providers

- [Immunization Registry Requirements](#)
- [COVID-19 Vaccine Resources](#)

Popular Resources

- ▶ [For Patients and Staff](#)
- ▶ [Flu](#)
- ▶ [Mpox](#)
- ▶ [Pertussis](#)
- ▶ [Schedules & Recommendations](#)
- ▶ [VFC Vaccine Fact Sheets](#)
- ▶ [For Pharmacies](#)

CDPH Applications

- ▶ [My Turn](#) (COVID/Flu Vaccine Administration System)
- ▶ [CAIR](#) (California Immunization Registry)
- ▶ [My DVR](#) (Digital Vaccine Records)
- ▶ [CAIR-ME](#) (Medical Exemptions from Immunizations for School and Child Care)

Provider Operations Manual California Bridge Access Program

Special Note for Providers

You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.



California Bridge Access Program
Provider Operations Manual

no-cost COVID-19 vaccines *thank you* for uninsured & underinsured adults

Click to Navigate
Table of Contents

Startup Guide

Appendices
Important contacts

Infrequent Tasks
Introduce new vaccines, change staff or contacts, set up new storage unit, and data logger

- Ordering Vaccines**
 - About vaccine orders
 - Vaccine products
 - Submitting vaccine order requests
 - Minimizing shipment delays
 - When to expect vaccines
- Receiving & Storing Vaccine Shipments**
 - About receiving shipments
 - Moderna
 - Novavax
 - Pfizer-BioNTech
 - Expiration & beyond-use dates
 - Wastage & missed opportunities
 - Reporting shipment incidents
 - Reporting & return of non-viable doses
 - Transferring vaccines
 - Transferring vaccine
- Routine Tasks & Reporting**
 - Recurring tasks & frequency
 - Reporting requirements
- Managing Vaccine Inventory**
 - Inventory management checklist
 - Monitoring temperatures
 - Reporting temperature excursions
 - Expiration & beyond-use dates
 - Reporting shipment incidents
 - Wastage & missed opportunities
 - Reporting & return of non-viable doses
 - Transferring vaccines
 - Transferring vaccine
- Patient Visit**
 - Patient visit checklist
 - Eligibility Screening & Documentation
 - How to Screen & Document Eligibility
 - Vaccine preparation & administration
 - Responding to administration errors
 - Billing & Reimbursement

BAP California Bridge Access Program

COVID-19 Vaccine Provider FAQs

Answers to providers' COVID-19 vaccine and therapeutics questions!

COVID-19 Vaccine Access

1.1 Q: Are COVID-19 vaccinations covered by insurance?

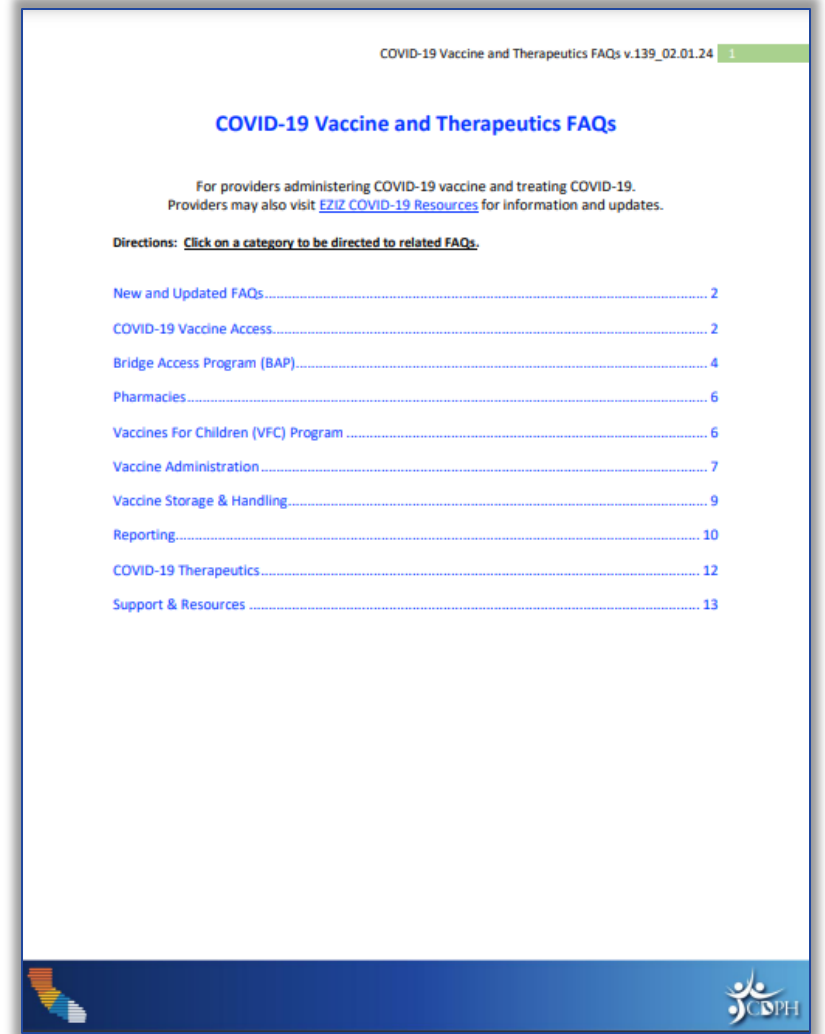
A: COVID-19 vaccines are covered through most health insurance plans, however, there may be out-of-pocket costs. Insured Californians should reach out to their insurance providers and the California Department of Managed Health Care ([DMHC](#)) if they have questions about details of insurance coverage and networks. Also refer to the [DMHC COVID-19 Tests, Vaccines & Treatment fact sheet](#) for more information.

1.2 Q: How do underinsured and uninsured adults get access to COVID-19 vaccines?

A: COVID-19 vaccines for uninsured and underinsured adult populations are available through the Bridge Access Program (BAP), a temporary program which will end on December 31, 2024.

1.3 Q: How do underinsured and uninsured children access COVID-19 vaccines?

A: The [Vaccines for Children \(VFC\)](#) program helps families by providing vaccines at no cost to providers who serve eligible children from birth through 18 years of age. In California, COVID-19 vaccines are covered in the VFC program.



COVID-19 Therapeutics Resources

Type of Support

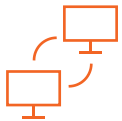
Description

Updated 2.1.24



Clinical Guidance

For general Therapeutics questions, please email: COVIDRxProviders@cdph.ca.gov



General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[CDPH COVID-19 Treatments Job Aid](#) (questions and answers for the public on COVID-19 therapeutics)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more)

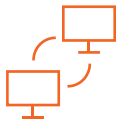
[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (arcgis.com)
- [Test-to-Treat](#) (hhs.gov)



[LHJ Therapeutics SharePoint](#)

Primary source for recorded webinars, slides, datasets and HPOP reporting information. (For access, email JEOCuser54@cdph.ca.gov)

- [Therapeutic Weekly Email Update](#) files (SharePoint)
- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information



Questions

For general CDPH Therapeutics questions, please email COVIDRxProviders@cdph.ca.gov

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov

CDPH Provider Webinars and Trainings

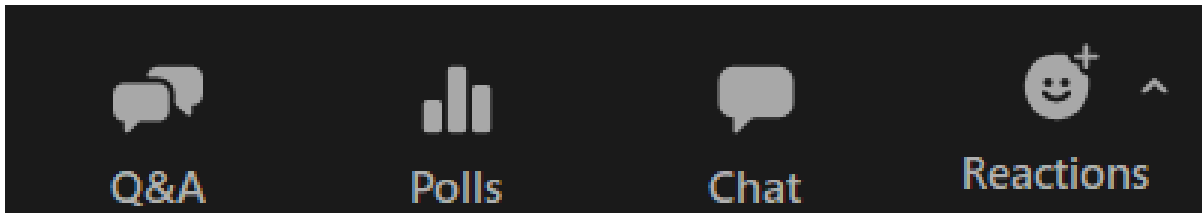
Week of February 12, 2024

	Monday 2/12	Tuesday 2/13	Wednesday 2/14	Thursday 2/15	Friday 2/16
Live Webinars and Training		<p>CMA's Virtual Grand Rounds Webinar: California's Mental Health Landscape and Brief Interventions to Empower Front-Line Clinicians 12:00 pm – 1:00 pm</p> <p>CIC Ed Hour: Community Health Care Workers 101: Making a Difference in Public Health 12:00 pm – 1:00 pm</p>			
View On Demand	<ul style="list-style-type: none"> CDPH Weekly Provider Archived Webinars and Slides COVID-19 Crucial Conversations Archived Webinars and Slides AIM Vaccine Confidence Toolkit Webinar Series 	<ul style="list-style-type: none"> Introduction to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires myCAVax Login) myCAVax Release Notes for LHD and CDPH Users (Requires myCAVax Login) 	<ul style="list-style-type: none"> Moderna COVID-19 Vaccine Resources for Providers CDC COVID-19 Vaccination Clinical & Professional Resources Novavax COVID-19 Vaccine Information Pfizer COVID-19 Vaccine (COMIRNATY) Information 		

Help	Help Desk		Immunization Resources	
	<p>*CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: providercallcenter@cdph.ca.gov My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov Onboarding Email: myturnonboarding@cdph.ca.gov myCAVax: Help Desk Email: mycavax.hd@cdph.ca.gov Mpox: Email: stdcb@cdph.ca.gov</p>		<p>California's General Immunization Resources (eziz.org) RSV Immunization Resources Flu Vaccination Resources COVID-19 Vaccination Resources COVID-19 Treatments Mpox Vaccination Resources</p>	

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



Upcoming Webinar Opportunities

CDPH Immunization Updates for Providers

Next session: Friday, February 23, 2024

9AM – 10:30AM

