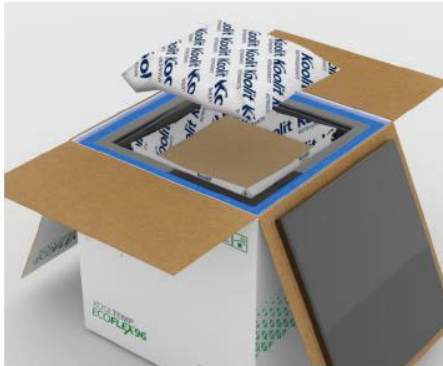


Appendix IV – Frozen (-20°C) Shippers (EcoFlex Return Instructions)

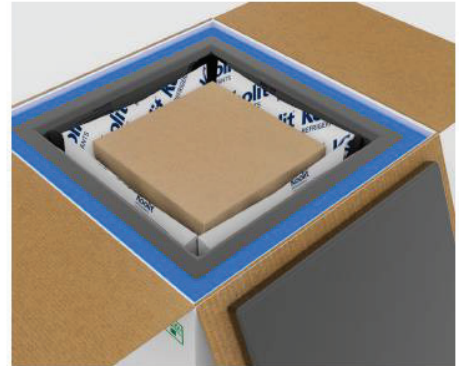
PLEASE RETURN - DO NOT DISPOSE



Step 1 – Open shipper and remove the top Koolit PCM gel pack(s).



Step 2 – Remove the vaccine from the inner corrugated box.



Step 3 – Ensure the inner corrugated box is back in the EcoFlex shipping system. **IMPORTANT** – this will help prevent damage during return.



Step 4 – Place the top Koolit PCM gel pack(s) back on top. **IMPORTANT** – this will help prevent damage during return.



Step 5 – Fold in the original outer flaps. Fold in the remaining flaps with return shipping label exposed. Tape seam.



Step 6 – Give it to UPS to return for reuse.

Please do not return anything in the box (no syringes, needles, empty vaccine vials, etc.).

Please contact McKesson Customer Care if you have questions about returning the EcoFlex shipper.

Phone (833) 343-2703 Monday – Friday, 8 a.m. - 8 p.m. ET

Email COVIDVaccineSupport@McKesson.com