

California COVID-19 Vaccination Program Update

Weekly Wrap Up – March 11, 2022

COVID-19 Quality Assurance Site Visits



CDC Provider Participation Requirements

Providers are responsible for adhering to all requirements outlined in the [CDC COVID-19 Vaccine Provider Agreement](#), including updated recommendations, requirements, and other guidance provided in the footnoted web links incorporated in the agreements.

CDPH has useful guides that outline the requirements in the CDC's provider agreement. Please share the following job aids with staff that are responsible for oversight of the vaccination program within your practice:

- [Vaccine Management at a Glance](#)
- [Vaccine Administration at a Glance](#)
- [Reporting Requirements at a Glance](#)

Quality Assurance Site Visits

CDC requires states to conduct quality assurance site visits to COVID-19 Vaccination Program provider locations. Site visits help ensure compliance with program requirements, including administration, documentation, accountability, and vaccine management. If your site is selected, you will receive a communication from a CDPH reviewer or an LHJ representative.

CDPH wants to support providers to safely administer COVID-19 vaccine. The site visits will provide educational opportunities for you and staff to ensure compliance and vaccine safety and highlight best practices/lessons learned.

Additional resources available to you:

- [Readiness Checklist for COVID-19 Vaccination Program](#)

- [COVID-19 Vaccine Timing by Age Chart in English | Spanish](#)
 - [Reporting Temperature Excursions Worksheet](#)
-

myCAvax Updates

Help Desk Chat Updates

This week, the myCAvax team added the Help Desk Chat icon to the unauthenticated login page for myCAvax so users that aren't logged in can still access the chat. When you are logged in, you can upload a file using the paper clip icon next to the text input box.

AmerisourceBergen (Third Party Redistributor) Shipment Incidents

What do you do if you receive a shipment that has a temperature excursion?

- Report as a shipping incident in myCAvax
- Contact AmerisourceBergen at c19vaccineops@amerisourcebergen.com with the information you entered in your report, temperature log, your order number, and your shipment incident number in your email
- AmerisourceBergen will contact Pfizer and determine if the vaccine is viable. The provider does not need to contact Pfizer!
- If you have any issues receiving a reply from AmerisourceBergen, reach out to the COVID Call Center at covidcallcenter@cdph.ca.gov to let CDPH know.

Please visit [Receiving Small Orders from TPR](#) for detailed information.

Updated Review: Booster Vaccines are Safe Among Persons Aged 12-17

A recent [CDC study](#) of people aged 12-17 years had the following findings:

- Reactions after booster vaccination were mild to moderate and transient.
- The frequency of reported local and systemic reactions were similar after the booster dose and second dose.
- Myocarditis was less frequently

reported after a booster dose than after a second dose.

Get the Facts: COVID-19, Myocarditis, and Vaccines Infographic

GET THE FACTS COVID-19, Myocarditis, and Vaccines



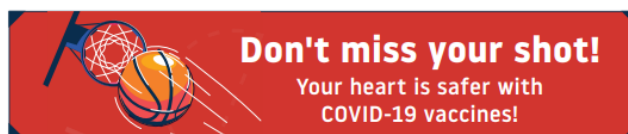
Myocarditis is inflammation of the heart muscle. This can happen after viral infections like COVID-19 and, very rarely, after receiving mRNA COVID-19 vaccines.

Most people with myocarditis following vaccination recover completely with rest and simple treatment. However, myocarditis from COVID-19 can be very severe.

If you're **UNVACCINATED**:



If you received the COVID-19 vaccine:



For more information on vaccines, visit:
COVID19LearningNetwork.org

COVID-19 Real-Time Learning Network

Brought to you by CDC and HHS/IDSA



© 2022. Infectious Diseases Society of America. Reprinted with permission.

Provider FAQ of the Week

The [California COVID-19 Vaccination Program Provider FAQs](#) are currently in their **62nd iteration**, updated weekly to answer new and relevant questions.

Q: Where can COVID-19 vaccine Providers find information on the Janssen (J&J) vaccine shelf-life extension?

A: The Food & Drug Administration (FDA) extended the Janssen (J&J) vaccine shelf-life from 6 months to 9 months. This shelf-life extension applies to all inventory dated to expire on March 7, 2022 or later. For further information, please visit [Janssen \(J&J\) COVID-19 Vaccine Expiration Extension](#).

[Full list of Provider FAQs](#)

Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Please attend one of the following training sessions:

- [Tuesday, March 15 at 12PM](#) | Password: fVJzVYdN326
- [Wednesday, March 16 at 9AM](#) | Password: jEAtpMcM365
- [Thursday, March 17 at 9AM](#) | Password: hwE2sdzwZ53
- [Tuesday, March 22 at 12PM](#) | Password: miSmuZnQ358
- [Wednesday, March 23 at 9AM](#) | Password: iPdKJ8Cia66
- [Thursday, March 24 at 9AM](#) | Password: xpM3jXQu7K5

More sessions listed! For the full list of Pfizer training sessions, please click [here](#).

myCAvax Upcoming Training

Click on the link below to join sessions or access links on EZIZ.org/COVID/myCAvax.

Previewing Multi-line Vaccine Ordering

- Monday, March 14 at 10:00AM – 10:30AM – [Click here to register this session!](#)
-

Useful Resources

- [My Turn Screening Questions in 16 Languages](#)
 - [Upcoming Expiration Dates](#)
 - [Boosters for Aging Adults Poster](#)
 - [Vaccine Administration Checklist](#)
 - [Preventing Vaccine Administration Errors](#)
 - [Reporting Doses Spoiled, Expired, or Wasted \(including Moderna booster doses\)](#)
 - [Protect Kids with COVID-19 Vaccine Infographic](#)
 - [COVID-19 Vaccine Product Guide](#)
 - [CDPH COVID-19 Treatments Webpage](#)
-

Support Opportunities

Provider Office Hours

Please attend our weekly webinars to hear updates from the COVID-19 Vaccination Program and have your questions answered.

- [Fridays 9–10 AM](#)
- [Archived Sessions](#) | [Frequently Asked Questions](#)

My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#)

COVID Call Center for Providers

- For Program information: email covidcallcenter@cdph.ca.gov or call (833) 502-1245 (Monday – Friday, 8AM–6PM)

myCAvax Help Desk

- For technical issues (password resets, etc.): email myCAvax.HD@accenture.com or call (833) 502-1245, option 3 (Monday – Friday 7AM – 7PM, Saturday – Sunday 8AM – 1PM)
- System related training materials are available via the Knowledge Center in myCAvax and at EZIZ.org/COVID

My Turn Help Desk

- Onboarding: email myturnonboarding@cdph.ca.gov
- Technical support for My Turn Clinic: email MyTurn.Clinic.HD@Accenture.com or call (833) 502-1245, option 4 (Monday – Friday 7AM – 7PM, Saturday – Sunday 8AM–1PM).
- [Job aids, demos and training opportunities](#)

[View Archived Messages](#)



Vaccinate ALL 58

Together we can end the pandemic.

COVID-19 Vaccination Program