

# California Department of Public Health Bridge Access Program (BAP) Office Hours

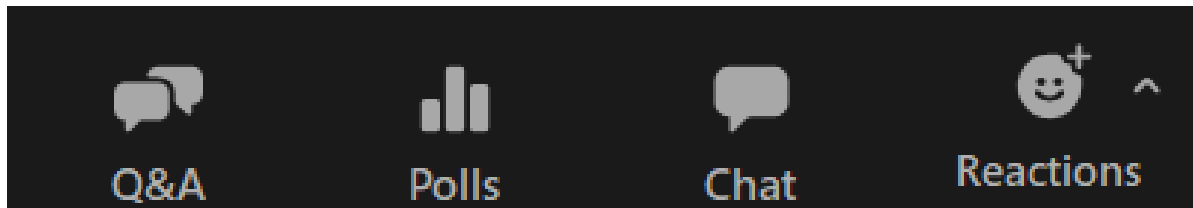
Thursday, October 26, 2023

11AM – 11:30AM



# Questions

During today's session, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links  
will be dropped  
into, "Chat"

# My Turn and myCAvax

Maria Volk, CDPH

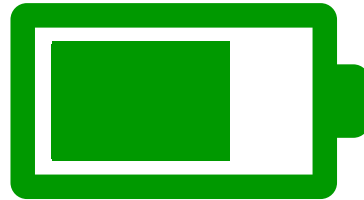
# Table of Contents

1. BAP: Provider Enrollment Update
2. BAP: Vaccine Allocations Cadence Update
3. Vaccine Order Request Reminder
4. Managing BAP Vaccine Inventory (2/2)
5. BAP: No Routine Redistribution
6. BAP: Patient Eligibility
7. CA DMHC Resource in English and Spanish
8. Q&A
9. Vaccine Support

# BAP: Provider Enrollment Update

Great work! **68%** of BAP-eligible providers have enrolled in the program so far.

As of **Tuesday, October 24, 2023**, **796** BAP-eligible providers have completed enrollment, out of **1166** total providers eligible for BAP enrollment.



BAP-eligible providers are asked to complete program enrollment in the myCAvax Provider Community by **tomorrow, Friday, October 27, 2023**.

If an active BAP-eligible provider would like to disenroll from BAP, they will need to reach out to their LHD and disclose their reasoning to begin the disenrollment process.

# BAP: Vaccine Allocations Cadence Update



CDPH uploaded additional allocations for Pfizer and Moderna COVID-19 vaccines on **Friday, October 13<sup>th</sup>**. We are now expecting to receive additional allocations every two weeks.

CDPH also received an initial allocation from CDC on **Tuesday, October 10, 2023**, for the updated Novavax vaccine.

# Vaccine Order Request Reminder

## When submitting a vaccine order request, providers must:

- ✓ Check inventory on hand first; order what is needed to last until the next ordering period.
- ✓ Plan to report doses administered since previous order\* and doses on hand\*\* only for products you intend to order.
- ✓ Submit vaccine order requests weekly (or less frequently as needed) per BAP ordering cadence calendar.
- ✓ Request doses in multiples according to package size; multiple vaccine products may be selected on the same order.

\*Run CAIR registry reports to ensure accurate numbers are reported

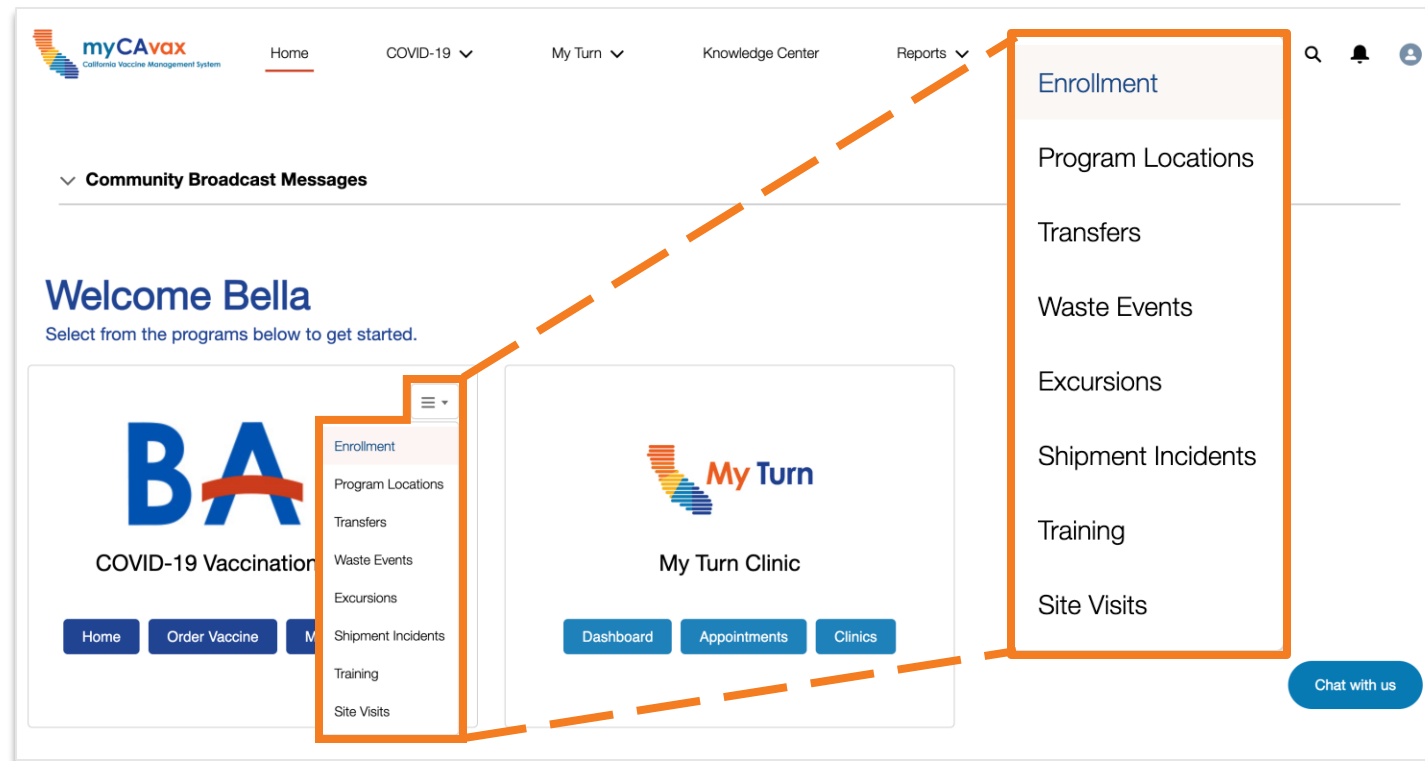
\*\*Ensure nonviable doses are removed from inventory, reported as waste, and returned to McKesson

Standard Orders are transmitted to and fulfilled by CDC and cannot be canceled once transmitted.

Vaccine Coordinators receive emails regarding order confirmations and advance shipment notices of vaccine and kits.

# Managing BAP Vaccine Inventory (1 of 2)

Providers can navigate to the four vaccine management pages via the Vaccine Inventory dropdown on the main navigation bar. For providers participating in multiple programs, there are also sub-menu dropdowns on each program tile that includes Vaccine Inventory pages, see below.





# Managing BAP Vaccine Inventory (2 of 2)

Providers will be able to record Transfers, Waste Events, Excursions, and Shipment Incidents for their BAP Vaccine Inventory.

The screenshot shows the 'Waste Events' page in the myCAVax system. At the top, there is a navigation bar with 'myCAVax' logo and menu items: Home, My Programs, My Turn Enrollment, Vaccine Order, Vaccine Inventory (selected), Reports, and More. Below the navigation, there is a 'Program Selected' dropdown menu set to 'COVID-19'. The main heading is 'BAP COVID-19 - Waste Events' with a 'New Waste Event' button. A help link reads 'Need help? Review the job aid(s) for recording waste events.' Below this is a 'Search Waste Events' section with filters for Account, Product, Date Waste Occurred From (Jul 20, 2023), Date Waste Occurred To (Oct 18, 2023), Type of Wasteage (All), Return Required (checkbox), and Program Type (BAP COVID-19). Search and Reset buttons are at the bottom right.

The screenshot shows the 'Excursions' page in the myCAVax system. It features the same navigation bar as the previous page. The 'Program Selected' dropdown is set to 'COVID-19'. The main heading is 'BAP COVID-19 - Excursions' with a 'New Excursion' button. A help link reads 'Need help? Review our job aid for recording temperature excursions.' Below this is a note: 'Contact vaccine manufacturer for resolution before submitting a new excursion report.' The 'Search Excursions' section includes filters for Account, Product, Excursion Start From (Jul 20, 2023), Excursion Start To (Oct 18, 2023), Temperature Excursion Type (All), and Program Type (BAP COVID-19). Search and Reset buttons are at the bottom right.

The screenshot shows the 'Transfers' page in the myCAVax system. It features the same navigation bar. The 'Program Selected' dropdown is set to 'COVID-19'. The main heading is 'BAP COVID-19 - Transfers' with a 'New Transfer' button. A help link reads 'Need help? Review the Vaccine Transfer job aid, or view the full list of job aids.' The 'Search Transfers' section includes filters for Sending Provider, Receiving Provider, Status (All), Product, Transfer Date From (Jul 20, 2023), Transfer Date To (Oct 18, 2023), and Program Type (BAP COVID-19). Search and Reset buttons are at the bottom right.

The screenshot shows the 'Shipment Incidents' page in the myCAVax system. It features the same navigation bar. The 'Program Selected' dropdown is set to 'COVID-19'. The main heading is 'BAP COVID-19 - Shipment Incidents' with a 'New Shipment Incident' button. A help link reads 'Need help? Review the shipment Incident job aid, or view the full list of job aids.' Below this is a note: 'Use the Shipment Incident report to collect information that the manufacturer or McKesson will need to resolve your incident. Shipping Incidents must be reported immediately.' The 'Search Shipment Incidents' section includes filters for Account, Status, Product, Shipper, Received Date From (Jul 20, 2023), Received Date To (Oct 18, 2023), and Program Type (BAP COVID-19). Search and Reset buttons are at the bottom right.

# BAP: No Routine Redistribution



Providers, please note that routine transfers of vaccine are no longer allowed. Any vaccine transfers should be carried out only in emergency instances.



**Transfers**

Program Selected:  
 COVID-19

**BAP COVID-19 - Transfers**

[Need help? Review the Vaccine Transfer job aid, or view the full list of job aids.](#)

**Search Transfers**

Sending Provider: All | Receiving Provider: All | Status: All | Product:

Transfer Date From: Jul 22, 2023 | Transfer Date To: Oct 20, 2023 | Program Type: BAP COVID-19

[New Transfer](#)

**New Transfer**

Complete this form to report each vaccine transfer event within 24 hours. If applicable, transfer corresponding amounts of vaccine diluents, and ancillary supplies (needles, syringes, alcohol prep pads, masks, and other personal protective equipment). This should be limited to emergencies or pre-approved mass vaccination events. The vaccine sender should complete this form. It is recommended that this vaccine is not routinely transferred.

\*Sending Provider

\*Receiving Provider

\*Transfer Date

\*Transfer Time

\*What is the storage method for transport?  
 --None--

\*Temperature Monitoring

- Vaccine transports have been prepared according to vaccine cold chain requirements, CDC and CDPH guidance
- Temperature monitoring device included in the transport unit has been properly configured (including High and Low Alarms) to monitor Temperatures

# BAP: Patient Eligibility



## Updated BAP Eligibility Resource!

Fully insured adults whose insurance covers the cost of the vaccine(s) ARE eligible for COVID-19 vaccine—including if the insurance includes a high deductible or co-pay, the plan's deductible has not been met, or the insurance has cost sharing.

This is ONLY applicable to BAP COVID-19 Vaccines.

The 317 (VFA & BAP) Eligibility Screening Record for Adult Patients has also been updated to reflect this change.

### Eligibility Based on Insurance Status



#### Bridge Access Program

A limited supply of COVID-19 vaccine will be made available through the Bridge Access Program for uninsured and underinsured adults (19 years and older) to prevent loss of access when vaccines transition to the commercial market. Insured patients—including patients covered by Medicare and Medi-Cal—are **NOT** eligible for the COVID-19 vaccines provided through this program. This temporary program will sunset at the end of 2024.

#### ✓ Eligible for COVID-19 Vaccine through BAP (317 Funds)

Patient health insurance status:

- **Uninsured/No Insurance** (includes those who receive primary care through county safety net programs; these are NOT considered health insurance)
- **Underinsured** has health insurance, but the insurance does not include any vaccines; insurance covers only selected vaccines; insurance does not provide first-dollar coverage for vaccines; or copayment required)
- **Insurance NOT through Medi-Cal or Medicare** (only eligible for COVID-19 vaccines if **NOT** covered by patient's private insurance plan)

#### ✗ Not Eligible for COVID-19 Vaccine through BAP (317 Funds)

Patient health insurance status:

- **Medi-Cal Fee-For-Service/Medi-Cal Managed Care** ([bit.ly/CAhealthplans](https://bit.ly/CAhealthplans))
- **Medicare Part B (medical benefit) AND Part D (prescription drug benefit)**
- **Medicare Part B Alone**
- **Medicare Part D Alone**
- **Insurance NOT through Medi-Cal or Medicare**

# CA DMHC Resource in English and Spanish

## KNOW YOUR HEALTH CARE RIGHTS

### COVID-19 Tests, Vaccines & Treatment

**Health Plan Enrollees Have the Right to COVID-19 Tests, Vaccines and Treatment with No Cost-Sharing**

Health plans<sup>1</sup> regulated by the California Department of Managed Health Care (DMHC) must cover COVID-19 tests, vaccines and treatment<sup>2</sup> with no health plan prior authorization or enrollee cost-sharing. Enrollee cost-sharing includes co-pays, co-insurance, deductibles or other enrollee out-of-pocket costs not including health plan premiums.

**Continued Access to COVID-19 Tests, Vaccines and Treatment with No Cost-Sharing**

California state laws add six months to the federal COVID-19 public health emergency requirements on health plans to continue covering COVID-19 tests, vaccines and treatment from any licensed provider (in- or out-of-network) with no prior authorization or enrollee cost sharing. The public health emergency ends on May 11, 2023, and state laws extend these requirements for six months through November 11, 2023.

After November 11, 2023, enrollees can continue to access COVID-19 tests, vaccines and treatment with no prior authorization or cost sharing when they access these services through their health plan's network. Health plan enrollees can be charged cost-sharing only if these services are provided out of network after November 11, 2023.

**Did You Know?** Health plan enrollees have the right to eight free over-the-counter at-home COVID-19 tests a month. Health plans must continue to cover the same number of at-home tests after the public health emergency. Contact your health plan for details.

**Need Help?** Contact the DMHC Help Center at [www.HealthHelp.ca.gov](http://www.HealthHelp.ca.gov) or **1-888-466-2219**. You can also find more information and resources at [www.covid19.ca.gov](http://www.covid19.ca.gov).

<sup>1</sup> Commercial and Medi-Cal managed care plans regulated by the DMHC.  
<sup>2</sup> Treatment means therapeutics approved or granted emergency use authorization by the federal Food and Drug Administration for treatment of COVID-19 when prescribed or furnished by a licensed health care provider acting within their scope of practice and the standard of care (HSC Section 1342.2 (h)(1)).

980 9th Street, Suite 500  
Sacramento, CA 95814

Visit [HealthHelp.ca.gov](http://HealthHelp.ca.gov) to submit a complaint form online or call 1-888-466-2219

## CONOZCA SUS DERECHOS DE ATENCIÓN MÉDICA

### Pruebas, vacunas y tratamiento del COVID-19

**Los afiliados al plan de salud tienen derecho a recibir pruebas, vacunas y tratamiento del COVID-19 sin costos compartidos**

Los planes de salud<sup>1</sup> regulados por el Department of Managed Health Care de California deben cubrir las pruebas, las vacunas y los tratamientos del COVID-19<sup>2</sup> sin autorización previa del plan de salud sin costos compartidos para el afiliado. Los costos compartidos del afiliado incluyen copagos, coseguros, deducibles u otros costos de bolsillo del afiliado sin incluir las primas del plan de salud.

**El acceso continuo a las pruebas, vacunas y tratamientos del COVID-19 sin costos compartidos**

Las leyes estatales de California agregan seis meses a los requisitos federales de emergencia de salud pública de COVID-19 en los planes de salud para continuar cubriendo las pruebas, vacunas y tratamiento del COVID-19 de cualquier proveedor con licencia (dentro o fuera de la red) sin autorización previa ni costos compartidos del afiliado. La emergencia de salud pública finaliza el 11 de mayo de 2023, y las leyes estatales extienden estos requisitos por seis meses hasta el 11 de noviembre de 2023.

Después del 11 de noviembre de 2023, los afiliados pueden continuar accediendo a las pruebas, vacunas y tratamientos del COVID-19 sin autorización previa ni costos compartidos cuando acceden a estos servicios a través de la red de su plan de salud. A los afiliados del plan de salud se les puede cobrar el costo compartido solo si estos servicios se proporcionan fuera de la red después del 11 de noviembre de 2023.

**¿Sabía que?** Los afiliados al plan de salud tienen derecho a ocho pruebas del COVID-19 gratuitas sin receta médica en el hogar al mes. Los planes de salud deben continuar cubriendo el mismo número de pruebas en el hogar después de la emergencia de salud pública. Comuníquese con su plan de salud para obtener más detalles.

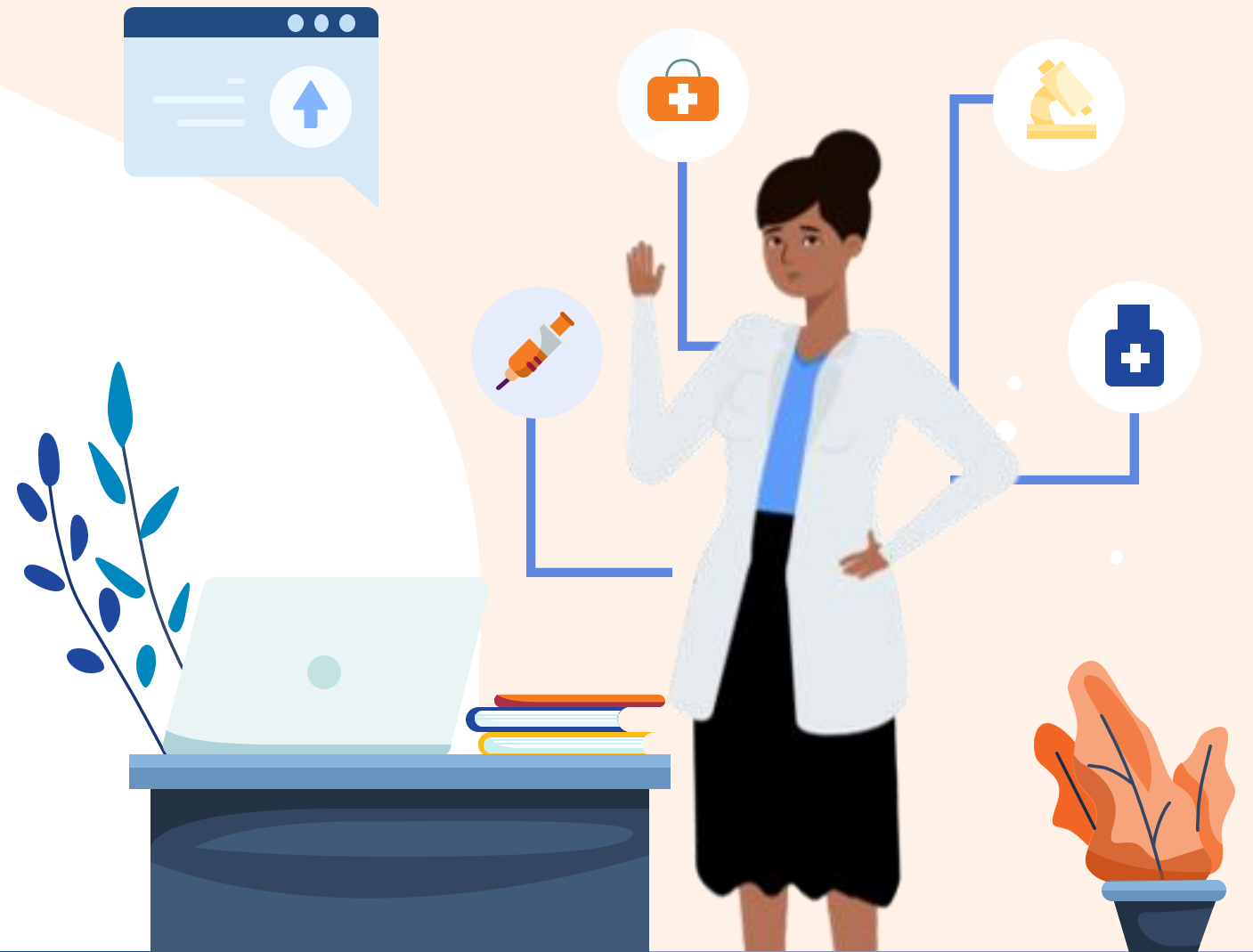
**¿Necesita ayuda?** Comuníquese con el Centro de Ayuda del DMHC en [www.HealthHelp.ca.gov](http://www.HealthHelp.ca.gov) o llamando al **1-888-466-2219**. También puede encontrar más información y recursos en [www.covid19.ca.gov](http://www.covid19.ca.gov).

<sup>1</sup> Los planes de atención administrada comerciales y de Medi-Cal regulados por el DMHC.  
<sup>2</sup> Tratamiento significa terapias aprobadas u autorizadas por la Food and Drug Administration para el tratamiento del COVID-19 cuando son indicadas o proporcionadas por un proveedor de atención médica con licencia que actúa dentro de su ámbito de práctica y el estándar de atención (Código de Salud y Seguridad de California [Health and Safety Code, HSC], Sección 1342.2 [h](1)).

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Sacramento, CA 95814

Visite [HealthHelp.ca.gov](http://HealthHelp.ca.gov) para enviar un formulario de queja en línea o llame al 1-888-466-2219

# Q&A



# Vaccine Support


## Provider Call Center

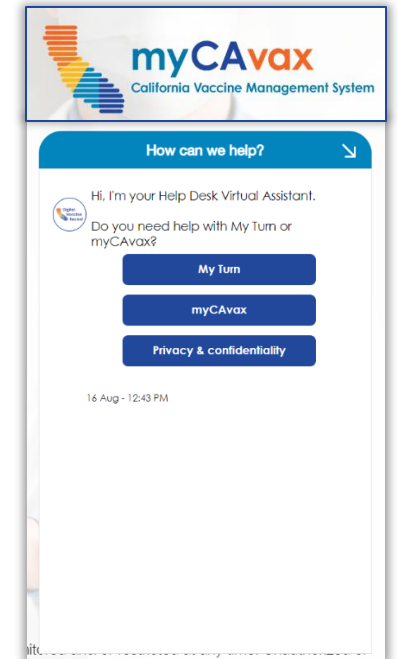
Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.

 Need help? View our jobs aids in the Knowledge Center, or contact us.



# Upcoming Webinar Opportunities

## CDPH Immunization Updates for Providers

**Next session: Friday, October 27, 2023**

**9AM – 10:30AM**

