CDPH California Department of Public Health | Immunization Branch

# Immunization Updates
for Providers

Friday, March 21, 2025

9:00 am – 10:30 am

# Q&A

During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.

Links are in blue and underlined

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# Housekeeping

## Reminder to Attendees:

Today's session is being recorded. For slides, webinar recordings, and other postings, see the CDPH Weekly Immunization Updates for Providers.

To be added to the CDPH email messaging listserv for providers, please email your request to blanca.corona@cdph.ca.gov.

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov.

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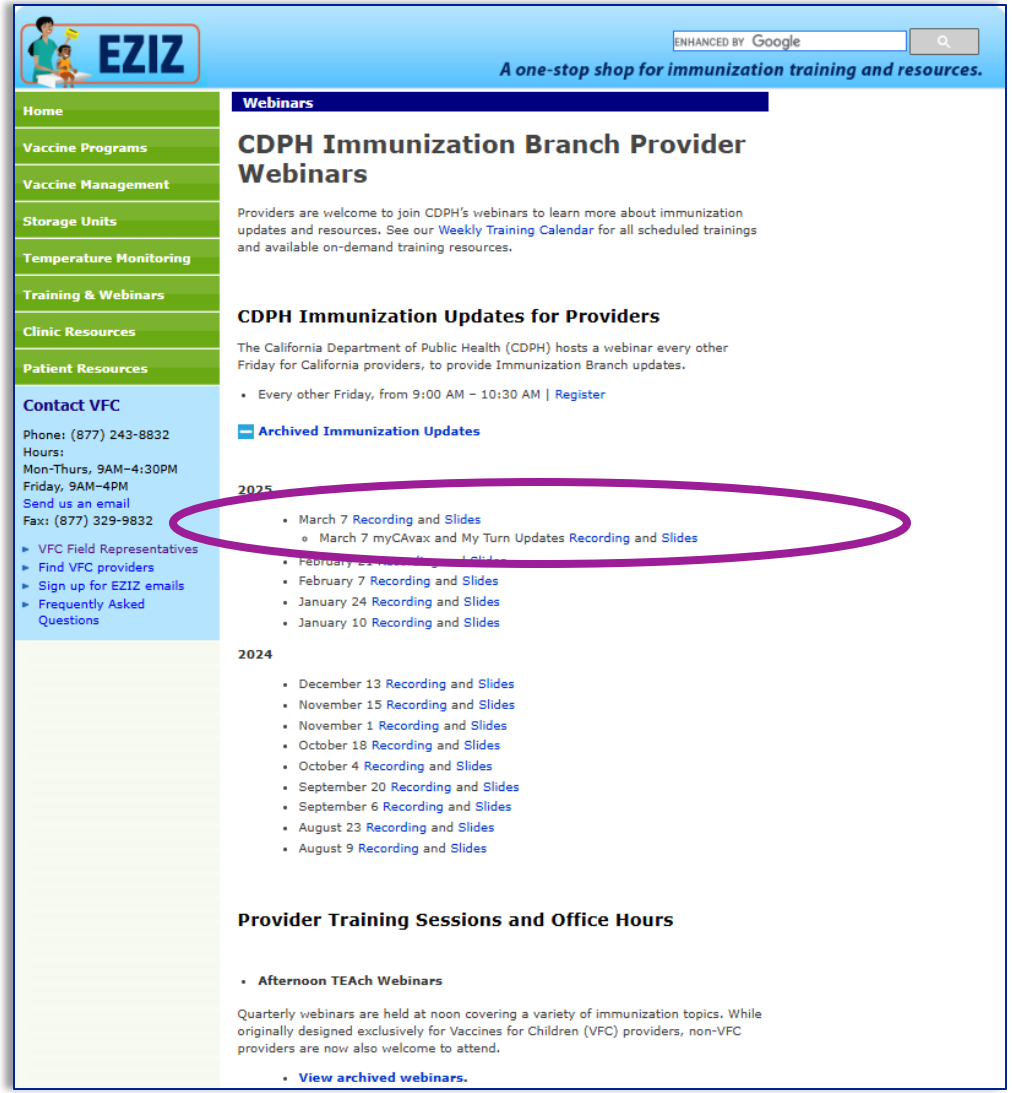
# Agenda: Friday, March 21, 2025

| No. | Topic | Presenters (CDPH) | Time (AM) |
|---|---|---|---|
| 1 | Welcome and Announcements | Leslie Amani | 9:00 – 9:05 |
| 2 | A Message from the Director | Erica Pan, MD, MPH, FAAP, FIDSA | 9:05 – 9:15 |
| 3 | Pharmacy | Mohammed Najeed, Pharm D Candidate, UOP | 9:15 – 9:20 |
| 4 | Storage and Handling | Kelley Leung, RN | 9:20 – 9:25 |
| 5 | RSV Immunization Progress | Kyle Rizzo | 9:25 – 9:35 |
| 6 | Clinical Update | Floria Chi, MD | 9:35 – 9:45 |
| 7 | CA Immunization Registry (CAIR) | Diana Singh and Cecilia Sandoval | 9:45 – 9:50 |
| 8 | Vaccines for Children (VFC) | Brenton Louie | 9:50 – 9:55 |
| 9 | Vaccines for Adults (VFA) | Lindsay Reynoso | 9:55 – 10:05 |
| 10 | Vaccine Management (My Turn / myCAvax) | Josh Pocus and Dan Conway | 10:05 – 10:15 |
| 11 | Resources and Q&A | Leslie Amani and CDPH SMEs | 10:15 – 10:30 |

# Announcements

Leslie Amani, CDPH

# New: Vaccine Management Recording Snips




[CDPH Immunization Branch Provider Webinars on EZIZ]

# VFC Afternoon TEAch Webinar

**Date:** Wednesday, April 9, 2025

**Time:** 12:00 pm – 1:00 pm (PT)

**Topic**: California Vaccines for Children: 30 Years Ago to Where We Are Today!

**Register**: VFC Afternoon TEAch Webinar Zoom Registration Link

# Schools' Webinar for VFC Enrollment

**Topic:** Enrolling in the Vaccines for Children (VFC) Program for Schools and School Districts

**Details:** This webinar will cover:

- Everything to consider for schools/school districts to enroll as VFC providers
- Lessons learned from schools/school districts that are already VFC providers
- How to use CAIR data for vaccine billing if you participate in LEA BOP (Local Education Agency Billing Options program)

Audience: Schools or school districts interested in enrolling as VFC providers, local health departments supporting schools or school districts to enroll as VFC providers, schools participating in LEA BOP and billing for vaccines. If you have any questions or need additional information before the webinar, please email SchoolVaxTeam@cdph.ca.gov.

**Date:** Wednesday, April 9, 2025

**Time:** 2:00 pm – 3:00 pm, PT

**Registration Link:** **Enrolling in the VFC Program for Schools and School Districts**

# California Immunization Coalition Summit

## Tuesday, April 29 – Wednesday, April 30, 2025

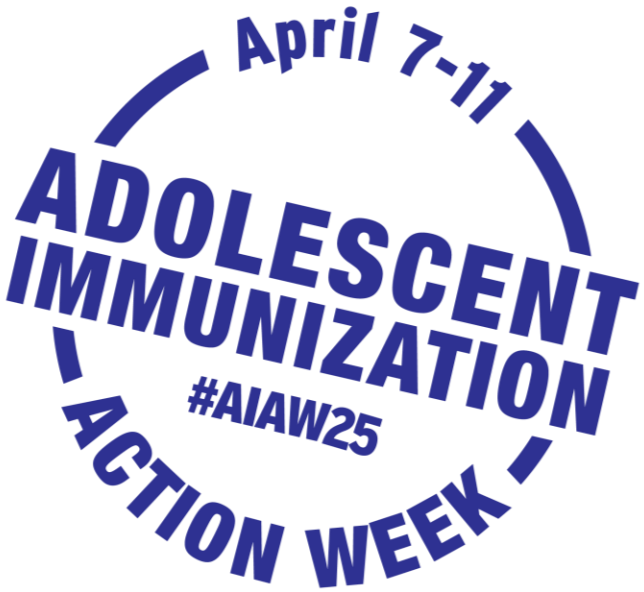
**Summit speakers include:**

- Keynote Speaker, **Gary Marshall, MD,** Professor of Pediatric Infectious Diseases, Louisville, School of Medicine, Author of the Purple Book
- **Nini Muñoz, PhD – Science & Risk Communicator (New Addition!)**
- **Dorit Reiss, PhD, Professor of Law, UC Law SF**
- **Robert Schechter, MD, MPH, Chief, Immunization Branch, California Department of Public Health**
- **Pia Pannaraj, MD, MPH, Professor, Pediatric Infectious Diseases, Department of Pediatrics, UC San Diego**
- **Eric Ball, MD**, President CA-AAP
- Panel presentation on school located vaccine events and HPV vaccination updates
- Workshops

...and much more!

[CA Immunization Coalition Summit 2025 Information]

# Join us in Celebrating Adolescent Immunization Action Week April 7 – 11, 2025




Ways you can participate:

- Remind/recall parents of adolescents to schedule needed vaccination appointments
- Educate patients and parents about vaccines for adolescents
- Post to social media

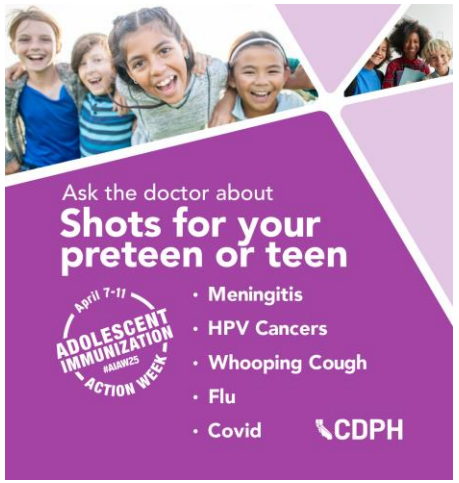
For information about the campaign and resources, contact jane.grey@cdph.ca.gov

# Online Resources for Partners

- Adolescent Immunization Action Week (AIAW) campaign page
- AIAW Campaign Toolkit
- Infographics/web banners (also found on the campaign page)
  - Protect Their Health web banner (Spanish)
  - General AIAW infograph (Spanish)
  - Whooping Cough infograph (Spanish)
  - Meningitis infograph (Spanish)

# Suggested Social Media Messages

**Monday, April 7** General Awareness

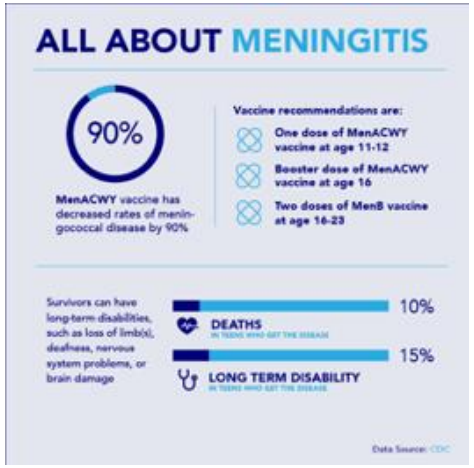



**Tuesday, April 8** HPV

**Wednesday, April 9** Checkups

**Thursday, April 10** Pertussis

**Friday, April 11** Meningitis




**Available at:**
[https://eziz.org/assets/docs/PVW/AIAW_Campaign_Kit.pdf#page=22](https://eziz.org/assets/docs/PVW/AIAW_Campaign_Kit.pdf#page=22)

# A Message from the Director

Erica Pan, MD, MPH, FAAP, FIDSA, Director and State Public Health Officer,
California Department of Public Health

# Pharmacy Updates

Mohammed Najeed, Pharm D Candidate,
University of the Pacific

# Lagevrio™ Ordering Updates

- Ordering for ASPR*-procured Lagevrio is now closed for all partners.
- All previously distributed ASPR Lagevrio™ has expired on or before February 25, 2025.
- Record your ASPR-distributed supply in HPOP** until inventory reaches zero.
- Order commercially available Lagevrio™ through usual procurement mechanisms.
- For questions, contact: COVID19.Therapeutics@hhs.gov.
- Patient Assistance for Lagevrio™
  - Private Insurance: https://www.lagevrio.com/patients/coupon/
  - Uninsured & Other Eligibility: https://www.merckhelps.com/LAGEVRIO

*Administration for Strategic Preparedness and Response
** Health Partner Ordering Portal

# Lagevrio™ Disposal and Reporting

- All sites should dispose of expired Lagevrio to prevent dispensing errors.
- Lagevrio™ can be disposed of onsite following federal, state, and local regulations or returned to Merck for disposal.
- For sites without an established returns process:
  - Visit https://www.merckorders.com/landing-page and select "Return Merchandise
  - Or call the Merck Order Management Center at 800-MERCK-RX (800-637-2579)
- For accounting, dispensing, disposal, and wastage, all ASPR-distributed Lagevrio™ must be reported in the Health Partners Ordering Portal (HPOP).

# Paxlovid™ and U.S. Government Patient Assistance Program (USG PAP)

- **Changes Effective March 1, 2025**
  - **USG PAP will now only cover certain Medicare patients** with high co-pays.
  - **Medi-Cal:** Paxlovid is listed on the **Medi-Cal Rx Contract Drug List**.
- **Uninsured patients** who cannot afford Paxlovid **may be eligible for free treatment**.
  - The program **remains active until**:
    - **U.S. government supply is depleted**
    - **Or December 31, 2028**, whichever comes first.
- Federal agencies like the Department of Defense, the Department of State, Department of Veterans Affairs (VA), Indian Health Services (IHS), HRSA-supported health centers **can continue using HHS-procured Paxlovid™ at no cost to patients**

# Pharmacist Authority to Furnish COVID-19 Oral Therapeutics

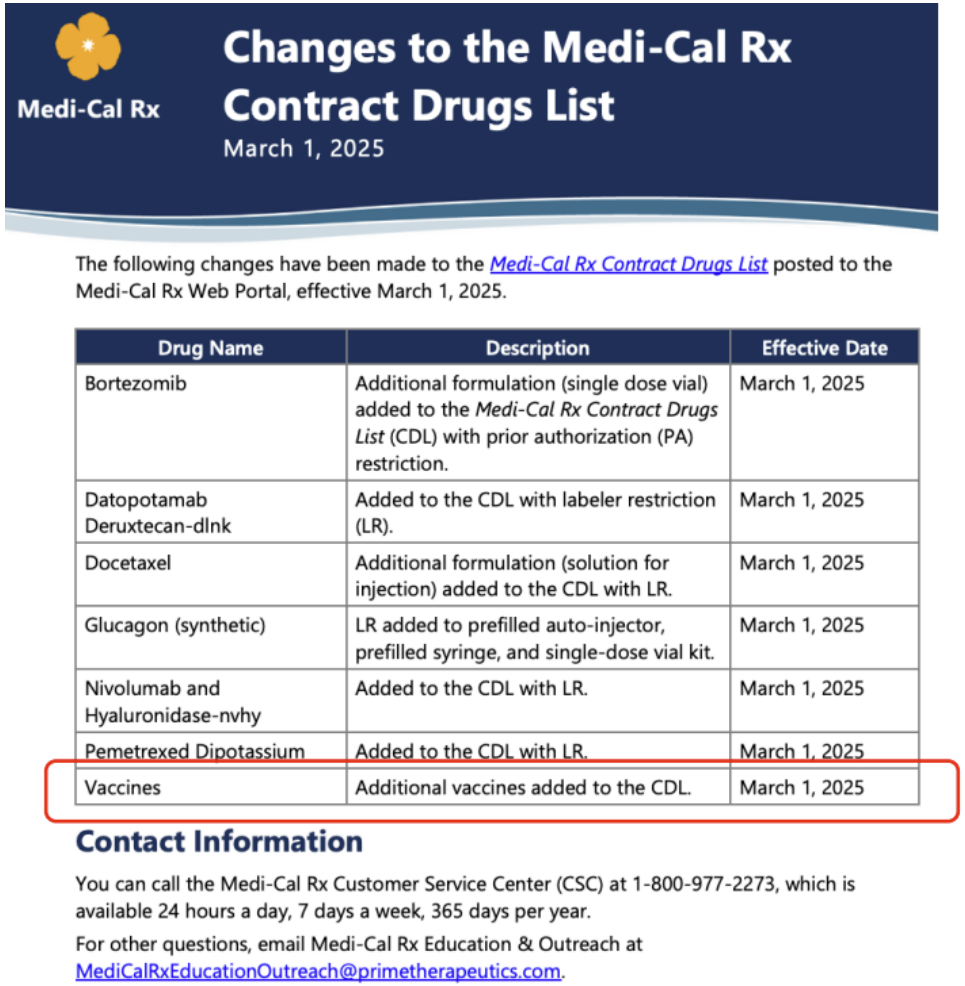
- **BP&C 4052.04** (Valid until **January 1, 2026**)
  - Pharmacists **may furnish COVID-19 oral therapeutics** after a **positive SARS-CoV-2 test**.
- **Prescribing Authority**
  - **Paxlovid™**: Can be prescribed by physicians, APRNs, PAs, and **state-licensed pharmacists**.
  - **Lagevrio™**: **May only be prescribed by** physicians, APRNs, and PAs authorized for anti-infectives.
    - Specifically excludes Pharmacists from prescribing

# Medi-Cal Rx updates to Vaccines

- **March 1, 2025:**
  - **ProQuad**: Prevents **measles, mumps, rubella, and varicella** (Ages **12 months – 12 years**).
  - **ENGERIX-B**: Protects against **all subtypes of hepatitis B virus**.

**Medi-Cal Rx Information**

- [Changes to the Medi-Cal Rx Contract Drug List]
- [Extension of Post-PREP COVID-19 Vaccine Policy]
- **Email:** medicalrxeducationoutreach@primetherapeutics.com



Medi-Cal Rx

## Changes to the Medi-Cal Rx Contract Drugs List

March 1, 2025

The following changes have been made to the *Medi-Cal Rx Contract Drugs List* posted to the Medi-Cal Rx Web Portal, effective March 1, 2025.

| Drug Name | Description | Effective Date |
|---|---|---|
| Bortezomib | Additional formulation (single dose vial) added to the *Medi-Cal Rx Contract Drugs List* (CDL) with prior authorization (PA) restriction. | March 1, 2025 |
| Datopotamab Deruxtecan-dlnk | Added to the CDL with labeler restriction (LR). | March 1, 2025 |
| Docetaxel | Additional formulation (solution for injection) added to the CDL with LR. | March 1, 2025 |
| Glucagon (synthetic) | LR added to prefilled auto-injector, prefilled syringe, and single-dose vial kit. | March 1, 2025 |
| Nivolumab and Hyaluronidase-nvhy | Added to the CDL with LR. | March 1, 2025 |
| Pemetrexed Dipotassium | Added to the CDL with LR. | March 1, 2025 |
| Vaccines | Additional vaccines added to the CDL. | March 1, 2025 |

### Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.

# Medi-Cal COVID-19 Vaccine Coverage

- Public Readiness Emergency Preparedness (PREP) Act has been extended through **December 31, 2029**.
- Children <3 years: Must receive COVID-19 vaccines through the Vaccines for Children (VFC) program.
- Ages 3+: COVID-19 vaccines available through non-VFC pharmacy providers.

**Medi-Cal Rx Information**

- Changes to the Medi-Cal Rx Contract Drug List
- Extension of Post-PREP COVID-19 Vaccine Policy
- **Email:** medicalrxeducationoutreach@primetherapeutics.com

# The Emergency Prescription Assistance Program (EPAP)

- CAHAN: EPAP activated beginning January 17, 2025 through March 15, 2025 in California
- EPAP helped people who were in a disaster who didn't have health insurance with access to:
  - Prescription medicine
  - Medical equipment
  - Medical Supplies
  - Vaccinations
- ASPR Actions since this program has closed:
  - ASPR sent out an email to local, state and federal partners about the end of the program.
  - The ASPR Public Affairs Team removed the EPAP California information link from their website
  - ASPR also identifying the pharmacies that have processed claims for survivors that utilized the program for a more targeted closeout message
    - A total of 34 claims have been processed as a result of the program

# Storage and Handling

Kelley Leung, RN, CDPH

# Novavax Expiration Dates

- No anticipated shelf-life extensions for Novavax 2024 – 2025 COVID-19 Vaccines
- Vaccines expire on the last day of the month.
- Remove all expired vaccines from storage units!
- Place vaccines with the earliest expiration dates toward the front of vaccine storage units and use first.

- Lots expired February 2025
  - 6024MF023A
  - 6024MF024
- Lots expiring March 2025
  - 6024MF025
  - 6024MF026
- Lots expiring April 2025
  - 6025MF001

[Novavax COVID-19 Vaccine, Adjuvanted (2024-2025 Formula)- Expiry Information]

# Nirsevimab Administration End of Season

- Continue administering nirsevimab doses until the end of March
- Keep unexpired nirsevimab doses (as of March 31, 2025) for use in the next season; return only expired doses
- Process your return of spoiled/expired nirsevimab and request a prepaid shipping label on your clinic's myCAvax account.

# RSV Immunization Progress

Kyle Rizzo, CDPH

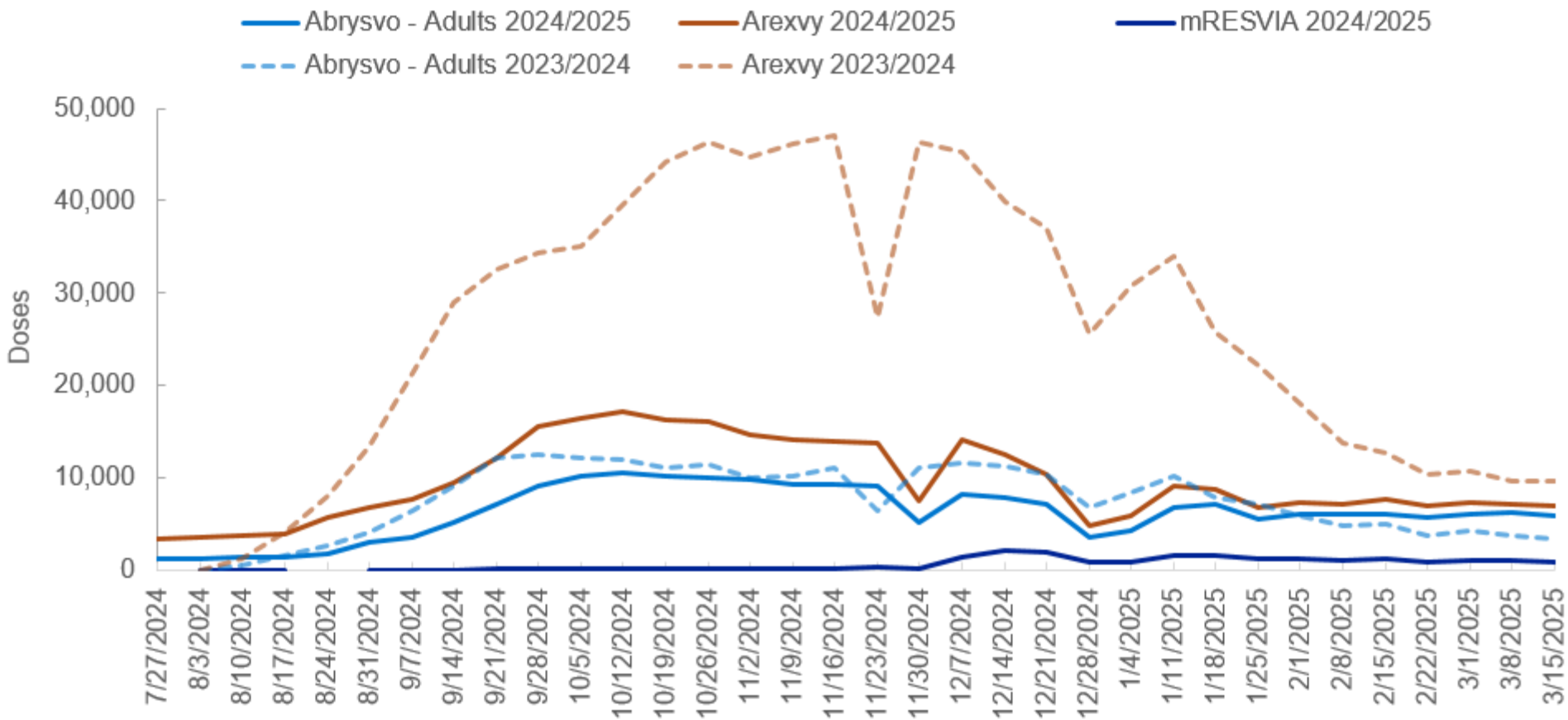
**The following information comes from data reported to the California Immunization Registry (CAIR). This information is preliminary and subject to change.**

# Total RSV Immunizations Administered by Season

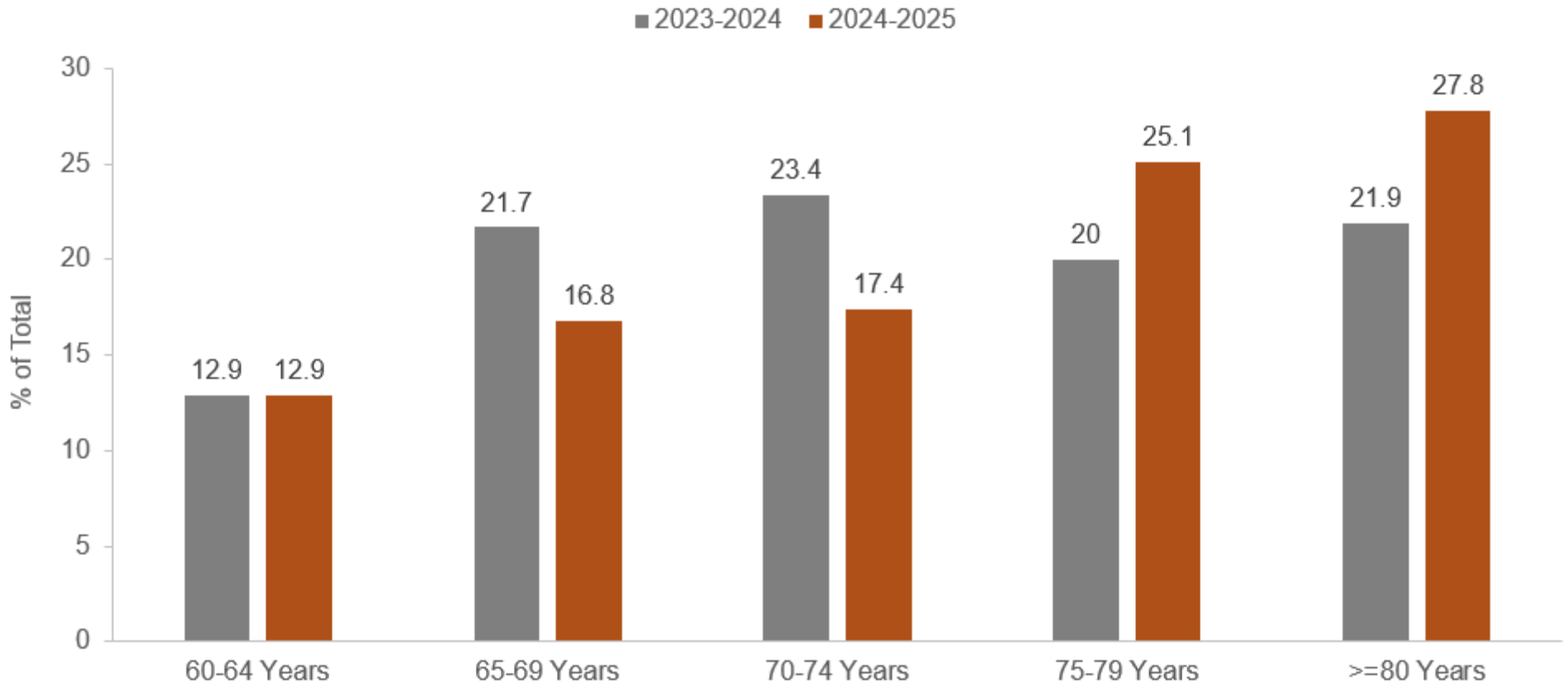
| Immunization | 2023-2024 | | 2024-2025 | |
|---|---|---|---|---|
| | Doses | % of Total | Doses | % of Total |
| Abrysvo (Adults, 60+) | 281,155 | 20.6 | 217,227 | 27.3 |
| Arexvy (Adults, 60+) | 962,522 | 70.6 | 336,483 | 42.3 |
| mRESVIA (Adults, 60+) | 78 | 0.0 | 22,623 | 2.8 |
| Abrysvo (Pregnancy) | 34,531 | 2.5 | 67,505 | 8.5 |
| Nirsevimab (0-24 Months) | 85,796 | 6.3 | 151,690 | 19.1 |
| **Total** | **1,364,082** | **100** | **795,528** | **100** |

Notes. The 2024 – 2025 totals reflect immunizations reported to date. Vaccine recipients reporting female sex and age 15-45 years are included in the pregnant person category for Abrysvo® vaccinations.

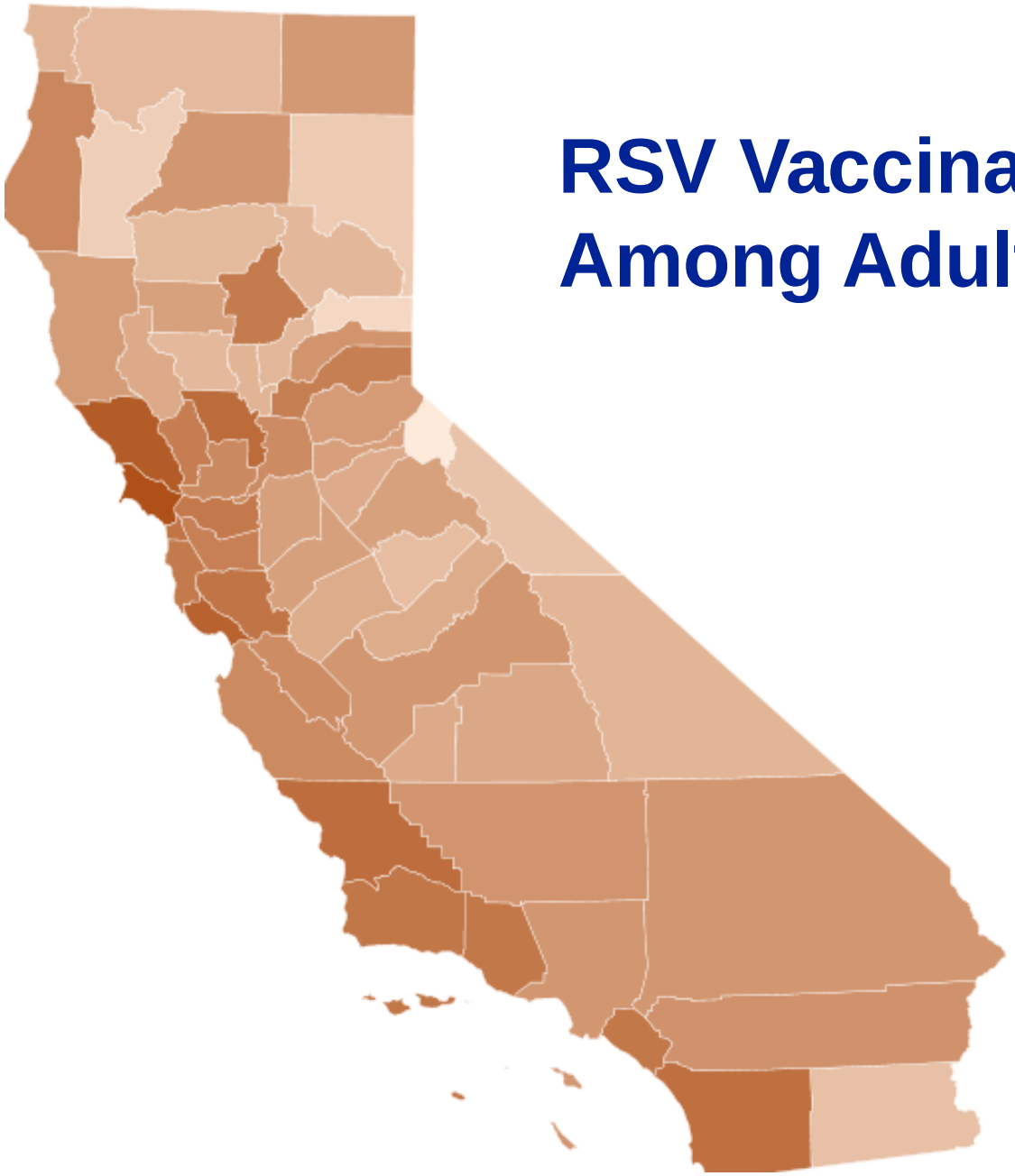
# RSV Vaccinations by Weekly Doses Administered, Adults 60+ Years Old by Season



# RSV Vaccine Recipients by Age and Season



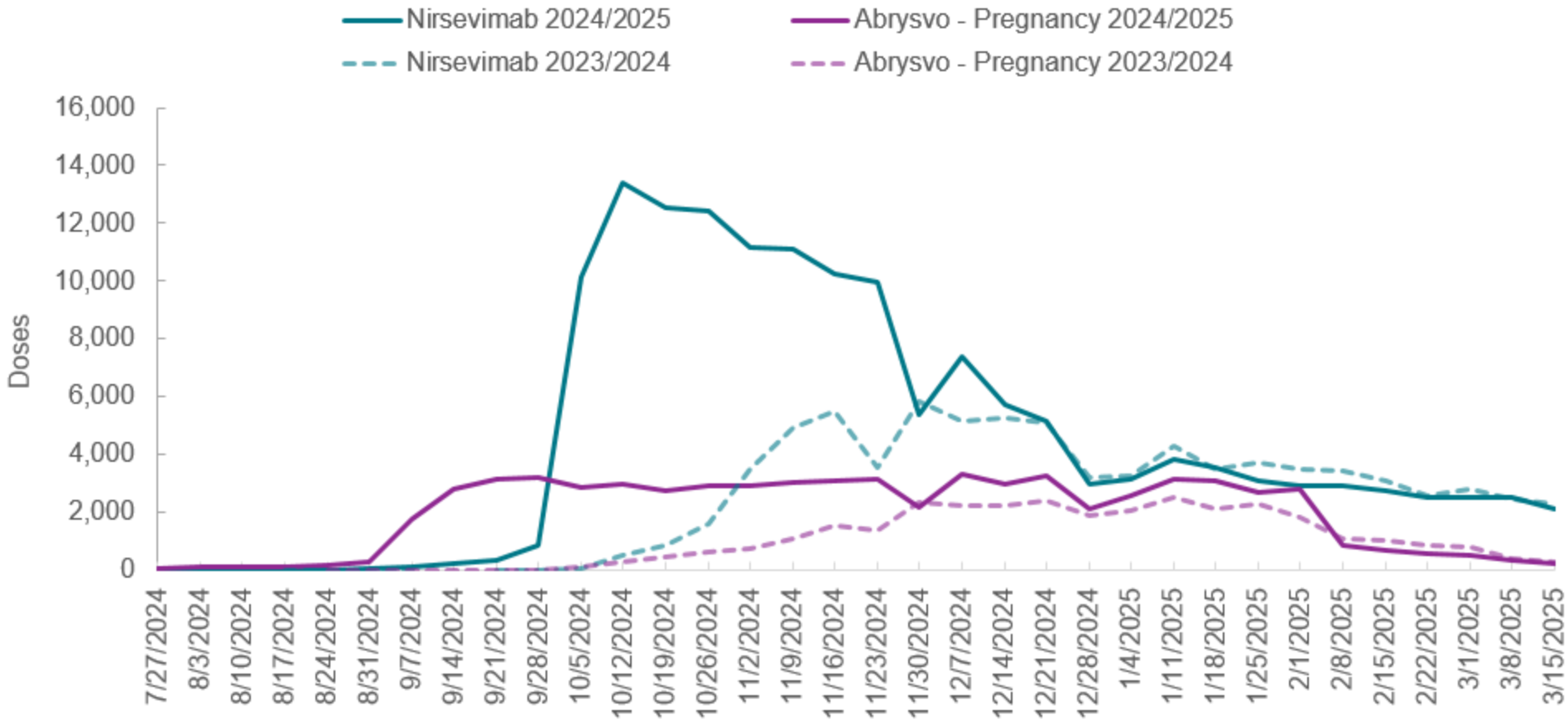
# RSV Vaccination Coverage by County Among Adults Aged 75+ Years Old




Median: 24.2%
Interquartile range: 31% - 17%

Notes. Vaccination coverage estimates include all recipients, regardless of the year the immunization was received. Overall, approximately 28.3% of adults 75+ years old have received an RSV vaccination.

# Total Weekly Pregnant Person and Child RSV Immunization Doses Administered by Season



# Cumulative RSV Immunization Rates to Protect Infants, by Season (through February 2025)

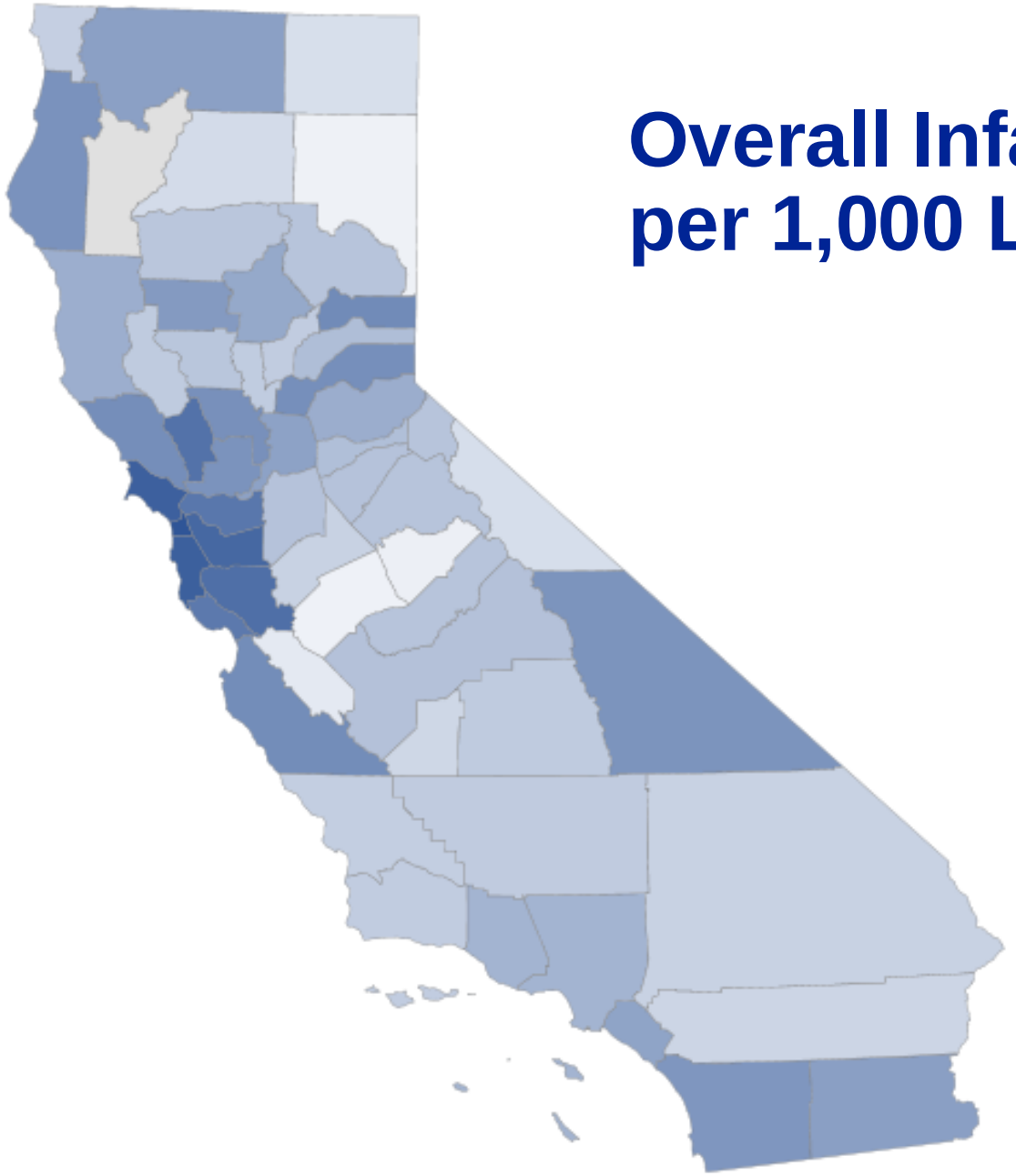
| All RSV Immunizations[1] | | Nirsevimab[1] | | Abrysvo[2] | |
|---|---|---|---|---|---|
| 2023-2024 | 2024-2025 | 2023-2024 | 2024-2025 | 2023-2024 | 2024-2025 |
| 261 | 517 | 181 | 350 | 169 | 346 |

[1]Per 1,000 live births

[2]Per 1,000 pregnancies 32-36 weeks gestation

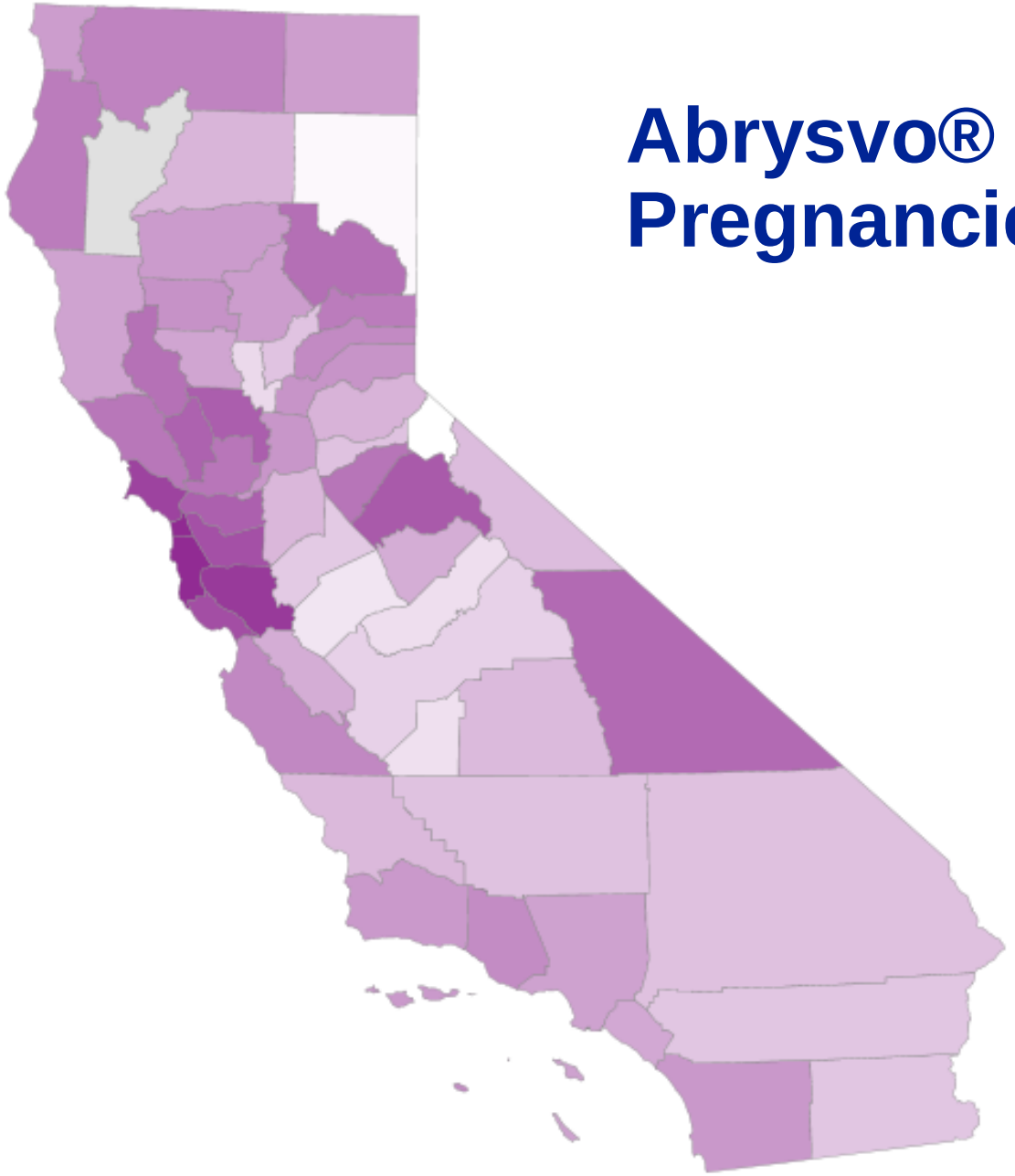
All RSV immunizations include both nirsevimab and Abrysvo doses administered.

# Overall Infant RSV Immunization Rate per 1,000 Live Births, 2024 – 2025



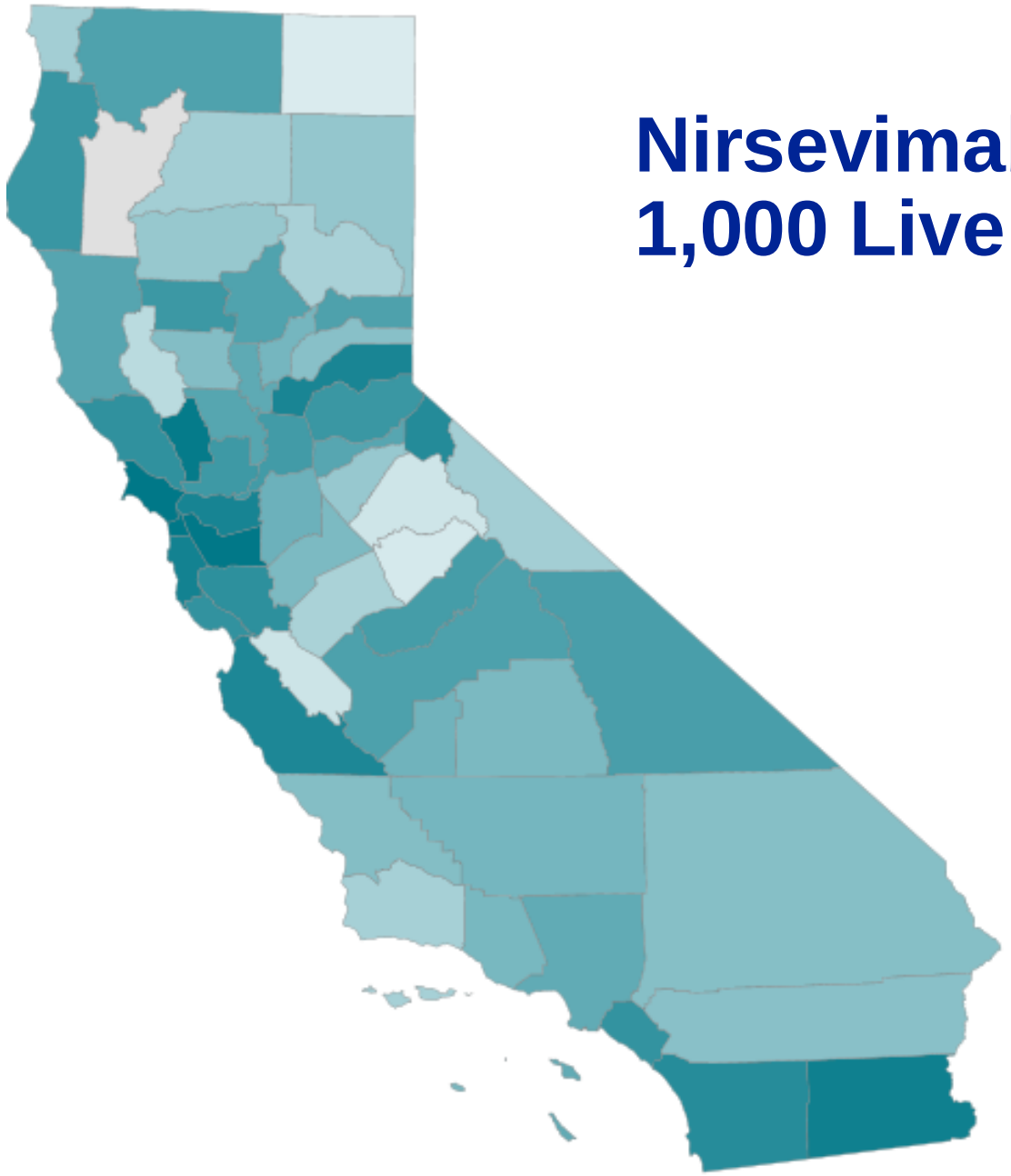

Median rate: 444
Interquartile range: 606 - 399

# Abrysvo® Vaccination Rate per 1,000 Pregnancies 32-36 Weeks, 2024 – 2025



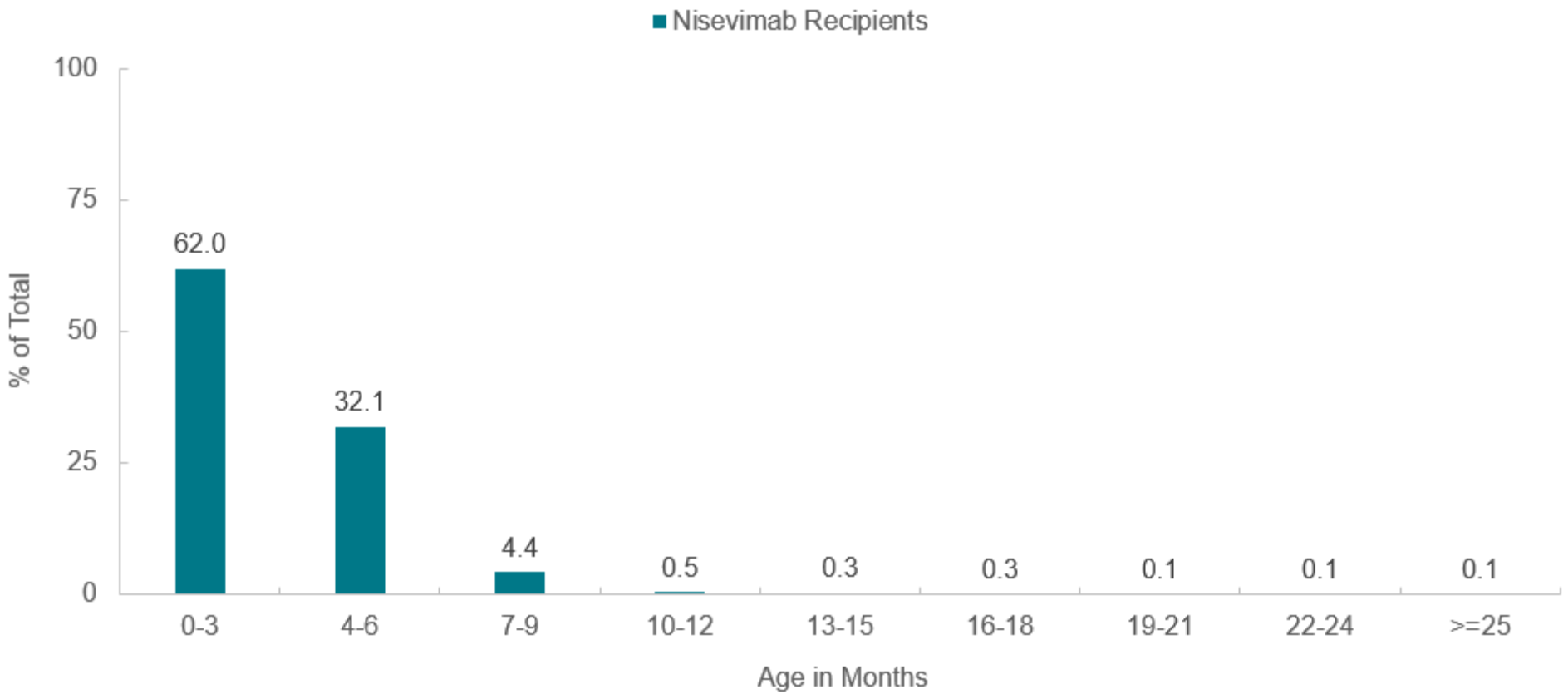

Median rate: 283
Interquartile range: 394 - 193

# Nirsevimab Immunization Rate per 1,000 Live Births, 2024 – 2025

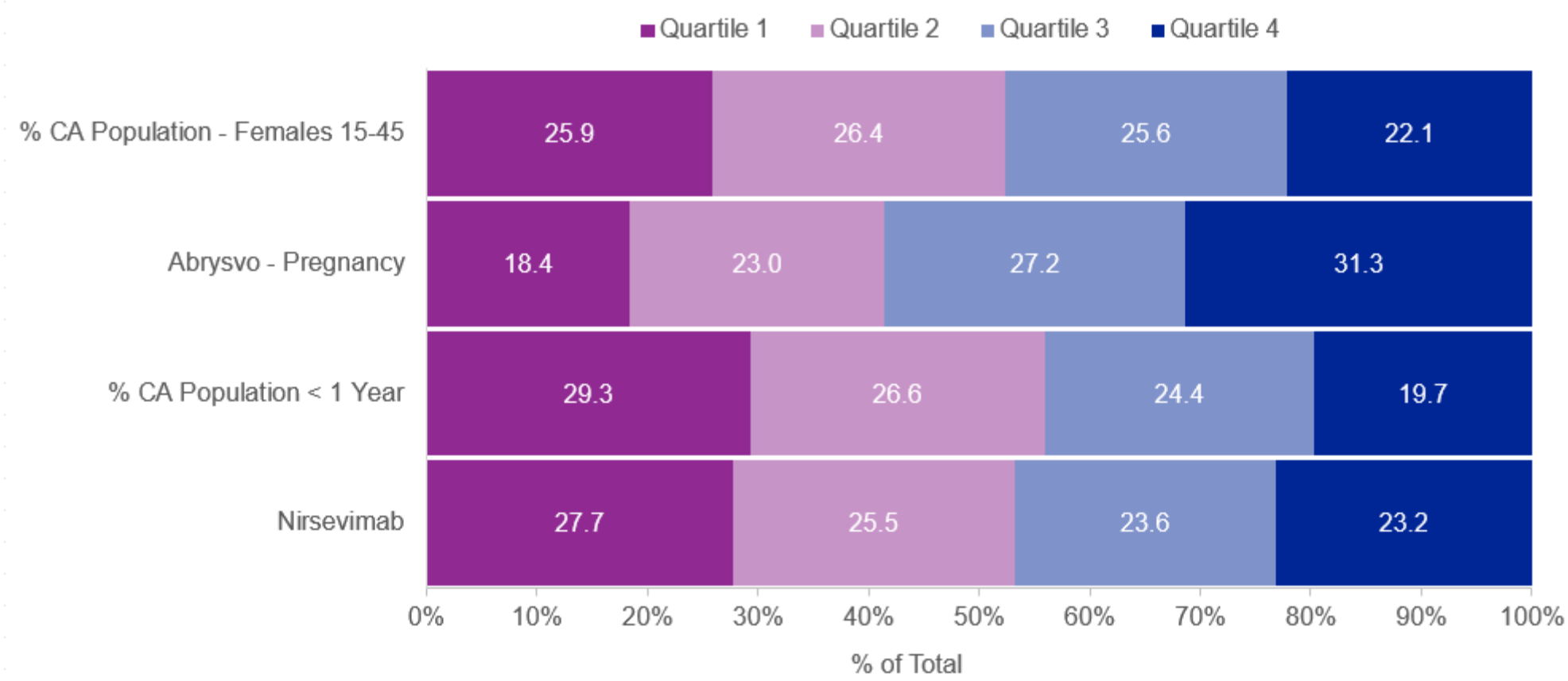



Median rate: 345
Interquartile range: 405 - 256

# Nirsevimab Recipients by Age in Months



# HPI Quartile by Select RSV Immunization Recipients, 2024-2025




Note. The Healthy Places Index (HPI) is a composite measure of community-health conditions. Quartile 1 represents communities with the least healthy conditions and Quartile 4 represents communities with the healthiest conditions.

# Nirsevimab Doses Administered in Hospitals

| Provider Type | 2023-2024 | | 2024-2025 | |
|---|---|---|---|---|
| | Doses | % | Doses | % |
| **All Nirsevimab Doses** | | | | |
| Birth Hospital | 7,418 | 8.6 | 8,726 | 5.8 |
| VFC Enrolled Hospital | 8,047 | 9.4 | 9,693 | 6.4 |
| Non-Birthing Hospital | 5,638 | 6.6 | 9,166 | 6.0 |
| All Other Providers | 64,693 | 75.4 | 124,105 | 81.8 |
| **Total** | **85,796** | **100** | **151,690** | **100** |

Notes. Birth doses include nirsevimab recipients who received an immunization ≤ two days after birth. The data in the table above might overestimate the number of doses administered in hospital inpatient settings.

# Pediatric RSV Immunization Highlights

- Compared with the 2023-2024 season, we observed:
  - 95% increase in maternal Abrysvo® vaccinations
  - 77% increase in nirsevimab immunizations
- Substantial differences in RSV immunization uptake by county; represents an opportunity for outreach and assistance
- Approximately 18% of nirsevimab doses have been administered by hospitals; hospital outreach to remain a primary focus
- Despite low administration of nirsevimab in hospitals, 54% of eligible (i.e., born October 2024-present) infants received nirsevimab within their first week of life.

# Clinical

Floria Chi, MD, CDPH

# Measles: Texas (TX) & New Mexico (NM) Outbreak

as of 3/18/2025

- TX: 279 cases, 36 (13%) hospitalized, 1 (0.4%) death
  - Fatality: Previously healthy, unvaccinated child
  - 75% of cases younger than age 18 years
    - >30% younger than age 5 years
  - >99% of cases unvaccinated or unknown status
    - 2 (<1%) with 1 or 2 doses of MMR
- NM: 38 cases, adjacent to affected TX counties
  - 1 death – unvaccinated adult
- OK: 4 probable cases linked to TX/NM cases

Measles Outbreak | Texas DSHS

Measles Cases - New Mexico

Texas announces first death in measles outbreak | Texas DSHS

NM deceased resident tested positive for measles

Cases of Measles in Oklahoma Reported

Measles Cases and Outbreaks | | CDC



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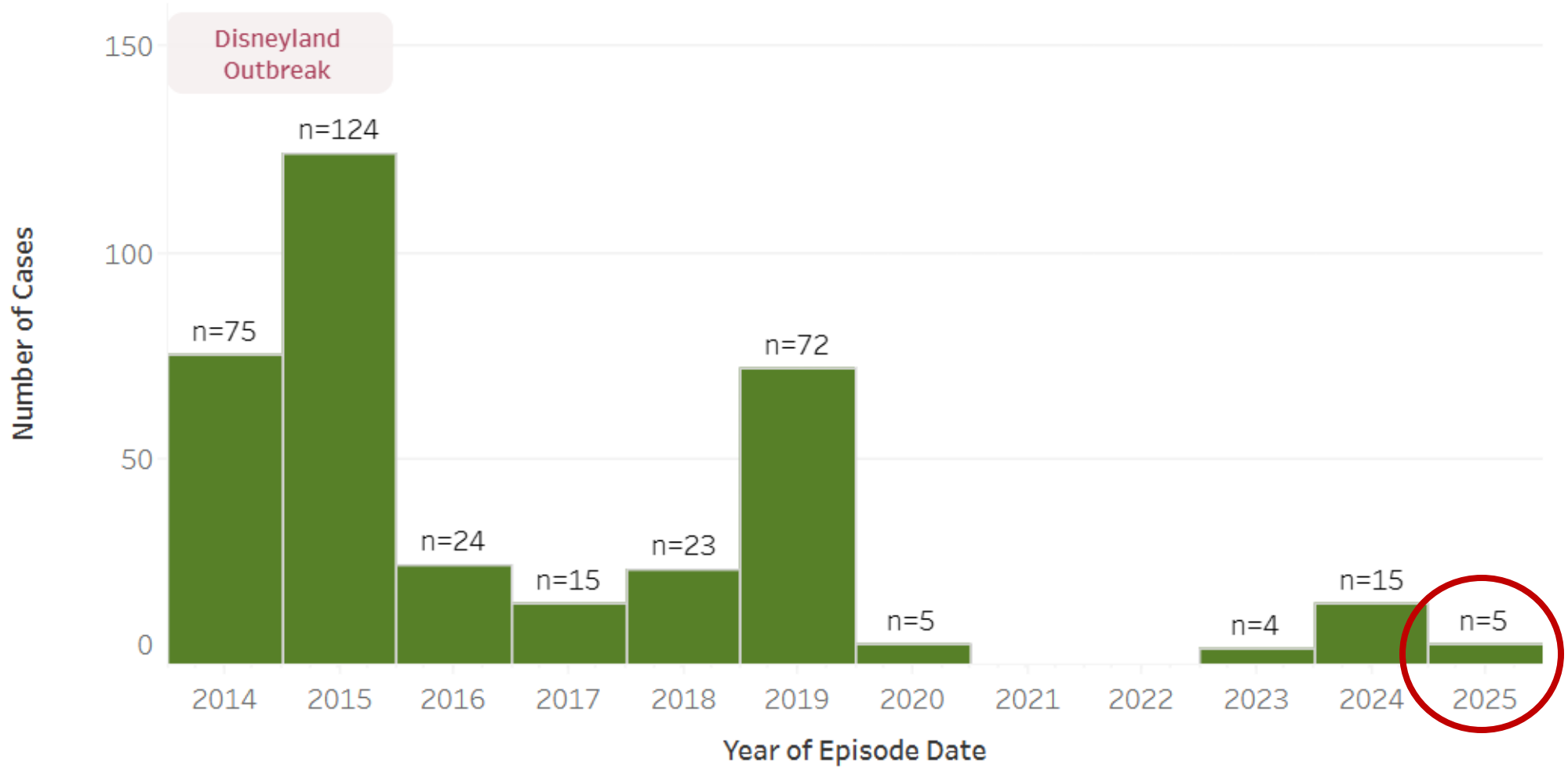
# Confirmed Measles Cases by Year, CA, 2014-2025

*CDPH Data, as of 3/11/2025*




Source: CDPH Immunization Branch Surveillance Data



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# Measles in California, 2025 YTD

5 cases: all recently returned from international travel to SE Asia

- Otherwise, unrelated to each other or to Texas outbreak
- Reside in Orange, Los Angeles, Fresno and other counties
- No secondary cases yet identified

No deaths due to measles infection

CDPH Measles Webpage

OC Health Care Agency Press Release, 2/13/25

LA County Press Release

Fresno/Madera press conference, 3/12/25

# Recent Health Alerts – Guidance on MMR

CDC Health Alert Network (HAN), 3/7/25

- **Before international travel**
  - All ages: up to date measles vaccination
  - Ages 6-11 months, 1 dose before departure, then routine 2-dose series
  - Age 12 months and older: First dose now, 2nd dose 28 days later
- **Before travel to domestic outbreak area**
  - Consult with healthcare provider

Texas DSTS Health Alert, 3/6/25

- Recommends early MMR doses for residents in the outbreak area
- Outbreak area: 6 counties in West Texas

# Routine MMR Vaccine Recommendations

- Children: 2 doses
  - Dose1: 12-15 months
  - Dose 2: 4-6 years of age
- Adults
  - 1 dose or other evidence of immunity* if normal risk
  - 2 doses at least 28 days apart if high risk, e.g., post-secondary students, healthcare workers, international travelers

*Evidence of immunity:

- Written documentation of adequate vaccination,
- Laboratory evidence of immunity,
- Laboratory confirmation of measles, or
- Born in U.S. before 1957

Measles Vaccine Recommendations | CDC; Child Immunization Schedule Notes | CDC; Adult Immunization Schedule Notes | Vaccines & Immunizations | CDC

# If a Provider Suspects Measles, Isolate and Call your LHD

1. **Prevent spread:** Mask and isolate the patient immediately in an airborne infection isolation room (AIIR), if possible
2. **Promptly notify** your local health department (LHD) to report suspected measles cases, before laboratory confirmation.
3. **Collect specimens for testing:**
   - The preferred test is a measles polymerase chain reaction (PCR) test
     - Throat or NP swab and urine (Measles testing guidance)
   - Measles IgM testing is frequently falsely positive and is not recommended.
4. **Submit specimens to a public health lab (PHL), this is the preferred option**
   - **Many local health departments can test for measles:**
     - Faster
     - Allows access to the specimen for additional testing, if needed
     - Preferred over commercial lab (i.e., Quest) testing.



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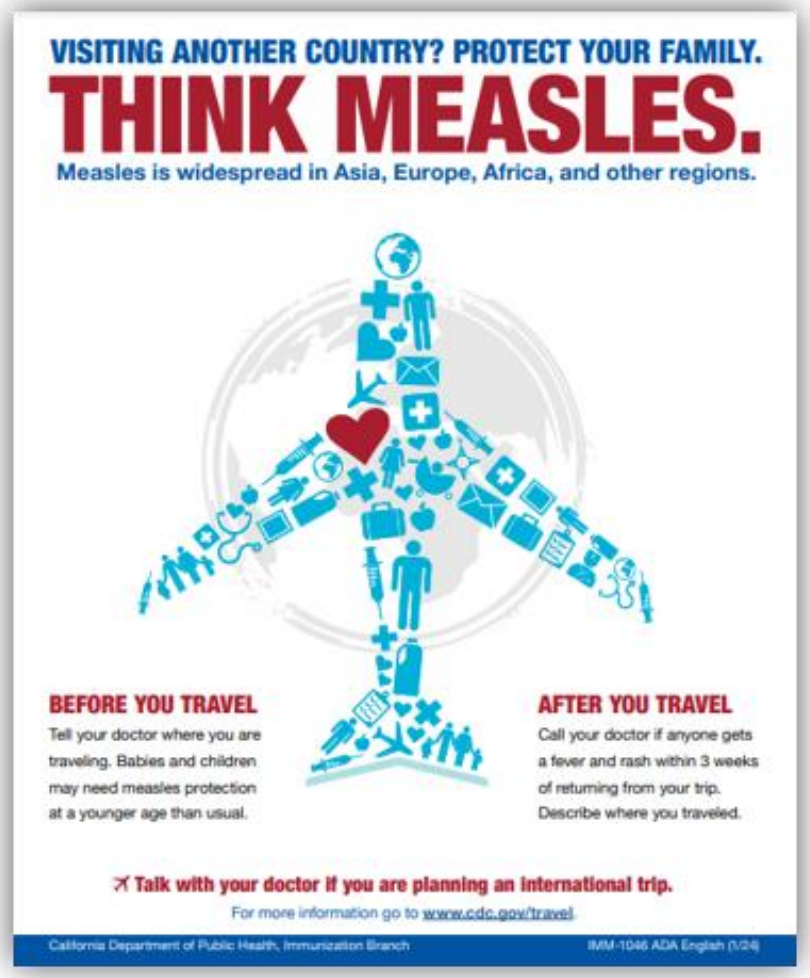
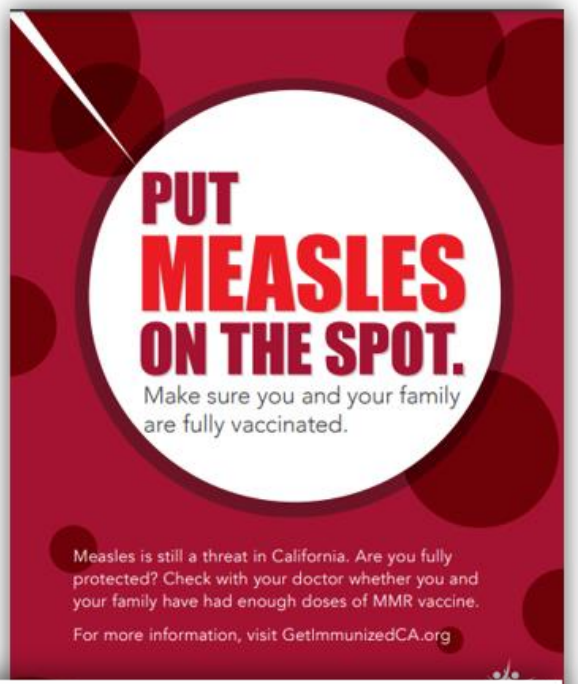
# Resources





[CDPH EZIZ Measles Resources]

CDPH | Immunization Branch

# It's Not Too Late to Vaccinate!

- Everyone 6 months and older should get **updated COVID-19 and influenza vaccines.**
  - A second dose of COVID-19 vaccine is recommended for ≥65 years and the immunocompromised, 6 months (min. 2 months) after their first.
- Infants and older adults who are eligible should get **RSV immunization**.
- Immunizations may be co-administered at the same visit.

**Child & Adolescent Respiratory IZ Recommendations IMM1527**

## Respiratory Disease Immunization Recommendations for Children and Adolescents

| | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | April | May | Jun |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| COVID-19 (6 months+) | Strongly recommend updated vaccine for everyone. Children ages 6 months – 4 years should complete a multi-dose initial series, with at least one dose of the updated vaccine. | | | | | | | | | | | |
| Flu (6 months+) | Vaccinate: • Children who need 2 doses* • Pregnant persons in third trimester • Those who may not return in the fall | | Optimal vaccination: September and October | | Continue vaccinating as long as flu is circulating, and unexpired vaccine is available. | | | | | | | |
| RSV (Nirsevimab) (0 –19 months)** | | | | Optimal administration: October 1 – March 31 | | | | | | | | |

Recommended immunization timing  IZ timing for certain situations

*Children ages 6 months – 8 years who have received less than 2 doses in previous flu seasons, need 2 doses. The first flu vaccine dose should be given as soon as vaccine is available to allow the second dose to be given > 4 weeks later and ideally by the end of October.

**Providers may adjust timing based on guidance from local public health or regional medical centers.

California Department of Public Health | Immunization Branch  IMM-1527 (5/24)

RSV Season Immunization Recommendations

# RSV Season Immunization Recommendations

| | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | April | May | Jun |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Infants & Children (Nirsevimab)* | | | | October 1 – March 31* | | | | | | | | |
| Pregnant people (Abrysvo)* | | | September 1 – January 31 between 32-36 weeks gestation* | | | | | | | | | |
| Adults 75+, and 60-74 at increased risk (Abrysvo, Arexvy, mRESVIA) | Offer to eligible, unvaccinated adults. CDC encourages healthcare providers to maximize the benefit of RSV vaccination by offering in late summer or early fall. | | | | | | | | | | | |

Recommended immunization timing

*If continuing to immunize outside recommended timeframe, make sure to:

1. Check with insurers to ensure reimbursement. Keep remaining doses for next RSV season.
2. Unused and unexpired supply of VFC Nirsevimab or Abrysvo cannot be returned to McKesson. Label these doses as "Keep for Fall."

California Department of Public Health | Immunization Branch (7/24)

# 2nd Dose COVID-19 Vaccine for Adults 65+

- Adults 65 years and older need a recommended 2nd dose of 2024-25 COVID-19 vaccine **6 months after their 1st dose.**
- Patients who received their **1st dose September 2024** should receive their **2nd dose now in March.**
- 2nd dose COVID-19 vaccine provides extra protection against severe illness and hospitalization!

[EZIZ Infographic]

# Influenza Vaccine Composition, 2025 – 2026 Season

- On 3/13/25, FDA recommended trivalent 2025 – 2026 flu vaccines contain:
  - A/Victoria/4897/2022 (egg-) & A/Wisconsin/67/2022 (cell/recombinant-based) (H1N1)pdm09-like virus
  - A/Croatia/10136RV/2023 (egg-) & A/District of Columbia/27/2023 (cell/recombinant-based) (H3N2)-like virus **Updated from 2024 – 2025
  - B/Austria/1359417/2021 (B/Victoria lineage)-like virus.
- These recommendations align with WHO's recommendations.
- FDA anticipates there will be an adequate and diverse supply of flu vaccines for the 2025 – 2026 season.

Influenza Vaccine Composition for the 2025-2026 U.S. Influenza Season | FDA

WHO Recommendations announced for influenza vaccine composition for the 2025–2026 northern hemisphere influenza season

# Interim 2024 – 2025 Influenza Vaccine Effectiveness

- 2024 – 2025 influenza vaccination reduced the risk for influenza-associated outpatient visits and hospitalizations this season.
- Flu Vaccine Effectiveness (VE) estimates ranged from:
  - Adult:
    - Outpatient: 36-54%
    - Hospitalizations: 41-55%
  - Children:
    - Outpatient: 32-60%
    - Hospitalizations: 63-78%

Interim Estimates of 2024–2025 Seasonal Influenza Vaccine Effectiveness — Four Vaccine Effectiveness Networks, United States, October 2024–February 2025 | MMWR

# CA Immunization Registry (CAIR)

Diana Singh and Cecilia Sandoval, CDPH

# CAIR Update

- Sprint 22 (2.8.24) deployment date scheduled 3/12/25
  - Bexsero Schedule Update Recommended Interval
  - Update PCV13 Adult Series

# My DVR Update

- Unified Release 80 (scheduled for 03/11/2025)
  - Upgrade to newest Evaluator v.2.45.2
  - Phase 2 FAQ Search Fuzzy Matching Enhancement
  - Replace CAIR Help Desk number with email for all supported languages
  - Support SRT transition to Databricks
- Unified Release 81 (scheduled for 04/08/2025)
  - DVR Site Refresh for All Languages
  - Update "Q&A" on the DVR site to "FAQ“ for all languages
  - DVR/SRT Resource Groups Cleanup
  - Delete obsolete Public Storage Accounts for DVR/SRT
  - Support SRT transition to Databricks

# CAIR and myCAvax

- CAIR
  - Inventory
  - Funding Source (VFC, Private, SGF, 317)
  - Eligibility (Private Pay, uninsured, underinsured, etc.)

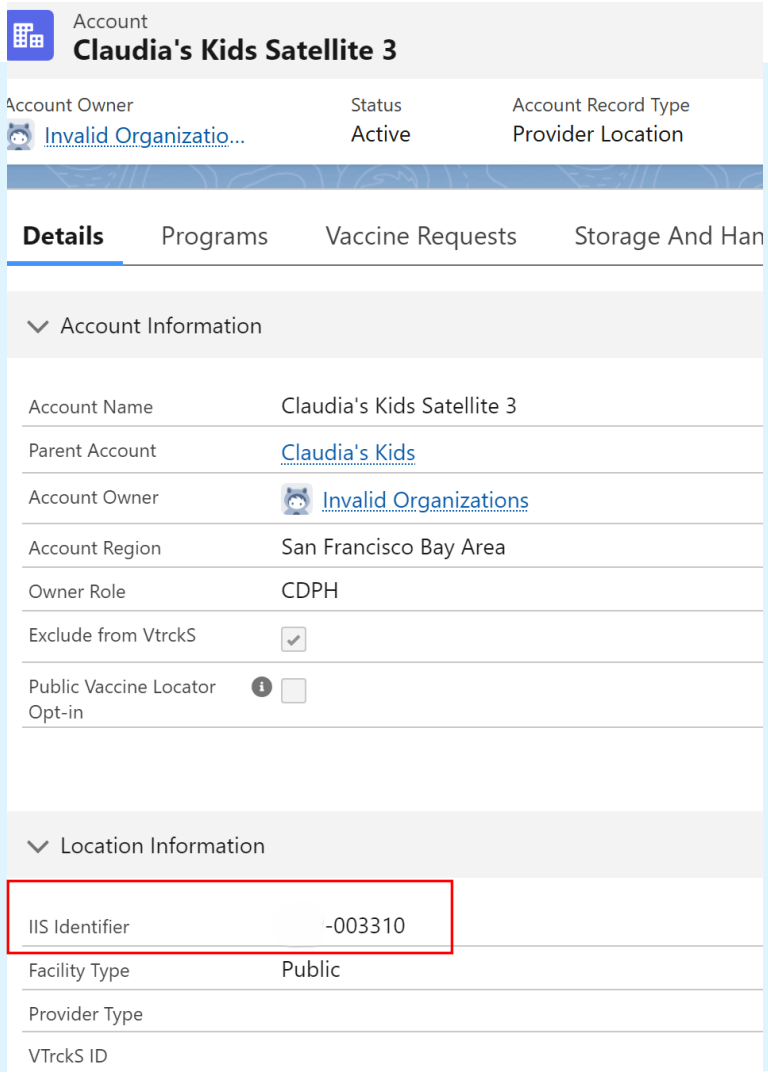
# CAIR and myCAvax

- myCAvax
  - How is data used
    - Provider contact information
    - Data Quality Provider Outreach
    - Reporting – vaccine management data and CAIR administration data

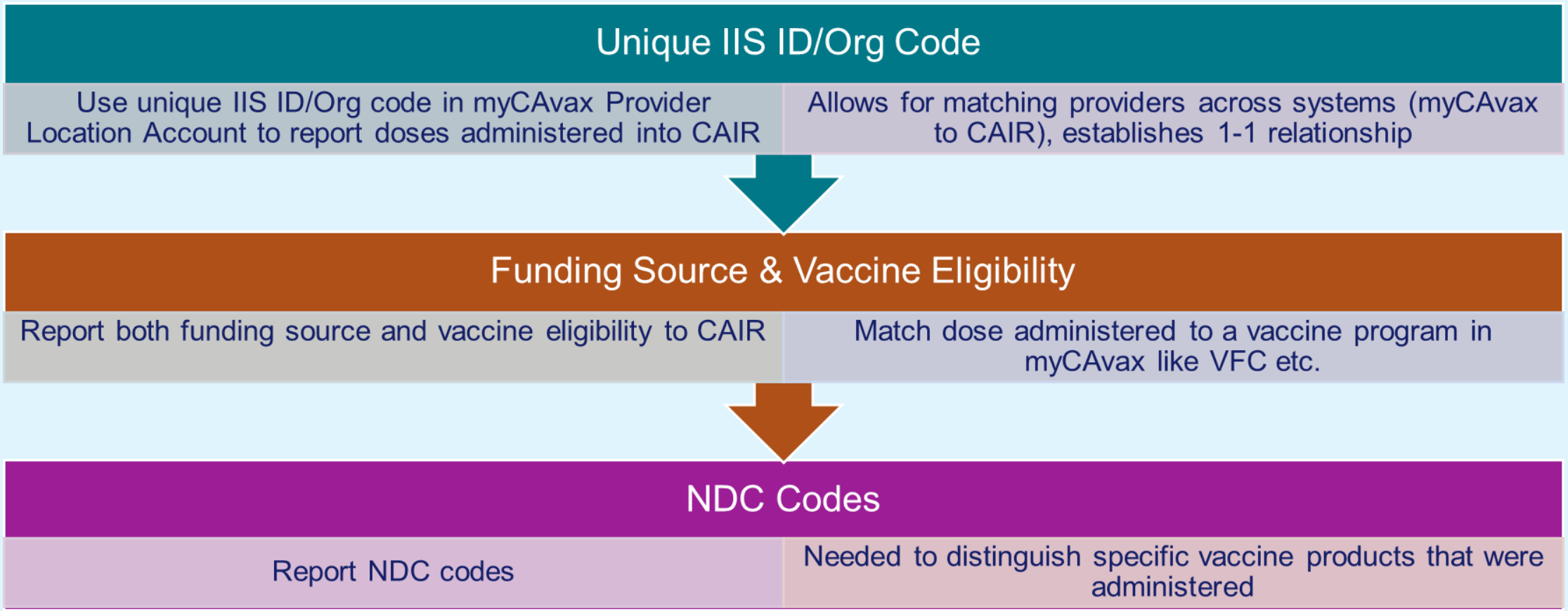
- Why it's important
  - Match providers in CAIR and myCAvax using IIS ID/Org Code
  - Establishes a one-to-one relationship across systems

# Reporting Requirements

- myCAvax Provider location account
- Use your unique IIS ID/Org Code when reporting into CAIR
- Submit following fields
  - Funding Source
  - Vaccine Eligibility
  - NDC codes



# Why Submission of These Data Fields is Important



# Data Quality Overview and Common Issues

## Current State of Data Quality

- Overall quality of data is poor
- We are here to support improvement
- We will have additional resources, materials, job aids available
- Are you set for success to report
  - Are we using the correct IIS ID/Org Code to report?
  - Are we submitting the required fields?

## Common Data Issues

1. Unable to match myCAvax provider location to correct doses administered
   - Due to not using IIS ID/Org Code tied to myCAvax provider location account
2. Submission of blank fields
   - Active VFC providers submitting incomplete records: 2,135 (67.6 %)

# Vaccines for Children

Brenton Louie, CDPH

# 2025 VFC Recertification

- 95 outstanding VFC Recertifications – due date was February 14
  - Accounts currently suspended from vaccine ordering.
  - When in suspended status, providers will not be able to:
    - Submit a vaccine order
    - Transfer in vaccines
- Targeted outreach and communications
- After several reminder and warning communications, providers who still have not Recertified will be terminated from the VFC Program
  - To re-enroll in VFC, there may be a waiting period until the next Recertification cycle
  - Termination from the VFC Program may affect a provider's status in Medi-Cal

# RSV Immunization of Infants with Nirsevimab

- ACIP recommends RSV immunization of eligible infants between October and March for most of the continental US.
  - Continue ordering nirsevimab until the end of March.
  - VFC will zero out allocations of nirsevimab on March 31, 2025.
  - Providers with unexpired nirsevimab inventory on hand after March 31, 2025, can store the product for use next season.
  - To minimize vaccine loss/wastage, providers should not order nirsevimab doses at the end of the vaccination season for the purpose of using these doses during the next season.
- New thresholds for nirsevimab will be implemented for the 2025 – 2026 season. Details will be available closer to next season.

# Continue Ordering VFC Flu Vaccine

- Flu season isn’t over yet!
- If you have already ordered your full seasonal flu vaccine allocation and need more doses, you can request more doses on the VFC order form.
- VFC staff will add allocations based on availability.

# IIS Reporting Requirements for VFC Program

- “I will enter all vaccines doses administered in my practice, regardless of patient's age or eligibility status, into the California Immunization Registry (CAIR), or an approved Immunization Information system, in accordance with all specified elements of AB1797. Vaccine administration submission shall include specifics about the vaccine, eligibility category by dose, and should occur within the same day of administration, but no later than 14 days.”
  - Source: VFC Provider Agreement, line item 14 (IMM-1241)
- Report all VFC-supplied vaccine doses administered to an immunization registry (CAIR or RIDE/Healthy Futures) under the Registry ID for the corresponding provider PIN receiving vaccines; data must include all required VFC screening and administration elements.
  - Source: VFC Provider Agreement Addendum, line item 15 (IMM-1242)

# IIS Information on the myCAvax VFC Order Form

- New updates to the myCAvax order form allows clinics to see how well they have been reporting vaccine administration data in the IIS as required by law.
  - Order Form now displays “IIS Qty Used Since Last Order” and “% Doses Submitted to IIS”
  - **IMPORTANT: This information will <u>not</u> affect how your VFC order will be approved at this time.**
- As a reminder, AB1797 (Akilah Weber, 2022) was a law implemented on January 1, 2023 that requires all California providers to enter every immunization administered, as well as a patient’s race and ethnicity, into an IIS (CAIR, or RIDE/Healthy Futures).
  - For more information about AB1797, please refer to the California Department of Public Health’s AB 1797 Immunization Registry FAQs.

# IIS Information and VFC

As part of VFC's flu Progress Reports, providers have been encouraged to monitor IIS reporting against manual reporting with Flu ordering.

## How Can I Improve?

Use and share tools that your own VFC peers say make a difference, including the VFC Flu Action Plan (We recommend choosing 2-3 Action Plan strategies or new strategies for success!), Speaking to Parents About Flu Vaccine, and this Flu Report.

### If flu administration data differs from your order data, take the time to check.

Evaluate any discrepancy between VFC flu doses administered in CAIR and flu doses in MyVFCVaccines. A difference likely indicates that some doses are not being entered into CAIR. We urge you to take the following actions:

1. **Check your CAIR ID on this report.** If your CAIR ID is not the one listed above, please edit your CAIR ID on your account at myVFCvaccines.org. Each clinic site must have its own unique CAIR ID.
2. **Ensure that your EHR can capture VFC eligibility.** You will need to use this when entering VFC flu doses administered.
3. **Check the accuracy of VFC flu doses administered data on this report.** If you are submitting doses administered to CAIR via data exchange, run a "doses administered report." In CAIR, set the date parameter to start the flu season on August 1 and end January 24 (to match this Flu Report). This will help you verify that flu doses are being submitted correctly. How close is the number of flu doses administered to your VFC flu vaccine ordering target? Are the VFC flu vaccines ordered being administered to your VFC patients?

January 2024

## Mid-Season VFC Flu Vaccine Report

VFC

**For: Izzy the Bear- Pediatrics MD**
**PIN: 888888**
**Registry ID: izzy**

### It's time to review your flu data and practices.

On the Fall Flu Report (November 2023) your clinic reached N/A% of your VFC flu vaccine ordering target. This report shares your mid-season flu target as of January 24, 2024. Setting goals as well as routinely assessing your clinic's flu vaccine administration rates and ordering trends are best practices. This report offers valuable information to guide your ordering, administering, and reporting flu vaccine through the spring. An end-of-season report in July will rate your clinic based on how close you came to reaching your VFC flu vaccine ordering target goal during the 2023-2024 flu season. For your convenience, you may also view your January flu report by logging in to your MyVFCVaccines.org account.

### How are you performing during the 2023-2024 flu season to date?

You ordered 0% of your target amount for this flu season (as of January 24, 2024).

**Flu Doses Ordered for 2023-24**

| Ordered: | Received: | Your Goal: | % of target met |
|---|---|---|---|
| 0 | 0 | 0 | 0 |

### Compare with CAIR!

Why are immunization registry data included on this report? California state law (AB1797) requires all providers to report vaccinations to the immunization registry the same day of administration but no later than 14 days. *Future* flu targets are anticipated to be based on flu doses reported to CAIR. It's in your practice's interest to examine your CAIR data now. How close is your flu vaccine ordering target (above) to your VFC flu administration data below? Use the 1,2,3 prompts at the bottom of this report to help troubleshoot any potential issues

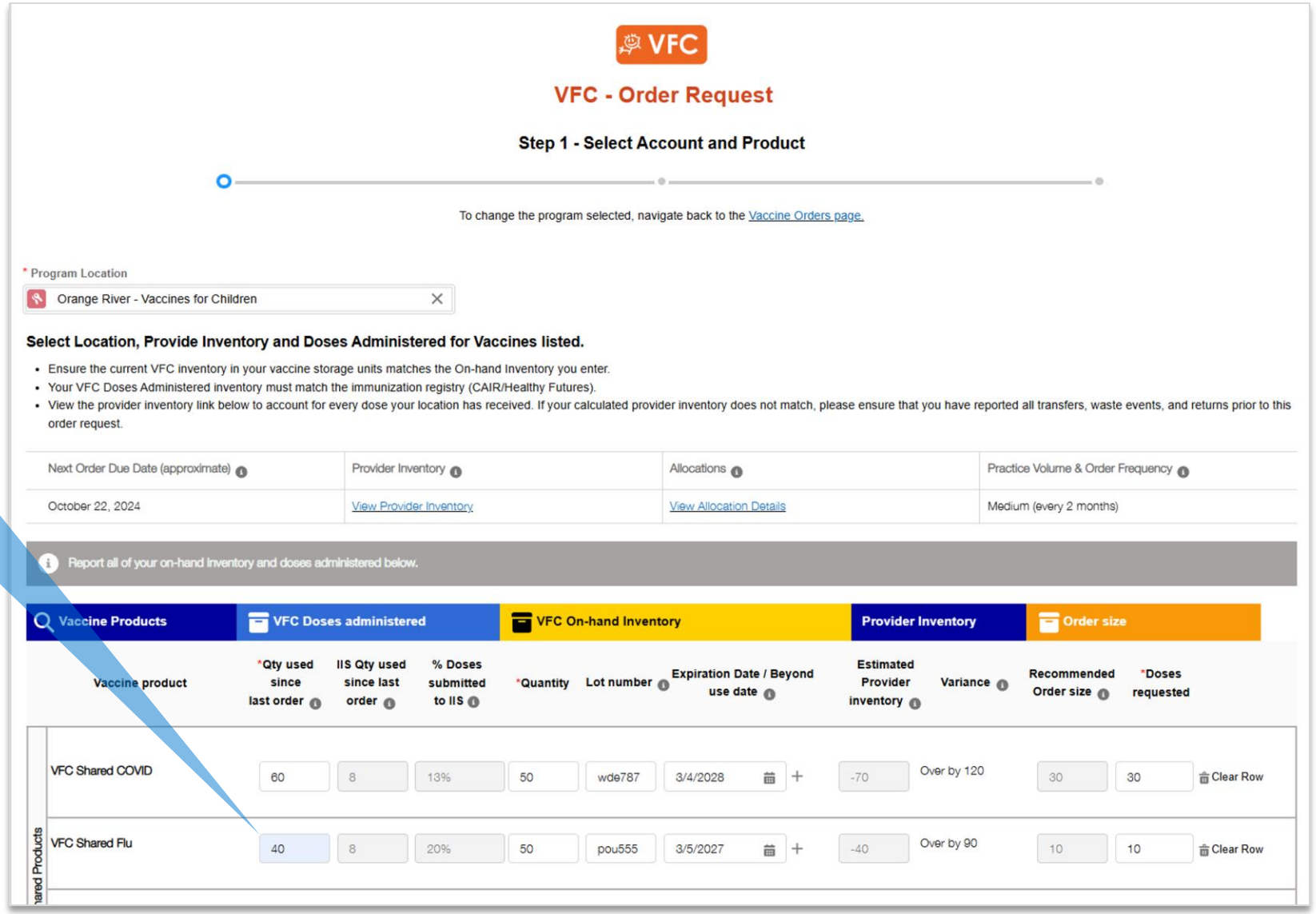
**Flu Doses Administered for 2023-24**

*Through January 24, 2024*

| MyVFCVaccines: | CAIR: | Your Goal: | % of target met |
|---|---|---|---|
| 0 | 0 | 0 | 0 |

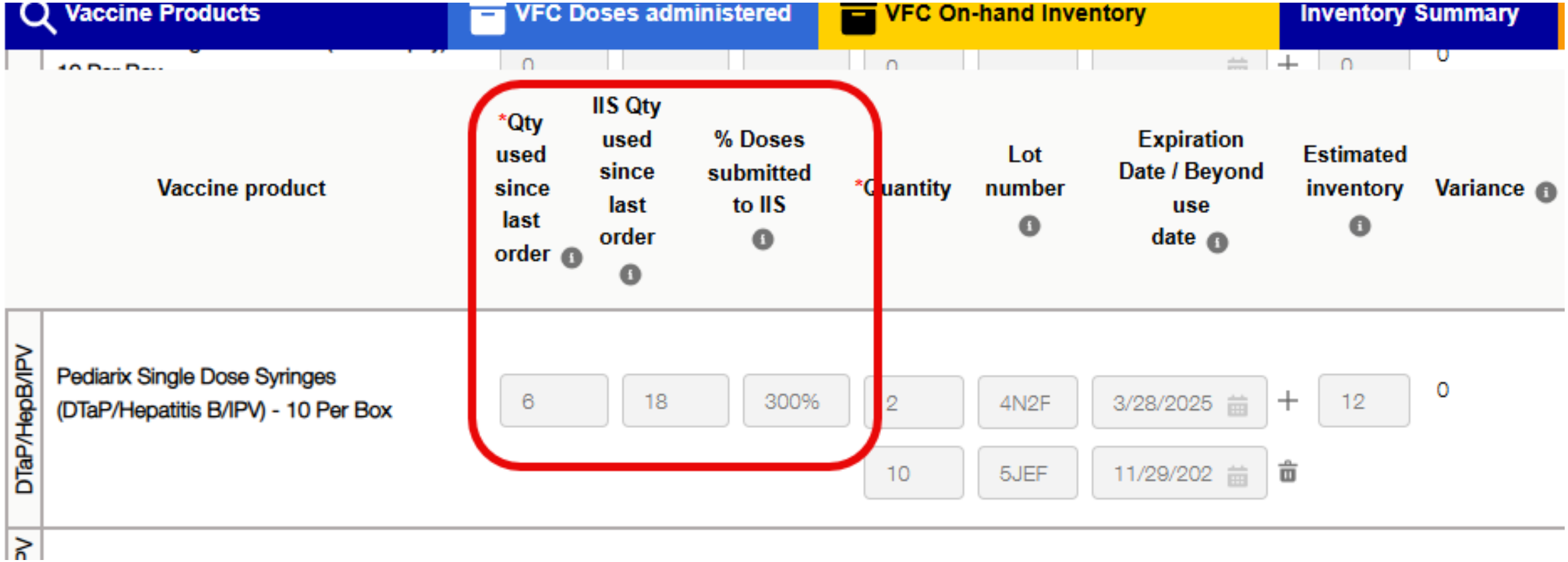
# The VFC Order Form Has Changed!

**Enter doses administered since your last order.** (column moved to the left side of the form, similar to the old MyVFCVaccines order form)



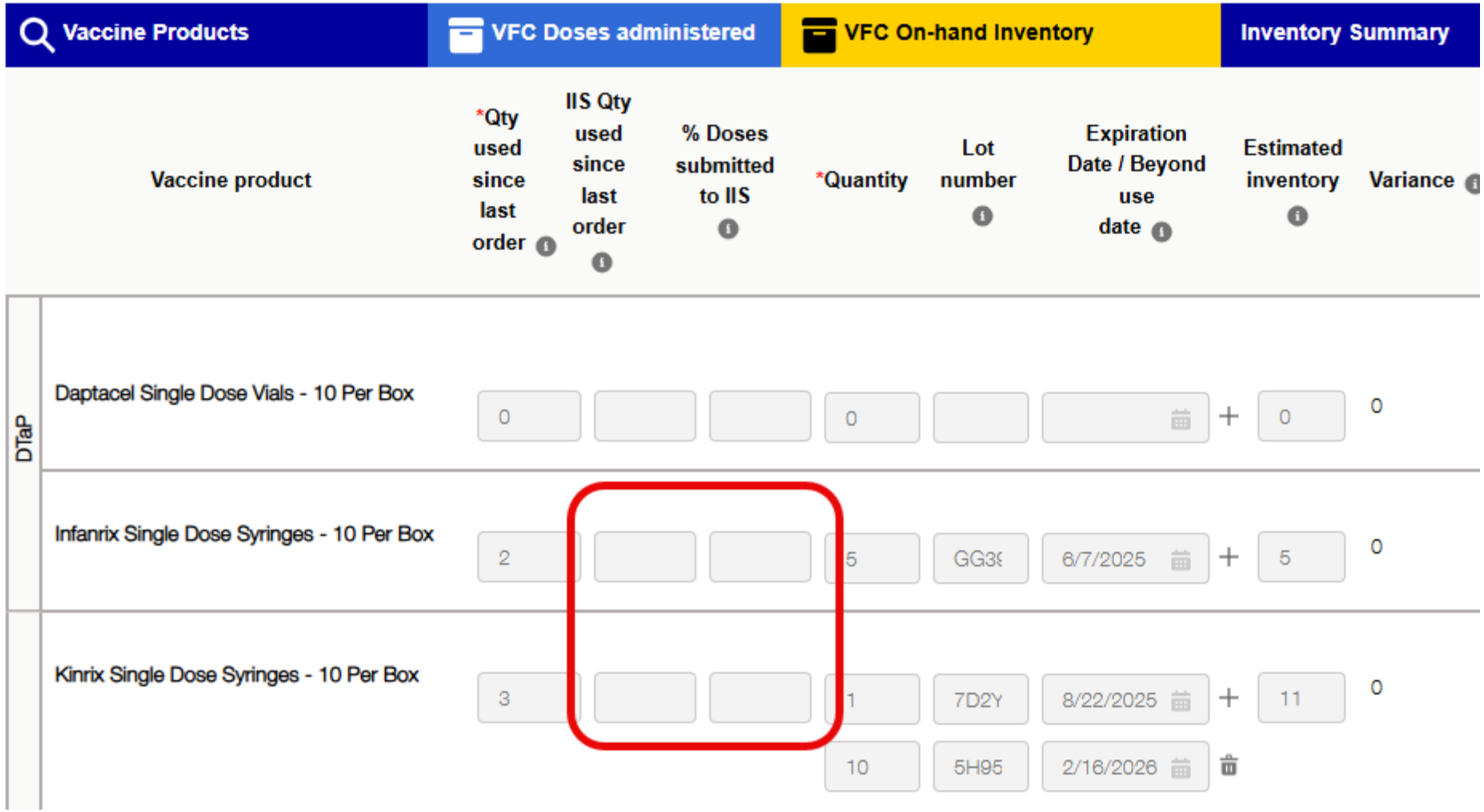
# IIS Doses Not Matching Self-Reported Usage

- Check your IIS to verify doses are reported correctly



# IIS Doses Missing

- Check your IIS to verify doses are reported correctly



| Vaccine Products | | VFC Doses administered | | | VFC On-hand Inventory | | | Inventory Summary | |
|---|---|---|---|---|---|---|---|---|---|
| | Vaccine product | *Qty used since last order | IIS Qty used since last order | % Doses submitted to IIS | *Quantity | Lot number | Expiration Date / Beyond use date | Estimated inventory | Variance |
| DTaP | Daptacel Single Dose Vials - 10 Per Box | 0 | | | 0 | | | 0 | 0 |
| | Infanrix Single Dose Syringes - 10 Per Box | 2 | | | 5 | GG3( | 6/7/2025 | 5 | 0 |
| | Kinrix Single Dose Syringes - 10 Per Box | 3 | | | 1 | 7D2Y | 8/22/2025 | 11 | 0 |
| | | | | | 10 | 5H95 | 2/16/2026 | | |

# What Can You Do?

Review IIS vaccine administration information presented.

- Your doses administered should closely match what you are manually reporting.
- You may not be there yet, but the goal is the % of doses submitted to the IIS is as close to 100% of your doses manually reported.
- Link your correct, unique IIS ID/Org Code to your myCAvax account
  - Reporting should be 1:1 – Do not combine multiple vaccine administration at several locations into one IIS ID
- Ensure doses administered are entered promptly and accurately into the IIS.
  - Same day entry
  - Including
    - Accurate funding source
    - Accurate vaccine eligibility
    - Accurate NDC Code
- Connect with your clinic's CAIR registry manager!

# Vaccines for Adults

Lindsay Reynoso, CDPH

# VFA Program Updates – IIS

- **Release 55 Now Live – Thursday, March 13**
  - New CAIR/IIS administration data columns, ‘IIS Qty Used Since Last Order’ and ‘% Doses Submitted to IIS’ have been added to the Doses Administered section in the vaccine order process flow.
  - VFA Providers will be able to view this new order form feature during the Q2 Ordering Period anticipated to open in April 2025
  - VFA Providers will be able to view their 317 doses administered in their IIS account from their last submitted VFA order
  - Provide awareness of the documented CAIR administered doses vs. self reported data. The goal is for these doses to closely match to ensure accuracy and accountability of doses

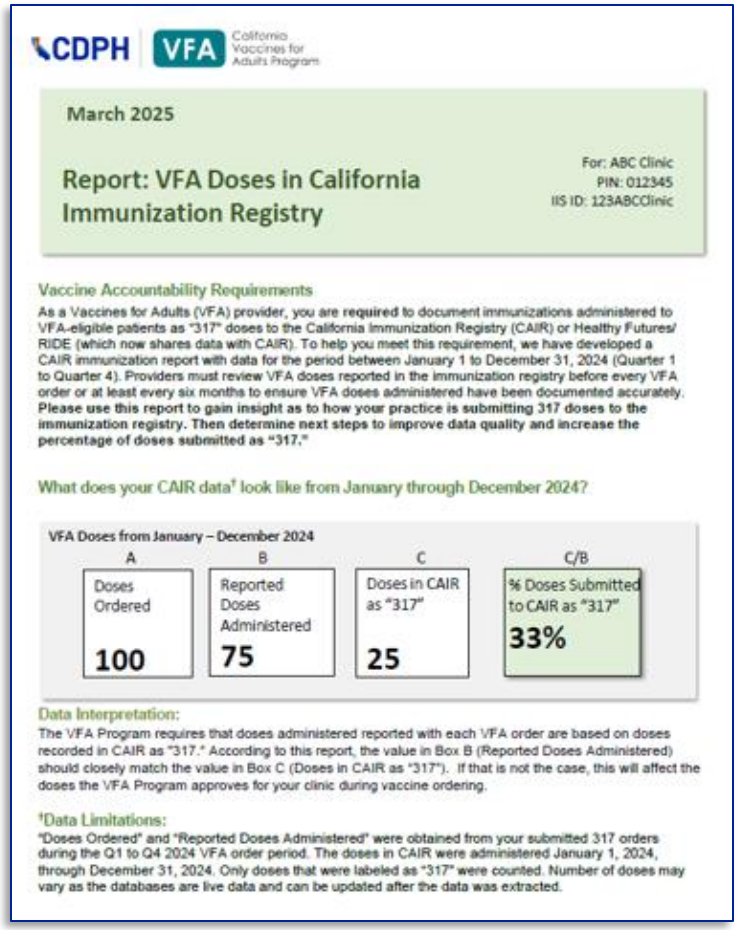
# Required IIS Reporting

- Report all VFA vaccine doses administered to an immunization registry (CAIR2 or Healthy Futures/RIDE), and data must include all required VFA screening, patient's race and ethnicity, and administration elements. Report doses administered under the Registry ID for the corresponding VFA PIN receiving vaccines. (CA AB1797)

- Immunization of VFA-eligible patients will be documented in or submitted through data exchange as "317 Vaccine Eligibility or Vaccine Eligibility Category (HL7) Code V07 or V23" doses to the local immunization information system (CAIR2 or Healthy Futures/RIDE) and documented in an Electronic Health Record (EHR). The total number of patients immunized with Section 317 vaccines and inventory on-hand will be reported to the California Department of Public Health (CDPH) according to reporting guidelines. Review doses reported in the immunization information system periodically, or at a minimum of every 3 months.

- VFA Provider Agreement #6, #7 (IMM-1514)

# VFA 2024 Annual IIS Reports



CDPH | VFA California Vaccines for Adults Program

March 2025

**Report: VFA Doses in California Immunization Registry**

For: ABC Clinic
PIN: 012345
IIS ID: 123ABCClinic

Vaccine Accountability Requirements

As a Vaccines for Adults (VFA) provider, you are **required** to document immunizations administered to VFA-eligible patients as "317" doses to the California Immunization Registry (CAIR) or Healthy Futures/ RIDE (which now shares data with CAIR). To help you meet this requirement, we have developed a CAIR immunization report with data for the period between January 1 to December 31, 2024 (Quarter 1 to Quarter 4). Providers must review VFA doses reported in the immunization registry before every VFA order or at least every six months to ensure VFA doses administered have been documented accurately. **Please use this report to gain insight as to how your practice is submitting 317 doses to the immunization registry. Then determine next steps to improve data quality and increase the percentage of doses submitted as "317."**

What does your CAIR data† look like from January through December 2024?

VFA Doses from January – December 2024

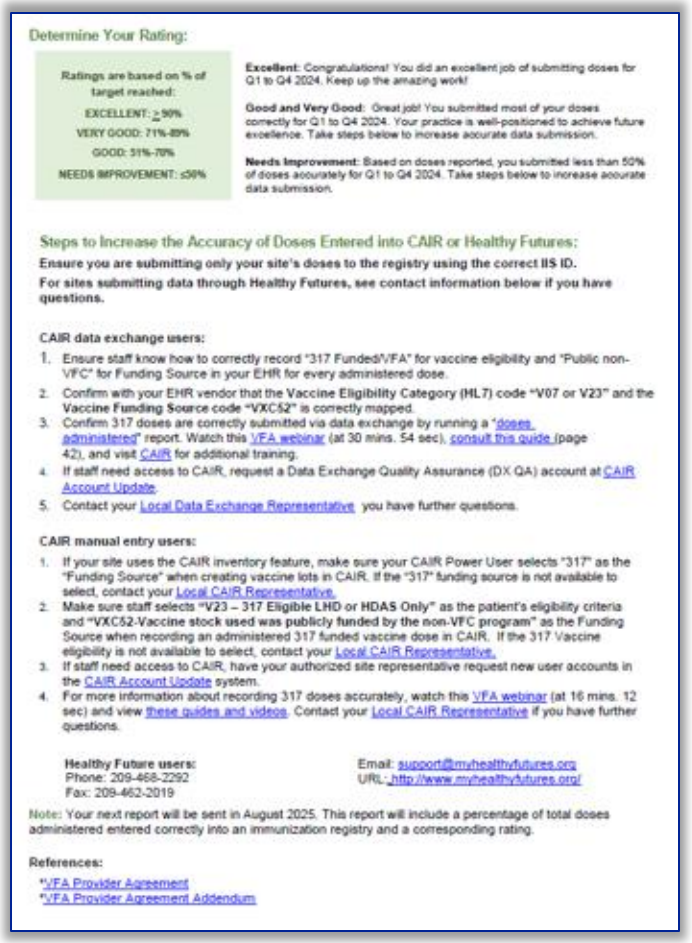
| A | B | C | C/B |
|---|---|---|---|
| Doses Ordered | Reported Doses Administered | Doses in CAIR as "317" | % Doses Submitted to CAIR as "317" |
| 100 | 75 | 25 | 33% |

Data Interpretation:

The VFA Program requires that doses administered reported with each VFA order are based on doses recorded in CAIR as "317." According to this report, the value in Box B (Reported Doses Administered) should closely match the value in Box C (Doses in CAIR as "317"). If that is not the case, this will affect the doses the VFA Program approves for your clinic during vaccine ordering.

†Data Limitations:

"Doses Ordered" and "Reported Doses Administered" were obtained from your submitted 317 orders during the Q1 to Q4 2024 VFA order period. The doses in CAIR were administered January 1, 2024, through December 31, 2024. Only doses that were labeled as "317" were counted. Number of doses may vary as the databases are live data and can be updated after the data was extracted.



Determine Your Rating:

Ratings are based on % of target reached:
EXCELLENT: ≥ 90%
VERY GOOD: 71%-89%
GOOD: 51%-70%
NEEDS IMPROVEMENT: ≤50%

**Excellent**: Congratulations! You did an excellent job of submitting doses for Q1 to Q4 2024. Keep up the amazing work!

**Good and Very Good**: Great job! You submitted most of your doses correctly for Q1 to Q4 2024. Your practice is well-positioned to achieve future excellence. Take steps below to increase accurate data submission.

**Needs Improvement**: Based on doses reported, you submitted less than 50% of doses accurately for Q1 to Q4 2024. Take steps below to increase accurate data submission.

Steps to Increase the Accuracy of Doses Entered into CAIR or Healthy Futures:

**Ensure you are submitting only your site's doses to the registry using the correct IIS ID.**

**For sites submitting data through Healthy Futures, see contact information below if you have questions.**

**CAIR data exchange users:**

1. Ensure staff know how to correctly record "317 Funded/VFA" for vaccine eligibility and "Public non-VFC" for Funding Source in your EHR for every administered dose.
2. Confirm with your EHR vendor that the **Vaccine Eligibility Category (HL7) code "V07 or V23"** and the **Vaccine Funding Source code "VXC52"** is correctly mapped.
3. Confirm 317 doses are correctly submitted via data exchange by running a "doses administered" report. Watch this VFA webinar (at 30 mins. 54 sec), consult this guide (page 42), and visit CAIR for additional training.
4. If staff need access to CAIR, request a Data Exchange Quality Assurance (DX QA) account at CAIR Account Update.
5. Contact your Local Data Exchange Representative you have further questions.

**CAIR manual entry users:**

1. If your site uses the CAIR inventory feature, make sure your CAIR Power User selects "317" as the "Funding Source" when creating vaccine lots in CAIR. If the "317" funding source is not available to select, contact your Local CAIR Representative.
2. Make sure staff selects **"V23 – 317 Eligible LHD or HDAS Only"** as the patient's eligibility criteria and **"VXC52-Vaccine stock used was publicly funded by the non-VFC program"** as the Funding Source when recording an administered 317 funded vaccine dose in CAIR. If the 317 Vaccine eligibility is not available to select, contact your Local CAIR Representative.
3. If staff need access to CAIR, have your authorized site representative request new user accounts in the CAIR Account Update system.
4. For more information about recording 317 doses accurately, watch this VFA webinar (at 16 mins. 12 sec) and view these guides and videos. Contact your Local CAIR Representative if you have further questions.

**Healthy Future users:**
Phone: 209-468-2292
Fax: 209-462-2019
Email: support@myhealthyfutures.org
URL: http://www.myhealthyfutures.org/

Note: Your next report will be sent in August 2025. This report will include a percentage of total doses administered entered correctly into an immunization registry and a corresponding rating.

**References:**

*VFA Provider Agreement
*VFA Provider Agreement Addendum

The number of reported doses administered and the doses in CAIR as "317" should closely match. Please work with your EHR vendor, Local CAIR Representative, and/or CAIR Data Exchange Specialist to identify and resolve issues as soon as possible!

# Steps to Increase Accuracy of Doses Entered

**Steps to Increase the Accuracy of Doses Entered into CAIR or Healthy Futures:**

**Ensure you are submitting only your site's doses to the registry using the correct IIS ID.**

**For sites submitting data through Healthy Futures, see contact information below if you have questions.**

**CAIR data exchange users:**

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3. If staff need access to CAIR, have your authorized site representative request new user accounts in the CAIR Account Update system.
4. For more information about recording 317 doses accurately, watch this VFA webinar (at 16 mins. 12 sec) and view these guides and videos. Contact your Local CAIR Representative if you have further questions.

- Report doses using your location's unique IIS ID
- Ensure staff are documenting the correct:
  - Eligibility Code
  - Funding Source
  - NDC Code
- For VFA/LHD 317 Providers:
  - Staff should select "317" or "VO7/V23 -317 Eligible" for the eligibility for each 317 funded administered dose
  - Select "Public non-VFC" or "VXC52" as the Funding Source
  - Confirm with your EHR vendor these codes are correctly mapped

# Vaccine Management

Josh Pocus, My Turn, and Dan Conway, myCAvax

# What's Next in My Turn – Release 57

New updates for providers will launch on **Thursday, March 27, 2025!**

My Turn Public

## Release Highlights

- ✓ A new 'Emergency antibiotics screening and dispensing' page will be added to the My Turn Public portal.
- ✓ The 'Select a location' page will show the appropriate COVID-19 vaccine clinic based on the patient's insurance status. Patients 18 or younger will see options for private insurance (excluding Medi-Cal) and Medi-Cal, while those 19 or older will see only the 'Yes' option on the 'Does the patient have health insurance?' question.
- ✓ Two new Anthrax-related questions will be added to the 'General FAQs' page.
- ✓ A new error message will be displayed in the 'Health Insurance' section if a user selects Private Insurance for the 'What type of insurance does the patient have?' question and chooses 'Medical' or 'Medicare' in the 'Primary Carrier' field on the 'Patient information' page.

My Turn Clinic

## Release Highlights

- ✓ Subtext, field names, and descriptions will be updated on the 'Provider Organization Information' page of the My Turn Enrollment flow.
- ✓ The 'Workforce Number' field will be removed from the 'Health Insurance' section on the Walk-in and VA flows.
- ✓ The main menu on the 'How Can We Help?' Virtual Assistant pop-up window will be updated to cover all aspects of the provider portal.
- ✓ A new 'Public Health Emergency' tile will be added to the myCAvax home page.
- ✓ The 'Vaccine Type' field will be set to read-only on the 'Details' subtab of the 'Clinic' page.
- ✓ A new error message will be displayed in the 'Health Insurance' section if a user selects Private Insurance for the 'What type of insurance does the patient have?' question and chooses 'Medical' or 'Medicare' option in the 'Primary Carrier' field on the Walk-in, VA, and Inline Bulk Upload flows.
- ✓ The Minor Consent value entered in the parent appointment will be reflected in all child appointments in the Walk-in flow.
- ✓ The Minor Consent and Custom Screening Question values entered in the parent appointment will be reflected in all associated child appointments in the VA flow.
- ✓ Updating a Custom Screening Question value while resubmitting a child appointment will reflect the update in all associated child appointments in the VA flow.
- ✓ Updating the Minor Consent and Screening Question values while resubmitting a child job will reflect the changes in the parent and all associated child appointments in the IIS flow.

# Long-Term My Turn Release Roadmap

## By April 2025

- **Public Health Emergency Preparedness Flow (PHEP) MVP**: Create a new public and clinic experience to combat bioterror events and allow the public to find and screen for antibiotics
- **Public Health Emergency Preparedness Flow (PHEP) Enhancements**: Expand the PHEP experience with new features including inventory management, 50-day antibiotics and vaccination reminders, and reports and dashboards
- **Vaccine Locator Page Scheduling Links**: Add clinic specific links to the vaccine locator search so that the public can schedule a vaccine from the map search page

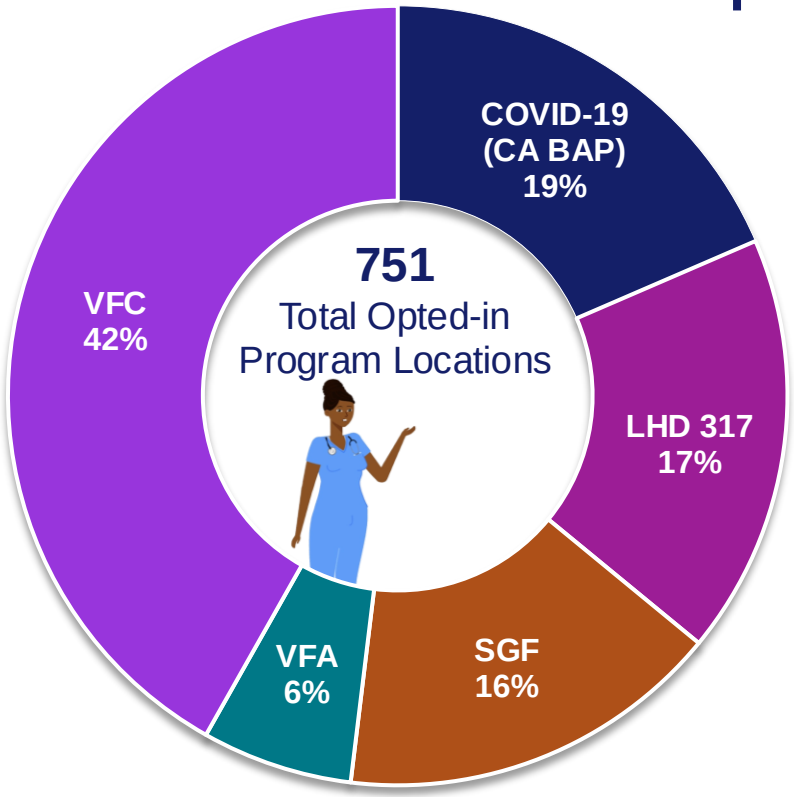
## By June 2025

- **Public Health Emergency Preparedness Flow (PHEP) Enhancements**: Continues the expansion of PHEP by adding potential features such as secure delete / archive screening data, archive Medical Point of Dispensing (MPOD) sites, bulk upload and edit MPOD sites, and manage users
- **Annual Flu Product Updates:** Adds the new 2025 flu products and deactivate the 2024 products across all My Turn

# Vaccine Locator – Opt-In today!

Please take some time to opt-in, **preferably right now**! We want patients to be able to find you.

## Opt-In by Program:




| Program | Opted-In Locations |
|---|---|
| COVID-19 (CA BAP) | 139 |
| LHD 317 | 131 |
| SGF | 120 |
| VFA | 47 |
| VFC | 314 |

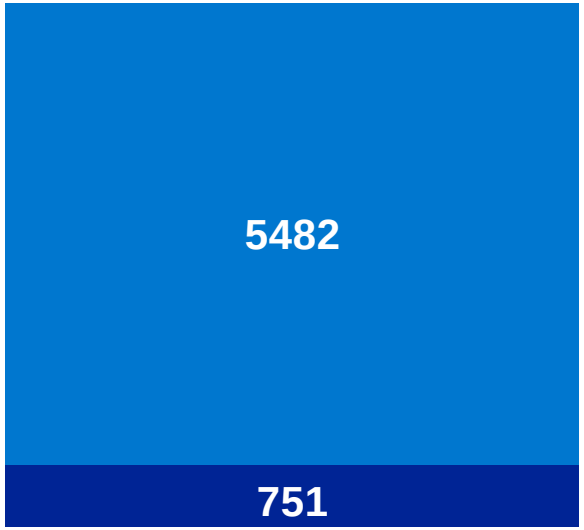
We want to congratulate **VFC** program locations for their participation and being the top program with **314 Locations** opted-in!

Data as of 3/20/25

# Vaccine Locator – Thank you!

**Thank you** for opting into the Vaccine Locator. By doing so, you are ensuring that patients can easily find your locations. Your participation is invaluable in **helping patients access the care they need**.

## Opt-In Progress by Program Location




**12.05%** of Program Locations have **Opted-In** as of **March 20, 2025.**

- **751** of the total **6233** Program Locations **Opted-In**.
- **5,482** of the total **6233** Program Locations have **yet to Opt-In**.

# What's New in myCAvax? – Release 55

New updates for providers have been launched as of **Thursday, March 13, 2025!**

Providers

## Release Highlights

### VFC/VFA/317 CAIR/IIS Information Updates

- ✓ New CAIR/IIS administration data columns, 'IIS Qty Used Since Last Order' and '% Doses Submitted to IIS' have been added to the Doses Administered section in the vaccine order process flow.
- ✓ Step 2 of vaccine ordering page includes an updated 'Order & Inventory Reporting Details' section and a new 'Doses Administered' section.
- ✓ Step 3 - 'Order Confirmation' page includes a new 'Doses Administered' section.
- ✓ When viewing a batch order, a new column, 'IIS Doses Administered,' has been added in the Accountability Records.
- ✓ When viewing a Batch Order beyond the 'Submitted' status, the new columns have been added to the 'Doses Administered' section

### Program Location Page Updates

- ✓ New 'Practice Profile' tab, with vaccine dose-related information for the current and previous years.
- ✓ New warning messages regarding product availability based on Provider Allocation added.

### VFC Dashboard Page Update

- ✓ New dashboards tabs to access current 'myCAvax' dashboard and new 'Flu & COVID Orders,' dashboard.

# Long-Term myCAvax Release Roadmap

## By March 2025

- IIS Dose administration details available on provider ordering forms for VFA, VFC, and 317 programs
- IIS Dose administration details available on internal order review for CSRs
- Practice profile tab on program locations to display the total yearly cost of wasted and returned vaccine doses, for providers and internal users

## By April 2025

- Enhanced excursions reporting for all programs
- Internal SHOTS review process for VFC excursion reports

## By May 2025

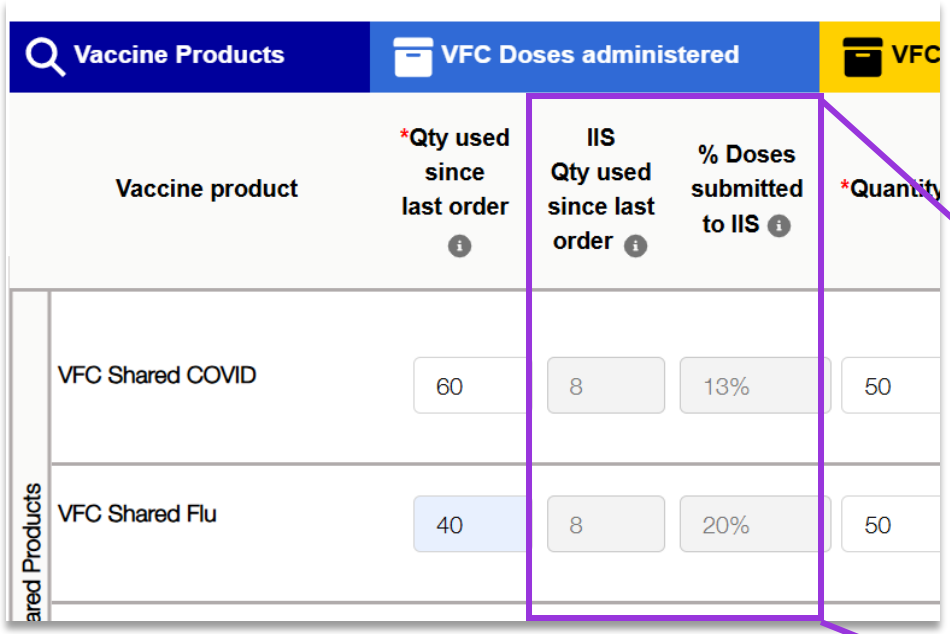
- SGF Enrollment enhancement
- VFA Enrollment process
- 317 Enrollment process

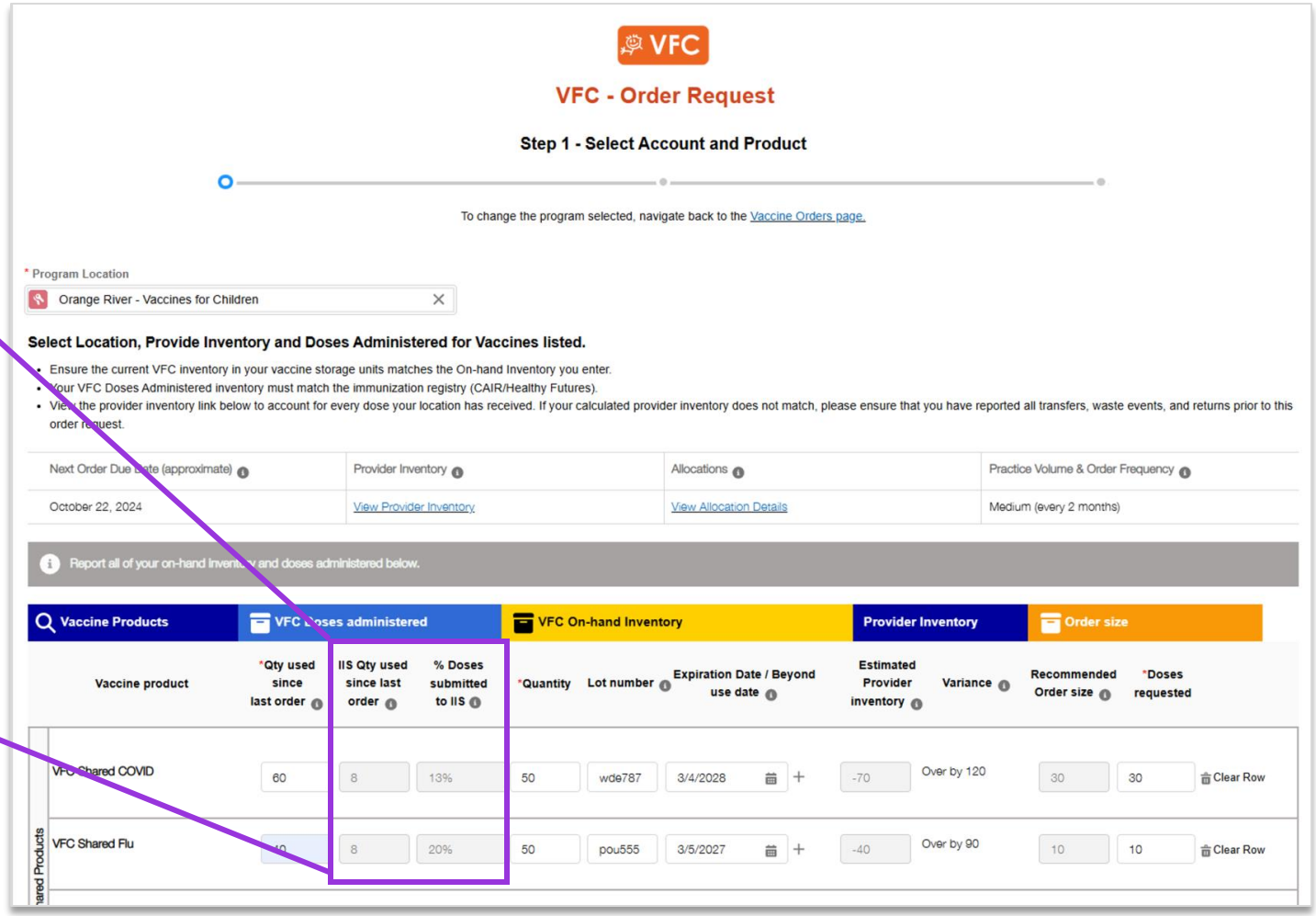
## By June 2025

- Outbreak enrollment process
- Outbreak becomes program independent of BAP

# R55 Enhancements: Adding IIS Information to the VFA, 317, VFC Order Request Pages

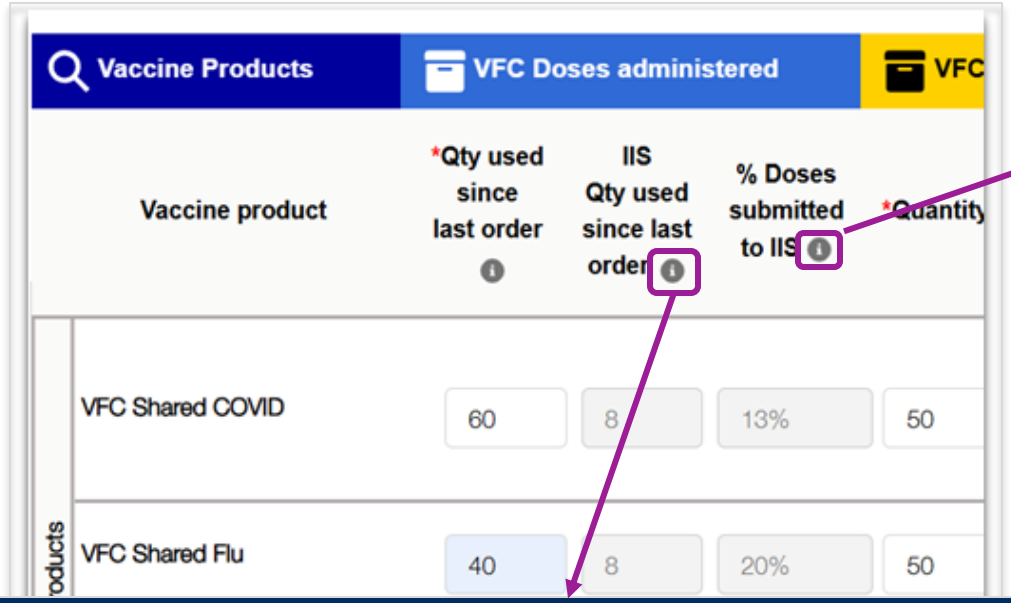
- The VFA, 317, VFC Order Request pages have been updated with the following two new IIS administration information columns under the ‘Doses Administered’ section:
  - ‘IIS Qty Used Since Last Order’
  - ‘% Doses Submitted to IIS’



# R55 Enhancements: IIS Tool tips on the VFA, 317, VFC Order Request Pages

- The new 'IIS Qty Used Since Last Order' and '% Doses Submitted to IIS' columns on the VFA, 317, VFC Order Request pages include tool tips summarizing the details displayed in each column.
  - Tool tips can be viewed by hovering over the information ( ) icon corresponding to the appropriate column.

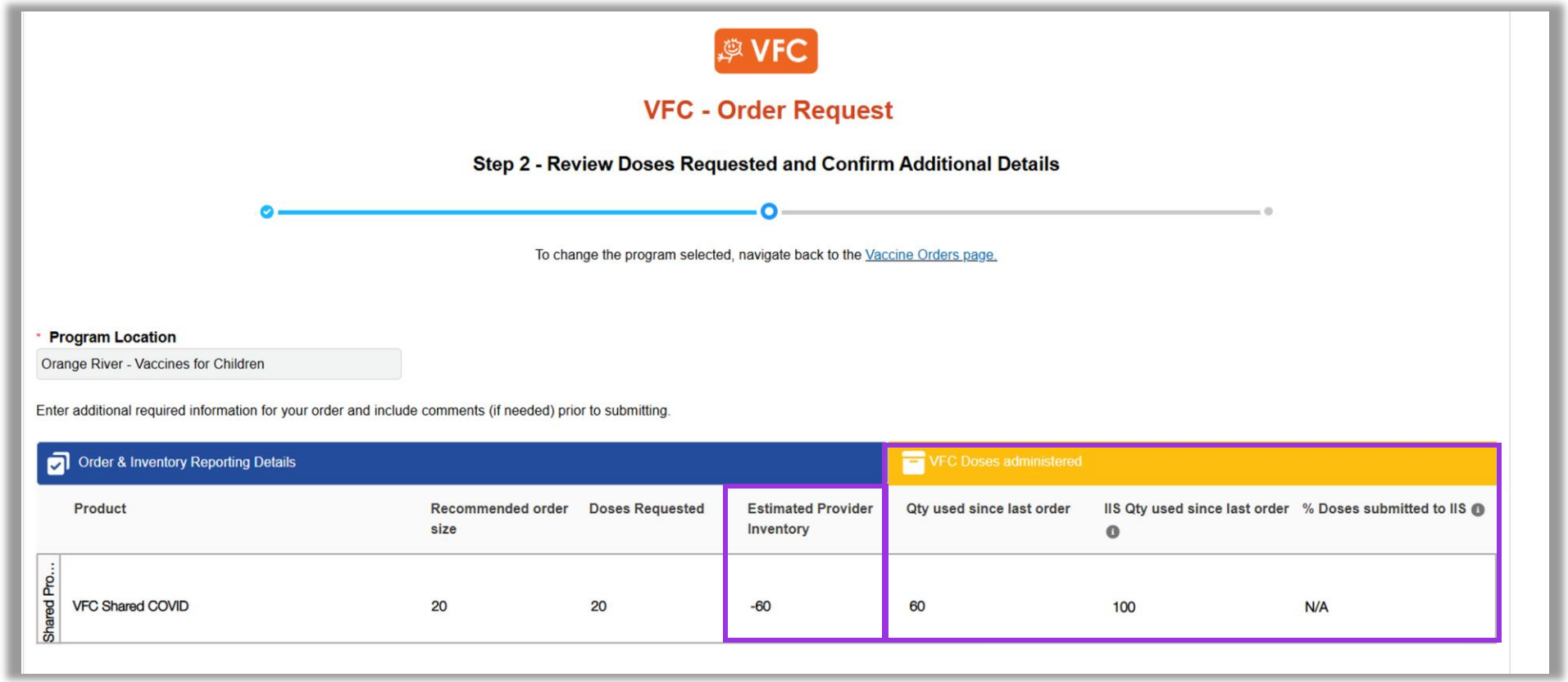



This column shows doses administered in your IIS from February 1, 2025 through yesterday. Any doses reported today will not reflect in myCAvax until the following day.

Information is provided for awareness purposes on accurate reporting of vaccine administration doses to the IIS according to program participation requirements, and AB1797. If you notice a variance, we recommend you confirm that doses reported to your IIS are timely, complete, and contain required reporting elements, including the correct Funding Source/Eligibility Code and product NDC Code.

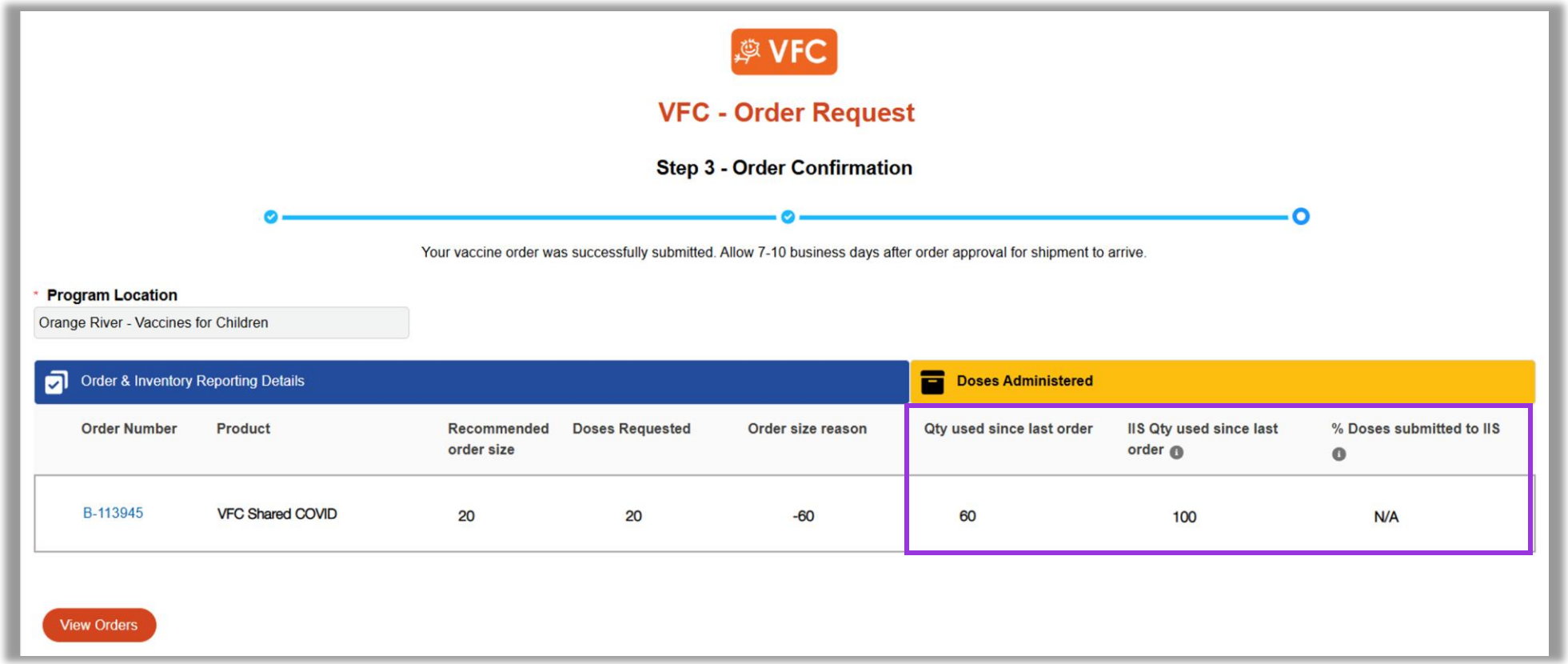
# R55 Enhancements: Adding Order & Inventory Reporting Information to Step 2 of the VFA, 317, VFC Order Requests

- The ‘Order & Inventory Reporting Details’ section will now display the 'Estimated Provider Inventory' column.
- The new 'Doses Administered' section will display the following columns:
  - Qty used since last order
  - IIS Qty used since last order
  - % Doses submitted to IIS



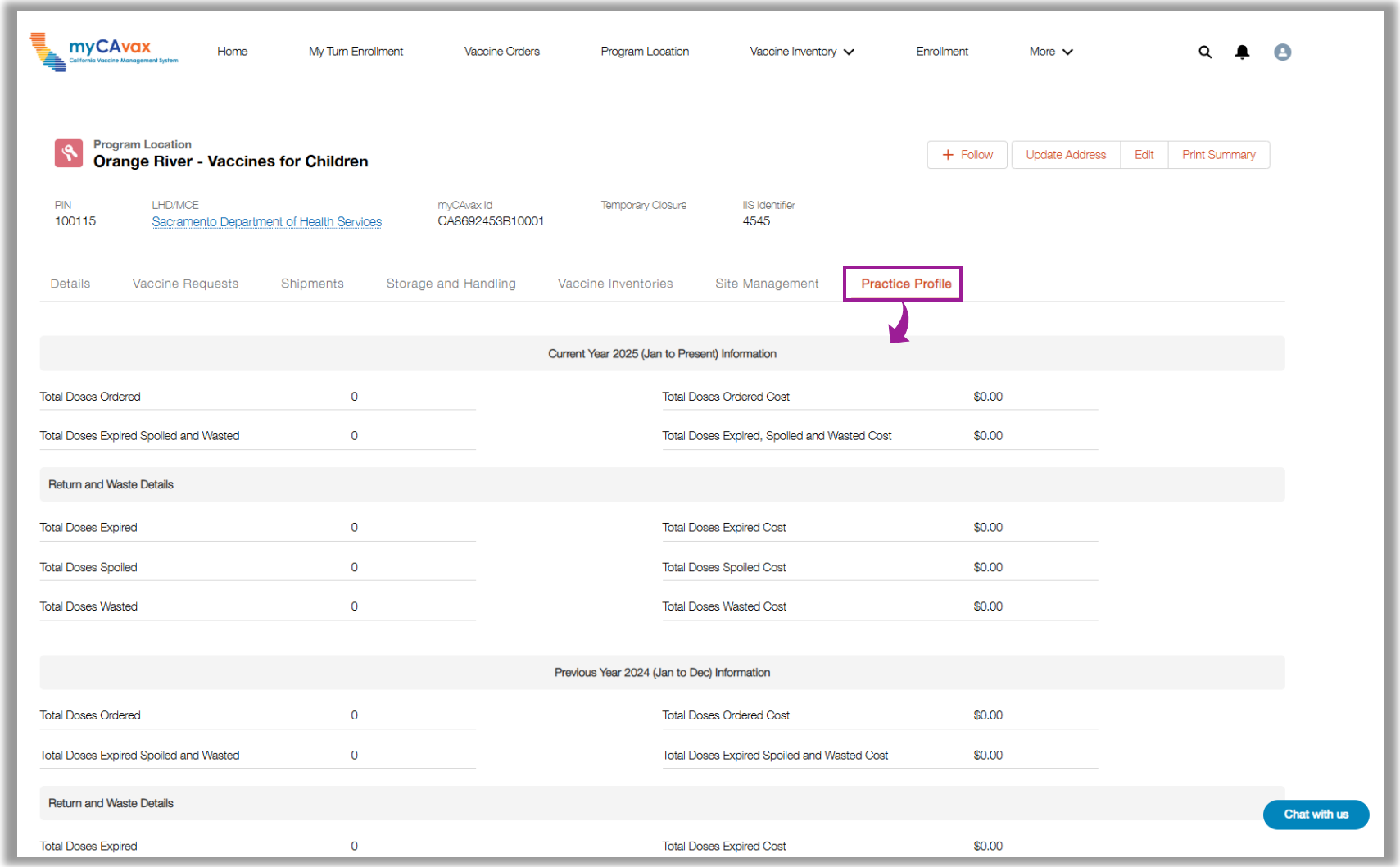
# R55 Enhancements: Adding Dose Administration Information to the VFA, 317, VFC Order Confirmation Page

- The VFA, 317, VFC Order Request Step 3 – Order Confirmation pages has been updated with a new ‘Doses Administered’ section displaying the following columns:
  - Qty used since last order
  - IIS Qty used since last order
  - % Doses submitted to IIS



# R55 Enhancements: Updated Program Location Page

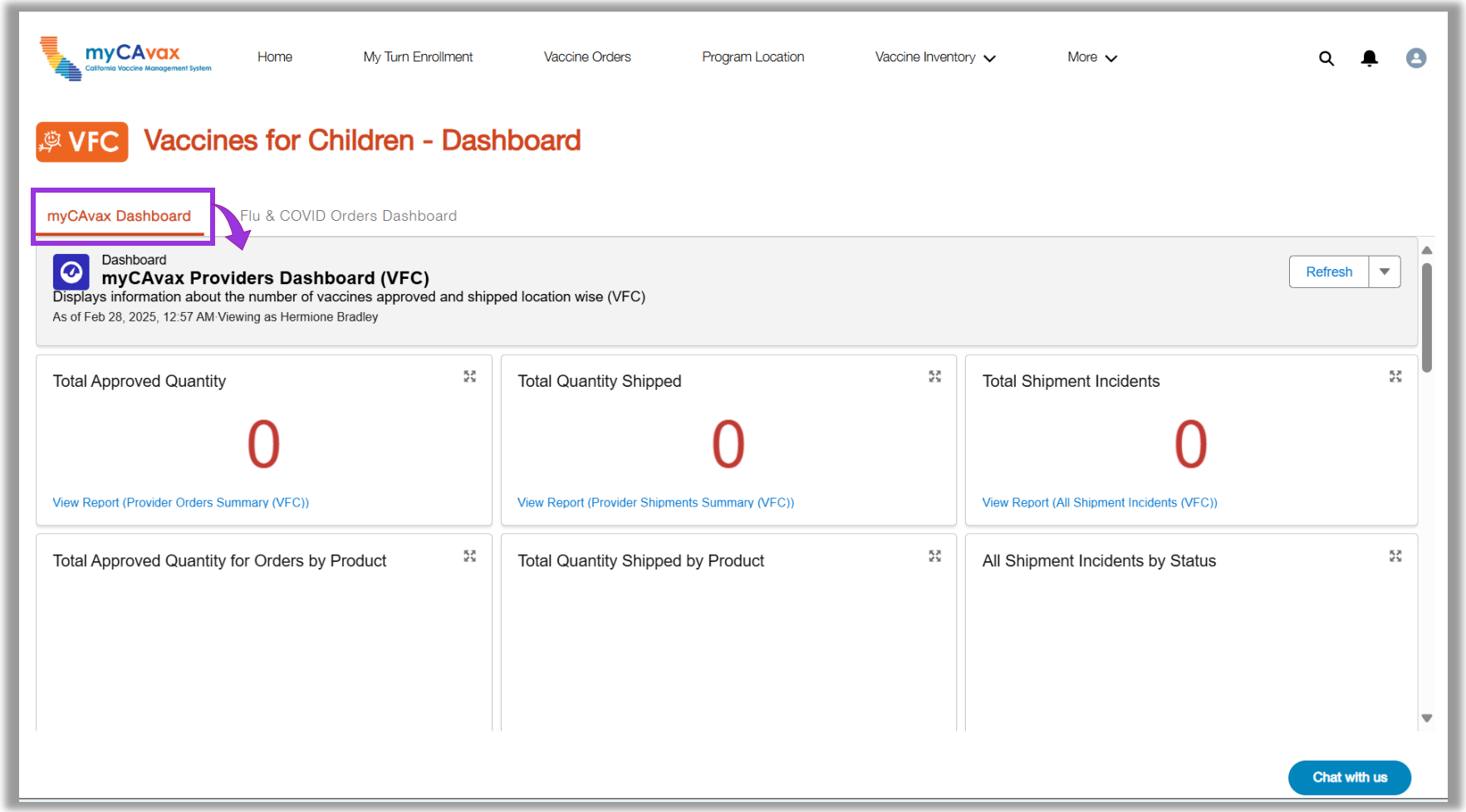
- The Program Location page has a new ‘Practice Profile’ tab which will display current and prior year vaccine dose information



# R55 Enhancements: Updated VFC Dashboards

VFC providers have access to two different Dashboards through new tabs on the Vaccines for Children – Dashboard page.

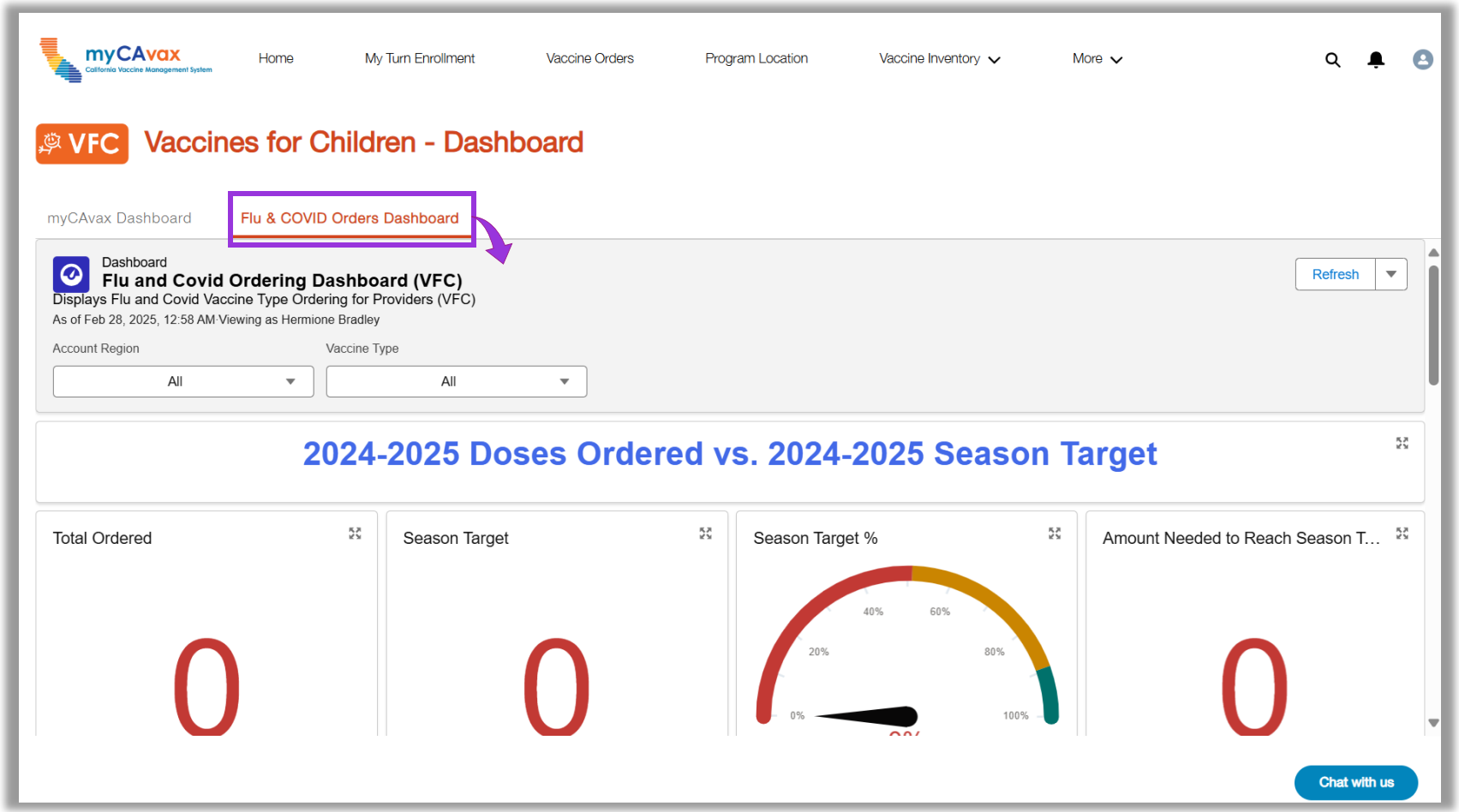
- myCAvax Dashboard:



# R55 Enhancements: Updated VFC Dashboards

VFC providers have access two different Dashboards through new tabs on the Vaccines for Children – Dashboard page.

- Flu & COVID Orders Dashboard:



# myCAvax Feedback Form

Please take the time to submit feedback by completing the **myCAvax Feedback Form**!

- Feedback is important to help us understand what's working well, and to highlight some existing pain points and challenges you are encountering in myCAvax.
- Your valuable insight allows us to continue to refine and enhance the myCAvax experience for you!

# Resources

Leslie Amani, CDPH

# Vaccine Support

## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

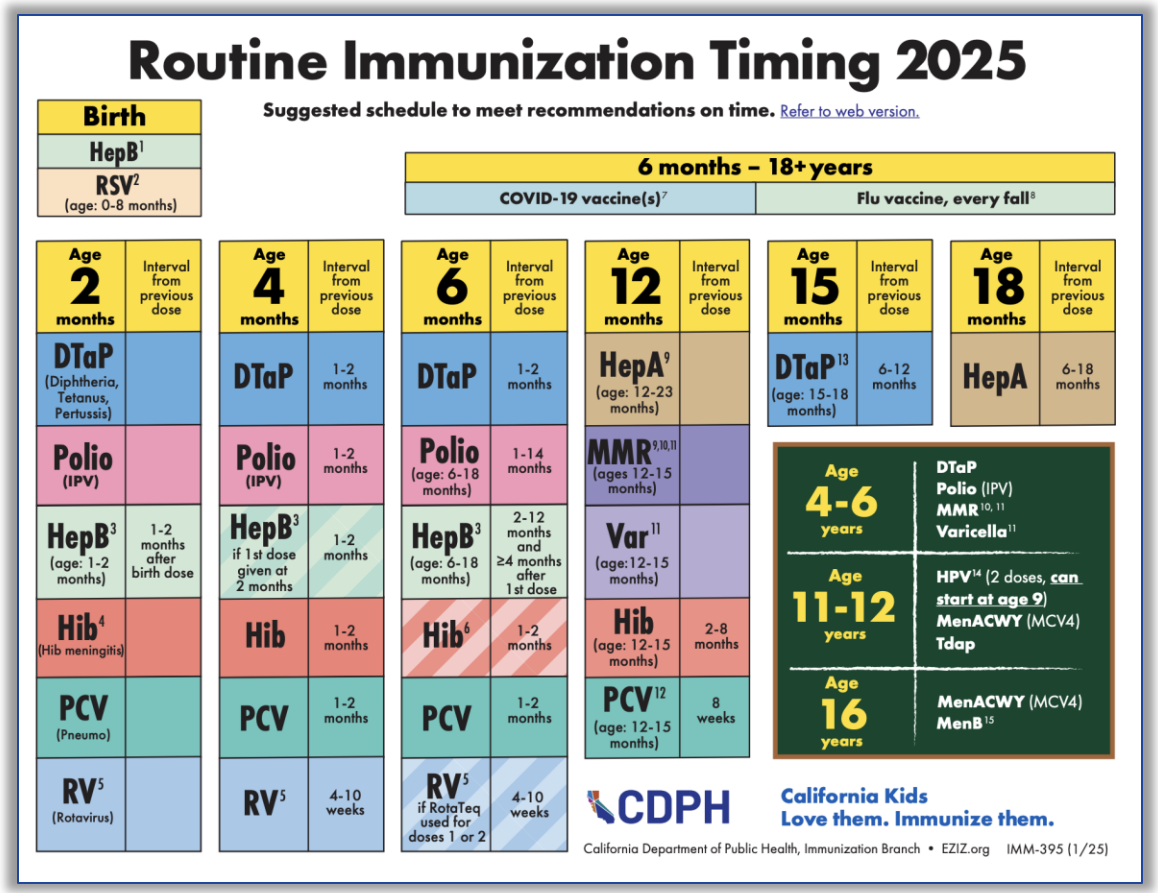
- For myCAvax Help Desk inquiries: **myCAvax.hd@cdph.ca.gov**
- For My Turn Clinic Help Desk inquiries: **MyTurn.Clinic.HD@cdph.ca.gov**
- For all other inquiries: **providercallcenter@cdph.ca.gov**
- Phone: (833) 502-1245, Monday through Friday from 8:00 am – 5:00 pm

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.

Need help? View our job aids in the Knowledge Center, or contact us.

# 2025 Immunization Block Schedule in English and Spanish



[Routine Immunization Timing Block Schedule]

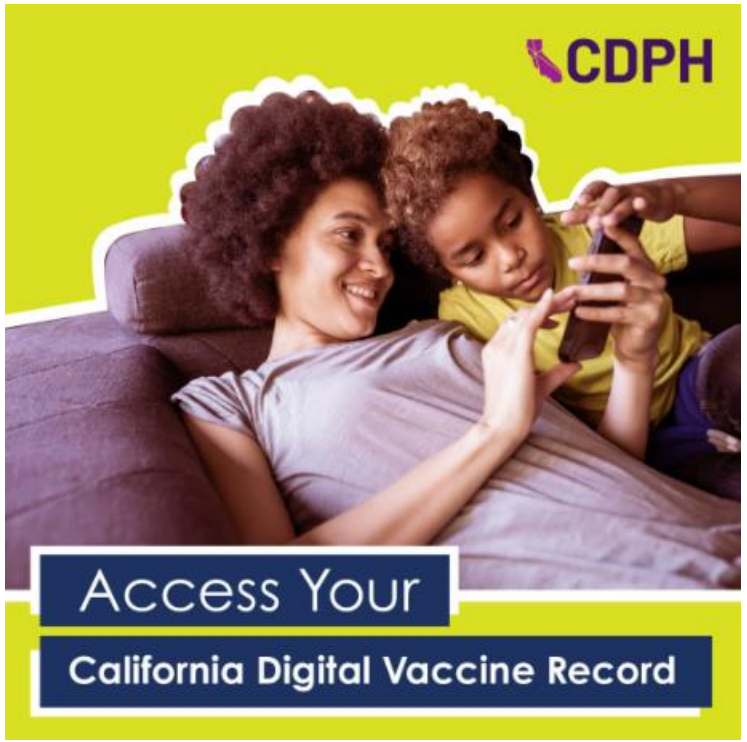
[Calendario de Vacunacion de Rutina para el 2025]

# California Digital Vaccine Record (DVR)

If you're wondering whether you're up to date on all your vaccines or need immunization records for school/childcare entry or work, you can visit the California Digital Vaccine Record to access your full vaccination records.

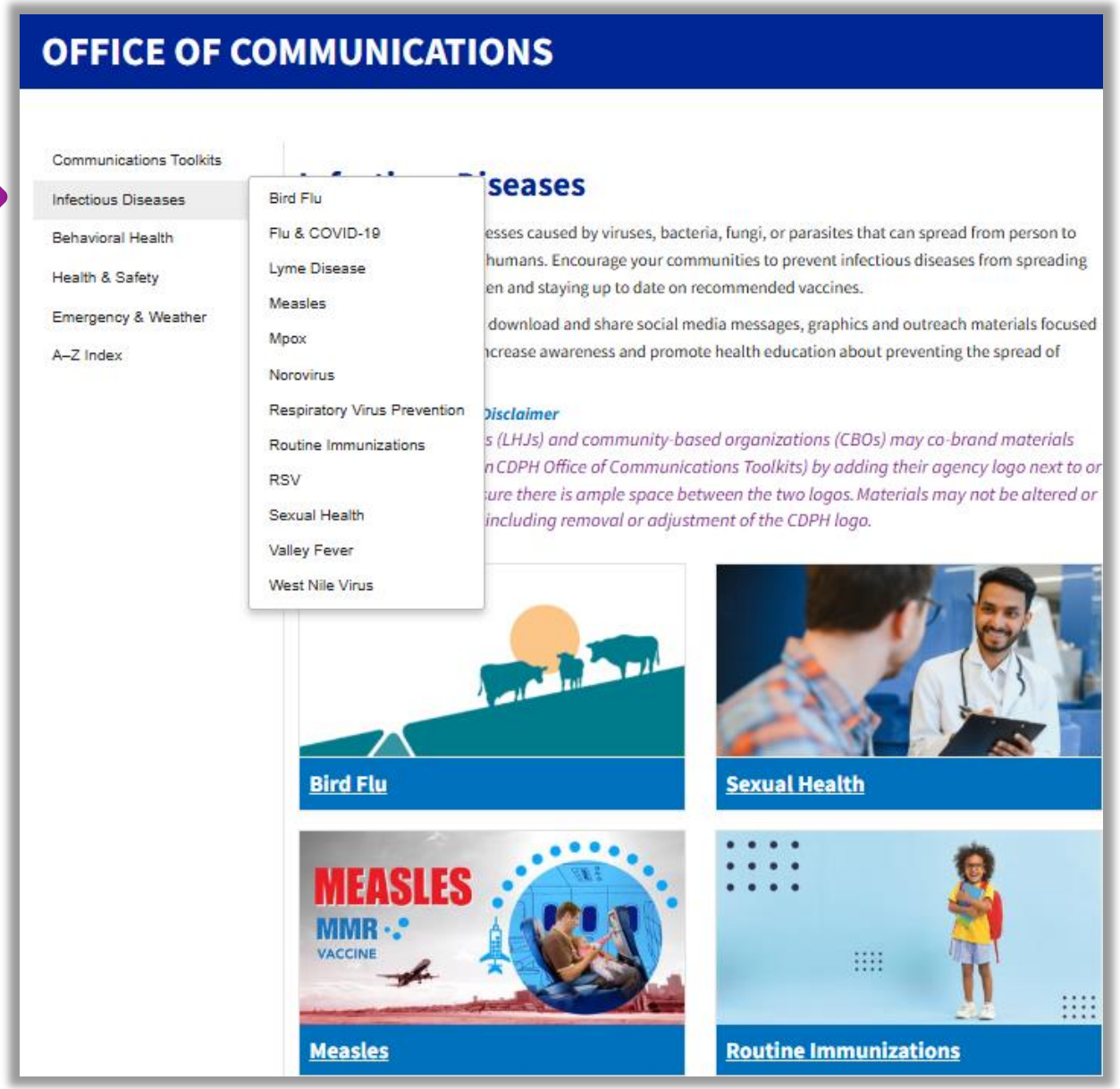
If you need to catch up on your vaccines, talk with your health care provider or visit MyTurn.ca.gov to make your vaccine appointments.

Visit the Routine Immunizations Communications Toolkit for more messages to share.



# CDPH Office of Communications Toolkits

[CDPH Communication Toolkits]



# CDPH Provider Webinars and Trainings

## Week of March 24, 2025

| | Monday 3/24 | Tuesday 3/25 | Wednesday 3/26 | Thursday 3/27 | Friday 3/28 |
|---|---|---|---|---|---|
| **Live Webinars and Training** | ***No Live Events Currently Scheduled This Week*** | | | | |
| **View On Demand** | • CDPH Immunization Branch Archived Provider Webinars and Slides<br>• AIM Vaccine Confidence Toolkit Webinar Series | | • Introduction to My Turn Onboarding *(v. 1/4/22)*<br>• Latest Features in My Turn (*Requires myCAvax Login)*<br>• myCAvax Release Notes for LHD and CDPH Users (*Requires myCAvax Login)* | | |

**Help**

***Help Desk***

**CDPH Provider Call Center:** 1-833-502-1245, M-F 8am-5pm ***Email:*** providercallcenter@cdph.ca.gov

**My Turn:** ***Help Desk Email:*** myturn.clinic.hd@cdph.ca.gov
***Onboarding Email:*** myturnonboarding@cdph.ca.gov

**myCAvax:** ***Help Desk Email:*** mycavax.hd@cdph.ca.gov **Mpox:** ***Email:*** stdcb@cdph.ca.gov

***Immunization Resources***

California's General Immunization Resources (eziz.org)

RSV Immunization Resources

Flu Vaccination Resources

COVID-19 Vaccination Resources

COVID-19 Treatments

Mpox Vaccination Resources

# CDPH Provider Webinars and Trainings

## Week of March 31, 2025

| | Monday 3/31 | Tuesday 4/1 | Wednesday 4/2 | Thursday 4/3 | Friday 4/4 |
|---|---|---|---|---|---|
| **Live Webinars and Training** | | | | | CDPH Immunization Updates for Providers<br>*9:00 am – 10:30 am* |
| **View On Demand** | • CDPH Immunization Branch Archived Provider Webinars and Slides<br>• AIM Vaccine Confidence Toolkit Webinar Series | | • Introduction to My Turn Onboarding *(v. 1/4/22)*<br>• Latest Features in My Turn (*Requires myCAvax Login)*<br>• myCAvax Release Notes for LHD and CDPH Users (*Requires myCAvax Login)* | | |

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**myCAvax:** ***Help Desk Email:*** mycavax.hd@cdph.ca.gov **Mpox:** ***Email:*** stdcb@cdph.ca.gov

***Immunization Resources***

California's General Immunization Resources (eziz.org)

RSV Immunization Resources

Flu Vaccination Resources

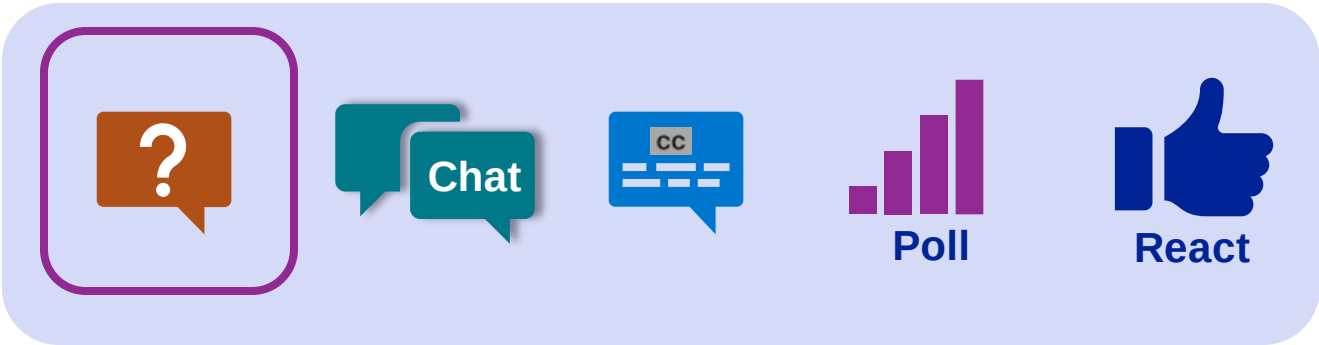
COVID-19 Vaccination Resources

COVID-19 Treatments

Mpox Vaccination Resources

# Q&A

During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



# Thank you for attending!

CDPH California Department of Public Health | Immunization Branch

Next CDPH Immunization Updates for Providers

**Friday, April 4, 2025**

**CDPH Immunization Updates for Providers Registration Link**

Confidential - Low