Welcome to the California Department of Public Health Immunization Updates for Providers

Friday, April 19, 2024

9:00AM - 10:30AM

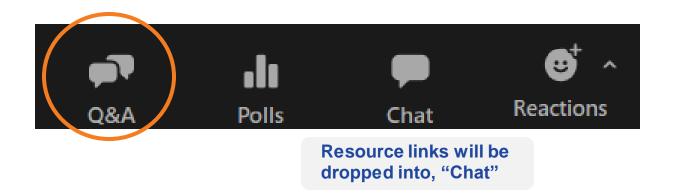
Provider Webinar: Meets Every other Friday





Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.







Housekeeping

Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

CDPH Weekly Immunization Updates for Providers



To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.



Agenda: Friday, April 19, 2024

No.	Item	Speaker(s)	Time (AM)		
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05		
2	COVID-19 Vaccine Administration Data	Sarah Stich (CDPH)	9:05 – 9:10		
3	Mpox: Jynneos Commercialization	ynneos Commercialization Louise McNitt, MD (CDPH)			
4	Vaccines for Adults (VFA)	Lindsay Reynoso (CDPH)	9:15-9:20		
5	CDPH Quality Assurance: VFABAP Visits	Francisco Borboa (CDPH)	9:20 – 9:25		
6	IQIP: Immunization Quality Improvements for Providers	Colleen Mallen (CDPH)	9:25 – 9:30		
7	Coronavirus Control Branch: Clinical	Melissa Solis, MD (CDPH)	9:30 - 9:40		
8	Vaccine Management and Provider Survey	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:40 – 9:55		
9	Resources and Q&A	Leslie Amani (CDPH)	9:55 – 10:30		
Thank you for attending today's webinar!					



Announcements

Leslie Amani, CDPH





Please join CDPH for a 30-minute VFA Office Hours session.

When: Tuesday, April 23, 2024

Time: 2PM - 2:30PM

Topic: VFA Office Hours

Registration Link: myCAvax VFA Office Hours







2024 California Immunization Coalition Summit



Audience: Physicians, pharmacists, nurses, administrators, educators, immunization stakeholders, coalition members, advocates and other providers from the public and private sector who are involved in working on current immunization issues, strategies and activities.

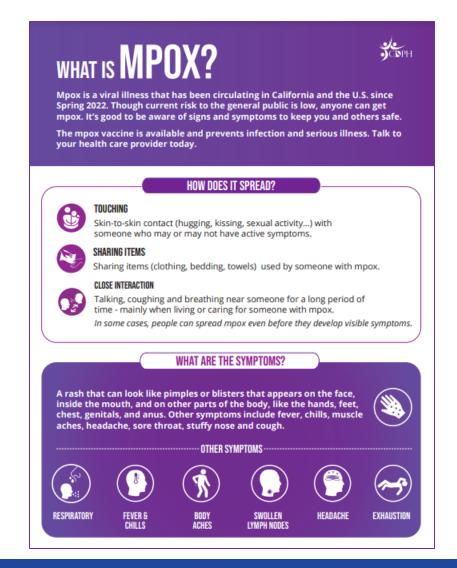
Location: Sacramento, CA

The **2024 California Immunization Coalition Summit** will provide clinical updates and the latest information on issues related to vaccine administration and communication. Participating in this statewide event will provide access to the latest information on immunization issues and communication strategies and will help connect you with public health colleagues and private sector representatives that can assist your work in educating and supporting your community. The Summit is a terrific opportunity to renew our collective vision to make access to vaccinations and disease prevention a reality for all Californians.

California Immunization Coalition Annual Summit Registration Link



Mpox Resource for LHDs and Providers



HOW IS IT PREVENTED?

- Get vaccinated to reduce your chance of getting mpox or getting very sick. It can also be given within 4-14 days of an mpox exposure, before symptoms develop.
- Talk openly with partners about symptoms before sexual or intimate contact.
- Avoid close contact with anyone who has symptoms or who may have been exposed to someone with mpox.
- Avoid sharing bedding, towels, clothing, cups and utensils with people who have mpox symptoms. Items should be cleaned and disinfected before used by others.
- If exposed to someone with mpox, avoid sexual contact for 21 days while monitoring for symptoms.

WHAT SHOULD YOU DO IF YOU HAVE SYMPTOMS?

- Contact a health care provider immediately. Treatment may be recommended to reduce symptoms.
- Isolate at home until rash is gone, the scabs have fallen off, and a fresh layer of skin has formed.
- If you have an active rash or other symptoms, stay in a separate room or area away from people or pets you live with. If you need to be around others in your home (i.e., caring for children or family members), cover up sores/rash and wear a mask.

When possible, the person with mpox should change their own bandages and handle their linens while wearing disposable gloves, followed by immediate hand washing after removing gloves.

Symptoms can start approximately 3-21 days after an exposure.

GO.CDPH.CA.GOV/MPOX

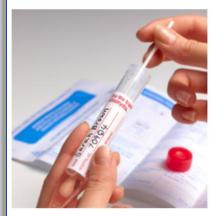
June 2023 • © 2023, California Department of Public Health



CDPH Office of Communications: Sexual Health

Take charge of your sexual health!

Your sexual health is an important part of your overall health. Taking charge of your sexual health is simple and can help you avoid serious health issues in the future. If you're having sex, you should establish a sexual health routine that consists of screening, testing, vaccination, and regular visits with your health care provider. Your sexual health routine will provide peace of mind while protecting you and your community.



Testing & Treatment

Most people who have a sexually transmitted infection (STI) don't have symptoms, so it's important to get tested regularly so you can catch and treat infections early, and not pass them on to others.



Vaccination

Vaccines (also called immunizations) are the most effective way to prevent certain sexually transmitted infections (like HPV, mpox, or hepatitis A and B), and are available to you at little or no cost.



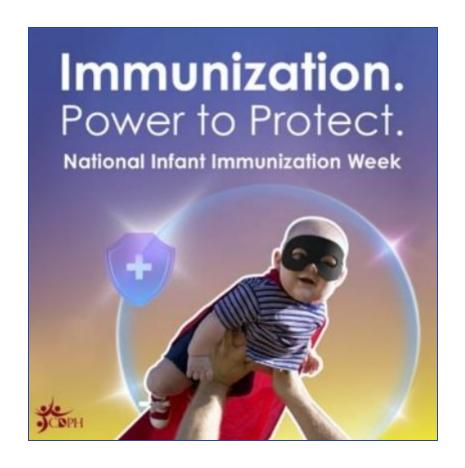
Talk to your provider

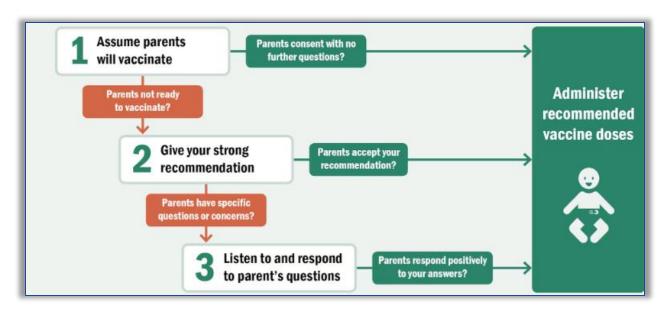
It's important to have an honest and open conversation with a health care provider about your sexual history, sexual partners, and sexual practices so they can recommend the right vaccinations, testing, and screening schedule for you.





National Infant Immunization Week





Talking With Parents About Vaccines for Infants



VFA Recertification Information Sent to Providers



Getting Ready for VFA Recertification "Part 2" in myCAvax!

Dear Provider,

Thank you for your continued participation in the Vaccines for Adults (VFA) Program! Annual recertification and training are requirements for enrolled providers to continue receiving publicly purchased vaccines in the VFA Program. In order to complete the recertification, VFA providers must complete "Part 2" of the process in myCAvax. Not completing the 2024 Recertification process will result in the suspension of VFA vaccine ordering privileges, access to vaccine management functions and eventual account termination from the VFA Program.

2024 VFA myCAvax Recertification Process

VFA Recertification in myCAvax opens on February 20th!

The official Go-Live date of the VFA Program in myCAvax is scheduled for Tuesday, February 20th.

Gather Your Information Using the VFA Recertification Worksheet

Utilize the <u>VFA Recertification Worksheet</u> to gather essential pieces of information before beginning the online myCAvax recertification process. Please note, the fields highlighted in yellow will indicate information that will be migrated and pre-populated from MyVFCVaccines.

Complete the VFA Program's Educational Requirements

VFA Program Key Practice Staff should complete the training modules on <u>EZIZ.org</u>. Starting on February 20th, a new lesson "VFA Program Requirements" will be available to view and complete. The Provider of Record, Vaccine Coordinators and Provider of Record Designee should review this lesson in order to understand and acknowledge the 2024 VFA program requirements.

Log in to myCAvax to access the online VFA Recertification

At this time, the site's Primary Vaccine Coordinator, previously identified as the VFA Contact, will have the initial access to log into myCAvax to complete the VFA Recertification. Log in at https://mycavax.cdph.ca.gov/s/login/ and click on "Recertify Location(s)."

Verify and Update Your Practice Information

Some fields in the myCAvax Recertification form will be pre-populated with information from the MyVFCVaccines system. Review and update the following information as necessary:

<u>Step 1: Provider Location Information (</u>Address, Phone, VFA Pin, Registry ID, Delivery Days etc.)

This information will be pre-populated from information entered during Part 1 of the Recertification in MyVFCVaccines. Review and update as needed.

· Step 2: Key Practice Staff

The Vaccine Coordinator field will be pre-populated with the previously identified VFA Contact information from MyVFCVaccines. The VFA Vaccine Coordinator is expected to list staff members as the Provider of Record, Primary and Back Up Vaccine Coordinators, and Provider of Record Designee who are responsible for managing the adult patient population.

Step 3: Storage Capacity

Enter all units that will be used to store VFA vaccines and corresponding temperature monitoring devices. Existing storage units from other CDPH programs (BAP, SGF) are available to view and add to VFA if stored in the same units. Brand new units need to be added.

Step 4: Provider Population

This section will be pre-populated from information entered during Part 1 of the Recertification in MyVFCVaccines. Review and update the estimated number of adults 19 years of age and older who will receive immunizations in the upcoming 12-month period. Data should be based on immunization registry usage reports, Electronic Health Record usage reports, VFA usage logs, billing information etc.

Step 5: Health Care Providers with Prescription Writing Privileges
 List all health care providers who will be administering VFA-supplied vaccines. All medical licenses must be verified and will be validated electronically. Your site

will be unable to move forward with completing the Recertification process if a license cannot be verified. You can verify the license number from the <u>California Department of Consumer Affairs</u>. Please make sure you enter the name exactly as it appears on the medical license. Do not include title (MD, DO etc).

Step 6: Review Recertification and Request for E-Signature
 Review the information that was previously entered from Steps 1 - 5 are correct.
 Submit for an electronic signature from the VFA Provider of Record.

Step 7: Review E-Signature

The Provider of Record must review and acknowledge compliance with all the requirements outlined in the <u>2024 VFA Provider Agreement</u> and <u>2024 Provider Agreement Addendum</u>. The POR will be notified by email to review and sign the documents via DocuSign. Once the documents have been signed, the Recertification will be moved to Completed and Approved status.

Resources

VFA Provider Agreement

VFA Provider Agreement Addendum

VFA Recertification Worksheet

2024 VFA Program Requirements At A Glance (Coming Soon!)

If you have any questions about the VFA Recertification process, please email us at the ProviderCallCenter@cdph.ca.gov or call us at 833-502-1245.

Thank you,



California Department of Public Health | Immunization Branch

Vaccines for Adults (VFA) Program

Phone: 877-243-8832 Fax: 877-329-9832

Email: my317vaccines@cdph.ca.gov

ZIZ.org (eziz.org)



April 2024

California Department of PublicHealth	April is Nati					
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	Cesar Chavez Day CDPH/PCC Closed	2 April is Nation	3 nal Oral Cancer Awarer	4 ness Month	5	6
	National Public Health Week begins April 1 – April 7					
7	8	9	10	11	12	13
				Black Maternal	Health Week Ap	ril 11 – April 17
14	15	16	17	18	19	20
21	22	23	24	25	26	27
	National Infant Immunization Week is April 22 – April 29					
•			ization Week is Apri			•
28	29	30	1	2	3	4



COVID-19 Vaccine Administration Data

Sarah Stich, CDPH



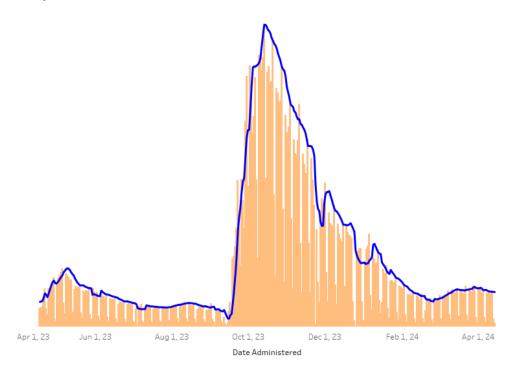
COVID-19 Vaccine Administration Summary

as of April 15, 2024

95,885,230

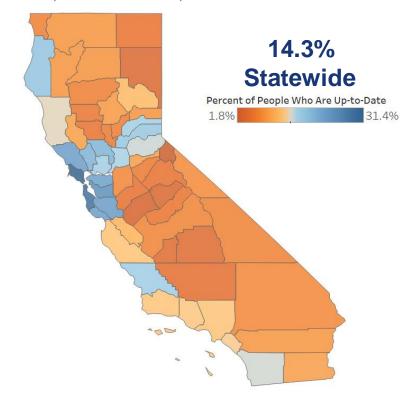
Total Doses Administered:

Daily Doses Administered: Statewide



5,703,270Total <u>Up-to-Date*</u> Recipients:

Percent of Population Who Are Up-to-Date



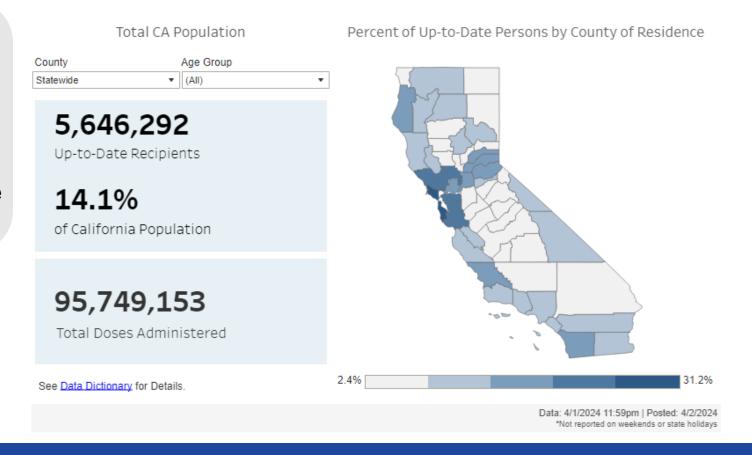
*Has received at least one dose of the Updated 2023-2024 vaccine



Statewide vaccination data

This chart shows persons with up-to-date COVID-19 vaccination status in California, by county of residence. These data are updated monthly. Up-to-date status is defined as having received at least 1 dose of an updated COVID-19 vaccine. CDC recommends that certain groups (children aged 6 months-4 years, people who are moderately or severely immunocompromised, and people aged 65 years and older) receive additional doses.. For additional information, see the data dictionaries in the California Open Data Portal.

- Up-to-Date status includes recipients who have received at least one dose of the updated COVID-19 vaccine
- Additional doses CDC recommends for certain groups are not required to be Up-to-Date



•)CDPF

Public Dashboard Link 15

Trends in COVID-19 Vaccine Administration

as of April 15, 2024

Doses Administered by Age Group, Past 4 Weeks

12-17

Under 5

10K

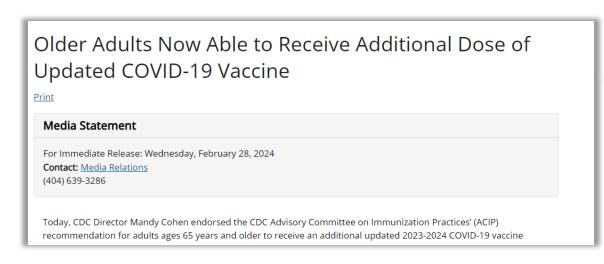
0K

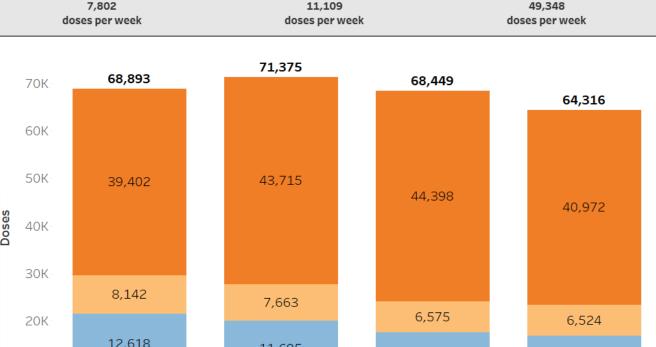
4,083 March 18, 2024

5-11

Most Recent Eligibility Groups

 Additional Updated 2023-2024 dose for 65+ age group





10,213

April 1, 2024

11,695

March 25, 2024

18-49

50-64

65+



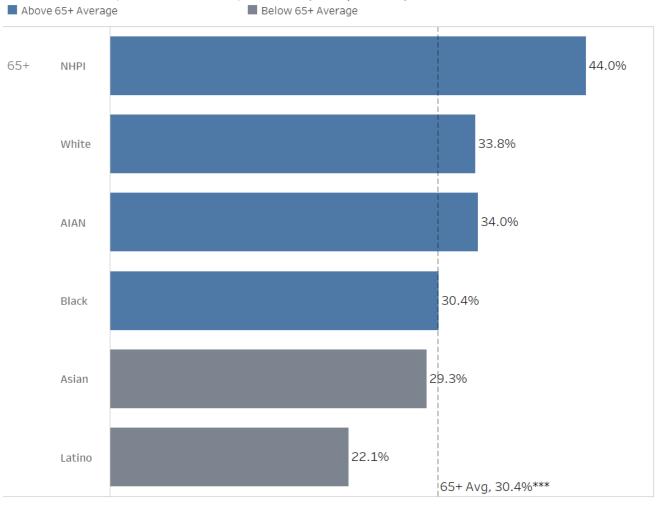
9.908

April 8, 2024

Up-to-Date COVID-19 Vaccination Status Among 65+

by Race/Ethnicity* as of April 15, 2024

Highest uptake among NHPI**, White, and AIAN**



Percent of 65+ Population Who Are Up-to-Date by Race/Ethnicity

*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at time of vaccination

^{***}Rate calculation based on persons with any of the above listed races compared to DOF population estimates



^{**}NHPI = Native Hawaiian and Pacific Islander, AIAN = American Indian or Alaska Native

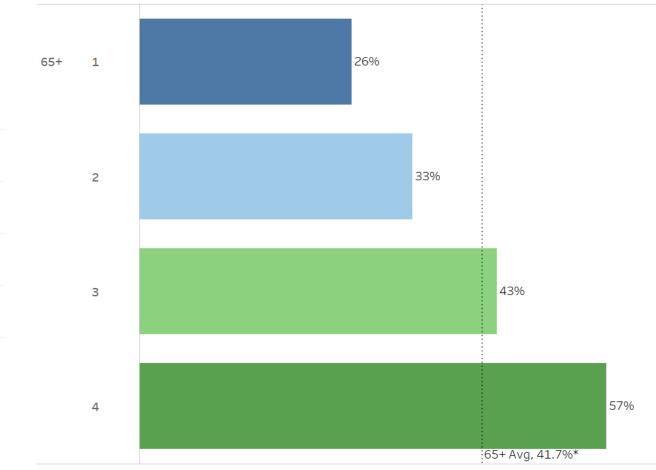
Up-to-Date Status Among 65+ by HPI

Community Conditions

as of April 15, 2024

Highest uptake among Healthy Places Index Quartiles 3 and 4

Percent of 65+ Population Who Are Up-to-Date by HPI



*Rates based on 65+ recipients with HPI information and ACS 2019 5-year population estimates



COVID-19 Vaccine Data Summary

as of April 15, 2024

Key Metrics

95.9 million doses administered +64 thousand doses administered

14.3% Statewide who are Up-to-Date | 5.7 million Up-to-Date recipients

35.3% 65+ population Up-to-Date* | 2.3 million 65+ Up-to-date recipients

System Notes

- Up-to-Date status defined as at least one dose of the updated COVID-19 vaccine
- Public dashboard updated monthly
- Email cdphvaccinedatateam@cdph.ca.gov for questions and comments



Mpox: Jynneos Commercialization

Louise McNitt, MD, CDPH



JYNNEOS Commercialization

- JYNNEOS became available on the commercial market as of April 1, 2024
- No changes to current ordering process for now
- HHS will continue to make vaccine available from the SNS while commercial vaccine is being rolled out, but ordering from the SNS supply is expected to close in early-tomid-August 2024
 - Contracts for VFC and 317 are expected to be finalized at that time
 - Unknown if JYNNEOS will be available with 317 funding due to the high cost
- CDPH IZB is working to ensure that JYNNEOS continues to be available to LHDs and providers at least through August 2024, but planning for when free vaccine is no longer available should start now
- JYNNEOS is covered by Medi-Cal without prior authorization
 - Will be published on the Medi-Cal contracted drug list in June



JYNNEOS Commercialization

- Strategies to ensure continued supplies through the summer and the upcoming LGBT+ PRIDE season:
 - LHDs and providers should estimate how much vaccine is needed to continue to vaccinate through PRIDE season.
 - Estimates can be based on doses used during this time period last year, keeping in mind that demand may be lower.
 - Order doses you think you will need by Thursday, April 25, 2024.
 - Federal supply will continue to be available until August of 2024 (exact date unknown), but justification will be required (e.g., lack of access to the commercial product) after Tuesday, April 30, 2024.



Vaccines for Adults

Lindsay Reynoso, CDPH



VFA Ordering Now Open!

Quarter 2 VFA Ordering : April 15 – 30

- To access ordering, VFA sites <u>must</u> have already <u>completed VFA recertification</u> on myCAvax. If your clinic location has NOT yet completed this process, take steps as soon as possible!
- Reminder: VFA does not offer supplemental orders.
- Due to budgetary constraints, we have revised the program's ordering policy for the following vaccines:
 - 1. HPV vaccine will be temporarily unavailable to order this quarter. The program will reassess the inclusion of the vaccine for future ordering.
 - Alternative methods of Access: Effective July 1, 2022, HPV vaccine will be added as a covered benefit for Family PACT patients ages 19 through 45 years. Please contact the Family PACT program (Family.Pact@dhcs.ca.gov or 916-650-0414) with questions.
 - 2. Vaccine dose requests for PCV and Zoster vaccines will be reduced by 65% of your practice's 2022 Quarter 2 order.
 - 3. Td vaccine will **no longer** be available in the VFA Program. Please refer to the recent <u>VFA ACIP</u> <u>letter</u> for additional guidance on the use of Tdap in lieu of Td.





Reminders Before Placing a Vaccine Order

- The Primary Vaccine Coordinator, Back Up Vaccine Coordinator and/or Additional Coordinators will have access to logging in to your <a href="mayer-ny-color: blue, back up vaccine Coordinator and/or Additional Coordinators will have access to logging in to your <a href="mayer-ny-color: blue, back up vaccine Coordinator and/or Additional Coordinators will have access to logging in to your <a href="mayer-ny-color: blue, back up vaccine Coordinator and/or Additional Coordinators will have access to logging in to your myCAvax account.
- Before starting your vaccine order, complete all transfers, waste events and returns.
- Ensure the current VFA inventory in your vaccine storage units matches the On-Hand Inventory you enter.
- Your VFA Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures).
 The VFA Program requires reported doses administered with each VFA order be based on doses recorded in CAIR as "317."
 - Please work with your EHR vendor, Local CAIR Representative, and/or CAIR Data Exchange Specialist to identify and resolve issues as soon as possible. Refer to the steps on CAIR documentation improvement here!
- Account for every dose of VFA-supplied vaccine ordered and received by the provider location.



VFA Vaccine Processing and Shipment

- •Orders will be reviewed and approved daily; however, VFA sites should allow for up to 2 weeks after order submission for review, processing, and shipment of the order. If vaccine inventory or accountability corrections are needed prior to order approval, VFA Program staff will notify the clinic's Vaccine Coordinator. Please respond as soon as possible to prevent delays in order approval. Orders needing correction will be held in queue until requested corrections are resolved or orders will expire after 2 weeks of pending corrections.
- •Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAvax for any holiday or temporary closures. Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts. McKesson does not ship on Fridays and no deliveries are made on Mondays.
- •Orders may ship out sooner than anticipated 'orders shipped' by dates and may arrive earlier than the 'Estimated Delivery' dates..





VFA Office Hours Part 2 – Get Your Questions Answered!

Are you an existing provider with questions about the VFA program in myCAvax? You are invited to join CDPH for a 30-minute VFA Office Hours session on Tuesday, April 23, 2024, from 2:00 PM – 2:30 PM, PST on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this **Zoom registration link**.

Recordings will be posted on the <u>VFA Resources Page</u> under "Webinars"



CDPH Quality Assurance

Francisco Borboa, CDPH



ADULT VACCINES VISITS











395 Baseline BAP + VFA

Northern CA = 13

Bay Area = 71

Central CA = 82

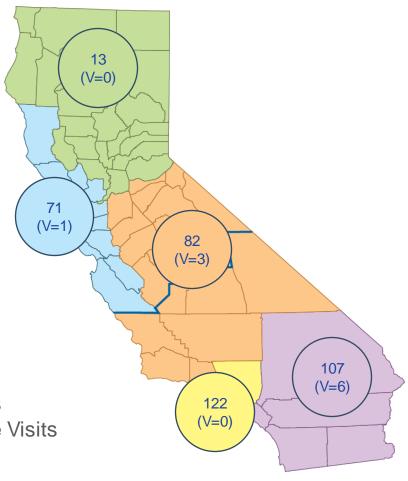
Los Angeles County = 122

Southern CA = 107

Mar 2024: Pilot Sites

Apr-May 2024: Select Rollouts

May-Jun 2024: Expanded Site Visits



V = number of visits conducted



ADULT VACCINES VISITS







THANK YOU!



La Maestra Community Health Centers, San Diego County (pictured)

Lamont Community Health Center, Kern County

Clinica Sierra Vista-North Fine, Fresno County

San Joaquin Health Center, Fresno County



Immunization Quality Improvements for Providers (IQIP)

Colleen Mallen, CDPH



Immunization Quality Improvements for Providers (IQIP) Overview

- Quality improvement program for VFC Providers
- Provider-level strategies designed to increase on-time vaccination of children and adolescents
- IQIP Consultants provides technical assistance to help implement evidence-based strategies to improve immunization coverage among patients.





IQIP Process

Site Visit

Discuss workflow
Review initial coverage
Select QI strategies
Plan for implementation
of QI strategies

2-Month and 6-Month Check-Ins

Review progress toward strategy implementation

Update strategy implementation plan

12-Month Follow Up

Review progress toward strategy implementation

Review year-over-year coverage change



IQIP Strategies to Improve Vaccination Rates

1

Schedule the next immunization visit before the patient leaves the office. 2

Leverage immunization registry functionality to support immunization practice.



Give a strong vaccine recommendation.



Strengthen vaccine communications.



IQIP Update

- Field Representatives are phasing out of initiating IQIP visits
- LCRs* are now starting to do IQIP visit
- If you are interested in scheduling an IQIP
 Please email
 - <u>karla.corado@cdph.ca.gov</u> and
 - giselle.garcia@cdph.ca.gov





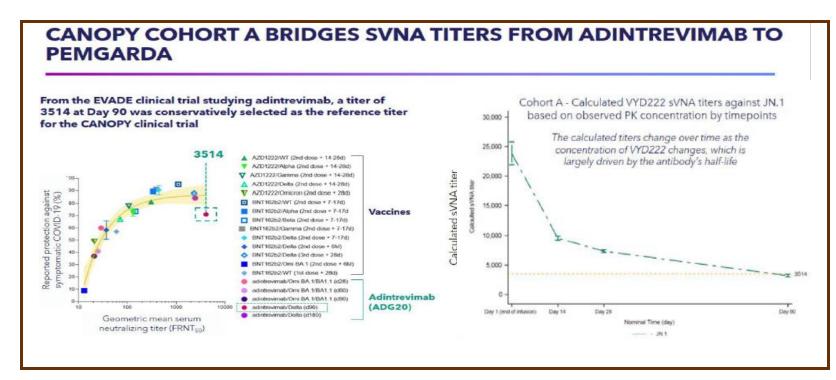
Coronavirus Control Branch: Clinical

Melissa Solis, MD, CDPH



Invivyd's PEMGARDA (pemivibart): What is it?

- Recombinant monoclonal antibody
- Based on CANOPY trial
 - Ongoing clinical trial
 - Immuno-bridging:
 Surrogate
 showed effectiveness of new drug



Invivyd Announces FDA Authorization for Emergency Use of PEMGARDA™ (Formerly VYD222) for Pre-exposure Prophylaxis (PrEP) of COVID-19 | BioSpace

INVIVYD (pemgarda.com)



PEMGARDA (pemivibart): Emergency Use Authorization (EUA) Who should receive it?

PEMGARDA has **not** been approved, but has been authorized by the Food and Drug Administration (FDA) under an EUA for the **pre-exposure prophylaxis (PrEP)** of COVID-19 in certain adults and adolescent individuals (12 years of age and older weighing at least 40 kg):

- Who are not currently infected with SARS-CoV-2 and who have not had a known recent exposure to an individual infected with SARS CoV-2 and
- Who have moderate-to-severe immune compromise due to a medical condition or receipt of immunosuppressive medications or treatments and are unlikely to mount an adequate response to COVID-19 vaccination.

EUA Invivyd Pemgarda LOA (PDF)



PEMGARDA (pemivibart):

Limitations of Authorized Use



PEMGARDA is **not** authorized for:

- Treatment of COVID-19, or
- Post-exposure prophylaxis of COVID-19 in individuals who have been exposed to someone infected with SARS Cov-2

EUA Invivyd Pemgarda LOA (PDF)

PEMGARDA (pemivibart):

Vaccination and Pemgarda

- PrEP* with PEMGARDA is **not** a substitute for vaccination. Individuals for whom COVID-19 vaccination is recommended, including individuals with moderate-to-severe immune compromise who may derive benefit from COVID-19 vaccination, should receive COVID-19 vaccination.
- In individuals who have recently received a COVID-19 vaccine,
 PEMGARDA should be administered at least 2 weeks after vaccination.

CDC COVID-19 Vaccines Interim Clinical Considerations Pemivibart



PEMGARDA (pemivibart): What Providers Need to Know



Image: F.D.A. Authorizes a New Covid Drug to Protect High-Risk People - The New York Times (nytimes.com)

- Initial dose: 4500 mg administered as a single IV infusion over a minimum of 60 minutes
- Repeat dose: As above. Repeat dosing can be given every 3 months
- Fact Sheet for Healthcare Providers (PDF)
- Fact Sheet for Patients and Caregivers (PDF)



PEMGARDA (pemivibart): What Providers Need to Know Cont.

- Contraindicated in individuals with previous severe hypersensitivity reactions (anaphylaxis) to any component of Pemgarda
 - o For individuals with a severe hypersensitivity reaction to a COVID-19 vaccine, consult with an allergist/immunologist
- Please track all serious adverse events and medication errors.
 - Contact 800-890-3385
 - Complete and submit a MedWatch form: <u>MedWatch: The FDA Safety Information and Adverse</u>
 <u>Event Reporting Program | FDA</u>



PEMGARDA (pemivibart): How to obtain and prescribe

- PEMGARDA may only be prescribed by physicians, advanced practice registered nurses, and physician assistants who are licensed or authorized under State law.
- If you need further information, please contact the INVIVYD Medical Information Department at 1-800-890-3385 or emailmedinfo@invivyd.com.



PEMGARDA is currently available to order in the United States from the following specialty distributors.

PEMGARDA NDC/UPC: 81960-031-03

Cardinal Health		
Phone	855.855.0708	
Email	gmb-spd-csorderentry@cardinalhealth.com	
Portal	Specialty Online: specialtyonline.cardinalhealth.com	
Portai	Order Express: orderexpress.cardinalhealth.com	
Account Setup	866.677.4844	
McKesson Plasma and Biologics		
Phone	877.625.2566	
Email	mpborders@mckesson.com	
Portal	https://connect.mckesson.com/	
Account Setup	mpbonboarding@mckesson.com	
McKesson Specialty Care	Distribution	
Phone	800.482.6700	
Email	physvcscustcare@mckesson.com	
Portal	https://mscs.mckesson.com/	
Account Setup	onboarding2@mckesson.com	

Image: Pemgarda: Package Insert - Drugs.com



Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax



My Turn Public

What's New in My Turn? - Release 48 (1 of 3)



New updates for patients were launched on Tuesday, March 26, 2024!

Release Highlights



Patients will be able to view:

- ✓ Additional vaccines for super clinics added to the 'Please select a vaccine to learn more' dropdown on the 'Walk-in' page
- The new super clinic module indicating additional vaccines added to the carousel on the Landing page
- The new banner with information about additional COVID-19 doses for patients aged 65 years and older on the Landing page
- The new 'filter results' options and clinic tags on the 'Walk-in' page, aligned with the new super clinic functionality
- The updated COVID-19 tile with a new question on the Landing page on the My Turn Public portal
- ✓ The new vaccines listed in alphabetical order under the 'Vaccinations Q&A' tab on the main navigation menu on the Landing page
- The new description added to the 'Please confirm which vaccine you would like to schedule' question on the 'Let's get started page
- The new 'Please confirm which vaccination(s) the patient would like to receive' section and CDC screening questions added to the 'Final steps' page
- New questions covering super clinics added to the 'General Q&A' and 'Flu Q&A' pages
- ✓ An error message if no locations match the vaccines selected during the filter search on the 'Select a location' page
- ✓ An updated description added to the 'Select a vaccine brand or type' dropdown on the 'Select date & time' page
- A note on selecting the new 'Other vaccines' option on the existing 'Please confirm which vaccine you would like to schedule' question on the 'Let's get started' page

Patients will no longer be able to view:

The brand names of the vaccines listed in the filter search dropdown and tags on the 'Walk-in' page



My Turn Clinic

What's New in My Turn? - Release 46 (2 of 3)



New updates for Clinic Managers were launched on Tuesday, March 26, 2024!

Release Highlights



Clinic Managers will be able to view:

- ✓ The updated Clinic Creation flow featuring the new 'Clinic Type' field and additional vaccine types
- ✓ The new 'Clinic Tags' section added to the Clinic Creation flow
- ✓ The new 'Clinic Information' section while setting up a clinic
- The new 'Vaccine Type' and 'Clinic Type' fields and columns added to the list view of the 'Clinics' page
- The new 'Pop-up Clinic' checkbox field with a tooltip under the 'Vendor Clinic' field
- The 'Vaccinia (mpox)' dropdown option renamed to 'Mpox (vaccinia)' on the 'Vaccine Type' field when creating a new vaccine supply for a traditional clinic
- ✓ The updated '(XXX) XXX-XXXX' phone number format on the 'Mobile' field on the user creation page
- ✓ New tooltips added to the clinic details page when viewing a specific clinic
- New columns and filters added to the 'Clinics' page
- An error message on the 'Name Field' if the entered value exceeds 35 characters on the 'Create an Account' page (authenticated flow) and the 'Provider of Record' page (unauthenticated flow)
- ✓ An error message on both the authenticated and unauthenticated flows indicating that the extension field on the clinic manager and provider of record sections only allows 10 characters

- The 'By Vaccine Type' dropdown section, displaying various tiles named after each vaccine when selecting the 'Super Clinic' filter option on the 'Type' field on the 'My Turn dashboard' page
- ✓ An error message if adding a new tag other than the predefined options ('Serves Medi-Cal (18 years and younger),' 'Serves Insured,' 'Serves Uninsured,' 'Adults (19+ years),' 'Pediatric (18 years and younger),' and 'Walkins Welcome') to the clinic

Clinic Managers will no longer be able to view:

- The 'Pediatric Patients Only' and 'Free Flu Vaccine' checkboxes on the 'Details' page of the clinic
- The 'Vaccine Supplies' and 'Status' fields on the 'Clinic Details' sub-tab
- The 'Brand' and 'Presentation' fields while creating the vaccine inventory
- ▼ The 'IIS-Enabled' checkbox on the 'Manage User' tab and the 'Clinics Contact'
 subtab when viewing contacts
- An option to edit the 'Provider Location Name' field for existing locations while going through the authenticated digital enrollment flow



My Turn Clinic

What's New in My Turn? - Release 46 (3 of 3)



New updates for Clinic Managers and Vaccine Administrators were launched on Tuesday, March 26, 2024!

Release Highlights



Clinic Managers and Vaccine Administrators will be able to view:

- ✓ The new 'Clinic Type' filter added to the VA, Walk-in, and IIS flows
- The blank fields under the health insurance section when changing responses from 'Yes' to 'No' for the 'Does the patient have health insurance?' question
- ✓ The updated CSV file name and the updated subtext added to a few required fields on the CSV Bulk Upload flow
- The interdependent functionality of the 'Vaccine Family,' 'Manufacturer Name,' 'Vaccine,' and 'Package' information fields in the Inline Bulk Upload flow
- The new 'Duplicate patient information' and 'Duplicate vaccine information' buttons on the Inline Bulk Upload flow
- ▼ The dependency of the 'Vaccine field' on the 'Vaccine Family' and 'Vaccine Manufacturers Name' fields
- The 'Clinic Details' section that includes the 'Clinic Name' field on the 'Walk-in' flow
- ✓ All scheduled vaccinations in the title of an appointment on the VA flow
- ✓ An error message when entering numbers or special characters on certain fields in the VA flow for COVID-19, Flu, or Mpox appointments

- ✓ An option to bulk update appointments only when they select appointments with the same super clinic and the same vaccine types
- An enhanced validation that highlights empty required fields in red within the CSV template
- An error message if the selected clinic does not have a specific vaccine supply based on the age selected and the 'Next' button will be disabled until a different clinic is selected
- An error message asking them to complete the 'Public Clinic Name' and 'Vaccine Type' fields if the 'Public Clinic Name' entered does not match the clinic selected while bulk uploading appointments via the CSV Bulk Upload flow
- The cancellation of an appointment if all the appointments are not resubmitted along with the parent appointment through the Inline Bulk Upload flow
- The updated 'Vaccination disclosure' section while scheduling COVID-19, flu, and mpox appointments on the traditional VA flow
- The updated View / Edit Page Layout and a new 'Created By' dropdown filter field added to the 'View / Edit Records' page
- ✓ Updated attestations in the 'Minor consent' section on the VA and IIS flows

Clinic Managers and Vaccine Administrators will no longer be able to view:

✓ The 'Dose' detail from the mpox appointment headers while on the VA and IIS flows



Super Clinic Creation

Previous



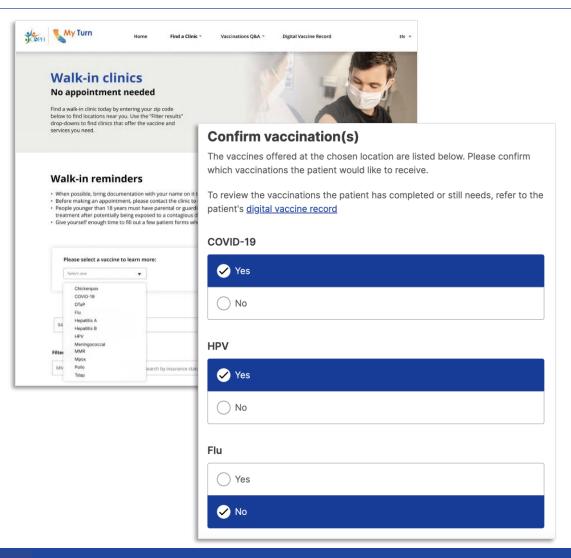
	th a healthcare provider location enrolled in My Turn. If you are unsure ciated with, please contact your organization's liaison or Production Support	COVID-19 * Injection Site Left Arm	
* Provider location		* Route Intramuscular (IM)	
Placeholder	Q		
		* Product Moderna Single-Dose Syringe - Carton (12 yrs - 100+ yrs) - COVID-19 Vaccine	
Vaccine type		*Lot Number	
Select which vaccine(s) your clinic	will offer. These values can be updated later in your clinic's Vaccine Supply tab.	2345	
*Vaccine type	Clinia to an	*Funding Source 1	Clinic Managers
Chickenpox (varicella)	Clinic tags		able to create
COVID-19	*Select at least one option below. Serves Medi-Cal (18 years and younger)	317/ VFA/ BAP	
DTaP	Serves insured ①	HPV	Clinics and manage
Flu - high dose (65+)	Serves uninsured	* Injection Site	inventory using th
Flu - injectable	*Select at least one option below.	Left Arm	-
Flu - nasal spray	Adult (19+ years)		Clinic function
Hepatitis A	Pediatric (18 years and younger)	* Route	
Hepatitis B	(Optional) Select any services that apply to your clinic. These tags allow patients to find your clinic based on	Intramuscular (IM)	
HPV	their scheduling preferences.	* Product	
Meningococcal (ACWY)	Enable geofencing	Gardasil 9 Single Dose Vials - 10 Per Box	
Meningitis B	Walk-ins welcome School vaccination clinic	*Lot Number	
MenABCWY		3456	
	Clinic settings		
Mpox (vaccinia)	(Optional) These tags allow you to track your clinics more accurately through reporting.	*Funding Source 1	
MMR	Pop-up clinic We do a distance of the control of	317/ VFA/ BAP	
Polio	Vendor clinic Vendor clinic	Checked-in by: Aurora Clauden - 04/04/2024, 08:40 AM	

will be Super ge clinic e Super ality.



Super Clinics: Patient Scheduling





Patients can select newly added vaccines for Super Clinics from the 'Please select a vaccine to learn more:' dropdown on the Walk-in page.

Patients can schedule two or more appointments using the Super Clinic functionality.



My Turn – Known Issues and Workarounds



Known Issues

Greyed Out Pre-Screening Questions if Accessing Certain Appointments Through 'Additional Appointments'

If navigating to an appointment that only has one product (traditional or super clinic appointment with one product) via the 'Additional appointments' pop-up, the pre-screening questions are greyed out.

Ordering Provider Required in CAIR for Vaccine Record Submissions

CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.



Workaround/Next Steps

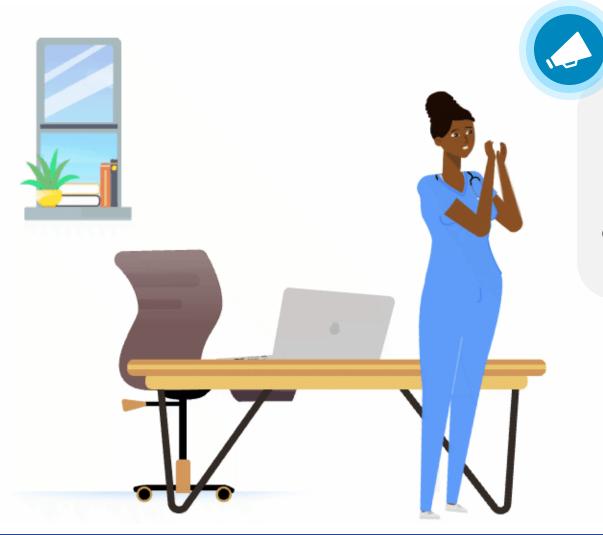
- ✓ Estimated Fix: TBD
- Workaround: Access the appointment through the 'Appointments' tab.

Estimated Fix: TBD



Vaccines for Children (VFC) Coming to myCAvax Soon!





VFC vaccine ordering, and other related VFC activities will be transitioning to myCAvax in **June 2024**. We will share Zoom registration links for upcoming VFC trainings covering system use, ordering and vaccine management functionality as they are scheduled.





VFC Trainings / Webinars Poll

When are you available to attend VFC myCAvax system trainings? CDPH wants to hear from you! Upcoming VFC trainings will be delivered in 30-minute webinars, where you will learn how to participate in the VFC program using myCAvax. Please use this survey and select the time windows that generally work best for you to attend trainings.

Are you a VFC provider?

- Yes
- No

What times of day work best for you to attend 30-minute VFC myCAvax trainings?

- Pre-Clinic Hours
 - 8 9 AM
- Lunch
 - 12 1 PM

- Mid Morning
 - 9 10 AM
- Late Afternoon
 - 3 4 PM
- 11 12 PM 4 5 PM

Would it be your preference to attend an 'after clinic hours' training from 5:00PM - 5:30 PM?

- Yes
- No

What days of the week, in general, work best to attend VFC myCAvax trainings?

- Tuesday
- Wednesday
- Thursday
- Friday



Vaccines for Adults (VFA) Recertification Completion

Almost there! **75%** of VFA-eligible providers completed recertification so far.

As of **Thursday, April 18, 2024**, **407** out of **540** total providers eligible for VFA have completed recertification.



133 VFA-eligible providers still need to complete recertification.

Recertification completion is <u>required</u> to submit a VFA vaccine order.

The VFA ordering window is open from Monday, April 15, 2024, to Tuesday, April 30, 2024.



VFA Ordering Guidance



VFA-eligible providers must complete recertification part 2 in myCAvax before they can order the VFA vaccine.

- Ordering for VFA is in a new system: myCAvax.
- The foundational policies and procedures of order remain the same. The VFA vaccine ordering window is open from Monday, April 15, 2024, to Tuesday, April 30, 2024.

Questions about ordering?

Contact the Provider Call Center Phone: (833) 502-1245

Email: <u>providercallcenter@cdph.ca.gov</u> Mon – Fri, 8:00 AM – 5:00 PM PT



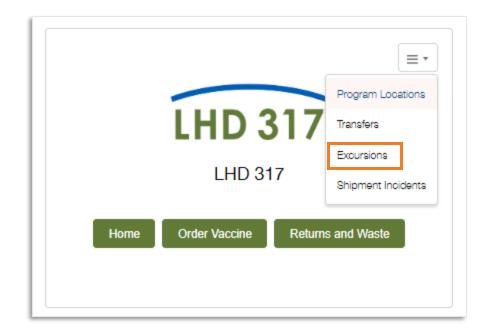
Excursion Report File Size and Type Guidelines

Providers must submit temperature data from the past 90 days while reporting Excursion events.

The accepted file types are .pdf, .png, and .jpg and the file must be less than 3MB in size.

- Uploading a file that is too large or in an incorrect format will result in an error.
- In case you are unable to submit the Excursion report due to the larger file size, upload a reduced file under 3MB to submit the report and upload the larger file(s) post-submission.

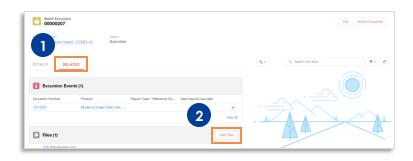
Contact the Provider Call Center if you require assistance with uploading the files or have questions about the process. Note that the Provider Call Center will not be able to clean up any junk data or delete incorrect submissions.

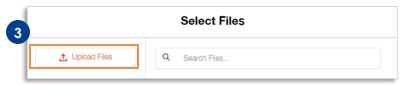


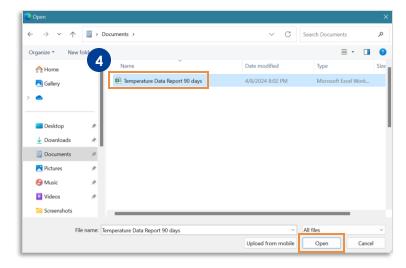
Contact the Provider Call Center at (833) 502-1245, or providercallcenter@cdph.ca.gov between Monday – Friday, 8:00 AM – 5:00 PM PT



Excursion Report File Upload Process

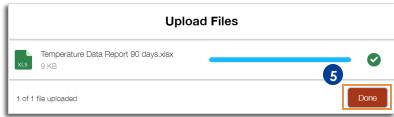






Providers may upload temperature log files larger than 3MB and / or in additional formats as needed after submitting an Excursion event. Here are the steps to upload temperature log files:

- Click the 'Related' tab on the Excursion record.
- 2. Click the 'Add Files' button on the 'Files' section.
- 3. Click the 'Upload Files' button on the 'Select Files' pop-up window.
- 4. Select the relevant file from the appropriate location and click the 'Open' button to upload the file.
- 5. Click the 'Done' button on the 'Upload Files' pop-up window to complete the upload process.





Reminder: COVID-19 Vaccine Dating

COVID vaccine dating is shorter than that of other routine vaccines and will continue to get shorter.

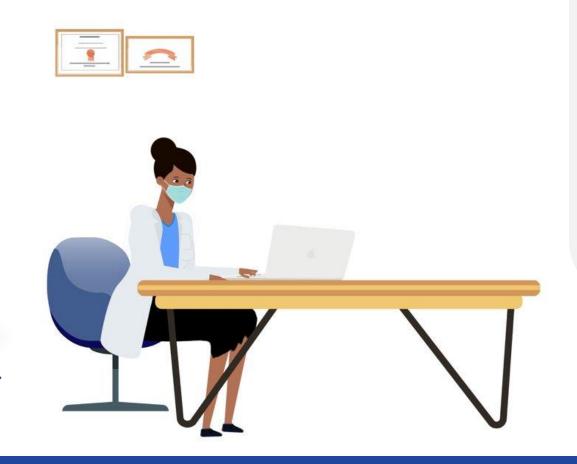
- COVID-19 doses distributed by McKesson will continue to be distributed until they are 30 days away from the expiry date. This is the same approach used for flu vaccines and helps to reduce vaccine wastage.
- For direct ship COVID-19 vaccines, vaccine dating may be similarly shorter compared to earlier in the season.

To manage this reduction in shelf life for COVID-19 vaccines toward the end of the vaccination season, the CDC recommends that providers order smaller quantities of vaccine and utilize more frequent orders if needed.





BAP: Vaccine Allocations Cadence Update



Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Thursday**, **April 11**, **2024**, and doses were added to LHD allocations.





Upcoming VFA Office Hours (Part 2)



Are you an existing provider with questions about the VFA program in myCAvax? You are invited to join CDPH for a 30-minute VFA Office Hours session on Tuesday, April 23, 2024, from 2:00 PM – 2:30 PM PT on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this **Zoom registration link**.



VFA / LHD 317: Finding Support Through System Transition

If you have questions regarding the LHD 317 or VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or providercallcenter@cdph.ca.gov, Monday – Friday, 8:00 AM – 5:00 PM PT.









Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
Q	This is to label slides that include tips and best practices to improve your system experience.



Resources and Q&A

Leslie Amani, CDPH



Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

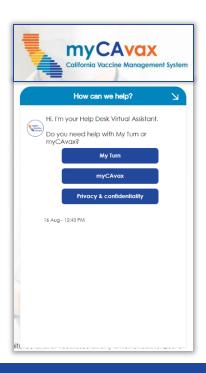
- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Deskinquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged
 in, you can access job aids from the myCAvax homepage (or at various places throughout the
 system) using the links as shown below.



Need help? View our job aids in the Knowledge Center, or contact us.







Sesame Care: COVID-19 Vaccine Appointments

The California COVID-19 telehealth program through Sesame Care officially ended on Thursday, February 29, 2024.

Sesame Care in partnership with CDPH will be offering \$30 COVID-19 vaccine appointments for California residents.

Visit https://sesamecare.com/covidca and use the promo code **CACOVID** to get the discounted rate.



COVID-19 Provider FAQs

Answers to providers' COVID-19 vaccine and therapeutics questions, updated 4/18/2024!



Q: Is there a preventative COVID-19 treatment for people at high risk for severe illness?

- A: PEMGARDA (pemivibart) is a monoclonal antibody that has not been approved, but has been authorized for emergency use by the Food and Drug Administration (FDA) as a pre-exposure prophylaxis of COVID-19 in certain adults and adolescent individuals (12 years of age and older weighing at least 40 kg) who:
 - are not currently infected with SARS-CoV-2, and who have not been known to be exposed to someone who is infected with SARS-CoV-2,
 - have moderate-to-severe immune compromise because of a medical condition or because they receive medicines or treatments that suppress the immune system, and they are unlikely to have an adequate response to COVID-19 vaccination.

To view all updates, please visit <u>CDC's Interim Clinical Considerations for Use of COVID-19</u> Vaccines in the United States.

Refer to the FDA Frequently Asked Questions on the Emergency Use Authorization (EUA) for Pemgarda (pemivibart) for Pre-exposure Prophylaxis (PrEP) of COVID-19, the Fact Sheet:

Emergency Use Authorization of PEMGARDA (pemivibart), and the EUA 122 Invivyd
PEMGARDA LOA (03222024).

COVID-19 Vaccine and Therapeutics FAQs v.142_04.18.24 **COVID-19 Vaccine and Therapeutics FAQs** For providers administering COVID-19 vaccine and treating COVID-19. Providers may also visit EZIZ COVID-19 Resources for information and updates. New and Updated FAQs. COVID-19 Vaccine Access... Vaccines For Children (VFC) Program ..

65



Provider FAQs on EZIZ

California's Digital Vaccine Record (DVR)



Welcome to the Digital Vaccine Record (DVR) portal

To get a digital copy of your vaccine record, just enter a few details below. You can get a link to your COVID-19 Vaccine Record with a QR code or your California Immunization Record. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each Digital Vaccine Record request separately.

NOTE: It is possible that some or all vaccine doses you received were not reported to the California Immunization Registry (CAIR), and therefore your Digital Vaccine Record may not be complete. If your record is incomplete, please ask your provider to submit your vaccine information to CAIR so we can update your record. It's important that you provide up to date information about yourself (phone, email, first and last name) to your provider so you can access your complete record.

If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you may need to contact those agencies for assistance with your vaccination record.

If you have questions about your vaccination record, visit our FAQ.



COVID-19 Therapeutics Resources



Type of Support Description Updated 3.18.24



Clinical Guidance

For general Therapeutics questions, please email: coviders@cdph.ca.gov



General Information

<u>CDPH COVID-19 Treatments Webpage</u> (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

Finding COVID-19 Treatments (questions and answers for the public on finding COVID-19 treatments)

COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more for providers)

Frequently Asked Questions document for clinics, providers, and pharmacists



Locating Resources

Finding Providers and Test-to-Treat Sites

- COVID-19 Therapeutics Locator (find COVID-19 medications near you)
- Information Page for Test-to-Treat Program (hhs.gov)



Archive LHD
Therapeutics
SharePoint

For access to previously recorded LHD webinars and slides contact: rphoadmin@cdph.ca.gov

For Information on how to registers for HPOP reporting information, use link below.

• CDPH Therapeutics HPoP Account Verification & Reporting information



Questions

For general CDPH Therapeutics questions, please email COVIDRxProviders@cdph.ca.gov
For ordering, program inquiries, signing up new HPOP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov



CDPH Provider Webinars and Trainings



Week of April 22, 2024

	Monday 4/22	Tuesday 4/23	Wednesday 4/24	Thursday 4/25	Friday 4/26
Live Webinars and Training		myCAvax VFA Office Hours 2:00 pm – 2:30 pm			
View On Demand	 CDPH Weekly Provider Arch COVID-19 Crucial Conversation and Slides AIM Vaccine Confidence Too 	tions Archived Webinars La (R olkit Webinar Series	roduction to My Turn Onboarding 1/4/22) Attest Features in My Turn Requires myCAvax Login) yCAvax Release Notes for LHD and CDPH sers (Requires myCAvax Login)	CDC COVID-19 Vaccina Resources Novavax COVID-19 Vaccina	cine Resources for Providers tion Clinical & Professional cine Information e (COMIRNATY) Information
Help	CDPH Provider Call Center: 1-8 My Turn: Help Desk Email: myte myCAvax: Help Desk Email: my	•	il: providercallcenter@cdph.ca.gov rding Email: myturnonboarding@cdph.ca.go	California's General Immuniza	Flu Vaccination Resources

Mpox Vaccination Resources

Mpox: Email: stdcb@cdph.ca.gov

CDPH Provider Webinars and Trainings



Week of April 29, 2024 - Draft

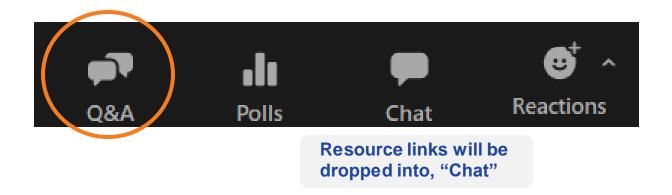
	Monday 4/29	Tuesday 4/30	Wednesday 5/1	Thursday 5/2	Friday 5/3
Live Webinars and Training					CDPH Immunization Updates for Providers 9:00 am – 10:30 am
View On Demand	 CDPH Weekly Provider Arch COVID-19 Crucial Conversar and Slides AIM Vaccine Confidence Too 	tions Archived Webinars •	Introduction to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires myCAvax Login) myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)	 CDC COVID-19 Vaccina Resources Novavax COVID-19 Vac 	cine Resources for Providers tion Clinical & Professional cine Information e (COMIRNATY) Information
delp	Help Desk CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: providercallcenter@cdph.ca.gov My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov Onboarding Email: myturnonboarding@cdph.ca.gov			California's General Immuniza	· · · · · · · · · · · · · · · · · · ·

myCAvax: Help Desk Email: mycavax.hd@cdph.ca.gov Mpox: Email: stdcb@cdph.ca.gov California's General Immunization Resources (eziz.org)RSV Immunization ResourcesFlu Vaccination ResourcesCOVID-19 Vaccination ResourcesCOVID-19 TreatmentsMpox Vaccination Resources



Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.







Upcoming Webinar Opportunities

CDPH IZB Bi-weekly Updates for Providers

Next session: Friday, May 3, 2024

9AM - 10:30AM

Thank you for attending today's session!



