

# Vaccine Management

Josh Pocus, My Turn, and Dan Conway, myCAvax

# What's New in My Turn – Release 57

New updates for providers launched on **March 27, 2025!**

## My Turn Public

### Release Highlights

- ✓ A new Anthrax-related emergency antibiotics banner will be displayed on the 'My Turn Public' Landing page.
- ✓ A new 'Emergency antibiotics screening and dispensing' page will be added to the My Turn Public portal.
- ✓ The 'Let's Get Started' page will display the options 'Yes, the patient has health insurance, excluding Medi-Cal,' 'Yes, the patient receives Medi-Cal,' and 'No' for patients 18 years or younger, and the options 'Yes' and 'No' for patients 19 years or older on the 'Does the patient have health insurance?' question.
- ✓ The 'Select a location' page will show the appropriate COVID-19 vaccine clinic based on the patient's insurance status. Patients 18 or younger will see options for private insurance (excluding Medi-Cal) and Medi-Cal, while those 19 or older will see only the 'Yes' option on the 'Does the patient have health insurance?' question.
- ✓ Two new Anthrax-related questions will be added to the 'General FAQs' page.
- ✓ A new error message will be displayed in the 'Health Insurance' section if a user selects Private Insurance for the 'What type of insurance does the patient have?' field and chooses 'Medical' or 'Medicare' in the 'Primary Carrier' field on the 'Let's Get Started' page.

## My Turn Clinic

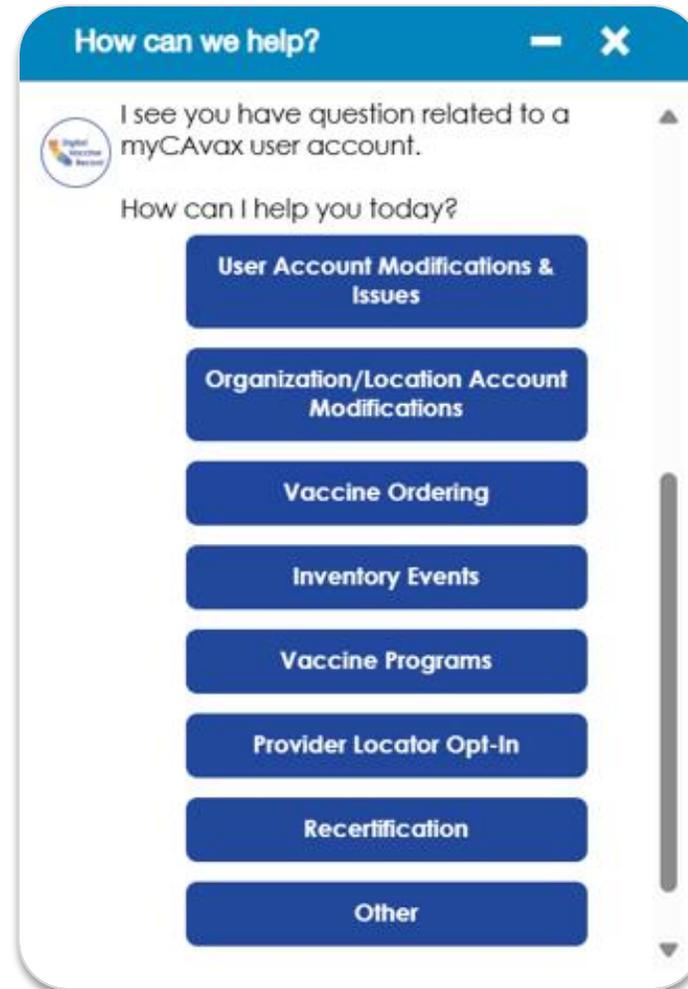
### Release Highlights

- ✓ Added the 'Step 3 - Provider Organization Information' page on the 'My Turn Enrollment' flow.
- ✓ The 'Workforce Number' field will be removed from the 'Health Insurance' section on the Walk-in and VA flows.
- ✓ The 'Vaccine Type' field will be set to read-only on the 'Details' subtab of the 'Clinic' page.
- ✓ A new error message will be displayed in the 'Health Insurance' section if a user selects Private Insurance for the 'What type of insurance does the patient have?' question and chooses 'Medical' or 'Medicare' option in the 'Primary Carrier' field on the Walk-in, VA, and Inline Bulk Upload flows.
- ✓ Removed 'VBI Vaccines Inc. manufacturer' and 'PREHEVBRIO' vaccine value in the CSV template on the CSV submission flow.
- ✓ A new 'Public Health Emergency' tile will be added to the myCAVax home page.



# R57 Enhancement: Restructured Virtual Assistant Helpdesk Menu

- The main menu on the 'How Can We Help?' Virtual Assistant pop-up window will be updated to cover all aspects of the provider portal.



# In Case You Missed It! – My Turn Demo & Office Hour Recap

- The My Turn team hosted a “My Turn Demo & Office Hour” session on **Friday, March 21, 2025**
- Resources available
  - [My Turn Vaccine Administration System on EZIZ](#)
    - [My Turn Onboarding Guide](#)
    - [Enrolling in My Turn Quick Sheet](#)
    - Support Information

The screenshot shows the My Turn Vaccine Administration System interface. At the top, there is a search bar with the text "ENHANCED BY Google" and a search icon. Below the search bar is the tagline "A one-stop shop for immunization training and resources." The main content area is titled "Vaccine Administration System" and "My Turn". It describes the system as an all-in-one application for vaccine eligibility, appointment scheduling, and reporting. A sidebar on the left contains navigation links: Home, Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, Clinic Resources, and Patient Resources. The "Contact VFC" section provides phone, hours, and email information. The "Steps to Enroll" section is divided into two parts: "I do NOT have a myCAvax account" and "I have a myCAvax account", each with a numbered list of steps. The "Enrollment Resources" section lists links to the onboarding guide, quick sheet, and a webinar. The "Questions About Enrollment?" section provides contact information for the Provider Call Center.

# myCAvax – Known Issues and Workarounds



## Known Issues

### Routine Order Submission button Disactivating after Click?

- ✓ We recently corrected an issue with the submit & save progress buttons inactivating after being clicked during the submit a draft or corrections process. The screen would buffer, and the buttons would remain grey without proceeding

### Accepting Transfers is not Adding Doses?

- ✓ Currently, accepting a transfer is not incrementing your provider inventory with the quantity received. However, the ability to accept or reject transfers is unaffected



## Workaround / Next Steps

### ✓ Resolved: 3/21/2025

- ✓ Issue is now resolved, however, please reach out the help desk if you have any problems submitting orders

### ✓ Estimated Fix: R56 (4/16/2025)

- We are currently manually resolving the data discrepancies on the backend – any mismatch identified should only be temporary.
- If this is affecting your ability to report on hand inventory during your ordering process, please reach out to the help desk

# Long-Term myCAvax Release Roadmap



## By March 2025

- IIS Dose administration details available on provider ordering forms for VFA, VFC, and 317 programs
- IIS Dose administration details available on internal order review for CSRs
- Practice profile tab on program locations to display the total yearly cost of wasted and returned vaccine doses, for providers and internal users

## By April 2025

- Enhanced excursions reporting for all programs
- Internal SHOTS review process for VFC excursion reports

## By May 2025

- SGF Enrollment enhancement
- VFA Enrollment process
- 317 Enrollment process

## By June 2025

- Outbreak enrollment process
- Outbreak becomes program independent of BAP

# What's Next in myCAvax? – Release 56

New updates for providers will launch on Wednesday, **April 16, 2025!**

## Release Highlights

### Logging an Excursion Event

- ✓ Updated fields will be shown on the 'Step 1 - Select Account and Enter Inventory Information' page.
- ✓ New 'Step 2 - Enter Data Logger' and 'Step 3 - Report Affected Inventory' pages will be added.
- ✓ A new 'Confirmation' page will be displayed after successfully creating an Excursion event.

### Program Location Page Update

- ✓ A new 'Excursion Events' section will be added on the 'Storage and Handling' tab of the 'Program Location' page.

### Batch Excursion Page Updates

- ✓ Various fields in the 'Details' section will be updated, and a new 'Excursion Information' section will be added.
- ✓ A new 'Excursion Grouping' section will be added in the 'Related' tab.
- ✓ A new 'Excursion Affected Inventories' section will be added on the 'Related' tab.

### Excursions Page Update

- ✓ The 'Excursions' page will be updated with new filter options, verbiage descriptions, and updated columns in the search results section.

### Batch Excursion Edit in Draft Status

- ✓ Certain pages in the Batch Excursion will be editable when the status is set as 'Draft' and the status reason is 'Pending Inventory Reporting.'

### Contacts Update on Recertification

- ✓ Updated fields will be displayed in the 'New Contact' pop-up window while updating Medical Staff and Communication Staff contacts.

# R56 Enhancements: Excursions Page Updates

- Providers will see an updated 'Excursions' page with the following changes:
  - New Filter Options
  - Updated Verbiage Descriptions
  - Updated Search Result Section columns

 **Vaccines for Children - Excursions**
New Excursion

 Need help? Review our job aid for [recording temperature excursions](#).

 Contact vaccine manufacturer for resolution before submitting a new excursion event.

### Search Excursions

Batch Excursion No.

Program Location

PIN

Status

Status Reason

Excursion event is related to:

Submitted Date From

Submitted Date To

Temperature Excursion Type

Triage Results

Unit Type

Manufacturer Resolution

Product

Search
Reset

**The Excursions list view will default to display events that started within the last 90 days. To refine your search, use the search filters above. If a row displays a flag, please click on the batch excursion number to access the excursion again.**

 **Excursions**

	Batch Exc...	Program L...	PIN	Submitted...	Status	Status Re...	Triage Res...	Excursion...	Temperatu...	Number of...	Confirmati...
1	<a href="#">00000750</a>	Govt Location ...	123478		Draft			other	Too hot	1	
2	<a href="#">00000733</a>	Govt Location ...	123478		Documented			Broken Thermo...	Too hot	1	<a href="#">View Summary</a>
3	<a href="#">00000644</a>	Govt Location ...	123478		CDPH Review ...	Corrections Su...		Conducting Va...		1	<a href="#">View Summary</a>

# R56 Enhancements: Excursion Reporting Updates on the VFC/VFA/317 'Step 1 - Select Account and Enter Inventory Information' Page

- Providers enrolled in the VFC/VFA/317 programs will view updated Excursion Reporting fields on the 'Step 1 - Select Account and Enter Inventory Information' page.

myCAvax  
California Vaccine Management System

Home My Turn Enrollment Vaccine Orders Program Location More

Need help? Review the job aid(s) for [recording temperature excursions](#).

VFC  
VFC - Excursions  
Step 1 - Select Account and Enter Inventory Information

**Location and Contact Information**

\* Program Location  
Legal Location 1 - Vaccines for Children

\* Contact  
Max Solomon

**Excursion Information**

\* Were there vaccines involved in this excursion?  
 Yes  
 No

\* Was a storage unit involved?  
 Yes  
 No

\* Storage unit(s) involved (select all that apply):  
 SC-43041 (Brand: LGtest | Type: Refrigerated Storage Capacity)

\* Excursion event is related to:  
Emergency

\* Temperature excursion type  
Too hot

Cancel Save Draft Next

**Location and Contact Information**

\* Program Location  
Legal Location 1 - Vaccines for Children

\* Contact  
Max Solomon

**Excursion Information**

\* Were there vaccines involved in this excursion?  
 Yes  
 No

\* Was a storage unit involved?  
 Yes  
 No

\* Storage unit(s) involved (select all that apply):  
 SC-43041 (Brand: LGtest | Type: Refrigerated Storage Capacity)

\* Excursion event is related to:  
Emergency

\* Temperature excursion type  
Too hot

# R56 Enhancements: New VFC/VFA/317 'Step 2 - Enter Data Logger' Page

- Providers enrolled in the VFC/VFA/317 programs can view the new 'Step 2 - Enter Data Logger' page.

**myCAvax** California Vaccine Management System

Home My Turn Enrollment Vaccine Orders Program Location

Need help? Review the job aid(s) for [recording temperature excursions](#).

**VFC**

**VFC - Excursions**

**Step 2 - Enter Data Logger**

**Enter Data Logger Information**

Use this table to document the out-of-range (OOR) temperatures, actions taken, and the total time temperatures went outside of the recommended storage range based on your data logger report. Only enter excursions not previously reported. To report multiple excursion temperature details for a single storage unit, duplicate the row and update the excursion temperature ranges.

**Name:** SC-43041/Brand: LGtest/Type: Refrigerated Storage Capacity

Excursion Details									
Excursion Start Date	Excursion Start Time	Excursion End Date	Excursion End Time	Total Excursion Time	Minimum Temperature	Maximum Temperature	*F/*C?	Corrective actions taken	
3/28/21	11:30 F	3/29/21	11:30 F	24 hours 0 minutes	10.00	23.00	C	test	

[Add Blank Row](#) [Duplicate Row](#)

**Before clicking 'Submit', verify information. Once you move past this page, you will not be able to make further changes to the times and temperatures listed.**

[Back](#) [Save Draft](#) [Submit](#)

**Enter Data Logger Information**

Use this table to document the out-of-range (OOR) temperatures, actions taken, and the total time temperatures went outside of the recommended storage range based on your data logger report. Only enter excursions not previously reported. To report multiple excursion temperature details for a single storage unit, duplicate the row and update the excursion temperature ranges.

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3/28/21	11:30 F	3/29/21	11:30 F	24 hours 0 minutes	10.00	23.00	C	test	

[Add Blank Row](#) [Duplicate Row](#)

**Before clicking 'Submit', verify information. Once you move past this page, you will not be able to make further changes to the times and temperatures listed.**

[Back](#) [Save Draft](#) [Submit](#)

**Validation Message:** Batch Excursion saved Success

- The following validation message appears at the top of the page upon clicking the Submit button to confirm the Batch Excursion has been saved



# R56 Enhancements: New VFC/VFA/317 'Step 3 - Report Affected Inventory' Page

- Providers enrolled in the VFC/VFA/317 programs will have access to the new 'Step 3 - Report Affected Inventory' page



**Report Affected Inventory**

**NOTE:** Only report temperature excursions for program vaccines. Please do not report your privately purchased vaccines in myClix.

Please report your affected inventory and manufacturer's stability determination below. Report the total duration that your affected inventory was outside the specified temperature range. Contact the manufacturer to determine vaccine stability. If you have not been able to make contact with your manufacturer, you will need to return to this form once you have the necessary information from the manufacturer.

Provided that you have accurately reported details of your excursion to the vaccine manufacturers, and if the vaccine manufacturers have determined that your vaccines are OK to use, your clinic may resume vaccination services. For doses that may not be used, please remove the vaccine from your vaccine storage and log a returns and waste event.

**Name:** SC-12391/Brand: Kenmore/Type: Refrigerated Storage Capacity

Total excursion time: 11 hours 4 minutes | Min temp: 60 | Max temp: 70 | °F/°C?

**Affected Inventory Table:**

Vaccine Group	Vaccine Brand	Presentation	Involved in previous excursion	Doses administered?	Report case or reference number	New beyond date (optional)	Date incident reported to manufacturer	Manufacturer stability determination
Hep A	VAQTA	SD Syringes	<input checked="" type="checkbox"/>	Yes	56	10/29/21	10/29/21	Doses may be used
HPV	Gardasil9	SD Syringes	<input type="checkbox"/>	Yes		10/29/21	10/29/21	Doses may not be

**Name:** SC-0291/Brand: Kenmore/Type: Frozen Storage Capacity

**Do Not Use Signage**

Buttons: Cancel, Save Draft, Submit

Affected inventory				Manufacturer's Stability Determination				
Vaccine Group	Vaccine Brand	Presentation	Involved in previous excursion	Doses administered?	Report case or reference number	New beyond date (optional)	Date incident reported to manufacturer	Manufacturer stability determination
Hep A	VAQTA	SD Syringes	<input checked="" type="checkbox"/>	Yes	56	10/29/21	10/29/21	Doses may be used
HPV	Gardasil9	SD Syringes	<input type="checkbox"/>	Yes		10/29/21	10/29/21	Doses may not be

# R56 Enhancements: New Excursion Confirmation Page

- Providers enrolled in the VFC program will view the new Confirmation page after successfully submitting an Excursion report.

Excursion Information

Was a storage unit involved?  
Yes

Affected vaccine stored in  
Storage unit A

Excursion event is related to:  
Other

Please specify Other  
Other - [Other reason]

What type of cold packs were used?  
Frozen

What type of packing material was used?  
Other

Where was the probe inside of the transport container?  
Somewhere

Temperature excursion type  
Too hot

VFC

## VFC - Excursions

### Confirmation

Your excursion report was successfully submitted. Please review your excursion details below.

Location and Contact Information

Program Location  
ABC

Contact  
Dan Conway

Excursion Information

Was a storage unit involved?  
Yes

Affected vaccine stored in  
Storage unit A

Excursion event is related to:  
Other

Please specify Other  
Other - [Other reason]

What type of cold packs were used?  
Frozen

What type of packing material was used?  
Other

Where was the probe inside of the transport container?  
Somewhere

Temperature excursion type  
Too hot

# myCAvax Feedback Form

Please take the time to submit feedback by completing the **myCAvax Feedback Form!**

- Feedback is important to help us understand what's working well, and to highlight some existing pain points and challenges you are encountering in myCAvax.
- Your valuable insight allows us to continue to refine and enhance the myCAvax experience for you!



**THANK YOU!**